Akanbi, Isaac PMP, CSM, MBA, CHRL

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Project Management Professional

- 10 years' experience IT project management and business transformation projects.
- Project Management Professional (PMP) - 9 years
- Master's in Business Administration (MBA) – 10 years
- Certified Scum Master (CSM)

Technical skills

- Knowledge and experience of Waterfall methodology, Agile methodology - Scum framework.
- 7 years experience in Process improvement and System Integration project management.
- Cloud computing (AWS, Azure).
- Business process integration through enterprise mindset.
- Software development life cycle, Agile software development.
- Systems integration, data reconciliation and process improvement projects.
- Business requirements, Business intelligence solutions, Reporting & Database management.
- Project/Portfolio management framework – organization process assets and risk management.
- Project management principles & techniques, statistical modeling, & trends analysis.
- Stakeholders engagement organizational skills, facilitation skills & detailed-oriented.
- Team building, leadership skills, and communication skills – oral & written.
- MS Project, MS Teams, MS Planner, SharePoint.
- JIRA, RACI, WBS, Power BI, KABAN.

Achievements

1. Managed business transformation project for professional regulatory agency (a public sector organization). Integrated internal business processes such as client's registration process, Licensing process, Credential validation process, Professional development process, and recertification process; to improve service delivery to the citizens.

2. Led implementation of customized MIS dashboard on an ERP solution. A cloud-based application for integrating core business operations, process integration, and customized reporting. Led cross functional project team through documentation of requirements, design & development, testing, deployment (go-live), and training

3. Led process improvement project for DAI global Inc. facilitated project team of 7 member, to conduct process mapping of IT infrastructure service of the organization; analyzed & redesigned processes, procedures, risk management & guidelines of key functions.

4. Managed deployment of on-premises enterprise software application, with specific features of interoperability, API, networking operations and user experience; SQL, .Net framework and RDL reporting, utilizing PaaS.

5. Organized and setup of PMO for organization-wide project coordination; development of project coordination framework, writing comprehensive project management process assets (project charter, risk management, budgeting- resources allocation, and knowledge management- lessons learned).

6. Facilitated the design and configuration of cloud-based learning resources management application (customized ERP application) – component includes learning management system, learning resources material, self-paced professional development modules and quality control tools.

ORGANIZATIONAL AFFILIATION

1. **Director, Governing Board – Cultural Interpretation Service in Our Community   (May 2020 -till date)**

2. **Canadian Red cross - Shared Support Services   (Dec. 2020 -Till date)**

3. **Member, Fundraising Committee, ETHIOPIAID, Canada   (July 2020 – Till date)**

WORK EXPERIENCE

Project Manager (Information Technology)   **June 2018 – Jan 2021**
DAI Global Inc. (Remote)
PMO/Process Improvement/Information management/ IT/Systems Integration

- Coordinated agile digital transformation program which includes deployment of cloud-based solutions project for information management and business processes integration.
- Devised a metrics system used to monitor trends and forecast the resource needs & user interface.
- Delivered agile coaching training to PMs, with focus on team collaboration & responding to changes.
- Facilitated collaborative engagement with vendors and contractors for effective project delivery.
- Managed project documentation, process coordination, assigning responsibilities & status report.
- Facilitated design, development, testing and deployment of software applications and services.
- Coordinated project communication plan, stakeholder's engagement, and project updates.
- Developed and implemented agile transformation procedures across portfolios and programs.
- Managed end-to-end project delivery, such as resource allocation, progress tracking, monitoring change control process, testing, documentation, training and on-time delivery.
- Facilitated framework for project coordination across functional areas to strengthen the PMO.
- Coordinated project risk management process, contingency plan and communication strategies.
- Tracked key performance indicators across project portfolio, for quality, on-time and budget.
- Provided application installation, setups and training as part of post delivery of software solutions.
- Enhanced organizational framework to improve effectiveness of operations and service delivery.
- Managed process improvement projects- analyzing process "as is" and designing process "to be".
- Designed and implemented processes and programs to continually improve service performance.
- Managed IM system integration project, from initiation, planning, execution, controlling & closure.
- Facilitated the review of PMO to improve operational efficiency and compliance components.
- Collaborated with PMO lead to design and implement Agile project management framework.
- Developed processes, templates, tools, go-no-go procedure, approvals & authority matrix.
- Managed conceptualization, design and delivery of IT and Information Management (IM) projects.
- Facilitated the User Acceptance Testing (UAT) process, developing rollout plans and procedures.
- Reorganized PMO structure to increase agility and improve efficiency & effective businesses.
- Coordinated work performed by technical project team and business engagement team, to unify objectives.

