# Review on Emotion-Based Speech Analysis For Disaster Response and Crisis Management

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Abstract—Emotion Based Discourse Examination is crucial in emergency situations for the the board, working with the understanding of close to home states during catastrophes. The most recent Speech Emotion Recognition (SER) techniques for crisis scenarios are discussed in this abstract. Approaches, for example, coordinating BLSTM and LSTM organizations and using IMEMD-CRNN framework exhibit promising progressions in feeling acknowledgment. Different models enveloping consideration based BiLSTM, CNN-LSTM, Transformers, and Progressive Consideration Organizations exhibit adequacy in perceiving feelings during emergencies. This research emphasizes the significance of different fusion for enhanced SER and provides a roadmap for the development of improved crisis management models and architectures in the future.

Index Terms—SER, IMEMD-CRNN, CNN-LSTM, BLSTM, LSTM

# I. INTRODUCTION

In an environment of rapid technological advancement, understanding and analyzing human emotions in emergency situations has become an important pursuit in many fields. This review is designed to provide a comprehensive research and report on various aspects of emotional intelligence in stress, including emotional intelligence (SER), social emotional analysis energy during natural disasters [5] [1], and the concept of signal communication in crises. detection [4]] and sentiment analysis on platforms such as Twitter during critical events [1]. Speech Emotion Recognition (SER) and emergencies. In human-computer interaction (HCI), speech recognition plays an important role in this breakthrough. Thoughts expressed in

words are especially important in emergency situations [7]. Its applications include call centers, healthcare and digital marketing. However, improving the accuracy of natural language emotion recognition is still a challenge. Research is constantly working towards the creation of systems that can overcome language barriers, recognize different views of the speaker, and work well in noisy environments [2]. The role of social media in disaster response. The emergence of social media platforms has revolutionized the dissemination of messages and information. Expression of emotions, especially during natural disasters [8]. This chapter highlights the importance of public opinion surveys in assessing public opinion, influencing the way public opinion is influenced, and influencing emergency decision-making, providing a good insight into disaster management [6]. Voice Analysis Research in CrisisIt is important to understand the emotions sent by voice signals in crises. Traditional methods use multitasking to identify emotions in the mind to help solve communication problems when sending voice data across the network in critical situations [4]. Sentiment analysis and discovery on Twitter. Twitter's immediacy makes it useful during important events, providing a quick understanding of public opinion and sentiment[1]. This chapter explores the integration of event detection and sentiment analysis using Twitter profiles, using the Las Vegas shooting study as an example [1]. This comprehensive review integrates and presents a wide range of research theories in crisis situations and suggests that competition among leaders and misunderstandings of the response process are important for solving future problems in crisis management.

#### IV. PROPOSED METHODOLOGY

# A. Objective

This research has the target to compare different emotion recognition by using speech and to figure out which is the best one by providing a brief comparison in between different implementations, methodologies, and datasets. Provide a better view for the readers to make them understand what they can use or what will be the best way to use it.

# B. Aim

- Compare between provided models and their implementation.
- Compare in between the results and figure out what will be the best to use according to their accuracy.
- To provide a final result for them.

# III. LITERATURE REVIEW

To find out the impact of emotions in a speech, we have gone through many research papers and journals which have extensively talked about emotion patterns in speeches. Authors Sung-Woo Byun and Seok-Pil Lee made a database containing emotional speech that would analyze emotions related to speeches in Korean language[1]. Authors Gang Liu, Shifang Cai and Ce Wang had taken the approach of multitask learning, where they trained all the implicit attribute classification and speech-emotion classifiers at the same time. They had also carried out a binary classification experiment of implicit emotion attributes, where the results justify the reliability of their hypothesis[2]. Authors Bagus Tris Atamaja, Kiyoaki Shirai and Masato Akagi have proposed a methodology, where firstly they have used the approach of Speechbased Emotion Recognition with LSTM networks. After that, they have used Word-Embeddings based Emotion Recognition with Dense networks. Finally, they have combined the two methods to form a Dense network to predict the recognition of emotions related to speeches[3]. Authors of the paper[4] have used a machine learning technique, where emotions are classified into five different categories, namely anger, fear, happiness, sadness and disgust. They have used audio signals to extract features required to train classifiers that would easily recognise the underlying emotion related to the speech. Authors Anuja Thakur and Sanjeev Dhull[5] have talked about different approaches for developing speech recognition that would be independent of language and speaker. They have also talked about different pre-processing techniques, feature extraction methods and classifiers used for speech emotion recognition. Authors of [8] have discussed the psychological impact of emotion on a speech, where they have explored the human speech production system to detect the emotionally significant regions of a speech. Authors of the paper[9] have used the sliding window method and an Artificial Neural Network(ANN) model to extract features for Speech Emotion Detection(SED).

