



Scope Document for **HalloDoc Platform**

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Scope Document

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1. Introduction

The platform will offer online Doctors consultation and Diagnostics services. The HalloDoc platform, also known as a health-care website, serves as a valuable tool for doctors to enhance patient care and streamline their work processes. It offers a user-friendly interface that simplifies various tasks for doctors. They can conveniently access patient records, efficiently manage appointments, and securely communicate with their patients. Additionally, patients can utilize the website to request care for themselves or on behalf of others. The platform accommodates three types of users: Admin, Physician, and Patients. The Admin user has comprehensive access to patient and physician records, enabling them to review patient history, manage cases, and exercise control over requests by canceling or blocking them when necessary.

Platform login page

Description:

This page will appear when user lands on the platform. This page will have a banner at left side and login section at right side.

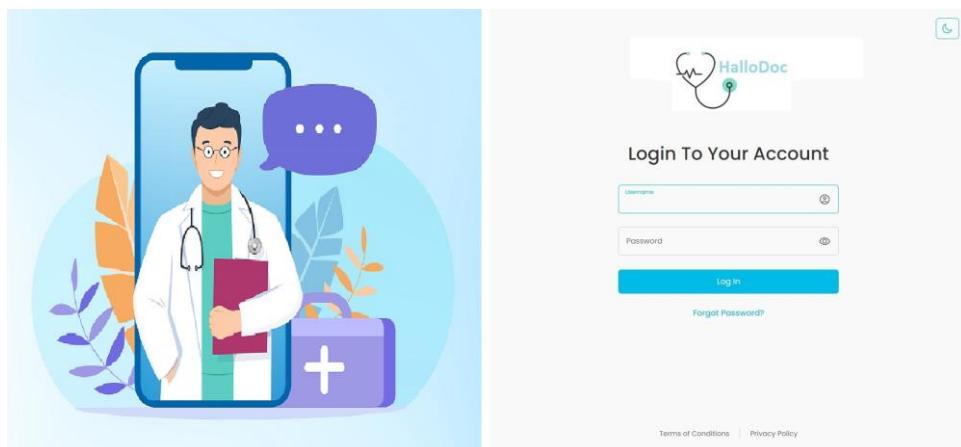


Fig1. Platform login page

Description:

User can login to platform using their email address and password.

Features:

#	Feature	Type	Description
	Email address	Input	User will need to enter his email address in this text box.
	Password	Input	User will need to enter his password in this text box.

	Login	Button	After entering correct email address and password, clicking on this button will allow user to sign in to the platform.
	Forgot password	Link	If a user forgets his or her password, he or she must select "Forgot password?"
	Footer links	Link	It will display links to pages such as Terms of condition and privacy policy.

Forgot Password

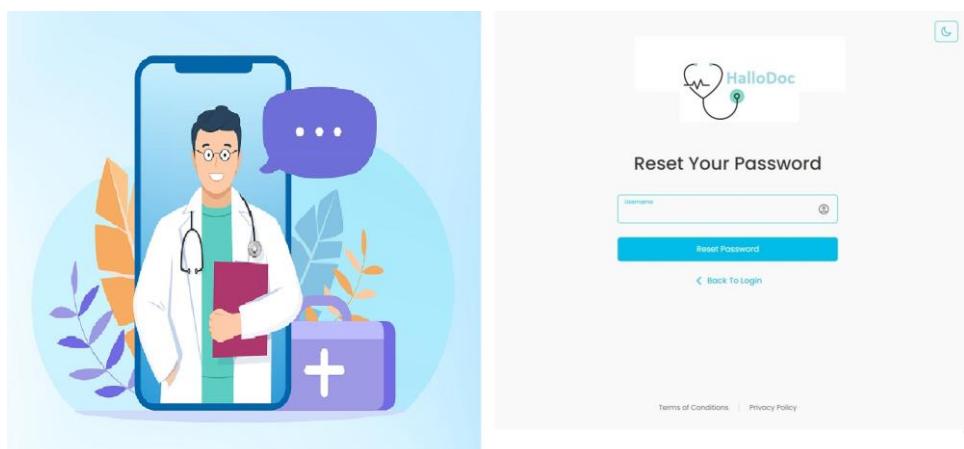


Fig2. Forgot Password

Description:

Users who have forgotten their password may request it by entering their email address. System will check their email address existence, if it exists then reset password link will be sent to their email address. Reset password link will expire in 24 hours.

Features:

#	Feature	Type	Description
	Email address	Input	User will need to enter his email address in this text box.
	Reset password	Button	Clicking on this button, system will check if entered email address exists or not in platform. If it exists then Reset Password link will be sent to this email address.

	Back to Login	Link	Clicking on this link will redirect user back to login page.
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Reset Password

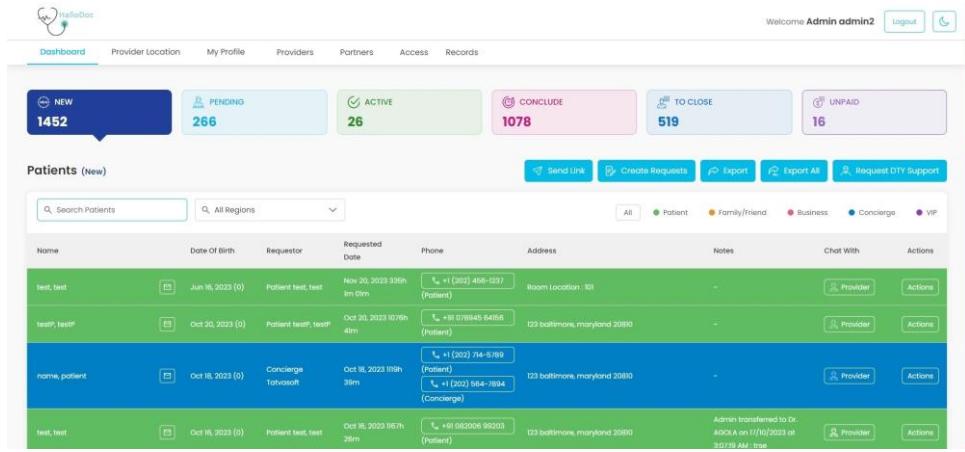
Description:

