

Administration Guide

SUSE Manager 4.0

June 04, 2019



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Introduction

This book provides guidance on performing common Administrative tasks on SUSE Manager.

Image Building and Management

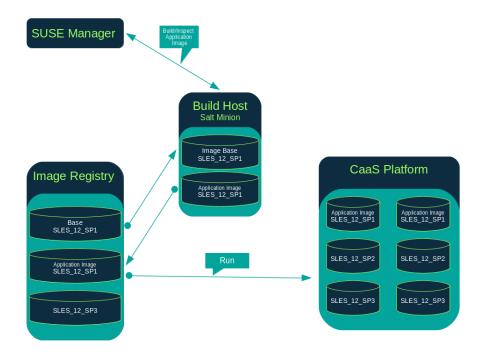
Image Building Overview

SUSE Manager enables system administrators to build containers, systems, and virtual images. SUSE Manager helps with creating Image Stores and managing Image Profiles.

SUSE Manager supports two distinct build types:

- Dockerfile-for more information, see Container Images
- Kiwi image system-for more information, see OS Images

Container Images



Requirements

The containers feature is available for Salt minions running SUSE Linux Enterprise Server 12 or later. Before you begin, ensure your environment meets these requirements:

- An existing external GitHub or internal GitLab repository containing a Dockerfile and configuration scripts (example scripts are provided in this chapter).
- A properly configured image registry.



Registry Provider Solutions

If you require a private image registry you can use an open source solution such as Portus. For additional information on setting up Portus as a registry provider, see the Portus Documentation.

For more information on Containers or CaaS Platform, see:

- SUSE Linux Enterprise Server 12 SP3 Docker Guide
- SUSE CaaS Platform 2 Documentation

Creating a Build Host

To build images with SUSE Manager, you will need to create and configure a build host. Container build hosts are Salt minions running SUSE Linux Enterprise 12 or later. This section guides you though the initial configuration for a build host.

From the SUSE Manager Web UI perform these steps to configure a build host.

- 1. Select a minion to be designated as a build host from the Systems > Overview page.
- 2. From the System Details page for the selected minion assign the containers modules by going to Software > Software Channels and enabling SLE-Module-Containers12-Pool and SLE-Module-Containers12-Updates. Confirm by clicking [Change Subscriptions].
- 3. From the **System Details** > **Properties** page, enable Add-on System Type and Container Build Host and confirm by clicking [**Update Properties**].
- 4. Install all required packages by applying Highstate. From the system details page select **States** > **Highstate** and click Apply Highstate. Alternatively, apply Highstate from the SUSE Manager Server command line:

salt '\$your_minion' state.highstate

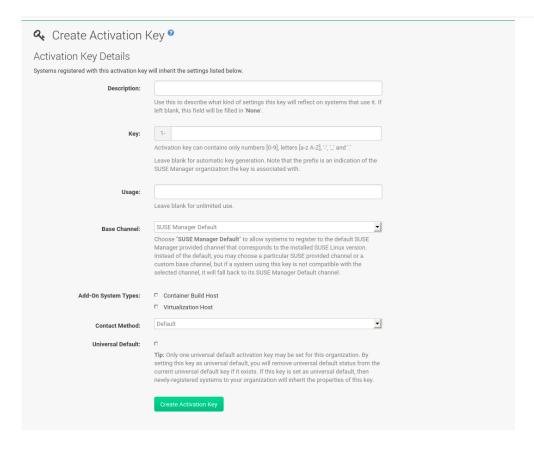
Define Container Build Channels with an Activation Key

Create an activation key associated with the channel that your images will use.



Relationship Between Activation Keys and Image Profiles

To build containers, you will need an activation key that is associated with a channel other than "SUSE Manager Default".

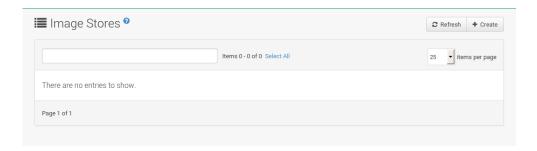


- 1. Select Main Menu > Systems > Activation Keys.
- 2. Click [Create Key].
- 3. Enter a Description and a Key name. Use the drop-down menu to select the Base Channel to associate with this key.
- 4. Confirm with [Create Activation Key].

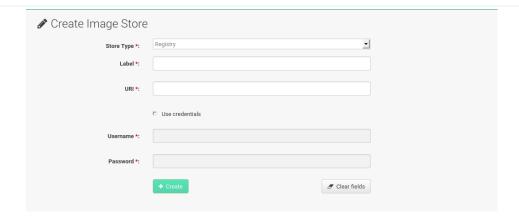
For more information, see [bp.key.managment].

Creating an Image Store

Define a location to store all of your images by creating an Image Store.



- 1. Select Main Menu > Images > Stores.
- 2. Click Create to create a new store.



- 3. SUSE Manager currently provides support only for the Registry store type. Define a name for the image store in the Label field.
- 4. Provide the path to your image registry by filling in the URI field, as a fully qualified domain name (FQDN) for the container registry host (whether internal or external).

```
registry.example.com
```

The Registry URI can also be used to specify an image store on a used registry.

```
registry.example.com:5000/myregistry/myproject
```

5. Click [Create] to add the new image store.

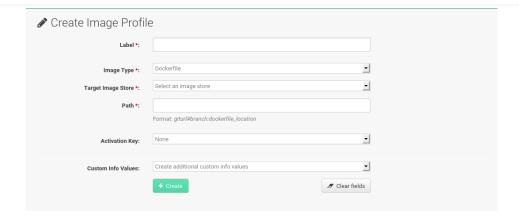
Creating an Image Profile

Manage Image Profiles from the Image Profile page.



Procedure: Create an Image Profile

1. To create an image profile select **Image > Profiles** and click [**Create**].



2. Provide a name for the image profile by filling in the Label field.



Only lowercase characters are permitted in container labels. If your container image tag is in a format such as myproject/myimage, make sure your image store registry URI contains the /myproject suffix.

- 3. Use a Dockerfile as the Image Type
- 4. Use the drop-down menu to select your registry from the Target Image Store field.
- 5. Enter a Github or Gitlab repository URL (http, https, or token authentication) in the Path field using one of the following formats:

Github Path Options

• Github single user project repository

https://github.com/USER/project.git#branchname:folder

• Github organization project repository

https://github.com/ORG/project.git#branchname:folder

• Github token authentication:

If your git repository is private and not publicly accessible, you need to modify the profile's git URL to include authentication. Use this URL format to authenticate with a Github token:

https://USER:<AUTHENTICATION_TOKEN>@github.com/USER/project.git#master:/container/

Gitlab Path Options

• Gitlab single user project repository

https://gitlab.example.com/USER/project.git#master:/container/

• Gitlab groups project repository

https://gitlab.example.com/GROUP/project.git#master:/container/

• Gitlab token authentication If your git repository is private and not publicly accessible, you need to modify the profile's git URL to include authentication. Use this URL format to authenticate with a Gitlab token:

https://gitlab-citoken:<AUTHENTICATION_TOKEN>@gitlab.example.com/USER/project.git#master:/container/



Specifying a Github or Gitlab Branch

If a branch is not specified, the master branch will be used by default. If a folder is not specified the image sources (Dockerfile sources) are expected to be in the root directory of the Github or Gitlab checkout.

1. Select an Activation Key. Activation Keys ensure that images using a profile are assigned to the correct channel and packages.



Relationship Between Activation Keys and Image Profiles

When you associate an activation key with an image profile you are ensuring any image using the profile will use the correct software channel and any packages in the channel.

2. Click the [Create] button.

Example Dockerfile and add_packages Script

This section contains an example Dockerfile. You specify a Dockerfile that will be used during image building when creating an image profile. A Dockerfile and any associated scripts should be stored within an internal or external Github or Gitlab repository:

Required Dockerfile Lines



The Dockerfile provides access to a specific repository version served by SUSE Manager. This example Dockerfile is used by SUSE Manager to trigger a build job on a build host minion. The ARG parameters ensure that the image that is built is associated with the desired repository version served by SUSE Manager. The ARG parameters also allow you to build image versions of SUSE Linux Enterprise Server which may differ from the version of SUSE Linux Enterprise Server used by the build host itself.

For example: The ARG repo parameter and the echo command pointing to the repository file, creates and then injects the correct path into the repository file for the desired channel version.