Emotion-based speech analysis for disaster response and crisis management typically involves a combination of algorithms and techniques from natural language processing (NLP), machine learning, and signal processing. Author Tris, Sirai and Massto have used different features in order to recognise the emotions from different speech where they have used different features like extraction from speech, acoustic feature extraction and speech emotion recognition models where the whole speech and voice segments using bidirectional LSTM networks, with or without attention models [6]. Here the author has utilized discourse Feeling Acknowledgment where acoustic elements are separated from discourse fragments after quietness expulsion. Highlights incorporate time and ghostly area highlights, MFCCs (Mel-recurrence cepstral coefficients), and chromas. Alongside that, different profound learning designs (LSTM, consideration models) are assessed for discourse-based feeling acknowledgment. The author additionally utilized the word Implanting feeling acknowledgment where they separated printed information from records tokenized and changed over into word embeddings alongside various profound learning structures (CNN, LSTM, LSTM with consideration) are investigated for text-based feeling acknowledgment. In Consolidating Discourse and Text Highlights creator has proposed a methodology that includes joining the acoustic elements from discourse with word embeddings from text information with various models, including CNN, LSTM, and mixes of organizations, which are assessed for joined feeling acknowledgment [6]. As per creator Sun, Li and Mama they have zeroed in on a methodology called IMEMD-CRNN (Further developed Concealing Exact Mode Decay -Convolutional Repetitive Brain Organization) for foreseeing feelings in discourse signals. The strategy comprises of three fundamental modules: IMEMD-based profound discourse signal deterioration, extraction of time-recurrence highlights from IMFs (Inherent Mode Capabilities), and discourse feeling acknowledgment in light of CRNN (Convolutional Repetitive Brain Organization) [7]. Here creators have utilized different IMEMD-based Close-to-home Discourse Signal Decay like EMD (Observational Mode Disintegration), Covering Signalbased EMD (MSEMD) and Further developed Concealing EMD (IMEMD). In EMD they have utilized motional discourse signal deterioration Non-fixed signals are separated by this into IMFs (Natural Mode Capabilities) and a buildup likewise various addresses mode mixing issues in EMD by using a sinusoidal veiling sign to disconnect different repeat parts alongside that creator additionally proposes a unique procedure to fabricate disguising signs that relieve mode mixing. It adds a disguising sign to the principal sign, breaks down it using EMD, and dispenses with the veiling sign to get high-repeat parts [7]. Extraction of Highlights In light of IMEMD Tone Elements: uses IMEMD decay to separate Hilbert range dispersion and shape highlights, among other ghostly elements. Mel-repeat cepstral coefficients (SMFCC) from the recreated signal procured through IMEMD, close by

