

Installation Guide

SUSE Manager 4.0

March 28, 2019



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Introduction

SUSE Manager provides absolute control over your Linux environment. System administrators often have tens, hundreds, or even thousands of client machines they need to look after, all of which require ongoing maintenance, updates, and lifecycle management. SUSE Manager allows you to manage all your Linux clients in one place, with one easy-to-understand dashboard.

SUSE Manager can be integrated with your network infrastructure in multiple ways, and most tasks can be automated, with reports issued so you always know the status of your client machines. Because SUSE Manager allows you to manage large numbers of systems and automatically keep them up to date, it helps to improve overall security, and provides extensive asset management and provisioning capability.

SUSE Manager can be used in conjunction with Red Hat Satellite Server and offers seamless management of both SUSE Linux Enterprise and Red Hat Enterprise Linux client systems.



Requirements for Installation

Before you begin your installation, check that your environment meets these requirements:

- Current SUSE Customer Center organization credentials
- · Access to installation media
- · Your environment meets the hardware and networking requirements
- You understand the supported client operating systems

This section contains more information on each of these requirements.



SUSE Manager 4.0 is based on SLES 12 SP3 as the host operating system.

Obtaining your SUSE Customer Center Credentials

You will need to create an account with SUSE Customer Center before you install SUSE Linux Enterprise Server and SUSE Manager. To obtain your SUSE Customer Center credentials:

Procedure: Obtaining Your SCC Organization Credentials

- 1. Navigate to https://scc.suse.com/login in your Web browser.
- 2. Log in to your SCC account, or follow the prompts to create a new account.
- 3. If you have not yet done so, click Connect to an organization and type or search for your organization.
- 4. Click Manage my organizations and select your organization from the list by clicking on the organization name.
- 5. Click the Organization tab, and then select the Organization Credentials tab.
- 6. Record your login information for use during SUSE Manager setup.

Depending on your organization's setup, you might also need to activate your subscription, using the Activate subscriptions menu.

Obtaining Installation Media

From SLES 15 SP1, SUSE Manager Server and Proxy is available as a base product, and can be installed with the SLES Unified Installer.

Download SLES 15 SP1 or higher from SUSE Linux Enterprise Server - Media Download

Hardware Requirements

This table outlines hardware and software requirements on x86_64 and IBM Power PC architecture. For installation on z Systems, see:

• xref:advanced_topics_suma3_zsystems.adoc#at-zsystems[{productname} and {zseries}]

Table 1. Hardware Requirements for x86_64 Architecture

Hardware	Recommended
CPU	Minimum 4 dedicated 64-bit CPU cores
RAM:	Test Server Minimum 8 GB
	Base Installation Minimum 16 GB
	Production Server Minimum 32 GB
Disk Space:	/ (root) The default JeOS root partition size of 24 GB is sufficient for this guide
	/var/lib/pgsql Minimum 50 GB
	/var/spacewalk Minimum 50 GB per SUSE product and 250 GB per Red Hat product

Table 2. Hardware Requirements for IBM POWER8 or POWER9 Architecture

Hardware	Recommended
CPU	Minimum 4 dedicated cores
RAM:	Test Server Minimum 8 GB
	Base Installation Minimum 16 GB
	Production Server Minimum 32 GB
Disk Space:	/ Minimum 100 GB
	/var/lib/pgsql Minimum 50 GB
	/var/spacewalk Minimum 50 GB per SUSE product and 250 GB per Red Hat product

Network Requirements

This section details the networking and port requirements for SUSE Manager.

Fully Qualified Domain Name (FQDN)

The SUSE Manager server must resolve its FQDN correctly or cookies will not work properly on the WebUI.

For more information about configuring the hostname and DNS, see SUSE Linux Enterprise Server Documentation - Configuring Host Name and DNS

Hostname and IP Address

To ensure that the SUSE Manager domain name can be resolved by its clients, both server and client machines must be connected to a working DNS server.

For more information about setting up a DNS server, see SUSE Linux Enterprise Server Documentation - The Domain Name System

Using a Proxy When Installing from SUSE Linux Enterprise Media

If you are on an internal network and do not have access to SUSE Customer Center, you can set up and use a proxy during installation.

For more information about configuring a proxy for access to SUSE Customer Center during a SUSE Linux Enterprise installation, see SUSE Linux Enterprise Server Documentation - Using a Proxy During Installation

Naming Your Server



The hostname of SUSE Manager must not contain uppercase letters as this may cause *jabberd* to fail. Choose the hostname of your SUSE Manager server carefully. Although changing the server name is possible, it is a complex process and unsupported.

In a production environment, SUSE Manager server and its clients should always use a firewall. This table gives an overview of required ports, to be used when you are setting up your firewall rules.

Table 3. Required Server Ports

Port	Protocol	Description
22	TCP	SSH
67	UDP	DHCP
69	UDP	TFTP, used to support PXE services
80	TCP	HTTP, used in some bootstrap cases
123	UDP	NTP time service
443	TCP	HTTPS, used for Web UI, client, Proxy server, and API traffic
4505	TCP	Salt, used by the Salt-master to accept communication requests from minions
4506	TCP	Salt, used by the Salt-master to accept communication requests from minions
5222	TCP	XMPP client, used for communications with the OSad daemon on traditional client systems
5269	TCP	XMPP server, used for pushing actions to SUSE Manager Proxy

For more information on disconnected setup and port configuration, see:

- xref:bp_chap_choosing_dist_scheme.adoc#bp-dist-scheme[Disconnected Setup]
- xref:advanced_topics_ports.adoc#at-ports[Firewall Ports]

Supported Client Systems

Supported operating systems for traditional and Salt clients are listed in this table.

Table 4. Supported Client Systems

Operating Systems	Architecture	Traditional Clients	Salt Clients
SUSE Linux Enterprise 11 SP4	x86, x86_64, Itanium, IBM POWER, z Systems	Supported	Supported
SUSE Linux Enterprise 12 SP3, 12 SP4	x86_64, IBM POWER (IBM Power PC), z Systems, ARM	Supported	Supported
SUSE Linux Enterprise 15	x86_64, IBM POWER (IBM Power PC), z Systems, ARM	Supported	Supported
Latest minor release Red Hat Enterprise Linux Server 6	x86, x86_64	Supported	Supported
Latest minor release Red Hat Enterprise Linux Server 7	x86_64	Supported	Supported
Open Enterprise Server 2015, 2015 SP1, 2018	x86_64	Supported	Supported



Supported Versions and SP Levels

Client operating system versions and SP levels must be under general support (normal or LTSS) to be supported with SUSE Manager. For details on supported product versions, see https://www.suse.com/lifecycle.

Installation

Installing SUSE Manager Server

SUSE Manager Server is a SUSE base product from version 4.0. This section describes how to install SUSE Manager Server from SUSE Linux Enterprise Server installation media. It assumes you have already registered the SUSE Manager product with the SUSE Customer Center and have a registration code.

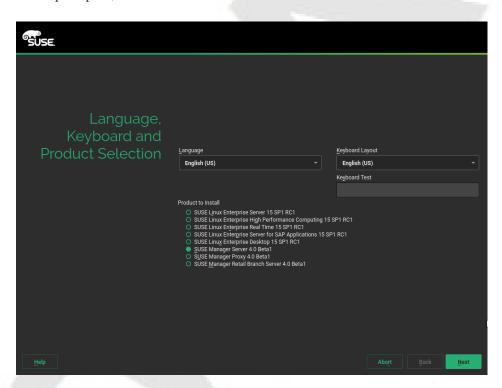
For information on registering with SUSE Customer Center, or obtaining installation media, see xref:installation-general-requirements.



