

Hotel Reservation System	v1.4
Glossary	Date: 05/06/2021

# Hotel Reservation System

## Glossary

### Revision History

Date	Author	Description	Version
12/04/2021	Irina Erofeeva Ömer Denizoğlu Durali Alagöz M.Mert Dervişoğulları	First version	v 1.0
17/04/2021	Irina Erofeeva Ömer Denizoğlu Durali Alagöz M.Mert Dervişoğulları	Updated according to Iteration1 reviews.	v 1.1
03/05/2021	Irina Erofeeva Ömer Denizoğlu Durali Alagöz M.Mert Dervişoğulları	SWRS description added.	v 1.2
08/05/2021	Irina Erofeeva Ömer Denizoğlu Durali Alagöz M.Mert Dervişoğulları	Updated according to Iteration2 reviews.	v 1.3
05/06/2021	Irina Erofeeva Ömer Denizoğlu Durali Alagöz M.Mert Dervişoğulları	Updated according to Iteration3 reviews.	v 1.4

### GROUP 4

Irina Erofeeva  
Durali Alagöz  
Ömer Denizoğlu  
M.Mert Dervişoğulları

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HRS	Hotel Reservation System - System under development
Reservation	The concept that has been made by Hotel Guests which defines the occupation of a certain room or a service in a given time by Hotel Guests.
Receptionist	Is a worker of a hotel that is serving new coming hotel guests and helps them to complete their reservation of hotel facilities
Hotel Guest	Is a person who would like to purchase any service provided by the hotel.
Hotel Guest Information	Represents the relevant information such as full name, email, password, and any identity document information(driving licence, id, passport) that is given by Hotel Guests during reservation and signing up to the System. Privacy of this information is stated in the GDPR document.
Receptionist Information	Represents the relevant information that is given by Receptionist during signing up to the System. Privacy of this information is stated in the GDPR document.
Hotel Manager	Is a worker of the hotel, who monitors the operation of hotel services, monitors the hotel's occupancy status and manages user accounts to assign the level of access to the system.
Services	Services provided by the hotel that a guest can order by selecting service types. But they do not include room booking and cleaning - these services are covered by other terms.
Service Types	A list that includes available services in the Hotel. This list: meal, banquet hall, transfer, sport facilities.
Entry Card	The card that is given to the hotel guest as a key to the room. It is also used as a card that a guest provides when he/she is using additional paid services, so that card collects all the information about purchased services. Based on information in this card the bill is calculated to provide it to the guests in the end of his/her vacation in the

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	hotel
Kiosk	The device on which the Hotel Reservation System is installed. These devices must be available for use in the hotel lobby.
Touch screen	The device on which the Hotel Reservation System is installed. These devices must be available for use in the hotel rooms.
UC1	Use Case 1 – Manage Accounts
UC2	Use Case 2 – Manage Reservation of Room
UC3	Use Case 3 – Manage Reservation of Room Cleaning
UC4	Use Case 4 – Manage Reservation of Other Services
UC5	Use Case 5 – Make Payment in Cash
UC6	Use Case 6 – Make Payment by Credit Card
UC7	Use Case 7 – Monitor Reservations
UC8	Use Case 8 – Manage Hotel Services
UC9	Use Case 9 – Manage Users
UC10	Use Case 10 - Manage Rooms
SWRS	System Wide Requirements Specification