Silhouette
LSM emergency app

Improving Communication for Deaf People

User Stories

1 : User Log In

As a deaf user who cannot read or write, and who will need to contact emergency services in the future.
I want to register in the application to be able to access the services included in the application.
To be able to ask for help if necessary.

2 : Medical Data Collection

As a deaf user who has specific health conditions and may need emergency services.
I want this data to be able to be stored in the application.
So that health services can access them quickly.

Special case: Emergency cancellation

As a deaf user who needs to contact emergency services and has mistakenly requested the wrong service
I want to cancel that request.
To request it again correctly.

3 : Emergency Contact

As a deaf user who needs to contact the emergency services .
I want to find the icon for the emergency I am presenting with.
So that I can contact the relevant authorities.

4 : Support Guide

As a hearing impaired user with basic reading skills interested in the application and may need emergency services.
I want to have a guide that will allow me to learn about the operation and emergency process in the application.
So that I know what to do in case I need services.

Self-qualification

★★★★☆

5 : User and Support Unit Location

As a deaf user who needs to contact emergency services.
I want the authorities to have access to my location in real time and I **want** to be able to visualize the location of the support units.
To expedite the process of locating me and to provide security in case I require assistance from emergency services.

6: User profile

As a hearing impaired user who needs to know the functionalities of the application.
I want to have a section where I can review my personal data and the support guides offered by the application.
To be able to modify or view them as many times as necessary.

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User Stories and their associated functional requirement.

1 : User Log In

Functional Requirement:

User Register/Log In

2 : Medical Data Collection

Functional Requirement:

Personal data register

Special case: Emergency cancellation

Functional Requirement:

Emergency cancellation

3 : Emergency Contact

Functional Requirement:

Emergency recognition

4 : Support Guide

Functional Requirement:

Support Tutorials

5 : User and Support Unit Location

Functional Requirement:

Access to location and real-time location of units

6: User profile

Functional Requirement:

User Profile, Support Tutorials, and Personal data register."