# Irina Nosal

# SUMMARY

AI team lead and engineer with Ph.D., expertise in NLP, matching, search, and LLM for business decisions. 15+ years in Tech (Telecom, InfoSec, ML), 8+ years in software dev (Python, SQL, Matlab, C, Assembler), 4+ years commercial. 5+ years in research, 4+ years in AI/ML/DS and 2+ years in AI/ML product management. Has 8+ publications. Hirsh Index 4.

# Work Experience

# AI TEAM LEAD, AI ENGINEER — HAQQ Network

Mar 2024 - present

Blockchain ecosystem HAQQ with capital of \$200 million and more then 200 employees

### Expert chatbot for messenger

#### As Team and Tech lead, AI engineer

- We evolved from a basic vector-based RAG to specialized retrieval methods, including SQL for stats and entity lookup, work with real-time sources.
- Built cross-domain benchmarks and a quality evaluation framework. Coordinated multiple teams.

### Voice assistant for messenger

# As System Design Architect, LLM engineer

- Developed with OpenAI GPT under the hood. Developed an algorithm for spoken contact name recognition, handling variant spellings from different languages.

Technologies: RAG, Routing, SO, CoT, prompt engineering, domain driven design, ElasticSearch, other vector db, FastAPI, LangChain, Langfuse, LangSmith, RAGAS, Spicy, text2sql, multi-modal agents, Huggingface.

# AI/ML ENGINEER, DATA SCIENTIST — AUTODOC EU

Oct 2022 - Mar 2024

EU top car-parts e-store with €1.1B in sales and 5.2M products.

Operating in 27 EU countries, 5000+ employees at 8 sites

#### AI Solutions for Analytics

#### As Product manager, LLM engineer

- Developing LLM agents as database co-pilot, Ad-hoc analytics using Azure OpenAI and LangChain.

#### Matching assortment for e-commerce

As ML engineer

- Completed clustering car-parts based on technical fits and consumer characteristics.
- Developed the algorithm, prepared the dashboard. This enabled the following two projects.

#### Data coverage for product marketing team

#### As Product manager, DS

Lead a team to design, implement, and use a data governance system for product marketing. Collaborate with cross-functional teams to translate business requirements into technical solutions. Design and plan system architecture.

- Enabled analytics dept. to achieve complex goals unattainable for 18 months.
- Cut product launch prep time from 2 weeks to 1 day for product managers.

# VIO-coverage As Data Scientist

 An assortment coverage gap assessment system. Matching big data of auto parts clustering and market demand. Updated heatmap of assortment gaps, boosting revenue by 8.7% yearly.

Technologies: Azur OpenAI API, LangChain, Glove, DBSCAN, PCA/TSNE, HuggingFace, GCP, Airflow, SQL, Metabase.

#### AI/ML ENGINEER — WELLNITE

Dec 2021 - Oct 2022

Well-being self-care and medtech startup hit \$17.6M revenue in 2023 with a 67 person team.

- Developed RAG component, data preprocessing, prompt engineering, text summarizing, model tuning.
- Design, develop and implement ML services, deploy to production on Bitbucket, GCP.
- Manage the product and collaborate with members of the support and engineering teams.

Technologies: Flask, NLP, LLMs, GPT OpenAI API, NLTK, HuggingFace, BERT, Converse.

#### ML ENGINEER — freelance

Oct 2021 - Nov 2021

- For forecasting voltage consumption developed a predictive Ml model(LSTM). Aguracy (RMSE) 81.7%.
- Developed prototype of web service for IoT anomaly detection with Autoencoder models.

Technologies: Tensorflow, Streamlit, Anomaly detection, TS forecasting, LSTM, Autoencoders.

#### ML ENGINEER, DATA SCIENTIST — COMMUDATA

Feb 2021 - Oct 2021

NLP Startup (England, Portugal, Russia). The idea was - determine an author's psychological state from his texts.

- Developed text anomaly detection model and prototype of Log Anomaly Detection web-app.
- Improved the product library with new text-feature extraction functions, resulting in a 7% increase in ROC AUC.

Technologies: Streamlit, Linux, SQL, NLTK, Tensorflow, Gensim, Spacy, Autoencoders, LSTM, PCA/TSNE, TS.

# LEAD CYBERSECURITY ENGINEER — PFR in the Komi Republic Jun 2011 - Feb 2021

Regional dept. Pension Fund of Russia (160+ employees in regional HQ, 22 district branches)

- Experienced in collaborating with IT depts., stakeholders, as dept.head and supervised district depts.
- Mentoring, on-boarding, hiring.
- Deployed CyberSecSystems for compliance, developed Anti-FRAUD programs, created role model reducing access time in 10 times and extended access mgmt. system to other regional PRF offices.

 ${\it Technologies: MS\ SQL,\ Linux,\ VPN,\ Cryptography,\ bash.}$ 

# PROJECTS

DariaAI As Sr.ML engineer

Navigation chatbot for one of the top exhibition spaces globally (30M+ yearly visitors) website and mobile app (200K+ users). Implemented entity extraction, optimized search engine, and developed search logging and data prep service (annotation, summarizing) using LLMs, enhancing chatbot performance and UX.

# EDUCATION

- 2011 2016 PhD (Modeling and Security) at St. Petersburg Institute for Informatics and Automation Russian Academy of Sciences (SPIIRAS)
- 2005 2010 Masters Degree (with Honors) at **Syktyvkar State University** ranked top1 in the Komi Republic, Information security specialist

# Publications

Nosal, I.A. and Mironov V.V. (2011). "Modeling and Evaluation of Information Security System on the Example of Syktyvkar State University". In: *Information and Security* 14.2, pp. 209–216.

# SKILLS

NLP	LLMs, Transformers, GPT, LangChain, BM25, FAISS, Hugging Face, BERT, Spacy, Gen-
	sim, Glove, NLTK, prompt engineering, fine-tuning.
Data science	DL, Tensorflow, PyTorch, Prophet, Catboost, Autoencoders, LSTM, PCA, TSNE, Match-
	ing, Clustering, Anomaly detection, Time Series, Visualization.

Data SQL (PostgreSQL, Clickhouse, MS SQL, MySQL), Metabase, BigQuery, Airflow.

Develpoment FastAPI, Flask, Streamlit, Sentry, deploying on GCP, Bitbucket, GitLab and GitHub ci-cd

Base Python, Git, Docker, Linux, bash, Jira.

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