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# Software Engineering 2

## Design Document

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# 1 | Introduction

## 1.1. Purpose

Climate change is a topical issue for everybody these days, and it's leading a change not only in our habits but also in consumes, which implies a change in the production model our society adopted until now. Private mobility is one of the market sectors which is changing the most, directly dependent from fossil fuel.

In order to keep global warming below 1.5°C, Europe have decided to reduce greenhouse gas emissions of CO<sub>2</sub> per person per year by 2030, and, by the same year, the IEA predicts that electric vehicles will have a market share of roughly 30 percent, with a total number of 23 million e-cars on the roads: electric vehicles represent eco-friendly mobility solutions that are, and will be on our roads in the next future.

Most of the current electric cars can travel between 150 and 350 kilometers on a single charge, but premium-brand models can currently cover more than 500 kilometers. This being said, it's obvious that, when people use an electric vehicle, knowing where to charge it and carefully planning the charging process in such a way that it introduces minimal interference and constraints on our daily schedule is of great importance.

That's were eMALL operates: it can find charging stations owned by several Charging Point Operators - CPO - and, considering the activities in user's schedule, it can propose the best possible path of charging process in order to minimize the cost and the wasted time at the station.

## 1.2. Scope

The scope of the design document is to provide a detailed description of how our system will be implemented to meet the requirements defined in the RASD. It outlines the overall architecture of eMALL, including any major components and their interactions, as well as the detailed design of each component and its interfaces with other parts of the system. It provides a complete and thorough description of the proposed solution, including any

trade-offs or assumptions that were made during the design process.

### 1.3. Definition, Acronyms, Abbreviations

Acronyms	Definition
eMSP	e-Mobility Service Provider
CPO	Charging Point Operator
CPMS	Charge Point Management System
DSO	Distribution System Operator
DD	Design Document
WPX	World Phenomena X
SPX	Shared Phenomena X
GX	Goal Number X
DAX	Domain Assumptions X
UCX	Use Case X
EVD	Electric Vehicle Driver
EV	Electric Vehicle

Table 1.1: Acronyms used in the document.

### 1.4. Reference Documents

- The specification document Assignment RDD AY 2022–2023.pdf
- Building Microservices by Sam Newman

### 1.5. Document Structure

The document is structured in seven sections, as described below.

First section introduce the purposes; abbreviations and definitions useful to understand the problem are listed as well.

The following section, the second one, provides the chosen architectural design for the problem: here we describe the identified system components, their relations, the offered communication interfaces, their behavior in the system and architectural styles and design patterns used.

Later on, the third section focuses on user interfaces, presenting and describing the mock-ups offered to users.

The fourth section shows how the system meets the requirements. At first, the section provides the mapping between identified components and functional requirements listed in the third section of RASD. Then, a description of the satisfaction of performance requirements and system attributes is provided.

Lastly, the fifth section provides a plan

Section six reports the effort spent by each group member in the redaction of this document, meanwhile the last section simply lists bibliography references and other resources used to redact this document.



# 2 | Architectural Design

## 2.1. Overview

In this section, a general description of the architecture of the eMALL system is provided. The main aspects of the design are:

- **Client-Server architecture.** It consists of a presentation tier, an application and a data tier. The firsts one allow the user to communicate with the server and shows him through the UI the answers it receives back from the application tier. The second one receives requests from users, elaborates answers, changes the status communicating with the data tier and sends back the needed information to users. Finally, the data tier stores, updates, and handles the information.
- **Microservices.** Functionalities of the system are divided into several services in order to reduce dependencies between modules and to increase scalability, availability and maintainability of the system.

Detailed description of the features of the architecture will be provided in the next sections.

## 2.2. Component View

The component diagram shows all the identified components. It also describes the relations between the modules, representing the verse of the communication flow and the actors of it. Before showing the diagram, there must be clarifications about it:

- Two client applications are represented, one for both EVD and CPO. They are the same client application. We preferred to double the module in the diagram to facilitate comprehension of how users communicate with the system.
- For the same reasons, there are duplicated interfaces offered by components.
- The diagram shows a macro component called **eMALL** that represents the whole system. Outside the system, they are shown the external services, the DBMSs, and the client application. Communication between modules and **eMALL** happens thanks to interfaces that the system offers or exploits, depending on the component.

After the diagram, it will follow a brief description of each identified component.

### 2.2.1. Component diagram

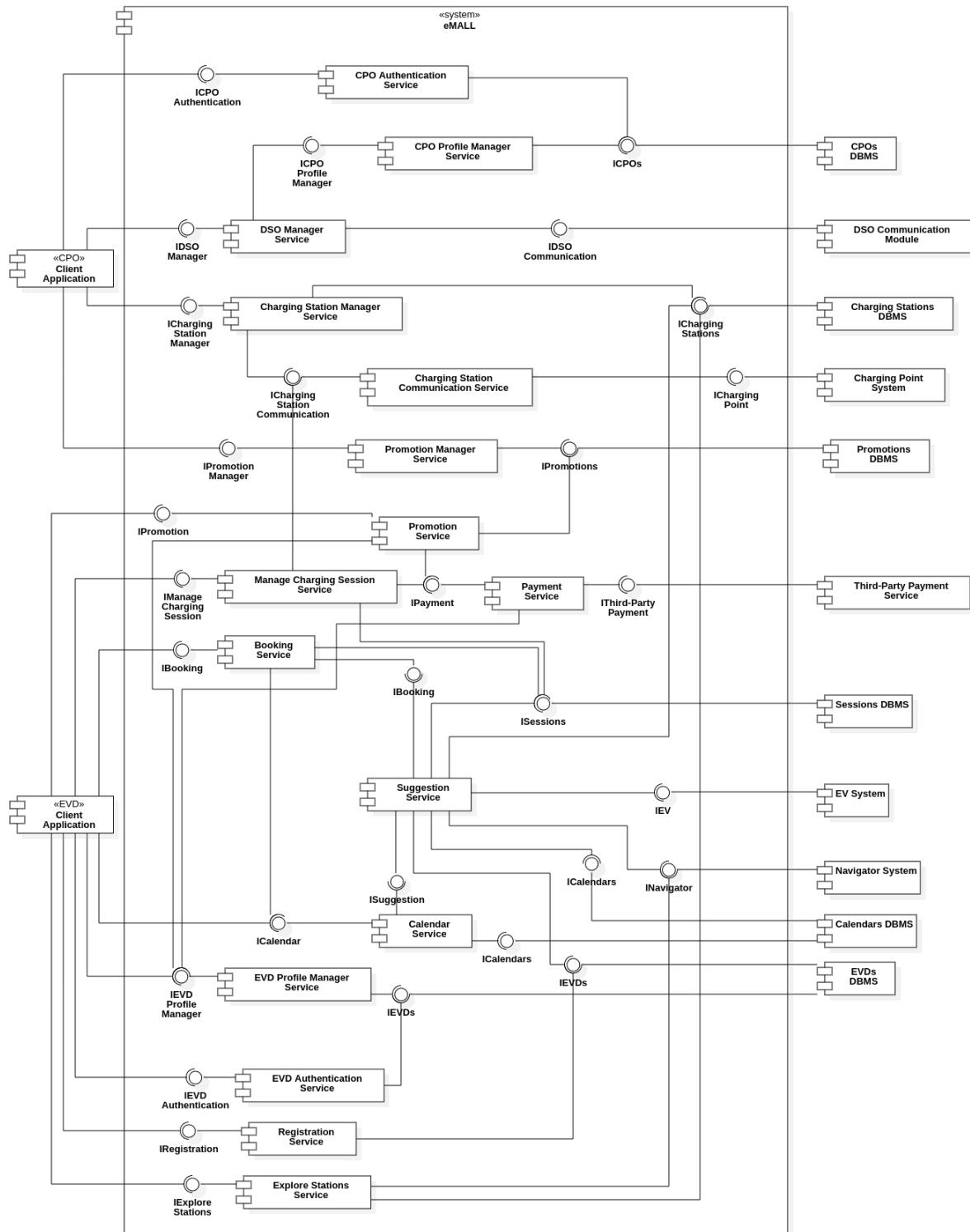


Figure 2.1: Component diagram of the eMALL system.

### 2.2.2. Components description

The components are:

- **Client Application.** Client Application represent the client system used to connect and to communicate with eMALL.
- **Registration Service.** Registration Service handles the process of the creation of a new account requested by a new EVD user. It communicates with EVDs DBMS to save the information about the new created account.
- **EVD Authentication Service.** EVD Authentication Service handles the login process requested by an EVD. To do that, it communicates with EVDs DBMS to validate the inserted credentials.
- **EVD Profile Manager Service.** EVD Profile Manager Service offers the possibility to query the EVDs DBMS in order to get requested information. In general, it is the service offered to the user to get or update information of the profile. So, he communicates with EVDs DBMS.
- **Explore Stations Service.** Explore Stations Service is the service used by the EVDs to navigate into the map of charging station that can be found around user's position. To do that, he needs stations position, so it communicates with Charging Stations DBMS. Furthermore, it communicates also with the external service Navigator System, used to elaborate positions and to show them into the map.
- **Booking Service.** Booking Service is the module used to handle booking requests. It communicates with Sessions DBMS to save the information about bookings and with Calendar Service to start the process of insertion of a new activity into EVD's calendar representing the booked reservation.
- **Manage Charging Session Service.** Manage Charging Session Service handles the charging session process. It allows the EVDs to start and interrupt the session and to pay for the service the user enjoyed. Furthermore, it sends to the EVDs notifications about ongoing session status. The module communicates with Charging Station Communication Service to delegate the communication with the charging point where the EVD wants to charge the EV. As said before, the service offers the EVD the interface to make the payment of the session, so it communicates with Payment Service. After the payment, the module saves the receipt of the session communicating the Sessions DBMS module.

- **Promotion Service.** Promotion Service offers the EVDs the possibility to activate special promotions activated by CPOs. To get the list of active promotions, it communicates with **Promotions DBMS**. The module communicates also with **EVD Profile Manager Service** to delegate the save of the activation of a special offer into the **EVDs DBMS**.
- **Calendar Service.** Calendar Service is module that manages EVDs calendar. It offers the possibility to visualize the calendar, saved events and their details. It also offers the functionality of activity insertion. To save all this information, the module communicates with **Calendars DBMS**. After a new activity is inserted, **Calendar Service** activates the process offered by **Suggestion Service** in order to create suggestion about when and where the EVD should charge the EV.
- **Suggestion Service.** Suggestion Service communicates with different modules to create suggestions. It communicates with:
  - **EVDs DBMS** to get user's EV specifications.
  - **Calendar DBMS** to get EVD's schedule to know precedent events that could affect the research.
  - **EV System** to get current EV status.
  - **Charging Stations DBMS** to get positions of the memorized charging stations.
  - **Navigation System** to calculate the path between the positions defined in the schedule of the EVD, and to identify which charging stations can be suggested to the user.
  - **Sessions DBMS** to get schedules of the charging point, getting in this way their available timeframes, and to see if there are other bookings done by the EVD.
  - **Booking Service** to start the booking process after the EVD confirms the received suggestion.
- **Payment Service.** Payment Service offers the possibility to pay for a service the EVD enjoyed. It communicates with **EVD Profile Manager Service** to get EVD's payment methods. Once it has the needed information, it communicates with **Third-Party Payment Service** to make the payment.
- **CPO Authentication Service.** CPO Authentication Service handles the login process requested by a CPO. To do that, it communicates with **CPOs DBMS** to validate the inserted credentials.

- **CPO Profile Manager Service.** CPO Profile Manager Service offers the possibility to query the CPOs DBMS in order to get requested information. In general, it is the service offered to the user to get or update information of the profile. So, he communicates with CPOs DBMS.
- **Charging Station Manager Service.** Charging Station Manager Service is the service offered to CPOs to manage their charging stations and their charging points. One of the functionalities is to plan a maintenance session for a charging station. To do that, the module communicates with the Charging Station Communication Service module. Finally, it communicates with Charging Stations DBMS to store the information.
- **Charging Station Communication Service.** Charging Station Communication Service is the module that communicates with charging points. Messages are exchanged when an EVD starts or ends the charging session or when the CPO plans a maintenance session.
- **Promotion Manager Service.** Promotion Manager Service is used by CPOs to manage their promotions. The module communicates with Promotions DBMS to save or update promotions information.
- **DSO Manager Service.** DSO Manager Service is the module aimed for the communication with DSOs. To do that, it exchanges messages with the external service DSO Communication Module. When a CPO decides to change its electricity provider, the module delegates CPO Profile Manager Service to save the information into the CPOs DBMS.
- **EVDs DBMS.** EVDs DBMS is the system used to save all the information about EVDs, such as credentials, EVs, active promotions.
- **Calendars DBMS.** Calendars DBMS is the system used to save all the information about activities inserted by EVDs and to save location and hour of a booked charging session. In this way, it is easily obtainable by the EVD.
- **Sessions DBMS.** Sessions DBMS is the system used to save information about bookings specifying data that would be useless for the EVD. It is also used to save the receipts of the charging sessions done by the EVDs.
- **CPOs DBMS.** CPOs DBMS is the system used to save all the information about CPOs, such as credentials, company information.
- **Charging Stations DBMS.** Charging Stations DBMS is the system used to save

the information about charging stations and charging points.

- **Promotions DBMS.** Promotions DBMS is the system used to save information about promotions that have been activated by the CPOs.
- **EV System.** EV system is an external service that gives the system the possibility to retrieve information about EVDs EV.
- **Navigator System.** Navigator System is an external service that gives the system the possibility to work on positions and elaborate paths between locations.
- **Third-Party Payment Service.** Third-Party Payment Service is an external service used to make payments communicating with banks or payment sites.
- **Charging Point System.** Charging Point System is an external service that represent the software running on charging points. It is used in the CPOs interactions to manage their charging points.
- **DSO Communication Module.** DSO Communication Module is an external service that gives the system to communicate with the DSOs in order to get their prices and to enable electricity providing.

## 2.3. Deployment View

The following deployment diagram shows how all the components are distributed into different nodes, highlighting how they communicate with each other.

The next paragraphs will go into details about the reasons behind the design choices.

The deployment diagram is:

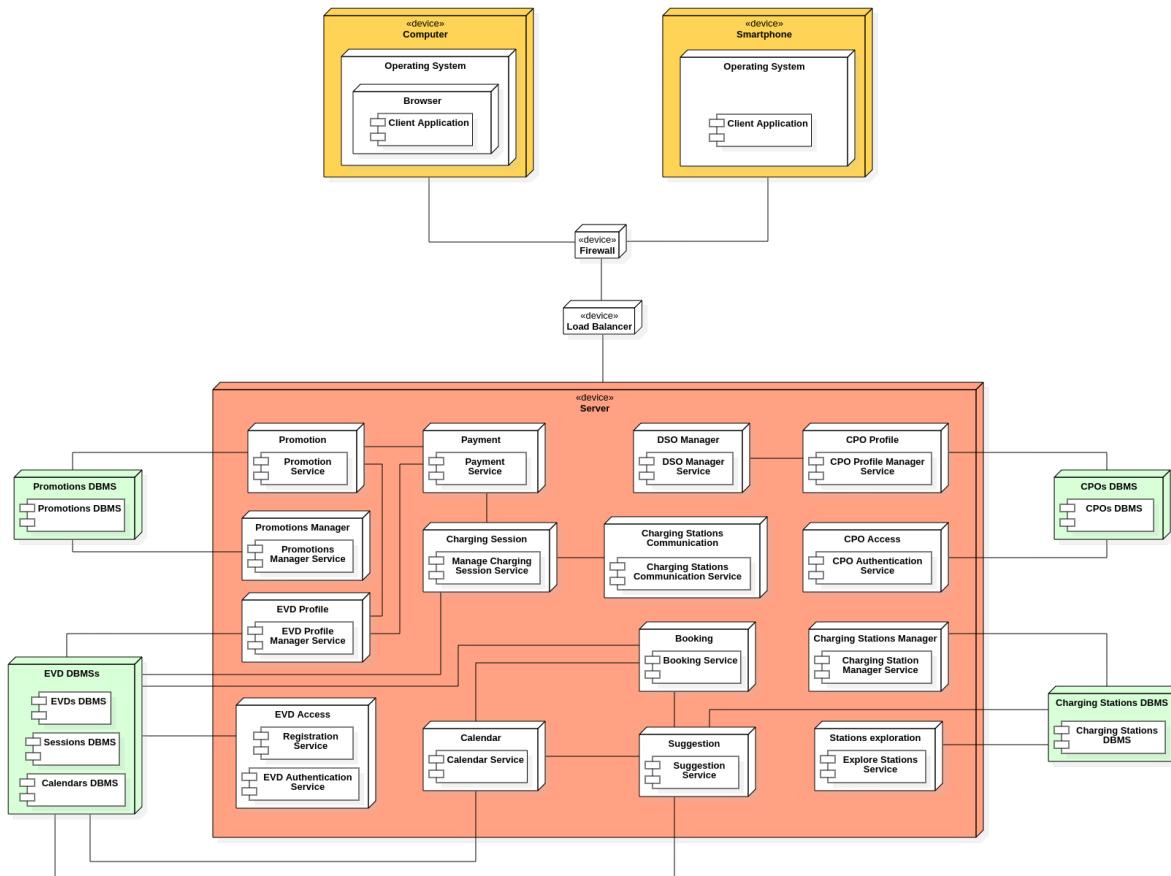


Figure 2.2: Deployment diagram of the eMALL system.

### 2.3.1. Connection to the server

EVDs and CPOs can access the eMALL system from both PC and smartphones. In the first case, it is necessary to use a browser to load the system's web page. In the second case, the client will use the application after downloading it from the smartphone's store (Android or iOS). When requests are sent to the server, first they pass into the firewall, so to avoid eventual cyberattacks on the system, then they pass into the load balancer, so to optimize resource usage, improve performance, and increase the availability of several services. Requests are now ready to be handled by the eMALL services.

