





TECHNOLOGY

# Computational Framing Analysis for Polarized Topics Online

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Chair: Univ.-Prof. Dipl.-Ing. Dr.techn. Friedrich Fraundorfer









## Context of the PhD Project

Interdisciplinary research project: Polarization in public opinion

COVID-19 pandemic



Climate change







https://commons.wikimedia.org/w/index.php?curid=52745369





## Talk Outline

- Motivation of Framing
  - Research Questions
  - Overview of the Background
- 2. Publications
  - Opinion Polarization
  - Framing Labels
  - Framing Structure
  - Framing Behavior
- 3. Conclusion
  - Future Research
  - PhD Summary





## Framing in Polarized Topics

# Framing in Communication: Interpretation due to Salience

They prevent the spread



COVID-19 pandemic



What? → How?

Entman, R. M. (1993). Framing: Toward clarification of a fractured paradigm. Journal of communication, 43(4), 51-58.



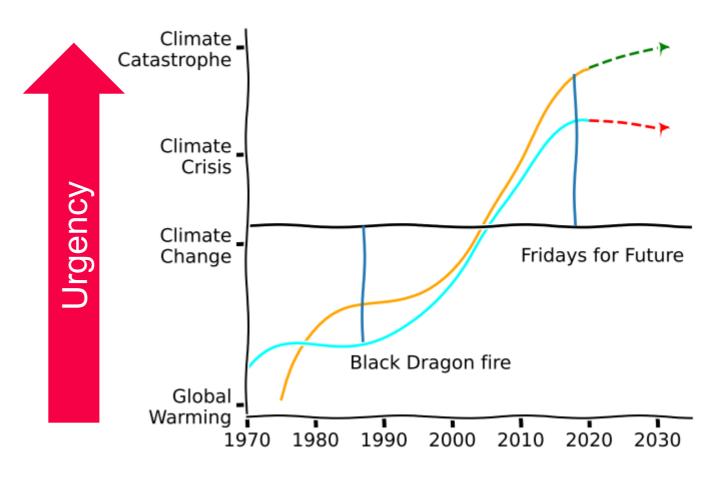


## Complexity of Framing

## Framing affects Behavior



## Evolution of Climate Change Framing



## **Detection** and **Understanding**?

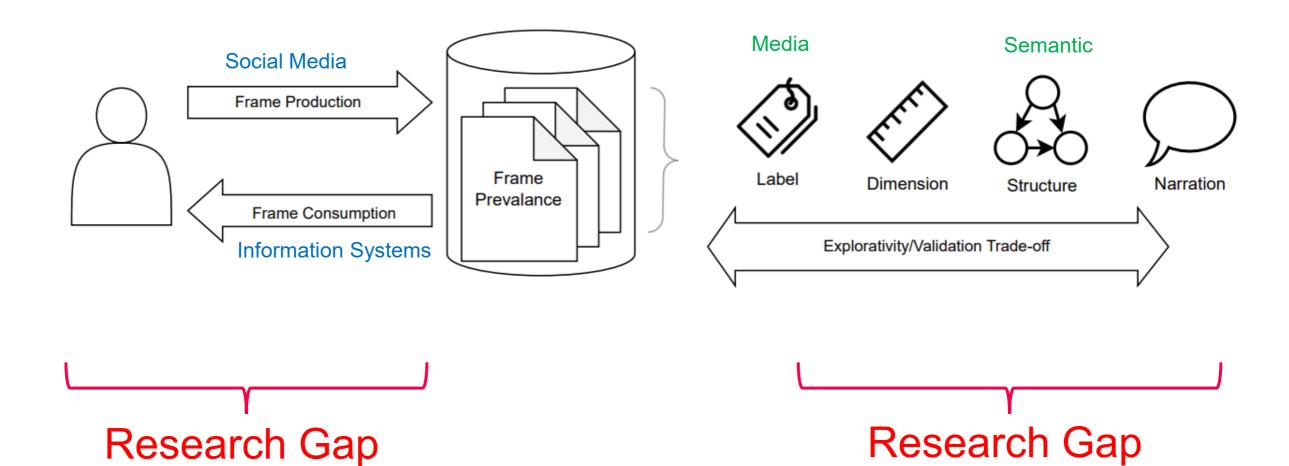
**[C8] Reiter-Haas, M.**, Klösch, B., Hadler, M., & Lex, E. (2024). Computational Narrative Framing: Towards Identifying Frames through Contrasting the Evolution of Narration. In Proceedings of the Text2Story'24 Workshop, Glasgow (Scotland), 24-March-2024.







