

1. What is the process for applying to rent a house? (e.g. application fee, credit check, references, etc.)

- ☐ Application fee
- ☐ Credit card
- ☐ References
- ☐ Any other

2. Are there any rules or restrictions that tenants need to be aware of? (e.g. no smoking, no pets, quiet hours, etc.)

- ☐ No smoking
- ☐ No pets
- ☐ Quiet Hours
- ☐ Others

3. How will maintenance and repairs be handled during the rental period?

- ☐ Done by the owner ownself
- ☐ Done by the owner but payment from tenants
- ☐ Payment from the owners but done by the tenants
- ☐ Done & paid by the tenants
- ☐ Done & paid by the owner himself

4. What is the process for ending the rental agreement? (e.g. notice period, returning the security deposit, etc.)

- ☐ Notice period
- ☐ Returning the security deposit and cancel
- ☐ Anytime when the owner wants
- ☐ Have to cancel it by giving another rental

5. Is there anything else that potential tenants should know about the rental? (e.g. appliances included, utility costs, etc.)

- ☐ Utility cost
- ☐ Garage cost
- ☐ Water cost
- ☐ Overall any service charge

6. As an owner what will be the best method for you for your house rent?

- ☐ To-let poster
- ☐ House rent without any advertisement
- ☐ House rent from the web
- ☐ Others

7. As we are developing an online platform for the house renting service, what special requirements do you want us to include here?

- ☐ Make it free for all
- ☐ The layout must be easy for us
- ☐ There must be a tutorial on how to submit our houses on the platform
- ☐ There must be a helpline for us
- ☐ Above all

8. How do you want to receive your house rent request?

- ☐ Through the tenant himself
- ☐ Through your administration
- ☐ Visiting your own house through a tenant
- ☐ Others

9. What will be the best medium to reach you?

- ☐ Through phone calls
- ☐ Through email
- ☐ Direct meetup
- ☐ Reservation

10. In our online platform system as a house owner you will have to submit your house location, house images, videos, facilities, rental cost, security features, service charges, etc. Do you consider any of this information not to give to us as they are meant to be confidential?

- ☐ I won't give my house images or videos
- ☐ The rental cost isn't fixed so I can't tell
- ☐ I won't talk publicly about my house security features, they are confidential
- ☐ Others

11. What will be your preferred language when you will visit our website or app ?

- ☐ English
- ☐ Bangla
- ☐ Both English and Bangla. I will choose
- ☐ Other languages

12. We will make some tutorials so that you can easily use our system. Which one will help you most?

- ☐ How to register as an owner
- ☐ How to submit our house rent request
- ☐ How to get client requests from the system
- ☐ How to upload our house images and videos
- ☐ Above all
- ☐ Anything else