HostNodex
KYC & Verification Policy

Version 1.0 – Effective September 2025

1. Introduction & Purpose

1.1 This Know Your Customer (KYC) & Verification Policy outlines the procedures used by HostNodex to verify the identity of customers.

1.2 The purpose of this Policy is to prevent fraud, abuse, money laundering, and other unlawful activities on the HostNodex platform.

1.3 This Policy applies to all individual and business customers of HostNodex.

2. Legal & Regulatory Framework

2.1 While HostNodex is not a financial institution, it adheres to principles of fraud prevention and responsible business conduct.

2.2 This Policy is aligned with EU regulations, Swedish law, and GDPR requirements for data processing.

2.3 HostNodex reserves the right to request verification documents as a condition of providing or continuing Services.

3. Scope of Verification

3.1 HostNodex may request verification from customers in the following cases:

- Suspicious account activity is detected.

- A customer purchases Services of high value or scale.

- Abuse of Services is suspected (e.g., spam, DDoS, illegal content).

- Required by applicable law or a law enforcement request.

3.2 Both individual and business customers may be subject to verification.

4. Verification Requirements for Individuals

4.1 Individual customers may be required to provide:

- Government-issued identification (passport, ID card, or driver's license).

- Proof of address (utility bill, bank statement, or official government correspondence).

4.2 HostNodex may request additional documents if necessary to confirm identity.

5. Verification Requirements for Businesses

5.1 Business customers may be required to provide:

- Certificate of incorporation or equivalent company registration document.

- VAT identification number or other tax identification.

- Proof of registered address (e.g., utility bill or lease agreement).

- Identification of beneficial owners and directors.

5.2 HostNodex may verify company details against public registers.

6. Data Collection & Retention

6.1 Verification documents are collected securely and stored in compliance with GDPR.

6.2 Data is retained only as long as necessary to fulfill the purpose of verification and legal obligations.

6.3 Customers may request erasure of their verification data after account termination, unless retention is legally required.

7. Refusal or Failure to Provide Verification

7.1 If a customer refuses or fails to provide verification when requested, HostNodex may:

- Suspend Services.

- Terminate the account.

- Report suspicious activity to competent authorities.

7.2 Customers remain responsible for all charges incurred prior to suspension or termination.

8. Data Protection & Privacy

8.1 HostNodex processes verification data in accordance with its Privacy Policy and GDPR.

8.2 Verification data is accessible only to authorized staff on a strict need-to-know basis.

8.3 Customers' rights under GDPR (access, rectification, erasure, restriction, portability) remain unaffected.

9. Cooperation with Authorities

9.1 HostNodex may disclose customer verification data to law enforcement or regulators when legally required.

9.2 HostNodex will ensure that such disclosures are limited to what is necessary and proportionate.

10. Amendments to this Policy

10.1 HostNodex may update this Policy to reflect changes in law, regulation, or business practices.

10.2 Customers will be notified of material changes via email or dashboard notification.

10.3 Continued use of Services after changes constitutes acceptance of the updated Policy.

11. Contact Information

HostNodex

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