The repository version is determined by the activation key that you assigned to your image profile.

```
FROM registry.example.com/sles12sp2
MAINTAINER Tux Administrator "tux@example.com"
### Begin: These lines Required for use with {productname}
ARG repo
ARG cert
# Add the correct certificate
RUN echo "$cert" > /etc/pki/trust/anchors/RHN-ORG-TRUSTED-SSL-CERT.pem
# Update certificate trust store
RUN update-ca-certificates
# Add the repository path to the image
RUN echo "$repo" > /etc/zypp/repos.d/susemanager:dockerbuild.repo
### End: These lines required for use with {productname}
# Add the package script
ADD add_packages.sh /root/add_packages.sh
# Run the package script
RUN /root/add_packages.sh
# After building remove the repository path from image
RUN rm -f /etc/zypp/repos.d/susemanager:dockerbuild.repo
```

This is an example add_packages.sh script for use with your Dockerfile:

```
#!/bin/bash
set -e

zypper --non-interactive --gpg-auto-import-keys ref

zypper --non-interactive in python python-xml aaa_base aaa_base-extras net-tools timezone vim
less sudo tar
```

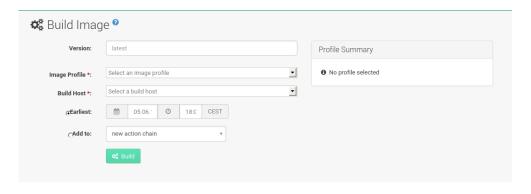


Packages Required for Inspecting Your Images

To inspect images and provide the package and product list of a container to the SUSE Manager Web UI you will need to install python and python-xml within the container. If these packages remain uninstalled, your images will still build, but the package and product list will be unavailable from the Web UI.

Building an Image

There are two ways to build an image. You can select **Images > Build** from the left navigation bar, or click the build icon in the **Images > Profiles** list.



Procedure: Build an Image

- 1. For this example select **Images** > **Build**.
- 2. Add a different tag name if you want a version other than the default latest (only relevant to containers).
- 3. Select Build Profile and Build Host.



Profile Summary

Notice the Profile Summary to the right of the build fields. When you have selected a build profile, detailed information about the selected profile will be displayed in this area.

4. To schedule a build click the [Build] button.

Importing an Image

You can import and inspect arbitrary images. Select **Images** > **Images** from the left navigation bar. Complete the text boxes of the **Import** dialog. Once it has processed, the imported image will be listed on the **Images** page.

Procedure: Import an Image

- 1. From Images > Images click [Import] to open the Import Image dialog.
- 2. In the Import Image dialog complete these fields:

Image store

The registry from where the image will be pulled for inspection.

Image name

The name of the image in the registry.

Image version

The version of the image in the registry.

Build host

The build host that will pull and inspect the image.

Activation key

The activation key that provides the path to the software channel that the image will be inspected with.

For confirmation, click [Import].

The entry for the image is created in the database, and an Inspect Image action on SUSE Manager is scheduled.

Once it has been processed, you can find the imported image in the Images list. It has a different icon in the Build column, to indicate that the image is imported (see screenshot). The status icon for the imported image can also be seen on the Overview tab for the image.

Troubleshooting

These are some known problems that you might encounter when working with images:

- HTTPS certificates to access the registry or the git repositories should be deployed to the minion by a custom state file.
- SSH git access using Docker is currently unsupported. You may test it, but SUSE will not provide support.
- If the python and python-xml packages are not installed in your images during the build process, Salt cannot run within the container and reporting of installed packages or products will fail. This will result in an UNKNOWN update status.

OS Images

OS images are built by the Kiwi image system. They can be of various types: PXE, QCOW2, LiveCD images, and others.

For more information about the Kiwi build system, see the Kiwi documentation.

Requirements

The Kiwi image building feature is available for Salt minions running SUSE Linux Enterprise Server 12. It is currently not supported to build SUSE Linux Enterprise 15 images.

Kiwi image configuration files and configuration scripts must be accessible in one of these locations:

- Git repository
- · HTTP hosted tarball
- · Local build host directory

Example scripts are provided in the following sections.



Hardware Requirements for Hosts Running OS Images

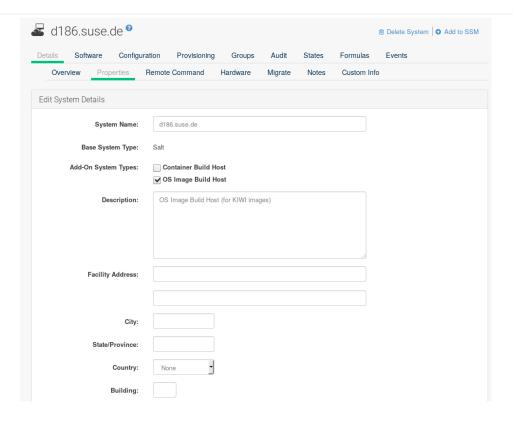
Hosts running OS images built with Kiwi need at least 1 GB of RAM. Disk space depends on the actual size of the image. For more information, see the documentation of the underlying system.

Creating a Build Host

To build all kinds of images with SUSE Manager, create and configure a build host. OS image build hosts are Salt minions running SUSE Linux Enterprise Server 12 (SP3 or later). This procedure will guide you though the initial configuration for a build host.

From the SUSE Manager Web UI perform these steps to configure a build host:

- Select a minion that will be designated as a build host from the Main Menu > Systems > Overview page.
- 2. From the **System Details** > **Properties** page, enable the Add-on System Type: OS Image Build Host and confirm with [**Update Properties**].



- 3. From the **System Details** > **Software** > **Software Channels** page, enable SLE-Manager-Tools12-Pool and SLE-Manager-Tools12-Updates (or a later version). Schedule and click [**Confirm**].
- 4. Install Kiwi and all required packages by applying Highstate. From the system details page select **States > Highstate** and click [**Apply Highstate**]. Alternatively, apply Highstate from the SUSE Manager Server command line:

```
salt '$your_minion' state.highstate
```

SUSE Manager Web Server Public Certificate RPM

Build host provisioning copies the SUSE Manager certificate RPM to the build host. This certificate is used for accessing repositories provided by SUSE Manager.

The certificate is packaged in RPM by the mgr-package-rpm-certificate-osimage package script. The package script is called automatically during a new SUSE Manager installation.

When you upgrade the <code>spacewalk-certs-tools</code> package, the upgrade scenario will call the package script using the default values. However if the certificate path was changed or unavailable, you will need to call the package script manually using <code>--ca-cert-full-path</code> <code><path_to_certificate></code> after the upgrade procedure has finished.

Listing 1. Package script call example

/usr/sbin/mgr-package-rpm-certificate-osimage **--ca-cert-full-path** /root/ssl-build/RHN-ORG-TRUSTED-SSL-CERT

The RPM package with the certificate is stored in a salt-accessible directory such as /usr/share/susemanager/salt/images/rhn-org-trusted-ssl-cert-osimage-1.0-1.noarch.rpm.

The RPM package with the certificate is provided in the local build host repository /var/lib/Kiwi/repo.

The RPM Package with the SUSE Manager Certificate Must Be Specified in the Build Source

Make sure your build source Kiwi configuration contains rhn-org-trusted-ssl-cert-osimage as a required package in the bootstrap section.



Listing 2. config.xml

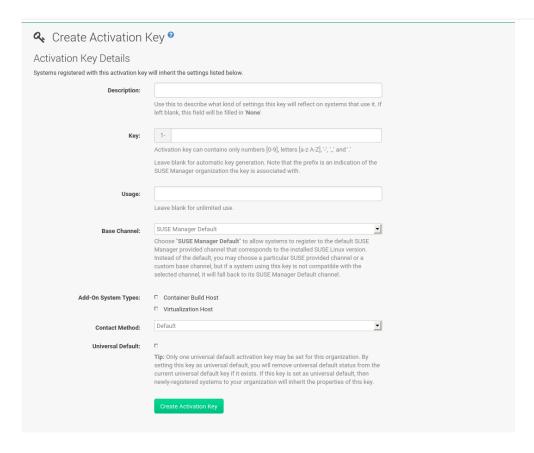
Define Kiwi Build Channels with an Activation Key

Create an activation key associated with the channel that your images will use. Activation keys are mandatory for OS Image building.



Relationship Between Activation Keys and Image Profiles

To build OS Images, you will need an activation key that is associated with a channel other than "SUSE Manager Default".



- 1. In the Web UI, select Main Menu > Systems > Activation Keys.
- 2. Click Create Key.
- 3. Enter a Description, a Key name, and use the drop-down box to select a Base Channel to associate with the key.
- 4. Confirm with [Create Activation Key].

For more information, see [bp.key.managment].

Image Store

OS images can require a significant amount of storage space. Therefore, we recommended that the OS image store is located on a partition of its own or on a btrfs subvolume, separate from the root partition. By default, the image store will be located at /Srv/www/os-images.

Image stores for Kiwi build type



Image stores for Kiwi build type, used to build system, virtual and other images, are not supported yet.

Images are always stored in /srv/www/os-images/<organization id>
and are accessible via HTTP/HTTPS https://<susemanager_host>/osimages/<organization id>

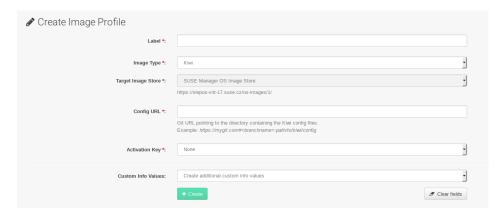
Creating an Image Profile

Manage Image Profiles using the Web UI.



