

# SAMSON JOSE

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❖ <https://github.com/IronHarambe>

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## WORK EXPERIENCE

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### Telstra

**Nov. 2018 – Jan 2019**

*Sales Consultant/Customer Service*

*Hobart, Tas*

- Consulted customers, advising them regarding current mobile deals according to their interests and selling mobile products.
- Exceptional customer service provided, majority of sales feedback are positive.
- Accurate handling of cashier operations, enquiries and hardware related issues.
- Assisted with helping customers instore, arranging meetings and bill payments.

### Coal River Farm

**Dec. 2015 – Feb. 2016**

*Cherry Picker*

*Campania, Tas*

- Assisted with harvest of cherries, lugs collected at an efficient pace.
- Summer Job, manual intensive labor requiring consistent long hour shifts.

### JB HI-FI

**Nov. 2014 – Dec. 2014**

*Media Adviser/Customer Service*

*Hobart, Tas*

- Informed customers regarding the location of the desired media product, with efficient accuracy.
- Christmas casual position, provided excellent customer service.

### KFC

**Feb. 2013 – Dec. 2013**

*Team Member*

*Hobart, Tas*

- Placement, Payment, Packing and Serving of customer food orders with high accuracy and swiftness.
- Excellent customer service provided, with consistent positive feedback from customers.
- Handled cashier operations and store cleaning operations.

## EDUCATION

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### University of Tasmania (UTAS)

**Aug 2020**

*Bachelor of Information and Communication Technology, Software Development Major*

*Sandy Bay, Tas*

### Guilford Young College

**Dec 2016**

*Graduated Year 12*

*Glenorchy, Tas*

## SKILLS & INTERESTS

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- **Skills:** Excellent Communication and **Customer Service**, Sales Experience, **Programming Languages (HTML, CSS/SASS, JavaScript/React)**, Design (Responsive, Adobe XD), Computer Knowledge (Office Applications, CRM systems), Fundamental Business Analysis, Cash Handling, Contracts, Fluent in English and Malayalam.
- **Interests:** Web Development, Virtual Reality, Gaming, Gym/Hiking, Memes, Books and Music.