It follows the corresponding part from the deployment diagram:

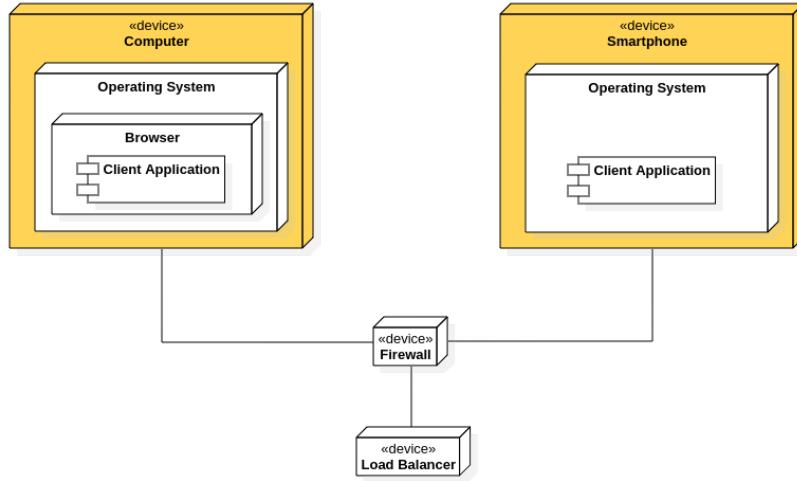


Figure 2.3: Connection to the server diagram.

### 2.3.2. Promotions

Promotion DBMS is one of the four identified DBMS nodes. The choice of dividing it from other DBMSs relies on the will to better scale the system. In this way, it is easier to guarantee the availability of other services that don't work with promotions, and maintenance sessions are facilitated too. It has not been grouped with other DBMSs into the same node because Promotions DBMS is also used by CPOs, so the system needs to guarantee a high level of scalability to assure business functionalities to the companies.

It follows the corresponding part from the deployment diagram:

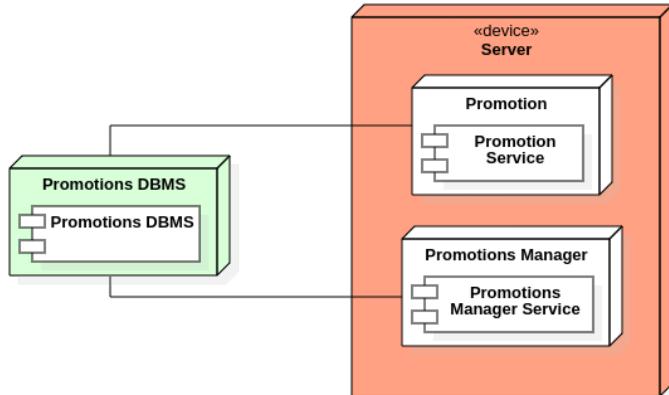


Figure 2.4: Promotions managing diagram.

### 2.3.3. EVD interactions

This section shows how the system communicates with EVDs DBMS. We choose to group EVDs DBMS, Sessions DBMS, and Calendars DBMS into the same node because they all receive requests from the services only in case of interactions with EVDs. Considering that they don't introduce strict time response requirements, it was not necessary to insert new physical nodes for the managing of the DBMSs.

It follows the corresponding part from the deployment diagram:

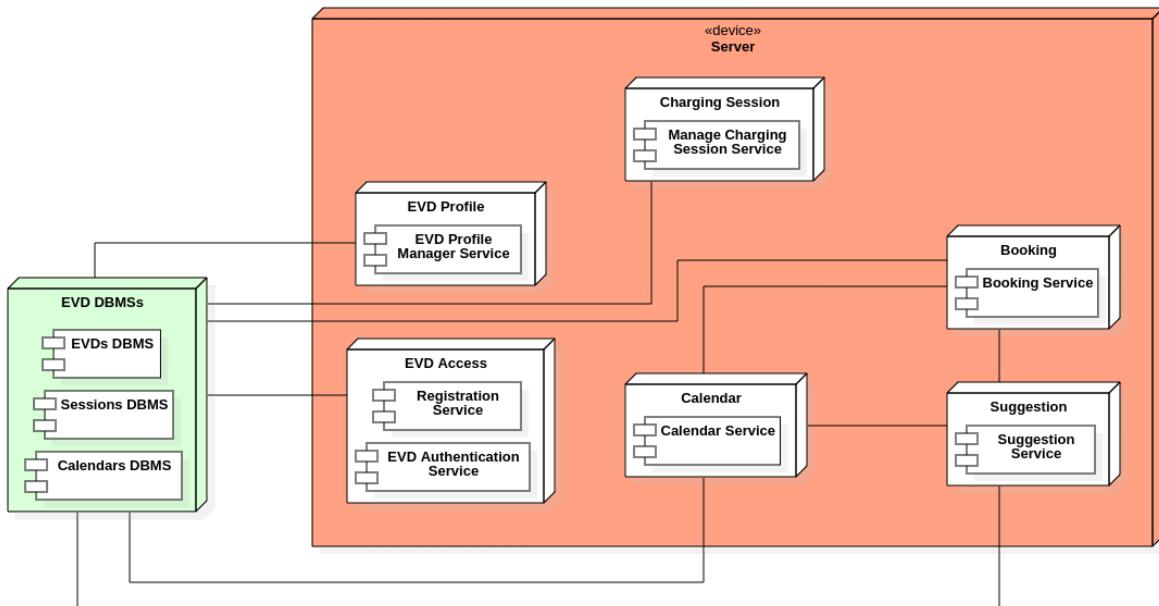


Figure 2.5: EVD interactions diagram.

### 2.3.4. CPOs DBMS

The components that communicate with the CPOs DBMS are the Authentication Service and the CPO Profile Manager Service. When another service needs to get or to update information about a CPO, the request is handled by the CPO Profile node. The DBMS is used by CPOs, so it is deployed in a single node to better scale the system, and to guarantee business functionalities to the companies.

It follows the corresponding part from the deployment diagram:

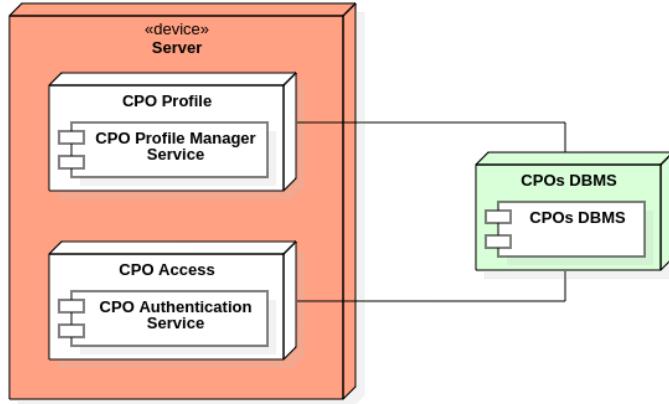


Figure 2.6: CPOs DBMS managing diagram.

### 2.3.5. Charging stations communication

Suggestion and Stations exploration nodes read from the DBMS to get the position of the stations that will be elaborated or shown to the user. Charging Station Manager Service can also write or update the instances of the DBMS. The DBMS is used by CPOs, so it is deployed in a single node to better scale the system, and to guarantee business functionalities to the companies.

It follows the corresponding part from the deployment diagram:

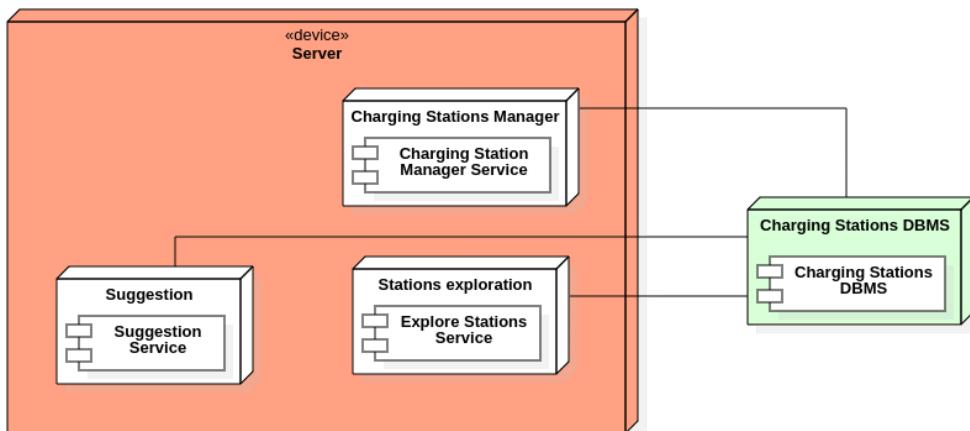


Figure 2.7: Charging stations communication diagram.

### 2.3.6. Services

The section shows all the identified nodes in which services run.

Decisions have been made giving particular attention to the concepts of loose coupling and

high cohesion. As explained in Sam Newman's *Building Microservices*, they are defined as follows:

- **Loose coupling.** *When services are loosely coupled, a change to one service should not require a change to another. The whole point of a microservice is being able to make a change to one service and deploy it, without needing to change any other part of the system.*
- **High Cohesion.** *We want related behavior to sit together, and unrelated behavior to sit elsewhere. Making changes in lots of different places is slower, and deploying lots of services at once is risky, both of which we want to avoid.*

The following image wants also to highlight the relations between different services, which are direct consequences of the communication interfaces previously shown in the component diagram.

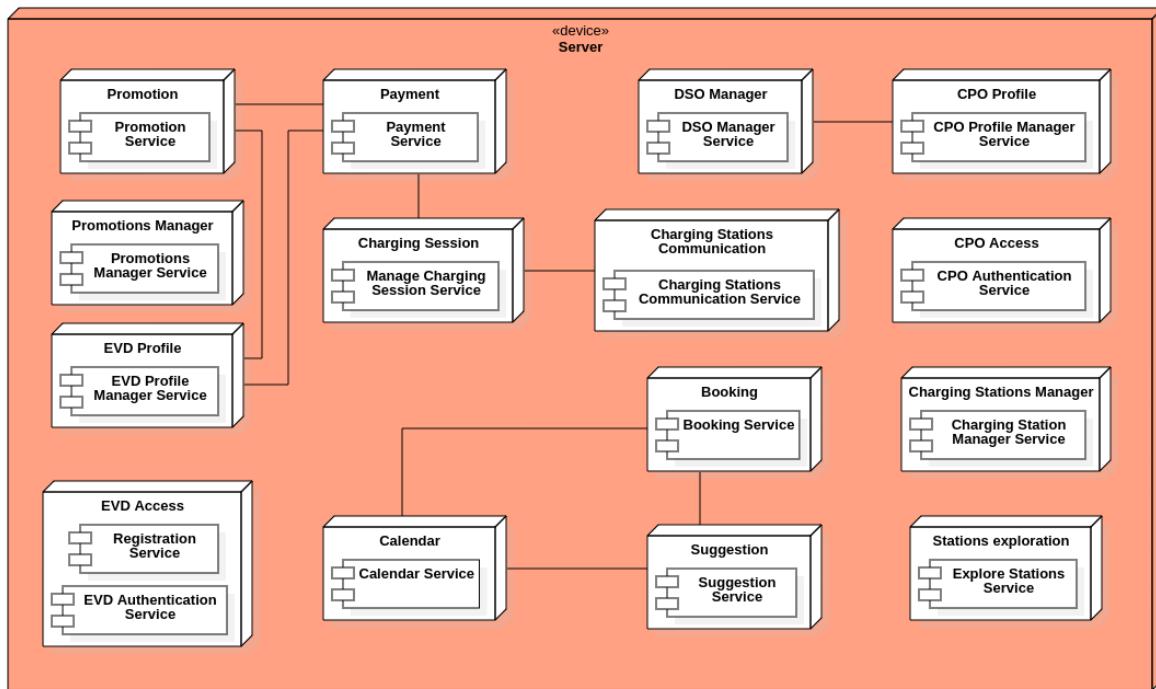


Figure 2.8: Server services diagram.

## 2.4. Runtime View

Here we present the dynamic of our system through sequence diagrams. We have found the components that communicate with each other to form our system, so now we explain their behaviors.

First, we will present eMALL actions from the point of view of the EVD user, i.e., logging in, booking a charge, managing his profile, etc. Then, we will present eMALL actions from the point of view of the CPO user, actions that are much more business functionality. In this section, we hadn't presented all the RASD document use cases because we have decided to focus on the critical part of the system functionalities.

**Registered EVD Logs In** When the EVD - Client Application - wants to log in to eMALL, he calls the “`logIn`” function from the EVD Authentication Service component. That component requests the client to display the login form by running the “`displayLogInForm`” function, and then it waits for the email and password from the Client Application.

When the EVD sends this information, the Authentication Service asks the EVDs DBMS to validate it. Finished processing the login, the last component returns an ACK message to the EVD Authentication Service, which sends a confirmation or an error to the client.

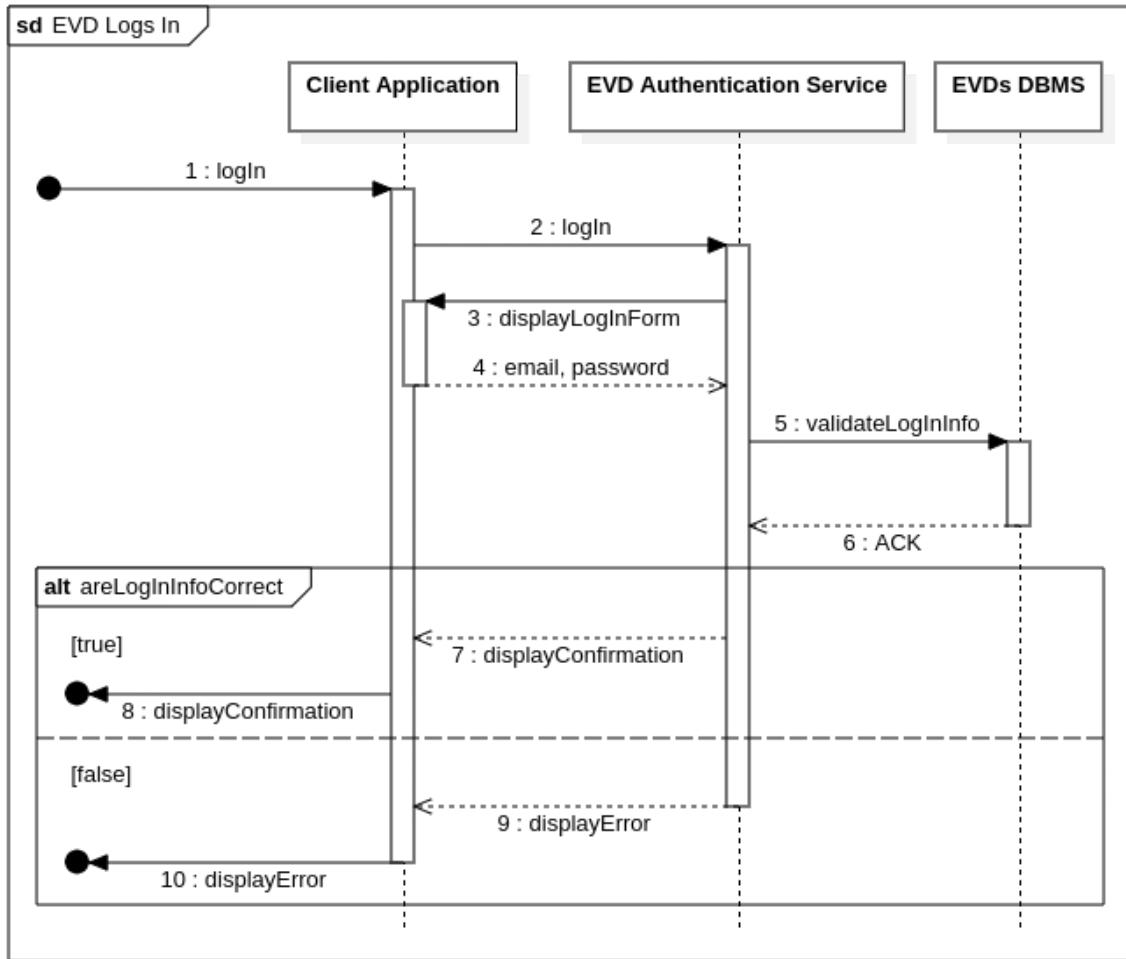


Figure 2.9: Registered EVD logs in sequence diagram

**Registered EVD adds an EV** When the EVD is on his profile page and wants to add a new vehicle to his parking lot, he runs the “addVehicle” function through the EVD Profile Manager Service component.

At first, it asks back to the client to insert the EV information to save in his profile, and then it waits for him. After the user has sent the information, the component also asks for the nickname to give to the EV. Sending the nickname, the Profile Manager saves the new information by passing them to the EVDs DBMS. When the DBMS has sent back the ACK message, the EVD Profile Manager Service component returns the outcome of the process to the EVD.

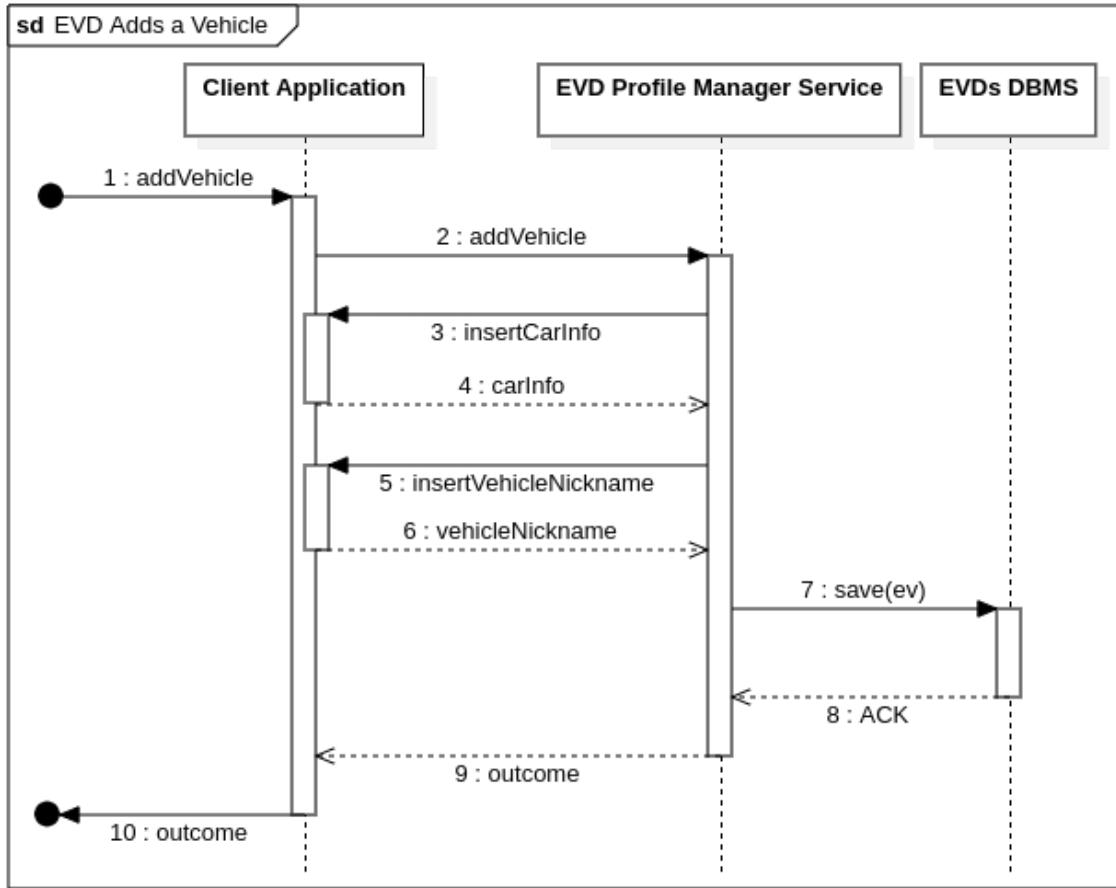


Figure 2.10: Registered EVD adds an EV sequence diagram

**Registered EVD books a charge** In eMALL, the EVD can also book a charge in a charging station. In the sequence diagram, we suppose the Client Application knows the charging stations he wants to book. Then, the user calls the “bookCharge” function of the Booking Service component, passing the given charging station.