Procedure: Create an Image Profile

1. To create an image profile select from Main Menu > Images > Images > Profiles and click [Create].



- 2. In the Label field, provide a name for the Image Profile.
- 3. Use Kiwi as the Image Type.
- 4. Image store is automatically selected.
- 5. Enter a Config URL to the directory containing the Kiwi configuration files:
 - a. Git URI
 - b. HTTPS tarball
 - c. Path to build host local directory
- 6. Select an Activation Key. Activation keys ensure that images using a profile are assigned to the correct channel and packages.



Relationship Between Activation Keys and Image Profiles

When you associate an activation key with an image profile you are ensuring any image using the profile will use the correct software channel and any packages in the channel.

7. Confirm with the [Create] button.

Source format options

• Git/HTTP(S) URL to the repository

URL to the Git repository containing the sources of the image to be built. Depending on the layout of the repository the URL can be:

https://github.com/SUSE/manager-build-profiles

You can specify a branch after the # character in the URL. In this example, we use the master branch:

https://github.com/SUSE/manager-build-profiles#master

You can specify a directory that contains the image sources after the : character. In this example, we use OSImage/POS_Image-JeOS6:

https://github.com/SUSE/manager-build-profiles#master:OSImage/POS_Image-JeOS6

• HTTP(S) URL to the tarball

URL to the tar archive, compressed or uncompressed, hosted on the webserver.

https://myimagesourceserver.example.org/MyKiwiImage.tar.gz

• Path to the directory on the build host

Enter the path to the directory with the Kiwi build system sources. This directory must be present on the selected build host.

/var/lib/Kiwi/MyKiwiImage

Example of Kiwi sources

Kiwi sources consist at least of config.xml. Usually config.sh and images.sh are present as well. Sources can also contain files to be installed in the final image under the root subdirectory.

For information about the Kiwi build system, see the Kiwi documentation.

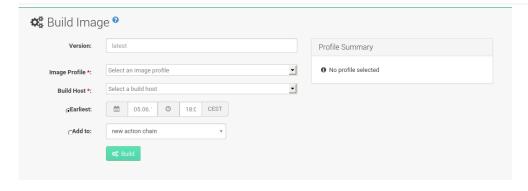
SUSE provides examples of fully functional image sources at the SUSE/manager-build-profiles public GitHub repository.

Listing 3. Example of JeOS config.xml

```
<?xml version="1.0" encoding="utf-8"?>
<image schemaversion="6.1" name="POS Image JeOS6">
     <description type="system">
         <author>Admin User</author>
         <contact>noemail@example.com</contact>
         <specification>SUSE Linux Enterprise 12 SP3 JeOS/specification>
    </description>
     ces>
         <version>6.0.0
         <packagemanager>zypper</packagemanager>
         <bootsplash-theme>SLE</bootsplash-theme>
         <bootloader-theme>SLE</bootloader-theme>
         <locale>en_US</locale>
         <keytable>us.map.gz</keytable>
         <timezone>Europe/Berlin</timezone>
         <hwclock>utc</hwclock>
         <rpm-excludedocs>true</rpm-excludedocs>
         <type boot="saltboot/suse-SLES12" bootloader="grub2" checkprebuilt="true"</pre>
compressed="false" filesystem="ext3" fsmountoptions="acl" fsnocheck="true" image="pxe"
kernelcmdline="quiet"></type>
    </preferences>
             CUSTOM REPOSITORY
    <repository type="rpm-dir">
<source path="this://repo"/>
     </repository>
     <packages type="image">
         chages type= image /
  <package name="patterns-sles-Minimal"/>
  <package name="aaa_base-extras"/> <!-- wouldn't be SUSE without that ;-) -->
  <package name="kernel-default"/>
  <package name="salt-minion"/></package name="salt-minion"/></package name="salt-minion"/></package name="salt-minion"/></package name="salt-minion"/>
     </packages>
     <packages type="bootstrap">
         <package name="sles-release"/>
         <!-- this certificate package is required to access {productname} repositories
               and is provided by {productname} automatically -->
         <package name="rhn-org-trusted-ssl-cert-osimage" bootinclude="true"/>
    </packages>
     <packages type="delete">
         <package name="mtools"/>
<package name="initviocons"/>
     </packages>
</image>
```

Building an Image

There are two ways to build an image using the Web UI. Either select Main Menu > Images > Build, or click the build icon in the Main Menu > Images > Profiles list.



Procedure: Build an Image

- 1. Select Main Menu > Images > Build.
- 2. Add a different tag name if you want a version other than the default latest (applies only to containers).
- 3. Select the Image Profile and a Build Host.



Profile Summary

A Profile Summary is displayed to the right of the build fields. When you have selected a build profile detailed information about the selected profile will show up in this area.

4. To schedule a build, click the [Build] button.

Image Inspection and Salt Integration

After the image is successfully built, the inspection phase begins. During the inspection phase SUSE Manager collects information about the image:

- List of packages installed in the image
- Checksum of the image
- Image type and other image details



If the built image type is PXE, a Salt pillar will also be generated. Image pillars are stored in the /srv/susemanager/pillar_data/images/ directory and the Salt subsystem can access details about the generated image. Details include where the pillar is located and provided, image checksums, information needed for network boot, and more.

The generated pillar is available to all connected minions.

Troubleshooting

Building an image requires of several dependent steps. When the build fails, investigation of salt states results can help you to identify the source of the failure. Usual checks when the build fails:

- The build host can access the build sources
- There is enough disk space for the image on both the build host and the SUSE Manager server
- The activation key has the correct channels associated with it
- The build sources used are valid
- The RPM package with the SUSE Manager public certificate is up to date and available at /usr/share/susemanager/salt/images/rhn-org-trusted-ssl-cert-osimage-1.0-1.noarch.rpm.

For more on how to refresh a public certificate RPM, see Creating a Build Host.

Limitations

The section contains some known issues when working with images.

- HTTPS certificates used to access the HTTP sources or Git repositories should be deployed to the minion by a custom state file, or configured manually.
- Importing Kiwi-based images is not supported.

Listing Image Profiles Available for Building

To list images available for building select **Main Menu** > **Images** > **Images**. A list of all images will be displayed.



Displayed data about images includes an image Name, its Version and the build Status. You will also see the image update status with a listing of possible patch and package updates that are available for the image.

Clicking the [**Details**] button on an image will provide a detailed view including an exact list of relevant patches and a list of all packages installed within the image.



The patch and the package list is only available if the inspect state after a build was successful.

Live Patching with SUSE Manager

Performing a kernel update usually requires a system reboot. Common vulnerability and exposure (CVE) patches should be applied as soon as possible, but if you cannot afford the downtime, you can use Live Patching to inject these important updates and skip the need to reboot.

The procedure for setting up Live Patching is slightly different for SLES 12 and SLES 15. Both procedures are documented in this section.

Live Patching on SLES 15

On SLES 15 systems and newer, live patching is managed by the klp livepatch tool.

Before you begin, ensure:

- SUSE Manager is fully updated
- You have one or more Salt clients running SLES 15 (SP1 or later)
- Your SLES 15 Salt clients are registered with SUSE Manager
- You have access to the SLES 15 channels appropriate for your architecture, including the Live Patching child channel (or channels)
- The clients are fully synchronized

Procedure: Setting up for Live Patching

- 1. Select the client you want to manage with Live Patching from **Systems > Overview**, and navigate to the **Software > Packages > Install** tab. Search for the kernel-livepatch package, and install it.
- 2. Apply the highstate to enable Live Patching, and reboot the client.
- 3. Repeat for each client that you want to manage with Live Patching.
- 4. To check that Live Patching has been enabled correctly, select the client from **Systems** > **Systems** List, and ensure that Live Patching appears in the Kernel field.

When you have the Live Patching channel installed on the client, you can clone the default vendor channel. This cloned channel will be used to manage Live Patching on your clients.

Cloned vendor channels should be prefixed by dev for development, testing, or prod for production. In this procedure, you will create a dev cloned channel, and later, you will need to promote the channel to testing.

Procedure: Cloning Live Patching Channels

1. At the command prompt on the client, as root, obtain the current package channel tree:

```
# spacewalk-manage-channel-lifecycle --list-channels
Spacewalk Username: admin
Spacewalk Password:
Channel tree:

1. sles15-sp{sp-ver}-pool-x86_64
    \__ sle-live-patching15-pool-x86_64-sp{sp-ver}
    \__ sle-live-patching15-updates-x86_64-sp{sp-ver}
    \__ sle-manager-tools15-pool-x86_64-sp{sp-ver}
    \__ sle-manager-tools15-updates-x86_64-sp{sp-ver}
    \__ sles15-sp{sp-ver}-updates-x86_64
```

2. Use the spacewalk-manage-channel command with the init argument to automatically create a new development clone of the original vendor channel:

```
spacewalk-manage-channel-lifecycle --init -c sles15-sp{sp-ver}-pool-x86_64
```

3. Check that dev-sles15-spSP1-updates-x86_64 is available in your channel list.

Now you can check the dev cloned channel you created, and remove any kernel updates that require a reboot.

