



Salt Guide

SUSE Manager 4.0

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Introduction

Salt is a configuration management system used by SUSE Manager to manage clients.

In SUSE Manager, the Salt master runs on the SUSE Manager Server, allowing you to register and manage Salt clients.

This book is designed to be a primer for using Salt with SUSE Manager.

For more information about Salt, see the Salt documentation at <https://docs.saltstack.com/en/latest/contents.html>.

The current version of Salt in SUSE Manager is 2019.2.0.

Terminology

Grains

Grains provide information about the hardware of a minion. For example, the operating system, IP addresses, network interfaces, memory, etc. When running a Salt command from keep in mind any modules and functions called are run locally from the system being called. Salt modules are stored on minions and master within the following directory:

```
/usr/lib/python2.7/site-packages/salt/
```

List all available grains with the `grains.ls` function:

```
salt '*' grains.ls
```

List collected grain system data by using the `grains.ls` function:

```
salt '*' grains.items
```

For more information on grains, see <https://docs.saltstack.com/en/latest/topics/grains/>.

States

States are templates which place systems into a known configuration, for example which applications and services are installed and running on those systems. States are a way for you to describe what each of your systems should look like. Once written, states are applied to target systems automating the process of managing and maintaining a large numbers of systems into a known state. For more information on states, see https://docs.saltstack.com/en/latest/topics/tutorials/starting_states.html.



Updating Salt

Do not update salt itself using Salt states. First update all other system packages using Salt states then update salt as a separate stand-alone step from the SUSE Manager Web UI.

Pillar

Pillars unlike grains are created on the master. Pillar files contain information about a minion or group of minions. Pillars allow you to send confidential information to a targeted minion or group of minions. Pillars are useful for sensitive data, configuration of minions, variables, and any arbitrary data which should be defined. For more information on pillars, see <https://docs.saltstack.com/en/latest/topics/tutorials/pillar.html>.

Beacons

Beacons allow an admin to use the event system in Salt to monitor non-Salt processes. Minions may use beacons to hook into many types of system proceses for constant monitoring. Once a targeted monitored activity occurs an event is sent on the Salt event bus that may be used to trigger a reactor.



Enabling Beacons

To work with beacons on Salt minions the package python-pyinotify must be installed for SUSE systems. For RES systems install python-inotify. This package is not installed automatically during the salt minion package installation.



Peer Communication with salt-broker

The salt-broker acts like a switch and not like a hub, therefore Peer communication will only work for minions behind the same broker/Proxy. For more information on Salt and peer communication see: <https://docs.saltstack.com/en/latest/ref/peer.html>

Salt Calls

Salt Calls

Salt calls are defined by three main properties:

```
salt 'target' <function> [arguments]
```

Target

Use the second property in a Salt call to target a single machine or group of machines. Specify the minion or group of minions you would like to run a function on.

General Targeting

List available grains on all minions:

```
salt '*' grains.ls
```

Ping a specific minion:

```
salt 'web1.example.com' test.ping
```

Glob Targeting

Ping all minions using a domain:

```
salt '*example.com' test.ping
```

Display the OS name of all minions with the **webserver** label:

```
salt 'webserver*' grains.item oscodename
```

List Targeting

```
salt -L 'webserver.example.com,db.example.com' test.ping
```

Regular Expression Targeting

You may use PCRE-compliant regular expressions:

```
salt -E '(?!web)' test.ping
```

IP Address Targeting

List minion IP addresses:

```
salt '*' network.ip_addrs
```

Ping a specific minion IP address:

```
salt -S '172.31.60.74' test.ping
```

Ping all minions on a subnet:

```
salt -S 172.31.0.0/16 test.ping
```



Lookup a Subnet Using the `ip` Command

You can use the `ip` command to find the subnet mask in the format of `192.168.1.1/24`:

```
ip -o -f inet addr show | awk '/scope global/ {print $4}'
```

Function

Once you have specified a target, provide the function you would like to call. Functions also accept arguments. Arguments are space-delimited, for example:

```
salt '*' cmd.run 'echo "Hello: $FIRST_NAME"' env='{FIRST_NAME: "John"}'
```

Locating Additional Minion Functions

Find more functions which can be called on minions by running:

```
salt '*' sys.doc
```

For a full list of callable functions, see <https://docs.saltstack.com/en/latest/ref/modules/all/index.html>

Arguments

Provides the extra data needed by a function you are calling. The command `pkg.install` requires an argument specifying a package to install. YaST has been selected for installation, for example:

```
salt '*' pkg.install yast2
```


Salt Commands

This section shows useful Salt commands.

salt-run

Print a list of all minions that are up:

```
salt-run manage.up
```

Print a list of all minions that are down:

```
salt-run manage.down
```

Print a list with the current status of all Salt minions:

```
salt-run manage.status
```

Check the version of Salt running on the master and active minions:

```
salt-run manage.versions
```

salt-cp

Copy a file to a minion or set of minions.

```
salt-cp '*' foo.conf /root
```

For more information, see <https://docs.saltstack.com/en/latest/ref/cli/salt-cp.html>.

salt-key -l

List public keys:

```
salt-key -l
```

salt-key -A

Accept all pending keys:

```
salt-key -A
```

Salt File Locations and Structure

The following screen describes Salt file structures and their locations used by the SUSE Manager Server. These files are listed in `/etc/salt/master.d/susemanager.conf`:

```
# Configure different file roots

file_roots:
  base:
    - /usr/share/susemanager/salt      #Should not be touched by a user
    - /srv/susemanager/salt           #Should not be touched by a user
    - /srv/salt                       #Your custom states go here

# Configure different pillar roots

pillar_roots:
  base:
    - /usr/share/susemanager/pillar    #Should not be touched by a user
    - /srv/pillar                     #Custom pillars go here

# Extension modules path

extension_modules: /usr/share/susemanager/modules

# Master top configuration

master_tops:
  mgr_master_tops: True
```

The following tips should be kept in mind when working with `/etc/salt/master.d/susemanager.conf`.

- Files listed are searched in the order they appear.
- The first file found is called.

file_roots

SUSE Manager as the Salt master reads its state data from three specific file root directories.

/usr/share/susemanager/salt

This directory is created by SUSE Manager and its content generated by the `/usr/share/susemanager/modules/tops/mgr_master_tops.py` python module. It is shipped and updated together with SUSE Manager and includes certificate setup and common state logic that will be applied to packages and channels.



Do Not Edit

You should not edit or add custom Salt data to this directory.

/srv/susemanager/salt

This directory is created by SUSE Manager and contains assigned channels and packages for minions, groups, and organizations. These files will be overwritten and regenerated. A good analogy for this

directory would be the SUSE Manager database translated into Salt directives.



Do Not Edit

You should not edit or add custom Salt data to this directory.

/srv/salt

The directory `/srv/salt` is for your custom state data, salt modules etc. SUSE Manager does not perform any actions on this directory. However the state data placed here affects the Highstate of minions and is merged with the result generated by SUSE Manager.



Editable

Place custom Salt data here.

pillar_roots

SUSE Manager as the Salt master reads its pillar data from two specific pillar root directories.

/usr/share/susemanager/pillar

This directory is generated by SUSE Manager. It is shipped and updated together with SUSE Manager.



Do Not Edit

You should not edit or add custom Salt data to this directory.

/srv/pillar

SUSE Manager by default does not touch or do anything with this directory. However the custom pillar data placed here is merged with the pillar result created by SUSE Manager.



Editable Directory

Place your custom Salt pillar data here.

Configuration Management

Salt is capable of applying states by matching minions with relevant state data. This data comes from SUSE Manager in the form of package and custom states.

State Data: Levels of Hierarchy

State data comes from SUSE Manager in the form of package and custom states and targets minions at three specific levels of hierarchy. The state hierarchy is defined by the following order or priority: individual minions have priority on packages and custom states over groups; next a group has priority over the organization.

- Minion Level

Systems › Specific Minion › States

- Group Level

Systems › System Groups

- Organization Level

Systems › Manage System Types: › My Organization

For example:

- Org1 requires that vim version 1 is installed
- Group1 requires that vim version 2 is installed
- Group2 requires any version installed

This would lead to the following order of hierarchy:

- Minion1 part of [Org1, Group1] wants vim removed, vim is removed (Minion Level)
- Minion2 part of [Org1, Group1] wants vim version 2 gets version 2 (Group Level)
- Minion3 part of [Org1, Group1] wants any version, gets version 2 (Org Level)
- Minion4 part of [Org1, Group2] wants any version, gets vim version 1 (Org Level)

Salt States Storage Locations

The SUSE Manager salt-master reads its state data from three file root locations.

The directory `/usr/share/susemanager/salt` is used by SUSE Manager and comes from the `susemanager-sls`. It is shipped and updated together with SUSE Manager and includes certificate setup and common state logic to be applied to packages and channels.

The directory `/srv/susemanager/salt` is generated by SUSE Manager and based on assigned channels and packages for minions, groups and organizations. This file will be overwritten and regenerated. This could be thought of as the SUSE Manager database translated into salt directives.

The third directory `/srv/salt` is for custom state data, modules etc. SUSE Manager does not operate within or utilize this directory. However the state data placed here affects the Highstate of minions and is merged with the total state result generated by SUSE Manager.

SUSE Manager States

All sls files created by users will be saved to disk on the salt-master server. These files will be placed in `/srv/susemanager/salt/` and each organization will be placed within its own directory. Although these states are custom, these states are created using SUSE Manager. The following provides an overview of directory structure:

```

├── manager_org_DEVEL
│   ├── files
│   │   └── ... files needed by states (uploaded by users)...
│   └── state.sls
│       └── ... other sls files (created by users)...
E.g.:
├── manager_org_TESTING
│   ├── files
│   │   ├── motd      # user created
│   │   └── ... other files needed by states ...
│   └── motd.sls      # user created
│       └── ... other sls files ...

```

Pillar Data

SUSE Manager exposes a small amount of internal data as Pillars which can be used with custom SUSE Linux Enterprise Server states. Data that is exposed includes group membership, organization membership, and file roots. These are managed either automatically by SUSE Manager, or manually by the user.