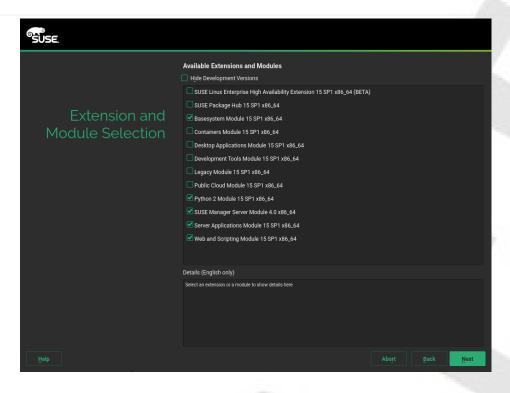
If you want to install SUSE Manager on a virtual machine, ensure your virtual machine has enough disk space and RAM by checking the requirements at xref:[install-hardware-requirements]

Procedure: Installing SUSE Manager Server from a DVD image

- 1. Boot your server from the installation image, you might need to adjust the boot order in the BIOS.
- 2. When prompted, select Installation.



 In the Language, Keyboard and Product Selection screen, check the SUSE Manager Server checkbox, and click [Next].



- 4. Read and agree to the End User Licence Agreement, and click [Next].
- 5. In the Registration screen, check the Register System via scc.suse.com checkbox, enter your SUSE Customer Center credentials, and click [Next].
- 6. OPTIONAL: In the Add On Product screen, select any additional or add-on products you require, and click [Next].
- 7. In the System Role screen, check the SUSE Manager Server checkbox, and click [Next].
- 8. In the Suggested Partitioning screen, accept the default values, or use the [Guided Setup] or [Expert Partitioner] options to customize your partitioning model, and click [Next].
- 9. In the Clock and Time Zone screen, enter your region and timezone, and click [Next].
- 10. In the Local Users screen, create a new user, and click [Next].
- 11. In the System Administrator "root" screen, create the "root" user, and click [Next].
- 12. Review the settings on the Installation Settings screen, and then click [Install].

When the installation procedure has finished, you can check that you have all the required modules by using the SUSEConnect --status-text command at a command prompt. For SUSE Manager Server, the expected modules are:

- SUSE Linux Enterprise Server Basesystem Module
- Python 2 Module
- Server Applications Module
- · Web and Scripting Module
- SUSE Manager Server Module

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Proxy Installation and Connecting Clients

Requirements

The following section provides SUSE Manager Proxy requirements.

Supported Client Systems

For supported clients and their requirements, see xref:FILENAME.adoc#quickstart.sect.prereq.clientos[].

Hardware Requirements

Hardware requirements highly depend on your usage scenario. When planning proxy environments, consider the amount of data you want to cache on your proxy. If your proxy should be a 1:1 mirror of your SUSE Manager, the same amount of disk space is required. For specific hardware requirements, see the following table.

Hardware	Required
CPU	Multi-core 64-bit CPU (x86_64).
RAM	Minimum 4 GB for a non-production server
	Minimum 16 GB for a production server
Free Disk Space	Minimum 100 GB for base installation and at least 50 GB for caching per SUSE product and +100 GB per Red Hat product; a resizeable partition strongly recommended.



Storage for Proxy Data

SUSE recommends storing the squid proxy caching data on a separate disk formatted with the XFS file system.

SSL Certificate Password

For installing the proxy, you need the SSL certificate password entered during the initial installation of SUSE Manager.

Network Requirements

For additional network requirements, see xref:FILENAME.adoc#quickstart.sect.prereq.network[].

SUSE Customer Center

For using SUSE Manager Proxy, you need an account at SUSE Customer Center (SCC) where your purchased products and product subscriptions are registered. Make sure you have the following subscriptions:

- One or more subscriptions for SUSE Manager Proxy.
- One or more subscriptions for SUSE Manager.

- Subscriptions for the products on the client systems you want to register with SUSE Manager via SUSE Manager Proxy .
- Subscriptions to client entitlements for the client system you want to register with SUSE Manager via SUSE Manager Proxy .

Network Time Protocol (NTP)

The connection to the Web server via Secure Sockets Layer (SSL) requires correct time settings on the server, proxy and clients. For this reason, all systems must use NTP. For more information, see https://www.suse.com/documentation/sles-12/book_sle_admin/data/cha_netz_xntp.html.

Virtual Environments

The following virtual environments are supported:

- http://www.linux-kvm.org/page/Main_Page
- http://www.vmware.com/
- http://www.microsoft.com/en-us/server-cloud/solutions/virtualization.aspx

For running SUSE Manager Proxy in virtual environments, use the following settings for the virtual machine (VM):

- At least 1 GB of RAM
- · Bridged network

Installation and Setup

The following section will guide you through the installation and setup procedure.

SUSE Manager Proxy systems are registered as traditional clients or as Salt clients using a bootstrap script. Migrating a traditionally registered Proxy system to a Salt Proxy system is not possible. Re-install the Proxy if you want to switch to Salt.



Downloading Channels

Before you can select the correct child channels while creating the activation key, ensure you have completely downloaded the channels for SUSE Linux Enterprise 12 SP4.

Procedure: Registering the Proxy

1. Create an activation key based on the SUSE Linux Enterprise 12 SP4 base channel. For more information about activation keys, see xref:FILENAME.adoc#create.act.keys[].

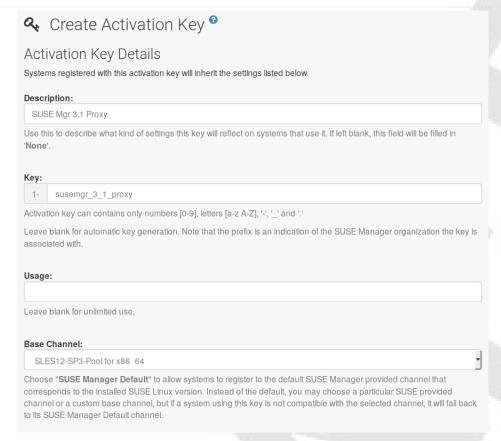


Figure 1. Proxy Activation Key

2. From the Child Channels listing select the SUSE Manager 4.0 Proxy child channel with the matching update channel (SUSE Manager Proxy-3.2-Pool and SUSE-Manager-Proxy-3.2-Updates). These child channels are required for providing the proxy packages and updates. For normal SLES clients, SLES12-SP4-Updates plus SLE-Manager-Tools12-Pool and SLE-Manager-Tools12-Updates are mandatory.

