

LifeCare

 Irish Life

LIFECARE SERVICES



MEDCARE

A medical second opinion service provided by MediGuide.



NURSECARE

Two confidential medical helpline services provided by Intana Assist.




CLAIMSCARE

A dedicated claims assessor and access to post claim counselling services.

AVAILABLE WITH MORTGAGE LIFE INSURANCE, LIFE LONG INSURANCE, TERM LIFE INSURANCE, PENSION LIFE INSURANCE AND INCOME INSURANCE.

MEDCARE

 Available
24/7, 365
days a year

Access to
over
100
medical centres

Harvard Medical School's
Teaching Hospitals, Boston
Children's Hospital and
Kings College of London




Receive a Medical
Second Opinion within

**10 WORKING
DAYS**



Can be used by
your **client and
their families**

NURSECARE

 Available
24/7, 365
days a year



Dedicated
Women's Health
Centre helpline

Access to general
nurses, midwives
and paediatric
nurses



ALMOST 500
Irish Life customers availed
of the **NurseCare** service
since 2016

Top 3 reasons
customers call
NurseCare

- Vomiting
- Abdominal pain
- Diarrhoea



CLAIMSCARE

IRISH LIFE CLAIMS



Current customer satisfaction rate
on Specified Illness Cover claims is **90%**



In 2017 Irish Life paid **98%** of life cover claims
and **90%** of Specified Illness Cover claims

CLANWILLIAM INSTITUTE



3 counselling sessions with the Clanwilliam
Institute for bereavement/stress



15 Clanwilliam Institute centres around Ireland

LifeCare gives your client access to confidential services provided by MediGuide, Intana Assist and Clanwilliam Institute and are independent of Irish Life. These services are not designed to replace the advice provided by your client's doctor or health professional, but to give your client information to help direct them towards the appropriate course of action. Your client's access to these third party services is subject to their terms and conditions. Irish Life accepts no responsibility for these services. Irish Life may change the service providers or withdraw access to these services in the future.

LIFECARE - *support for when you need it most*

For Financial Brokers only
Irish Life Assurance plc is regulated
by the Central Bank of Ireland.