Procedure: Removing Non-Live Kernel Patches from Cloned Channels

- 1. Check the current kernel version by selecting the client from **Systems > Systems List**, and taking note of the version displayed in the **Kernel** field.
- 2. In the SUSE Manager Web UI, select the client from Systems > Overview, navigate to the Software > Manage > Channels tab, and select dev-sles15-spSP1-updates-x86_64. Navigate to the Patches tab, and click [List/Remove Patches].
- 3. In the search bar, type kernel and identify the kernel version that matches the kernel currently used by your client.
- 4. Remove all kernel versions that are newer than the currently installed kernel.

Your channel is now set up for Live Patching, and can be promoted to testing. In this procedure, you will also add the Live Patching child channels to your client, ready to be applied.

Procedure: Promoting Live Patching Channels

1. At the command prompt on the client, as root, promote and clone the dev-sles15-spSP1-pool-x86_64 channel to a new testing channel:

```
# spacewalk-manage-channel-lifecycle -promote -c dev-sles15-sp{sp-ver}-pool-x86_64
```

- 2. In the SUSE Manager Web UI, select the client from **Systems** > **Overview**, and navigate to the **Software** > **Software** Channels tab.
- 3. Check the new test-sles15-sp3-pool-x86_64 custom channel to change the base channel, and check both corresponding Live Patching child channels.

4. Click [Next], confirm that the details are correct, and click [Confirm] to save the changes.

You can now select and view available CVE patches, and apply these important kernel updates with Live Patching.

Procedure: Applying Live Patches to a Kernel

- 1. In the SUSE Manager Web UI, select the client from **Systems > Overview**. You will see a banner at the top of the screen showing the number of critical and non-critical packages available for the client: image::live_patching_criticalupdates.png[scaledwidth=80%]
- 2. Click [Critical] to see a list of the available critical patches.
- 3. Select any patch with a synopsis reading Important: Security update for the Linux kernel. Security bugs will also include their CVE number, where applicable.
- 4. OPTIONAL: If you know the CVE number of a patch you want to apply, you can search for it in **Audit > CVE Audit**, and apply the patch to any clients that require it.



Not all kernel patches are Live Patches! Non-Live kernel patches are represented by a Reboot Required icon located next to the Security shield icon. These patches will always require a reboot.



Not all security issues can be fixed by applying a live patch. Some security issues can only be fixed by applying a full kernel update and will require a reboot. The assigned CVE numbers for these issues are not included in live patches. A CVE audit will display this requirement.

Live Patching on SLES 12

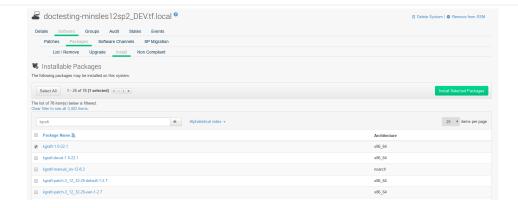
On SLES 12 systems, live patching is managed by kGraft. For in depth information covering kGraft use, see https://www.suse.com/documentation/sles-12/singlehtml/book_sle_admin/book_sle_admin.html# cha.kgraft.

Before you begin, ensure:

- SUSE Manager is fully updated
- You have one or more Salt clients running SLES 12 (SP1 or later)
- Your SLES 12 Salt clients are registered with SUSE Manager
- You have access to the SLES 12 channels appropriate for your architecture, including the Live Patching child channel (or channels)
- The clients are fully synchronized

Procedure: Setting up for Live Patching

1. Select the client you want to manage with Live Patching from **Systems > Overview**, and navigate to the **Software > Packages > Install** tab. Search for the kgraft package, and install it.



- 2. Apply the highstate to enable Live Patching, and reboot the client.
- 3. Repeat for each client that you want to manage with Live Patching.
- 4. To check that Live Patching has been enabled correctly, select the client from **Systems** > **Systems** List, and ensure that Live Patching appears in the Kernel field.

When you have the Live Patching channel installed on the client, you can clone the default vendor channel. This cloned channel will be used to manage Live Patching on your clients.

Cloned vendor channels should be prefixed by dev for development, testing, or prod for production. In this procedure, you will create a dev cloned channel, and later, you will need to promote the channel to testing.

Procedure: Cloning Live Patching Channels

1. At the command prompt on the client, as root, obtain the current package channel tree:

2. Use the spacewalk-manage-channel command with the init argument to automatically create a new development clone of the original vendor channel:

```
spacewalk-manage-channel-lifecycle --init -c sles12-sp{sp-ver}-pool-x86_64
```

3. Check that dev-sles12-spSP1-updates-x86 64 is available in your channel list.

Now you can check the dev cloned channel you created, and remove any kernel updates that require a reboot.

Procedure: Removing Non-Live Kernel Patches from Cloned Channels

- 1. Check the current kernel version by selecting the client from **Systems > Systems List**, and taking note of the version displayed in the **Kernel** field.
- 2. In the SUSE Manager Web UI, select the client from **Systems > Overview**, navigate to the **Software > Manage > Channels** tab, and select dev-sles12-spSP1-updates-x86_64. Navigate to the Patches tab, and click [**List/Remove Patches**].
- 3. In the search bar, type kernel and identify the kernel version that matches the kernel currently used by your client.
- 4. Remove all kernel versions that are newer than the currently installed kernel.

Your channel is now set up for Live Patching, and can be promoted to testing. In this procedure, you will also add the Live Patching child channels to your client, ready to be applied.

Procedure: Promoting Live Patching Channels

1. At the command prompt on the client, as root, promote and clone the dev-sles12-spSP1-pool-x86_64 channel to a new testing channel:

```
# spacewalk-manage-channel-lifecycle -promote -c dev-sles12-sp{sp-ver}-pool-x86_64
```

- 2. In the SUSE Manager Web UI, select the client from **Systems** > **Overview**, and navigate to the **Software** > **Software** Channels tab.
- 3. Check the new test-sles12-sp3-pool-x86_64 custom channel to change the base channel, and check both corresponding Live Patching child channels.
- 4. Click [Next], confirm that the details are correct, and click [Confirm] to save the changes.

You can now select and view available CVE patches, and apply these important kernel updates with Live Patching.

Procedure: Applying Live Patches to a Kernel

- 1. In the SUSE Manager Web UI, select the client from **Systems > Overview**. You will see a banner at the top of the screen showing the number of critical and non-critical packages available for the client: image::live_patching_criticalupdates.png[scaledwidth=80%]
- 2. Click [Critical] to see a list of the available critical patches.
- 3. Select any patch with a synopsis reading Important: Security update for the Linux kernel. Security bugs will also include their CVE number, where applicable.
- 4. OPTIONAL: If you know the CVE number of a patch you want to apply, you can search for it in **Audit > CVE Audit**, and apply the patch to any clients that require it.



Not all kernel patches are Live Patches! Non-Live kernel patches are represented by a Reboot Required icon located next to the Security shield icon. These patches will always require a reboot.



Not all security issues can be fixed by applying a live patch. Some security issues can only be fixed by applying a full kernel update and will require a reboot. The assigned CVE numbers for these issues are not included in live patches. A CVE audit will display this requirement.

Monitoring with Prometheus

Monitoring can be performed in SUSE Manager using Prometheus and Grafana. The packages for Prometheus and Grafana are shipped with SUSE Manager Client Tools, as well as packages for several Prometheus exporters. SUSE Manager Server and Proxy are now able to provide self-health metrics, or install and manage a limited number of Prometheus exporters on managed client systems.

Prometheus is a monitoring tool, originally built at SoundCloud, that is used to record real-time metrics in a time-series database. Unlike other monitoring systems, Prometheus collects metrics using HTTP pulls, allowing for higher performance and scalability. Prometheus is an open-source software project, mostly written in Go, and its source code is available at https://github.com/prometheus/.

Grafana is a tool for data visualization, monitoring and analysis. It is used to create dashboards with panels representing specific metrics over a set period of time. Grafana is commonly used together with Prometheus, but also supports other data sources such as ElasticSearch, MySQL, PostgreSQL, and Influx DB. For more information about Grafana, see: https://grafana.com/docs/.

A Grafana package is included in the SUSE Manager Client Tools for SUSE Linux Enterprise 12 and SUSE Linux Enterprise 15.

Prometheus Metrics

Prometheus metrics are time series data, or timestamped values belonging to the same group or dimension. A metric is uniquely identified by its name and set of labels.

```
metric name labels timestamp value http_requests_total{status="200", method="GET"} @1557331801.111 42236
```

Each application or system being monitored must expose metrics in the format above, either through code instrumentation, or Prometheus exporters.

The different metric types are:

- Counter cumulative values. ex: number of errors
- Gauge can go up or down. ex: temperature
- Histogram count observations in buckets
- Summary similar to histogram, but provides totals (sum and count)

For more information about metric types, see: https://prometheus.io/docs/concepts/metric_types/

PromQL

Prometheus has its own query language called PromQL, which is a functional expression language. PromQL allows you to filter multi-dimensional time series data. It is used in all Prometheus interactions.