To avoid hard-coding organization IDs within SUSE Linux Enterprise Server files, a pillar entry is added for each organization:

```
org-files-dir: relative_path_to_files
```

The specified file is available for all minions which belong to the organization.

This is an example of a Pillar located at `/etc/motd`:

```
file.managed:
- source: salt://{{ pillar['org-files-dir'] }}/motd
- user: root
- group: root
- mode: 644
```

Group States

Pillar data can be used to perform bulk actions, like applying all assigned states to minions within the group. This section contains some example of bulk actions that you can take using group states.

In order to perform these actions, you will need to determine the ID of the group that you want to manipulate. You can determine the Group ID by using the `spacecmd` command:

```
spacecmd group_details
```

In these examples we will use an example Group ID of `GID`.

To apply all states assigned to the group:

```
salt -I 'group_ids:GID' state.apply custom.group_GID
```

To apply any state (whether or not it is assigned to the group):

```
salt -I 'group_ids:GID' state.apply ``state``
```

To apply a custom state:

```
salt -I 'group_ids:2130' state.apply manager_org_1.``customstate``
```

Apply the highstate to all minions in the group:

```
salt -I 'group_ids:GID' state.apply
```


Salt Formulas

This chapter provides an introduction for using Salt Formulas with SUSE Manager. Creation of custom formulas will also be introduced.

What are Salt Formulas?

Formulas are collections of Salt States that have been pre-written by other Salt users and contain generic parameter fields. Formulas allow for reliable reproduction of a specific configuration again and again. Formulas can be installed from RPM packages or an external git repository.

This list will help you decide whether to use a state or a formula:

Formula Tips

- When writing states for trivial tasks, formulas are probably not worth the time investment.
- For large, non-trivial configurations use formulas.
- Formulas and States both act as a kind of configuration documentation. Once written and stored you will have a snapshot of what your infrastructure should look like.
- Pre-written formulas are available from the [Saltstack formula repository on Github](#). Use these as a starting point for your own custom formulas.
- Formula data can be managed via the XMLRPC API.



Formula with Forms Improvements

Forms are a graphical representation of the formulas parameter data. You can customize these configuration data in the SUSE Manager Web UI, with entry fields, drop-down, check boxes, etc.

For more information, see <https://www.suse.com/c/forms-formula-success/>.

Installing Salt Formulas via RPM

SUSE releases formulas as RPM packages. Available formulas can be located within the [SUSE-Manager-Server-3.2-Pool](#) channel.



Salt State Name Clashes

If a Salt Formula uses the same name as an existing Salt State, the two names will collide, and could result in the formula being used instead of the state. Always check states and formulas to avoid name clashes.

Procedure: Installing Salt Formulas from an RPM

1. To search for available formulas, execute the following command on your SUSE Manager server:

```
zypper se --type package formula
```

You will see a list of available Salt formulas:

S	Name	Summary
Type		
	locale-formula	Locale Salt Formula for SUSE Manager
	package	

- For more information about a formula, run the following command:

```
zypper info locale-formula
```

```
Information for package locale-formula:
-----
Repository: SUSE-Manager-Server-{productnumber}-Pool
Name: locale-formula
Version: 0.2-1.1
Arch: noarch
Vendor: SUSE LLC <https://www.suse.com/>
Support Level: Level 3
Status: not installed
Installed Size: 47.9 KiB
Installed: No
Source package : locale-formula-0.2-1.1.src
Summary        : Locale Salt Formula for SUSE Manager
Description    :
                  Salt Formula for SUSE Manager. Sets up the locale.
```

- To install a formula run as root:

```
zypper in locale-formula
```

File Structure Overview

RPM-based formulas must be placed in a specific directory structure to ensure proper functionality. A formula always consists of two separate directories: The **states** directory and the **metadata** directory. Folders in these directories need to have an exactly matching name, for example **locale**.

The Formula State Directory

The formula states directory contains anything necessary for a Salt state to work independently. This includes **.sls** files, a **map.jinja** file and any other required files. This directory should only be modified by RPMs and should not be edited manually. For example, the locale-formula states directory is located in:

```
/usr/share/susemanager/formulas/states/locale/
```

The Formula Metadata Directory

The metadata directory contains a `form.yml` file which defines the forms for SUSE Manager and an optional `metadata.yml` file that can contain additional information about a formula. For example, the locale-formula metadata directory is located in:

```
/usr/share/susemanager/formulas/metadata/locale/
```

Custom Formulas

Custom formula data or (non-RPM) formulas need to be placed into any state directory configured as a Salt file root:

State directory

Custom state formula data needs to be placed in:

```
/srv/salt/<custom-formula-name>/
```

Metadata Directory

Custom metadata (information) needs to be placed in:

```
/srv/formula_metadata/<custom-formula-name>/
```

All custom folders located in the following directories need to contain a `form.yml` file. These files are detected as form recipes and may be applied to groups and systems from the Web UI:

```
/srv/formula_metadata/<custom-formula-name>/form.yml
```

Editing Pillar Data in SUSE Manager

SUSE Manager requires a file called `form.yml`, to describe how formula data should look within the Web UI. `form.yml` is used by SUSE Manager to generate the desired form, with values editable by a user.

For example, the `form.yml` that is included with the locale-formula is placed in:

```
/usr/share/susemanager/formulas/metadata/locale/form.yml
```

See part of the following locale-formula example:

```
# This file is part of locale-formula.
#
# Foobar is free software: you can redistribute it and/or modify
# it under the terms of the GNU General Public License as published by
# the Free Software Foundation, either version 3 of the License, or
# (at your option) any later version.
#
# Foobar is distributed in the hope that it will be useful,
# but WITHOUT ANY WARRANTY; without even the implied warranty of
# MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. See the
# GNU General Public License for more details.
#
# You should have received a copy of the GNU General Public License
# along with Foobar. If not, see <http://www.gnu.org/licenses/>.
```

```
timezone:
```

```
  $type: group
```

```
  name:
```

```
    $type: select
```

```
    $values: ["CET",
              "CST6CDT",
              "EET",
              "EST",
              "EST5EDT",
              "GMT",
              "GMT+0",
              "GMT-0",
              "GMT0",
              "Greenwich",
              "HST",
              "MET",
              "MST",
              "MST7MDT",
              "NZ",
              "NZ-CHAT",
              "Navajo",
              "PST8PDT",
              "UCT",
              "UTC",
              "Universal",
              "W-SU",
              "WET",
              "Zulu",
              "Etc/GMT+1",
              "Etc/GMT+2",
              "Etc/GMT+3",
              "Etc/GMT+4",
              "Etc/GMT+5",
              "Etc/GMT+6",
              "Etc/GMT+7",
              "Etc/GMT+8",
              "Etc/GMT+9",
              "Etc/GMT+10",
              "Etc/GMT+11",
              "Etc/GMT+12",
              "Etc/GMT-1",
              "Etc/GMT-2",
              "Etc/GMT-3",
              "Etc/GMT-4",
              "Etc/GMT-5",
              "Etc/GMT-6",
              "Etc/GMT-7",
              "Etc/GMT-8",
              "Etc/GMT-9",
              "Etc/GMT-10",
              "Etc/GMT-11",
              "Etc/GMT-12",
```

```

    "Etc/GMT-13",
    "Etc/GMT-14",
    "Etc/GMT",
    "Etc/GMT+0",
    "Etc/GMT-0",
    "Etc/GMT0",
    "Etc/Greenwich",
    "Etc/UCT",
    "Etc/UTC",
    "Etc/Universal",
    "Etc/Zulu"
  ]
  $default: CET

hardware_clock_set_to_utc:
  $type: boolean
  $default: True
...

```

`form.yml` contains additional information that describes how the form for a pillar should look for SUSE Manager. This information is contained in attributes that always start with a `$` sign.



Ignored Values

All values that start with a `$` sign are annotations used to display the UI that users interact with. These annotations are not part of pillar data itself and are handled as metadata.

The following are valid attributes.

\$type

The most important attribute is the `$type` attribute. It defines the type of the pillar value and the form-field that is generated. The following represent the supported types:

- `text`
- `password`
- `number`
- `url`
- `email`
- `date`
- `time`
- `datetime`
- `boolean`
- `color`
- `select`
- `group`

- `edit-group`
- `namespace`
- `hidden-group` (obsolete, renamed to `namespace`)



Text Attribute

The text attribute is the default and does not need to be specified explicitly.

Many of these values are self-explanatory:

- The `text` type generates a simple text field
- The `password` type generates a password field
- The `color` type generates a color picker

The `group`, `edit-group`, and `namespace` (formerly `hidden-group`) types do not generate an editable field and are used to structure form and pillar data. All these types support nesting. For providing default values with nesting, see [edit-group Example with Nesting](#). The difference between `group` and `namespace` is `group` generates a visible border with a heading, and `namespace` shows nothing visually (and is only used to structure pillar data). The difference between `group` and `edit-group` is: `edit-group` allows to structure and restrict editable fields in a more flexible way. `edit-group` is a collection of items of the same kind; collections can have the following four "shapes":

- A list of primitive items
- A list of dictionaries
- A dictionary of primitive items
- A dictionary of dictionaries

The size of each collection is variable; users can add or remove elements.

For example, `edit-group` supports the `$minItems` and `$maxItems` attributes, and thus it simplifies complex and repeatable input structures. These, and also `itemName`, are optional. For an `edit-group` example, see [Simple edit-group Example](#).

\$default

`$default` allows you to specify a default value that is displayed and used, if no other value is entered. In an `edit-group` it allows to create initial members of the group and populate them with specified data.

\$optional

`$optional` is a boolean attribute. If it is `true` and the field is empty in the form, then this field will not be generated in the formula data and the generated dictionary will not contain the field name key. If `$optional` is `false` and the field is empty, the formula data will contain a `<field name>: null` entry.

\$ifEmpty

The value to be used if the field is empty (because the user did not input any value). `ifEmpty` can only be used when `$optional` is `false` or not defined at all! If `$optional` is `true`, then `$ifEmpty` is ignored. In the following example, the `DP2` string would be used if user leaves the field empty:

```
displayName:
  $type: string
  $ifEmpty: DP2
```

\$name

`$name` allows you to specify the name of a value that is shown in the form. If this value is not set, the pillar name is used and capitalized without underscores and dashes. You reference it in the same section with `${name}`.

