Audit of Oceanic Enterprises' Accounts Receivable Balances

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Background and Problem Identification

In recent times, the world has been gripped by the unforeseen challenges posed by the global COVID-19 pandemic, not least of which has been the economic repercussions felt by businesses across various sectors. One such enterprise navigating these challenging waters is Oceanic Enterprises, a supplier of raw materials for the manufacturing of vinyl records. As part of the fiscal year 2020 audit, Byrne Associates, a public accounting firm, was engaged to provide an in-depth assessment of Oceanic Enterprises' financial statements.

The primary concern identified by the auditing team revolved around the ledger accounts related to *accounts receivable*. Given the economic hardships triggered by the pandemic, there was substantial apprehension about the possibility of some of Oceanic's customers defaulting on their payments.

An integral part of the audit's objective was to ascertain the veracity of these accounts and ensure they were not being manipulated or misrepresented. The accounts receivable balances have direct implications on the company's net income. Any failure to write off bad debts in a timely manner could mean an overstatement of net income. Moreover, the fact that Oceanic's reported net income had narrowly exceeded analysts' expectations raised additional eyebrows, necessitating a more detailed examination of the underlying accounts.

This evaluation seeks to provide in-depth insights into the accounts receivable for the year-end external audit, given the concerns raised. Our examination will be centered on:

- 1. **Segmentation of Accounts Receivable Based on Age:** We will break down the accounts receivable into specific age categories, pinpointing the values of receivables that are less than 30 days old, spanning 30-60 days, ranging from 61-90 days, and those surpassing 90 days. The critical inquiry at this juncture is: 'What monetary value does each age segment represent in terms of accounts receivable?'
- 2. **Anomaly Detection in Recorded Data:** By delving deep into the data on invoices, net returns, and allowances, our goal is to unearth any discrepancies that might suggest potential fraudulent activities. The pressing question being: 'Are there any irregularities present within the allowances and returns data?'
- 3. Analyzing Invoice Amount Anomalies via Benford's Law: We'll employ Benford's Law to scrutinize the leading digits of the invoice amounts. This method aids in identifying any unusual patterns in financial datasets. The fundamental query in this section is: 'What proportion does each leading digit occupy within the total invoice amount data?'

Methods and Tools: Using Power BI in the Audit Analysis

The dataset in focus pertains to the accounts receivable ledger, which encapsulates details of 1,000 invoices from the fiscal year 2020. This ledger encompasses details such as the invoice date, customer name, invoice ID, invoice amount, allowance, returns, net value post returns and allowances, and the year-end date. Additionally, a supplementary worksheet provides Benford's percentages corresponding to the first nine leading digits.

To address the posed questions, we intend to embark on the following trajectory:

Segmentation Analysis:

Leveraging Power BI's intuitive drag-and-drop features, we will classify the accounts receivable by their age brackets. Through visual tools such as column and pie charts, we'll gain a nuanced understanding of the value distribution segmented by age.

Identification of Irregularities:

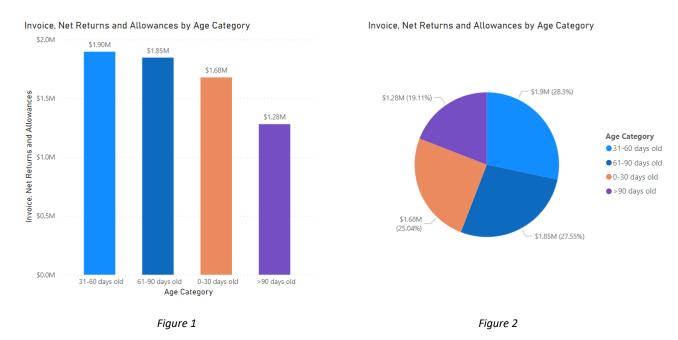
Harnessing Power BI's analytical capabilities, we've designed metrics to pinpoint and flag potential discrepancies, notably within the allowances and returns segments. Any allowances or returns that surpass their respective invoice amounts will be accentuated using conditional formatting.

Application of Benford's Law:

We'll utilize Power BI's bespoke visuals to conduct a Benford's Law assessment on the invoice amounts. By probing into the foremost digits of these figures, we aim to discern their inherent distribution pattern and spotlight any anomalies therein.

Visualization and Insights

Age of Receivables analysis:



The two visuals display the aggregated invoice amounts, adjusted for returns and allowances, across different aging categories: 0-30 days, 31-60 days, 61-90 days, and beyond 90 days. Figure 1, a bar chart, illustrates the cumulative receivables per age category, arranged in descending order based on the amounts. In contrast, Figure 2, a pie chart, presents not only the receivables' values for each age segment but also captures their share of the overall receivables.