User will receive a link for this page via email when requested through forgot password page. When Page is loaded Link will be checked for expiration.

Features:

#	Feature	Type	Description
	Password	Input	User will need to enter new password.
	Confirm Password	Input	User will need to confirm the new password
	Reset	Button	Clicking on this button, User can reset their password.

2. Admin Dashboard:



The screenshot shows the Admin Dashboard interface. At the top, there are several status filters: NEW (1452), PENDING (266), ACTIVE (26), CONCLUDE (1078), TO CLOSE (519), and UNPAID (16). Below these filters is a search bar for patients and a dropdown for regions. The main area displays a list of patient records with columns for Name, Date Of Birth, Requestor, Requested Date, Phone, Address, Notes, Chat With, and Actions. Each record includes a small thumbnail, a date/time stamp, and a status indicator (e.g., Patient, Concierge). A note at the bottom right indicates an admin transfer.

Fig3. Admin Dashboard

Description:

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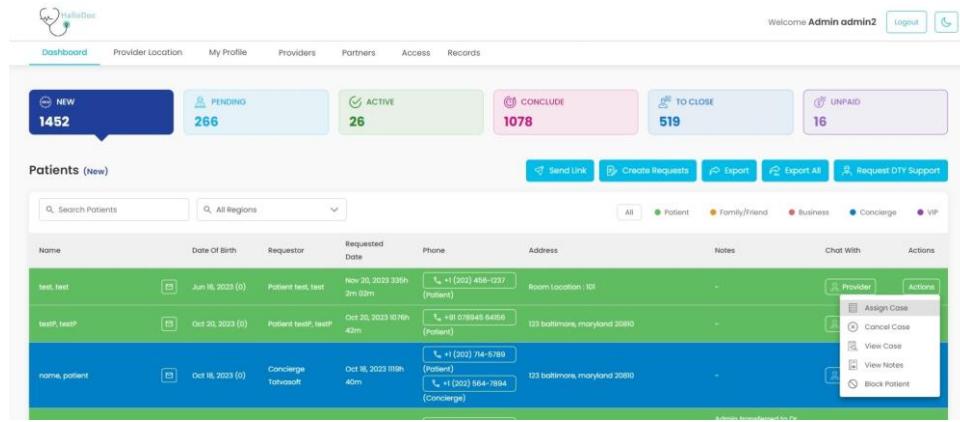
E-mail us at: business@tatvasoft.com

Once the login is successfully completed, the Admin will be automatically directed to the platform's landing page, which will showcase the patient requests. The Admin will have the ability to filter the requests based on their request type and search for specific requests using the patient's name or the name of the requestor. On desktop devices, the requests can be viewed in a grid format, while on mobile devices, a card view will be provided for optimal display.

Features:

#	Feature	Type	Description
	NEW	Button	Clicking on this button, Admin can view all the newly created patient requests.
	Pending	Button	Clicking on this button, Admin can view all patient requests which are accepted by provider and patients who do not have accepted the agreement.
	Active	Button	Clicking on this button, Admin can view all requests for which patients have accepted the agreement or providers has choose House-call for providing the care.
	Conclude	Button	Clicking on this button, Admin can view all requests for which providers have completed their service from their side.
	To close	Button	Clicking on this button, Admin can view all requests which are ready to close.
	Unpaid	Button	Clicking on this button, Admin can view all requests which are unpaid by patients.
	Send Link	Button	Clicking on this button, Admin can send link to patients for creating a request via email and SMS.
	Create Request	Button	Clicking on this button, Admin can create a request on behalf of the patient.
	Export	Button	Clicking on this button, Admin can export an Excel file of the patient requests of current request state and current page or filtered requests.
	Export All	Button	Clicking on this button, Admin can export an Excel file of all the patient requests.
	Search Patients	Input	Admin can search patients by patient name, requestor name

Admin dashboard in New state:



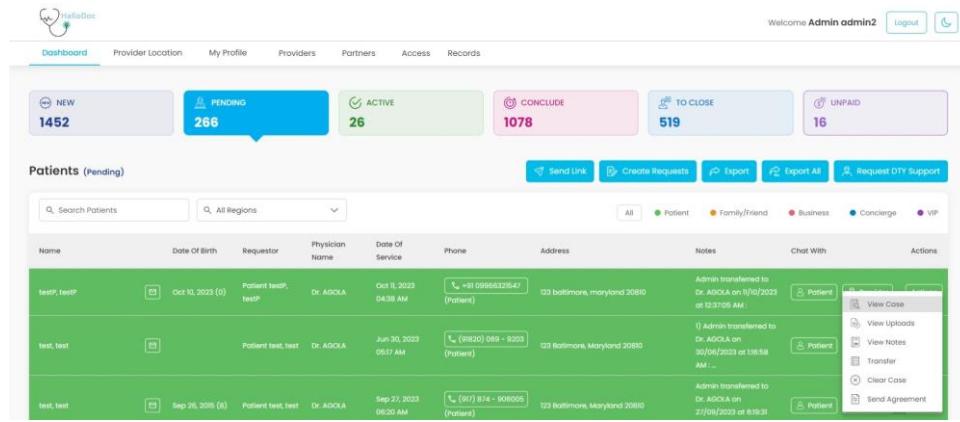
Name	Date Of Birth	Requestor	Requested Date	Phone	Address	Notes	Chat With	Actions
test, test	Jun 16, 2023 (0)	Patient test, test	Nov 25, 2023 336h 2m 53m	+1 (202) 456-1237 (Patient)	Room Location: 101	-		Provider Assign Case Concierge View Case View Notes Block Patient
testP, testP	Oct 20, 2023 (0)	Patient testP, testP	Oct 20, 2023 10:76h 42m	+1 (81 07846 6486 (Patient))	123 Baltimore, Maryland 20880	-		Provider Assign Case Concierge View Case View Notes Block Patient
name, patient	Oct 18, 2023 (0)	Concierge Tatvasoft	Oct 18, 2023 189m 40m	+1 (202) 864-1894 (Patient)	123 Baltimore, Maryland 20880 (Concierge)	-		Provider Assign Case Concierge View Case View Notes Block Patient

Fig4. Admin dashboard in New state

Description:

The landing page will exhibit all recently created requests. Initially, when patients generate a request, those requests will appear in the "New" state on the Dashboard.

Admin dashboard in pending state:



Name	Date Of Birth	Requestor	Physician Name	Date Of Service	Phone	Address	Notes	Chat With	Actions
testP, testP	Oct 10, 2023 (0)	Patient testP, testP	Dr. AGOLA	Oct 10, 2023 0438 AM	+1 (81 09888321647 (Patient))	123 Baltimore, Maryland 20880	Admin transferred to Dr. AGOLA on 11/10/2023 at 12:37:05 AM.		Patient View Case View Uploads View Notes Transfer Clear Case Send Agreement
test, test		Patient test, test	Dr. AGOLA	Jun 30, 2023 05:17 AM	+1 (81 840) 068 - 5283 (Patient))	123 Baltimore, Maryland 20880	Admin transferred to Dr. AGOLA on 20/10/2023 at 10:56 AM.		Patient View Case View Uploads View Notes Transfer Clear Case Send Agreement
test, test	Sep 26, 2018 (8)	Patient test, test	Dr. AGOLA	Sep 27, 2023 08:20 AM	+1 (917) 874 - 908055 (Patient))	123 Baltimore, Maryland 20880	Admin transferred to Dr. AGOLA on 27/10/2023 at 8:19:31 AM.		Patient View Case View Uploads View Notes Transfer Clear Case Send Agreement

Fig5. Admin dashboard in pending state

Description:

The page will show patient requests that have been accepted by providers or are still pending the acceptance of the service agreement by patients. When providers accept a patient request, they are required to send an agreement video link via email and SMS to the patient's email address and phone number. Once the patient accepts the agreement, their request will transition from the "Pending" state to the "Active" state.

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Admin dashboard in Active state:

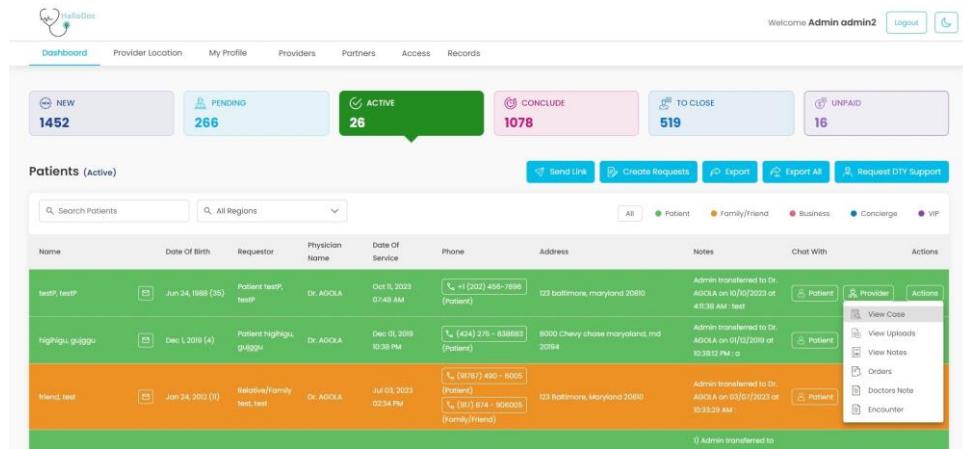


Fig6. Admin dashboard in Active state

This page will display patient requests for which patients have accepted the service agreement and provider is giving service to the patient. Once the request is transferred into active state providers can start medical care for the patients.