Project Manager   **Feb 2018 – May 2018**
Social Impact International, Arlington, VA, USA.
Project evaluation/systems integration/Analysis

- Managed deployment of e-learning solutions built on enterprise resources planning model with LMS components.
- Facilitated project planning sessions with the team, including assigning tasks and responsibilities.
- Developed tools for monitoring effectiveness of project initiatives and implementation process.
- Developed project plan, stakeholder's communication plan, and risk mitigation procedure.
- Assessed the organizational policies and processes, with regards to legislation & best practice.
- Managed deployment of enterprise solutions: system setups, user experience & troubleshooting.
- Reviewed project background documents and secondary data and information synthesis.
- Participated in the project scope design, risk assessment, tools development and logistics planning.
- Facilitated project status reporting procedures, including updates and review meetings.
- Facilitated briefing meetings with the senior executives on project implementation status.
- Performed quantitative and qualitative data analysis, interpretation and report write up.
- Developed project management templates tools for project components across functional areas.
- Developed system framework for identifying risks, process improvement & optimization.
- Designed information management reporting dashboard for strategic decision-making.

Project Manager – (Information Technology)   **March 2013 – Feb 2018**
DAI Global (Formerly GRID Consulting LTD), Nigeria
PMO/System integration/Enterprise solutions/ Data migration projects

- Managed development and review organization project management assets- project plan, project charter, issues log register, risk management plan, reporting structure, & lessons learn template.
- Facilitated business re-engineering, business planning, budgeting, and forecasting processes.
- Facilitated risk management processes, risk registers, contingency plan and impact assessment.
- Developed and maintained organizational data governance policies and HR information systems.
- Coordinated deployment of cloud-based solutions: infrastructures, platforms, and services.
- Built application system interface & integrate components on Workday Financial & HCM module.
- Managed data migration & system integration projects: initiation, planning, execution & control.
- IT/IM agile project management – utilized MS project and enterprise project management server.
- Facilitated team collaboration to ensure project delivery within scope, budget and schedule.
- Coordinated reporting and communication with the project steering committees and sponsors.
- Collaborated with partners, clients and vendors to facilitate effective delivery of projects.
- Facilitated negotiation and contract management with product vendors and service providers.
- Performed data migration from standalone application to ERP software across business units.
- Conducted system configuration, upgrade requirements and data reporting.
- Facilitated setups and operations of PMO, for managing organizational process assets.
- Developed project charter, project plan (WBS), project budget & resources allocation (RACI).
- Ensured a service delivery approach that is responsive to the operational and strategic needs.
- Prepared user manual, UAT scripts, and issues management log, for the applications.
- Managed IM applications development project: system requirements and process documentation.
- Delivered project initiatives, integration of resources and process optimization.
- Utilized reporting data to recommend business process improvement and review of procedures.

EDUCATON

Full-Stack Web Development Certificate (Bootcamp)	**Ongoing**
Carleton University, Ottawa	
Master's in Business Administration (MBA)	**2011**
University of Wales, TSD, United Kingdom	
Bachelor's in technology Chemical Engineering	**2006**
LAUTECH, Nigeria (World Education Services, Canada - assessed)	

CERTIFICATIONS

Certified Scrum Master (CSM)	**2020**
Scrum Alliance	
Project Management Professional (PMP)	***2011***
Project Management Institute	
Certified Human Resources Leader (CHRL)	***2019***
Human Resources Professional Association	

Trainings

Agile Scum Training (IN-TAC, OTTAWA)	**2020**
Certified Agile Professional (Simpli learn)	**2020**