

Mr Joe Bloggs  
123 Any Street  
Any Town  
Co Cork

01 December 2016

Dear Mr Bloggs

## **BRINGING YOU EVEN CLOSER TO YOUR FINANCES**

### **LESS PAPER, MORE CONTROL**

You already know that we use the latest in financial technology to allow us to manage your money on your behalf quickly, efficiently and cleanly. I'm pleased to be able to say that we can now expose more of this technology to you on the mobile device in your pocket via our new, free, online app.

Our new online portal will allow you to see your investments in real time, any time. You'll be able to see performance, valuations, where your money is invested, and more.

You'll also be able to see all your important documentation – and that means an end to unwelcome paperwork.

You can still log in to your account on your desktop computer any time, and all your information is safe and secured at the highest levels. Your app lets you see your money, not do anything with it, so there's no need to worry.

We think you'll love it. Here's how you go about getting the app:

#### **If you've logged into your online services already...**

Download the app from your App Store

Sign in with your existing Secure Services ID (or email) and password

Enjoy!

#### **If you haven't logged in to your online services before...**

Find your Secure Service ID and password – these were sent to you when you signed up. Or contact us and we can resend them.

Visit <https://citylife.portus.ie/client> and follow the steps to get your online access up and going.

Download the app to your mobile device

Sign in with your existing Secure Services ID and password Enjoy!

At City Life, we're committed to making sure you understand and are in control of your finances. We hope you'll agree this is a great next step, and is just part of our commitment to you.

If you have any questions, or any problems getting started, just contact us on 021 435 8533