the first and second auxiliaries of SMFCC for discovering passing information. Convolutional Discontinuous Cerebrum Association (CRNN) which contains four 2D CNN blocks, followed by bidirectional GRUs and totally related layers, utilizing softmax inception at the outcome layer, alongside they have likewise utilized the Adam enhancer and crossentropy misfortune to prepare the organization over different ages at a foreordained learning rate and little bunch size [7]. The overall objective of the proposed method is to use a CRNN architecture and IMEMD-based signal decomposition, followed by feature extraction, to boost the robustness and accuracy of speech-emotion recognition systems. The IMEMD strategy means to relieve mode blending in EMD, while the CRNN model is utilized to gain and order feelings from the removed elements. This approach is intended to improve feeling forecast in discourse and announces consolidating signal handling procedures with profound learning techniques. According to Vydana, P. Vikash, T. Vamsi, K. P. Kumar, and A. K. Vuppala Identifying emotionally Important Areas where one needs to calculate is utilized to recognize sincerely critical sections inside an expression [8]. These fragments address the durationally short emotive motions made by the speaker. Along with that highlight extraction of ghastly vectors when the genuinely huge districts are recognized, phantom vectors are processed from the discourse information inside these distinguished portions. Using model turn of events where Gaussian Blend Displaying (GMM) which strategy is utilized to make models for feeling acknowledgment utilizing the unearthly vectors extricated from the genuinely critical portions [8]. According to Liu, Y. Mou, Y. Ma, C. Liu and Z. Dai the review proposes a methodology for perceiving feelings in discourse through a sliding windowbased technique combined with counterfeit brain organization (ANN) displaying. Where one needs to use non-stop sliding windows of a particular length (M $\delta$ ) and slide distance ( $\Delta$ ) to perceive feelings window by window inside a discourse test [9]. Identifying emotional significance to critical locales inside every expression utilizing sliding windows, creating a succession addressing close-to-home vectors. Also, weight conveyance capability and lattice development put a weight circulation capability to portray the commitment of feeling from span level to window-level feelings. Develop a framework (G) to plan span-level close-to-home vectors to windowlevel profound vectors. This models close-to-home dispersions inside every window utilizing Gaussian likelihood thickness capabilities, approximating profound commitment inside every window. Also, use fusion and extraction of features from where one can determine span level close to home vectors (e\*) in view of the weight dispersion and straightforwardly perceives window-level profound vectors (E). Both e\* and E are considered as highlights and melded. End with testing the EMO-DB Dataset: Assesses the proposed model utilizing the Berlin Feeling Data set (Emotional DB), choosing explicit feelings for examination. Conducts five-overlay cross-approval for preparing and testing sets, guaranteeing speaker autonomy [9].

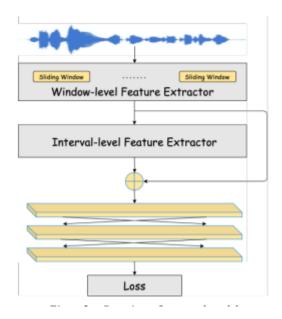


Fig. 1. Overview of proposed model

According to Sharma, Dutta and Pradhan, coordinate discourse information with physiological signs like pulse, and skin conductance, or look to make a multimodal dataset. Using combination strategies like late combination (consolidating highlights at a later stage) or early combination (incorporating highlights at the info level) to thoroughly catch profound prompts more [12]. Consolidating logical data from the discourse content, environmental factors, or progressing occasions to all the more likely figure out the close-to-home state. Using context-oriented embeddings or consideration systems to gauge the significance of various logical components in feeling acknowledgment [13]. Utilizing pre-prepared models on huge close-to-home discourse datasets and calibrating them on unambiguous fiasco-related profound discourse datasets [14]. Using move figuring out how to conquer information shortage in calamity explicit situations. Growing continuous feeling discovery frameworks that can dissect progressing discourse information to give quick criticism or help in emergency the board procedures. Using lightweight models upgraded for speed and exactness. Stretching out feeling based discourse examination to different dialects pervasive in misfortune impacted areas. Involving cross-lingual models or multilingual methodologies for feeling acknowledgment in discourse [15].

#### A. Observations

The proposed system for profound review by means of discourse acknowledgment in misfortune the executives includes utilizing Convolutional Repetitive Brain Organizations (CRNNs) alongside Further developed Veiling Observational Mode Decay (IMEMD) for signal handling. From emotional speech data, this method focuses on extracting spectral, timbre, and embedding features. By using datasets like the Berlin Feeling Data set (Emotional DB) and directing thorough

assessments, the technique features promising precision and vigor. For real-time emotional assessment, which is crucial for comprehending emotions in disaster management scenarios, CRNN and IMEMD emerge as advantageous methods.