In PromQL, an expression can evaluate to one of three types:

- Instant vector: a set of time series containing a single sample for each time series, all sharing the same timestamp
- Range vector: a set of time series containing a range of data points over time for each time series
- Scalar: a numeric floating point value

The core part of any PromQL query is the metric name, for example: http_requests_total. Labels can be used as optional selectors. This example returns the total number of HTTP requests that have status 200 and method GET:

```
http_requests_total{status="200", method="GET"}
```

For more information about PromQL, see the official Prometheus documentation: https://prometheus.io/docs/prometheus/latest/querying/basics/).

Exporters

Exporters are libraries which help in exporting existing metrics from third-party systems as Prometheus metrics. Exporters are useful whenever it is not feasible to instrument a given application or system with Prometheus metrics directly. Multiple exporters can run on a monitored host to export local metrics.

The Prometheus community provides a list of official exporters, and many others can be found as community contributions. For detailed information and an extensive list of exporters, see: https://prometheus.io/docs/instrumenting/exporters/.

With SUSE Manager 4, you can set up the Server and Proxy to expose Prometheus metrics to provide insights about SUSE Manager self-health. Metrics are available for these services:

- Hardware and Operating System
- · Java Virtual Machines
- Apache
- Squid
- PostgreSQL
- SUSE Manager internals

The self-health metrics are made available by SUSE Manager Java application combined with Prometheus standalone exporters, running as systemd daemons.

SUSE Manager requires these packages to be installed on the Server and the Proxy. The packages are shipped with SUSE Manager Server and Proxy, but their respective systemd daemons are disabled by default.

These exporter packages are shipped with SUSE Manager Server:

- Node exporter: golang-github-prometheus-node_exporter. See https://github.com/prometheus/node_exporter.
- PostgreSQL exporter: golang-github-wrouesnel-postgres_exporter. See https://github.com/wrouesnel/postgres_exporter.
- JMX exporter: prometheus-jmx_exporter. See https://github.com/prometheus/jmx_exporter.
- Apache exporter: golang-github-lusitaniae-apache_exporter. See https://github.com/Lusitaniae/apache_exporter).

These exporter packages are shipped with SUSE Manager Proxy:

- Node exporter: golang-github-prometheus-node_exporter. See https://github.com/prometheus/node_exporter.
- Squid exporter: golang-github-boynux-squid_exporter. See https://github.com/boynux/squid-exporter.

Install and Configure Prometheus

Prometheus is installed from a package, and needs configuration before you can use it to gather metrics.

Installing Prometheus

Procedure: Installing Prometheus

1. Install the golang-github-prometheus-prometheus package:

```
zypper in golang-github-prometheus-prometheus
```

2. Enable the Prometheus service:

```
systemctl enable --now prometheus
```

3. Confirm that the Prometheus interface is loading correctly. In your browser, navigate to the URL of the server where Prometheus is installed, on port 9090 (for example, http://example.com:9090).

Configuring Prometheus

Prometheus requires some configuration to collect metrics and set up alarms, or to display metrics graphically in Grafana. You can configure Prometheus in the static configuration file at /etc/prometheus/prometheus.yml. It is important to understand how this file is structured. For example:

```
- job_name: 'suse-manager-server'
 static_configs:
    - targets:
        'suse-manager.local:9100'
                                   # Node exporter
        'suse-manager.local:9187'
                                   # PostgreSQL exporter
      - 'suse-manager.local:5556'
                                   # JMX exporter (Tomcat)
      - 'suse-manager.local:5557'
                                   # JMX exporter (Taskomatic)
      - 'suse-manager.local:9800'
                                   # Taskomatic
     targets:
        'suse-manager.local:80'
                                   # Message queue
      labels:
        __metrics_path__: /rhn/metrics
```

For more information about configuring Prometheus, see the official Prometheus documentation: https://prometheus.io/docs/prometheus/latest/configuration/configuration/

Monitoring Managed Systems

Prometheus metrics exporters can also be used on managed client systems. The packages are available from the SUSE Manager client tools channels, and can be enabled and configured directly on the SUSE Manager Web UI. Currently, two exporters are supported:

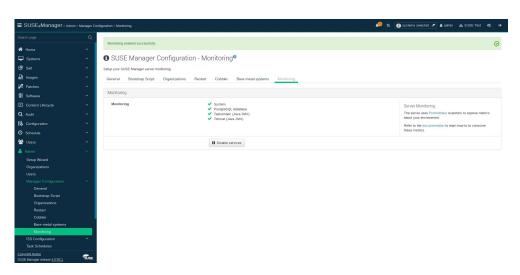
- Node exporter: golang-github-prometheus-node_exporter. See https://github.com/prometheus/node_exporter.
- PostgreSQL exporter: golang-github-wrouesnel-postgres_exporter. See https://github.com/wrouesnel/postgres_exporter.

Installing and configuring exporters is done using a Salt formula.

Enable and Configure Monitoring

Procedure: Enabling Self Monitoring for SUSE Manager

- 1. In the SUSE Manager Web UI, navigate to **Admin > Manager Configuration > Monitoring**.
- 2. Click [Enable services].

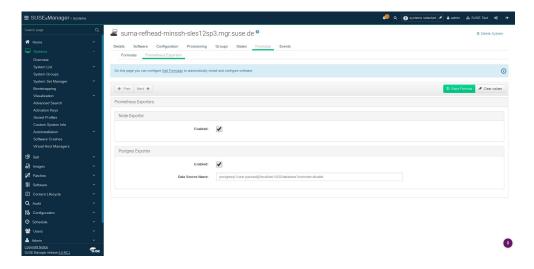


Procedure: Configuring Monitoring Formulas

- 1. In the SUSE Manager Web UI, open the details page for the server, and navigate to the Formulas tab.
- 2. Check the Monitoring checkbox to select all monitoring formulas, and click [Save].
- 3. Apply the highstate.

Procedure: Configuring the Exporters

- 1. In the SUSE Manager Web UI, open the details page for the server, and navigate to the **Formulas** > **Prometheus Exporters** tab.
- 2. Check the Enabled checkbox for both the Node Exporter, and the Postgres Exporter.
- 3. In the Postgres Exporter section, in the Data Source Namer field, enter the path to your data source (for example postgresql://user:passwd@localhost:5432/database?sslmode=disable).
- 4. Click [Save Formula].
- 5. Apply the highstate.



Set up Visualization with Grafana

The Grafana website contains dozens of dashboards uploaded by the community. For an example SUSE Manager dashboard to help you to get started, see https://grafana.com/dashboards https://grafana.com/dashboards

To use Grafana with SUSE Manager, you need to have enabled metrics in the SUSE Manager Web UI, and configured your Prometheus instance to collect those metrics.

Procedure: Setting up Grafana

1. Install the grafana package:

zypper in grafana

2. Enable the Grafana service:

systemctl enable --now grafana-server

3. Navigate to port 3000 in your browser.



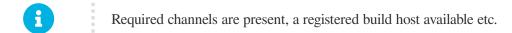
Grafana settings are configured in /etc/grafana/grafana.ini.

Kubernetes

Prerequisites

The prerequisites listed below should be met before proceeding.

- At least one Kubernetes or _SUSE CaaS Platform _ cluster available on your network
- SUSE Manager configured for container management



• virtual-host-gatherer-Kubernetes package installed on your SUSE Manager server

Requirements

- Kubernetes version 1.5.0 or higher. Alternatively use SUSE CaaS Platform (SUSE CaaS Platform includes Kubernetes 1.5.0 by default)
- Docker version 1.12 or higher on the container build host



To enable all Kubernetes related features within the Web UI, the virtual-host-gatherer-Kubernetes package must be installed.

Register Kubernetes as a Virtual Host Manager

Kubernetes clusters are registered with SUSE Manager as virtual host managers. Registration and authorization begins with importing a kubeconfig file using Kubernetes official command line tool kubectl.

Procedure: Registering a Kubernetes Cluster with SUSE Manager

- 1. Select **Systems** > **Virtual Host Managers** from the navigation menu.
- 2. Expand the Create dropdown in the upper right corner of the page and select **Kubernetes Cluster**.
- 3. Input a label for the new Virtual Host Manager.
- 4. Select the kubeconfig file which contains the required data for the Kubernetes cluster.
- 5. Select the correct *context* for the cluster, as specified in the kubeconfig file.
- 6. Click Create.

View the List of Nodes in a Cluster

- 1. Select **Systems** > **Virtual Host Managers** from the navigation menu.
- 2. Select the desired Kubernetes cluster to view it.

- 3. Node data is not refreshed during registration. To refresh node data, click on Schedule refresh data.
- 4. Refresh the browser. If the node data is not available wait a few moments and try again.

Obtain Runtime Data about Images

See the following steps to find runtime data for images.

