



CLAIMSCARE

LIFE INSURANCE - IRISH LIFE RETAIL CLAIMS 2015

€103 million

Amount we paid out in claims

€66,462

Average claim we paid

64 years

Average age of adults who claimed

€412,000

Average amount paid out every working day in 2014

1551

Number of claims paid

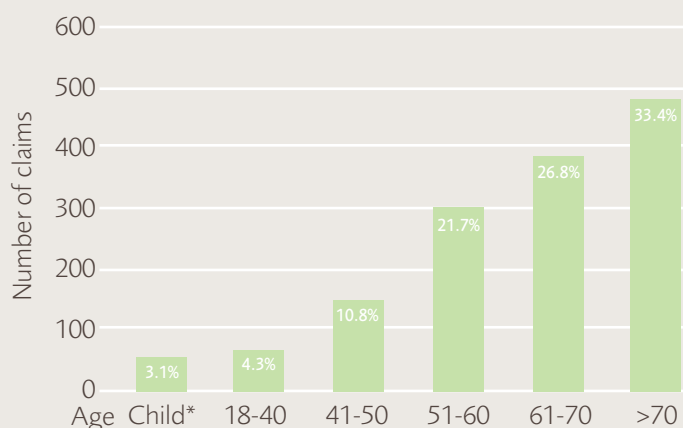
€250,000

73 claims were for amounts over

16 years

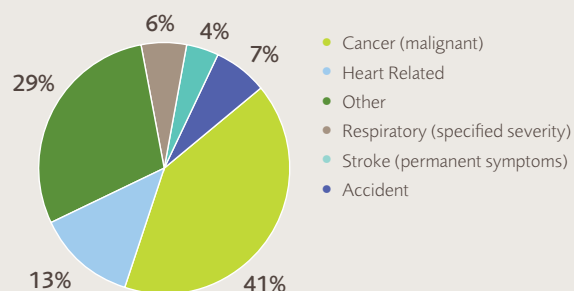
Average time plan in force when claimed

AGE OF CUSTOMERS WHO HAVE CLAIMED



*NB This is an extra benefit associated with children's cover, for further details please see the terms and conditions.

ANALYSIS OF LIFE INSURANCE CLAIMS PAID



A SAMPLE OF CLAIMS PAID BY IRISH LIFE IN 2015

Age	Cause of claim	Benefit Paid	Duration of cover to date of death
31	Road traffic accident	€20,000	11 weeks
36	Stroke (permanent symptoms)	€125,000	9 months
39	Cancer - breast	€296,500	11 months
43	Heart attack (of specified severity)	€180,000	6 months
51	Cancer - oesophagus	€624,000	17 years
53	Multi organ failure	€700,000	8 years
61	Cancer - lung	€825,000	2.5 years



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SPECIFIED ILLNESS COVER - IRISH LIFE RETAIL CLAIMS 2015

€48 million

Amount we paid out in claims

€62,913

Average claim we paid

53 years

Average age of adult claims

€192,000

Average amount paid out every working day in 2014

763

Number of claims we paid

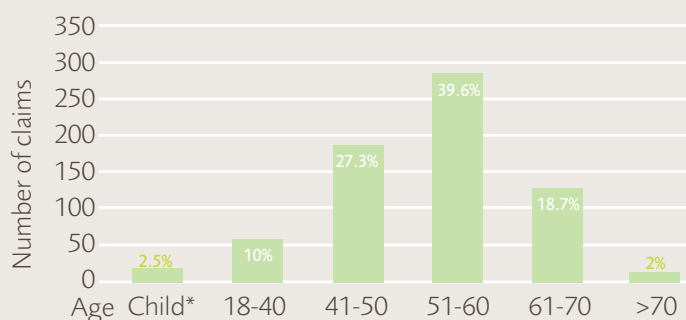
12.3 years

Average time plan in force when claimed

155

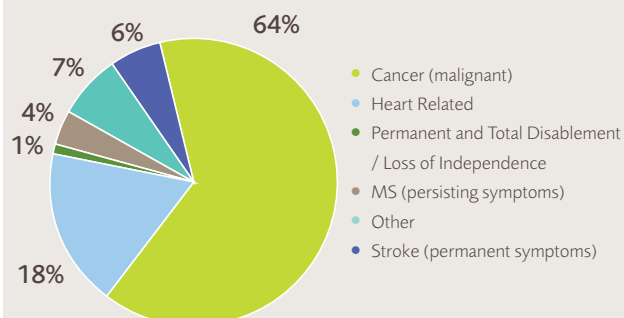
Number of claims we paid out for more than €100,000

AGE OF CUSTOMERS WHO HAVE CLAIMED



*NB This is an extra benefit associated with children's cover, for further details please see the terms and conditions.

ANALYSIS OF SPECIFIED ILLNESS COVER CLAIMS PAID



A SAMPLE OF CLAIMS PAID BY IRISH LIFE IN 2015

Age	Cause of claim	Benefit Paid	Duration of cover to date of diagnosis
32	Motor neurone disease	€264,000	9 years
36	Heart attack (of specified severity)	€70,000	4 weeks
42	Coronary artery bypass graft	€177,000	6 years
44	Multiple sclerosis (MS) - with persisting symptoms	€85,000	10 years
52	Malignant cancer - prostate	€492,000	2.5 years
56	Stroke (permanent symptoms)	€60,000	14 weeks
59	Malignant cancer - breast	€445,000	18 years

Terms and conditions apply, please refer to the product booklet for a full list of conditions covered.