The component needs to know the available timeframes for the charging station, so it waits for the Sessions DBMS component to process the information. When it receives the list of timeframes, the Booking Service asks the user to choose one among them. Knowing that more than one EVD uses the system, then one timeframe that is at first available might be unavailable when eMALL proceeds with the booking. To avoid it, the Booking Service asks for the Sessions DBMS to check the availability of the chosen timeframe and to lock it if so by calling the “isTimeframeAvailable” function.

Once the chosen timeframe is locked, the component asks the EVD to confirm the booking - “*EVD Confirms the Booking*” sequence diagram. In the end, the system sends the

outcome of the process to the EVD Client Application.

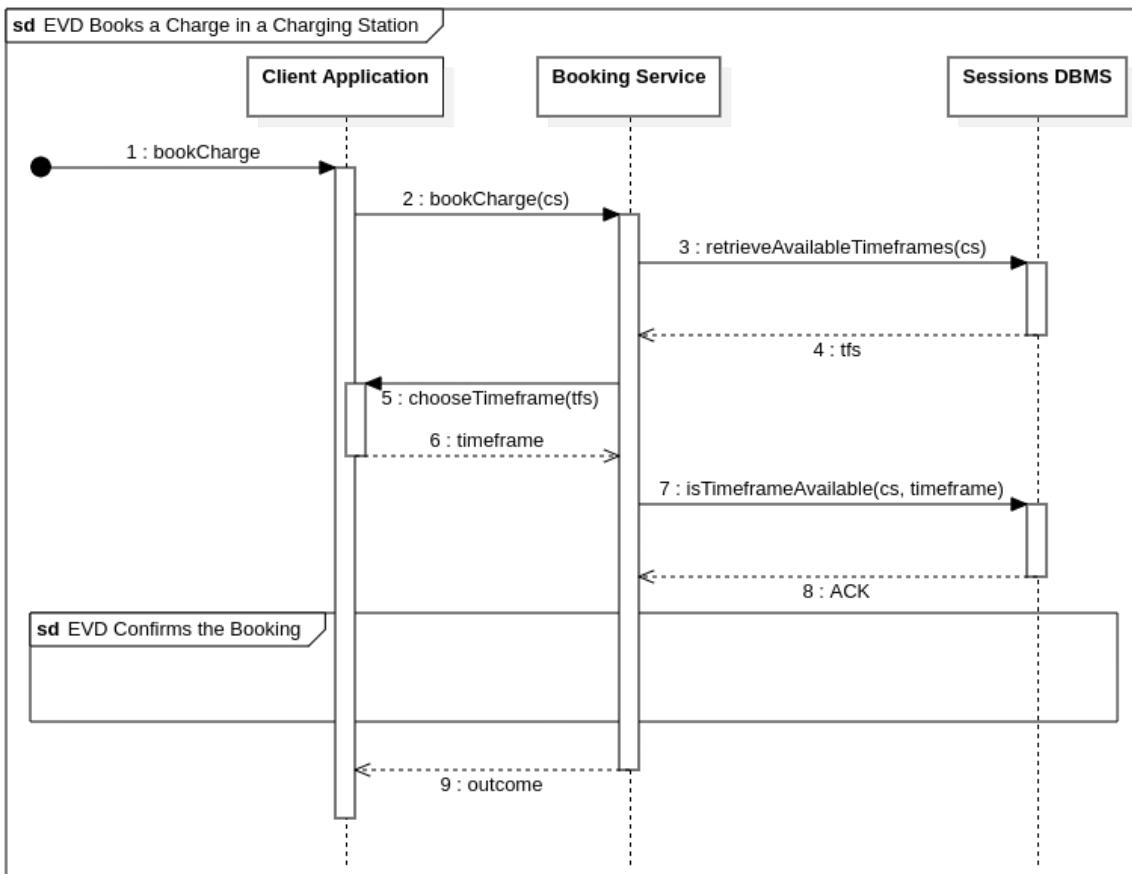


Figure 2.11: Registered EVD books a charge sequence diagram

**Registered EVD confirms the booking** Our system always asks the client to confirm a booking before saving it, so the Booking Service component receives the client, the charging station where he wants to book, and the timeframe to reserve for the client. At first, it asks the EVD to confirm the booking and waits for his reply. Given the confirmation, the Booking Service runs the “addSession” function of Sessions DBMS to add the new booking to the database and orders to the Calendar Service to add it to the calendar. After the Calendar Service has run the “saveActivity” function of Calendars DBMS, Booking Service returns the outcome to the caller.

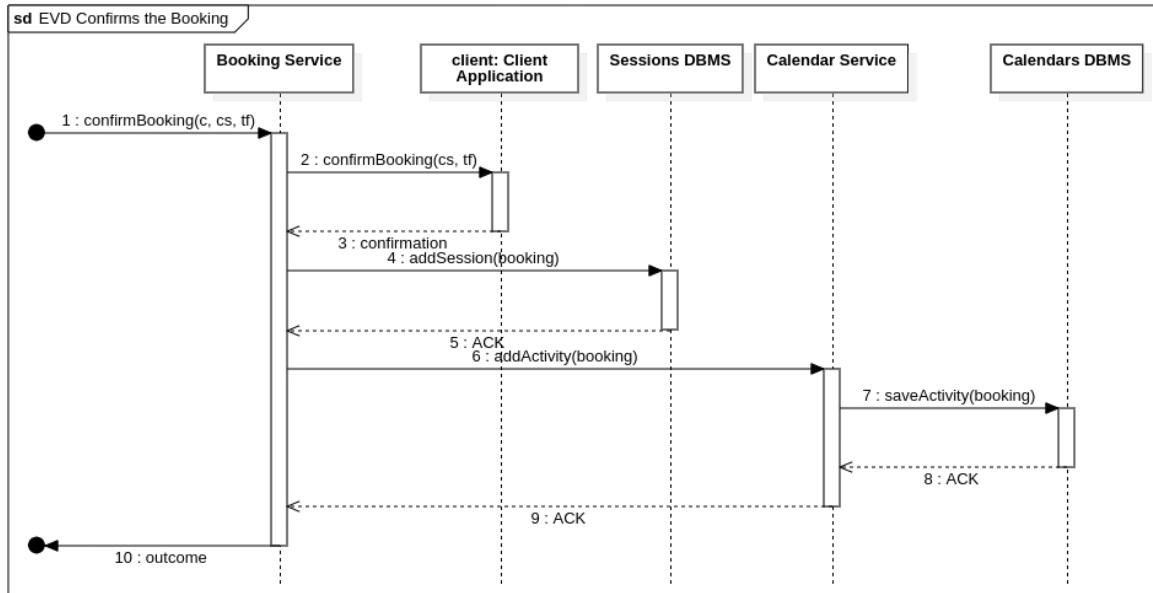


Figure 2.12: Registered EVD confirms the booking sequence diagram

**Registered EVD consults a specific promotion that can be redeemed** An EVD might want to redeem an available promotion in eMALL through his page. He has to call the “redeemPromotion” function from the Promotion Service component, which retrieves all the promotions by running the get function of the list of promotions from the Promotions DBMS. When the Promotion Service has received the list, it asks the user to select which promotion he wants to redeem and then asks for a confirmation for its activation.

If the user has decided to proceed with the activation, Promotion Service initializes the payment by calling the “pay” function from the Payment Service component - “[EVD Makes a Payment](#)” sequence diagram. When the payment successfully ends, the activation process runs through the EVD Profile Manager Service component by calling the “activate” function that receives the paid promotion and the client in input. The Profile Manager calls the counterpart “activate” function from the EVDs DBMS.

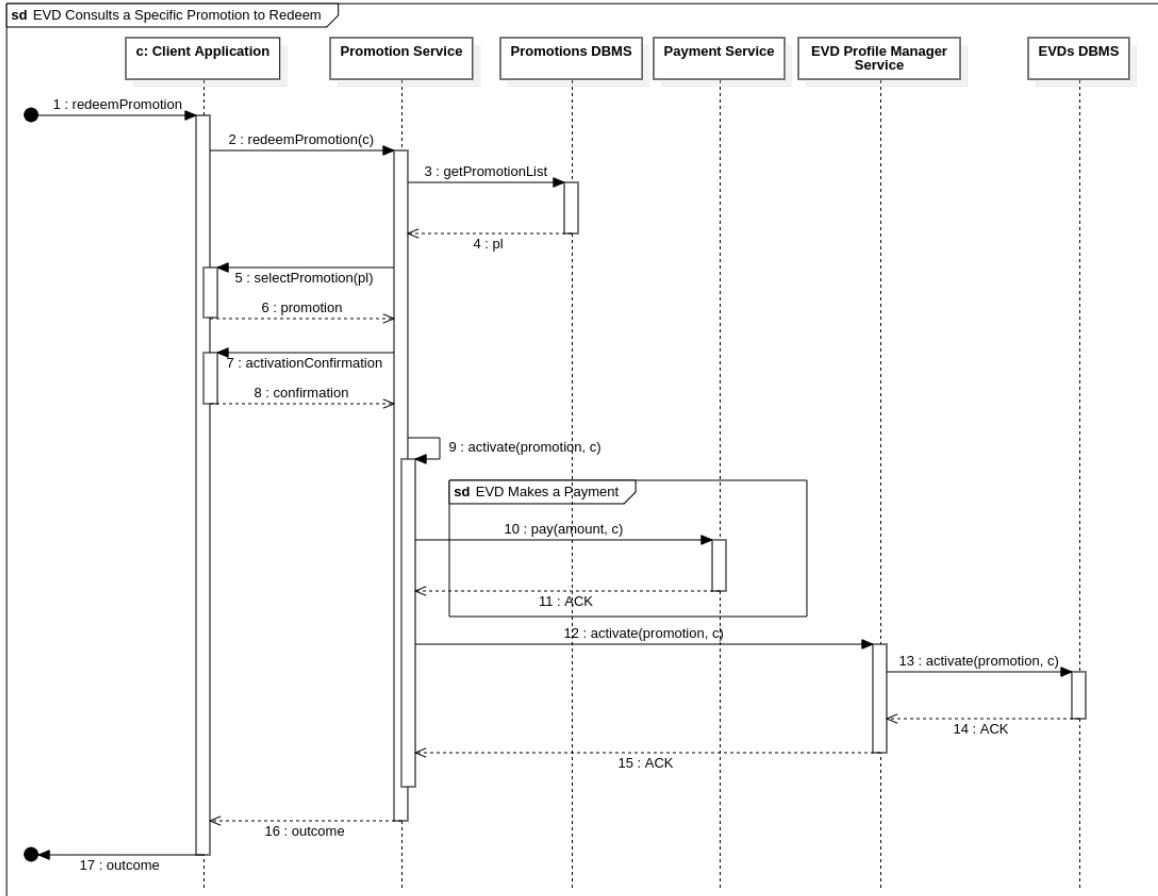


Figure 2.13: Registered EVD consults a specific promotion that can be redeemed sequence diagram

**Registered EVD charges his EV** Now we explain how a charging process evolves in eMALL. At first, we need the EVD to call the function “`startChargeEV`” from the **Manage Charging Session Service** component to verify that the current user has booked a charging session. The service calls so the “`validateClient`” from the **Sessions DBMS** because it is the only one that can retrieve this information.

The timeframe is not necessary because the system checks at the current time. If the EVD has booked, the service requests to unlock the charging point to the **Charging Station Communication Service**, which delegates the process to the **Charging Point System**. Once the charging point is unlocked, the **Manage Charging Session Service** asks the user to connect his EV and confirm the start of the charging process.

When the EVD confirms, the service asks the **Charging Session Communication Service** to start charging, which delegates to the **Charging Point System**. Then, we have a

loop sequence where the user asks indirectly for information from the Charging Point System to see the status of his EV's battery. When the EVD decides to stop the charging process, he communicates it to the Manage Charging Session Service, which delegates the decision to the Charging Session Communication Service, which orders to stop charging to the Charging Point System. Finally, the Manage Charging Session Service initializes the payment - “*EVD Makes a Payment*” sequence diagram - and calls the “save” function from the Sessions DBMS to save the EVD session.

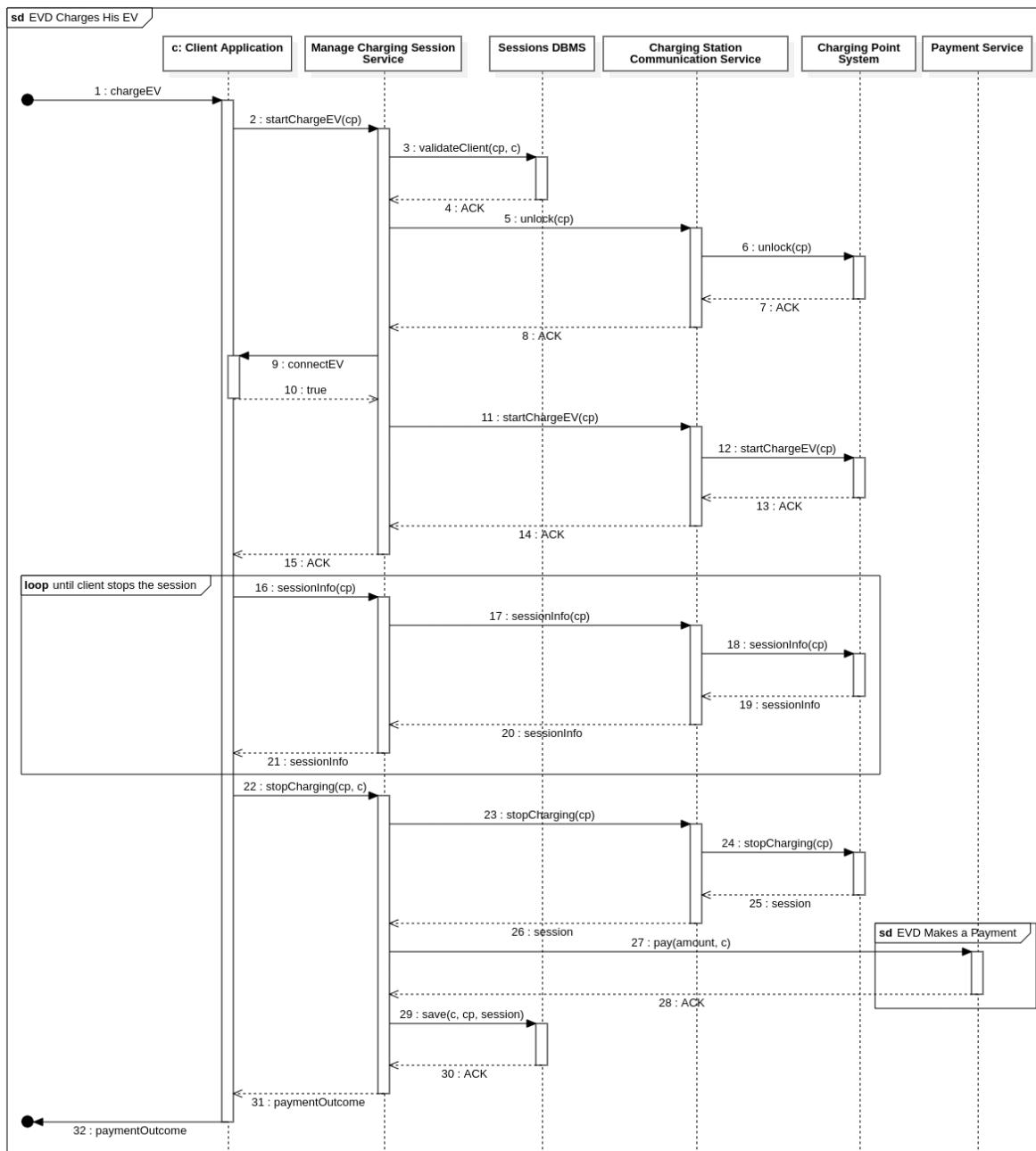


Figure 2.14: Registered EVD charges his EV sequence diagram

**Registered EVD makes a payment** When an EVD has to pay, the **Payment Service** receives a call with the amount to pay from a client and the client himself in input. The service asks the **EVD Profile Manager Service** to select a payment method for the given EVD. The Profile Manager asks the **EVDs DBMS** for the user's payment methods by calling the “`getPaymentMethods`” function and returns the obtained list to the caller. Finally, the **Payment Service** runs the “`pay`” function from the **Third-party Payment Service** with the amount to pay in input.