On categorizing the receivables by their age, an observation from both Figure 1 and Figure 2 reveals that receivables amounting to \$1.90 million, or 28.3% of the total, lie within the 31-60 days bracket. This is closely trailed by \$1.85 million or 27.55% of receivables aged between 61-90 days. Receivables that are 0-30 days old represent \$1.68 million or 25.04% of the aggregate. Notably, a significant portion, amounting to \$1.28 million or 19.11% of the total, are aged over 90 days. Such receivables, which have exceeded their due date by over three months, bear a heightened risk of transitioning into uncollectible bad debts.

Ideally, these should be classified under bad debt expenses rather than as receivables. By listing these amounts under receivables, the firm's total assets appear inflated, leading to an understatement in expenses. Consequently, this has led to the company's revenue being overstated by \$1.28 million due to this discrepancy. This misrepresentation could shed light on the variance observed between the expected and actual net income reported by the company.

Returns and Allowances amount Analysis:

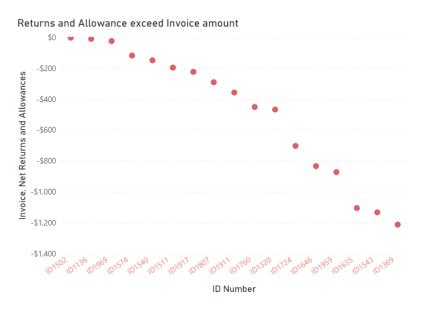
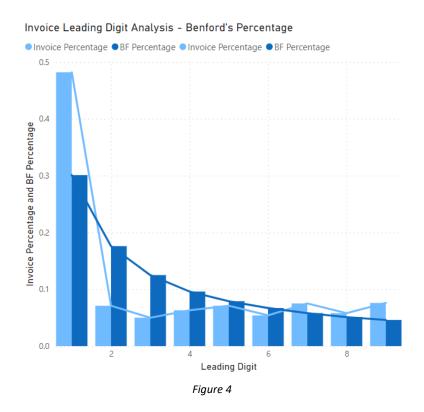


Figure 3

The scatter plot depicted in Figure 3 highlights 17 invoices with a negative value for the net of invoice, returns, and allowances. This implies that for these invoices, the combined returns and allowance figures surpass the original invoice amount. These particular invoices warrant further scrutiny for several potential reasons:

- 1. Input Mistakes: There could be inaccuracies during data entry, causing the allowance or return amounts to be overstated. Alternatively, the original invoice value might have been logged at a lower-than-actual amount.
- 2. Generous Credits: On occasions, companies, out of goodwill or in adherence to specific policies such as price protection, might offer credits that outvalue the initial purchase price.
- 3. Multiple Allowances: When there are concurrent allowances, like those for damage and bulk discounts, their combined effect might tip the scale beyond the total invoice amount.
- 4. Distinctive Accounting Policies: Uncommon but plausible, there are instances where accounting techniques or internal policies result in allowances that outstrip the invoice's value. This might arise when allowances correlate with anticipated future orders or align with broader fiscal game plans.
- 5. Mismanagement or Fraud: Absence of a legitimate operational justification for these disparities might signal fraudulent behavior or significant managerial oversight, where someone intentionally magnifies return or allowance figures to distort financial presentations.

Invoice amount Analysis - Benford's law:



Benford's Law, also known as the First-Digit Law, illustrates a peculiar pattern where numerous numerical datasets tend to follow a specific distribution for their initial digit. For instance, '1' is anticipated to be the initial digit approximately 30.1% of the time, '2' roughly 17.6% of the time, and so forth, with declining percentages for subsequent numbers. This trend is commonly observed in a variety of naturally occurring datasets, encompassing financial figures, and is occasionally employed in forensic accounting to identify anomalies or potential tampering. Figure 4, as illustrated by the bar chart, juxtaposes the actual distribution of leading digits in invoice amounts (depicted by light blue bars) against the theoretical distribution as postulated by Benford's Law (denoted by the dark blue bars) for the digits 1 to 9.

The following is a detailed list of the comparison between actual percentage and the Benford's Law:

Digit	Actual	BF law	Difference
1	48.20%	30.10%	18.10%
2	7.10%	17.60%	-10.50%
3	5.00%	12.50%	-7.50%
4	6.30%	9.60%	-3.30%
5	7.10%	7.90%	-0.80%
6	5.40%	6.70%	-1.30%
7	7.50%	5.80%	1.70%
8	5.80%	5.10%	0.70%
9	7.60%	4.60%	3.00%

From this visualization, it's evident that the digit '1' emerges more predominantly (48.2%) within our invoice data than Benford's Law's projection (30.1%). Such a notable discrepancy certainly calls for a deeper probe. Conversely, digits '2' and '3' manifest less than anticipated. The frequencies of digits '4' through '9' moderately align with the predictions of Benford's Law, registering only slight variances.

