

Colour Palette:



- To show user location in the application
- Error messages
- Marking for required text



- Font colour
- Form that was completed
- Supporting text underneath of input field



- Not completed forms
- Placeholder text
- Not clickable button background colour



- Page background colour



- Page background colour (body)
- Input field background colour
- Icons and button text

Note:
Phone number field just showcases error message if user haven't filled out the mandatory fields. Display: 1920px

Improvements to the design:

Text in navigation:

- Hard to read due to colour and font size (white on light blue background).
- I have added font colour that differentiates from background in more darker colours along with increasing font size.
- Boxes are not very obvious way of showing stage of the application, changed it with more obvious and commonly used circles where:
 - * done circle: navy blue background, tick sign, medium size.
 - * in progress circle: red background with another white circle inside of it, large size.
 - * not done circle: light blue, solid, small size.

Supporting text:

- Previously supporting text appeared under label and input field.
- Hard to read due to small font size and light colour of font on white background.
- Added supporting text as placeholder where it was suitable or added below the form with dark and larger font.

Radio buttons, select fields and input fields (optional):

- Made larger and customised to the website to make easier to click but also read.

Error messages:

- Too small text, icon has too similar colour to background.
- Increased in size and created more clear icon.

Mandatory fields notification:

- Previously text about mandatory fields was at the bottom of the page after navigation buttons.
- Moved notification of mandatory fields above buttons so a user will read it before clicking.

Buttons:

- Small buttons with small text and similar text might make it hard to read.
- Not all users might know what's "prev". There are multiple questions about user language and knowledge of English langue, using "prev" might give misleading results if user uses google translate.
- Due to colour of button and background, visually impaired users might find it difficult to find buttons.
- Increased button size along with much darker colours. Used bold capital letters for ease of reading.
- Replaced "prev" with "back".

Medical Justice Online Referral



About the Referral

The rest of the form asks for information about the person you want to refer to Medical Justice.

2. Tell us your gender: *

- ☐ Female
- ☐ Male
- ☒ Other

3. First name: *

Emily

4. Last name: *

Enter your last name

5. Your date of birth: *

day/month/year

If you do not know your date of birth, enter your estimated birth date. Click the calendar icon to choose a date, or type the date in the format dd/mm/yyyy.

6. Phone Number: *

! Please fill in the field.

Enter a telephone or mobile number we can call you on to discuss your situation. If you are referring someone else, please enter their number here. If the detainee does not have a mobile please can you give the IRC landline.

Questions marked * are mandatory

7. What is your first or preferred language? If it is not listed please select 'Other' and tell us in the box below: *

Please select...

8. What is your nationality?

Please select...

If it is not listed please select 'Other' and tell us in the box below. If your nationality is disputed please select your nationality, and then enter the disputed nationality in the box provided below and state that it is disputed:

9. Other/Disputed Nationality: *

Enter your other/disputed nationality

If your nationality is not listed or it is disputed, please enter details here.

10. Do you require an interpreter? *

- ☐ No, I speak English
- ☐ Yes, I require an interpreter

Tell us if you need assistance when speaking to someone who only speaks English.

BACK

NEXT

START AGAIN