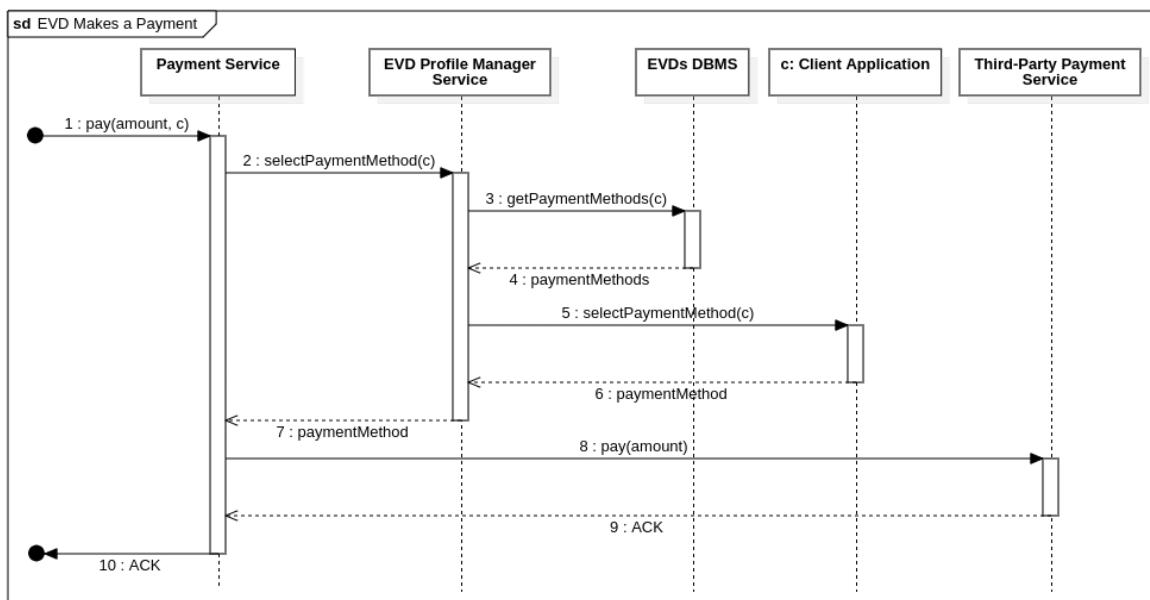


Figure 2.15: Registered EVD makes a payment sequence diagram

**Registered EVD adds a new activity into the calendar and receives suggestions about charging schedule** When the EVD wants to add a new activity to his calendar, he first opens the calendar section by calling the “`openCalendar`” function from the **Calendar Service** component, which delegates the call to **Calendars DBMS**.

Once the user has received the calendar, he can insert the new activity by requesting a form to the **Calendar Service** through the “`insertNewActivity`” function call. When the user fills out the form, he sends it to the **Calendar Service**, which calls the “`validateActivity`” function from the **Calendars DBMS** and then the “`saveActivity`” function from the same DBMS component.

Finally, the service initializes asynchronously the function “`findBestSchedule`,” which computes the best path in reaching the different appointments of the user depending on the battery status of the EV, its capacity, and energy costs - “*Suggestion Service Finds*

*the Best Schedule*" sequence diagram. The call is asynchronous because the service is not essential for the EVD. If the **Suggestion Service** component is down, eMALL has to work without it and allow the users to add new activities to their calendars.

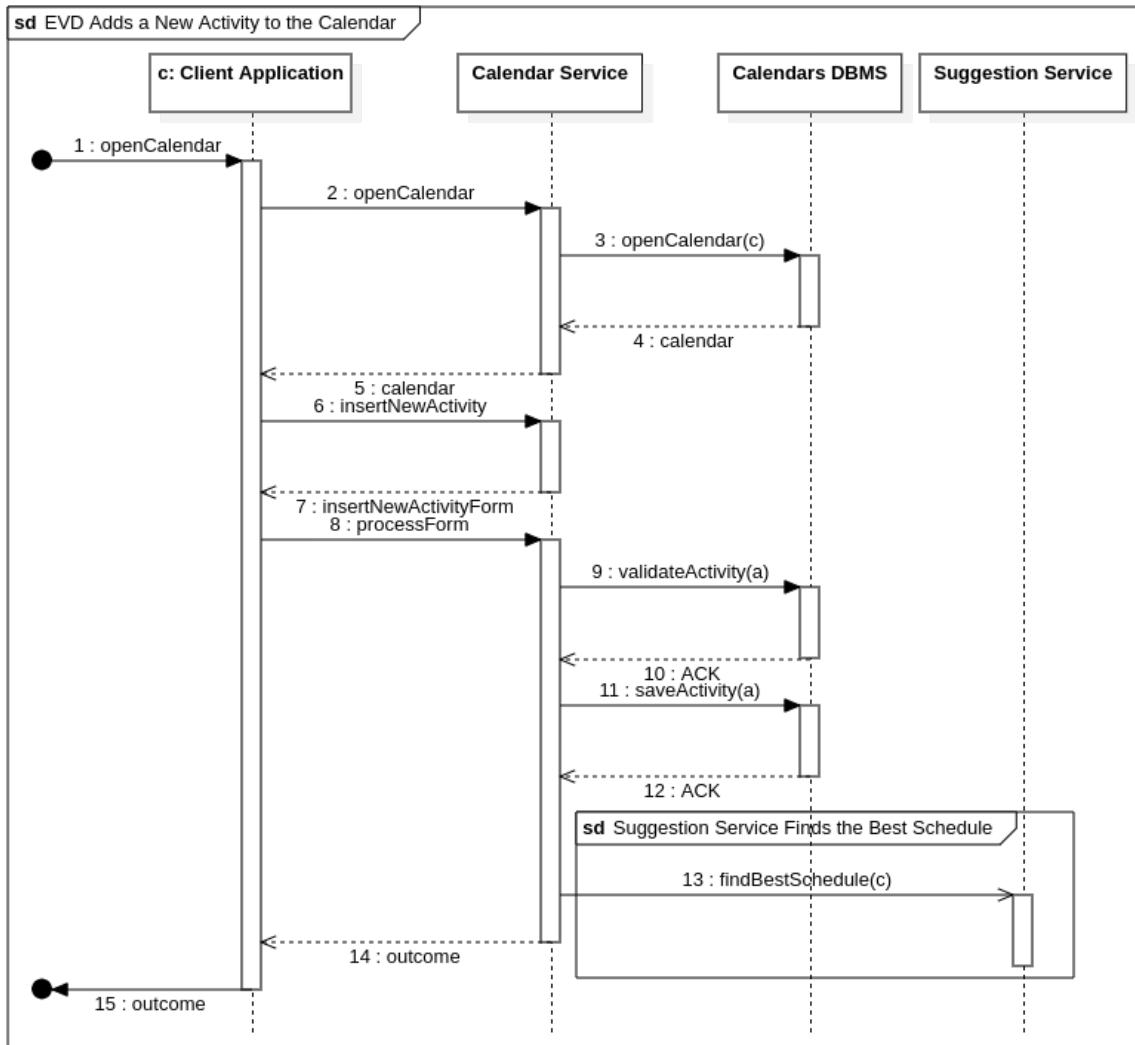


Figure 2.16: Registered EVD adds a new activity into the calendar and receives suggestions about charging schedule sequence diagram

**Suggestion service finds the best schedule** A feature of eMALL is to provide suggestions in booking charging sessions to allow the EVD to reach the different locations for his activities. The **Suggestion Service** component needs a client id to realize this operation, which is in input to the "findBestSchedule" function. The **Suggestion Service** is a critical component of eMALL because it communicates with different modules and external APIs. At first, the "findBestSchedule" function calls the "openCalendar" func-

tion from the **Calendars DBMS** because it needs to know the user activities to compute the optimal suggestion. When the service gets the calendar, it asks for the client's EV from the **EVDs DBMS** and the path the user might follow according to the **Navigator System**. Once the **Suggestion Service** has received this information, it runs the “optimize” function with the EV and the path in input. The last function orders the **EV System** and the **Charging Stations DBMS** to provide the EV's battery status and the list of charging stations near the given path. With all the available information, the service asks the **Sessions DBMS** which timeframes are available in all the given charging stations. Finally, the **Suggestion Service** component will choose the best timeframe and charging station to book according to the EV information and the activities the EVD will attend. The process ends by asynchronously calling the “**confirmBooking**” function from the **Booking Service** component with the client, charging station, and charging point in input - “**EVD Confirms the Booking**” sequence diagram.

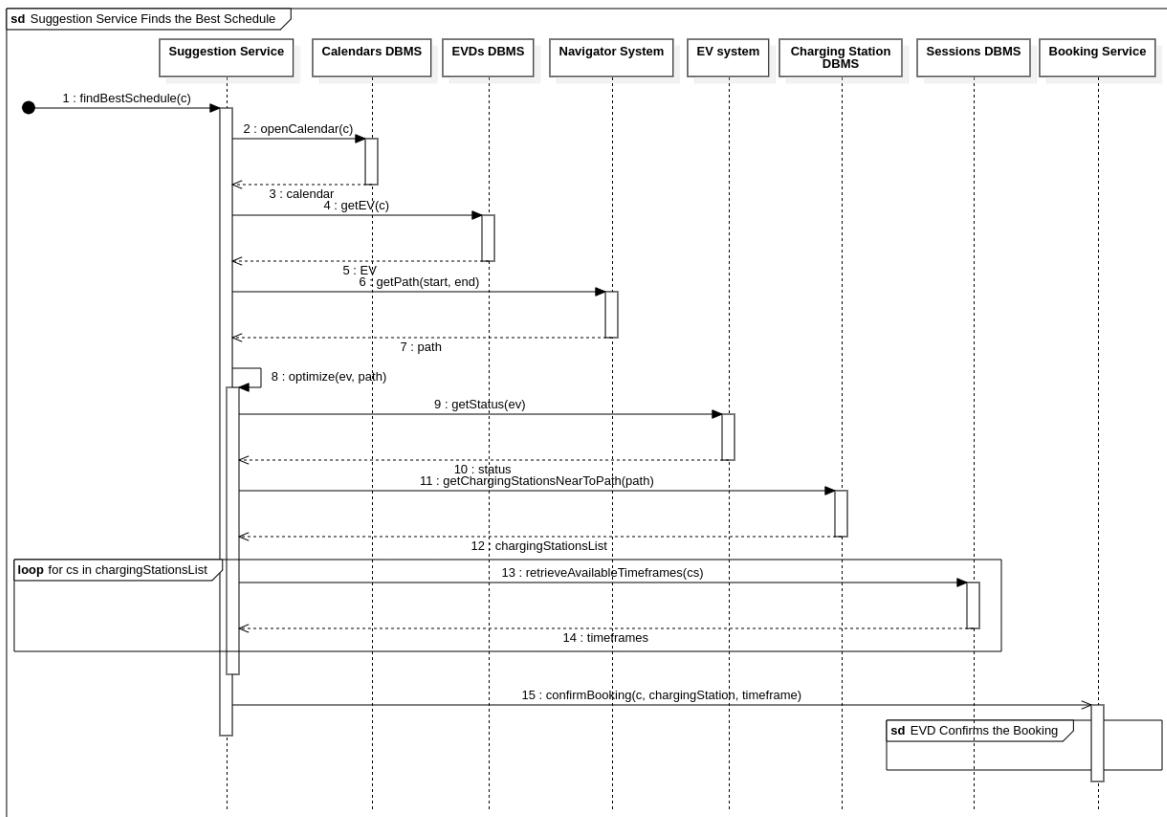


Figure 2.17: Suggestion service finds the best schedule sequence diagram

**CPO logs in** In eMALL, when a CPO wants to log in, he calls the function “`logInCPO`” from the **CPO Authentication Service** component, which calls back the “`insertInfo`” function from the **Client Application** to retrieve the essential information for the CPO

identification, i.e., ID, email, and password. Once the CPO has sent the information, the Authentication Service runs the “`validateAccount`” function from the CPOs DBMS. If the CPO operator has inserted the correct credentials, he will enter his homepage.

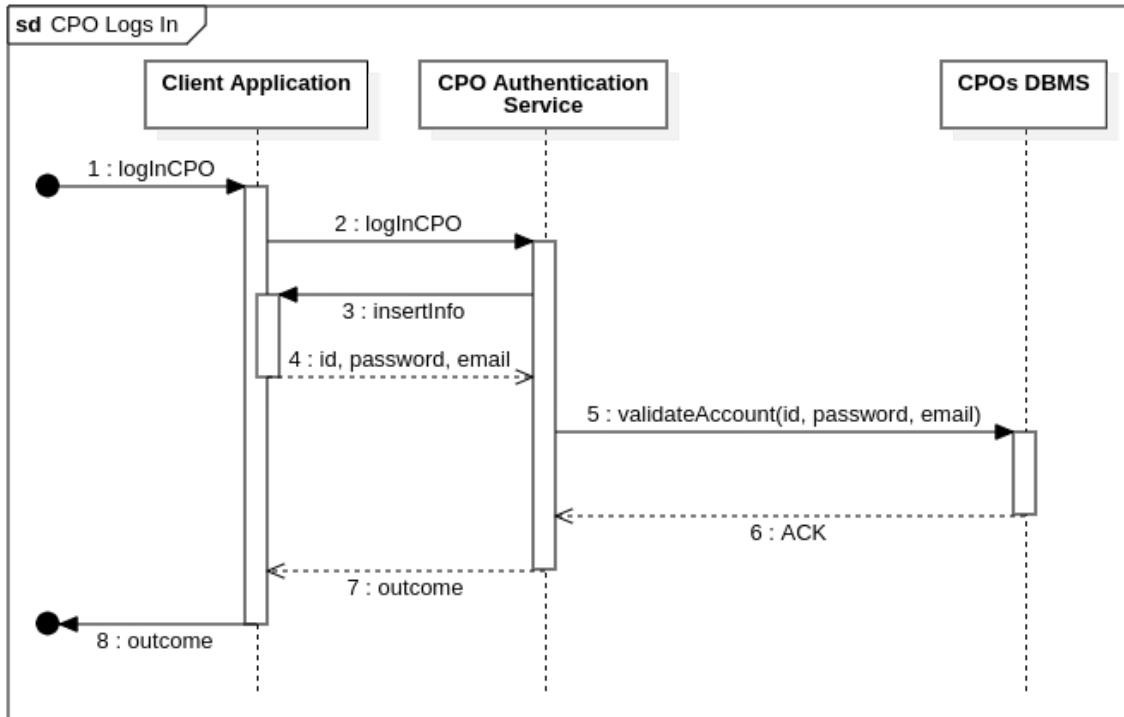


Figure 2.18: CPO logs in sequence diagram

**CPO sets a fee** From his homepage, a CPO might want to change the fees of his charging stations. When he has decided which charging station, he calls the “`setFee`” function from the Charging Station Manager Service component, which asks the user to insert the new fee to set to the given charging station. Once the CPO has specified the new fee, the Charging Station Manager runs the “`updateFee`” function from the Charging Stations DBMS, which replaces the old fee value with the new one in input.

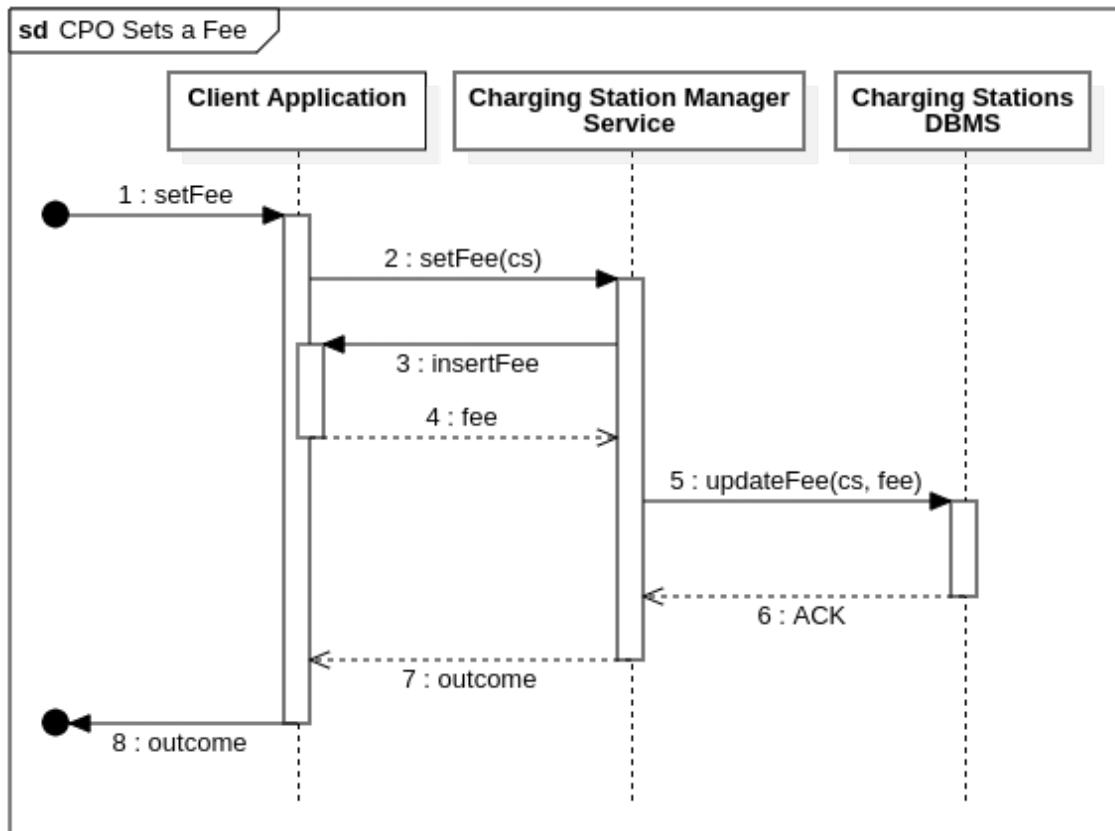


Figure 2.19: CPO sets a fee sequence diagram

**CPO adds a charging station** From his homepage, a CPO can add new charging stations to his profile, so he calls the “addChargingStation” function from the Charging Station Manager Service component. The service asks the Client Application to insert the location of the new charging station, its status, the charging costs, and the charging points with their information. For each piece of information, the service waits for the CPO to reply before proceeding with the new request. Once the service has received all the information, it passes them to the validate function called from the Charging Stations DBMS.

