

# Introduction to the Future of AI

- The rapid development of AI raises ethical questions about job displacement, bias in algorithms, data privacy, and accountability.
- There is growing concern about the impact of AI and ML on job displacement and employment opportunities.
- According to a literature review, AI and ML may lead to job displacement in certain industries, as well as the potential for new employment opportunities.
- The paper highlights the need for further research on the impact of AI and ML on job displacement and employment opportunities.
- A study found that AI and ML may displace jobs in sectors such as manufacturing, transportation, and customer service, but create new opportunities in fields like healthcare and finance.

*Notes: Speaker notes: The future of AI is a complex and multifaceted topic, with both benefits and drawbacks. As AI continues to develop, it's essential to address the ethical concerns surrounding job displacement, bias, and data privacy.*

# Potential Impact of AI on Society

- Healthcare chatbots offer benefits such as aiding in medical decisions and enhancing physical activity with efficiencies comparable to clinicians.
- The promise of chatbots in healthcare is considerable, offering potential for more efficient, cost-effective, and high-quality care.
- According to Business Group on Health's 2026 Employer Health Care Strategy Survey, employers and their partners are most likely to use AI in benefits communication in 2026.
- Employers, health plans, and vendor solutions are embedding AI into virtual health platforms to recommend in-network providers, guide members to high-value sites of care, and offer more personalized benefits suggestions.
- The use of artificial intelligence (AI) across healthcare and employee benefits programs is rapidly growing in scope and complexity.

*Notes: The integration of AI in healthcare and employee benefits programs is transforming the industry, offering numerous benefits and opportunities for growth.*