

# Survey on e-learning satisfaction

Dear Student,

I invite you to take part in a survey which would take around 10 minutes maximum, being conducted by myself as a MSc course requirement to seek your views on e-learning satisfaction under this pandemic situation. The survey is being conducted to collect feedback from Undergraduate Students of Sri Lanka on their views and satisfaction with e-learning under this pandemic situation. The outcomes play an important role in monitoring and developing e-learning strategies and methods.

Participation in this survey is highly valued, but voluntary. You are free to withdraw consent at any time. We will protect your anonymity and the confidentiality of your response to the fullest possible extent.

If you have any questions about this survey or would like further information, please contact me on 0717860244, 0768231119 or e-mail [ishan.21@cse.mrt.ac.lk](mailto:ishan.21@cse.mrt.ac.lk)

Thank you for considering your involvement in this survey. I wish you all the best in your future education and career.

Yours sincerely  
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**\*Required**

## Demographic Information Section

1. What is your Gender? \*

*Mark only one oval.*

☐ Female

☐ Male

2. What is your Age? \*

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## 3. 02) What is your university? \*

*Mark only one oval.*

- ☐ University of Colombo
- ☐ Eastern University
- ☐ University of Jaffna
- ☐ University of Kelaniya
- ☐ University of Moratuwa
- ☐ Open University
- ☐ University of Peradeniya
- ☐ Rajarata University
- ☐ University of Ruhuna
- ☐ Sabaragamuwa University
- ☐ South Eastern University
- ☐ University of Sri Jayewardenepura
- ☐ Uva Wellassa University
- ☐ University of the Visual and Performing Arts
- ☐ Wayamba University
- ☐ Gampaha Wickramarachchi University
- ☐ University of Vavuniya

## 4. 03) What is your Academic Year? \*

*Mark only one oval.*

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6

5. What is your Faculty? \*

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6. What is your study location? \*

*Mark only one oval.*

☐ Home

☐ Cafe

☐ Relative's Home

☐ Public Place (Eg:- Library, Temple, etc...)

☐ Friend's Home

☐ Other: 

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7. What is the city of study location? \*

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8. Do you engage with e-learning? \*

*Mark only one oval.*

☐ Yes

☐ No

## 9. What is the mode of your internet connection? \*

*Tick all that apply.*

- ☐ Mobile  
☐ WiFi Router  
☐ Dial-Up  
☐ Broadband  
☐ Cable  
☐ Satellite

Other: ☐ \_\_\_\_\_

## 10. What is your internet connection strength? \*

*Mark only one oval.*

	1	2	3	4	5	
Very Weak	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Strong

## 11. What device do you use for e-learning? \*

*Tick all that apply.*

- ☐ Laptop  
☐ Desktop  
☐ Tablet  
☐ Smartphone

Other: ☐ \_\_\_\_\_

12. How much time do you spend each day on an average on distance education? \*

*Mark only one oval.*

- ☐ 1-3 hours
- ☐ 3-5 hours
- ☐ 5-7 hours
- ☐ 7-10 hours
- ☐ 10+ hours

### E-learning information section

13. How effective has e-learning been for you? \*

*Mark only one oval.*

- ☐ Not at all effective
- ☐ Slightly effective
- ☐ Moderately effective
- ☐ Very effective
- ☐ Extremely effective

14. How helpful your University has been in offering you the resources to learn from e-learning? \*

*Mark only one oval.*

- ☐ Not at all helpful
- ☐ Slightly helpful
- ☐ Moderately helpful
- ☐ Very helpful
- ☐ Extremely helpfu

15. Do you enjoy learning remotely? \*

*Mark only one oval.*

- ☐ Yes, absolutely
- ☐ Yes, but I would like to change a few things
- ☐ No, there are quite a few challenges
- ☐ No, not at all

16. How helpful are your teachers while studying online? \*

*Mark only one oval.*

- ☐ Not at all helpful
- ☐ Slightly helpful
- ☐ Moderately helpful
- ☐ Very helpful
- ☐ Extremely helpful

17. How satisfied or dissatisfied were you with the content of the courses? \*

*Mark only one oval.*

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied or Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

18. How satisfied or dissatisfied were you with the format of the courses in e-learning? \*

*Mark only one oval.*

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied or Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

19. How satisfied or dissatisfied were you with the online interaction you had with the instructor? \*

*Mark only one oval.*

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied or Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

20. How satisfied or dissatisfied were you with the amount of online interaction you had with other students? \*

*Mark only one oval.*

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied or Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

21. The course instructor was accessible to answer questions or give feedback. \*

*Mark only one oval.*

- ☐ Strongly Disagree
- ☐ Disagree
- ☐ Undecided
- ☐ Agree
- ☐ Strongly Agree

22. The presentation of course topics was clear. \*

*Mark only one oval.*

- ☐ Strongly Disagree
- ☐ Disagree
- ☐ Undecided
- ☐ Agree
- ☐ Strongly Agree

23. How do you feel overall about e-learning? \*

*Mark only one oval.*

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor



24. How stressful were your students while learning remotely during the COVID-19 pandemic? \*

*Mark only one oval.*

- ☐ Not at all stressful
- ☐ Slightly stressful
- ☐ Moderately stressful
- ☐ Very stressful
- ☐ Extremely stressful

25. How peaceful is the environment at home while e-learning? \*

*Mark only one oval.*

- ☐ Not at all helpful
- ☐ Slightly helpful
- ☐ Moderately helpful
- ☐ Very helpful
- ☐ Extremely helpful

26. How much satisfied with the internet connection for e-learning? \*

*Mark only one oval.*

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied or Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

27. Your comments on e learning satisfaction if any?

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