- 1. Select **Images** > **Images** from the navigation menu.
- 2. In the image list table, take notice of the new runtime columns. These are labeled: Revision, Runtime and Instances. Initially these columns will not provide useful data.
 - Revision: An artificial sequence number which increments on every rebuild for manager-built images, or on every reimport for externally built images.
 - Runtime: Overall status of the running instances of the image throughout the registered clusters. The status can be one of the following:
 - All instances are consistent with SUSE Manager: All the running instances are running the same build of the image as tracked by SUSE Manager.
 - Outdated instances found: Some of the instances are running an older build of the image. A
 redeploy of the image into the pod may be required.
 - No information: The checksum of the instance image does not match the image data contained in SUSE Manager. A redeploy of the image into the pod may be required.
 - Instances: Number of instances running this image across all the clusters registered in SUSE Manager. A breakdown of numbers can be seen by clicking on the pop-up icon next to the number.

Build an image for deployment in Kubernetes

The following steps will help you build an image for deployment in Kubernetes.

- 1. Under **Images** > **Stores**, create an image store.
- 2. Under **Images** > **Profiles**, create an image profile (with a Dockerfile which is suitable to deploy to Kubernetes).
- 3. Under Images > Build, build an image with the new profile and wait for the build to finish.
- 4. Deploy the image into one of the registered Kubernetes clusters (via kubect1).
- 5. Notice the updated data in Runtime and Instances columns in the respective image row.

Import a Previously Deployed Image in Kubernetes

The following steps will guide you through importing a previously deployed image in Kubernetes.

- 1. Select an image that has already been deployed to any of your registered Kubernetes clusters.
- 2. Add the registry owning the image to SUSE Manager as an image store.
- Select Images > Images , click Import from the top-right corner, fill in the form fields and click Import.
- 4. Notice the updated data in Runtime and Instances columns in the respective image row.

Obtain Additional Runtime Data

The following steps will help you find additional runtime data.

- 1. Select to **Images** > **Images** , click the **Details** button on the right end of a row which has running instances.
- 2. Under the Overview tab, notice the data in Runtime and Instances fields under Image Info section.
- 3. Select the Runtime tab.
- 4. Here is a breakdown of the Kubernetes pods running this image in all the registered clusters including the following data:
 - Pod name
 - Namespace which the pod resides in
 - The runtime status of the container in the specific pod. Status icons are explained in the preceding example.

Rebuild a Previously Deployed Image in Kubernetes

The following steps will guide you through rebuilding an image which has been deployed to a Kubernetes cluster.

- 1. Go to **Images** > **Images** , click the Details button on the right end of a row which has running instances. The image must be manager-built.
- 2. Click the Rebuild button located under the Build Status section and wait for the build to finish.
- 3. Notice the change in the Runtime icon and title, reflecting the fact that now the instances are running a previous build of the image.

Role Based Access Control Permissions and Certificate Data



Currently, only kubeconfig files containing all embedded certificate data may be used with SUSE Manager

The API calls from SUSE Manager are:

- GET /api/v1/pods
- GET /api/v1/nodes

According to this list, the minimum recommended permissions for SUSE Manager should be as follows:

• A ClusterRole to list all the nodes:

```
resources: ["nodes"]
verbs: ["list"]
```

• A ClusterRole to list pods in all namespaces (role binding must not restrict the namespace):

```
resources: ["pods"]
verbs: ["list"]
```

Due to a a 403 response from /pods, the entire cluster will be ignored by SUSE Manager.

For more information on working with RBAC Authorization see: https://kubernetes.io/docs/admin/authorization/rbac/

Virtualization

SUSE Manager allows you to autoinstall and manage Xen and KVM VM Guests on a registered VM Host Server. To autoinstall a VM Guest, an autoinstallable distribution and an autoinstallation profile (AutoYaST or Kickstart) need to exist on SUSE Manager. VM Guests registered with SUSE Manager can be managed like "regular" machines. In addition, basic VM Guest management tasks such as (re)starting and stopping or changing processor and memory allocation can be carried out using SUSE Manager.

The following documentation is valid in the context of traditional clients. Salt minions must be treated differently:

• Autoinstallation is not supported, but creation of a guest from a template disk image is supported.



Limitation to Xen and KVM Guests

Autoinstalling and managing VM Guests via SUSE Manager is limited to Xen and KVM guests. SUSE Manager uses <code>libvirt</code> for virtual machine management. Currently, virtual machines from other virtualization solutions such as VMware* or VirtualBox*, are recognized as VM Guests, but cannot be managed from within SUSE Manager.

Autoinstalling VM Guests

With SUSE Manager you can automatically deploy Xen and KVM VM Guests using AutoYaST or Kickstart profiles. It is also possible to automatically register the VM Guests, so they can immediately be managed by SUSE Manager.

Requirements on SUSE Manager

Setting up and managing VM Guests with SUSE Manager does not require special configuration options. However, you need to provide activation keys for the VM Host Server and the VM Guests, an autoinstallable distribution and an autoinstallation profile. To automatically register VM Guests with SUSE Manager, a bootstrap script is needed.

Activation Keys

Just like any other client, VM Host Server and VM Guests need to be registered with SUSE Manager using activation keys. Find details on how to set up activation keys at [create.act.keys]. While there are no special requirements for a VM Guest key, at least the following requirements must be met for the VM Host Server activation key.

VM Host Server Activation Key: Minimum Requirements

- Entitlements: Provisioning, Virtualization Platform.
- Packages: mgr-virtualization-host, mgr-osad.

If you want to manage the VM Host Server system from SUSE Manager (for example, by executing

remote scripts), the package mqr-cfq-actions needs to be installed as well.

Setting up an Autoinstallable Distribution

To autoinstall clients from SUSE Manager, you need to provide an "autoinstallable distribution", also referred to as autoinstallable tree or installation source. This installation source needs to be made available through the file system of the SUSE Manager host. It can for example be a mounted local or remote directory or a "loop-mounted" ISO image. It must match the following requirements:

• Kernel and initrd location:

Red Hat Enterprise Linux / Generic RPM

- images/pxeboot/vmlinuz
- images/pxeboot/initrd.img

SUSE

- boot/arch/loader/initrd
- boot/arch/loader/linux
 - The **Base Channel** needs to match the autoinstallable distribution.

Autoinstallation package sources



There is a fundamental difference between Red Hat Enterprise Linux and SUSE systems regarding the package sources for autoinstallation. The packages for a Red Hat Enterprise Linux installation are being fetched from the **Base Channel**. Packages for installing SUSE systems are being fetched from the autoinstallable distribution.

As a consequence, the autoinstallable distribution for a SUSE system has to be a complete installation source (same as for a regular installation).

Procedure: Creating Autoinstallable Distribution

- 1. Make sure an installation source is available from a local directory. The data source can be any kind of network resource, a local directory or an ISO image (which has to be "loop-mounted"). Files and directories must be world readable.
- 2. Log in to the SUSE Manager Web UI and navigate to **Systems > Autoinstallation > Distributions > Create Distribution**.
- 3. Fill out the form Create Autoinstallable Distribution as follows:

Distribution Label

Choose a unique name for the distribution. Only letters, numbers, hyphens, periods, and underscores are allowed; the minimum length is 4 characters. This field is mandatory.

Tree Path

Absolute local disk path to installation source. This field is mandatory.

Base Channel

Channel matching the installation source. This channel is the package source for non-SUSE installations. This field is mandatory.

Installer Generation

Operating system version matching the installation source. This field is mandatory.

Kernel Options

Options passed to the kernel when booting for the installation. There is no need to specify the install= parameter since it will automatically be added. Moreover, the parameters self_update=0 pt.options=self_update are added automatically to prevent AutoYaST from updating itself during the system installation. This field is optional.

Post Kernel Options

Options passed to the kernel when booting the installed system for the first time. This field is optional.

4. Save your settings by clicking [Create Autoinstallable Distribution].

To edit an existing Autoinstallable Distribution, go to Systems > Autoinstallation > Distributions and click on a Label. Save your settings by clicking [Update Autoinstallable Distribution].

Providing an Autoinstallation Profile

Autoinstallation profiles (AutoYaST or Kickstart files) contain all the installation and configuration data needed to install a system without user intervention. They may also contain scripts that will be executed after the installation has completed.

All profiles can be uploaded to SUSE Manager and be edited afterwards. Kickstart profiles can also be created from scratch with SUSE Manager.

A minimalist AutoYaST profile including a script for registering the client with SUSE Manager is listed in [advanced.topics.app.ay.example-simple].

For more information, examples and HOWTOs on AutoYaST profiles, refer to *SUSE Linux Enterprise AutoYaST* (https://www.suse.com/documentation/sles-12/book_autoyast/data/book_autoyast.html). For more information on Kickstart profiles, refer to your Red Hat Enterprise Linux documentation.

SUSE Linux Enterprise 15 Systems

You need the installation media to setup the distribution. Starting with version 15, there is only one installation media. You will use the same one for SLES, SLED, and all the other SUSE Linux

Enterprise 15 based products.