## Computational Framing Research





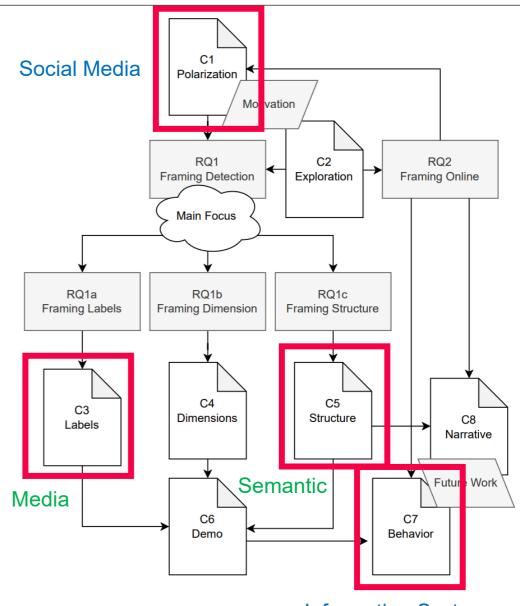


## Research Questions

RQ1: How to **detect** differences in the **framing** of online content at various exploratory levels?

- RQ1a: How to extract framing labels with limited annotated data?
- RQ1b: How to extract framing dimensions in an unsupervised manner?
- RQ1c: How to extract framing structure without prior conceptualization?

RQ2: How does **framing** influence online information **behavior**?



**Information Systems** 





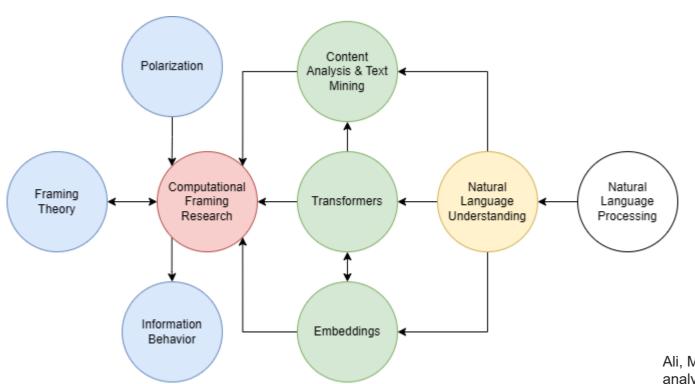


## Overview: Interdisciplinary Background

**Social Sciences** 



Computer Science



Main Theories Field of Study Main Methods Related Work

Ali, M., & Hassan, N. (2022, December). A survey of computational framing analysis approaches. In Proceedings of the 2022 Conference on Empirical Methods in Natural Language Processing (pp. 9335-9348).







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## Polarization: Offline (Survey) vs. Online (Social Media)







Rehydrated tweets in German: Representative quota sample: January until August 2020 Beginning of August 2020 (~1 week) Sentiment Agreement 1 to 5 -1 to 1

Annotated tweets of users who provided consent and access

Chen, E., Lerman, K., & Ferrara, E. (2020). Tracking social media discourse about the covid-19 pandemic: Development of a public coronavirus twitter data set. JMIR Public Health and Surveillance, 6(2), e19273.







