

Ishan Rathore

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Career Objective: I am a versatile self-starter and a quick learner looking for a full-time position within your company. My dedication and hard work make me an ideal team player. I am flexible and adaptable to change and I would like to make a valuable impact on your day to day operation.

WORK EXPERIENCE

Lucky Mobile, Vaughan, ON

Nov 2022- Present

Sales Consultant

- Maintained, updated & audited client accounts information.
- Used tools and resources to accurately assess customer accounts and needs.
- Followed up with potential customers to answer questions and encourage return visits.
- Worked on POS system.
- Contact new and existing customers to check whether they are happy with the service or facing any issues.

Xccelerata, Mississauga, ON

May 2022- Aug 2022

Software Specialist Intern

- Acquired knowledge of handling techniques for software technologies.
- Used JavaScript, SQL and HTML to develop app-solutions.
- Maintained complex technology infrastructure and collaborated with product team to implement new features and strategically plan for future products.
- Developed efficient and maintainable software according to business objectives and needs of clients.
- Consulted with engineering team members to determine system loads and develop improvement plans.

EDUCATION

Lambton College, Toronto, Canada

2021-2022

Postgraduate certificate in Cloud Computing for Big Data

Manipal University, India

2017-2020

Bachelor's in Computer Application

CERTIFICATIONS

- IBM Certified Associate Business Process Analyst - Curam SPM V7.X
- Oracle Cloud Infrastructure Foundations 2021 Certified Assoc
- Oracle Cloud Infrastructure 2022 Certified Foundations Associate
- Java SE 8 Programmer (Currently Underway)

KEY SKILLS

- Excellent communication skills
- Passionate about new technologies
- Active listener
- Motivated team player
- Efficient under pressure

ADDITIONAL SKILLS AND INTERESTS

- Languages: Python, Java, React.js, JavaScript, HTML5, CSS, SQL
- Basic Knowledge in AWS- EC2, S3, RDS, IAM, VPC and Route53
- Oracle Cloud, Agile, Azure Boards, JIRA

PROJECTS

Project Name: QuickFix Store

E-Commerce Store

- Languages Used: PHP
- About: QuickFix Store is an E-commerce store which I developed for a client.
- It has an Admin Panel through which admin can manage the whole website. For example, add, delete, replace, and update the products.
- Admin can update the payment gateway settings through the admin panel.
- Admin can track all the orders through the panel and can see all the statistics for all orders.
- Admin can print out the report of the store's sales.

Project Name: ImmiWize

Companies Project

- Languages Used: React, JavaScript, Html, CSS, SQL
- About: ImmiWize is a company's website which I developed during my internship.
- This website provides services which helps customers immigrate.
- ImmiWize also helps people in getting several types of visas.

Project Name: Cloud Fit

E-Commerce Store

- Languages Used: HTML, CSS, PHP, MySQL
- Software Used: Xampp
- About: An e-commerce website for purchasing Gym Supplements.
- Admin can create and manage client accounts authenticated using email address.
- It has User friendly navigation with shortcuts to find products easily.
- It has features such as Secure cart with multiple payment options (no actual gateway integration), Order tracking (Authenticated and unauthenticated).

Project Name: Ontgoo

Social Media Platform

- Software Used: WordPress
- About: A social media platform for a targeted group (local community).
- Admin can create and manage user accounts authenticated using email address, or phone.
- Access is granted upon approval by the administrator.
- It has a different feature of Specialized forums for general discussion, issue reporting, buy-sell, polls.
- It has Ability to extract all user data when requesting to delete account.

Project Name: Portfolio (<https://ishan1998.github.io/MyPortfolio/>)

Portfolio

- Language Used: React.js
- About: It is my portfolio website which was developed using React and has all my projects.