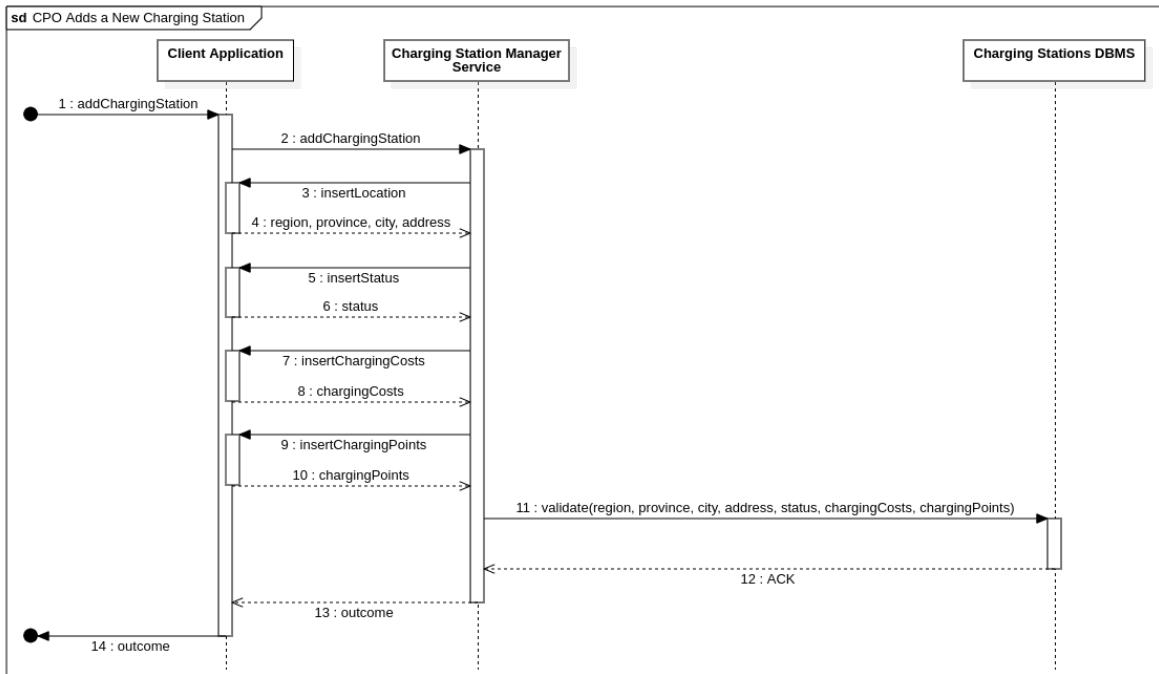


Figure 2.20: CPO adds a charging station sequence diagram

**CPO adds a charging point** A CPO can also add new charging points to an existing charging station. When he chooses this operation, he calls the “`addChargingPoint`” function from the `Charging Station Manager Service` component, which asks the `Client Application` to enter the charging station where the new charging point has to be added and then the information of the charging point itself. Once the service has received all the information, it passes them to the `validate` function called from the `Charging Stations DBMS`.

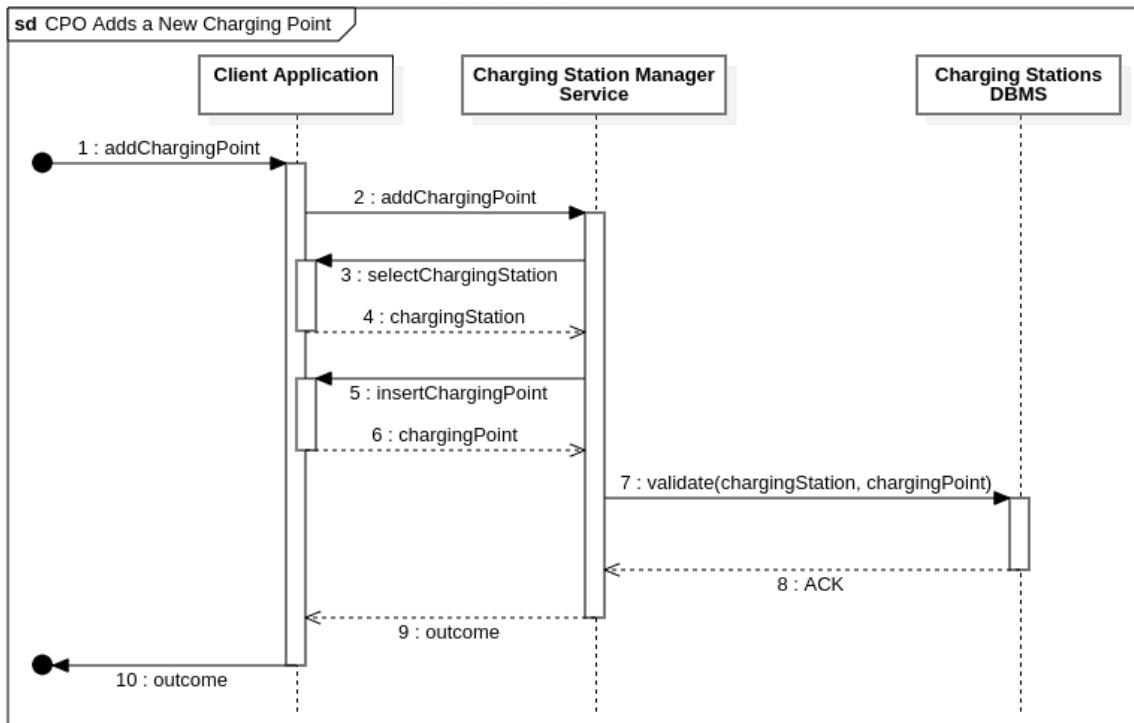


Figure 2.21: CPO adds a charging point sequence diagram

**CPO changes the metadata of a charging point** When a CPO wants to edit the metadata of charging points, he calls the “updateMetadataChargingPoint” from the Charging Station Manager Service component with the given charging station in input. At first, the service asks the Client Application to select the charging point to edit, so it calls the “editMetadataChargingPoint” function from the Client Application that allows the CPO to edit the charging point information. Once the user has filled out the form, the function returns the new charging point to the Charging Station Manager, which calls the update function with the charging station, the old charging point, and the up-to-date charging point from the Charging Stations DBMS.

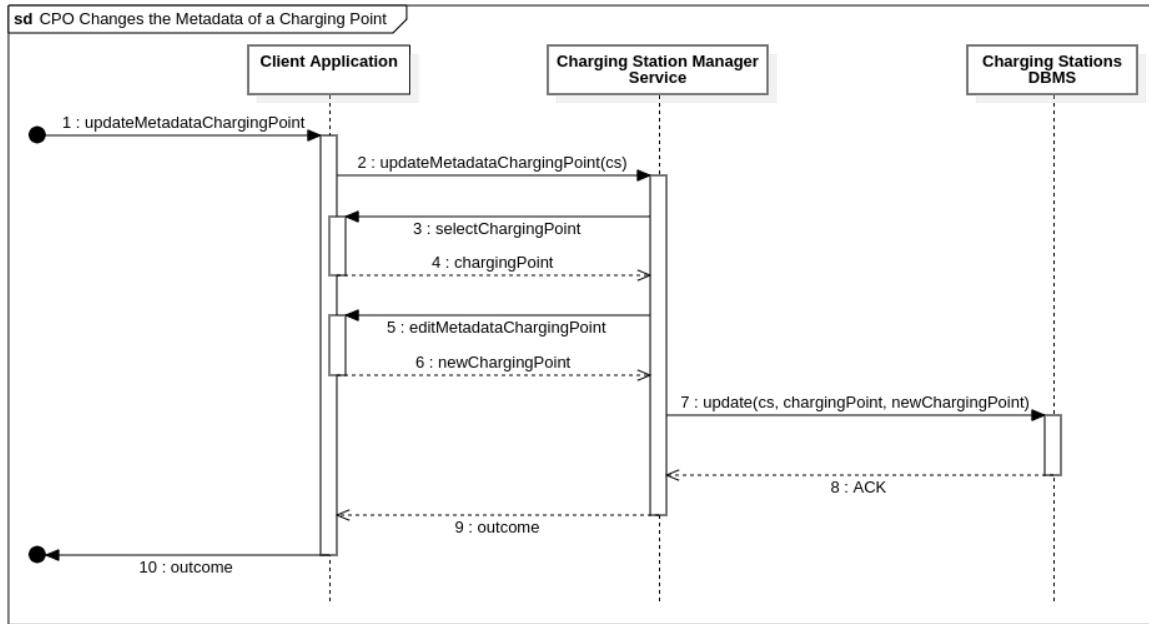


Figure 2.22: CPO changes the metadata of a charging point sequence diagram

**CPO activates a promotion** The CPO can define promotions for the EVD. At first, the CPO calls the “`activatePromotion`” function from the Promotion Manager Service component, which calls back the “`definePromotionFeatures`” from the Client Application. The function, as the name suggests, allows the CPO to define the features of the new promotion. The form is sent to the caller when filled out. The Promotion Manager processes the result and, if it’s correct, calls the function “`save`” with the promotion in input from the Promotions DBMS. If the store is successful, the service calls the “`initialize`” function to make the promotion available to EVDs.

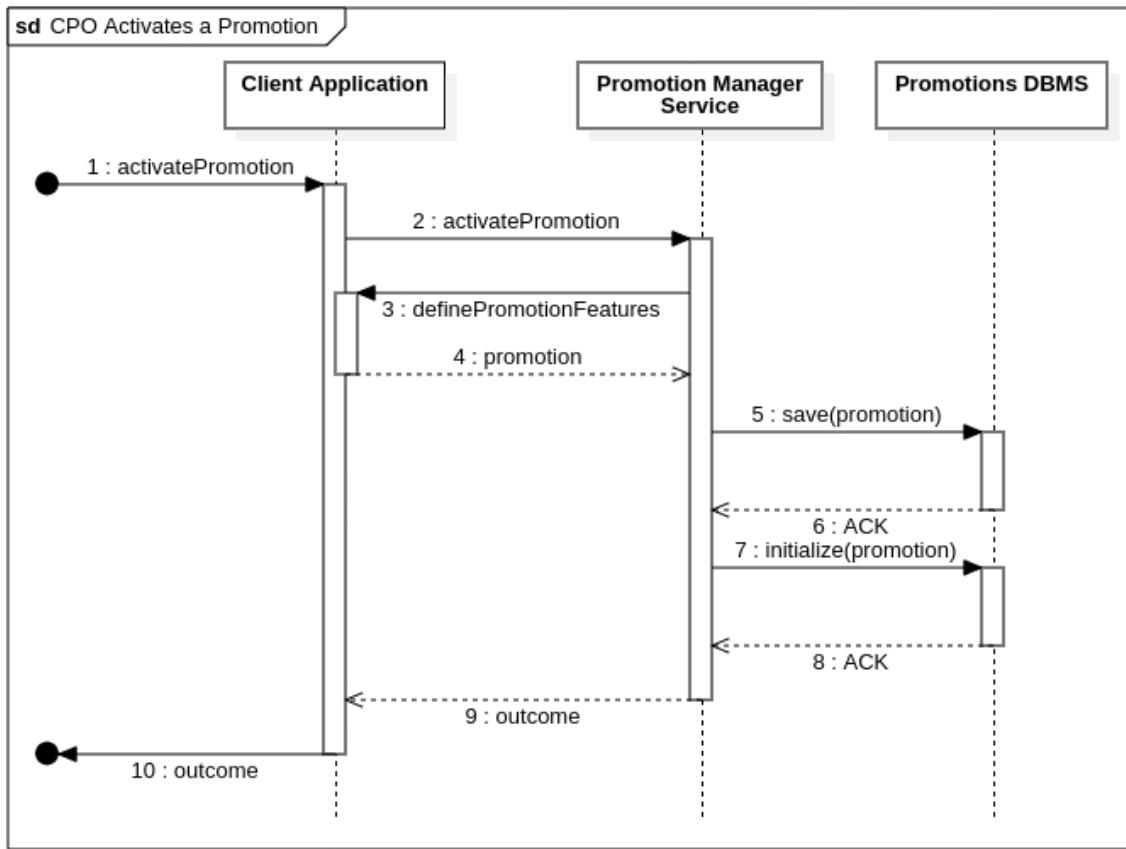


Figure 2.23: CPO activates a promotion sequence diagram

**CPO plans a maintenance session for a charging station** A CPO can plan maintenance sessions for his charging station, so here we describe the sequence diagram of the planning process. At first, the CPO calls the “`planMaintenanceSession`” function from the Charging Station Manager Service component with the charging station in input. The service asks the user to fill out the form for the date and hour of the planned maintenance. Once the CPO returns the form, the Charging Station Manager calls the “`planMaintenance`” function from the Charging Station Communication Service, which delegates the job to the Charging Point System. The function notifies the Charging Point System that the charging points of a given charging station will be unavailable on a particular date. When the Charging Station Manager receives the success notification of the alert, it saves the information into the Charging Stations DBMS by calling the “`savePlannedMaintenance`” function with the charging station, date, and hour in input.

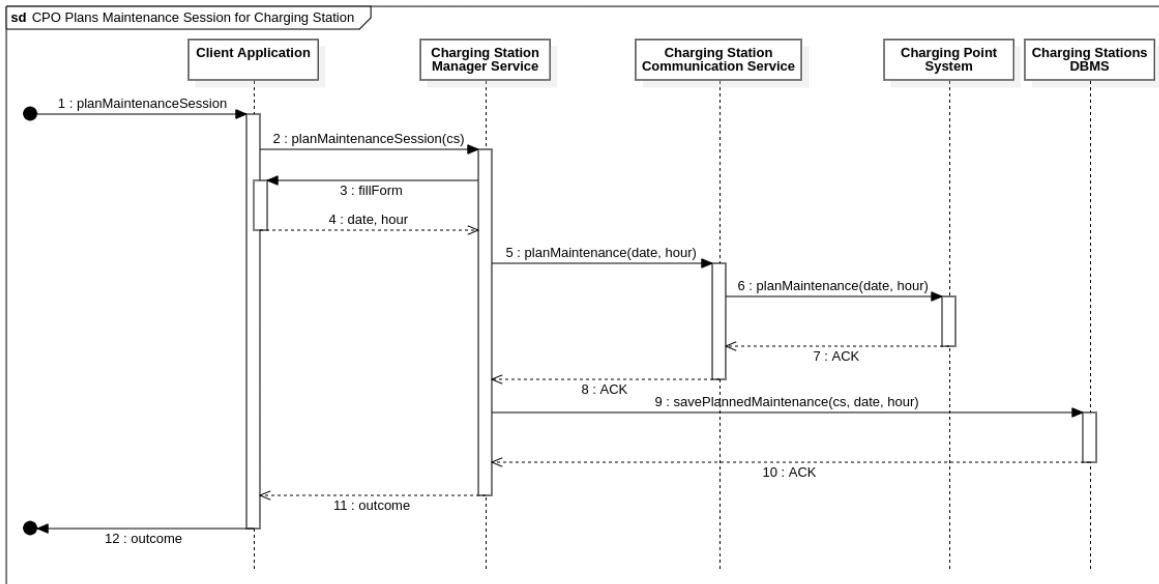


Figure 2.24: CPO plans a maintenance session for a charging station sequence diagram

**CPO decides the DSO from which acquire energy** A CPO can edit his energy provider - DSO - from his homepage. At first, he calls the “setDSOAcquireEnergy” function from the DSO Manager Service with the CPO’s identifier in input. The DSO Manager orders the DSO Communication Module to return the list of all the DSOs available in eMALL. When the list is ready, the DSO Manager asks the client to select the DSO from the list, and then it runs the “activateDSO” function of the DSO Communication Module, which alerts the DSO that a new CPO will acquire energy from it. After the alert, the service calls the “update” function from the CPO Profile Manager Service, which delegates to the counterpart “update” function of the CPOs DBMS to store the new relationship. The process ends by notifying the Client Application about the successful ending of the operation.

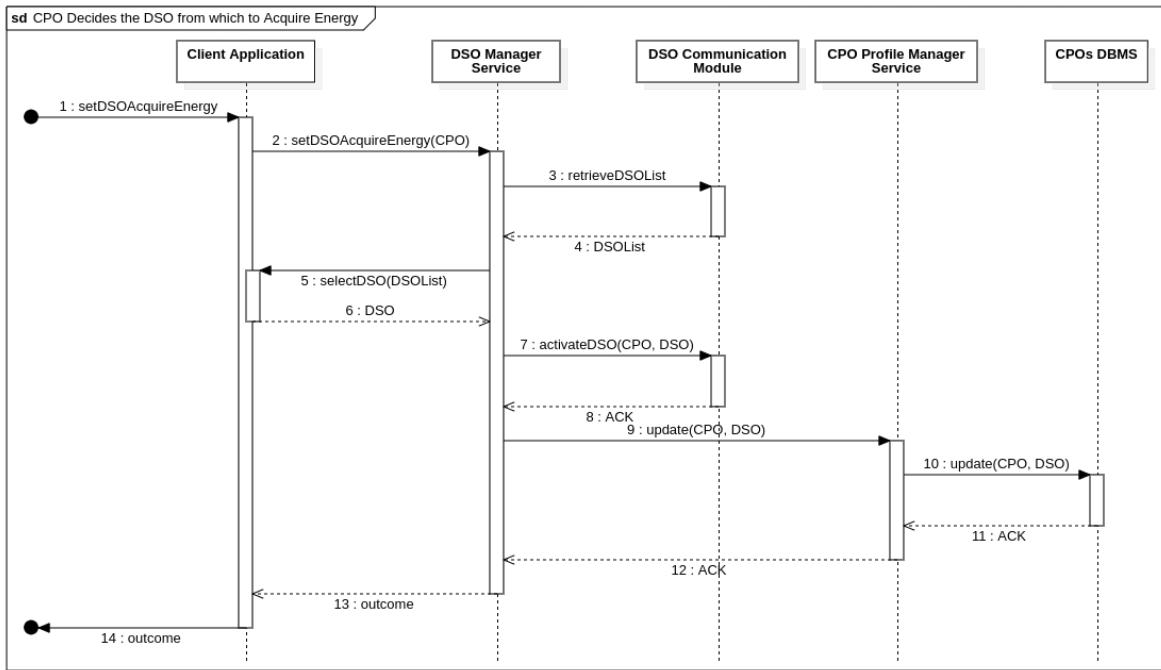


Figure 2.25: CPO decides the DSO from which acquire energy sequence diagram

## 2.5. Component Interfaces

Component interfaces are described as follows.