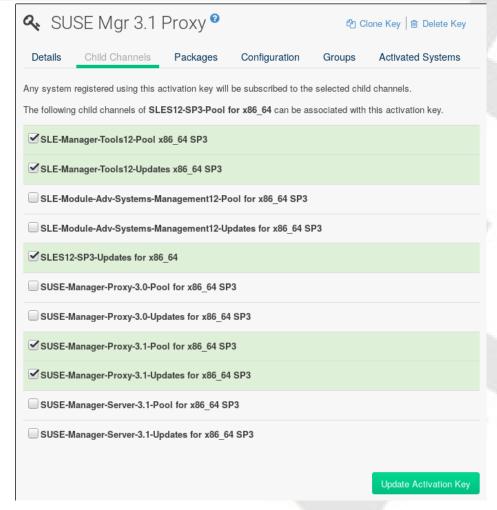


Figure 2. Base and Child Proxy Channel

3. Modify a bootstrap script for the proxy if needed. If you want to run the proxy on a traditional client (system type Management) uncheck Bootstrap using Salt. Using Salt is supported since version 3.2. For more information about bootstrap scripts, see xref:FILENAME.adoc#modify.bootstrap.script[].

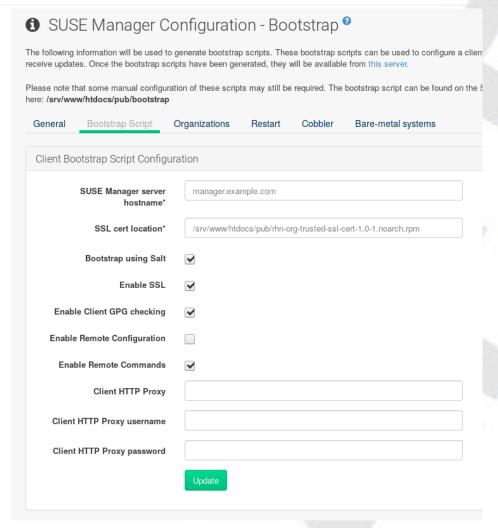


Figure 3. Modifying Bootstrap Script

- 4. Create the SUSE Manager Tools Repository for bootstrapping, see xref:FILENAME.adoc#create.tools.repository[].
- 5. Bootstrap the client with the bootstrap script. For more information, see xref:FILENAME.adoc#connect.first.client[].
- 6. In case of a Salt client, accept the key on the **Main Menu** > **Salt** > **Keys** page by clicking the check mark and it will appear in the **Main Menu** > **Systems** > **Overview**.
- 7. Check via **System Details** > **Software** > **Software** Channels that the two proxy channels SUSE Manager Proxy-3.2-Pool and SUSE-Manager-Proxy-3.2-Updates are selected.

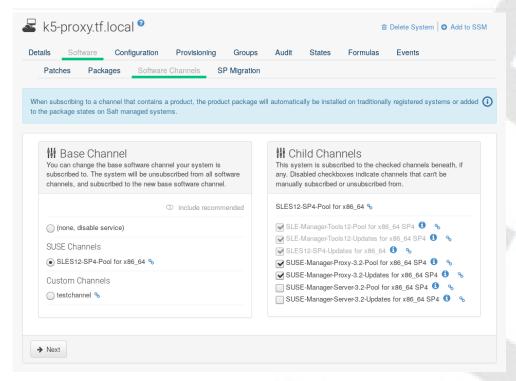


Figure 4. Proxy Channels

A few more steps are still needed:

- Install the patterns-suma_proxy pattern (see xref:FILENAME.adoc#at.manager.proxy.run.pattern[])
- Copy the SSL certificate and key from the server (see xref:FILENAME.adoc#at.manager.proxy.run.copycert[])
- Run configure-proxy.sh (see pass:c[xref:FILENAME.adoc#at.manager.proxy.run.confproxy)

You will then be able to register your clients against the proxy using the Web UI or a bootstrap script as if it were a SUSE Manager server. For more information, see xref:FILENAME.adoc#at.manager.proxy.register.saltclients[].

Install the SUMa_proxy pattern

On the server select the pattern_suma_proxy package for installation, or make sure the Suma_proxy pattern is installed using the following command on the proxy as root:

```
zypper in -t pattern suma_proxy
```

The new salt-broker service will be automatically started at the end of the package installation. This service forwards the Salt interactions to the SUSE Manager server.



Proxy Chains

It is possible to arrange Salt proxies in a chain. In such a case, the upstream proxy is named "parent".

Make sure the proxie's TCP ports 4505 and 4506 are open and that the proxy can reach the SUSE Manager server (or another upstream proxy) on these ports.

Copy Server Certificate and Key

The proxy will share some SSL information with the SUSE Manager server, so the next step is to copy the certificate and its key from the SUSE Manager server or the upstream proxy.

As root, enter the following commands on the proxy using your SUSE Manager server or chained proxy named PARENT:

```
mkdir /root/ssl-build
cd /root/ssl-build
scp root@PARENT:/root/ssl-build/RHN-ORG-PRIVATE-SSL-KEY .
scp root@PARENT:/root/ssl-build/RHN-ORG-TRUSTED-SSL-CERT .
scp root@PARENT:/root/ssl-build/rhn-ca-openssl.cnf .
```



Known Limitation

The SUSE Manager Proxy functionality is only supported if the SSL certificate was signed by the same CA as the SUSE Manager Server certificate. Using certificates signed by different CAs for Proxies and Server is not supported.

Running configure-proxy.sh

The configure-proxy. sh script will finalize the setup of your SUSE Manager Proxy.

Now execute the interactive configure-proxy.sh script. Pressing Enter without further input will make the script use the default values provided between brackets []. Here is some information about the requested settings:

SUSE Manager Parent

A SUSE Manager parent can be either another proxy server or a SUSE Manager server.

HTTP Proxy

A HTTP proxy enables your SUSE Manager proxy to access the Web. This is needed if direct access to the Web is prohibited by a firewall.

Proxy Version to Activate

Normally, the correct value (3.0, 3.1, or 3.2) should be offered as a default.

Traceback Email

An email address where to report problems.

Use SSL

For safety reasons, press Y.

Do You Want to Import Existing Certificates?

Answer N. This ensures using the new certificates that were copied previously from the SUSE Manager server.

Organization

The next questions are about the characteristics to use for the SSL certificate of the proxy. The organization might be the same organization that was used on the server, unless of course your proxy is not in the same organization as your main server.

Organization Unit

The default value here is the proxy's hostname.

City

Further information attached to the proxy's certificate. Beware the country code must be made of two upper case letters. For further information on country codes, refer to the online list of alpha-2 codes.



Country Code

As the country code enter the country code set during the SUSE Manager installation. For example, if your proxy is in US and your SUSE Manager in DE, you must enter DE for the proxy.

Cname Aliases (Separated by Space)

Use this if your proxy server can be accessed through various DNS CNAME aliases. Otherwise it can be left empty.

CA Password

Enter the password that was used for the certificate of your SUSE Manager server.

Do You Want to Use an Existing SSH Key for Proxying SSH-Push Salt Minions?

Use this option if you want to reuse a SSH key that was used for SSH-Push Salt minions on the server.

Create and Populate Configuration Channel rhn_proxy_config_1000010001?

Accept default Y.

SUSE Manager Username

Use same user name and password as on the SUSE Manager server.

Activate advertising proxy via SLP?

SLP stands for Service Location Protocol.

If parts are missing, such as CA key and public certificate, the script prints commands that you must execute to integrate the needed files. When the mandatory files are copied, re-run configure-proxy.sh. Also restart the script if a HTTP error was met during script execution.

configure-proxy.sh activates services required by SUSE Manager Proxy, such as squid, apache2, salt-broker, and jabberd.

To check the status of the proxy system and its clients, click the proxy system's details page on the Web UI (Main Menu > Systems > Proxy, then the system name). Connection and Proxy subtabs display the respective status information.