In the AutoYaST profile specify which product is to be installed. For installing SUSE Linux Enterprise Server use the following snippet in autoyast.xml:

Then specify all the required modules as add-on in autoyast.xml. This is a minimal SLE-Product-SLES15-Pool selection that will result in a working installation and can be managed by SUSE Manager:

- SLE-Manager-Tools15-Pool
- SLE-Manager-Tools15-Updates
- SLE-Module-Basesystem15-Pool
- SLE-Module-Basesystem15-Updates
- SLE-Product-SLES15-Updates

It is also recommended to add the following modules:

- SLE-Module-Server-Applications15-Pool
- SLE-Module-Server-Applications 15-Updates

Uploading an Autoinstallation Profile

- 1. Log in to the SUSE Manager Web interface and open Systems > Autoinstallation > Profiles > Upload New Kickstart/AutoYaST File.
- 2. Choose a unique name for the profile. Only letters, numbers, hyphens, periods, and underscores are allowed; the minimum length is 6 characters. This field is mandatory.
- 3. Choose an Autoinstallable Tree from the drop-down menu. If no Autoinstallable Tree is available, you need to add an Autoinstallable Distribution. Refer to Setting up an Autoinstallable Distribution for instructions.
- 4. Choose a Virtualization Type from the drop-down menu. KVM and Xen (para-virtualized and fully-virtualized) are available. Do not choose Xen Virtualized Host here.
- 5. Scroll down to the File to Upload dialog, click [Browse] to select it, then click [Upload File].
- 6. The uploaded file will be displayed in the File Contents section, where you can edit it.
- 7. Click [Create] to store the profile.

To edit an existing profile, go to **Systems** > **Autoinstallation** > **Profiles** and click on a Label. Make the desired changes and save your settings by clicking [**Create**].

Editing existing Kickstart profiles



If you are changing the Virtualization Type of an existing Kickstart profile, it may also modify the bootloader and partition options, potentially overwriting any user customizations. Be sure to review the Partitioning tab to verify these settings when changing the Virtualization Type.

Creating a Kickstart Profile



Currently it is only possible to create autoinstallation profiles for Red Hat Enterprise Linux systems. If installing a SUSE Linux Enterprise Server system, you need to upload an existing AutoYaST profile as described in Uploading an Autoinstallation Profile.

- 1. Log in to the SUSE Manager Web interface and go to **Systems** > **Autoinstallation** > **Profiles** > **Create New Kickstart File**.
- 2. Choose a unique name for the profile. The minimum length is 6 characters. This field is mandatory.
- 3. Choose a Base Channel. This channel is the package source for non-SUSE installations and must match the Autoinstallable Tree. This field is mandatory.
- 4. Choose an Autoinstallable Tree from the drop-down menu. If no Autoinstallable Tree is available, you need to add an Autoinstallable Distribution. Refer to Setting up an Autoinstallable Distribution for instructions.
- 5. Choose a Virtualization Type from the drop-down menu. KVM and Xen (para-virtualized and fully-virtualized) are available. Do not choose Xen Virtualized Host here.
- 6. Click the [Next] button.
- 7. Select the location of the distribution files for the installation of your VM Guests. There should already be a Default Download Location filled out and selected for you on this screen. Click the [Next] button.
- 8. Choose a root password for the VM Guests. Click the [Finish] button to generate the profile.

This completes Kickstart profile creation. After generating a profile, you are taken to the newly-created Kickstart profile. You may browse through the various tabs of the profile and modify the settings as you see fit, but this is not necessary as the default settings should work well for the majority of cases.

Adding a Registration Script to the Autoinstallation Profile

A VM Guest that is autoinstalled does not get automatically registered. Adding a section to the autoinstallation profile that invokes a bootstrap script for registration will fix this. The following procedure describes adding a corresponding section to an AutoYaST profile. Refer to your Red Hat Enterprise Linux documentation for instructions on adding scripts to a Kickstart file.

1. First, provide a bootstrap script on the SUSE Manager:

- Create a bootstrap script for VM Guests on the SUSE Manager as described in [generate.bootstrap.script].
- Log in as root to the konsole of SUSE Manager and go to /srv/www/htdocs/pub/bootstrap. Copy bootstrap.sh (the bootstrap script created in the previous step) to for example, bootstrap_vm_guests.sh in the same directory.
- Edit the newly created file according to your needs. The minimal requirement is to include the
 activation key for the VM Guests (see Activation Keys for details). We strongly recommend to
 also include one or more GPG keys (for example, your organization key and package signing
 keys).
- 2. Log in to the SUSE Manager Web interface and go to **Systems > Autoinstallation > Profiles**. Click on the profile that is to be used for autoinstalling the VM Guests to open it for editing.

Scroll down to the **File Contents** section where you can edit the AutoYaST XML file. Add the following snippet at the end of the XML file right before the closing
the given IP address with the address of the SUSE Manager server. See [advanced.topics.app.ay.example-simple] for an example script.



Only one <SCripts> section allowed

If your AutoYaST profile already contains a <scripts> section, do not add a second one, but rather place the <script> part above within the existing <scripts> section!

3. Click **Update** to save the changes.

VM Host Server Setup

A VM Host Server system serving as a target for autoinstalling VM Guests from SUSE Manager must be capable of running guest operating systems. This requires either KVM or Xen being properly set up. For installation instructions for SUSE Linux Enterprise Server systems refer to the *SLES Virtualization Guide* available from https://www.suse.com/documentation/sles-12/book_virt/data/book_virt.html. For instructions on setting up a Red Hat Enterprise Linux VM Host Server refer to your Red Hat Enterprise Linux documentation.

Since SUSE Manager uses libvirt for VM Guest installation and management, the libvirtd needs to run on the VM Host Server. The default libvirt configuration is sufficient to install and manage VM

Guests from SUSE Manager. However, in case you want to access the VNC console of a VM Guest as a non-root user, you need to configure libvirt appropriately. Configuration instructions for libvirt on SUSE Linux Enterprise Server are available in the *SLES Virtualization Guide* available from https://www.suse.com/documentation/sles-12/book_virt/data/book_virt.html available from https://www.suse.com/documentation/sles-11/. For instructions for a Red Hat Enterprise Linux VM Host Server refer to your Red Hat Enterprise Linux documentation.

Apart from being able to serve as a host for KVM or Xen guests, which are managed by libvirt, a VM Host Server must be registered with SUSE Manager.

- 1. Make sure either KVM or Xen is properly set up.
- 2. Make sure the libvirtd is running.
- 3. Register the VM Host Server with SUSE Manager:
 - Create a bootstrap script on the SUSE Manager as described in [generate.bootstrap.script].
 - Download the bootstrap script from susemanager.example.com/pub/bootstrap/bootstrap.sh to the VM Host Server.
 - Edit the bootstrap script according to your needs. The minimal requirement is to include the
 activation key for the VM Host Server (see Activation Keys for details). We strongly
 recommend to also include one or more GPG keys (for example, your organization key and
 package signing keys).
 - Execute the bootstrap script to register the VM Host Server.

VM Host Server setup on Salt clients

If the VM Host Server is registered as a Salt minion, a final configuration step is needed in order to gather all the guest VMs defined on the VM Host Server:

- 1. From the **System Details** > **Properties** page, enable the Add-on System Type Virtualization Host and confirm with [**Update Properties**].
- 2. Schedule a Hardware Refresh. On the **System Details > Hardware** page click [**Schedule Hardware Refresh**].

Salt 2019.2.0 or later is required on the virtual host in order for the salt-based virtualization features to fully work on it.

VM Host Server setup on Traditional clients

Once the registration process is finished and all packages have been installed, enable osad (open source architecture daemon). On a SUSE Linux Enterprise Server system this can be achieved by running the following commands as user root:

systemctl stop rhnsd systemctl disable rhnsd

systemctl enable osad systemctl start osad



Using osad with rhnsd

The rhnsd daemon checks for scheduled actions every four hours, so it can take up to four hours before a scheduled action is carried out. If many clients are registered with SUSE Manager, this long interval ensures a certain level of load balancing since not all clients act on a scheduled action at the same time.

However, when managing VM Guests, you usually want actions like rebooting a VM Guest to be carried out immediately, which can be done by adding OSad. The OSad daemon receives commands over the jabber protocol from SUSE Manager and commands are instantly executed. Alternatively you may schedule actions to be carried out at a fixed time in the future (whereas with rhnsd you can only schedule for a time in the future plus up to four hours).

Autoinstalling VM Guests

Once all requirements on the SUSE Manager and the VM Host Server are met, you can start to autoinstall VM Guests on the host. Note that VM Guests will not be automatically registered with SUSE Manager, therefore we strongly recommend to modify the autoinstallation profile as described in Adding a Registration Script to the Autoinstallation Profile. VM Guests need to be registered to manage them with SUSE Manager. Proceed as follows to autoinstall a VM Guest.