### Booking Service.

- bookCharge(cs:ChargingStation):boolean
- confirmBooking(c:Client, cs:ChargingStation, t:Timeframe):boolean

### Calendar Service.

- addActivity(b:Booking):boolean
- openCalendar(c:Client):Calendar
- insertNewActivity():Form
- processForm(f:Form):boolean

### Charging Station Communication Service.

- unlock(cp:ChargingPoint):boolean
- startChargeEV(cp:ChargingPoint):boolean
- sessionInfo(cp:ChargingPoint):Session
- stopCharging(cp:ChargingPoint):Session
- planMaintenance(d:DateTime)

### Charging Station Manager Service.

- setFee(cs:ChargingStation):boolean
- addChargingStation(c:Client):boolean
- addChargingPoint(c:Client):boolean
- updateMetadataChargingPoint(cs:ChargingStation):boolean
- activatePromotion(c:Client):boolean
- planMaintenanceSession(cs:ChargingStation):boolean

### CPO Authentication Service.

- `logInCPO():boolean`

### CPO Profile Manager Service.

- `update(c:Client, dso:DSO):boolean`

### DSO Manager Service.

- `setDSOAcquireEnergy(c:Client):boolean`

### EVD Authentication Service.

- `logIn():boolean`

### EVD Profile Manager Service.

- `addVehicle(c:Client):boolean`
- `activate(c:Client, p:Promotion):boolean`
- `selectPaymentMethod(c:Client):PaymentMethod`

### Explore Stations Service.

- `showMap(p:Position):WorldMap`
- `showChargingStation(csId:String):ChargingStation`

### Manage Charging Session Service.

- `startChargeEV(cp:ChargingPoint, c:Client):boolean`
- `sessionInfo(cp:ChargingPoint):Session`
- `stopCharging(cp:ChargingPoint, c:Client):boolean`

### Payment Service.

- `pay(a:float, c:Client):boolean`

### Promotion Manager Service.

- `activatePromotion(c:Client):boolean`

### Promotion Service.

- `redeemPromotion(c:Client):boolean`
- `activate(c:Client, p:Promotion):boolean`

### Registration Service.

- `register():boolean`

### Suggestion Service.

- `findBestSchedule(c:Client)`
- `optimize(ev:EV, path:Path):(ChargingStation, Timeframe)`

## 2.6. Selected Architectural Styles and Patterns

The eMALL system offers functionalities to both EVDs and CPOs. The second ones represent companies that use the system to manage their business goals. For this reason, we choose to adopt a microservices architecture.

The following list describes the key benefits of the choice:

- **Technology heterogeneity.** With a system composed of multiple, collaborating services, we can decide to use different technologies inside each one. This allows to pick the right tool for each job. As shown in the previous sections, it is shown a wide variety of functionalities. So, it is good for the system to use different programming languages and tools depending on the characteristics of the module in question.
- **Scalability.** Microservices are designed to be independently deployable and scalable.
- **Availability.** If a service fails, the rest of system keeps running. For this reason, is easier to maintain modules that present problems still guaranteeing all the other functionalities of the system.
- **Ease of deployment.** With microservices, it is possible to make a change to a single service and deploy it independently of the rest of the system. If problems occur, they can be identified, isolated, and corrected quicker, without the need of halting the whole system.

## 2.7. Other Design Decisions

### 2.7.1. Client-Server architecture

The eMALL system adopts a 3-tier client-server architecture. So, the system is divided into three main components: the client, the server, and the databases. The client represents the front-end user interface, and it is the tool used by users to communicate with the system. The server is the back-end platform, which receives users' requests, elaborates answers, and stores data. This design decision has different key benefits: the server can handle several requests simultaneously. Additionally, it is easier to guarantee the security and integrity of the stored data, given that the databases are separated from the business logic and users. Finally, it facilitates maintenance and updates of the parts of the system, given that client and server can be handled independently.

### 2.7.2. Thin client

The mobile app and the web page that will be used by users act as a client, sending requests to the server and receiving responses, while the server handles the heavy lifting of processing and storing data. Given the microservices architecture we adopted, the client will communicate to defined offered services according to its needs. So, the client will be lightweight and easy to use since it doesn't need to store and process large amounts of data. Another benefit the system enjoys from the thin client design decision is an increase in the system's security since all the information is processed and stored on the server rather than on the client device.

### 2.7.3. Shared databases

We decided to introduce databases that will be shared by several services, as already shown in the deployment view section. The choice relies on several services working on the same kind of data. The possibility of having only one database shared entirely by services could have introduced strong dependencies between modules. In the same way, introducing one database for each service and replicating information where needed would have been more expensive. Considering the system's requirements, sharing databases between modules is, instead, a good point of balance.

# 3 | User Interface Design

In this section will be presented an overview of the user's interface of the eMALL system. The focus will be mainly on the user experience, secondarily on the user interface, which, although designed with attention to detail, remains subject to changes dependent on testing with focus groups; this is why, the user interface shown below is limited to the desktop browser version, as it allowed us to present both the UI on the CPO side and the EVD side (the CPO side is not available on mobile devices). For the mobile version (both app and mobile browser) it will be sufficient to scale the interface, which in any case is designed to be responsive and therefore scalable regardless of the specifications and type of user.

## 3.1. General Overview

The image below shows a map of the pages which can be accessed from the application. All pages can only be accessed from the log-in page (shown below), and works as a page that divides the marketing section (homepage) from the service section (CPO and EVD dashboards). Let's overlook the EVDs registration page mockup, and the businesses login one, as they are very similar, and still standard.

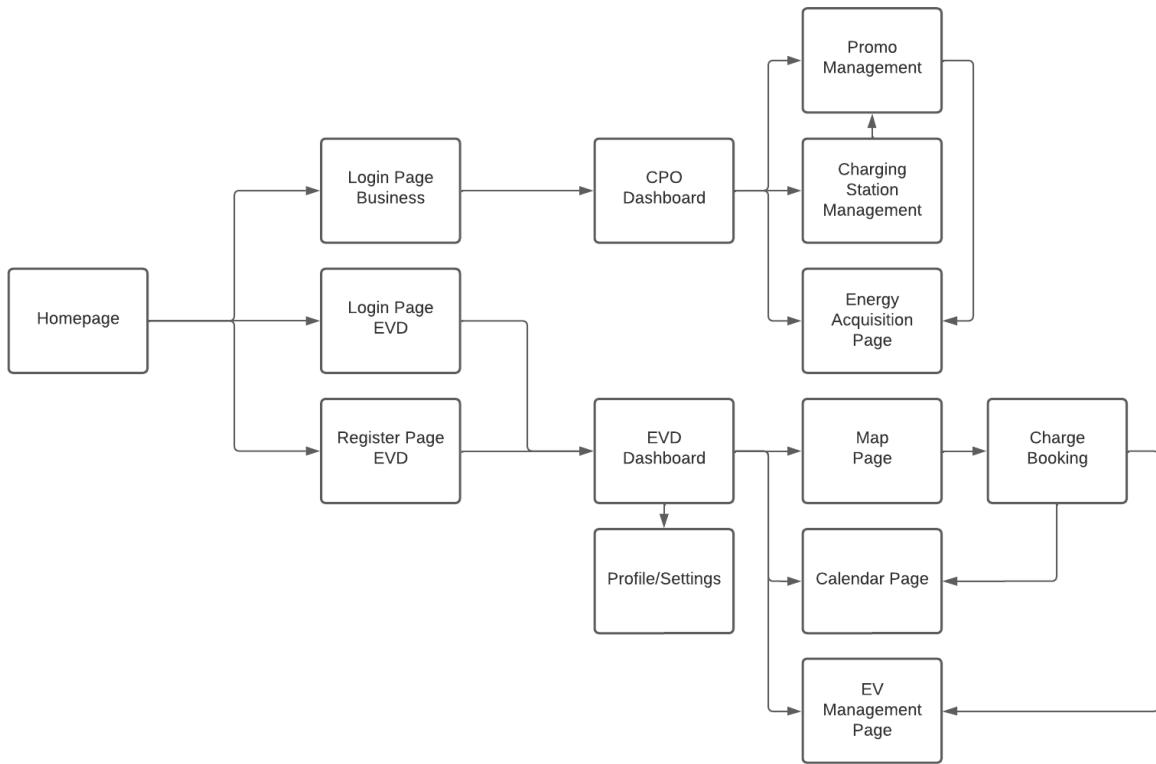


Figure 3.1: Pages of the eMALL system

We'll also skip the homepage interface, as it is linked to marketing choices (colors, fonts, style) which are neither relevant nor functional to the description of the service.

As previously mentioned, the login section allows you to redirect the user, obviously following a successful login, to the dashboard from which you can access the service and take advantage of its features. There are two types of dashboards, as are two actors involved in the eMALL processes: CPO, and registered EVD, who access the service via two different login pages, one reserved for the public (EVDs), one reserved for CPOs.

The CPO dashboard is aesthetically different from the EVD dashboard in the choice of colors, but maintains an almost identical structure in order to optimize and simplify its development, which can be reduced to the definition of a few reusable components, following an industrial, scalable design method and easily maintainable over time.

From the CPOs dashboard the following pages can be accessed:

- Promo and offers management
- Charging stations management
- Energy acquisition management (interface with DSO offers)

From the EVDs dashboard the following pages can be accessed:

- User profile and settings management
- Map of charging stations
- User's calendar and appointments booked
- Owned EVs management
- Booking charge

It is also possible to receive targeted notifications for the user. All of the pages illustrated above are described in detail in the following pages. Any interactive panel and dialog is neglected in the user interfaces presented.

Any interactive panels and dialogs are neglected in the development of the interface.

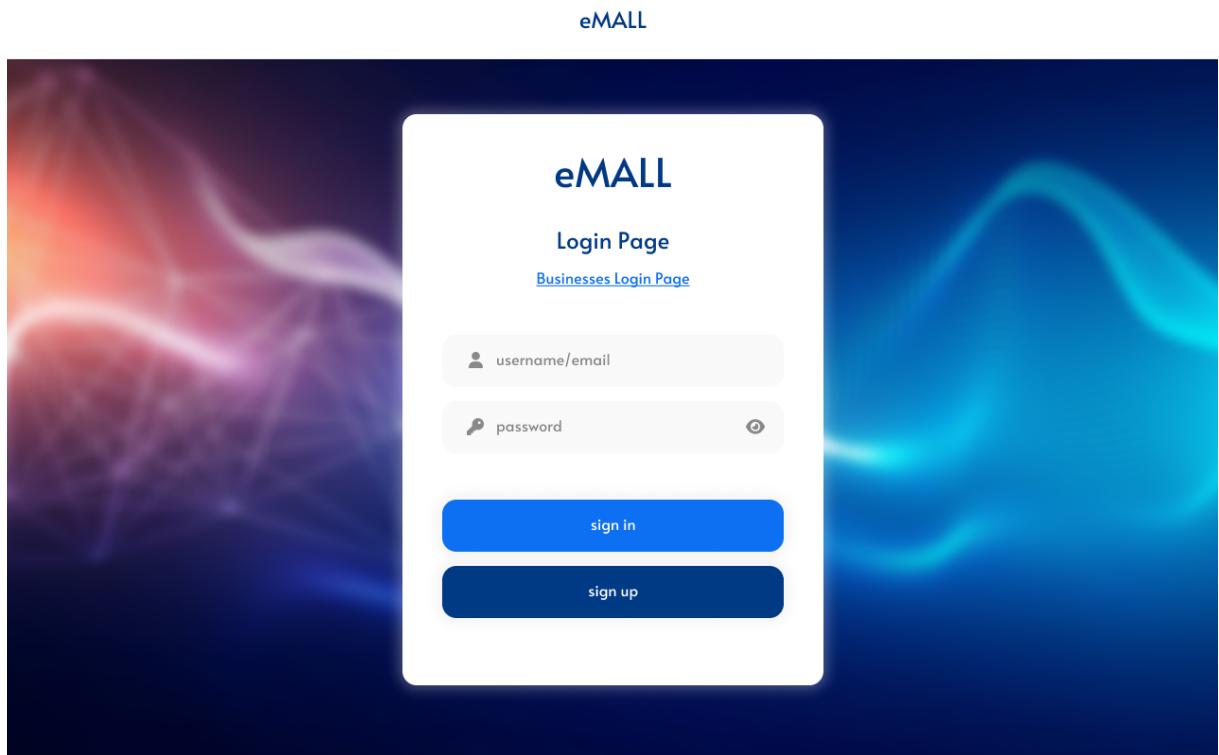


Figure 3.2: Login Page

Any interactive panels and dialogs are neglected in the development of the interface.

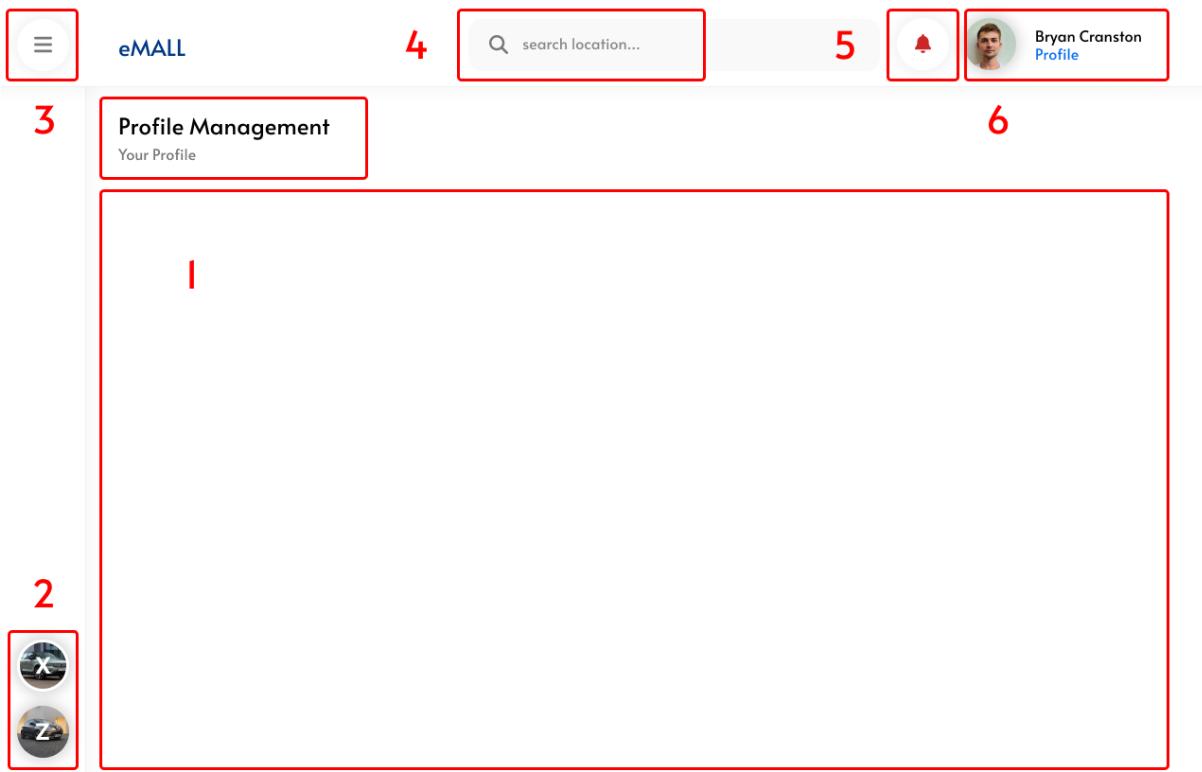


Figure 3.3: Wireframe of sticky bars

1. **Main section:** contains the page
2. **EV fast selector:** list buttons containing the EV owned by the user (only in the EVD dashboard), and highlights the selected EV
3. **Hamburger toggle:** shows a menu with functions/pages offered by the system
4. **Search bar:** permits to search a location and redirect to the map page with informations about charging stations nearby
5. **Notification bar:** contains notifications received by the user
6. **Profile button:** redirects to the profile page

## 3.2. EVD Interface

The EVD dashboard collects useful informations for driver, everything at a glance. The framework is designed to be modular, which makes it versatile and responsive. The UI below contains some modules that could eventually be displayed; the dashboard is thought in particular with a section dedicated to statistics, allowing users to view their charging stats and make the system smart.

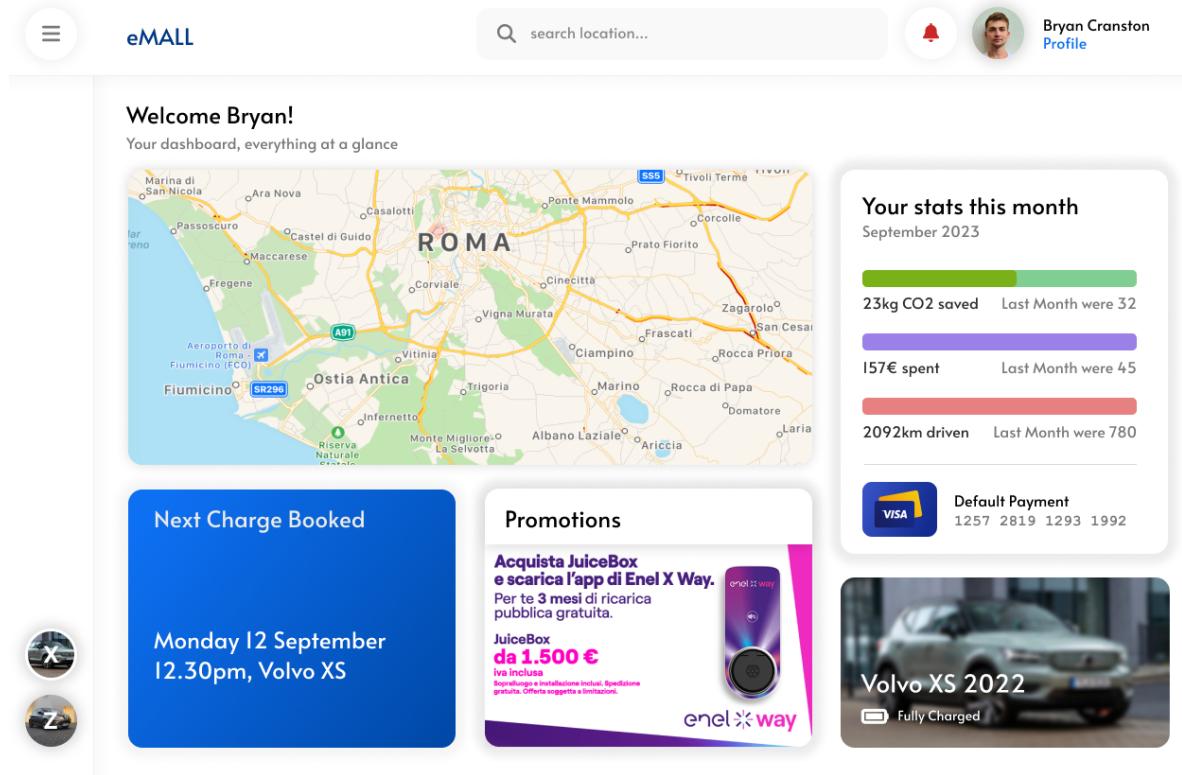


Figure 3.4: EVD Dashboard

The process of booking a charge could begin looking at the map page, which is reported below. The EVD can move around, and look for a charging stations that suits its requirements;

