

Isaac Alberto

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Professional Summary

Professional with practical experience in sales, participating in both face-to-face and digital environments (including WhatsApp) in stationery. Currently studying Computer Science, with knowledge in web development (Python, HTML, CSS), databases (MySQL) and use of the Office Package. I have advanced English and am always looking to improve to combine technical and commercial skills, contributing to customer loyalty and satisfaction.

Education

3° SEMESTER | COMPUTER SCIENCE | FAM

Computer Science and Systems

Development and Programming: Java, Python, HTML, CSS, JavaScript

Database: MySQL

Office Package: Microsoft Word, (intermediate)

Languages

Native Portuguese

Advanced English

Complementary Training

MySQL – Curso em Vídeo – [40 Hours] – Conclusion: 06/2024 – Certificate Code: F3319-6573-A

Robotics – Microlins – Course Duration: [148 Hours] – Conclusion: 03/2023

Administrative Assistant – Microlins - Course Duration: [168 Hours] – Conclusion: 03/2023

Basic – Intermediate – Advanced English – Microlins - Course Duration: [300 Hours] – Conclusion: 03/2023

Computer Operator – Aecom – Course Duration: [124 Hours] – Conclusion: 07/2017

Professional Experience

SELLER | FISCOMANIA | 03/2023 – 09/2024

Customer loyalty through digital and in-person means.

Analysis of customer feedback to optimize approach strategies and product offerings.