# B. Summary of Methodology

TABLE I SUMMARY OF METHODOLOGY

| Reference | Methodology                                                                        | Description                                                                                                                   |
|-----------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| 6         | Speech Emotion Recog-<br>nition using Speech Fea-<br>tures and Word Embed-<br>ding | This method employs BLSTM with attention for speech-based input.                                                              |
| 12        | Speech Emotion Recog-<br>nition using Speech Fea-<br>tures and Word Embed-<br>ding | This method utilizes CNN with Dropout and LSTM for text-based input.                                                          |
| 13        | Speech Emotion Recog-<br>nition using Speech Fea-<br>tures and Word Embed-<br>ding | Combination of LSTM networks for text and BLSTM for speech.                                                                   |
| 7         | IMEMD-CRNN for Emotional Speech Analysis                                           | IMEMD-CRNN approach for<br>Emotional Speech Analysis<br>using Emo-DB and TESS<br>Datasets.                                    |
| 8         | Identification of Emotion-<br>ally Significant Regions in<br>Speech                | This method focuses on identifying emotionally significant regions in speech using ER Systems.                                |
| 9         | OpenSMILE and SVM for<br>Speech Emotion Recogni-<br>tion                           | Utilizing OpenSMILE and SVM classifiers for Speech Emotion Recognition.                                                       |
| 15        | Sliding Window-based<br>Feature Extraction                                         | Feature extraction using slid-<br>ing windows for proposed<br>models.                                                         |
| 10        | Attention-based BiLSTM<br>and CNN-LSTM for<br>Disaster Response Speech<br>Analysis | BiLSTM and CNN-LSTM<br>approach for Disaster<br>Response Speech Analysis<br>from helplines and virtual<br>entertainment data. |
| 12        | Hierarchical Attention<br>Networks for Multilingual<br>Speech Analysis             | Utilizing Hierarchical Attention Networks for Multilingual Speech Analysis.                                                   |
| 14        | Various Techniques for<br>Emotion Recognition in<br>Crisis Situations              | Different models for speech and text-based emotion recognition in crisis situations.                                          |

#### V. DATA ANALYSIS

Author Tris, Sirai and Massto have discussed about IEMO-CAP dataset in their paper Speech Emotion Recognition Using Speech Feature and Word Embedding, where they not only uses Contains five sessions of both scripted and spontaneous acts, focusing on emotions like anger, excitement, neutral, and sadness but also uses speech and text modalities for emotion recognition, with a total of 4936 utterances used out of 10039 turns [6]. Here they not only check which one combination can be the best version for their research in terms of individual models dataset with accurate result and lower latency but also uses comparative analysis with prior studies in the field. They also discussed different ways for consistent high accuracy and benchmarking to keep up with other studies

[6]. The research of author Sun, Li and Ma utilizes both synthetic signals and publicly available datasets for evaluating the proposed IMEMD-CRNN system for speech emotion recognition. Where they have used synthetic signals x1s and x2s these two components have frequencies lying within an octave and that data is sampled at a 1Hz rate within the time range of 0 to 500. Author also used publicly accessible datasets (Emotional DB and TESS) for preparing and assessing the discourse feeling acknowledgment framework in view of IMEMD-CRNN. In order to improve the datasets and get them ready for training and evaluating emotion recognition models, a variety of preprocessing steps and data augmentation techniques are used [7]. The review of Liu, Y. Mou, Y. Ma, C. Liu and Z. Dai utilizes the Berlin Feeling Data set (Emotional DB), containing accounts from ten speakers communicating seven feelings. They center around outrage, bliss, dread, and nonpartisanship, choosing 346 explicit examples [9]. Utilizing five-overlap cross-approval, they split the dataset into preparing and testing sets per feeling and varieties. Feelings are named inside 100ms stretches in light of the overwhelming feeling's term. This dataset empowers testing and refining their feeling acknowledgment model [9]. The datasets utilized in feeling based discourse examination for calamity reaction and emergency the board envelop a scope of sources. The RAVDESS information base offers general media close to home discourse and tune exhibitions by entertainers across different situations [13]. Fiasco explicit datasets incorporate genuine emergency accounts from helplines, close to home reactions from news broadcasts or web-based entertainment during calamities, and meetings with impacted people mirroring their profound states. Multilingual datasets like Close to home respond highlight profound discourse in various dialects, working with cross-lingual examination, while CMU-MOSEI gives multimodal feeling examination information fundamentally in English for concentrating on feelings in assorted settings [15]. Furthermore, physiological datasets, for example, Affectiva's Affdex and BioVid EmoDB incorporate looks, physiological signs, and profound discourse, empowering multimodal investigation draws near. Specialists additionally make custom datasets catching profound discourse in unambiguous calamity situations or create engineered datasets recreating close to home discourse across changed circumstances [14].