\$help and \$placeholder

The `$help` and `$placeholder` attributes are used to give a user a better understanding of what the value should be.

- `$help` defines the message a user sees when hovering over a field
- `$placeholder` displays a gray placeholder text in the field

`$placeholder` may only be used with text fields like text, password, email or date. It does not make sense to add a placeholder if you also use `$default` as this will hide the placeholder.

\$key

`$key` is applicable if the `edit-group` has the "shape" of a dictionary; you use it when the pillar data is supposed to be a dictionary. The `$key` attribute then determines the key of an entry in the dictionary. Example:

```
user_passwords:
  $type: edit-group
  $minItems: 1
  $prototype:
    $key:
      $type: text
      $type: text
  $default:
    alice: secret-password
    bob: you-shall-not-pass
```

Pillar:

```

user_passwords:
  alice:
    secret-password
  bob:
    you-shall-not-pass

```

\$minItems and \$maxItems

In an **edit-group**, **\$minItems** and **\$maxItems** allow you to specify the lowest and highest number the group can occur.

\$itemName

In an **edit-group**, **\$itemName** allows you to define a template for the name to be used for the members of the group.

\$prototype

In an **edit-group**, **\$prototype** is mandatory and allows to define default (or pre-filled) values for newly added members in the group.

\$scope

\$scope allows you to specify a hierarchy level at which a value may be edited. Possible values are **system**, **group**, and **readonly**.

The default **\$scope: system** allows values to be edited at group and system levels. A value can be entered for each system but if no value is entered the system will fall back to the group default.

If using **\$scope: group**, a value may only be edited for a group. On the system level you will be able to see the value, but not edit it.

The **\$scope: readonly** option makes a field read-only. It can be used to show a user data which should be known, but should not be editable. This option only makes sense in combination with the **\$default** attribute.

\$visibleIf

\$visibleIf allows you to show a field or group if a simple condition is met. A condition always looks similar to the following example:

```
some_group#another_group#my_checkbox == true
```

The left part of the above statement is the path to another value, and groups are separated by **\$** signs. The middle section of the command should be either **==** for a value to be equal or **!=** for values that should be not equal. The last field in the statement can be any value which a field should have or not have.

The field with this attribute associated with it will now be shown only when the condition is met. In this example the field will be shown only if **my_checkbox** is checked. The ability to use conditional

statements is not limited to check boxes. It may also be used to check values of select-fields, text-fields, etc.

A check box should be structured like the following example:

```
some_group:
  $type: group

another_group:
  $type: group

  my_checkbox:
    $type: boolean
```

Relative paths can be specified using prefix dots. One dot means sibling, 2 dots mean parent, etc. This is mostly useful for **edit-group**.

```
some_group:
  $type: group

another_group:
  $type: group

  my_checkbox:
    $type: boolean

  my_text:
    $visibleIf: .my_checkbox

yet_another_group:
  $type: group

  my_text2:
    $visibleIf: ..another_group#my_checkbox
```

By using multiple groups with the attribute, you can allow a user to select an option and show a completely different form, dependent upon the selected value.

Values from hidden fields may be merged into the pillar data and sent to the minion. A formula must check the condition again and use the appropriate data. For example:

```
show_option:
  $type: checkbox
some_text:
  $visibleIf: show_option == true
```

```
{% if pillar.show_option %}
do_something:
  with: {{ pillar.some_text }}
{% endif %}
```

\$values

\$values can only be used together with **\$type: select** to specify the different options in the select-

field. `$values` must be a list of possible values to select. For example:

```
select_something:
  $type: select
  $values: ["option1", "option2"]
```

Or alternatively:

```
select_something:
  $type: select
  $values:
    - option1
    - option2
```

Simple edit-group Example

See the following **edit-group** example:

```
partitions:
  $name: "Hard Disk Partitions"
  $type: "edit-group"
  $minItems: 1
  $maxItems: 4
  $itemName: "Partition ${name}"
  $prototype:
    name:
      $default: "New partition"
    mountpoint:
      $default: "/var"
    size:
      $type: "number"
      $name: "Size in GB"
  $default:
    - name: "Boot"
      mountpoint: "/boot"
    - name: "Root"
      mountpoint: "/"
      size: 5000
```

After clicking [**Add**] for one time you will see [edit-group Example in the Web UI](#) filled with the default values. The formula itself is called `hd-partitions` and will appear as **Hd Partitions** in the Web UI.

suma-refhead-min-sles12sp3.mgr.suse.de [Delete System](#)

Details Software Configuration Provisioning Groups Virtualization Audit States **Formulas** Events

Formulas **Hd Partitions** Joe

This is a feature preview: On this page you can configure [Salt formulas](#) to automatically install and configure software. We would be glad to receive your feedback via the [forum](#).

← Prev Next → [Save Formula](#) [Clear values](#)

Hd Partitions

Hard Disk Partitions

Partition Boot -

Name:

Mountpoint:

Size in GB:

Partition Root -

Name:

Mountpoint:

Size in GB:

Partition New partition -

Name:

Mountpoint:

Size in GB:

+ Add Item

Figure 1. `edit-group` Example in the Web UI

To remove the definition of a partition click the minus symbol in the title line of an inner group. When form fields are properly filled confirm with clicking [**Save Formula**] in the upper right corner of the formula.

`edit-group` Example with Nesting

See the following `edit-group` example:

```

users:
  $name: "Users"
  $type: edit-group
  $minItems: 2
  $maxItems: 5
  $prototype:
    name:
      $default: "username"
    password:
      $type: password
    groups:
      $type: edit-group
      $minItems: 1
      $prototype:
        group_name:
          $type: text
  $default:
    - name: "root"
      groups:
        - group_name: "users"
        - group_name: "admins"
    - name: "admin"
      groups:
        - group_name: "users"

```

Writing Salt Formulas

Salt formulas are pre-written Salt states, which may be configured with pillar data. You can parametrize state files using Jinja. Jinja allows you to access pillar data by using the following syntax. This syntax works best when you are uncertain whether a pillar value exists as it will throw an error:

```
pillar.some.value
```

When you are sure a pillar exists you may also use the following syntax:

```
salt['pillar.get']('some:value', 'default value')
```

You may also replace the **pillar** value with **grains** (for example, **grains.some.value**) allowing access to grains.

Using data this way allows you to make a formula configurable. The following code snippet will install a package specified in the pillar **package_name**:

```

install_a_package:
  pkg.installed:
    - name: {{ pillar.package_name }}

```

You may also use more complex constructs such as **if/else** and **for-loops** to provide greater functionality:


```
{% if pillar.installSomething %}
something:
  pkg.installed
{% else %}
anotherPackage:
  pkg.installed
{% endif %}
```

Another example:

```
{% for service in pillar.services %}
start_{{ service }}:
  service.running:
    - name: {{ service }}
{% endfor %}
```

Jinja also provides other helpful functions. For example, you can iterate over a dictionary:

```
{% for key, value in some_dictionary.items() %}
do_something_with_{{ key }}: {{ value }}
{% endfor %}
```

You may want to have Salt manage your files (for example, configuration files for a program), and you can change these with pillar data. For example, the following snippet shows how you can manage a file using Salt:

```
/etc/my_program/my_program.conf:
  file.managed:
    - source: salt://my_state/files/my_program.conf
    - template: jinja
```

Salt will copy the file `salt-file_roots/my_state/files/my_program.conf` on the salt master to `/etc/my_program/my_program.conf` on the minion and template it with Jinja. This allows you to use Jinja in the file, exactly like shown above for states:

```
some_config_option = {{ pillar.config_option_a }}
```

Separating Data

It is often a good idea to separate data from a state to increase its flexibility and add re-usability value. This is often done by writing values into a separate file named `map.jinja`. This file should be placed within the same directory as your state files.

The following example will set `data` to a dictionary with different values, depending on which system the state runs on. It will also merge data with the pillar using the `some.pillar.data` value so you can access `some.pillar.data.value` by just using `data.value`.

You can also choose to override defined values from pillars (for example, by overriding `some.pillar.data.package` in the example).

```
{% set data = salt['grains.filter_by']({
  'Suse': {
    'package': 'packageA',
    'service': 'serviceA'
  },
  'RedHat': {
    'package': 'package_a',
    'service': 'service_a'
  }
}, merge=salt['pillar.get']('some:pillar:data')) %}
```

After creating a map file like the above example, you can maintain compatibility with multiple system types while accessing "deep" pillar data in a simpler way. Now you can import and use `data` in any file. For example:

```
{% from "some_folder/map.jinja" import data with context %}

install_package_a:
  pkg.installed:
    - name: {{ data.package }}
```

You can also define multiple variables by copying the `{% set ...%}` statement with different values and then merge it with other pillars. For example:

```
{% set server = salt['grains.filter_by']({
  'Suse': {
    'package': 'my-server-pkg'
  }
}, merge=salt['pillar.get']('myFormula:server')) %}
{% set client = salt['grains.filter_by']({
  'Suse': {
    'package': 'my-client-pkg'
  }
}, merge=salt['pillar.get']('myFormula:client')) %}
```

To import multiple variables, separate them with a comma. For Example:

```
{% from "map.jinja" import server, client with context %}
```

Formulas utilized with SUSE Manager should follow formula conventions listed in the official documentation:

- <https://docs.saltstack.com/en/latest/topics/development/conventions/formulas.html>

SUSE Manager Generated Pillar Data

When pillar data is generated (for example, after applying the highstate) the following external pillar script

generates pillar data for packages, group ids, etc. and includes all pillar data for a system:

```
/usr/share/susemanager/modules/pillar/suma_minion.py
```

The process is executed as follows:

1. The `suma_minion.py` script starts and finds all formulas for a system (by checking the `group_formulas.json` and `server_formulas.json` files).
2. `suma_minion.py` loads the values for each formula (groups and from the system) and merges them with the highstate (default: if no values are found, a group overrides a system if \$scope: group etc.).
3. `suma_minion.py` also includes a list of formulas applied to the system in a pillar named `formulas`. This structure makes it possible to include states. The top file (in this case specifically generated by the `mgr_master_tops.py` script) includes a state called `formulas` for each system. This includes the `formulas.sls` file located in:

```
/usr/share/susemanager/formulas/states/
```

The content looks similar to the following:

```
include: {{ pillar["formulas"] }}
```

This pillar includes all formulas, that are specified in pillar data generated from the external pillar script.

