

Region	Category	Sub Category	Total Orders	Returned Orders	Return Rate
Central	Technology	Machines	22	5	22.73%
	Technology	Accessories	194	18	9.28%
	Office Supplies	Envelopes	55	5	9.09%
	Furniture	Tables	67	6	8.96%
	Office Supplies	Binders	305	27	8.85%
	Furniture	Bookcases	65	5	7.69%
	Office Supplies	Paper	303	23	7.59%
	Office Supplies	Appliances	135	10	7.41%
	Technology	Phones	206	15	7.28%
	Office Supplies	Supplies	42	3	7.14%
	Office Supplies	Fasteners	56	4	7.14%
	Technology	Copiers	16	1	6.25%
	Office Supplies	Storage	210	11	5.24%
	Furniture	Chairs	156	8	5.13%
	Furniture	Furnishings	206	10	4.85%
East	Office Supplies	Art	177	8	4.52%
	Office Supplies	Labels	83	2	2.41%
	Furniture	Tables	87	9	10.34%
	Office Supplies	Fasteners	61	6	9.84%
	Technology	Phones	206	20	9.71%
	Technology	Copiers	22	2	9.09%
	Furniture	Chairs	134	12	8.96%
	Office Supplies	Paper	317	25	7.89%
	Furniture	Furnishings	226	17	7.52%
	Office Supplies	Art	185	13	7.03%
	Office Supplies	Binders	343	22	6.41%

## **Order and Return by Region with Category and Subcategory**



East	Office Supplies	Storage	208	11	5.29%
	Office Supplies	Envelopes	65	2	3.08%
	Technology	Machines	37	1	2.70%
	Furniture	Bookcases	43	0	0.00%
South	Technology	Machines	18	3	16.67%
	Office Supplies	Supplies	28	4	14.29%
	Office Supplies	Appliances	69	8	11.59%
	Technology	Phones	128	12	9.38%
	Furniture	Tables	44	4	9.09%
	Furniture	Chairs	109	9	8.26%
	Office Supplies	Storage	121	9	7.44%
	Office Supplies	Art	124	9	7.26%
	Technology	Copiers	14	1	7.14%
	Office Supplies	Labels	60	4	6.67%
	Office Supplies	Paper	186	12	6.45%
	Furniture	Furnishings	158	10	6.33%
	Office Supplies	Binders	228	14	6.14%
	Office Supplies	Fasteners	38	2	5.26%
West	Technology	Accessories	115	6	5.22%
	Office Supplies	Envelopes	37	1	2.70%
	Furniture	Bookcases	39	1	2.56%
	Office Supplies	Appliances	136	16	11.76%
	Technology	Machines	35	4	11.43%
	Furniture	Bookcases	75	8	10.67%
	Office Supplies	Fasteners	57	6	10.53%
	Furniture	Chairs	174	18	10.34%
	Furniture	Furnishings	283	29	10.25%
	Office Supplies	Paper	381	39	10.24%
	Furniture	Tables	109	11	10.09%



West	Office Supplies	Supplies	67	5	7.46%
	Technology	Copiers	16	1	6.25%
	Office Supplies	Art	241	14	5.81%
	Office Supplies	Envelopes	92	5	5.43%

