

Data Download – Your responsibilities for your data

Data download

The data download is a valuable tool which we have made available for you via your secure broker login to our online portal BLINE. This allows you and your authorised employees access to your entire bank of Irish Life customers. This includes all the personal details of those customers.

This facility allows you continually monitor the business you hold with Irish Life and segment your database by client and by product.

Security

Obviously we have rigorous and robust security procedures around granting access to your customer data. You may have noticed in recent months, if you have requested access for additional staff members, we now text you the, principal, a SMS text password in addition to the mail with the new user id. I'm sure you will agree this additional feature will protect all our interests.

Your Responsibilities

As outlined we grant access to you the intermediary's client policy information only to those that you authorise have a legitimate business need to do so. But the responsibility for revoking any access lies also with you. You are required to immediately inform Irish Life of any required changes to your user accounts, including, when an employee/agent should no longer have access to the such data and the online portal (BLINE) cancelled for any reason, which shall obviously include where his/her employment/agency with the Insurance Intermediary has terminated.

If you have any concerns regarding issue this please contact your Account Manager.