Registering Salt Clients via SUSE Manager Proxy

Proxy servers may now act as a broker and package cache for Salt minions. These minions can be registered with a bootstrap script like the traditional clients, or from the Web UI, or the command line.

Registering Salt clients via SUSE Manager Proxy from the Web UI is done almost the same way as registering clients directly with the SUSE Manager server. The difference is that you specify the name of the proxy in the Proxy drop-box on the Main Menu > Systems > Bootstrapping page.

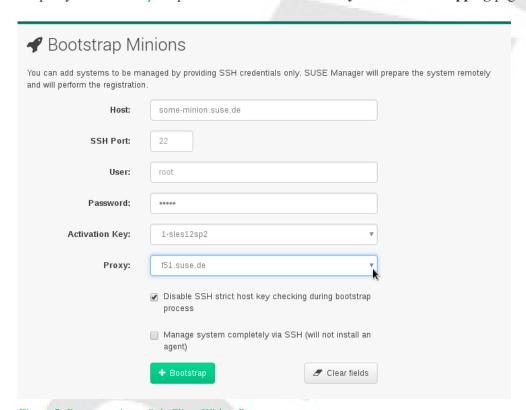


Figure 5. Bootstrapping a Salt Client With a Proxy

Procedure: Register a Salt client through a proxy from the command line

1. Instead of the Web UI, you may use the command line to register a minion through a proxy. Note that this procedure requires that you have installed the salt package on the minion before registration, and have the Advanced systems module activated. Add the proxy FQDN as the master in the minions configuration file located at:

/etc/salt/minion

or alternatively:

/etc/salt/minion.d/NAME.conf

2. Add the FQDN to the minion file:

```
master: proxy123.example.com
```

Save and restart the salt-minion service with:

```
systemctl restart salt-minion
```

3. On the Server, accept the new minion key with:

```
salt-key -a 'minion'
```

The minion will now connect to the proxy exclusively for Salt operations and normal HTTP package downloads.

Registering Clients via SUSE Manager Proxy with a Script

Registering clients (either traditional or Salt) via SUSE Manager Proxy with a script is done almost the same way as registering clients directly with the SUSE Manager server. The difference is that you create the bootstrap script on the SUSE Manager Proxy with a command-line tool. The bootstrap script then deploys all necessary information to the clients. The bootstrap script refers some parameters (such as activation keys or GPG keys) that depend on your specific setup.

- 1. Create a client activation key on the SUSE Manager server using the Web UI. See xref:FILENAME.adoc#create.act.keys[].
- 2. On the proxy, execute the mgr-bootstrap command-line tool as root. If needed, use the additional command-line switches to tune your bootstrap script. An important option is --traditional that enables to opt for a traditional client instead of a salt minion.

To view available options type mgr-bootstrap --help from the command line:

```
# mgr-bootstrap --activation-keys=key-string
```

3. Optionally edit the resulting bootstrap script. Execute the bootstrap script on the clients as described in xref:FILENAME.adoc#connect.first.client[].

The clients are registered with the SUSE Manager Proxy specified in the bootstrap script.

Additional Information about Client Registration on Proxies

Within the Web UI, standard proxy pages will show information about client, no matter whether minions or traditional clients.

A list of clients connected to a proxy can be seen by clicking on the name of the Proxy in Main Navigation > Systems > Proxy, selecting the Details tab, and then selecting the Proxy tab.

A list of chained proxies for a minion can be seen by clicking on the name of the minion in **Main** Navigation > Systems > All, selecting the Details tab, and then selecting the Connection tab.

If you decide to move any of your clients between proxies or the server you will need to repeat the registration process from scratch.

Enabling PXE Boot via SUSE Manager Proxy

Synchronizing Profiles and System Information

To enable PXE boot via a proxy server, additional software must be installed and configured on both the SUSE Manager server and the SUSE Manager Proxy server.

1. On the SUSE Manager server install susemanager-tftpsync:

```
zypper in susemanager-tftpsync
```

2. On the SUSE Manager Proxy server install susemanager-tftpsync-recy:

```
zypper in susemanager-tftpsync-recv
```

3. Run the configure-tftpsync.sh setup script and enter the requested information:

```
configure-tftpsync.sh
```

It asks for hostname and IP address of the SUSE Manager server and of the proxy itself. Additionally, it asks for the tftpboot directory on the proxy.

4. On the SUSE Manager server, run configure-tftpsync.sh to configure the upload to the SUSE Manager Proxy server:

```
configure-tftpsync.sh FQDN_of_Proxy_Server
```

5. To initiate an initial synchronization on the SUSE Manager Server run:

```
cobbler sync
```

Also can also be done after each a change within Cobbler that needs to be synchronized immediately. Otherwise Cobbler synchronization will also run automatically when needed. For more information about Cobbler, see xref:FILENAME.adoc#advanced.topics.cobbler[].

Configuring DHCP for PXE via SUSE Manager Proxy

SUSE Manager is using Cobbler to provide provisioning. PXE (tftp) is installed and activated by default. To enable systems to find the PXE boot on the SUSE Manager Proxy server add the following to the DHCP configuration for the zone containing the systems to be provisioned:

```
next-server: <IP_Address_of_SUSE_Manager_Proxy_Server>
filename: "pxelinux.0"
```

Migrating SUSE Manager 3.1 Proxy to Version 4.0 [Management]

The recommended order for migrations is to first migrate the server and then the proxies.

For the migration of traditionally managed proxies there are two possible approaches:

- Existing SUSE Manager proxies may be upgraded to version 3.2 with YaST or ZVDDET migration.
- Alternatively, the proxies may be replaced by new ones.

This section documents both approaches.



Migrating SUSE Manager 3 Proxy and Earlier

For migrating SUSE Manager 3 Proxy and earlier, see https://www.suse.com/documentation/suse-manager-3/book_suma_advanced_topics_31/data/sect1_chapter_book_suma_advanced_topics_31.html, Chapter "SUSE Manager 3.1 Proxy".

Replacing a SUSE Manager Proxy

A SUSE Manager Proxy is dumb in the sense that it does not contain any information about the clients which are connected to it. A SUSE Manager Proxy can therefore be replaced by a new one. Naturally, the replacement proxy must have the same name and IP address as its predecessor.

In order to replace a SUSE Manager Proxy and keeping the clients registered to the proxy leave the old proxy in SUSE Manager. Create a reactivation key for this system and then register the new proxy using the reactivation key. If you do not use the reactivation key, you will need to re-registered all the clients against the new proxy.

Procedure: Replacing a SUSE Manager Proxy and Keeping the Clients Registered

- 1. Before starting the actual migration procedure, save the data from the old proxy, if needed. Consider copying important data to a central place that can also be accessed by the new server:
 - Copy the scripts that are still needed.
 - Copy the activation keys from the previous server. Of course, it is always better to re-create the keys.
- 2. Shutdown the server.
- 3. Install a new SUSE Manager 4.0 Proxy, see xref:FILENAME.adoc#at.manager.proxy.inst-and-clients[].
- 4. In the SUSE Manager Web UI select the newly installed SUSE Manager Proxy and delete it from the systems list.
- 5. In the Web UI, create a reactivation key for the old proxy system: On the System Details tab of the old proxy click Reactivation. Then click Generate New Key, and remember it (write it on a piece of paper or copy it to the clipboard). For more information about reactivation keys, see xref:FILENAME.adoc#s5-sm-system-details-react[].
- 6. After the installation of the new proxy, perform the following actions (if needed):
 - Copy the centrally saved data to the new proxy system.
 - Install any other needed software.
 - If the proxy is also used for autoinstallation, do not forget to setup TFTP synchronization.