No parallel Autoinstallations on VM Host Server

It is not possible to install more than one VM Guest at a time on a single VM Host Server. When scheduling more than one autoinstallation with SUSE Manager make sure to choose a timing, that starts the next installation after the previous one has finished. If a guest installation starts while another one is still running, the running installation will be cancelled.

- 1. In the Web UI click the Main Menu > Systems > Systems tab.
- 2. Click the VM Host Server's name to open its System Status page.
- 3. Open the form for creating a new VM Guest by clicking **Virtualization > Provisioning**. Fill out the form by choosing an autoinstallation profile and by specifying a name for the VM Guest (must not already exist on VM Host Server). Choose a proxy if applicable and enter a schedule. To change the VM Guest's hardware profile and configuration options, click [**Advanced Options**].
- 4. Finish the configuration by clicking [Schedule Autoinstallation and Finish]. The Session Status page opens for you to monitor the autoinstallation process.

Checking the Installation Log

To view the installation log, click **Events** > **History** on the Session Status page. On the System History Event page you can click a Summary entry to view a detailed log.



In case an installation has failed, you can [**Reschedule**] it from this page once you have corrected the problem. You do not have to configure the installation again.

If the event log does not contain enough information to locate a problem, log in to the VM Host Server console and read the log file for your package manager. If you are using the rhnsd, you may alternatively immediately trigger any scheduled actions by calling rhn_check on the VM Host Server. Increase the command's verbosity by using the options -V, -VV, or -VVV, respectively.

Managing VM Guests

Basic VM Guest management actions such as restarting or shutting down a virtual machine as well as changing the CPU and memory allocation can be carried out in the SUSE Manager Web interface if the following requirements are met:

- VM Host Server must be a KVM or Xen host.
- libvirtd must be running on VM Host Server.
- VM Host Server must be registered with SUSE Manager.

In addition, if you want to see the profile of the VM Guest, install packages, etc., you must also register it with SUSE Manager.

All actions can be triggered in the SUSE Manager Web UI from the Virtualization page of the VM Host Server. Navigate to this page by clicking the Main Menu > Systems > Systems. On the resulting page, click the VM Host Server's name and then on Virtualization. This page lists all VM Guests for this host, known to SUSE Manager.

Displaying a VM Guest 's Profile

Click the name of a VM Guest on the VM Host Server's Virtualization page to open its profile page with detailed information about this guest. For details, refer to [ref.webui.systems.systems].

A profile page for a virtual system does not differ from a regular system's profile page. You can perform the same actions (for example, installing software or changing its configuration).

Starting, Stopping, Suspending and Resuming a VM Guest

To start, stop, restart, suspend, or resume a VM Guest, navigate to the VM Host Server's Virtualization page. Click the corresponding action button in the row of the VM Guest.

Alternatively, check one or more Guests listed in the table and click the corresponding button above the table. [Confirm] the action on the displayed popup dialog.

Automatically restarting a VM Guest



Automatically restarting a VM Guest when the VM Host Server reboots is not enabled by default on VM Guests and cannot be configured from SUSE Manager. Refer to your KVM or Xen documentation. Alternatively, you may use libvirt to enable automatic reboots.

Changing the CPU or RAM allocation of a VM Guest

To change the CPU or RAM allocation of a VM Guest navigate to the VM Host Server's Virtualization page. Click the [Edit] button on the VM Guest row. Change the values to the desired ones in the next page and click the [Update] button to apply.

The memory allocation can be changed on the fly, provided the memory ballooning driver is installed on the VM Guest. If this is not the case, or if you want to change the CPU allocation, you need to shutdown the guest first. Refer to Starting, Stopping, Suspending and Resuming a VM Guest for details.

You can also perform more advanced VM Guest editing tasks on Salt minions, such as adding or removing disks and network interfaces, and changing the display type.

Deleting a VM Guest



Deleting a VM Guest is only possible on Salt minions, not on traditional clients.

To delete a VM Guest, navigate to the VM Host Server's Virtualization page. Click the [**Delete**] button on the VM Guest row. Alternatively, check one or more Guests listed in the table and click the [**Delete**] button above the table. [**Confirm**] the action on the displayed popup dialog.

Displaying VM Guest graphical console

In order to be able to display a VM Guest VNC or Spice graphical console, the virtual host corresponding port needs to be reachable by the server. The VM Guest graphics settings also have to listen on at least the virtual host address. This is the default for any VM Guest created using the web interface.

Public Cloud

Some public cloud environments provide images for SUSE Manager Server and Proxy. This section discusses what you will require to run SUSE Manager in a public cloud, and how to set up your installation.



Public clouds provide SUSE Manager under a Bring Your Own Subscription (BYOS) model. This means that you must register them with the SUSE Customer Center. For more information about registering SUSE Manager with SUSE Customer Center, see installation:general-requirements.pdf.

Depending on the public cloud network you are using, you can locate the SUSE Manager installation images by searching for the keywords SUSE, Manager, proxy, or BYOS.

Instance Requirements

Select a public cloud instance that meets the hardware requirements in installation:hardware-requirements.pdf.

In addition, be aware of these important considerations:

- The SUSE Manager setup procedure performs a forward-confirmed reverse DNS lookup. This must succeed in order for the setup procedure to complete successfully and for SUSE Manager to operate as expected. Therefore, it is important that the hostname and IP configuration be performed prior to running the SUSE Manager setup procedure.
- SUSE Manager Server and Proxy instances are expected to run in a network configuration that
 provides you control over DNS entries, but cannot access the wider internet. Within this network
 configuration DNS resolution must be provided, such that hostname -f returns the FQDN. DNS
 resolution is also important for connecting clients. DNS is dependent on the cloud framework you
 choose, refer to the cloud service provider documentation for detailed instructions.
- We recommend that you locate software repositories, the server database, and the Proxy squid cache on an external virtual disk. This prevents data loss if the instance is unexpectedly terminated. Instructions for setting up an external virtual disk are contained in this section.

Network Setup

On a public cloud service, you must run SUSE Manager within a restricted network, such as VPC private subnet with an appropriate firewall setting. The instance must only be able to be accessed by machines in your specified IP ranges.



A world-accessible SUSE Manager instance violates the terms of the SUSE Manager EULA, and it will not be supported by SUSE.

When you are setting up your networking environment, you will need to ensure that you allow https, in order to be able access the SUSE Manager Web UI.

Set the hostname

SUSE Manager requires a stable and reliable hostname. Changing the hostname at a later point can create errors.

In most public cloud environments, the method shown in this section will work correctly. However, you will have to perform the same modification for every client.

You might prefer to manage DNS resolution by creating a DNS entry in your network environmentinstead.

You can also manage hostname resolution by editing the /etc/resolv.conf file. Depending on the order of your setup, if you start the SUSE Manager instance prior to setting up DNS services the file may not contain the appropriate Search directive. Check that the proper search directive exists in /etc/resolv.conf and add it if it is missing.

Procedure: Setting the host name locally

1. Disable hostname setup by editing the DHCP configuration file at /etc/sysconfig/network/dhcp, and adding this line:

```
DHCLIENT_SET_HOSTNAME="no"
```

2. Set the hostname locally with the hostnamectl command. Ensure you use the system name, not the FQDN. For example, if the FQDN is system_name.example.com, the system name is system_name, and the domain name is example.com.

```
hostnamectl set-hostname system_name
```

3. Create a DNS entry in your network environment for domain name resolution, or force correct resolution by editing the /etc/hosts file:

```
$ echo "${local_address} suma.cloud.net suma" >> /etc/hosts
```

You can find the local address by checking your public cloud web console, or from the command line :

• Amazon EC2 instance:

```
$ ec2metadata --local-ipv4
```

• Google Compute Engine:

```
$ gcemetadata --query instance --network-interfaces --ip
```

• Microsoft Azure:

\$ azuremetadata --internal-ip

Set up DNS resolution

You will need to update the DNS records for the instance within the DNS service of your network environment. Refer to the cloud service provider documentation for detailed instructions: * DNS setup on Amazon EC2 * DNS setup on Google Compute Engine * DNS setup on Microsoft Azure

If you run a SUSE Manager Server instance, you can run YaST after the instance is launched to ensure the external storage is attached and prepared correctly, and that DNS resolution is set up as described:

\$ /sbin/yast2 susemanager_setup

PUT THIS COMMENT AT THE TOP OF TROUBLESHOOTING SECTIONS

Troubleshooting format:

One sentence each: Cause: What created the problem? Consequence: What does the user see when this happens? Fix: What can the user do to fix this problem? Result: What happens after the user has completed the fix?

If more detailed instructions are required, put them in a "Resolving" procedure: .Procedure: Resolving Widget Wobbles . First step . Another step . Last step

PUT THIS COMMENT AT THE TOP OF TROUBLESHOOTING SECTIONS

Troubleshooting format:

One sentence each: Cause: What created the problem? Consequence: What does the user see when this happens? Fix: What can the user do to fix this problem? Result: What happens after the user has completed the fix?

If more detailed instructions are required, put them in a "Resolving" procedure: .Procedure: Resolving Widget Wobbles . First step . Another step . Last step

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