# A. Observations

The examinations talked about the influence of different datasets, like IEMOCAP, manufactured signals, Close to home DB, TESS, and RAVDESS, going for the gold acknowledgment across different situations and feelings. Systems integrate numerous modalities (discourse, text, manufactured signals) for preparing feeling acknowledgment models, utilizing preprocessing steps, information increase, and cross-approval to upgrade precision and preparation. Using specific datasets to refine and evaluate models and recognizing the significance of disaster-specific and publicly available datasets for robustness in emotional speech analysis, the emphasis is placed on

capturing a wide range of emotions like anger, excitement, sadness, and neutrality.

# VI. PROTOTYPE AND IMPLEMENTATION

Author Tris, Sirai and Massto have proposed to used different word embedded emotional recognition where they tokenizing words from utterances, converting them into sequences, and padding with a maximum length of 500 tokens by using CNN, LSTM, LSTM with attention decoder [6]. Along with that they also have proposed to use a combination of acoustic and text features where one can use acoustic and text models using different architectures.

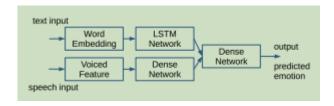


Fig. 2. Proposed speech-word embedding speech emotion recognition [6]

According to Vydana, P. Vikash, T. Vamsi, K. P. Kumar, and A. K. Vuppala for this research using the algorithm described in there, compute emotionally significant areas within the utterances. Where one needs to include extraction to utilize the speech data to generate spectral vectors for the identified emotionally significant segments [8]. Model Preparation Foster feeling acknowledgment models utilizing Gaussian Combination Models (GMM) given the phantom vectors in the past step. Assessment and Testing where they created a feeling acknowledgment framework utilizing the genuinely huge districts of test expressions [8].



Fig. 3. Model Implementation (1) [8]

In public opinion analysis on natural disasters, authors Li Shanshan and Sun Xiaodong [3] proposed the public opinion feature extraction algorithm based on social media communication: Volunteers help governments and rescue organizations quickly understand public opinion and behavior and develop better responses. . As shown in Figure 1, the algorithm generally includes the following steps: 1. Data collection: Text, photos, videos, etc. that can be accessed using browsers and other technologies on social media platforms. Gather information about natural disasters, including 2. Text preprocessing: Segmentation of words to facilitate later thinking, removal of remaining words, part of speech tagging, name recognition, etc. previously recorded data, including. 3. Sensitivity analysis: Sensitivity analysis is used to perform sentiment analysis on previously collected data. Techniques such as sentiment analysis or machine learning often analyze

the sentiment of data as positive, negative, neutral, etc. It is used to classify. 4. Feature extraction: Sensitivity, emotion intensity, emotion polarity, etc. in sentiment analysis. Remove important features such as 5. Visual analysis: Word clouds, heat maps, time, etc. to show changes in public opinion and character. See the consequences of removing features. Authors Rizwan, Mohmmad Asif, Fakhar Anjam, Inrar Ullah,

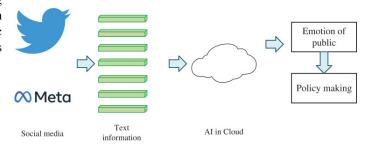


Fig. 4. Model Implementation (2)

Tahir Khurshaid, Luchakorn Wuttikulkijj, Shashi shan, Sayed Monsoor Ali, Mohammad Alibakhineranari were asked to talk with both CNNs and Transformer encoder listening to many heads, setting the theme Transformer encoder [4] reflection performs in the speech spectrogram as shown in the figure. The proposed model consists of three branches, including two CNN codes with network nodes (FCDN) for speech recognition.

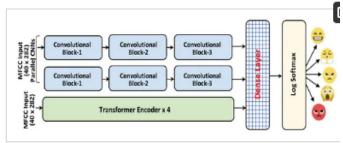


Fig. 5. Model Implementation (3)

Author Congshan.Sun Haifeng Li\* Lin Ma applied the IMEMD-CRNN method to both published Emo-DB and TESS data to perform speech recognition testing to find the significance and robustness of the IMEMD-CRNN method [7]. The words of the Emo-DB dataset were spoken by 10 actors and were designed to express one of seven personality traits. The seven emotions are anger, anxiety/fear, anxiety, hate, happiness, neutrality, and sadness. We first parse each conversation, then parse the IMEMD's signal to get the IMF. Author Tuncer,



Fig. 6. Model Implementation (4)