Proxy Installation and Client Connections



During the installation of the proxy, clients will not be able to reach the SUSE Manager server. After a SUSE Manager Proxy system has been deleted from the systems list, all clients connected to this proxy will be (incorrectly) listed as directly connected to the SUSE Manager server. After the first successful operation on a client such as execution of a remote command or installation of a package or patch this information will automatically be corrected. This may take a few hours.

Upgrading a SUSE Manager Proxy from 3.1 to 4.0

In most situations upgrading the proxy will be your preferred solution as this retains all cached packages. Selecting this route saves time especially regarding proxies connected to SUSE Manager server via low-bandwith links. This upgrade is similar to a standard client migration.

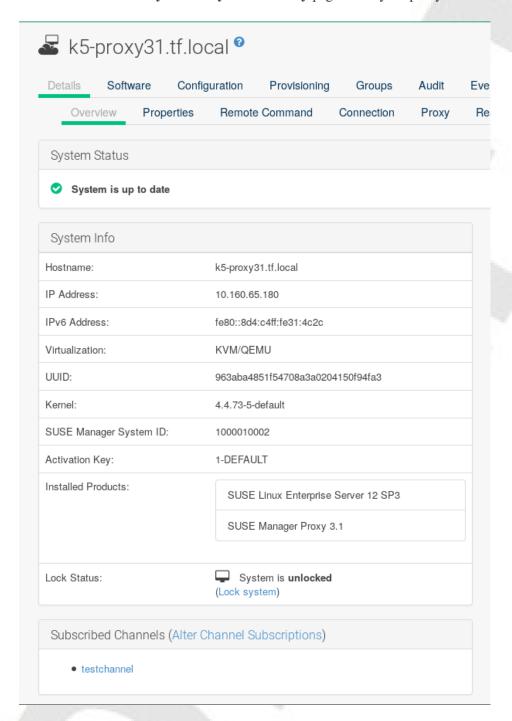
A

Synchronizing Target Channels

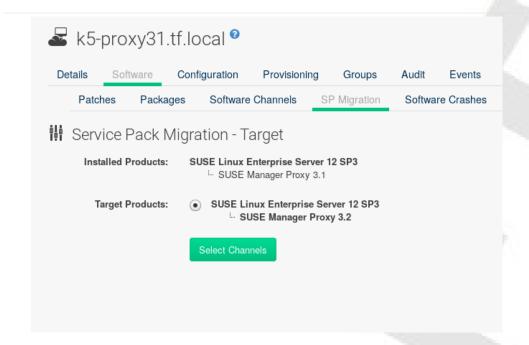
Before successfully initializing the product migration, you first must make sure that the migration target channels are completely mirrored. To upgrade to SUSE Manager 3.2 Proxy, you will require at least the SUSE Linux Enterprise Server 12 SP4 base channel with the SUSE Manager Proxy 3.2 child channel for your architecture.

Procedure: Migrating Proxy to 4.0

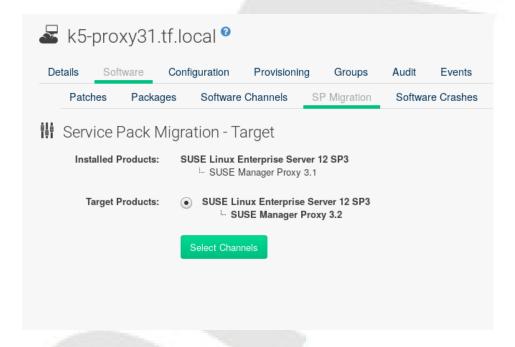
- 1. Direct your browser to the SUSE Manager Web UI where your proxy is registered, and login.
- 2. On the Main Menu > Systems > Systems > Proxy page select your proxy server from the table.



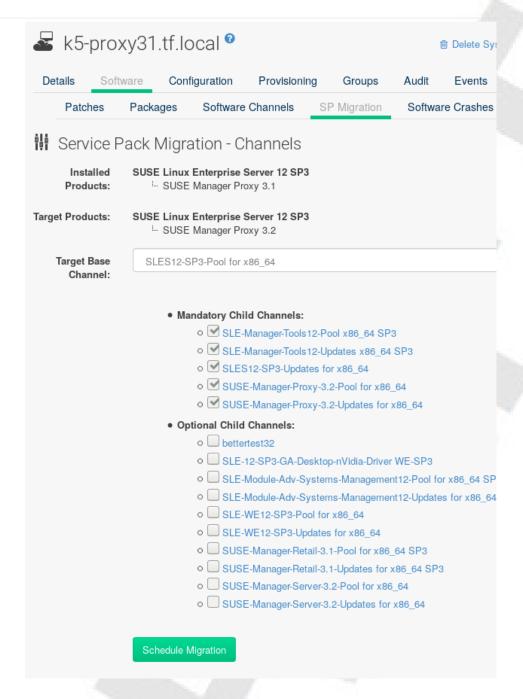
3. On the system's detail page select the **Software** > **SP Migration** tab.



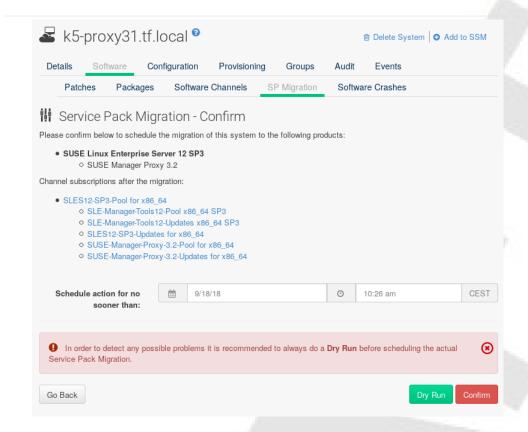
4. From this page you will see installed products listed on your proxy client, and the available target products. Select the required Target Products. In this case, you will require SUSE Linux Enterprise Server 12 SP4 with SUSE Manager Proxy 3.2.



5. Then confirm with [Select Channels].

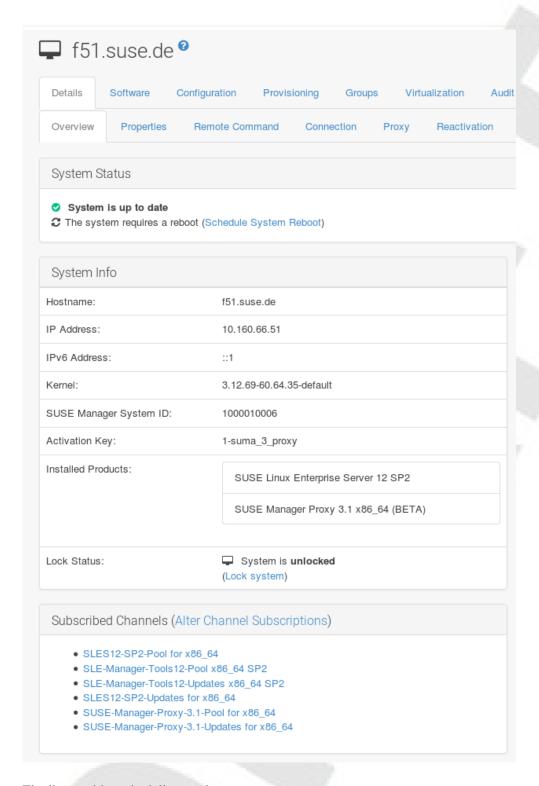


6. From the Schedule Migration menu, select the time and click [Confirm].



Check the System Status on the System Details > Overview when the migration is done.





