Keeping your family safe online

As children as young as 13 can now join social media sites like Facebook, it's becoming increasingly important to ensure both adult and child safety online. Check out our top tips to help you avoid some of the pitfalls of social media sites.

1. How can I prevent people I don't know from viewing my personal photos on Facebook?

When logged in, go to Account, then Privacy Settings and make sure it is set to 'friends only'.

2. How can I remove myself from being identified in other people's photos?

Go to the photo you don't want to be identified in and under the photo select the option 'remove the tag' beside your name. The photograph will still be visible on their page but it won't display your name or link to you.

3. How can I prevent people from finding me on Facebook?

Remove yourself from the search results by adjusting your privacy settings. Under 'connecting on Facebook' settings and then 'search' select 'friends only', so only friends will be able to see that you're on Facebook.

4. How can I protect myself from 'Clickjacking' on Facebook?

Facebook clickjacking is where users are tricked into clicking something that generates a 'like' feed story to make their friends interested. Avoid clicking on any link with an ambiguous title. If you do, remove it by clicking the 'x' to the right of the story on your wall and selecting 'remove and unlike'.

5. How can I protect my password?

Pick a strong password with characters and numbers and never disclose it to anyone else. Try to use different passwords for different accounts e.g. Facebook and email.

6. How can I protect myself from phishing?

Never respond to emails asking for your bank account details. If you think it's from a company you trust call them.

7. Can I see who is viewing my profile on Facebook?

No, Facebook do not release this information and any application that claims to allow you to see this is simply phishing for your information.

8. How can I protect my children from viewing inappropriate content online?

It is possible to block content that you don't want your children to see. There is a wide range of parental control software available that allows you to monitor what your children view.

9. How can I protect my children from strangers on social networking sites?

Make sure you speak to them about it and that they know to never accept an invite from a stranger. Set all privacy settings so only friends can view their page and see question 4 about how to prevent people from finding them.

10. I don't want to offend someone by removing them as a friend but how do I prevent them seeing information/pictures about me?

Go to privacy and select the custom option. Then choose 'customize' on each of the things you share (posts, pictures etc), you will then be given the option 'hide this from' and you simply select who don't want to see this.