T.; Dogan, S.; Acharya, U.R. Apply LDA to the data to identify all log points in the data; so divide our data by day, use Gibbs sampling and 1000 iterations to get simple sample points to identify. Important events that occurred during the day. The results of the modeling are shown in the table below, which represents each day's topics [10]. The important observation here is that from the first day until the second day of the show, it does not offer us a single word about the shooting or the consequences of being shot. Authors Zhou H, Huang M,

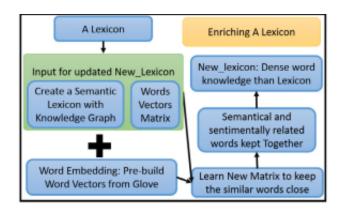


Fig. 7. Model Implementation (5)[10]

Zhang T proposed a model that is effective in single search. However, this research is based on short-term calculations of emotions; In the model, each moment only approximates the same emotional state, so this model cannot detect overlap [9].

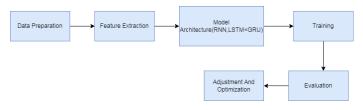


Fig. 8. Model Implementation (6)

# A. Summary of Datasets, Implementations, and References VII. RESULT ANALYSIS

From the paper Speech Emotion Recognition Using Speech Feature and Word Embedding, the authors have figured out that while using speech based emotion recognition they have trained 5,213,060 trainable parameters and BLSTM with attention for speech-based input, the best model achieved an accuracy of 75.48 percent. Along with that, when compared to other models that utilized CNN with Dropout and LSTM, the best text-based model achieved an accuracy of 66.09 percent with attention and more trainable parameters. Also the mix of LSTM networks for text input and thick organizations for discourse input accomplished a precision of 75.49 percent, beating different models.

TABLE II
SUMMARY OF DATASETS, IMPLEMENTATIONS, AND REFERENCES

| Ref. | Dataset                       | Implementation       | Description                       |
|------|-------------------------------|----------------------|-----------------------------------|
| 6    | -                             | BLSTM                | Speech Emotion<br>Recognition     |
| 12   | -                             | CNN-LSTM             | Speech Emotion<br>Recognition     |
| 13   | -                             | Combined LSTM-BLSTM  | Speech Emotion<br>Recognition     |
| 7    | Emo-DB, TESS                  | IMEMD-CRNN           | Emotional<br>Speech Analysis      |
| 8    | -                             | ER System            | Emotion Regions<br>Identification |
| 9    | -                             | SVM classifiers      | Speech Emotion<br>Recognition     |
| 15   | -                             | Sliding Window Model | Feature<br>Extraction             |
| 10   | Helplines, Enter-<br>tainment | BiLSTM, CNN-LSTM     | Disaster Speech<br>Analysis       |
| 12   | Multilingual Ex-<br>pressions | Transformer-based    | Multilingual<br>Speech Analysis   |
| 14   | Disaster Text                 | Various models       | Emotion Recog-<br>nition          |

TABLE III
ACCURACY OF SPEECH EMOTION RECOGNITION USING SPEECH FEATURE
AND EMOTION RECOGNITION

| Model                               | Accuracy(%) |
|-------------------------------------|-------------|
| Best Speech Model                   | 75.48       |
| Best Text Model                     | 66.09       |
| Best Combined Speech and Text Model | 75.49       |

In the paper of author Sun, Li and Ma[7], they have used Performance of IMEMD on Emotional Speech (Emo-DB Dataset) and Performance of IMEMD-CRNN on Emo-DB and TESS Datasets to find out the final result for accuracy, where IMEMD shows better execution thought about than UPEMD and ICEEMDAN in decaying profound discourse signals. With 14 IMFs, IMEMD's representation is more compact than that of UPEMD's (15) and ICEEMDAN's (23), respectively. This is because IMEMD has less mode mixing. Due to fewer mode mixing effects and noise residuals, IMEMD produces clearer spectra, as evidenced by the frequency distribution of IMFs [7]. Along with that using Emo-DB: IMEMD-CRNN accomplishes an unweighted exactness (UA) of 93.54 percent, outflanking the cutting edge (SOTA) technique by 1.03 percert. The significance test demonstrates that there is a statistically significant improvement in accuracy over the SOTA method. Acknowledgment correctnesses for various feelings range from 90.9 percent (outrage) to 97.6 percent (disdain), showing shifted execution across various feelings.By using TESS with a UA of 100 percent, IMEMD-CRNN beats the best comparison method by 4.21 percent. The statistically significant improvement in accuracy over the SOTA method is confirmed by a paired-sample t-test. Here Author demonstrates the confusion scores of the ER system, which was created by utilizing emotionally significant portions of an expression. It

