



CLAIMSCARE

LIFE INSURANCE - IRISH LIFE RETAIL CLAIMS 2014

€109.8 million

Amount we paid out in claims

€66,023

Average claim we paid

64 years

Average age of adults who claimed

€439,200

Average amount paid out every working day in 2014

1663

Number of claims paid

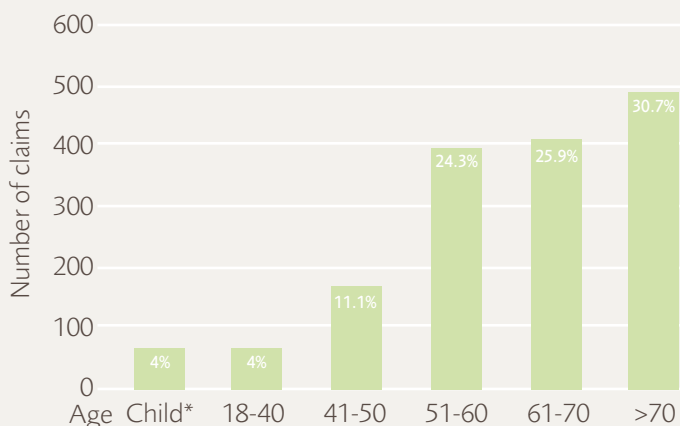
€250,000

77 claims were for amounts over

16 years

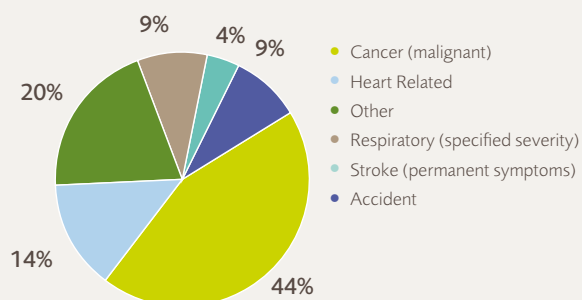
Average time plan in force when claimed

AGE OF CUSTOMERS WHO HAVE CLAIMED



*NB This is an extra benefit associated with childrens cover, for further details please see the terms and conditions.

ANALYSIS OF LIFE INSURANCE CLAIMS PAID



A SAMPLE OF CLAIMS PAID BY IRISH LIFE IN 2014

Age	Cause of claim	Benefit Paid	Duration of cover to date of death
38	Road traffic accident	€160,900	4 weeks
40	Cancer - breast	€530,000	9 years
43	Road traffic accident	€1,500,000	2 years
48	Cardiac arrhythmia	€90,500	18 months
51	Stroke (permanent symptoms)	€375,000	35 weeks
51	Heart attack	€550,000	6 years
56	Cancer - pancreas	€106,000	7 years



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SPECIFIED ILLNESS COVER - IRISH LIFE RETAIL CLAIMS 2014

€50.4 million

Amount we paid out in claims

€62,615

Average claim we paid

53 years

Average age of adult claims

€201,600

Average amount paid out every working day in 2014

805

Number of claims we paid

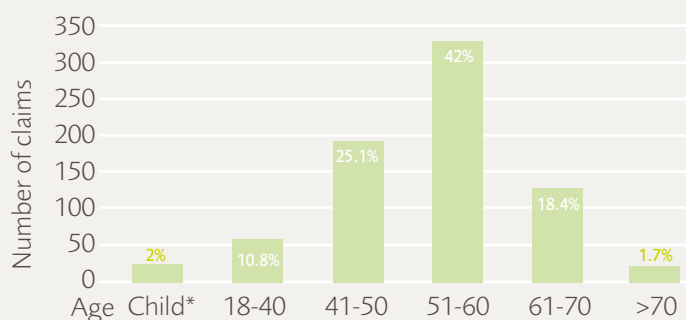
12.2 years

Average time plan in force when claimed

153

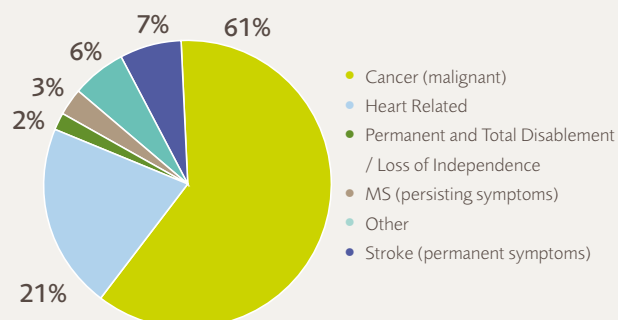
Number of claims we paid out for more than €100,000

AGE OF CUSTOMERS WHO HAVE CLAIMED



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ANALYSIS OF SPECIFIED ILLNESS COVER CLAIMS PAID



A SAMPLE OF CLAIMS PAID BY IRISH LIFE IN 2014

Age	Cause of claim	Benefit Paid	Duration of cover to date of diagnosis
31	Stroke (permanent symptoms)	€110,000	16 weeks
37	Malignant cancer - breast	€540,000	2 years
40	Multiple sclerosis (MS) - with persisting symptoms	€188,000	5.5 years
43	Heart attack (of specified severity)	€507,000	16 years
58	Benign brain tumour (resulting in permanent symptoms or requiring surgery)	€126,000	9 years
60	Coronary artery bypass surgery	€655,000	15 years

Terms and conditions apply, please refer to the product booklet for a full list of conditions covered.