



Data Model Notes:

Lab is managed by one staff member i.e. supervisor.

Each staff member carries out zero or more calibration or repair jobs.

A cusotmer can raise zero or more queries of staff members.

Customers may operate across one to three sites. A contact number for each must be recorded.

one staff member can create one or more bookings.

Each customer can make zero or more bookings.

Each job is associated with one and only one booking.

Supplier may supply zero or many parts required.

Each part may be sourced from one supplier.

Each calibration or repair job may need zero or many parts.