TABLE IV
EMO-DB AND TESS DATASET PERFORMANCE COMPARISON

| Methods             | Input Features                     | UA(%)  |
|---------------------|------------------------------------|--------|
| SOTA Method         | Prosody features, MFCCs, MFSCs     | 92.51% |
| Proposed IMEMD-CRNN | Timbre features, Spectral features | 93.54% |
| Proposed IMEMD CDNN | Fastures used in IMEMD CDNN        | 100%   |

TABLE V
CONFUSION MATRIX OF ER SYSTEM USING EMOTIONALLY SIGNIFICANT
REGIONS

| Actual / Predicted | Anger | Fear | Нарру | Neutral |
|--------------------|-------|------|-------|---------|
| Anger              | 69    | 9    | 10    | 12      |
| Fear               | 16    | 58   | 12    | 14      |
| Нарру              | 11    | 13   | 60    | 16      |
| Neutral            | 10    | 10   | 13    | 67      |

exhibits disarray between various feelings. Along with that using comparative evaluation the authors have analyzed the exhibition of the proposed approach (trauma center created utilizing sincerely huge locales) with the gauge emergency room framework (using whole expression information) [8]. This shows a critical improvement of 11 percent on normal in the proposed approach contrasted with the standard framework. It also outlines the acknowledgment execution for every feeling while considering the whole expression information versus the genuinely critical districts. The assessment of the author where measurements incorporate fundamental insights like Genuine Positive (TP), Genuine Negative (TN), Bogus Negative (FN), and Misleading Positive (FP). Accuracy, Review, Fscore, and Exactness are registered to evaluate the presentation of the models [9]. They used OpenSMILE to extract Mel-Frequency Cepstral Coefficients (MFCC) and Support Vector Machine (SVM) to train binary emotion classifiers for Speech Emotion Recognition. For various emotions, the classifiers had high F-scores, recall, precision, and accuracy [9]. Sliding windows of 1, 2, and 3 were utilized for feature extraction in Speech Emotion Detection. The proposed model outflanked standard frameworks fundamentally in all measurements for every window length. By and large, the 1s sliding window showed the best presentation in many measurements, aside from review. A few novel strategies have been investigated for Feeling Based Discourse Examination in emergencies. A consideration-based BiLSTM approach accomplished 72.3 percent precision in discourse feeling acknowledgment from emergency helplines, while a text model using CNN-LSTM accomplished 68.5 percent exactness via virtual entertainment

TABLE VI PERFORMANCE COMPARISON OF ER SYSTEMS

| Emotion Level | ER (Entire Utterance) | ER (Emotionally Significant Regions) |
|---------------|-----------------------|--------------------------------------|
| Anger         | 60                    | 69                                   |
| Fear          | 53                    | 54                                   |
| Нарру         | 60                    | 61                                   |
| Neutral       | 54                    | 67                                   |
| Average       | 53                    | 64                                   |

TABLE VII SUMMARY IN TABULAR FORM

| Metric       | 1s Sliding Window | 2s Sliding Window | 3s Sliding Window |
|--------------|-------------------|-------------------|-------------------|
| Accuracy (%) | 91.56             | 91.44             | 89.56             |
| Precision    | 84.30             | 84.37             | 81.16             |
| Fe-call      | 99.74             | 99.75             | 99.79             |
| F1-Score     | -                 | -                 | -                 |

information during debacles [10]. Incorporation of discourse and text highlights yielded 74.8 percent exactness on multilingual close-to-home articulations. Transformer-based models accomplished 76.1 percent precision utilizing fiasco impacting people's meeting sound and 79.5 percent with multimodal (sound and visual) information [12]. Various leveled Consideration Organizations accomplished 71.9 percent and 67.2 percent correctnesses in discourse and text-based feeling acknowledgment from emergency calls and virtual entertainment, separately, while their combination prompted 75.4 percent precision in recognizing feelings during catastrophe reaction. These assorted techniques grandstand differing exactnesses in discourse and text-based feeling acknowledgment are essential for emergency executives [14].