Admin dashboard in Conclude state:

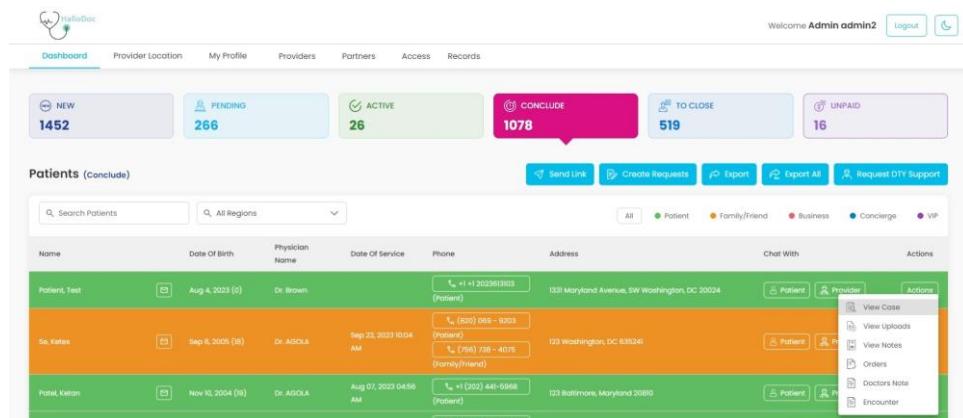
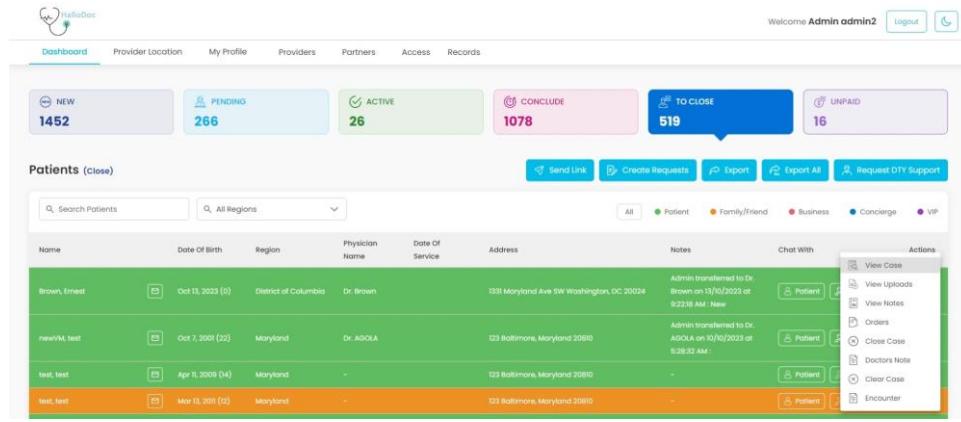


Fig7. Admin dashboard in Conclude state

This page will display patient requests for which medical is completed by the provider. Once the request is transferred into conclude state providers can finally conclude care for the patients.

Admin dashboard in To Close state:



The screenshot shows the Admin dashboard with the following statistics:

- NEW: 1452
- PENDING: 266
- ACTIVE: 26
- CONCLUDE: 1078
- TO CLOSE: 519
- UNPAID: 16

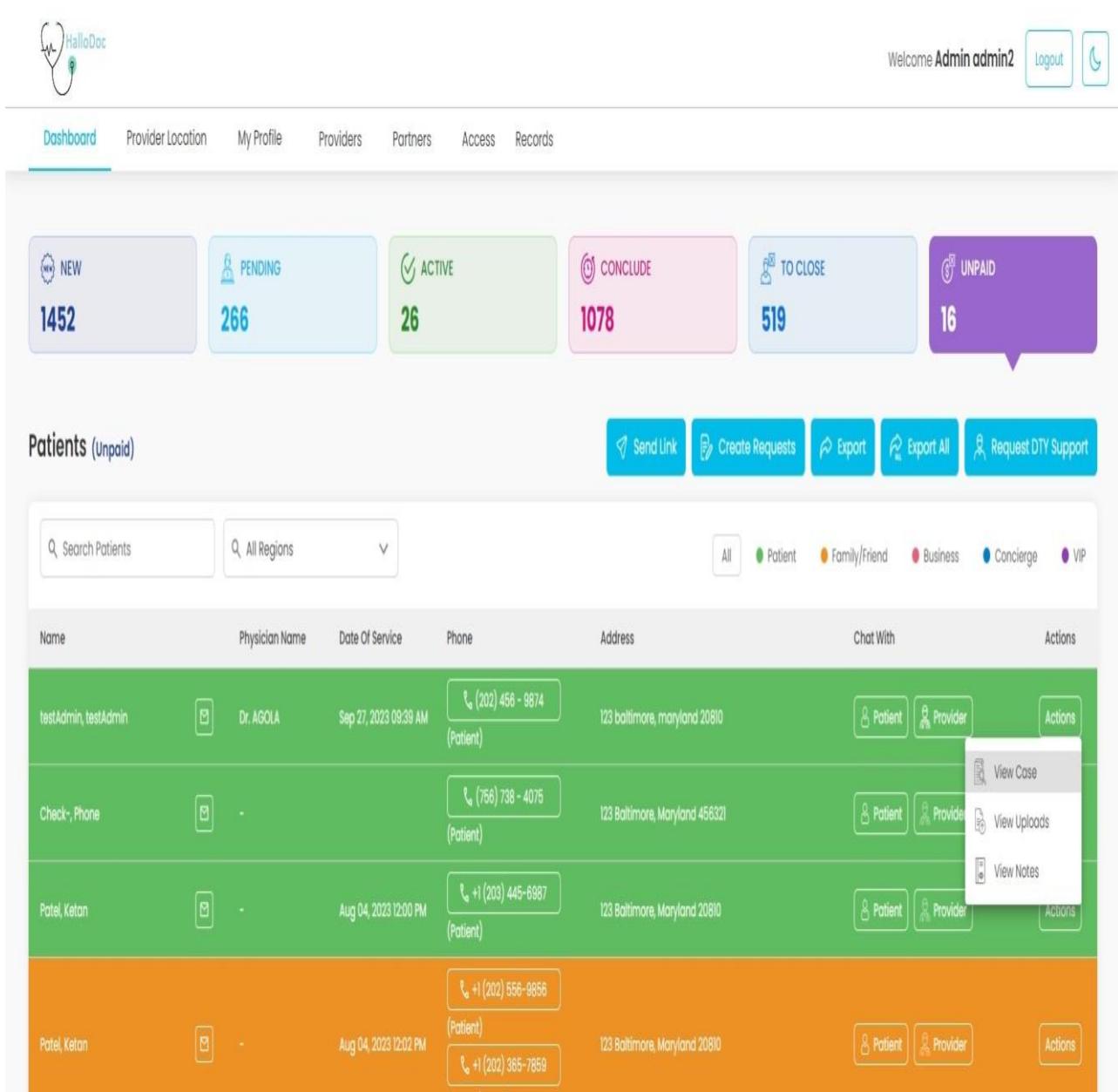
Below these stats, there's a section titled "Patients (Close)" with a search bar and filters. The main table lists patients with columns for Name, Date Of Birth, Region, Physician Name, Date Of Service, Address, Notes, Chat With, and Actions. One row is expanded to show transfer details:

Name	Date Of Birth	Region	Physician Name	Date Of Service	Address	Notes	Chat With	Actions
Brown, Ernest	Oct 13, 2023 (6)	District of Columbia	Dr. Brown		133 Maryland Ave SW Washington, DC 20024	Admin transferred to Dr. Brown on 13/10/2023 at 9:23:18 AM. New		
newVM, test	Oct 7, 2001 (22)	Maryland	Dr. AGOLA		123 Baltimore, Maryland 20800	Admin transferred to Dr. AGOLA on 10/10/2023 at 6:28:32 AM.		
test, test	Apr 11, 2009 (14)	Maryland	-		123 Baltimore, Maryland 20800	-		
test, test	Mar 15, 2011 (12)	Maryland	-		123 Baltimore, Maryland 20800	-		

Fig8. Admin dashboard in To Close state

This page will display all patient requests which are concluded by providers or cancelled by the admin. Admin can close the case.

Admin dashboard in Unpaid state:



The screenshot shows the Admin dashboard with the following statistics:

- NEW: 1452
- PENDING: 266
- ACTIVE: 26
- CONCLUDE: 1078
- TO CLOSE: 519
- UNPAID: 16

Patients (Unpaid)

Buttons: Send Link, Create Requests, Export, Export All, Request DTV Support

Name	Physician Name	Date Of Service	Phone	Address	Chat With	Actions
testAdmin, testAdmin	Dr. AGOLA	Sep 27, 2023 09:39 AM	(202) 456-9874 (Patient)	123 baltimore, maryland 20810	Patient Provider	Actions
Check, Phone	-		(766) 738-4075 (Patient)	123 Baltimore, Maryland 456321	Patient Provider	View Case View Uploads View Notes
Patel, Ketan	-	Aug 04, 2023 12:00 PM	+1 (203) 445-6987 (Patient)	123 Baltimore, Maryland 20810	Patient Provider	Actions
Patel, Ketan	-	Aug 04, 2023 12:02 PM	+1 (202) 556-9856 +1 (202) 365-7859 (Patient)	123 Baltimore, Maryland 20810	Patient Provider	Actions

Fig9. Admin dashboard in Unpaid state

This page will display all closed patient requests for which patients have not paid the fees.

View case:

Dashboard Provider Location My Profile Chat(9) Providers Partners Access Halo Records

New Request Patient Back

Patient Information

Confirmation Number
MDI20523PASA0002

Patient Notes
stomach pain

First Name sahil	Last Name patel
Date of Birth 28/06/1991	(201) 222-2222
Email sahil.patel@gmail.com	

Location Information

Region Maryland	Business Name/Address Maryland Maryland, Maryland 21212	
Room #		

Assign
View Notes
Cancel

Fig10. View case

Description:

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This page will display all the details of patient request. Admin can view Patient's personal information on this page.

Features:

#	Feature	Type	Description
	Confirmation Number	Label	It will show the confirmation number for patient request which was created at the time of submitting a request. It is created by the patient's region and datetime of submit a request. It will be unique for each patient. The first 2 characters will represent the region abbreviation, then next 4 numbers will represent the date of created date, then next 2 characters will represent first 2 characters of last-name, then next 2 characters will represent first 2 characters of first-name, then next 4 digits is representing how many requests are done in same day.
	Patient Notes	Textbox	It will show the patient notes which are added by patient at the time of creating a request.
	First Name	Textbox	It will show the patient's first name.
	Last Name	Textbox	It will show the patient's last name.
	Date of birth	Textbox	It will show the patient's date of birth.
	Phone Number	Textbox	It will show the patient's phone number.
	Email	Textbox	It will show the patient's email.

