



Trip Booked
On Wed, 04 May 22



Dear Customer,

Thank you for your booking. Your booking (PNR: 253317602-1011 | Ticket: 1011) includes the following trips:

Please follow and comply with the local government's travel advisories and guidelines such as carrying medical certificates, ID, etc. You may be denied boarding if you don't comply.

PICKUP AT: 09:50, 10 May Add to Calendar

Indore

Sayaji Main Gate, Near Sayaji Circle, Indore

DROPOFF AT: 09:30, 11 May

Jaipur

Gopal Wadi



Bus Type

bharat benz



Bus Number

Not Assigned



Our Contact No

9424388888, 0731-2510007-8-9



Pickup Contact No

0731-4224404, 9424388888, 0731-2510006



Seats Booked
02



Paid Amount
INR 2100

Passenger Details

Seat / Berth	Name, Age, Sex	Base Fare	GST	Total Fare
11	Syed Ridwan Ahmad, 20, Male	₹1000	₹50	₹1050
12	Vipul Choudhary, 19, Male	₹1000	₹50	₹1050
Total Ticket Fare and GST		₹2000	₹100	₹2100

Invoice Details (Paid Amount Breakup)

Item Description	Total
Total Seat/ Berth Fare (Including GST)	₹2100
Amount Paid*	₹2100

*Insurance & Reliability Service Fees, Discounts (of any kind) are non-refundable

*Cancellation charges to be calculated on base fare of seats cancelled

Cancellation Policy

Time Before Departure	Cancellation Charges
More than 1500 hrs	10 %
1500 hrs to 48 hrs	20 %

48 hrs to 24 hrs	30 %
24 hrs to 12 hrs	50 %
12 hrs to 8 hrs	98 %

FAQS related to this booking



How do I modify this booking ?

If you feel there is an error with your booking or you want to prepone/postpone your booking, you can now do this by digitally paying a nominal fee. You just need to login to your account through burger menu (in mobile) , go into My Booking, and then under "Upcoming" trips, choose the trip that you want to modify, by clicking on "Modify Booking".



How to cancel this booking?

If for some reason you want to cancel this booking, you can do so by logging into your account through burger menu (in mobile) , go into My Booking, and then under "Upcoming" trips and click on "Cancel" button to either "partially" (some passengers) or fully. You shall be charged a cancellation charges and remaining amount after due deductions shall be refunded to payment gateway that was used during this booking. The refund may take anywhere around 7-10 working bank days.

COVID 19 Guidelines for Passenger



Passengers to adhere to Social distancing & maintain minimum touch policy during onboarding, deboarding and journey



Travellers to install & register on indian government's Arogya Setu app and show the green status while onboarding



Before onboarding and during journey, travellers need to ensure they are carrying and wearing their protective face mask



A thermal screening may be performed during onboarding and any passenger with fever may be denied boarding



Travellers are advised to carry their own sanitized blankets, pillows, bedsheet, water bottle and food items during the travel



Travellers should carry a bottle of hand sanitizer and keep sanitizing their hands during the journey or post any contact



Travellers are advised to carry digital copies of their tickets either in sms or mobile as much as possible



Sick people shouldn't travel and apply for cancellation



Travellers should avoid moving in aisle area. They should minimise their usage of toilets etc.

Terms & Conditions

Additional information

Use your PNR no for all communication you have directly with hans travels (i) pvt ltd. about this booking.

Your PNR no serves as confirmation of your ticket status.

Carry a print out of this e-ticket and present it to the bus counter at time of check in.

Passengers are required to furnish a valid identity proof (driving license, student/company card, Passport, PAN or Voter id). Falling to do so can result in boarding being denied by the bus operator.

The arrival and departure time on the ticket is tentative. However, bus will not leave the source before scheduled departure.

Web Fare Rules

All times indicated is IST (Indian Standard Time)

All your e-tickets can be cancelled online, subject to Terms & Conditions of cancellations.

However please note that the cancellation fee differ.

Reporting time is 15 minutes before scheduled departure. Guest are advised to reach well in-time.

Fees and schedules are subject to change without notice.

hans travels (i) pvt ltd. will not be liable in any way for the delay / cancellation / diversion / unsatisfactory service by the respective operator.

hans travels (i) pvt ltd. does not provide hotel accommodation / meals /transportaion in case of /delay / cancellation /diversion.

hans travels (i) pvt ltd. highly recommends that you remove all valuables (cameras, jewelry, money, electronics, perishables, etc.) and medication from your luggage. In case, the passenger decides to carry any valuables against the above advice; they will do this at their own risk and shall not hold hans travels (i) pvt ltd. responsible for any pilferage / damage / etc. to so much valuables.

hans travels (i) pvt ltd. assumes no liability for wear and tear to luggage.

Powered by | 