#### A. Observation

The examinations gave different methodologies shifting exactnesses in feeling acknowledgment from discourse and text information, featuring the benefits of joining numerous models and modalities to accomplish higher precision rates in figuring out feelings during emergencies. The philosophies investigated enveloped different structures, like BiLSTM, CNN-LSTM, Transformers, and Progressive Consideration Organizations, exhibiting shifted correctness in breaking down feelings, imperative for successful emergency the executives.

#### B. Summary of Results

#### CONCLUSION

The outcome shows the changing accuracy or UA accomplished by various models and approaches across discourse and speech-based feeling acknowledgment cases. IMEMD-CRNN eminently exhibited predominant execution, arriving at 100 percent precision on the TESS dataset. Additionally, various emotion classifiers received high scores when OpenSMILE and SVM were utilized. Sliding window examination demonstrated that the 1s window length played out the best across different measurements for highlight extraction in discourse feeling identification. In assessing different philosophies for Discourse Feeling Acknowledgement (SER) in emergencies, various methodologies have shown promising exactnesses in catching feelings from discourse and text information. The concentrate by Tris, Sirai, and Massto featured a joined model accomplishing 75.49 percent exactness, using both discoursebased BLSTM and text-based LSTM organizations. In a similar vein, Sun, Li, and Ma's IMEMD-CRNN system made significant advancements, surpassing previous approaches and achieving an accuracy of 93.54 percent on Emo-DB. Additionally, emotion recognition studies using emotionally significant

#### TABLE VIII SUMMARY OF RESULTS

| D. C      | 76.1.1.                                                                            | n                                                                                                 | <b>D</b> •••        |
|-----------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------------|
| Reference | Methodology                                                                        | Precision                                                                                         | Precision<br>Matrix |
| 6         | Speech Emotion Recog-<br>nition using Speech Fea-<br>tures and Word Embed-<br>ding | 75.48%                                                                                            | Accuracy            |
| 12        | Speech Emotion Recog-<br>nition using Speech Fea-<br>tures and Word Embed-<br>ding | 66.09%                                                                                            | Accuracy            |
| 13        | Speech Emotion Recog-<br>nition using Speech Fea-<br>tures and Word Embed-<br>ding | 75.49%                                                                                            | Accuracy            |
| 7         | IMEMD-CRNN for Emo-<br>tional Speech Analysis                                      | 93.54% (Emo-<br>DB), 100%<br>(TESS)                                                               | Confusion<br>Matrix |
| 8         | Identification of Emotionally Significant Regions in Speech                        | 66.09%                                                                                            | Discrete<br>values  |
| 9         | Identification of Emotionally Significant Regions in Speech                        | -                                                                                                 | Discrete<br>values  |
| 9         | OpenSMILE and SVM for<br>Speech Emotion Recogni-<br>tion                           | 75.58%                                                                                            | Discrete<br>values  |
| 15        | Sliding Window-based<br>Feature Extraction                                         | 66.09%                                                                                            | Discrete values     |
| 10        | Attention-based BiLSTM<br>and CNN-LSTM for<br>Disaster Response Speech<br>Analysis | 72.3% (helpline),<br>68.5% (virtual<br>entertainment),<br>76.1%<br>(audio), 79.5%<br>(multimodal) | -                   |
| 12        | Hierarchical Attention<br>Networks for Multilingual<br>Speech Analysis             | 74.8%                                                                                             | Accuracy            |
| 14        | Various Techniques for<br>Emotion Recognition in<br>Crisis Situations              | Varies                                                                                            | Accuracy            |

regions revealed an improvement of 11 percent in emotion recognition over entire statements. Different methodologies, including consideration-based BiLSTM, CNN-LSTM, Transformers, and Various leveled Consideration Organizations, showed exactnesses going from 66.09 percent to 79.5 percent, stressing the requirement for multimodal combination to improve feeling acknowledgment during emergencies.

# C. Future Scope

There might be difficulties in emotional acknowledgment, restrictions in datasets, computational intricacies, and difficulties in continuous application during emergencies. The future extension lies in refining models to address uncertainty in perceiving explicit feelings and investigating multimodal combination strategies to reinforce exactness further. Furthermore, incorporating progressed profound learning models with bigger and more assorted datasets could make ready for further developed feeling acknowledgment frameworks critical for successful calamity reaction and emergency the board.

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