	Edit	Button	Clicking on this button, admin will be able to edit Patient information.
	Region	Textbox	It will show the patient's region.
	Business Name/Address	Textbox	It will show the patient's address.
	Room	Textbox	It will show the patient's address.
	Assign	Button	This button will only be visible in New state cases. Clicking on this button, admin can assign that request to the provider.
	View Note	Button	Clicking on this button, admin will redirect to the View Notes page of that request.
	Cancel	Button	Clicking on this button, admin can cancel the request and that request will be moved into "ToClose"
	Back	Button	Clicking on this button, admin will redirect to the previous page

View Notes:

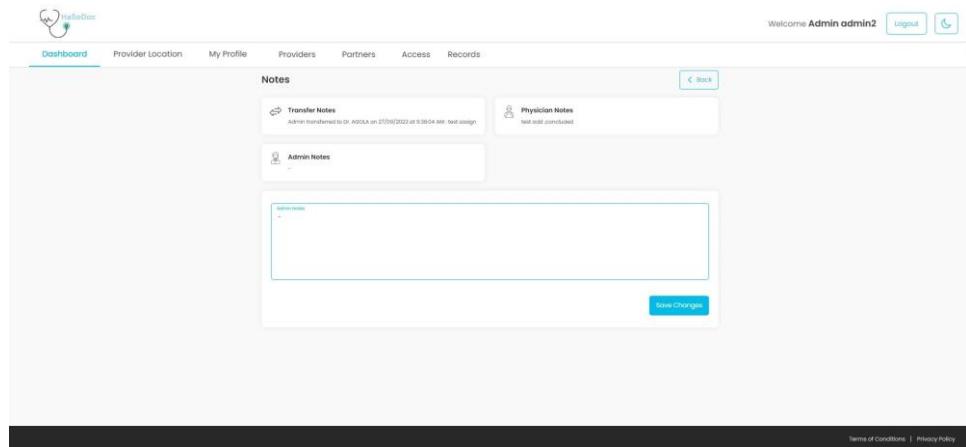


Fig11. View Notes

Description:

The page will present a variety of notes associated with the patient request. It includes seven note types: Patient Notes, Transfer Notes, Physician Notes, Admin Notes, Admin Cancellation Notes (shown when the admin cancels the request), Physician Cancellation Notes (shown when the provider cancels the request), and Patient Cancellation Notes (shown when the patient cancels the request).

Features:

#	Feature	Type	Description
	Transfer Notes	Textbox	It will show the transfer notes of the request with the date and time. When an admin has transferred to which provider on which date.
	Physician Notes	Textbox	It will show the notes of the request provided by physician.
	Admin Notes	Textbox	It will show the notes of the request provided by admin
	Additional Notes	Input	Admin can add any additional notes using this field.
	Admin Cancellation Notes	Textbox	This section will be shown if there are any admin cancellation notes. It will show the reasons for canceling the request by admin.
	Patient Cancellation Notes	Textbox	This section will show if there are any patient cancellation notes. It will show the reasons for cancelling the request by patient.

	Save changes	Button	Clicking on this button, admin notes will be saved in database.
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Cancel case:

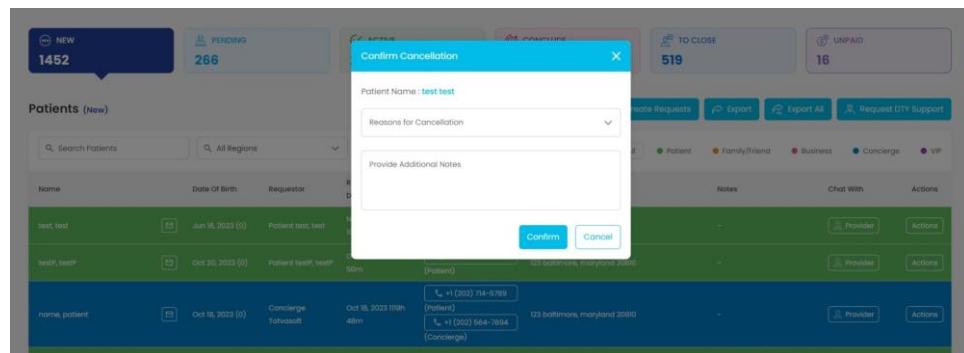


Fig12. Cancel Case pop-up

Description:

This pop-up will open when admin will click on “Cancel case” link from Actions menu. Admin can cancel the request using this pop-up.

Features:

#	Feature	Type	Description
	Patient Name	Label	It will display the name of the patient.
	Reasons for cancellation	Drop-down	It will display the reasons for cancellations.
	Provide Additional notes	Textbox	Admin can provide some additional notes for cancellation.

	Confirm	Button	Clicking on this button, admin will confirm to cancel the request.
	Cancel	Button	Clicking on this button, admin can cancel the cancellation of request.

Assign case:

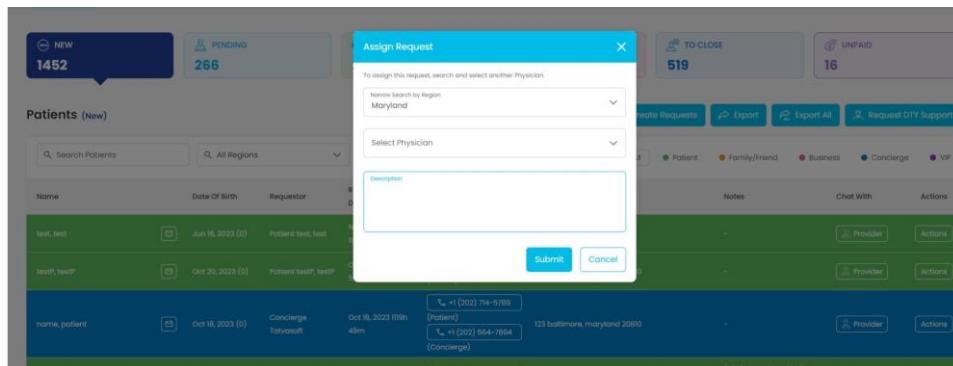


Fig13. Assign case

Description:

This pop-up will open when admin clicks on “Assign case” link from Actions menu. Admin can assign the case to providers based on patient’s region using this pop-up.