## Polarization: Data and Statistics



2560 respondents (1721 D, 565 A, 274 CH)





79 consented, 20 access → 221 tweets Guided by bimodality coefficient:

$$\beta = \frac{\gamma^2 + 1}{\kappa + 3 \frac{(n-1)^2}{(n-2)(n-3)}}$$

using Skewness  $\gamma$  and Kurtosis  $\kappa$ 







## Polarization: Congruent Opinions

β	Scitt >	> \$ 6	<u> </u>	
	0.67	0.65	0.59	
	0.49	0.44	0.44	

Similarity: macro and micro level

Sentiment as proxy ✓

→ Does not capture nuances



only 1 discrepancy, inter-annotator agreement:  $\alpha = 0.7$ 

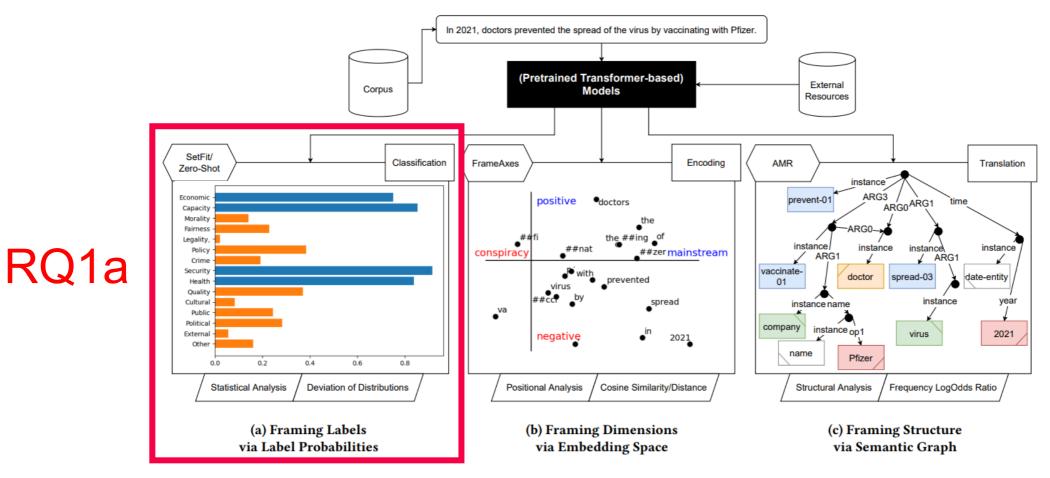
[C1] Reiter-Haas, M.\*, Klösch, B.\*, Hadler, M., & Lex, E. (2023). Polarization of Opinions on COVID-19 Measures: Integrating Twitter and Survey Data. Social Science Computer Review 41 (5), 1811-1835.







## **RQ1: Framing Detection**



[C2] Reiter-Haas, M. (2023). Exploration of Framing Biases in Polarized Online Content Consumption. In Companion Proceedings of the ACM Web Conference 2023, 560–564. Presented at the Austin, TX, USA.

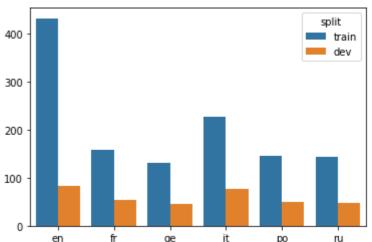


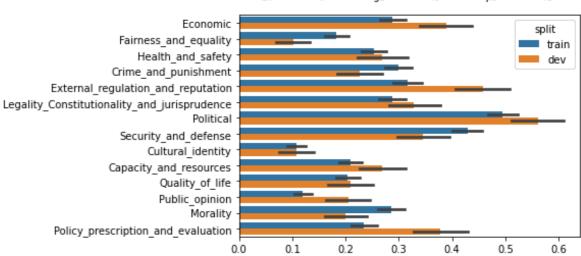


## RQ1a: SemEval 2023 Task 3 Subtask 2

## Data sparsity and imbalance

- Multi-class multi-label: 14 Media Frames
- Various polarized topics
   (COVID-19, climate change, abortion, migration, war, ...)
- 2049 samples (train, dev, test)
- 9 languages(6 few-, 3 zero-shot)



