Isaac Hernandez Cruz

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EDUCATION

Santa Monica College   **Santa Monica, California**
A.S in Computer Programming   *Expected Graduation, Dec 2027*
- o **Concentrations:** Databases and Web Development
- o **Related Coursework:** Database Theory, Objects & Designs, Artificial Intelligence, Data Structures, Networking and Database Management, Computer Organization & Programming, Statistics & Applications, Machine Learning

Google   **Remote**
Certificate in Google Data Analytics   *Expected Completion, Jun 2025*
- o **Concentrations:** Data Analysis and Data Visualization
- o **Related Coursework:** Data Cleaning, SQL, Spreadsheets, Data Visualization, R Programming, Google Data Studio

Harvard University Online   **Remote**
Certificate on Intro to Computer Science   *Dec 2024 - Mar 2025*
- o **Concentrations:** Computer Science and Programming
- o **Related Coursework:** Computer Science Fundamentals, Algorithms, Data Structures, Python, SQL and Databases, Web Development, Cybersecurity, Artificial Intelligence and Machine Learning

EXPERIENCE

Brand Enhance Hospitality   **Santa Monica, California**
Valet Attendant   *Jan 2025 – Present*
- ● Maintain detailed records of vehicle logs and guest interactions to enhance efficiency and prevent errors in ticketing and key management.
- ● Collaborate with hotel staff and security teams to ensure guest safety, assist with special event parking, and improve overall valet operations.

AAA Parking   **Santa Monica, California**
Lead Valet Attendant   *Mar 2023 – Dec 2024*
- ● Supervised and coordinate a team of valet attendants, ensuring efficient and courteous service while maintaining high operational standards, improving our revenue up to 40%..
- ● Assessed 50+ guest interactions a day with professionalism, addressing inquiries and resolving concerns promptly to ensure a positive experience.
- ● Collaborated with management to streamline operations and improve service efficiency, contributing to overall guest satisfaction and possible returning to the property.

Aston Carter   **Remote**
Administrative Assistant (Data Entry Focus)   *Jun 2022 – Jan 2023*
- ● Managed high-volume data entry for client records and financial documents.
- ● Assisted in accounts payable processing, reconciling invoices, and maintaining financial logs.
- ● Performed routine database audits, ensuring 99% accuracy in sensitive data.
- ● Used Microsoft Office Suite (Excel, Word, Outlook) and internal software to input, track, and manage records.

PROJECTS

Portfolio Website   **Los Angeles, California**
Developer   *Feb 2025 – Mar 2025*
- ● Designed, developed, and programmed a personal portfolio website to showcase expertise in web development.
- ● Built and implemented both front-end and back-end components using HTML, CSS, and JavaScript.
- ● Created a responsive, detailed, user-friendly interface with modern design principles to enhance accessibility and engagement.

SKILLS

Programming: Java, Python, JavaScript, HTML/CSS, SQL, C, R Programming
General: Team Leadership and Management, Customer Service, Operational Efficiency, Confidentiality, Critical Thinking, Analytical Mindset

Languages

Fluent: English, Spanish