Smart Complaint System is a system to file a complaint which uses Blockchain Technology , so that complaint is filed immediately according to their belonging category and it can be transferred to that particular category and resolved as soon as possible. It also shows the progress report of the filed complaint .

User have two option login/signup . you can signup as user , police and as a municipal officer . Now User can file a complaint on this platform and police and municipal officer can see the status of their complaints and user can also see the status of their filed complaints . There Will be a two dashboard one for police that will monoterize over all the filed complaints and check the status of their filed complaints and other dashboard will be for user by this dashboard user can file a complaint and that complaint fill we fetched by police and sent to their respective department for solving as soon as possible.

 In this Project you can file a complaint and use images , videos as a proof for the complaint . And We used Blockchain so that your filed complaint will remain temper proof so that no one can change the filed complaints so it can lead to decrease in corruption.

This Smart Complaint System cover wide range of categories of complaints are Criminal ,Road and Municipality . Now then these complaints are transferred to their respective Departments so that the problem can be solved as soon as possible .

This Smart complaint System also uses chatboat , that chatboat will use new users to how to file a complaint and how to use this smart complaint system .