Formula Requirements

Formulas should be designed/created directly after a SUSE Manager installation, but if you encounter any issues check the following:

- The external pillar script (`suma_minion.py`) must include formula data.
- Data is saved to `/srv/susemanager/formula_data` and the `pillar` and `group_pillar` sub-directories. These should be automatically generated by the server.
- Formulas must be included for every minion listed in the top file. Currently this process is initiated by the `mgr_master_tops.py` script which includes the `formulas.sls` file located in:

```
/usr/share/susemanager/formulas/states/
```

This directory must be a salt file root. File roots are configured on the salt-master (SUSE Manager) located in:

```
/etc/salt/master.d/susemanager.conf
```

Using Salt Formulas with SUSE Manager

The following procedure provides an overview on using Salt Formulas with SUSE Manager.

1. Official formulas may be installed as RPMs. Place the custom states within `/srv/salt/your-formula-name/` and the metadata (`form.yml` and `metadata.yml`) in `/srv/formula_metadata/your-formula-name/`. After installing your formulas they will appear in **Salt > Formula Catalog**.
2. To begin using a formula, apply it to a group or system. Apply a formula to a group or system by selecting the **System Details > Formulas** tab of a **System Details** page or **System Group**. From the **System Details > Formulas** page you can select any formulas you wish to apply to a group or system. Click the [**Save**] button to save your changes to the database.
3. After applying one or more formulas to a group or system, additional tabs will become available from the top menu, one for each formula selected. From these tabs you may configure your formulas.
4. When you have finished customizing your formula values you will need to apply the highstate for them to take effect. Applying the highstate will execute the state associated with the formula and configure targeted systems. You can use the [**Apply Highstate**] button from any formulas page of a group.
5. When a change to any of your values is required or you need to re-apply the formula state because of a failure or bug, change values located on your formula pages and re-apply the highstate. Salt will ensure that only modified values are adjusted and restart or reinstall services only when necessary.

This conclude your introduction to Salt Formulas. For additional information, see:

- <https://docs.saltstack.com/en/latest/topics/development/conventions/formulas.html>

Formulas

Formulas are pre-written Salt states, that are used to configure your SUSE Manager for Retail installation.

This section lists the primary formulas shipped with SUSE Manager for Retail and their configuration options.

All the formulas in this section must be accurately configured for your SUSE Manager for Retail installation to function correctly. If you are unsure of the correct formula configuration details, run the `retail_branch_init` command before you begin to create the recommended formula configuration. You can then manually edit the formulas as required.



State and formula name collisions

If a formula uses the same name as an existing Salt state, the two names will collide, and could result in the formula being used instead of the state. Always check the names of states and formulas to avoid name collisions.

Most formulas can be updated using the SUSE Manager Web UI. Once you have made changes to your formula, ensure you apply the highstate to propagate your changes to the appropriate services.

Bind Formula

The Bind formula is used to configure the Domain Name System (DNS) on the branch server. POS terminals will use the DNS on the branch server for name resolution of saltboot specific hostnames.

When you are configuring the bind formula for a branch server with a dedicated internal network, check that you are using the same fully qualified domain name (FQDN) on both the external and internal branch networks. If the FQDN does not match on both networks, the branch server will not be recognized as a proxy server.



The following procedure outlines a standard configuration with two zones. Adjust it to suit your own environment.

Zone 1 is a regular domain zone. Its main purpose is to resolve saltboot hostnames such as TFTP, FTP, or Salt. It can also resolve the terminal names if configured.

Zone 2 is the reverse zone of Zone 1. Its main purpose is to resolve IP addresses back to hostnames. Zone 2 is primarily needed for the correct determination of the FQDNs of the branch.

Procedure: Configuring Bind with Two Zones

1. Check the **Bind** formula, click **Save**, and navigate to the **Formulas > Bind** tab
2. In the **Config** section, select **Include Forwarders**.
3. In the **Configured Zones** section, use these parameters for Zone 1:
 - In the **Name** field, enter the domain name of your branch network (for example: **branch1.example.com**).
 - In the **Type** field, select **master**.
4. Click **Add item** to add a second zone, and set these parameters for Zone 2:
 - In the **Name** field, use the reverse zone for the configured IP range (for example: **com.example.branch1**).
 - In the **Type** field, select **master**
5. In the **Available Zones** section, use these parameters for Zone 1:
 - In the **Name** field, enter the domain name of your branch network (for example: **branch1.example.org**).

- In the **File** field, type the name of your configuration file.
6. In the **Start of Authority (SOA)** section, use these parameters for Zone 1:
 - In the **Nameserver (NS)** field, use the FQDN of the branch server (for example: **branchserver.branch1.example.org**).
 - In the **Contact** field, use the email address for the domain administrator.
 - Keep all other fields as their default values.
 7. In the **Records** section, in subsection **A**, use these parameters to set up an A record for Zone 1:
 - In the **Hostname** field, use the hostname of the branch server (for example: **branchserver**).
 - In the **IP** field, use the IP address of the branch server (for example, **192.168.1.5**).
 8. In the **Records** section, subsection **NS**, use these parameters to set up an NS record for Zone 1:
 - In the input box, use the hostname of the branch server (for example: **branchserver**).
 9. In the **Records** section, subsection **CNAME**, use these parameters to set up CNAME records for Zone 1:
 - In the **Key** field, enter **tftp**, and in the **Value** field, type the hostname of the branch server (for example: **branchserver**).
 - Click **Add Item**. In the **Key** field, enter **ftp**, and in the **Value** field, type the hostname of the branch server.
 - Click **Add Item**. In the **Key** field, enter **dns**, and in the **Value** field, type the hostname of the branch server.
 - Click **Add Item**. In the **Key** field, enter **dhcp**, and in the **Value** field, type the hostname of the branch server.
 - Click **Add Item**. In the **Key** field, enter **salt**, and in the **Value** field, type the FQDN of the branch server (for example: **branchserver.branch1.example.org**).
 10. Set up Zone 2 using the same parameters as for Zone 1, but ensure you use the reverse details:
 - The same SOA section as Zone 1.
 - Empty A and CNAME records.
 - Additionally, configure in Zone 2:
 - **Generate Reverse** field by the network IP address set in branch server network formula (for example, **192.168.1.5/24**).
 - **For Zones** should specify the domain name of your branch network (for example, **branch1.example.org**).
 11. Click [**Save Formula**] to save your configuration.
 12. Apply the highstate.



Reverse name resolution on terminals might not work for networks that are inside one of these IPv4 private address ranges:

- 10.0.0.0/8
- 172.16.0.0/12
- 192.168.0.0/16

If you encounter this problem, go to the **Options** section of the Bind formula, and click [**Add item**]: * In the **Options** field, enter **empty-zones-enable**.

* In the **Value** field, select **No**.

Branch Network Formula

The branch network formula is used to configure the networking services required by the branch server, including DHCP, DNS, TFTP, PXE, and FTP.

The branch server can be configured to use networking in many different ways. The most common ways provide either a dedicated or shared LAN for terminals.

Set up a branch server with a dedicated LAN

In this configuration, the branch server requires at least two network interfaces: one acts as a WAN to communicate with the SUSE Manager server, and the other one acts as an isolated LAN to communicate with terminals.

This configuration allows for the branch server to provide DHCP, DNS, TFTP, PXE and FTP services to terminals, which are configured through SUSE Manager for Retail formulas in the SUSE Manager Web UI.

Procedure: Setting up a branch server with a dedicated LAN

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the **Formulas** tab.
2. In the **Branch Network** section, set these parameters:
 - Keep **Dedicated NIC** checked
 - In the **NIC** field, enter the name of the network device that is connected to the internal LAN.
 - In the **IP** field, enter the static IP address to be assigned to the branch server on the internal LAN.
 - In the **Netmask** field, enter the network mask of the internal LAN.
3. Check **Enable Route** if you want the branch server to route traffic from internal LAN to WAN.
 - Check **Enable NAT** if you want the branch server to convert addresses from internal LAN to WAN.

- Select the **bind** DNS forwarder mode.
 - Check DNS forwarder fallback if you want to rely on an external DNS if the branch DNS fails.
 - Specify the working directory, and the directory owner and group.
4. Click [**Save**] to save your changes.
 5. Apply the highstate.

Set up a branch server with a shared network

In this configuration, the branch server has only one network interface card, which is used to connect to the SUSE Manager server as well as the terminals.

This configuration allows for the branch server to provide DNS, TFTP, PXE and FTP services to terminals, which are configured through SUSE Manager for Retail formulas in the SUSE Manager Web UI. Optionally, the branch server can also provide DHCP services in this configuration.



If DHCP services are not provided by the branch server, ensure that your external DHCP configuration is set correctly:

- The **next-server** option must point to the branch server for PXE boot to work
- The **filename** option must correctly identify the network boot program (by default, this is **/boot/pxelinux**)
- The **domain-name-servers** option must point to the branch server for correct host name resolution

Procedure: Setting up a branch server with a shared network

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the **Formulas** tab.
2. In the **Branch Network** section, set these parameters:
 - Keep **Dedicated NIC** unchecked
 - Select which services to enable on the branch server's firewall. Ensure you include DNS, TFTP and FTP services.
 - Select the **bind** DNS forwarder mode.
 - Check DNS forwarder fallback if you want to rely on an external DNS if the branch DNS fails.
 - Specify the working directory, and the directory owner and group.
3. Click [**Save**] to save your changes.
4. Apply the highstate.

DHCPd Formula

The DHCPd formula is used to configure the DHCP service on the branch server.

