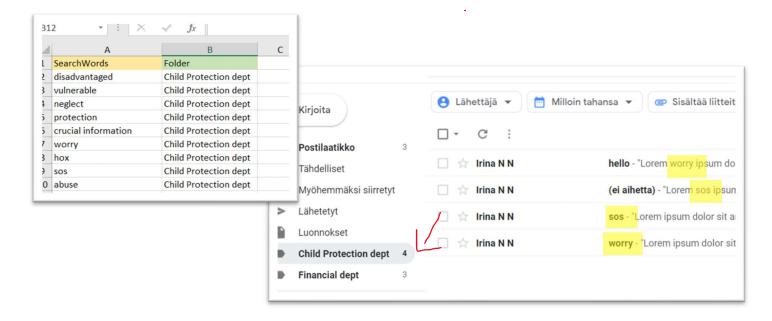# USE CASE

I got inspiration for this robot from The Department for Education in UK. They employ 6 000 people and it's staff is in charge of early childhood education through further education.

They also have a crucial role in helping disadvantaged children and young people and make sure that local services protect and support vulnerable children. Arnold robot is able to read the 60,000 emails we receive each month and classify which team needs to handle them before adding the details to CRM system. Previously, these emails were queued in an inbox for two and a half days, which has been reduced to four minutes. Considering the messages might contain crucial information about a child protection issue, the impact this makes is huge.

My robot loops through emails in Inbox and filters them one by one according to search words.

	1,000	4 minutes	95%	£60,000
	'digital workers' operating throughout the department by 2025	are now necessary to fulfill tasks that took 2.5 days	reduction in clerical effort	worth of time saved per year

Source: https://www.uipath.com/resources/automation-case-studies/department-for-education-adopting-rpa