

Irvin Elias Torres Merlos

Software Engineer



CONTACT



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Nueva Concepcion,
Chalatenango, El Salvador

SKILL

- Teamwork.
- Tech Support.
- Programming.
- English.

AWARDS

- Highest score English Technical Career(2019).
- Second highest score in High School Annual Test (Chalatenango 2018)

INTERESTS

- Programming
- AI
- Cybersecurity.

HOBBIES

- Videogames
- Movies
- Nature-photography
- Linux Development

PROFILE

Hello, I am a tech enthusiast, currently I am a software engineering student and I have some experience giving technical support related to mobile devices.

I like learn new technologies but more than that i like to dive deep into the technologies that I use so I can know exactly how they work in order to use them in the most effective way possible.

EXPERIENCE

○ Customer Service Agent

Teleperformance from July 2021 - February 2024

- Technical assistance over the phone.
- Check account status and send reports.
- Provide resolutions to customer problems and inconveniences.