Procedure: Configuring DHCP

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the Formulas tab.
2. Check the **Dhcpd** formula, and click [**Save**].
3. Navigate to the **Formulas > Dhcpd** tab, and set these parameters:
 - In the **Domain Name** field, enter the domain name for the branch server (for example: **branch1.example.com**).
 - In the **Domain Name Server** field, enter either the IP address or resolvable FQDN of the branch DNS server (for example: **192.168.1.5**).
 - In the **Listen Interfaces** field, enter the name of the network interface used to connect to the local branch network (for example: **eth1**).
4. Navigate to the **Network Configuration (subnet)** section, and use these parameters for Network1:
 - In the **Network IP** field, enter the IP address of the branch server network (for example: **192.168.1.0**).
 - In the **Netmask** field, enter the network mask of the branch server network (for example: **255.255.255.0**).
 - In the **Domain Name** field, enter the domain name for the branch server network (for example: **branch1.example.com**).
5. In the **Dynamic IP Range** section, use these parameters to configure the IP range to be served by the DHCP service:
 - In the first input box, set the lower bound of the IP range (for example: **192.168.1.51**).
 - In the second input box, set the upper bound of the IP range (for example: **192.168.1.151**).
6. In the **Broadcast Address** field, enter the broadcast IP address for the branch network (for example: **192.168.1.255**).
7. In the **Routers** field, enter the IP address to be used by routers in the branch server network (for example: **192.168.1.5**).
8. In the **Next Server** field, enter the hostname or IP address of the branch server (for example: **192.168.1.5**).
9. In the **Filename** field, keep the default value of **/boot/pxelinux.0**.
10. Click [**Save Formula**] to save your configuration
11. Apply the highstate.

Image Synchronization Formula

The Image Synchronization formula is used to configure when OS images are synchronized to the branch server, and to specify which images to synchronize.

If this formula is not enabled, synchronization must be started manually, and all images will be synchronized.

Procedure: Configuring Image Synchronization

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the **Formulas** tab.
2. Check the **Image Synchronize** formula, and click [**Save**].
3. Navigate to the **Formulas > Image Synchronize** tab, and set these parameters:
 - Check the **Include Image Synchronization in Highstate** field to have image synchronization occur every time highstate is applied. This ensures that you do not have to perform image synchronization manually, however it requires a high bandwidth environment.
 - In the **Synchronize only the listed images** field, click [**Add item**] to add the images you want to have synchronized automatically. Alternatively, you can leave this list blank to have all images synchronized.
4. Click [**Save Formula**] to save your configuration.
5. Apply the highstate.

PXE Formula

The PXE formula is used to configure PXE booting on the branch server.

Procedure: Configuring PXE booting

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the **Formulas** tab.
2. Select the **Pxe** formula, and click **Save**.
3. Navigate to the **Formulas > Pxe** tab, and set these parameters:
 - In the **Kernel filename** field, keep the default value.
 - In the **Initrd filename** field, keep the default value.
 - In the **Kernel command line parameters** field, keep the default value. For more information about possible values, see [Kernel Command Line Parameters](#).
 - In the **PXE root directory** field, enter the path to the saltboot directory (for example, **/srv/saltboot**).
 - In the **Branch id** field, type a name to use as a branch identifier (for example: **Branch0001**). Use only alphanumeric characters for the branch identifier.

4. Click **Save Formula** to save your configuration
5. Apply the highstate.

Kernel Command Line Parameters

Saltboot supports common kernel parameters and saltboot-specific kernel parameters. All the parameters can be entered in the **Kernel Command Line Parameters** field of the PXE formula.

kiwidebug=1



Do Not Use in Production

Do not use this parameter in a production environment as it creates a major security hole. This parameter should be used only in a development environment for debug purposes.

+

Starts a shell on tty2 during boot and enables debug log level in Salt.

MASTER

Overrides auto-detection of the Salt master. For example:

```
MASTER=myproxy.domain.com
```

SALT_TIMEOUT

Overrides the local boot fallback timeout if the Salt master does not apply the saltboot state within this timeout (default: 60 seconds). For example:

```
SALT_TIMEOUT=300
```

DISABLE_HOSTNAME_ID

If the terminal has a hostname assigned by DHCP, it is by default used as a minion ID. Setting this option to **1** disables this mechanism, and SMBios information will be used as a minion ID.

DISABLE_UNIQUE_SUFFIX

Setting this option to **1** disables adding random generated suffix to terminal minion ID.

If you set this parameter make sure your terminal has either a unique hostname provided by DHCP and DNS, or the terminal hardware comes with a unique serial number stored in its SMBios memory. Otherwise there is a risk of terminal minion ID duplicity, and bootstrapping the minion will fail.

The following parameters (**MINION_ID_PREFIX**, **salt_device**, **root**) are usually autoconfigured and should be used only in specific conditions such as debugging or development:

MINION_ID_PREFIX

Branch ID set in the PXE formula form.

salt_device

Device that contains the Salt configuration.

root

Device that contains the already deployed root filesystem. Used for falling back to local boot.

Saltboot Formula

The Saltboot formula is used to configure disk images and partitioning for the selected hardware type.



Saltboot formula is meant to be used as a group formula. Enable and configure saltboot formula for hardware type groups.

Procedure: Configuring the hardware type group with saltboot

1. Open the details page for your new hardware type group, and navigate to the **Formulas** tab.
2. Select the **saltboot-formula** and click [**Save**].
3. Navigate to the new **Formulas > Saltboot** tab.
4. In the **Disk 1** section, set these parameters:
 - In the **Disk symbolic ID** field, enter a custom name for the disk (for example, **disk1**).
 - In the **Device type** field, select **DISK**.
 - In the **Disk device** field, select the device that corresponds to the device name on the target machine (for example, **/dev/sda**).
 - In the **RAID level** field, leave it empty.
 - In the **Disk Label** field, select **gpt**.
5. In the **Partition** section, set these parameters for **Partition 1**:
 - In the **Partition symbolic ID** field, enter a custom name for the partition (for example, **p1**).
 - In the **Partition size** field, specify a size for the partition in Mebibytes (MiB).
 - In the **Device mount point** field, select a location to mount the partition (for example, **/data**).
 - In the **Filesystem format** field, select your preferred format (for example, **xfs**).
 - In the **OS Image to deploy** field, leave it empty.
 - In the **Partition encryption password** field, enter a password if you want to encrypt the partition.

- In the **Partition flags** field, leave it empty.
6. In the **Partition** section, set these parameters for **Partition 2**:
- In the **Partition symbolic ID** field, enter a custom name for the partition (for example, **p2**).
 - In the **Partition size** field, specify a size for the partition in Mebibytes (MiB).
 - In the **Device mount point** field, leave it empty.
 - In the **Filesystem format** field, select **swap**.
 - In the **OS Image to deploy** field, leave it empty.
 - In the **Partition encryption password** field, enter a password if you want to encrypt the partition.
 - In the **Partition flags** field, select **swap**.
7. In the **Partition** section, set these parameters for **Partition 3**:
- In the **Partition symbolic ID** field, enter a custom name for the partition (for example, **p3**).
 - In the **Partition size** field, leave it empty. This will ensure the partition uses up all remaining space.
 - In the **Device mount point** field, select **/**.
 - In the **Filesystem format** field, leave it empty.
 - In the **OS Image to deploy** field, enter the name of the image to deploy.
 - In the **Image version** field, leave it empty. This will ensure you use the latest available version.
 - In the **Partition encryption password** field, enter a password if you want to encrypt the partition.
 - In the **Partition flags** field, leave it empty.
8. Click [**Save Formula**] to save your formula.

TFTPD Formula

The TFTPd formula is used to configure the TFTP service on the branch server.

Procedure: Configuring TFTP

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the **Formulas** tab.
2. Select the **Tftp** formula, and click [**Save**].
3. Navigate to the **Formulas > Tftp** tab, and set these parameters:

- In the **Internal Network Address** field, enter the IP address of the branch server (for example: **192.168.1.5**).
 - In the **TFTP Base Directory** field, enter the path to the saltboot directory (for example, **/srv/saltboot**).
 - In the **Run TFTP Under User** field, enter **saltboot**.
4. Click [**Save Formula**] to save your configuration.
 5. Apply the highstate.

VsFTPd Formula

The VsFTPd formula is used to configure the FTP service on the branch server.

Procedure: Configuring VsFTPd

1. In the SUSE Manager Web UI, open the details page for the branch server, and navigate to the **Formulas** tab.
2. Select the **Vsftpd** formula, and click [**Save**].
3. Navigate to the **Formulas > Vsftpd** tab, and set these parameters:
 - In the **FTP server directory** field, enter **/srv/saltboot**.
 - In the **Internal Network Address** field, enter the IP address of the branch server (for example: **192.168.1.5**).
 - All other fields can retain their default values.
4. Click [**Save Formula**] to save your configuration.
5. Apply the highstate.

Salt Formulas Coming with SUSE Manager

For general information, see the [Salt Formulas installation and usage instructions](https://docs.saltstack.com/en/latest/topics/development/conventions/formulas.html) at <https://docs.saltstack.com/en/latest/topics/development/conventions/formulas.html>.

Locale

The locale formula allows setting **Timezone`** and **[guimenu]Keyboard and Language`**.

Domain Name System (Bind)

With the bind formula you set up and configure a Domain Name System (DNS) server. For technical information about the bind formula and low-level pillar data, see the **README.rst** file on the SUSE Manager server: **/usr/share/susemanager/formulas/metadata/bind/README.rst**.

DNS is needed to resolve the domain names and host names into IP addresses. For more information

about DNS, see the SLES Administration Guide, Services, The Domain Name System.

Figure 2. Bind Formula

In the **Config** group you can set arbitrary options such as **directory** where are the zone data files (usually `/var/lib/named/`) or **forwarders**. Click [**Add Item**] to provide more Key/Value fields for configuration.

Check **Include Forwarders** if you want to rely on an external DNS server if your DNS is down (or is otherwise not able to resolve an address).

At least, you will configure one zone. In **Configured Zones** define your zone; for example, **example.com**. Then in **Available Zones** configure this zone: as **Name** enter your zone (in this case **example.com**) and the **File** to which this configuration should be written (**example.com.txt**). Enter the mandatory **SOA** record (start of authority), and the A, NS, and CNAME **Records** you need.

On the other hand, if no **records** entry exists, the zone file is not generated by this state rather than taken from `salt://zones`. For how to overwrite this URL, see `pillar.example`.

← Prev

Next →

Save Formula

Clear values

Configured Zones

Zone 1

Name:

?