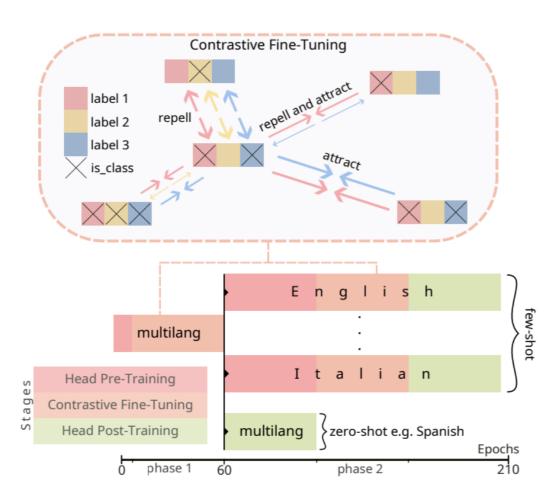


Piskorski, J., Stefanovitch, N., Da San Martino, G., & Nakov, P. (2023, July). Semeval-2023 task 3: Detecting the category, the framing, and the persuasion techniques in online news in a multi-lingual setup. In Proceedings of the 17th International Workshop on Semantic Evaluation (SemEval-2023) (pp. 2343-2361).



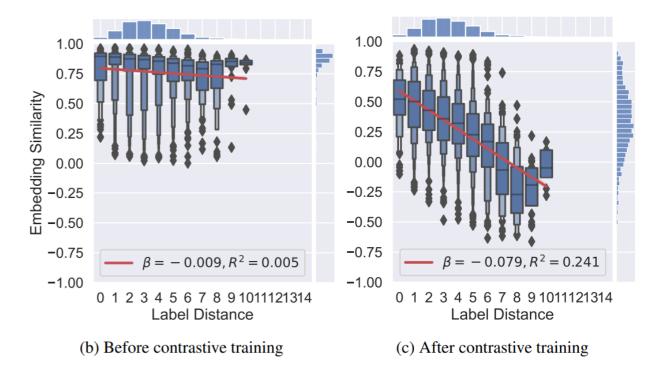


## RQ1a: Contrastive Pretraining



Our system: mCPT

#### Effects of contrastive pretraining



Zheng, L., Xiong, J., Zhu, Y., & He, J. (2022, August). Contrastive learning with complex heterogeneity. In Proceedings of the 28th ACM SIGKDD Conference on Knowledge Discovery and Data Mining (pp. 2594-2604).





## RQ1a: Frame Label Prediction

Improvements over:

- TF-IDF Baseline
- SetFit Library

Knowledge transfer:

Languages based on Latin script

→ 1<sup>st</sup> leaderboard position on Spanish

Micro-F1 # Samples Macro-F1 Position mCPT Train/Dev/Test **SETFIT Base mCPT SETFIT Base** Teams Language German  $(\mathcal{G}, L)$ 132 / 45 / 50 .622\* .549.487.564\* .492.418/19 Polish (S, L)145 / 49 / 47 .597 .584.542.532.594.555 /19 Italian  $(\mathcal{R}, L)$ 227 / 76 / 61 .584\* .502.486.469\*\* .371 .372/19 .535\* .469\*.482\*.409\*.274English  $(\mathcal{G}, L)$ 433 / 83 / 54 .350/23 .469\* .329.276French  $(\mathcal{R}, L)$ 158 / 53 / 50  $.463^{*}$ .429\*.419\*/19 Russian (S)143 / 48 / 72 .409\*.421\* .367\*\* .258.218/18 .571\*\* Spanish  $(\mathcal{R}, L)$ -/ -/ 30 .418\*.455\*\* .305\*/17 .120 .095.516\* .427.057 -1/-164.345.410\* .338\*Greek /16 Georgian -1 -129.400\*.404\* .260.291.384\* .251/16 1238 /354 /457 .523\*\* .471\* .356.447\*\* .391\*  $6.\overline{2} / 18.\overline{4}$ Summary