Features:

#	Feature	Type	Description
	Narrow search by region	Drop-down	It will display a list of states where this platform can provide the service.
	Select Physician	Drop-down	It will display a list of available providers based on the selected state.
	Description	Input	Admin can add additional description for patient request.
	Submit	Button	Clicking on this button, admin will confirm the assign request.
	Cancel	Button	Clicking on this button, admin will cancel the assign request.

Block case pop-up:

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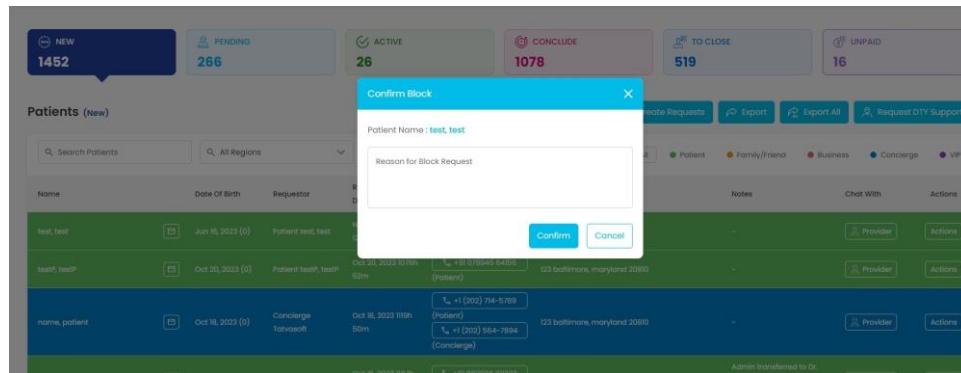


Fig14. Block case

Description:

This pop-up will open when admin clicks on “Block Case” link from Actions menu. From the new state, admin can block any case. All blocked cases can be seen in Block history page.

Features:

#	Feature	Type	Description
	Reason	Input	Admin needs to enter a reason for blocking the case.
	Confirm	Button	Clicking on this button, Admin can block the particular case.
	Cancel	Button	Clicking on this button will close the pop-up.

View Uploads:

Documents

[Back](#)

Patient Name
BhoomiPrajapati (MD101819PRBH0005)

Check here to review and add files that you or the Client/Member has attached to the Request.

Select File
Upload

Documents	Actions
<input type="checkbox"/> Documents	Upload Date ↑
<input type="checkbox"/> Medical Report Bhoomi Prajapati 12-23-19.pdf	Oct 18, 2019
<input type="checkbox"/> Medical Report Bhoomi Prajapati 12-23-19.pdf	Oct 18, 2019

Fig15. View Uploads

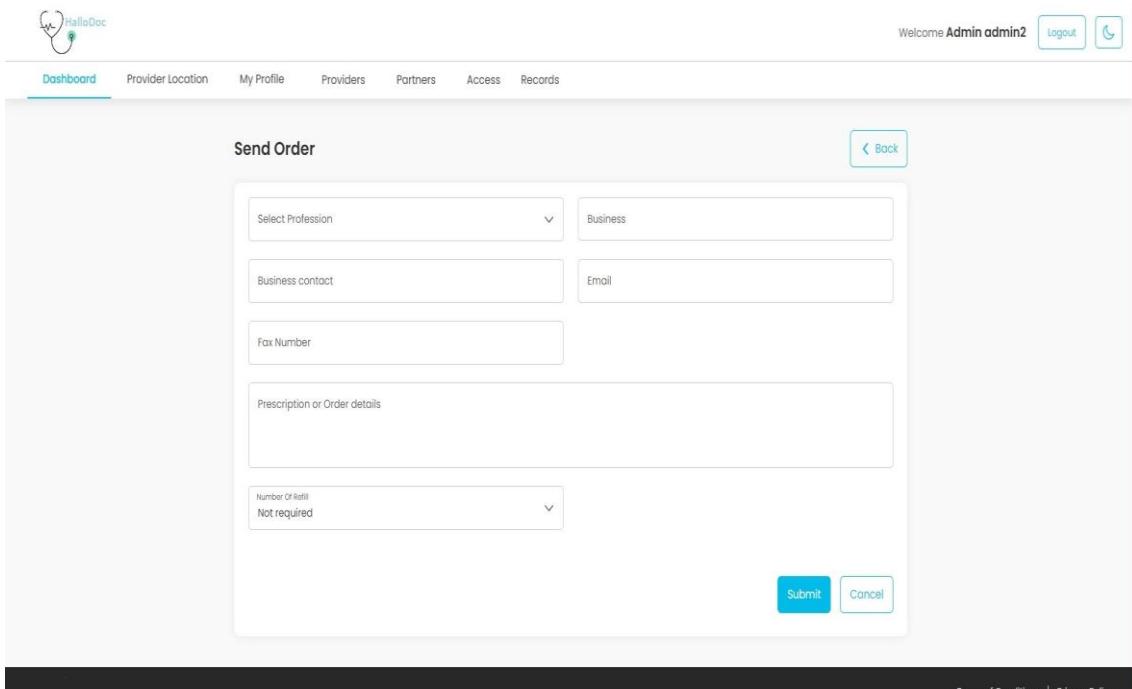
Description:

This page will display all the documents uploaded by patients and admin/providers in pending state.