Type:

master

Notify:

☐

+ Add Item

Available Zones

Zone 1

Name:

?

File:

SOA

NS:

ns@zone

Contact:

admin@domain

Figure 3. bind-02-zones

← Prev

Next →

Save Formula

Clear values

Available Zones

Zone 1

Name:

?

File:

SOA

NS:

ns@zone

Contact:

admin@domain

Serial:

auto

Class:

IN

Refresh:

8600

⌵⌶

Retry:

900

⌵⌶

Expiry:

86000

⌵⌶

NXDOMAIN:

500

⌵⌶

TTL:

8600

⌵⌶

Figure 4. bind-03-records

Records

A

+ Add Item

NS

@

+ Add Item

CNAME

+ Add Item

Generate Reverse

Network:

For Zones

+ Add Item

← Prev Next → Save Formula Clear values

Figure 5. *bind-03-records2*

In **Generate Reverse**, and define reverse mapping and for which zones:

Generate Reverse

Network:

For Zones

+ Add Item

+ Add Item

Figure 6. *bind-04-reverse*

When saved, data is written to `/srv/susemanager/formula_data/pillar/<salt-minion.example.com>_bind.json`.

If you apply the highstate (**System Details** > **States** > **Highstate**), it first ensures that **bind** and all required packages will get installed. Then it will start the DNS service (**named**).

Dhcpd

With the `dhcpd` formula you set up and configure a DHCP server (Dynamic Host Configuration Protocol). For technical information about the `dhcpd` formula and low-level pillar data, see the Pillar example file `/usr/share/susemanager/formulas/metadata/dhcpd/pillar.example`.

DHCP is needed to define network settings centrally (on a server) and let clients retrieve and use this information for local host configuration. For more information about DHCP, see the SLES Administration Guide, Services, DHCP.

Figure 7. `dhcpd` formula

Domain Name.

Domain Name Servers. One or more Domain Name Service (DNS) servers.

On which interface(s) the DHCP server should listen (**Listen interfaces**). Set option for this interface: Authoritative: Max Lease Time: Default Lease Time:

Next is at least one network in the **Network configuration (subnet)** group (with IP address, netmask, etc.). You define every network with **Dynamic IP range**, **Routers**, and **Hosts with static IP addresses (with defaults from subnet)** (optionally).

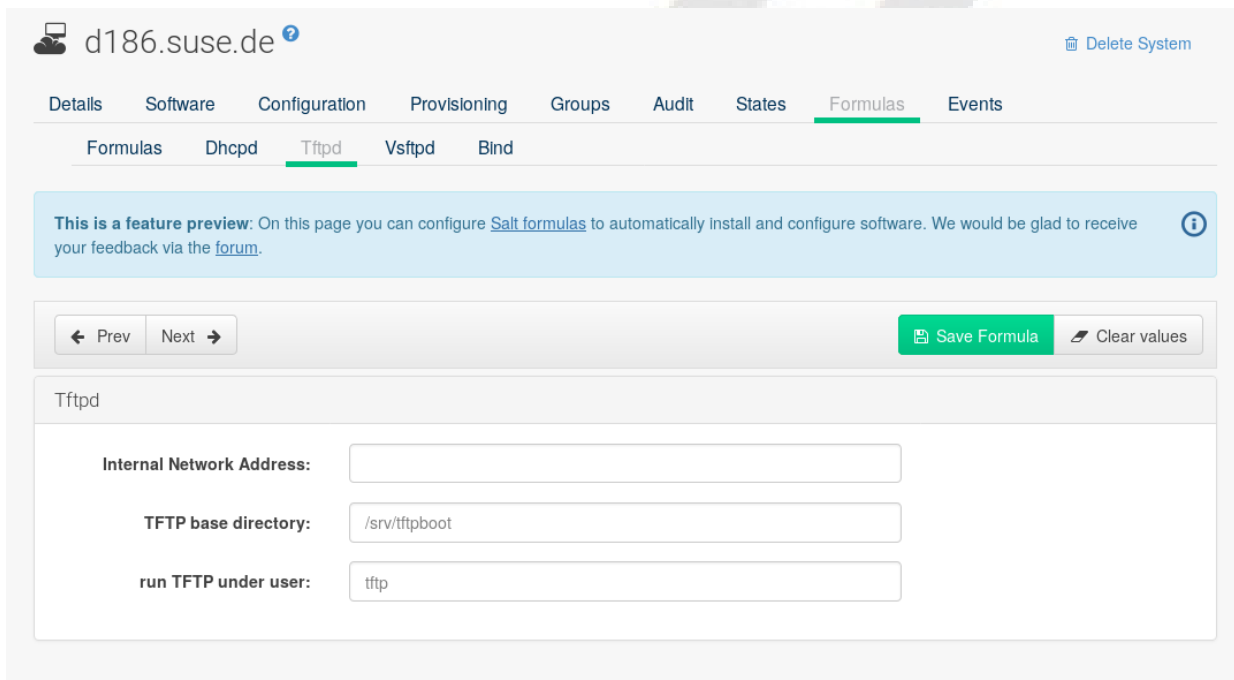
And finally **Hosts with static IP addresses (with global defaults)**.

If you apply the highstate (**System Details** > **States** > **Highstate**), it first ensures that **dhcp-server** and all required packages will get installed. Then it will start the DHCP service (**dhcpcd**).

Tftpd

With the tftpd formula you set up and configure a TFTP server (Trivial File Transfer Protocol). A TFTP server is a component that provides infrastructure for booting with PXE.

For more information about setting up TFTP, see the SLES Deployment Guide, Preparing Network Boot Environment, Setting Up a TFTP Server.



The screenshot shows the SUSE Manager web interface for the system 'd186.suse.de'. The 'Formulas' tab is selected, and the 'Tftpd' formula is chosen. A blue banner at the top states: 'This is a feature preview: On this page you can configure Salt formulas to automatically install and configure software. We would be glad to receive your feedback via the forum.' Below this, there are navigation buttons 'Prev' and 'Next', and action buttons 'Save Formula' and 'Clear values'. The configuration form for 'Tftpd' includes three input fields: 'Internal Network Address' (empty), 'TFTP base directory' (default: /srv/tftpboot), and 'run TFTP under user' (default: tftp).

Figure 8. tftpd formula

For setting up a TFTP server, specify the **Internal Network Address**, **TFTP base directory** (default: **/srv/tftpboot**), and **run TFTP under user** (default: **sftp**).

If you apply the highstate (**System Details** > **States** > **Highstate**), it first ensures that **atftp** and all required packages will get installed. Then it will start TFTP (**atftpd**).

Vsftpd

With the vsftpd formula you set up and configure Vsftpd. Vsftpd is an FTP server or daemon, written with security in mind. "vs" in its name stands for "Very Secure".

Figure 9. *vsftpd* formula

For configuring a VSFTP server, specify the settings and options in the Vsftpd formula. There are settings such as **FTP server directory**, **Internal Network Address**, **Enable ssl**, etc.

If you apply the highstate (**System Details** > **States** > **Highstate**), it first ensures that **vsftpd** and all required packages will get installed. Then it will start the VSFTP service (**vsftpd**).

For more information about setting up and tuning Vsftpd, see the documentation coming with the **vsftpd** package (**/usr/share/doc/packages/vsftpd/** when the package is installed).

Install the Example Formula

This section provides guidance on installing and using SUSE-provided Salt formulas.

Procedure: Installing the Locale Formula

1. Install the locale formula with:

```
zypper install locale-formula
```



This installs the package contents to `/usr/share/susemanager/formulas/{metadata,states}`

2. After installing the RPM, log in to the SUSE Manager Web UI.
3. Browse to the **Main Menu** > **System Details** page of any minion you would like to apply the formula to.
4. On the **Main Menu** > **System Details** page you will see a new [**Formulas**] tab. Select it to view a list of installed formulas.
5. From the [**Formulas**] list select **Formulas** > **Locale** and click [**Save**].
6. A new tab will appear next to the **Formula** > **Locale** subtab. Select the new **Formulas** > **Locale** tab.
7. The **Formulas** > **Locale** tab contains options for setting the language, keyboard layout, timezone, and whether hardware clock is set to UTC. Select the desired options and click [**Save**].
8. Run the following command to verify pillar settings. The output has been truncated.

```
salt '$your_minion' pillar.items
```

```
...
  keyboard_and_language:
    -----
    keyboard_layout:
      English (US)
    language:
      English (US)
  machine_password:
    foobar
  mgr_server:
    manager_server
  org_id:alt '$your_minion_here'
    1
  timezone:
    -----
    hardware_clock_set_to_utc:
      True
    name:
      CET
  ...
```

9. Apply this state to your minion by applying the highstate from the command line with:

```
salt '$your_minion' state.highstate
```



You can also apply the highstate from the previous formula tab from the SUSE Manager Web UI by selecting **System Details** > **States** and clicking [**Apply Highstate**].

SSH Integration

This section provides an overview of the [Salt SSH](#) integration with SUSE Manager. This integration adds support for both `ssh-push` and `ssh-push-tunnel` connections for Salt minions.

SSH Push Overview

Like the traditional stack, Salt minions may use an `ssh` connection to manage minions in place of [Zeromq](#). This additional functionality is based on Salt SSH. Salt SSH enables you to execute salt commands and states via `ssh` without ever needing to install a salt-minion.

When the server executes an action on a minion an `ssh` connection is made on demand. This connection differs from the always-connected mode used by minions managed via `Zeromq`.

In SUSE Manager there are two `ssh-push` methods. In both use cases the server initiates an `ssh` connection to the minion in order to execute a Salt call using [salt-ssh](#). The difference in the two methods is how [zypper/yum](#) initially connects to the server repositories:

zypper Connection Methods:

ssh-push

`zypper` works as usual. The `http(s)` connection to the server is created directly.

ssh-push-tunnel

The server creates an `http(s)` connection through an `ssh` tunnel. The `http(s)` connection initiated by [zypper](#) is redirected through the tunnel by means of [/etc/hosts](#) aliasing (see below). This method should be used for in place firewall setups that block `http(s)` connections from a minion to the server.