Finally consider scheduling a reboot.

SUSE Manager on IBM z Systems

Introduction

This best practice guide is intended for z/VM administrators responsible for operating the IBM z Systems Mainframe. The goal of this guide is to lead an z/VM administrator trained on normal z Systems operating protocols through the installation of SUSE Manager onto an existing mainframe system. The intent of this article is not to cover the variety of hardware configuration profiles available on z Systems

but instead to provide a foundational overview of the procedure and requirements necessary for a successful SUSE Manager server deployment.

Base System Requirements

The z/VM administrator should acquire and prepare the following resources for a successful SUSE Manager installation. SUSE Manager 4.0 is delivered as an extension. These sections will provide you with the minimum and recommended system requirements for SUSE Manager 4.0 is SLES 12SP3 .

Hardware	Recommended Hardware
IBM Systems	* IBM zEnterprise System z196 (z196) * IBM zEnterprise System z114 (z114) * IBM zEnterprise EC12 (zEC12) * IBM zEnterprise EC12 (zEC12) * IBM zEnterprise BC12 (zBC12) * IBM z13 (z13) * LinuxOne Rockhopper * LinuxOne Emperor
RAM	Split memory requirements across available RAM, VDISK and swap to suit your environment. On a production system the ratio of physical memory to VDISK will need to be re-evaluated based on the number of clients which will be supported. Minimum 5 GB+ for test server (3 GB RAM + 2 GB VDISK Swap) Minimum 16 GB+ for base installation Minimum 32 GB+ for a production server
Free Disk Space	Minimum 100 GB for root partition Minimum 50 GB for /var/lib/pgsql Minimum 50 GB per SUSE product + 100 GB per Red Hat product /var/spacewalk
Network Connection	* OSA Express Ethernet (including Fast and Gigabit Ethernet) _ * HiperSockets or Guest LAN * 10 GBE, VSWITCH * RoCE _(RDMA over Converged Ethernet) The following interfaces are still included but no longer supported: * CTC (or virtual CTC) * IP network interface for IUCV

Media Requirements

• SUSE Linux Enterprise 12SP3 Installation Media for IBM z Systems :

https://www.suse.com/products/server/download/

Additional Requirements

There are a few additional resource requirements you will need to prepare before installing the SUSE Manager extension on your system. This section overviews these requirements.

The guest z/VM should be provided with a static IP address and hostname as these cannot be easily changed after initial setup. The hostname should contain less than 8 characters.

For more information on SUSE Manager additional requirements, see https://www.suse.com/documentation/suse-manager-3/book_suma_best_practices/data/mgr_conceptual_overview.html.

You will need to ensure you have sufficient disk storage for SUSE Manager before running yast2 susemanagersetup.

This section explains these requirements in more detail.

SUSE ManagerDefault Volume Groups and Disk Space

By default the file system of SUSE Manager, including the embedded database and patch directories, reside within the root volume. While adjustments are possible once installation is complete, it is the administrator's responsibility to specify and monitor these adjustments.



If your SUSE Manager runs out of disk space, this can have a severe impact on its database and file structure. Preparing storage requirements in accordance with this section will aid in preventing these harmful effects. SUSE technical services will not be able to provide support for systems suffering from low disk space conditions as this can have an effect on an entire system and therefore becomes unresolvable. A full recovery is only possible with a previous backup or a new SUSE Manager installation.

Required Storage Devices

An additional disk is required for database storage. This should be an zFCP or DASD device as these are preferred for use with HYPERPAV. The disk should fulfill the following requirements:

- At least 50 GB for /var/lib/pgsql
- At least 50 GB for each SUSE product in /var/spacewalk
- At least 100 GB for each Red Hat product in /var/spacewalk

Reclaiming Disk Space

If you need to reclaim more disk space, try these suggestions:

- Remove custom channels (you cannot remove official SUSE channels)
- Use the spacewalk-data-fsck --help command to compare the spacewalk database to the filesystem and remove entries if either is missing.

SLES 12SP3 Installation and the SUSE Manager Extension

This section covers the installation of SUSE Manager 4.0 as an extension to SLES 12SP3.

For more information on deploying SLES 12SP3 on your hardware, see https://www.suse.com/documentation/sles-12/book_sle_deployment/data/cha_zseries.html.

During installation of SLES 12SP3 select SUSE Manager as an extension.

After rebooting you will need to set up the additional storage required for /var/spacewalk and /var/lib/pgsql and swap space using the yast partitioner tool. This step is required before running yast2 susemanagersetup.

After configuring the storage requirements, having executed a YaST online update and completed a full system reboot, run SUSE Manager setup to finalize the SUSE Manager installation on your z Systems mainframe:

{prompt.root}yast2 susemanagersetup

This completes the installation of SUSE Manager on your z Systems . For more information on beginning management with SUSE Manager , see Setup SUSE Manager with YaST.

Setting Up

SUSE Manager Setup

Topics

This section covers SUSE Manager setup. You will perform the following procedures:

- Start SUSE Manager setup via YaST or command line
- Create the main administration account with the SUSE Manager Web UI
- Name your base organization and add login credentials
- Sync the SUSE Linux Enterprise product channel from SUSE Customer Center

SUSE Manager Setup

Third Party Software



SUSE Manager is an extension of SUSE Linux Enterprise Server and compatible with the software shipped with SUSE Linux Enterprise Server.

SUSE Manager is a complex system, and therefore installing third party is not allowed. Installing monitoring software provided by a third party vendor is allowed only if you do not exchange basic libraries such as SSL, cryptographic software, and similar tools. In case of emergency, SUSE reserves the right to ask to remove any third party software (and associated configuration changes) and then to reproduce the problem on a clean system.

This section will guide you through SUSE Manager setup procedures.

Procedure: SUSE Manager Setup

- 1. Login to the SUSE Manager server desktop and perform one of the following actions to begin setup:
 - Select Applications > System Tools > YaST > SUSE Manager Setup.
 - ° Open a terminal as root and type yast2 susemanager_setup to begin setup.
- 2. From the introduction screen select SUSE Manager Setup > Setup SUSE Manager from scratch and click [Next] to continue.
- 3. Enter an email address to receive status notifications and click [Next] to continue. Note that SUSE Manager can sometimes send a large volume of notification emails. You can disable email notifications in the Web UI after setup, if you need to.
- 4. Enter your certificate information and a password. Passwords must be at at least seven characters in length, and must not contain spaces, single or double quotation marks (' or "), exclamation marks (!), or dollar signs (\$). Always store your passwords in a secure location.