The standout aberration pertains to the dominance of the leading digit '1'. There could be multiple interpretations for this:

- Inherent Trend: Given our dataset, we note that invoice values span from \$1,006 to \$15,718. This range encompasses values between \$1,000 and \$2,000, and those between \$10,000 and \$15,718, both sets commencing with the digit '1'. This concentration might elucidate why almost half the invoices begin with this number.
- **Potential Discrepancies or Manipulation**: The observed pattern might be indicative of inconsistencies or potential deliberate adjustments in the data.

Benford's Law, while being a pragmatic instrument for preliminary scrutiny and highlighting potential irregularities, doesn't conclusively attest to any malfeasance or errors. It's essential to validate any pronounced deviations using expert insights and comprehensive data analysis. Minor deviations from Benford's Law aren't conclusive proof of anomalies but serve as preliminary indicators prompting a deeper dive.

Further Analysis Recommendations:

The following techniques can be utilized for the additional transaction records and textual data:

- Robotic Process Automation (RPA):
 Utilize robotic bots to methodically extract, cleanse, and standardize the transactional data from various accounts. This not only assures data consistency but also preps the data for intricate analyses, streamlining monotonous audit tasks and enhancing overall efficiency.
- Natural Language Processing (NLP) for Textual Examination:
 Implement NLP algorithms to gauge the sentiment underlying the textual segments of the annual report. By deriving sentiment scores for distinct report sections, potential biases or inconsistencies can be pinpointed—particularly if they exude extreme optimism or pessimism.
- Machine Learning (ML) in Spotting Anomalies:
 By leveraging both supervised and unsupervised machine learning methodologies, patterns within historical transaction data can be discerned. Subsequently, these patterns can serve as a reference when inspecting new datasets for anomalies.
- 4. Prognostic Evaluation via ML: Harness machine learning tools to anticipate pivotal metrics, be it prospective revenues, expenditure, or other fiscal indicators. This aids the audit brigade in visualizing plausible future trajectories, offering a glimpse into the company's impending fiscal status and affirming the enterprise's own projections.

To encapsulate, a prudent approach would be initiating the analysis with RPA for adept data processing paired with ML to pinpoint anomalies—delivering prompt and significant insights. Subsequently, use NLP techniques on the textual data to gain an understanding of the sentiment and main topics of the annual report. This will help highlight any discrepancies between the narrative and the financials. Lastly, always verify any anomalies or insights derived from these advanced techniques with domain experts and traditional audit methodologies to ensure accuracy and comprehensive understanding.

Conclusion and Recommendation on Audit Opinion

After a comprehensive review of Oceanic Enterprises' receivables data for the fiscal year 2020, several observations and insights have emerged:

- Accounts Receivable Analysis: There's a significant amount of receivables aged over 90 days, representing 19.11% of the total. These are at a higher risk of becoming uncollectible bad debts. By not classifying these under bad debt expenses, the firm's assets appear inflated, causing an overstatement of net income by \$1.28 million. This can potentially explain the deviation between Oceanic's reported net income and analysts' expectations.
- 2. **Returns and Allowances**: The presence of 17 invoices, where the net value after accounting for returns and allowances is negative, implies either data entry errors, generous credit policies, application of multiple allowances, unusual accounting policies, or potential fraud.
- 3. **Benford's Law Analysis**: The significant prevalence of the leading digit '1' in the invoice data, contrasting with the predictions of Benford's Law, necessitates further investigation. This deviation could be due to the nature of the data or potential inconsistencies.

Given the findings:

- The substantial amount of receivables aged beyond 90 days which hasn't been classified as potential bad debts is concerning.
- The anomalies observed in returns and allowances might be indicative of operational inefficiencies or deliberate manipulation.
- The departure from Benford's Law in the invoice amounts, while not conclusive, is a red flag and should be approached with caution.

Recommendation:

Given the discrepancies found in accounts receivable, returns and allowances, and potential anomalies highlighted by Benford's Law, it's advisable for the audit team to issue a *Qualified Opinion* on Oceanic Enterprises' financial statements for the fiscal year 2020. This signifies that except for specific issues (as identified), the financial statements are fairly presented.

It's crucial that Oceanic Enterprises undertakes measures to rectify these discrepancies and enhance their accounting practices. Adopting the recommended further analysis techniques, such as RPA, NLP, and ML, can provide more robust insights in the future and mitigate risks of discrepancies or misrepresentations. The auditor's role is to ensure the accuracy and reliability of financial information, and in light of these findings, a qualified opinion seems the most appropriate course of action.

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