

# Isaac Maltby

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## Profile

I am eager for a change in environment, lifestyle, and the opportunity to challenge myself after 15 years of hospitality management. In order to achieve this, I recently completed the Manchester Codes bootcamp. This gave me a crash course in HTML, CSS, JS and much more over 6 months. Having completed several projects, I now feel the time is right to make a change.

My years of management experience working within the hospitality sector I have gained wealth of transferable knowledge and skills with a proven track record in business management, hitting KPI's and relevant targets. I am highly effective at leading and operating in multi-level teams and have a passion for ensuring operational excellence through robust systems implementation and effective communication ensuring consistent success. I have taken pride in developing and mentoring the people that I have lead enabling them to reach their full potential, this allows for building strong and purposeful teams where a culture of commitment is deep-rooted.

I feel though now is the time to find a new challenge in a new industry so have taken the time to broaden my skillset which I am eager to put to the test.

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## Career Progression

### Flight Club Darts

King Street, Manchester, M2 4WU

#### Assistant General Manager

Sept 18 - Present

From recruiting the team while the venue was a building site, to operating as Acting General Manager for 18 months during the pandemic there is very little which I have not experienced in the last 4 and a half years of operating this venue. I have had full accountability and financial responsibility for a business with net annual income of over £5 million.

- Leading a team of in excess of 70 people.
- Delivered on all expected KPIs.
- Implemented and maintained highest levels of compliance in food safety and health and safety.
- Gained technical knowledge if unique gaming software and hardware.

### CAU

Orange Building, Media City, Salford, M50 2HE

#### Assistant General Manager

July 17 – Jun 18

### Infamous Diner

Nicholas Croft, Northern Quarter, Manchester, M4 1EY

#### Assistant General Manager

July 15 – Jun 17

### Dog Bowl

57 Whitworth Street West, Manchester M1 4WW

#### General Manager

Jun 14 – Jul 15

### In Bloom / Hibernate

Hardman Square Spinningfields, Manchester, M3 3EB

#### General Manager

Apr 13 – Mar 14

## **Chaophraya Manchester**

*Chapel Walks, Manchester, M2 1HN*

### **Assistant General Manager**

*Mar 2012 – Mar 2013*

## **Zinc Bar & Grill** *(Individual Restaurant Company)*

*The Triangle, Hanging Ditch Manchester M4 3TR*

### **Bar Manager**

*Oct 09 – Mar 12*

## **Obsidian Bar & Restaurant** *(Compass Group T/A Restaurant Associates)*

*18-24 Princess Street, Manchester, M1 4LY*

### **Deputy Manager**

*Feb 08 - Sept 09*

### **Head Bartender**

*Mar 07 - Feb 08*

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## **Education**

### **Manchester Metropolitan University**

*BA (Hons) Business Management*

#### **Other qualifications**

- *Personal License Holder*
- *Level 2 Food Safety*
- *First Aid at Work*
- *Level 2 Health & Safety*
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### **Norton College**

*Dyche Lane, Sheffield, S8 8BR*

*Business Studies - B*

*Information and Communications Technology - B*

*Chemistry - D*

## **References**

*Frank Burden (Operations Manager, Flight Club Darts)*

*John King-Wilson (Operations Director, )*

*Available on request*