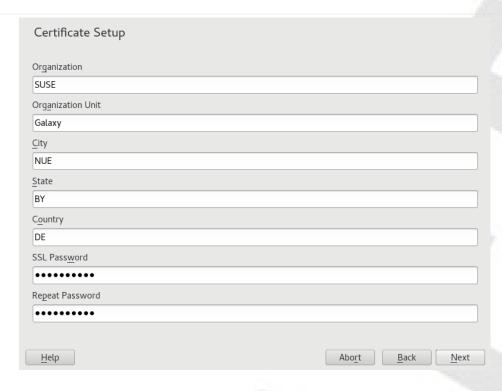


Certificate Password

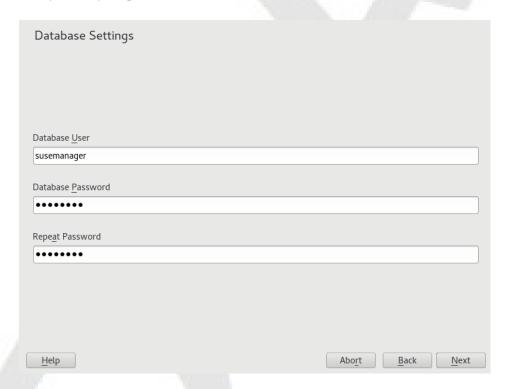
Without this password it will not be possible to set up a SUSE Manager Proxy Server.

5. Click [Next] to continue.





6. From the SUSE Manager Setup > Database Settings screen, enter a database user and password and click [Next] to continue. Passwords must be at at least seven characters in length, and must not contain spaces, single or double quotation marks (' or "), exclamation marks (!), or dollar signs (\$). Always store your passwords in a secure location.



- 7. Click [Next] to continue.
- 8. Click [Yes] to run setup when prompted.
- 9. Once setup has completed, click [Next] to continue. You will see the address of the SUSE Manager Web UI.

10. Click [Finish] to complete SUSE Manager setup.

In the next section you will create the administrator's account and synchronize with SUSE Customer Center.

Creating the Main Administration Account

This section will walk you through creating your organizations main administration account for SUSE Manager.

Admin and User Accounts

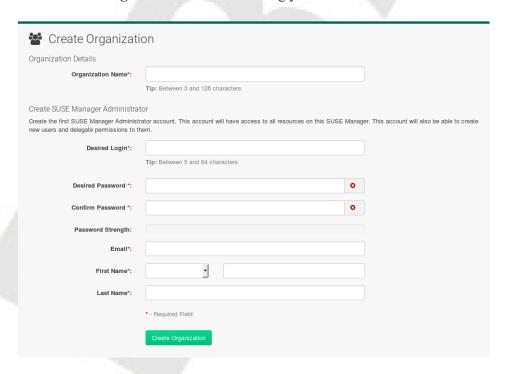


The main administration account is the *highest authority account* within SUSE Manager and therefore account access information should be stored in a secure location.

For security it is recommended that the main administrator creates *low level* admin accounts designated for administration of organizations and individual groups.

Procedure: Setup the Main Administration Account

- 1. In the browser, enter the address provided after completing setup and open the SUSE Manager Web UI.
- 2. Add your organization name to the Create Organization > Organization Name field.
- 3. Add your username and password to the **Create Organization** > **Desired Login** and **Create Organization** > **Desired Password** fields.
- 4. Fill in the Account Information fields including an email for system notifications.
- 5. Select Create Organization to finish creating your administration account.



You should now be presented with the SUSE Manager Front Page. In the next section you will prepare the server for connecting the first client.

Syncing Products from SUSE Customer Center

SUSE Customer Center (SCC) maintains a collection of repositories which contain packages, software and updates for all supported enterprise client systems. These repositories are organized into channels each of which provide software specific to a distribution, release and architecture. After synchronizing with SCC clients may receive updates, and be organized into groups and assigned to specific product software channels.

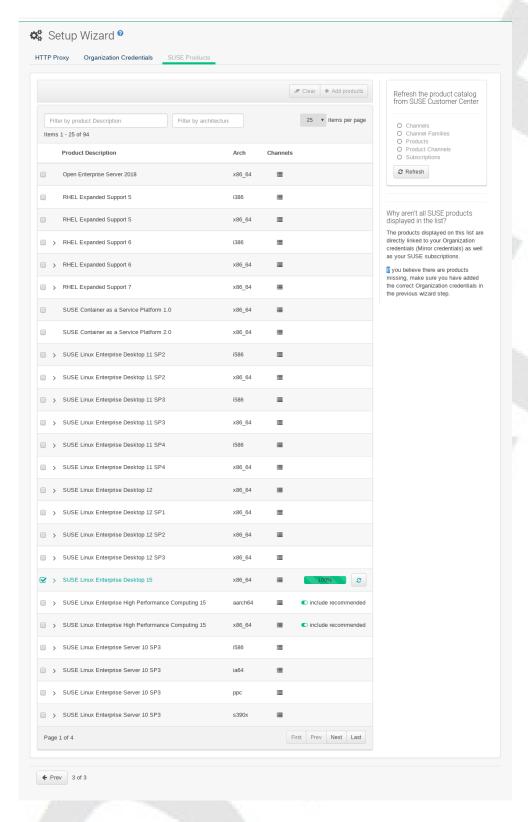
This section covers synchronizing with SCC from the Web UI and adding your first client channel.

Procedure: Synchronizing with SUSE Customer Center

- 1. From the SUSE Manager Web UI start page select Admin > Setup Wizard.
- 2. From the Main Menu > Admin > Setup Wizard page select the [SUSE Products] tab. Wait a moment for the products list to populate. If you previously registered with SUSE Customer Center a list of products will populate the table. This table lists architecture, channels, and status information. For more information, see:

xref:FILENAME.adoc#vle.webui.admin.wizard.products[]

Т



- +
- 1. Since Your SUSE Linux Enterprise client is based on x86_64 architecture scroll down the page and select the check box for this channel now.
 - Add channels to SUSE Manager by selecting the check box to the left of each channel. Click the arrow symbol to the left of the description to unfold a product and list available modules.

• Start product synchronization by clicking the [Add Products] button.

After adding the channel SUSE Manager will schedule the channel to be copied. This can take a long time as SUSE Manager will copy channel software sources from the SUSE repositories located at SUSE Customer Center to local /var/spacewalk/ directory of your server.

PostgreSQL and Transparant Huge Pages

In some environments, *Transparent Huge Pages* provided by the kernel may slow down PostgreSQL workloads significantly.

To disable *Transparant Huge Pages* set the transparent_hugepage kernel parameter to never. This has to be changed in /etc/default/grub and added to the line GRUB_CMDLINE_LINUX_DEFAULT, for example:



GRUB_CMDLINE_LINUX_DEFAULT="resume=/dev/sda1 splash=silent quiet showopts elevator=noop transparent_hugepage=never"

To write the new configuration run grub2-mkconfig -o/boot/grub2/grub.cfg. To update the grub2 during boot run grub2-install /dev/sda.

Monitor channel synchronization process in real-time by viewing channel log files located in the directory /var/log/rhn/reposync:

tailf /var/log/rhn/reposync/<CHANNEL_NAME>.log

After the channel sync process has completed proceed to:

pass:c[xref:FILENAME.adoc#preparing.and.registering.clients[]]

SUSE Manager Proxy Setup

SUSE Manager Proxy requires additional configuration in order to make it useful.

Install the SUMa_Droxy pattern

On the server select the pattern_suma_proxy package for installation, or make sure the Suma_proxy pattern is installed using the following command on the proxy as root:

zypper in -t pattern suma_proxy

The new salt-broker service will be automatically started at the end of the package installation. This service forwards the Salt interactions to the SUSE Manager server.