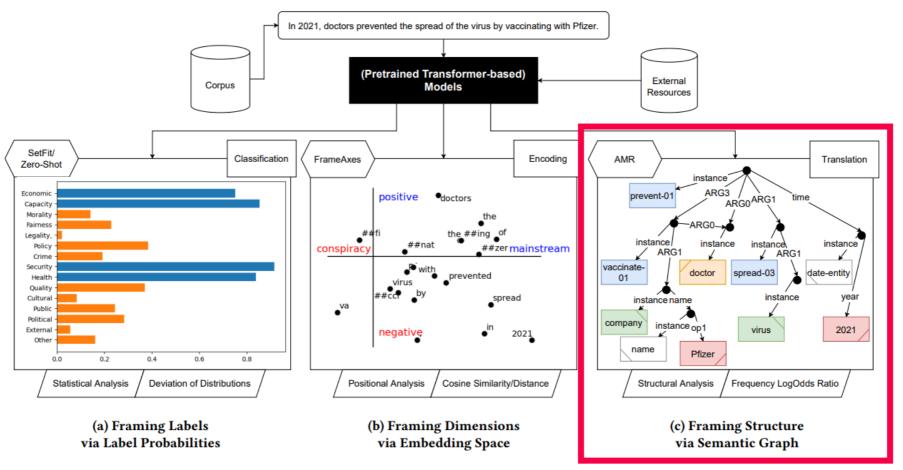
**[C3] Reiter-Haas, M.\***, Ertl, A.\*, Innerebner, K., & Lex, E. (2023). mCPT at SemEval-2023 Task 3: Multilingual Label-Aware Contrastive Pre-Training of Transformers for Fewand Zero-shot Framing Detection. In Proceedings of the 17th International Workshop on Semantic Evaluation (SemEval-2023), pages 941–949, Toronto, Canada. Association for Computational Linguistics







## **RQ1: Framing Detection**



RQ1c

[C2] Reiter-Haas, M. (2023). Exploration of Framing Biases in Polarized Online Content Consumption. In Companion Proceedings of the ACM Web Conference 2023, 560–564. Presented at the Austin, TX, USA.



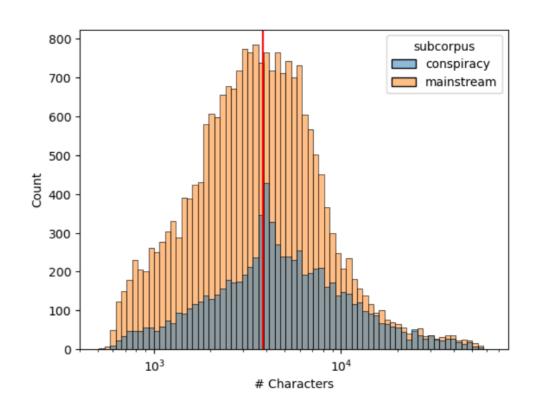


## RQ1c: Framing of COVID-19

LOCO: mainstream vs conspiracy Collected from news websites Health (COVID-19, disease, pharma)

Semantic frames of 33,648 documents

Convert to graphs and mine differences



Miani, A., Hills, T., & Bangerter, A. (2021). LOCO: The 88-million-word language of conspiracy corpus. Behavior research methods, 1-24.





## RQ1c: Abstract Meaning Representations (AMR)

## Methodology:

- AMR parsing (BART model)
- Mining narrative structure
  - Characters
  - Plot
  - Setting
  - Moral of the Story
- Comparison of narrative information

In 2021, doctors prevented the spread of the virus by vaccinating with Pfizer. prevent-0 ARG3 ARG0 instance instance instance instance ARG1 ARG1 spread-03 vaccinate-01 doctor date-entity year instance instance name virus 2021 company instance name Pfizer

Banarescu, L., Bonial, C., Cai, S., Georgescu, M., Griffitt, K., Hermjakob, U., ... & Schneider, N. (2013, August). Abstract meaning representation for sembanking. In *Proceedings of the 7th linguistic annotation workshop and interoperability with discourse* (pp. 178-186).