Salt SSH Integration

As with all Salt calls, SUSE Manager invokes [salt-ssh](#) via the [salt-api](#).

Salt SSH relies on a Roster to obtain details such as hostname, ports, and `ssh` parameters of an `ssh` minion. SUSE Manager keeps these details in the database and makes them available to Salt by generating a temporary Roster file for each `salt-ssh` call. The location of the temporary Roster file is supplied to `salt-ssh` using the `--roster-file= option`.

Authentication

`salt-ssh` supports both password and key authentication. SUSE Manager uses both methods:

Password and Key Authentication:

Bootstrapping Authentication

Password authentication is used only when bootstrapping. During the bootstrap step the key of the server is not authorized on the minion and therefore a password must be utilized for a connection to

be made. The password is used transiently in a temporary roster file used for bootstrapping. This password is not stored.

Common Salt Call Authentication

All other common salt calls use key authentication. During the bootstrap step the ssh key of the server is authorized on the minion (added to a minion's `~/.ssh/authorized_keys` file). Therefore subsequent calls no longer require a password.

User Account for salt-ssh Calls

The user for `salt-ssh` calls made by SUSE Manager is taken from the `ssh_push_sudo_user` setting. The default value of this is `root`.

If the value of `ssh_push_sudo_user` is not `root` then the `--sudo` options of `salt-ssh` are used.

SSH Push Tunnel HTTP(s) Redirection

For the `ssh-push-tunnel` method the traffic originating from zypper/yum has to be redirected through an ssh tunnel in order to bypass any firewall blocking a direct connection from the minion to the server.

This is achieved by using port `1233` in the repo url:

```
https://suma-server:1233/repourl...
```

Next alias the suma-server hostname to localhost in `/etc/hosts`:

```
127.0.0.1    localhost    suma-server
```

The server creates a reverse ssh tunnel that connects `localhost:1233` on the minion to `suma-server:443` (`ssh ... -R 1233:suma-server:443`)

The result is that zypper/yum will actually connect to `localhost:1233` which is then forwarded to `suma-server:443` via the ssh tunnel.

This implies that zypper can contact the server only if the tunnel is open. This happens only when the servers executes an action on the minion. Manual zypper operations that require server connectivity are not possible in this case.

SUSE Manager Salt SSH Call Sequence

1. Prepare the Salt Roster for the call
 - a. Create remote port forwarding option IF the contact method is ssh-push-tunnel
 - b. Compute the ProxyCommand IF the minion is connected through a proxy

c. create Roster content:

- **hostname**
- **user**
- **port**
- **remote_port_forwards**: The remote port forwarding ssh option
- **ssh_options**: other ssh options:
 - **ProxyCommand**: If the minion connects through a SUMA proxy
- **timeout**: default 180s
- **minion_opts**:
 - **master**: set to the minion id if contact method is ssh-push-tunnel

2. create a temporary Roster file

3. execute a synchronous salt-ssh call via the API

4. remove the temporary Roster file

Additional Information:

[SaltSSHService.callSyncSSH](#)

Bootstrap Process Sequence

Bootstrapping minions uses salt-ssh under the hood. This happens for both regular and ssh minion.

The bootstrap sequence is a bit different than the regular salt-ssh call:

1. For a regular minion generate and pre-authorize the Salt key of the minion
2. If this is an ssh minion and a proxy was selected retrieve the ssh public key of the proxy using the `mgrutil.chain_ssh_cmd` runner. The runner copies the public key of the proxy to the server using ssh. If needed it can chain multiple ssh commands to reach the proxy across multiple hops.
3. Generate pillar data for bootstrap. Pillar data contains:

mgr_server

The hostname of the SUSE Manager server

minion_id

The hostname of the minion to bootstrap

contact_method

The connection type

mgr_sudo_user

The user for salt-ssh

activation_key

If selected

minion_pub

The public minion key that was pre-authorized

minion_pem

The private minion key that was pre-authorized

proxy_pub_key

The public ssh key that was retrieved from the proxy if the target is an ssh minion and a proxy was selected

4. If contact method is **ssh-push-tunnel** fill the remote port forwarding option
5. if the minion connects through a SUMA proxy compute the **ProxyCommand** option. This depends on the path used to connect to the proxy, e.g. server → proxy1 → proxy2 → minion
6. generate the roster for bootstrap into a temporary file. This contains:
 - **hostname**
 - **user**
 - **password**
 - **port**
 - **remote_port_forwards**: the remote port forwarding ssh option
 - **ssh_options**: other ssh options:
 - **ProxyCommand** if the minion connects through a SUMA proxy
 - **timeout**: default 180s
7. Via the Salt API execute:

```
salt-ssh --roster-file=<temporary_bootstrap_roster> minion state.apply
certs,<bootstrap_state>
```



<bootstrap_state> replaceable by **bootstrap** for regular minions or **ssh_bootstrap** for ssh minions.

The following image provides an overview of the Salt SSH bootstrap process.

[salt ssh bootstrap process] | *salt-ssh-bootstrap-process.png*

Figure 10. Salt SSH Bootstrap Process

Additional Information:

- [SSHMinionBootstrapper.java](#)
- [RegularMinionBootstrapper.java](#)
- [bootstrap/init.sls](#)
- [ssh_bootstrap/init.sls](#)

Proxy Support

In order to make salt-ssh work with SUSE Managers proxies the ssh connection is chained from one server/proxy to the next. This is also known as multi-hop or multi gateway ssh connection.

[salt ssh proxy multi hop] | *salt-ssh-proxy-multi-hop.png*

Figure 11. Salt SSH Proxy Multiple Hops

The ProxyCommand

In order to redirect the ssh connection through the proxies the ssh **ProxyCommand** option is used. This option invokes an arbitrary command that is expected to connect to the ssh port on the target host. The standard input and output of the command is used by the invoking ssh process to talk to the remote ssh daemon.

The ProxyCommand basically replaces the TCP/IP connection. It doesn't do any authorization, encryption, etc. Its role is simply to create a byte stream to the remote ssh daemon's port.

E.g. connecting to a server behind a gateway:

[salt ssh proxycommand] | *salt-ssh-proxycommand.png*



In this example netcat (nc) is used to pipe port 22 of the target host into the ssh std i/o.

Salt SSH Call Sequence via Proxy

Salt SSH Call sequence via a proxy.

1. SUSE Manager initiates the ssh connections as described above.
2. Additionally the ProxyCommand uses ssh to create a connection from the server to the minion through the proxies.

Twin Proxies and SSH Push

The following example uses the ProxyCommand option with two proxies and the usual ssh-push method

This is a test.

```
# 1
/usr/bin/ssh -i /srv/susemanager/salt/salt_ssh/mgr_ssh_id -o StrictHostKeyChecking=no -o
User=mgrshtunnel proxy1
# 2
/usr/bin/ssh -i /var/lib/spacewalk/mgrshtunnel/.ssh/id_susemanager_ssh_push -o
StrictHostKeyChecking=no -o User=mgrshtunnel -W minion:22 proxy2
```

1. Connect from the server to the first proxy
2. Connect from the first proxy to the second and forward standard input/output on the client to minion:22 using the -W option.

[salt ssh push push plain sequence] | *salt-ssh-push-push-plain-sequence.png*

Twin Proxies and SSH Push Tunnel

The following example uses the ProxyCommand option with two proxies over an ssh-push-tunnel connection:

```
# 1
/usr/bin/ssh -i /srv/susemanager/salt/salt_ssh/mgr_ssh_id -o User=mgrshtunnel proxy1
# 2
/usr/bin/ssh -i /home/mgrshtunnel/.ssh/id_susemanager_ssh_push -o User=mgrshtunnel proxy2
# 3
/usr/bin/ssh -i /home/mgrshtunnel/.ssh/id_susemanager_ssh_push -o User=root -R
1233:proxy2:443 minion
# 4
/usr/bin/ssh -i /root/.ssh/mgr_own_id -W minion:22 -o User=root minion
```

1. Connect from the server to the first proxy.
2. Connect from the first proxy to the second.
3. connect from the second proxy to the minion and open an reverse tunnel (-R 1233:proxy2:443) from the minion to the https port on the second proxy.
4. Connect from the minion to itself and forward the std i/o of the server to the ssh port of the minion (-W minion:22). This is equivalent to ssh ... proxy2 netcat minion 22 and is needed because ssh doesn't allow to have both the reverse tunnel (-R 1233:proxy2:443) and the standard i/o forwarding (-W minion:22) in the same command.

[salt ssh push push tunnel sequence] | *salt-ssh-push-push-tunnel-sequence.png*

Additional Information:

- [SaltSSHService.sshProxyCommandOption](#)

Users and SSH Key Management

In order to connect to a proxy the parent server/proxy uses a specific user called `mgrshtunnel`.

The ssh config `/etc/ssh/sshd_config` of the proxy will force the execution of `/usr/sbin/mgr-proxy-ssh-force-cmd` when `mgrshtunnel` connects.

`/usr/sbin/mgr-proxy-ssh-force-cmd` is a simple shell script that allows only the execution of `scp`, `ssh` or `cat` commands.

The connection to the proxy or minion is authorized using ssh keys in the following way:

1. The server connects to the minion and to the first proxy using the key in `/srv/susemanager/salt/salt_ssh/mgr_ssh_id`.
2. Each proxy has its own key pair in `/home/mgrshtunnel/.ssh/id_susemanager_ssh_push`.
3. Each proxy authorizes the key of the parent proxy or server.
4. The minion authorized its own key.

[salt ssh push ssh keys] | *salt-ssh-push-ssh-keys.png*

Figure 12. Salt SSH Key Authorization Process

Additional Information:

- `mgr-proxy-ssh-force-cmd`

Repository access via proxy

For both `ssh-push` and `ssh-push-tunnel` the minion connects to the proxy to retrieve packages and repo data.

The difference is how the connection works:

- In case of `ssh-push`, `zypper` or `yum` connect directly to the proxy using `http(s)`. This assumes there's not firewall between the minion and the proxy that would block `http` connections initiated by the minion.

[salt ssh push repo access] | *salt-ssh-push-repo-access.png*

- In case of `ssh-push-tunnel`, the `http` connection to the proxy is redirected through a reverse `ssh` tunnel.