Proxy Chains

It is possible to arrange Salt proxies in a chain. In such a case, the upstream proxy is named "parent".

Make sure the proxie's TCP ports 4505 and 4506 are open and that the proxy can reach the SUSE Manager server (or another upstream proxy) on these ports.

Copy Server Certificate and Key

The proxy will share some SSL information with the SUSE Manager server, so the next step is to copy the certificate and its key from the SUSE Manager server or the upstream proxy.

As root, enter the following commands on the proxy using your SUSE Manager server or chained proxy named PARENT:

```
mkdir /root/ssl-build
cd /root/ssl-build
scp root@PARENT:/root/ssl-build/RHN-ORG-PRIVATE-SSL-KEY .
scp root@PARENT:/root/ssl-build/RHN-ORG-TRUSTED-SSL-CERT .
scp root@PARENT:/root/ssl-build/rhn-ca-openssl.cnf .
```

0

Known Limitation

The SUSE Manager Proxy functionality is only supported if the SSL certificate was signed by the same CA as the SUSE Manager Server certificate. Using certificates signed by different CAs for Proxies and Server is not supported.

Running configure-proxy.sh

The configure-proxy. sh script will finalize the setup of your SUSE Manager Proxy.

Now execute the interactive configure-proxy.sh script. Pressing Enter without further input will make the script use the default values provided between brackets []. Here is some information about the requested settings:

SUSE Manager Parent

A SUSE Manager parent can be either another proxy server or a SUSE Manager server.

HTTP Proxy

A HTTP proxy enables your SUSE Manager proxy to access the Web. This is needed if direct access to the Web is prohibited by a firewall.

Proxy Version to Activate

Normally, the correct value (3.0, 3.1, or 3.2) should be offered as a default.

Traceback Email

An email address where to report problems.

Use SSL

For safety reasons, press Y.

Do You Want to Import Existing Certificates?

Answer N. This ensures using the new certificates that were copied previously from the SUSE Manager server.

Organization

The next questions are about the characteristics to use for the SSL certificate of the proxy. The organization might be the same organization that was used on the server, unless of course your proxy is not in the same organization as your main server.

Organization Unit

The default value here is the proxy's hostname.

City

Further information attached to the proxy's certificate. Beware the country code must be made of two upper case letters. For further information on country codes, refer to the online list of alpha-2 codes.



Country Code

As the country code enter the country code set during the SUSE Manager installation. For example, if your proxy is in US and your SUSE Manager in DE, you must enter DE for the proxy.

Cname Aliases (Separated by Space)

Use this if your proxy server can be accessed through various DNS CNAME aliases. Otherwise it can be left empty.

CA Password

Enter the password that was used for the certificate of your SUSE Manager server.

Do You Want to Use an Existing SSH Key for Proxying SSH-Push Salt Minions?

Use this option if you want to reuse a SSH key that was used for SSH-Push Salt minions on the server.

Create and Populate Configuration Channel rhn_proxy_config_1000010001?

Accept default Y.

SUSE Manager Username

Use same user name and password as on the SUSE Manager server.

Activate advertising proxy via SLP?

SLP stands for Service Location Protocol.

If parts are missing, such as CA key and public certificate, the script prints commands that you must execute to integrate the needed files. When the mandatory files are copied, re-run configure-proxy.sh. Also restart the script if a HTTP error was met during script execution.

configure-proxy. sh activates services required by SUSE Manager Proxy, such as squid, apache2, salt-broker, and jabberd.

To check the status of the proxy system and its clients, click the proxy system's details page on the Web UI (Main Menu > Systems > Proxy, then the system name). Connection and Proxy subtabs display the respective status information.

Enabling PXE Boot via SUSE Manager Proxy

Synchronizing Profiles and System Information

To enable PXE boot via a proxy server, additional software must be installed and configured on both the SUSE Manager server and the SUSE Manager Proxy server.

1. On the SUSE Manager server install susemanager-tftpsync :

```
zypper in susemanager-tftpsync
```

2. On the SUSE Manager Proxy server install susemanager-tftpsync-recv:

```
zypper in susemanager-tftpsync-recv
```

3. Run the configure-tftpsync.sh setup script and enter the requested information:

```
configure-tftpsync.sh
```

It asks for hostname and IP address of the SUSE Manager server and of the proxy itself. Additionally, it asks for the tftpboot directory on the proxy.

4. On the SUSE Manager server, run configure-tftpsync.sh to configure the upload to the SUSE Manager Proxy server:

```
configure-tftpsync.sh FQDN_of_Proxy_Server
```

5. To initiate an initial synchronization on the SUSE Manager Server run:

```
cobbler sync
```

Also can also be done after each a change within Cobbler that needs to be synchronized immediately.

Otherwise Cobbler synchronization will also run automatically when needed. For more information about Cobbler, see xref:FILENAME.adoc#advanced.topics.cobbler[].

Configuring DHCP for PXE via SUSE Manager Proxy

SUSE Manager is using Cobbler to provide provisioning. PXE (tftp) is installed and activated by default. To enable systems to find the PXE boot on the SUSE Manager Proxy server add the following to the DHCP configuration for the zone containing the systems to be provisioned:

```
next-server: <IP_Address_of_SUSE_Manager_Proxy_Server>
filename: "pxelinux.0"
```

Replacing a SUSE Manager Proxy

A SUSE Manager Proxy is dumb in the sense that it does not contain any information about the clients which are connected to it. A SUSE Manager Proxy can therefore be replaced by a new one. Naturally, the replacement proxy must have the same name and IP address as its predecessor.

In order to replace a SUSE Manager Proxy and keeping the clients registered to the proxy leave the old proxy in SUSE Manager. Create a reactivation key for this system and then register the new proxy using the reactivation key. If you do not use the reactivation key, you will need to re-registered all the clients against the new proxy.

Procedure: Replacing a SUSE Manager Proxy and Keeping the Clients Registered

- 1. Before starting the actual migration procedure, save the data from the old proxy, if needed. Consider copying important data to a central place that can also be accessed by the new server:
 - Copy the scripts that are still needed.
 - Copy the activation keys from the previous server. Of course, it is always better to re-create the keys.
- 2. Shutdown the server.
- 3. Install a new SUSE Manager 4.0 Proxy, see xref:FILENAME.adoc#at.manager.proxy.inst-and-clients[].
- 4. In the SUSE Manager Web UI select the newly installed SUSE Manager Proxy and delete it from the systems list.
- 5. In the Web UI, create a reactivation key for the old proxy system: On the System Details tab of the old proxy click Reactivation. Then click Generate New Key, and remember it (write it on a piece of paper or copy it to the clipboard). For more information about reactivation keys, see xref:FILENAME.adoc#s5-sm-system-details-react[].
- 6. After the installation of the new proxy, perform the following actions (if needed):
 - Copy the centrally saved data to the new proxy system.
 - Install any other needed software.

• If the proxy is also used for autoinstallation, do not forget to setup TFTP synchronization.

Proxy Installation and Client Connections



During the installation of the proxy, clients will not be able to reach the SUSE Manager server. After a SUSE Manager Proxy system has been deleted from the systems list, all clients connected to this proxy will be (incorrectly) listed as directly connected to the SUSE Manager server. After the first successful operation on a client such as execution of a remote command or installation of a package or patch this information will automatically be corrected. This may take a few hours.