## RQ1c: Differences in Frame Structure

#### **COVID-19 substructures:**

**Conspiracy** ←→ Mainstream

prevent-01 violence ←→ prevent-01 infect-01

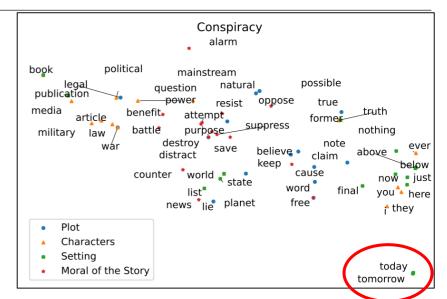
vaccine *spread-03* ←→ person *spread-03* virus

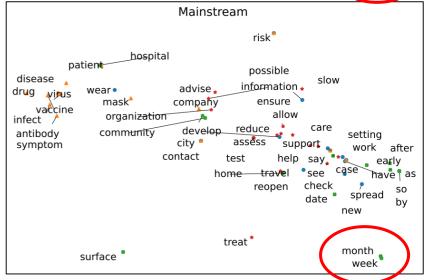
military *vaccinate-01* ←→ *vaccinate-01* person

#### **Notable themes:**

- Urgency and immediacy
- Science vs. belief orientation

[C5] Reiter-Haas, M., Klösch, B., Hadler, M., & Lex, E. (2024). Framing Analysis of Health-Related Narratives: Conspiracy versus Mainstream Media. arXiv preprint arXiv:2401.10030.





Embeddings space overrepresented of COVID-19 narrative elements



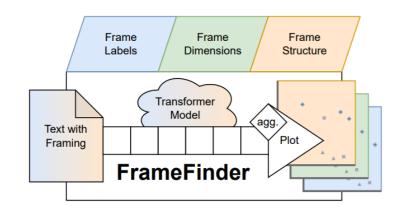




## RQ1: Exploration-Validation Trade-Off

	Labels (a)	Dimensions (b)	Structure (c)
Training Data	few* samples	pole information	none
Mode	supervised*	unsupervised	discovery
Extraction	scalar (per label)	n-Dimensional	irregular
Exploration	low	medium	high

<sup>\*</sup> zero-shot also possible





https://huggingface.co/spaces/Iseratho/frame-finder

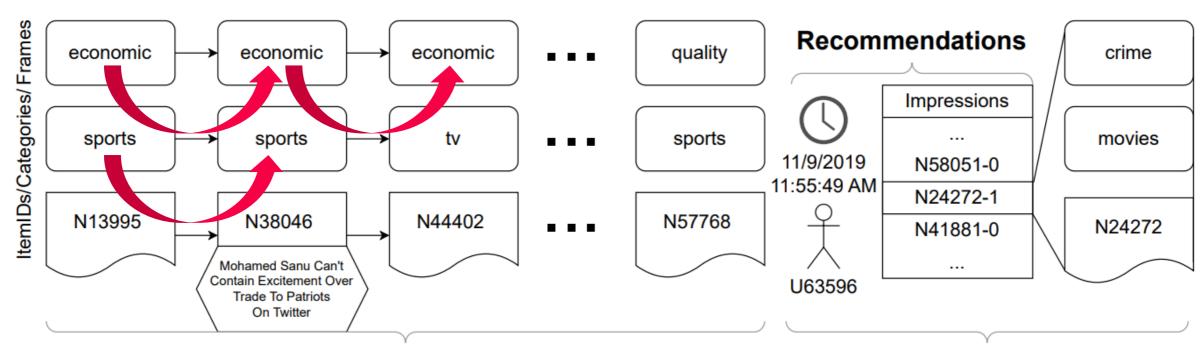
**[C6] Reiter-Haas, M.**, Klösch, B., Hadler, M., & Lex, E. (2024). FrameFinder: Explorative Multi-Perspective Framing Extraction from News Headlines. In Proceedings of the 2024 Conference of Human Information Interaction and Retrieval (CHIIR '24), 381-385.





## **RQ2: Information Behavior**

## MIND Dataset - Information System



**User's Consumption History** 

#### Interactions (e.g. Clicks)

Wu, F., Qiao, Y., Chen, J. H., Wu, C., Qi, T., Lian, J., ... & Zhou, M. (2020, July). Mind: A large-scale dataset for news recommendation. In *Proceedings of the 58th annual meeting of the association for computational linguistics* (pp. 3597-3606).

