# **Irina Skitayeva** Mobile: (407) 446-2640 Email: irina.skitayeva@gmail.com Orlando, FL 32701

**SOFTWARE QA TESTER**

**SUMMARY**

* Hands on experience in testing mobile and web applications of different complexity and architecture running on variety of platforms and hardware devices
* Good understanding of software development lifecycle in both Agile and Waterfall development processes including project initiation, planning, implementation and maintenance
* Knowledge of commercial and open-source software for test management and bug tracking
* Experience in problem solving, quantitative, statistical analysis, budgeting, reporting, forecasting, meeting facilitation, documentation and in Microsoft office solution packages
* Result–oriented, versatile and focused on targets with strong communication skills and strategic planning and have the ability to work in a team and increase productivity of the company

**EDUCATION**

* Software Quality Assurance, Portnov Computer School, Los Altos, CA, 2014
* BS in Finance, Kazakhstan Institute of Management, Almaty, Kazakhstan, 2009

**TECHNICAL SUMMARY**

* Platforms: Windows 10/8/7, Mac OS X
* Mobile Platforms: Windows Phone, iOS, Android OS
* Programming: HTML, CSS, XML, JavaScript, SQL
* Networking: TCP/IP, FTP, HTTP, Internet, Intranet
* Bug Tracking: Jira, Bugzilla, Mantis

**PROFESSIONAL EXPERIENCE**

**Bookit.com** JUL’17 – Present  
*Software QA Tester Orlando, FL*

* Tested website and mobile application to ensure pricing, promo, coupons are correctly reflected. Verified vouchers, confirmations, sent to hoteliers and customers show correct information. Worked with Extranet, Kount (fraud detection company), Stripe (payments), Riskified (fraud detection). Ensured failed bookings due to fraud or other reasons always get refunded.
* Created and utilized test-accounts to run Sanity test in both QA and production
* Attended meetings to discuss bug verifications, to clarify on bug behavior and bug duplication
* Created bug reports for bugs that were not identified in the previous build
* Updated the status (Pass/Fail) for test cases in each new build
* Implemented Regression test while bug scrubbing for the bugs that were no longer valid
* Conducted Positive Functional test to ensure all other surrounding areas were functioning per requirement

**Premium Soft Labs** JUL’14 –JUL’17

*Software QA Tester Phoenix, AZ*

* Projects tested: a social network application named Care2 for private software company; Lomotif –mobile application for making music videos for Instagram, Facebook and etc.; Infootball.me- web based application for football players, TRU-for finding and booking Salons and Spas.
* Explored the Applications by using Exploratory Testing on New Build
* Created and utilized test-accounts to run Sanity test in both QA and production environments to ensure the critical functionalities work as expected
* Attended meetings to discuss bug verifications, to clarify on bug behavior and bug duplication
* Verified Jira database for duplicate bugs before filing new bugs
* Created bug reports for bugs that were not identified in the previous build
* Conducted bug scrubbing for the current build to notate correctly and clean the bug reports for invalid, valid, duplicate bugs and new improvements that cannot be tested yet
* Updated the status (Pass/Fail) for test cases in each new build
* Implemented Regression test while bug scrubbing for the bugs that were no longer valid
* Conducted Positive Functional test to ensure all other surrounding areas were functioning per requirement
* Utilized Integration test to ascertain that the links were integrated per requirement and was not affected by the fixed bug
* Created test cases for gaps in the test plan while performing Exploratory, Integration and Functional tests using clear language and visual screenshots to ensure clarity for various environments, both for web and iOS and Android;
* Constructed and wrote new negative test cases to provide maximum path coverage and address major scenarios especially for mobile devices;
* Conducted ad hoc testing to ensure new integrations performed as expected per requirement
* Managed testing tasks on multiple modules based upon their severity
* Catalogued the results of the Sanity testing, Bug fix verification, test cases executed, test cases updated as a form of test case maintenance and Bug scrub Activities into detailed document and reported to QA Lead and QA Manager
* Participated in meetings with QA Manager along with my QA Team
* Studied the project background and company information to understand the market for the application in question
* Attended briefings to understand differences in the application between current and previous builds;
* Executed numerous test cases and tracked and reported issues on bug tracking system, Jira, when mismatch was identified between actual behavior and the expected behavior per test case;
* Performed test cases of various severity levels;
* Reproduced bugs on various environments to study behavior of the application to verify if it is present across other environments or is isolated to a particular platform/OS or browser
* When new bugs were identified I reproduced it first then verified with the bug tracking system to ensure no duplication was created for the same bug and learnt that some issues were ‘as designed’ for the application;
* Verified field instant validation for telephone and zip code
* Edited exciting ambiguous test case titles, pre-conditions and steps to reproduce for clarity and updated them to match the current build
* Identified incorrectly posted test cases and brought it to attention
* Prepared daily summary reports for completed test run and bugs found for management
* Conducted testing the web application on 3 major browsers Safari, Firefox, Chrome; and on 3 major platforms iOS, Android, and MacOS

**Booking.com 2013 – 2014**  
*Customer Service Agent Orlando, FL*

**Kudu Kazakhstan 2012 – 2013**  
*Accountant Almaty, Kazakhstan*

**Klm Royal Dutch Airlines 2009 – 2011**  
*Accountant Almaty, Kazakhstan*

#### **REFERENCES AVAILABLE UPON REQUEST**