[salt ssh push tunnel repo access] | *salt-ssh-push-tunnel-repo-access.png*

Proxy setup

When the `spacewalk-proxy` package is installed on the proxy the user `mgrsshtunnel` is created if it doesn't already exist.

During the initial configuration with `configure-proxy.sh` the following happens:

1. Generate a ssh key pair or import an existing one
2. Retrieve the ssh key of the parent server/proxy in order to authorize it on the proxy
3. Configure the `ssh` of the proxy to restrict the user `mgrsshtunnel`

This configuration is done by the `mgr-proxy-ssh-push-init` script. This is called from `configure-proxy.sh` and the user doesn't have to invoke it manually.

Retrieving the parent key is done by calling an HTTP endpoint on the parent server or proxy.

1. First `https://$PARENT/pub/id_susemanager_ssh_push.pub` is tried. If the parent is proxy this will return the public ssh key of that proxy.
2. If a `404` is received then it's assumed the parent is a server not a proxy and `https://$PARENT/rhn/manager/download/saltssh/pubkey` is tried.
 - a. If `/srv/susemanager/salt/salt_ssh/mgr_ssh_id.pub` already exists on the server it's returned.
 - b. If the public key doesn't exist (because `salt-ssh` has not been invoked yet) generate the key by calling the `mgrutil.ssh_keygen` runner.



`salt-ssh` generates a key pair the first time it is invoked in `/srv/susemanager/salt/salt_ssh/mgr_ssh_id`. The previous sequence is needed in case a proxy is configured before `salt-ssh` was invoked for the first time.

Additional Information:

- `com.suse.manager.webui.controllers.SaltSSHController`
- `mgrutil.ssh_keygen`
- `mgr-proxy-ssh-push-init`
- `spacewalk-proxy.spec`

Rate Limiting

Salt is able to run commands in parallel on a large number of minions. This can potentially create large amounts of load on your infrastructure. You can use these rate-limiting parameters to control the load in your environment.

These parameters are all configured in the `/etc/rhn/rhn.conf` configuration file.



Salt commands that are executed from the command line are not subject to these parameters.

Batching

There are two parameters that control how actions are sent to clients, one for the batch size, and one for the delay.

When the Salt master sends a batch of actions to the target minions, it will send it to the number of minions determined in the batch size parameter. After the specified delay period, commands will be sent to the next batch of minions. The number of minions in each subsequent batch is equal to the number of minions that have completed in the previous batch.

Choosing a lower batch size will reduce system load and parallelism, but might reduce overall performance for processing actions.

The batch size parameter sets the maximum number of clients that can execute a single action at the same time. Adjust the `java.salt_batch_size` parameter. Defaults to 100.

Increasing the delay increases the chance that multiple minions will have completed before the next action is issued, resulting in fewer overall commands, and reducing load.

The batch delay parameter sets the amount of time, in seconds, to wait after a command is processed before beginning to process the command on the next minion. Adjust the `java.salt_batch_delay` parameter. Defaults to 1.0 seconds.

Presence Ping Timeout

There are two parameters that control how presence pings from the Salt master are handled, one for the ping timeout, and one for the ping gather job.

Salt batch calls begin with the Salt master performing a presence ping on the target minions. A ping gather job runs on the Salt master to handle the incoming pings from the minions. Batched commands will begin only after all minions have either responded to the ping, or timed out.

The presence ping is an ordinary Salt command, but is not subject to the same timeout parameters as all other Salt commands (`timeout/gather_job_timeout`), rather, it has its own parameters (`presence_ping_timeout/presence_ping_gather_job_timeout`). You can configure the

global timeout values in the `/etc/salt/master.d/custom.conf` configuration file. However, to allow for quicker detection of unresponsive minions, the timeout values for presence pings are by default significantly shorter than those used elsewhere. You can configure the presence ping parameters in `/etc/rhn/rhn.conf`, however the default values should be sufficient in most cases.

A lower total presence ping timeout value will increase the chance of false negatives. In some cases, a minion might be marked as non-responding, when it is responding, but did not respond quickly enough. A higher total presence ping timeout will increase the accuracy of the test, as even slow minions will respond to the presence ping before timing out. Additionally, a higher presence ping timeout could limit throughput if you are targeting a large number of minions, when some of them are slow.

If a minion does not reply to a ping within the allocated time, it will be marked as **not available**, and will be excluded from the command. The Web UI will show a **minion is down** message in this case.

For more information on minion timeouts, see [scale-minions.pdf](#).

The presence ping timeout parameter changes the timeout setting for the presence ping, in seconds. Adjust the `java.salt_presence_ping_timeout` parameter. Defaults to 4 seconds.

The presence ping gather job parameter changes the timeout setting for gathering the presence ping, in seconds. Adjust the `java.salt_presence_ping_gather_job_timeout` parameter. Defaults to 1 second.

Disabling the Salt Mine

In older versions, SUSE Manager used a tool called Salt mine to check minion availability. The Salt mine would cause minions to ping the server every hour, which created significant load. With the introduction of a more efficient mechanism in SUSE Manager 3.2, the Salt mine is no longer required. Instead, the SUSE Manager server uses Taskomatic to ping only the minions that appear to have been offline for twelve hours or more, with all minions being pinged at least once in every twenty four hour period by default.

Newly registered Salt minions will have the Salt mine disabled by default. If the Salt mine is running on your system, you can reduce load by disabling it. This is especially effective if you have a large number of minions.

Disable the Salt mine by running this command on the server:

```
salt '*' state.sls util.mgr_mine_config_clean_up
```

This will restart the minions and generate some Salt events to be processed by the server. However, if you have a large number of minions, handling these events could create excessive load. To avoid this, you can execute the command in batch mode with this command:

```
salt --batch-size 50 '*' state.sls util.mgr_mine_config_clean_up
```

You will need to wait for this command to finish executing. Do not end the process with **Ctrl+C**.

Scaling Salt Clients

Salt Minion Onboarding Rate

The rate at which SUSE Manager can on-board minions (accept Salt keys) is limited and depends on hardware resources. On-boarding minions at a faster rate than SUSE Manager is configured for will build up a backlog of unprocessed keys slowing the process and potentially exhausting resources. It is recommended to limit the acceptance key rate programmatically. A safe starting point would be to on-board a minion every 15 seconds, which can be implemented via the following command:

```
for k in $(salt-key -l un|grep -v Unaccepted); do salt-key -y -a $k; sleep 15; done
```

Minions Running with Unaccepted Salt Keys

Minions which have not been on-boarded, (minions running with unaccepted Salt keys) consume resources, in particular inbound network bandwidth for ~2.5 Kb/s per minion. 1000 idle minions will consume around ~2.5 Mb/s, and this number will drop to almost 0 once on-boarding has been completed. Limit non-onboarded systems for optimal performance.

Salt's official documentation suggests the maximum number of opened files should be set to at least $2 \times$ the minion count. Current default is 16384, which is sufficient for ~8000 minions. For larger installations, this number may be increased by editing the following line in `/usr/lib/systemd/system/salt-master.service`:

```
LimitNOFILE=16384
```

Salt Timeouts

Background Information

Salt features two timeout parameters called `timeout` and `gather_job_timeout` that are relevant during the execution of Salt commands and jobs—it does not matter whether they are triggered using the command line interface or API. These two parameters are explained in the following article.

This is a normal workflow when all minions are well reachable:

- A salt command or job is executed:

```
salt '*' test.ping
```

- Salt master publishes the job with the targeted minions into the Salt PUB channel.
- Minions take that job and start working on it.

- Salt master is looking at the Salt RET channel to gather responses from the minions.
- If Salt master gets all responses from targeted minions, then everything is completed and Salt master will return a response containing all the minion responses.

If some of the minions are down during this process, the workflow continues as follows:

1. If `timeout` is reached before getting all expected responses from the minions, then Salt master would trigger an additional job (a Salt `find_job` job) targeting only pending minions to check whether the job is already running on the minion.
2. Now `gather_job_timeout` is evaluated. A new counter is now triggered.
3. If this new `find_job` job responses that the original job is actually running on the minion, then Salt master will wait for that minion's response.
4. In case of reaching `gather_job_timeout` without having any response from the minion (neither for the initial `test.ping` nor for the `find_job` job), Salt master will return with only the gathered responses from the responding minions.

By default, SUSE Manager globally sets `timeout` and `gather_job_timeout` to 120 seconds. So, in the worst case, a Salt call targeting unreachable minions will end up *with 240 seconds of waiting* until getting a response.

A Presence Ping Mechanism for Unreachable Salt Minions

In order to prevent waiting until timeouts are reached when some minions are down, SUSE introduced a so-called "presence mechanism" for Salt minions.

This presence mechanism checks for unreachable Salt minions when SUSE Manager is performing synchronous calls to these minions, and it excludes unreachable minions from that call. Synchronous calls are going to be displaced in favor of asynchronous calls but currently still being used during some workflows.

The presence mechanism triggers a Salt `test.ping` with a custom and fixed short Salt timeout values. Default Salt values for the presence ping are: `timeout = 4` and `gather_job_timeout = 1`. This way, we can quickly detect which targeted minions are unreachable, and then exclude them from the synchronous call.

Overriding Salt Presence Timeout Values

SUSE Manager administrators can increase or decrease default presence ping timeout values by removing the comment markers (`\#`) and setting the desired values for `salt_presence_ping_timeout` and `salt_presence_ping_gather_job_timeout` options in `/etc/rhn/rhn.conf`:

```
# SUSE Manager presence timeouts for Salt minions
# salt_presence_ping_timeout = 4
# salt_presence_ping_gather_job_timeout = 1
```

Salt SSH Minions (SSH Push)

Salt SSH minions are slightly different than regular minions (zeromq). Salt SSH minions do not use Salt PUB/RET channels but a wrapper Salt command inside of an SSH call. Salt `timeout` and `gather_job_timeout` are not playing a role here.

SUSE Manager defines a timeout for SSH connections in `/etc/rhn/rhn.conf`:

```
# salt_ssh_connect_timeout = 180
```

The presence ping mechanism is also working with SSH minions. In this case, SUSE Manager will use `salt_presence_ping_timeout` to override the default timeout value for SSH connections.

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