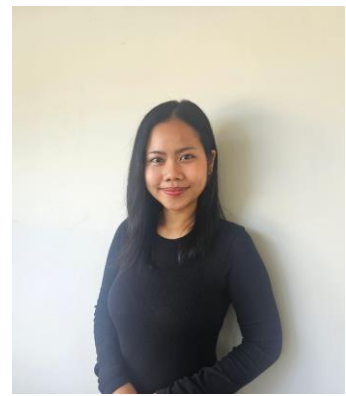# Irawadee Payupmake

1027/124 Moo.15 Bangsaothong, Samutprakarn Thailand
10570

Tel. 0922489341
irawadee.pm@gmail.com
https://www.linkedin.com/in/irawadee-payupmake-193a0a144/

Web Application Project / Portfolio Links

- https://irawadee-portfolio.netlify.app/

PERSONAL STATEMENT

Experience in technology products supports (websites, applications, and software products) in international start-up companies. Being a support association and coordinator among business parties. Successfully proposing and delivering solutions, products and services life cycle reports in external and internal departments. Engaging business partners in requirement negotiation and product training. Participate closely in testing and technical material creating for company projects. Sequential sprint planning and task management for the product teams.

TECHNICAL SKILLS

- Microsoft 365 / G Suites
- Visual Studio Code / Android Studio / GitHub / Microsoft SQL Server / MongoDB
- Domain Platform (Netlify)
- Programming Languages (HTML, CSS, Javascript, Python, Kotlin, C#)
- Frameworks (React,js / Vites)
- Libraries (React Material UI, Node.js, Express)

COMMUNICATION SKILLS

- Be the key coordinator among business partners for product support and improvement.
- Products training.
- Product solutions and new features proposition for continuing optimization.

PROJECT COORDINATOR SKILLS

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- Ensure the project meets business requirements, the SLA criteria and timeline.
- Provide the project summary after project launch for teams' further improvement.

PERSONAL SKILLS

Initiative

- Propose constructive work procedures for organizational advancement.
- Develop new resources and solutions to support projects, teams and company.

Learning

- Being positive to continuing learning and adaptation to new skills, accesses, and environments.
- Driving to solutions-based learning.
- Be passionate about new technology learning (Programming Languages / Framework / New Tech Trends.)

WORK HISTORY

(International)

Source IT Infinity Co, LTD
Oct-Dec 2023

Developer Intern

- Test and upload content for customs websites, using Wordpress and DIVI plug in.
- Testing report record.
- Cloud Application Design by Figma.
- Develop Cloud Storage Application in Front-End /Client site by using React framework.
- Coordinate the project with senior team via meeting and Company's GitHub.
- Weekly sprint update with organization for application improvement.
- Monthly code review with development team and CEO.
- Tester team coordination for any issues and bugs investigate and fix.

Magnetolabs

Thailand

2021-2022

Web Client Support

- Interact with web customers regarding the issues and back-end CMS WordPress usage inquiries.
- Discuss with Business Development to schedule the maintenance plan for customer sites with the quotation documents.
- Training CMS WordPress usage for customers, mainly but not limited to content upload.
- Summary issue report and sprint schedule on each web project.

SoftSQ

Thailand
2020-2021

Customer Support

- Provide company internal software, Tour program commercial management issue troubleshooting to customers via email, Line official channel, and telephone.
- Onsite and online software training according to customer special requirements and company regulations, Internal tour program commercial management, and WordPress.
- Gather customers' feedbacks regarding the company software and services to management team for further products and services improvement.

Project Coordinator

- Gather customers' website, application, and project requirement.
- Plan the project timeline and task sequential along Task management software, Jira with development team.
- Follow up the task updating and summary the process report to customers.
- Manual testing the product before proceeding to the launch process.

QUALIFICATIONS

Auckland Institute of Studies
Auckland**,** New Zealand
Graduation Dec 2023

Graduate Diploma in Information Technology
Software Development

Silpakorn University
Bangkok, Thailand
Graduation Mar 2017

Bachelor of Arts
English

ACHIEVEMENTS

- Second Class Honor in Bachelor of Arts Degree 2017., Thailand
- Academic Merit Award in Graduate Diploma in Information Technology 2023, Auckland