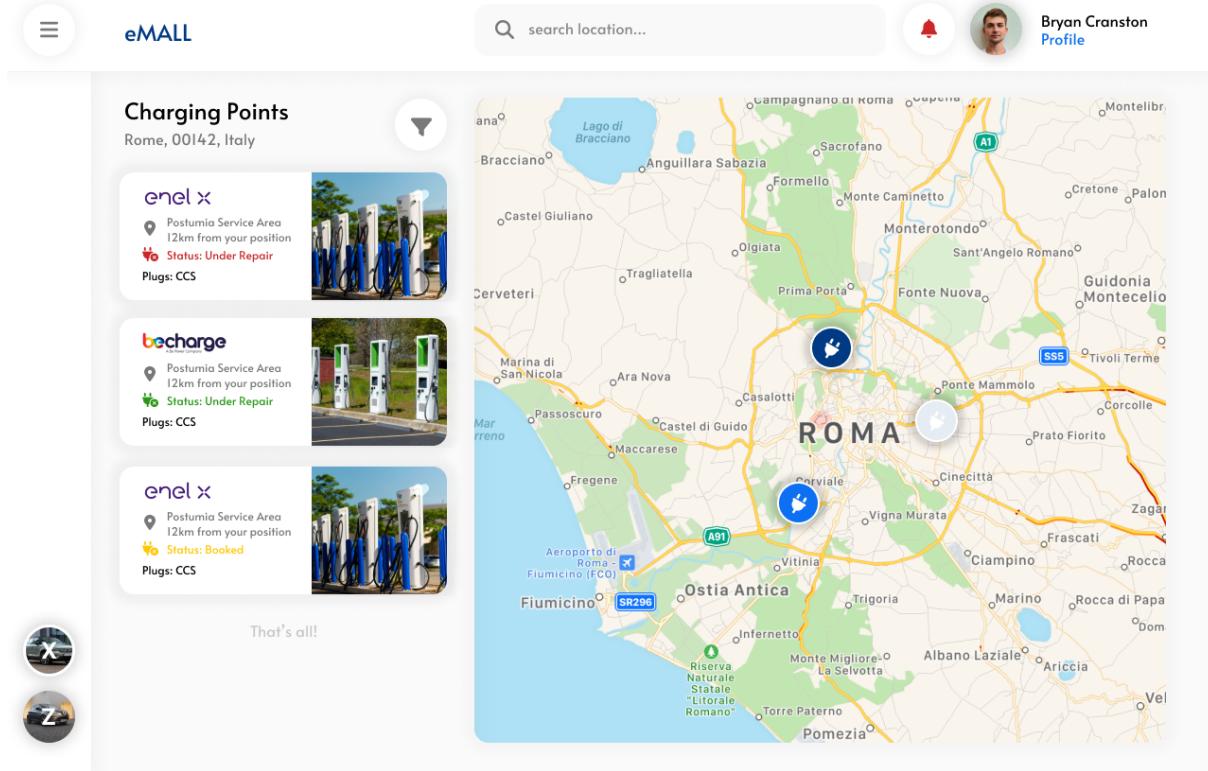


Figure 3.5: Map page

Once the choice has been made, the user is redirected to the booking section, containing a calendar showing the hourly availability of the columns and their status. Some additional info about the charging stations are shown too. The charge can be booked for a specific car, and a special button is provided right below the hourly table. A user can explore the table, change dates, and confirm booking, or go back to the previous page. Lastly, the EVd can add the charging station to its favorites.

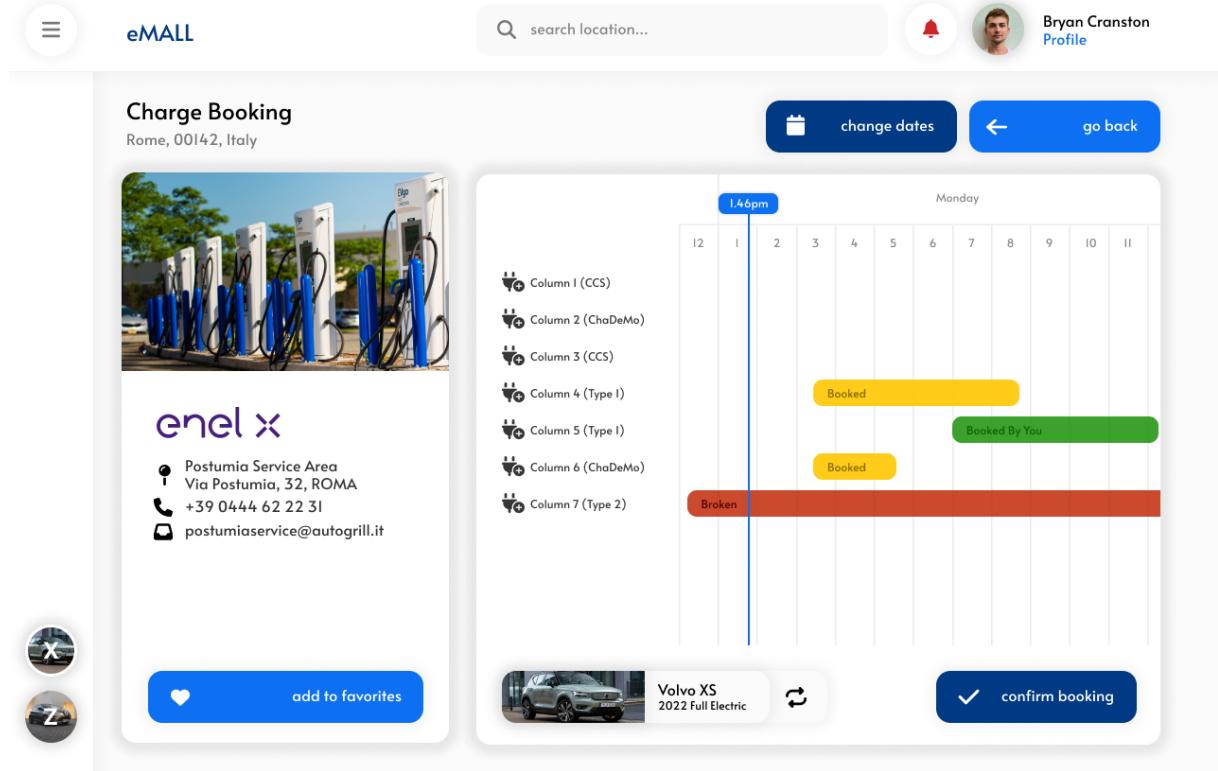


Figure 3.6: Charge booking page

From the dashboard or the menu, the EVD can access to its calendar, showing its appointments, and eventually any suggested charge, based on the EVD's habits and its EV's necessities.

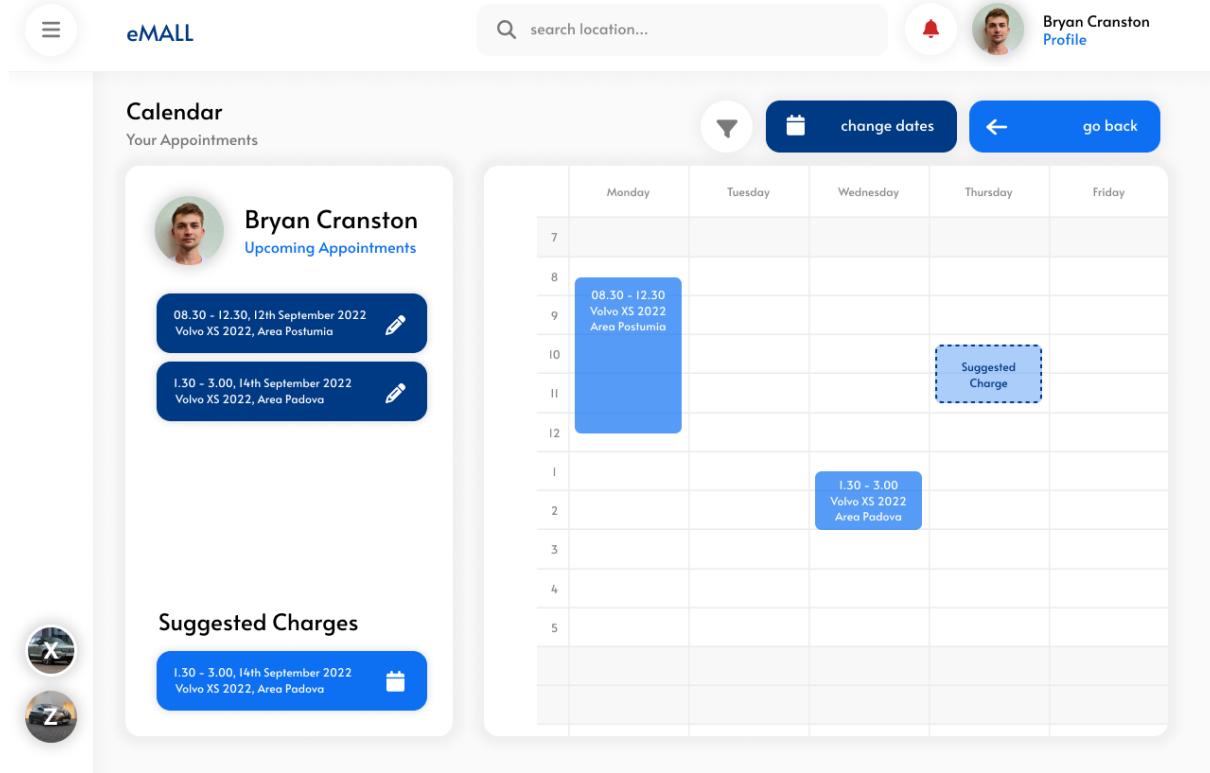


Figure 3.7: Calendar page

A user can update its EVs' info, add new EV or remove them in the EV mangement section.

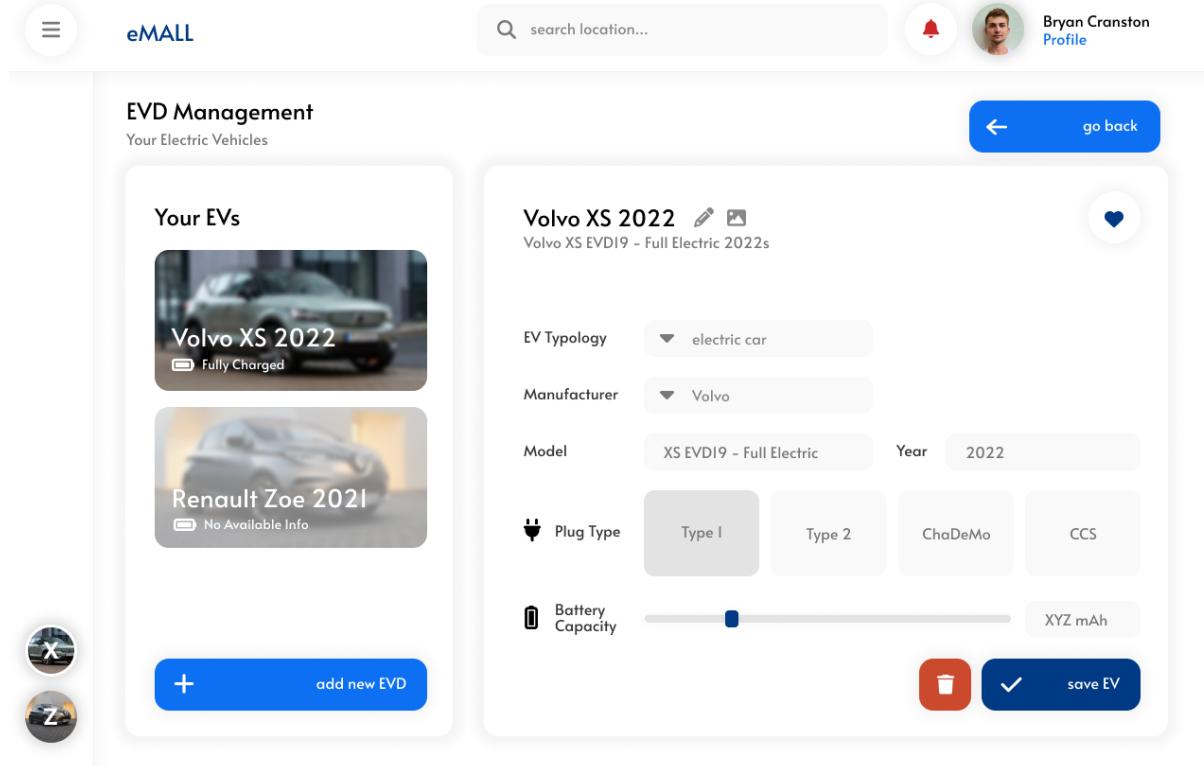


Figure 3.8: EV Management page

Finally, a profile management section can be accessed from the profile button, or from the menu. It contains informations about the user, included billing address, and payment methods.

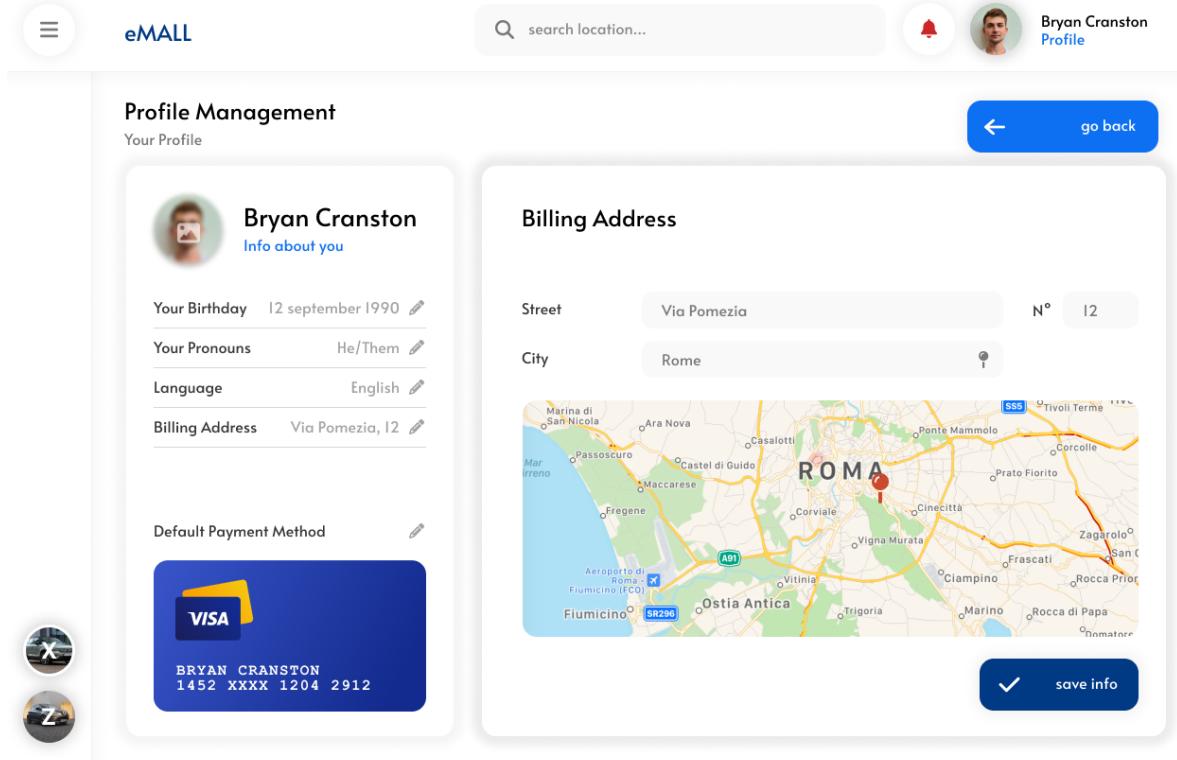


Figure 3.9: Settings page

### 3.3. CPO Interface

The CPO's interface is slightly different from the EVD's interface, as said before. Offered functions and pages are the charging station management page that is shown below, containing info about its location, and the status about charging points in the selected charging station. The CPO's operator can set fees, modify promo associated to a specific charging point, check DSO status, and finally save updated info.

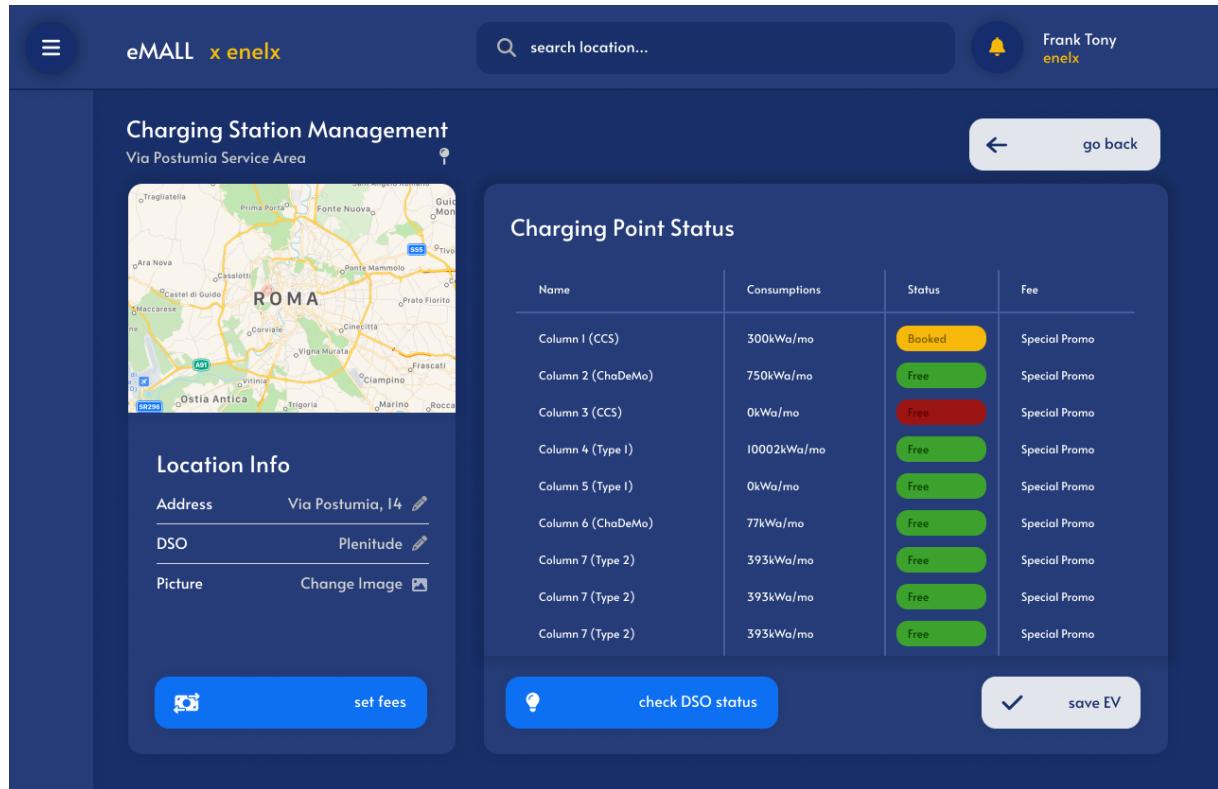


Figure 3.10: Charging Station Management page

The energy acquisition page is thought to be an interface with DSOs. It displays DSO (paused, used in the past, and active); an overview is shown in the right module, containing informations about the battery/energy used; a log can be downloaded, to obtain more accurate informations. Stats about battery usage are shown in the right module too.

