JOHN MOGAKA MOKAYA

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LinkedIn: www.linkedin.com/in/john-mokaya-3b926a261 | GitHub: github.com/mokayaj857 Kenyatta University | B.Sc. Telecommunications & Information (Ongoing)

PROFESSIONAL SUMMARY

Telecommunications and Information student awaiting graduation with strong foundations in IT systems, technical support, networking, and software development. Skilled in troubleshooting, system administration, and end-user support for hardware, software, and network environments. Knowledgeable in IT asset configuration and maintenance, system documentation, and network reliability assurance. Skilled in Windows 10/11 administration, Microsoft Office 365, and network troubleshooting. Excellent problem-solving, user support, and communication skills with internship experience in IT support, networking, and software engineering.

TECHNICAL SKILLS

• IT Support & Networking: Windows 10/11 administration, network debugging, routers, switches, printers, asset management, user support

• Programming Languages: Python, C, JavaScript, MySQL

• Frameworks & Tools: Django, React, Git, GitHub, Microsoft Office 365

• Other Skills: IoT Development, ITIL awareness, System Deployment, Documentation, Problem Solving

CERTIFICATIONS

• ALX Software Engineering

• ALX AI Starter Kit

• PLP Software Engineering

• Internet Computer Protocol

• AI & Machine Learning

• IEEE Certification

• Payaig Internet Governance

PROFESSIONAL EXPERIENCE

IT Intern – Tulia Foundation, Nairobi

Feb 2023 – Aug 2023

• Provided IT assistance to staff by troubleshooting hardware, software, and network issues.

• Installed, set up, and maintained desktop computers, printers, and network devices.

• Performed website updates and system updates.

• Assisted in keeping an updated inventory of IT assets.

Networking Intern – Kenya Police Headquarters (Vigilance House)

Jun 2025 – Aug 2025

• Assisted in installing, monitoring, and troubleshooting the network.

• Collaborated with IT staff to ensure stable interdepartmental connectivity.

• Ensured ongoing support for IT infrastructure security and network management.

Software Intern – Revolutionized Engineering, Nairobi

Jan 2024 – Aug 2024

- Developed and deployed backend solutions and user interface components for the Soko Beauty App.

- Applied technical problem-solving skills in collaboration with cross-functional teams.

- Documented software development processes and system workflows.

Blockchain Intern – Adamur

Jun 2025 – Aug 2025

- Aided in the development and testing of blockchain-based systems.

- Was exposed to emerging technologies and digital asset management.

EDUCATION

Kenyatta University, Nairobi

Bachelor of Science in Telecommunications & Information (Sep 2021 – Present)

LANGUAGES

- English – Expert

- Kiswahili – Native

REFERENCES

Available upon request.