**Isidore IRAKOZE**

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irakisidore@email.com
Portfolio: https://irakoze-pa.github.io/Irak_Portfolio/
GitHub: github.com/ irakoze-pa.github.io

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# Professional Summary

Motivated and detail-oriented **IT Technician** and **Full-Stack Developer** with strong experience in hardware support, and building responsive, secure web applications. Adept at troubleshooting technical issues and developing efficient, scalable web solutions using modern technologies like React.js, Node.js, PHP, MySQL, Bootstrap and Tailwind CSS.

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# Skills

## Web Development

- HTML, CSS, JavaScript, Bootstrap, Tailwind CSS,
- React.js, Vite,
- PHP, MySQL, Node.js, Express.js,
- Authentication (JWT, Cookies),
- GitHub.

## IT & Technical Support

- Hardware/Software Troubleshooting,
- Network Configuration and Maintenance,
- Printer & Peripheral Device Support,
- System Installation & Upgrades.

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# Experience

**DATA ENTRY**

**Mala Chinese company, Ras Al Khaimah, UAE (Dubai*)***
*Feb 2024 – Oct 2024,*
- Accurately tying data into a designed field within databases and spreadsheets;
- Manually completing web forms or survey entries based on source data;
- Generating reports based on entering data as needed.

## IT Technician

**Al Jabri Ready Mix, Umm Al Quwain-UAE (Dubai)**
*Jan 2022 – Jan 2024*

- Provided hardware and software support for devices,
- Managed systems, performed regular data backups and recovery,
- Assisted in deployment and updates of internal software,
- Providing technical assistance to employees regarding password resets, email issues, application usage and basic troubleshooting.

**Dairy Kasa, Nairobi-Kenya**
*Jan 2019 – Nov 2021*

- Installing Operating systems, applications and updates on user workstations;
- Diagnosing and resolving problems with computer hardware, software, network and user accounts;
- Providing technical assistance to employees regarding password resets, email issues, application usage and basic troubleshooting.

## Freelance Web Developer

*December 2024 – Since Now*

- Built responsive websites and full-stack applications,
- Created an Inventory System, A Cleaning Company Management System, My Portfolio Website and Tresor Company Website,

- Technologies used: React, Vite, PHP, MySQL, Node.js, Bootstrap and Tailwind CSS.

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# Education

**Bachelor's Degree in Computer Science**

**Light University of Bujumbura**

*2015 – 2018*

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# Projects

- **Inventory System**,
- **A Cleaning Company Management System**,
- **My Portfolio Website,**
- **Tresor Company Website.**

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# Languages

- English – Fluent,
- French – Fluent,
- Swahili – Intermediate,
- Arabic – Basic,
- Kinyarwanda – Native.