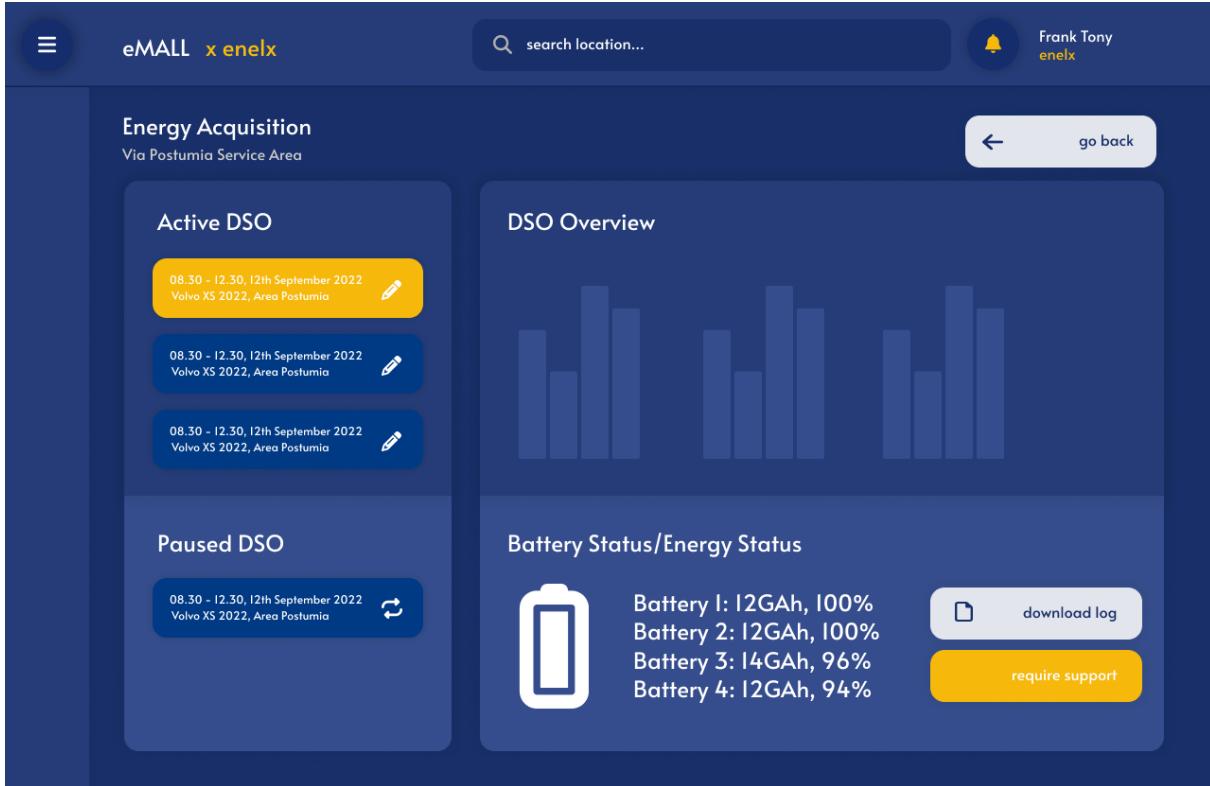


Figure 3.11: Energy Acquisition Management page

Fees can be set, modified and eliminated in the fee management page.

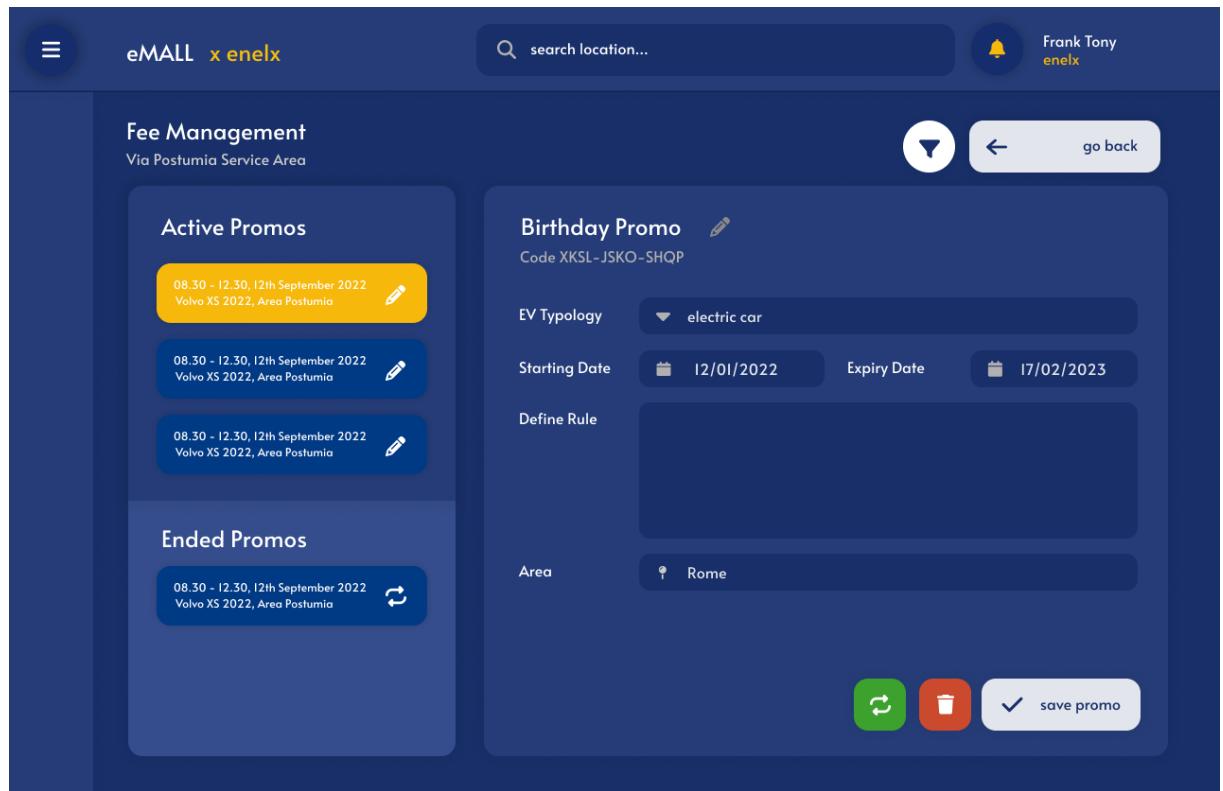


Figure 3.12: Promo Management page



# 4 | Requirements Traceability

This chapter shows how the functional and non-functional requirements of the eMALL system described in the RASD are met. Firstly, we describe the mapping between the requirements listed in the 3.2.1 *Requirements* section in the RASD and the components identified in section 2.2 of this document. Then, we comment on how *Performance Requirements* and *Software System Attributes* described in the 3.3 and 3.5 sections of the RASD are met thanks to the design adopted for the eMALL system.

## 4.1. Functional Requirements Traceability

The following table lists all the requirements that are satisfied by the components. Texts of the requirements are inserted in the table to facilitate comprehension.

Registration Service	R1. The eMALL system shall allow an unregistered EVD to create an account.  R69. The eMALL system shall store users information.
EVD Authentication Service	R2. The eMALL system shall allow a registered EVD to log in.
EVD Profile Manager Service	R3. The eMALL system shall allow a registered EVD to add an EV in his profile.  R21. The eMALL system shall allow a registered EVD to insert a new payment method.  R22. The eMALL system shall allow a registered EVD to select a payment method.  R69. The eMALL system shall store users information.
Explore Stations Service	R8. The eMALL system shall allow a registered EVD to get all the charging station near to his current location.  R9. The eMALL system shall allow a registered EVD to insert a specific location to get charging station nearby.  R10. The eMALL system shall allow a registered EVD to move into the map of charging stations.

- R11. The eMALL system shall allow a registered EVD to select a specific charging station.
- R12. The eMALL system shall allow a registered EVD to get the location of a specific charging station.
- R13. The eMALL system shall allow a registered EVD to get the costs of a specific charging station.
- R14. The eMALL system shall allow a registered EVD to get the CPO owner of a specific charging station.
- R15. The eMALL system shall allow a registered EVD to get type of connectors of a specific charging station.
- R16. The eMALL system shall allow a registered EVD to get maximum power supply of the spots of a specific charging station.
- R17. The eMALL system shall allow a registered EVD to get the status of a specific charging station.

Booking Service

- R5. The eMALL system shall allow a registered EVD to book a charge.
- R6. The eMALL system shall allow a registered EVD to select a timeframe to reserve a charging point.
- R55. The eMALL system shall reserve a charging point in a certain timeframe.
- R69. The eMALL system shall store users information.

Manage Charging Session Service

- R25. The eMALL system shall allow a registered EVD to start a charging process.
- R26. The eMALL system shall verify the identity of the EVD requesting to start a charging session.
- R32. The eMALL system shall send notifications about the current status of the charging session to the registered EVD.
- R33. The eMALL system shall allow a registered EVD to stop the charging session.
- R35. The eMALL system shall send the receipt of the charging session to the registered EVD.
- R69. The eMALL system shall store users information.

Promotion Service

- R18. The eMALL system shall allow a registered EVD to get the list of active promotions.
- R19. The eMALL system shall allow a registered EVD to select a specific promotion.

	R20. The eMALL system shall allow a registered EVD to activate a promotion.
Calendar Service	<p>R7. The eMALL system shall add a booked reservation into EVD's calendar.</p> <p>R37. The eMALL system shall allow a registered EVD to access in his own calendar.</p> <p>R38. The eMALL system shall allow a registered EVD to add a new activity into his calendar.</p> <p>R39. The eMALL system shall allow a registered EVD to specify the starting hour of a new activity.</p> <p>R40. The eMALL system shall allow a registered EVD to specify the destination of a new activity.</p> <p>R41. The eMALL system shall save a new activity into EVD's calendar.</p> <p>R69. The eMALL system shall store users information.</p>
Suggestion Service	<p>R4. The eMALL system shall communicate with EV's brand API to get needed information.</p> <p>R42. The eMALL system shall calculate the best schedules of where and when to charge registered EVD's EV so to minimize costs and wasted time.</p> <p>R43. The eMALL system shall communicate to the registered EVD the details of the suggestions about the calculated schedules.</p>
Payment Service	<p>R23. The eMALL system shall allow a registered EVD to pay with the preferred payment method.</p> <p>R24. The eMALL system shall communicate with third-party payment services to make the payments.</p> <p>R36. The eMALL system shall communicate the outcome of the payment to a registered EVD.</p>
CPO Authentication Service	R44. The eMALL system shall allow a CPO to log in as a business user.
CPO Profile Manager Service	<p>R66. The eMALL system shall allow a CPO to update its electricity provider.</p> <p>R69. The eMALL system shall store users information.</p>

R70. The eMALL system shall allow the CPO to manage its company personal information.

Charging Station Manager Service	<p>R45. The eMALL system shall allow a CPO to manage its charging stations.</p> <p>R46. The eMALL system shall allow a CPO to set new selling prices for charging sessions.</p> <p>R47. The eMALL system shall allow a CPO to add a new charging station in its profile.</p> <p>R48. The eMALL system shall allow a CPO to specify the location of charging station (region, province, city, address).</p> <p>R49. The eMALL system shall allow a CPO to specify the status of a charging station (available, maintenance, broken, unavailable).</p> <p>R50. The eMALL system shall allow a CPO to add a charging point in an existing charging station.</p> <p>R51. The eMALL system shall allow a CPO to specify the serial number of charging point.</p> <p>R52. The eMALL system shall allow a CPO to specify the types of connectors of a charging point.</p> <p>R53. The eMALL system shall allow a CPO to specify the maximum power of a charging point.</p> <p>R54. The eMALL system shall allow a CPO to specify the type of connectors of a charging point.</p> <p>R61. The eMALL system shall allow a CPO to schedule a maintenance session for a charging station.</p> <p>R62. The eMALL system shall allow a CPO to specify date and starting hour of a maintenance session for a charging station.</p> <p>R69. The eMALL system shall store users information.</p>
Charging Station Communication Service	<p>R28. The eMALL system shall communicate to charging points to start the charging session.</p> <p>R29. The eMALL system shall define the source of the charging session (batteries or DSO).</p> <p>R30. The eMALL system shall define the power of the charging session.</p> <p>R31. The eMALL system shall get EV's battery status.</p> <p>R34. The eMALL system shall communicate to a charging point to stop the charging session.</p>

	R63. The eMALL system shall communicate to a charging station to schedule a maintenance at a specified timeframe.
Promotion Manager Service	<p>R56. The eMALL system shall allow a CPO to manage its promotions.</p> <p>R57. The eMALL system shall allow a CPO to create a new promotion.</p> <p>R58. The eMALL system shall allow a CPO to specify the details of the a promotion.</p> <p>R59. The eMALL system shall save the information of a promotion.</p> <p>R60. The eMALL system shall initialize the information of a new promotion.</p>
DSO Manager Service	<p>R64. The eMALL system shall allow a CPO to get the list of DSOs.</p> <p>R65. The eMALL system shall allow a CPO to select a DSO from the list of DSOs.</p> <p>R67. The eMALL system shall communicate to a specified DSO to send energy to the charging stations of a CPO.</p> <p>R68. The eMALL system shall get the electricity selling prices from the DSOs.</p>

Table 4.1: Mapping between components and requirements.

## 4.2. Non Functional Requirements Traceability

### 4.2.1. Performance Requirements

The *Number of users* section (3.3 of the RASD) says that the system should be able to handle 50 000 users. The performance requirement is guaranteed thanks to the adopted of a microservices architecture and the insertion of a load balancer to distribute requests into the several nodes that constitute the system. In this way, the system avoids cases of network congestion.

From the time response point of view, there are not strict performance requirements. According to the relations explained in the previous sections, there are not complex communications, so the time needed by the eMALL system to answer to received requests won't be high.

### 4.2.2. Software System Attributes

Thanks to loose coupling considered for the identification of services, when a module fails the rest of the system keeps running. In this way, the availability of the system is guaranteed. When a module fails, it is not necessary to halt the whole system to proceed with the maintenance session: only the service in question will be maintained, the other ones won't be influenced. Finally, the system guarantees security for users information encrypting them before proceeding with the storage and memorizing all the data on the server side. The client, as already explained in the 2.7.3 section will be a thin client, so its purpose is to communicate with services interfaces and sending requests to the server, that will handle any insertion, update or deletion of data.

# 5 | Implementation, Integration and Test Plan

## 5.1. Implementation & Integration

As showed in the deployment diagram, there relations between services that should be considered for the definition of the order of implementation of the modules. We suppose that DBMS are already deployed systems that will be used by our components. It follows a list of a possible path for the implementation. Each step lists modules that can be deployed in parallel. The order is defined by the dependencies between components. It is:

- We start with the modules that directly communicate with DBMSs. They are: Registration Service, EVD Authentication Service, EVD Profile Manager Service, Explore Stations Service, Calendar Service, CPO Authentication Service, CPO Profile Manager Service, Charging Stations Manager Service.
- The implementation should continue with modules that allow communication with external services. They are: Payment Service, Charging Station Communication Service, DSO Manager Service.
- Now it is the turn of components that have strong relations with previous implemented service, as: Promotion Service, Booking Service and Charging Session Service.
- Finally, it has to be implemented the module that communicates with the greater number of services: Suggestion Service. In this final step, it should be completed the process for the asynchronous call started by Calendar Service after the addition of a new activity.

## 5.2. Test Plan

### 5.2.1. Functional Testing

The system should be tested in order to actually guarantee the functionalities described in the RASD document; this can be done executing automated tests, exploiting scenarios described in the RASD document. Performances should be checked too, and this can be done simulating real life scenarios in a real world environment, stressing the system.

### 5.2.2. User Interface Testing

Regarding the UI/UX, as said in the RASD document, it is crucial that the application is intuitive and as easy to use as possible, since it will be fruited by elderly and users that will be not always practical with new electronic services; to achieve this goal, the user experience will have to be tested focusing on features such as usability and accessibility. Focus groups, composed by old persons and digital non-natives, could test the journey through the app, in order to test its smoothness.

# 6 | Effort Spent

Member of group	Effort spent	
Cela Irfan	Introduction	5h
	Architectural Design	33h
	User Interface Design	1h
	Requirements Traceability	1h
	Implementation, Integration and Test Plan	1h
	Reasoning	8h
Cela Mario	Introduction	2h
	Architectural Design	38h
	User Interface Design	1h
	Requirements Traceability	5h
	Implementation, Integration and Test Plan	2h
	Reasoning	6h
Cogollo Alessandro	Introduction	2h
	Architectural Design	1h
	User Interface Design	24h
	Requirements Traceability	1h
	Implementation, Integration and Test Plan	2h
	Reasoning	7h

Table 6.1: Effort spent by each member of the group.



# 7 | References

## 7.1. Paper References

- The specification document Assignment RDD AY 2022–2023.pdf
- Building Microservices by Sam Newman

## 7.2. Used Tools

- GitHub for project versioning
- StarUML for UML diagrams
- Notion for reasoning and notes
- IntelliJ as L<sup>A</sup>T<sub>E</sub>X editor
- Figma for the UI/UX



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