



TUYISHIME ISAAC

Software Engineer

About Me

I am a dedicated and innovative software developer with a passion for creating efficient, scalable, and user-centric solutions. With a strong foundation in software engineering principles and a commitment to continuous learning,



+250786378333



tuyishimeisaac17@gmail.com



st 505 kicukiro

Language

- English
- French (basic)
- Kinyarwanda

Expertise

- Problem-Solving Skills Effective
- Communication and Active Listening (from call center experience)
- Version Control (e.g., Git)
- Code Review and Collaboration
- Continuous Learning and Adaptability

Experience

2023-2024 BAG Junior Developer

roles

- Assisted in developing and maintaining web and software applications by writing clean, efficient, and well-documented code using modern programming languages.
- Collaborated with senior developers and project managers to analyze client requirements and translate them into technical solutions. etc...

2020-2022 MTN CALL CENTER Customer Service roles

- Handled a high volume of inbound and outbound calls, addressing customer inquiries, resolving issues, and providing exceptional service.
- Effectively communicated with customers to identify their needs and offered tailored solutions to enhance satisfaction and loyalty. etc...

Education Background

2022-2024

Adventist University of Central Africa (AUCA) In the department of Software Engineering.

2018-2021

SAINT ALOYS RWAMAGANA Completing advanced level with Diploma A2 in MBC (Mathematics Biology Chemistry)

2015-2017

GS APAPEC MURAMBI Completing ordinary level with good grades in first division.

Certificates

- Network Essentials by CISCO
- Python Master Class by DEVTOWN and Developer Student Club