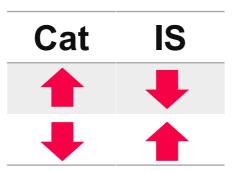




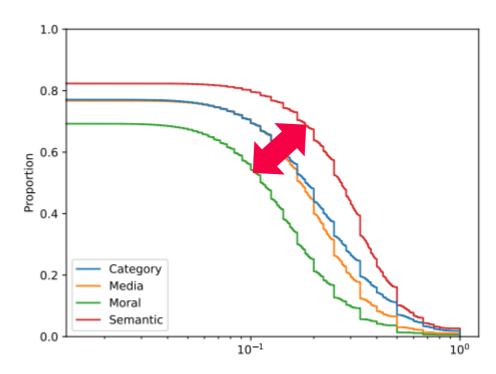
## **RQ2: Frame Consumption**

## Analyze Sequences:

- Repeat Consumption
- Viewpoint Diversity



- 1. Frame-specific consumption behavior
- 2. Categories are vital
- 3. Information systems (**IS**) positive effect due to choice



ECDF of the Direct Repetition Ratio (DDR)

**[C7] Reiter-Haas, M.** & Lex, E. (2024). The Framing Loop: Do Users Repeatedly Read Similar Framed News Online? In Joint Proceedings of the ACM IUI Workshops 2024, March 18-21, 2024, Greenville, South Carolina, USA.







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  - C3 Labels
  - C6 Structure
  - C7 Behavior
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## **Summary of Contributions**

Multi-perspective approach for framing detection

Optimize embedding space by label overlap

Convert to graph representations and reveal patterns

→ Exploration-Validation Trade-Off (**FrameFinder**)

Frame-specific influence on information behavior

RQ1 – Detection

RQ1a – Labels

RQ1c – Structure

RQ2 – Behavior





## **Future Work**

Temporal aspects



Framing bias mitigation



Unification



The role of LLMs



#### Example for Narrative Framing:

Temporal evolution in competing narratives (from their narrative structure)

→ debias with LLMs

**[C8] Reiter-Haas, M.**, Klösch, B., Hadler, M., & Lex, E. (2024). Computational Narrative Framing: Towards Identifying Frames through Contrasting the Evolution of Narration. In Proceedings of the Text2Story'24 Workshop, Glasgow (Scotland), 24-March-2024.





## PhD Journey and Achievements



#### **Research Output:**

20+ Publications, 100+ Citations, h-index of 6, Open Source



#### **Reviewing Services:**

80+ papers @ 20+ CFPs Best Reviewers @ TheWebConf



#### **Teaching:**

5 courses/events, 200+ students, 2 thesis co-supervision, Community contributions



#### **Events Participation:**

10+ of which
4 physical scientific,
2 session chairs,
Erasmus+



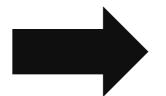
#### **Education:**

25+ courses (curricular, extracurricular, teaching, summer schools)



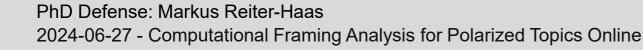
#### Misc:

1st @ <u>SemEval Spanish</u>
Grants for Initial
Funding and Travel
Outreach (e.g., press)



PostDoc: The Polarization Lab @ Duke University

Research on Polarization concerning the Framing on Social Media with Field Studies using LLMs









## Thank you for your attention!

https://iseratho.github.io/thesis



Reiter-Haas, M. (2024). Computational Framing Analysis for Polarized Topics Online.







### Additional References

Vaswani, A., Shazeer, N., Parmar, N., Uszkoreit, J., Jones, L., Gomez, A. N., ... & Polosukhin, I. (2017). Attention is all you need. Advances in neural information processing systems, 30.

Tversky, A., & Kahneman, D. (1981). The framing of decisions and the psychology of choice. science, 211(4481), 453-458.

Sullivan, K. (2023). Three levels of framing. Wiley Interdisciplinary Reviews: Cognitive Science, 14(5), e1651.