Features:

#	Feature	Type	Description
	Select File	File Upload	It will be used to select the file from the computer to upload.
	Upload	Button	To upload the selected file.
	Download All	Button	It will download all the selected files.
	Delete All	Button	It will delete all the selected files.
	Send Mail	Button	It will send the selected files via email. To patient's email address.

Send Order:



The screenshot shows the 'Send Order' interface. At the top, there's a navigation bar with links for Dashboard, Provider Location, My Profile, Providers, Partners, Access, and Records. On the right, it says 'Welcome Admin admin2' with 'logout' and a user icon. Below the navigation is a form titled 'Send Order'. It has several input fields: 'Select Profession' (dropdown), 'Business' (input), 'Business contact' (input), 'Email' (input), 'Fax Number' (input), and a large 'Prescription or Order details' text area. A dropdown for 'Number Of Refill' with options 'Not required' and '1' is also present. At the bottom are 'Submit' and 'Cancel' buttons.

Fig16. Orders

Description:

This page will open when admin/provider will click on “Orders” link from Actions menu. From the active, conclude and close state, admin/providers can send order to a registered business.

Features:

#	Feature	Type	Description
	Select Profession	Dropdown	Admin/Provider needs to select a profession first to fetch related vendors.
	Business	Dropdown	Admin/Provider needs to select a registered business (Vendor) for selected profession.
	Business Contact	Input	It will show business contact of selected business. Admin/provider can edit business contact.
	Email	Input	It will show the email of selected business. Admin/provider can edit the email.
	Fax Number	Input	It will show the fax number of selected businesses. Admin/provider can edit the fax number.

	Prescription or Order Details	Input	Admin/Provider needs to enter order details to send order.
	Number of Refills	Dropdown	Admin/Provider can select how many times an order has to be refilled.
	Submit	Button	Clicking on this button, Admin/Provider can send the order to selected business.
	Cancel	Button	Clicking on this button, Admin/Provider will be redirected to Dashboard page.
	Back	Button	Clicking on this button, Admin/Provider will be redirected to Dashboard page.

Transfer Request pop-up:

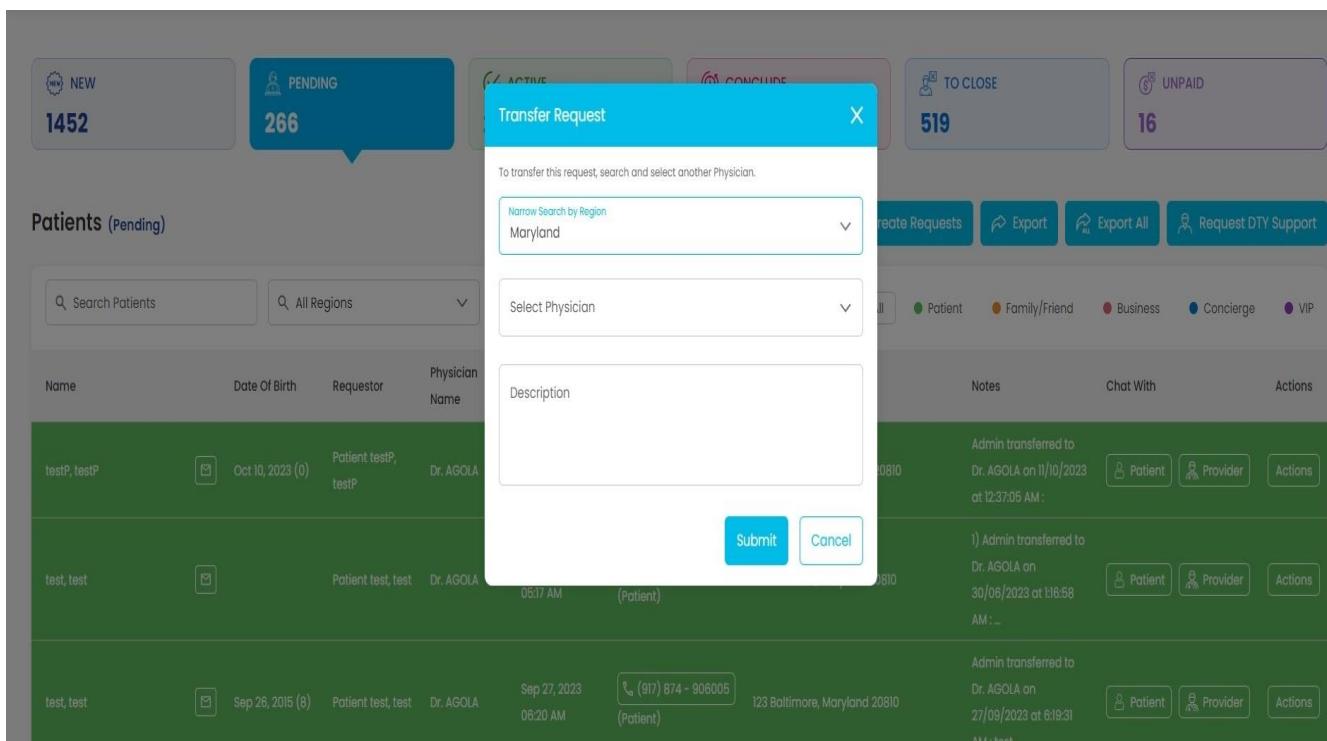


Fig17.Transfer

Description:

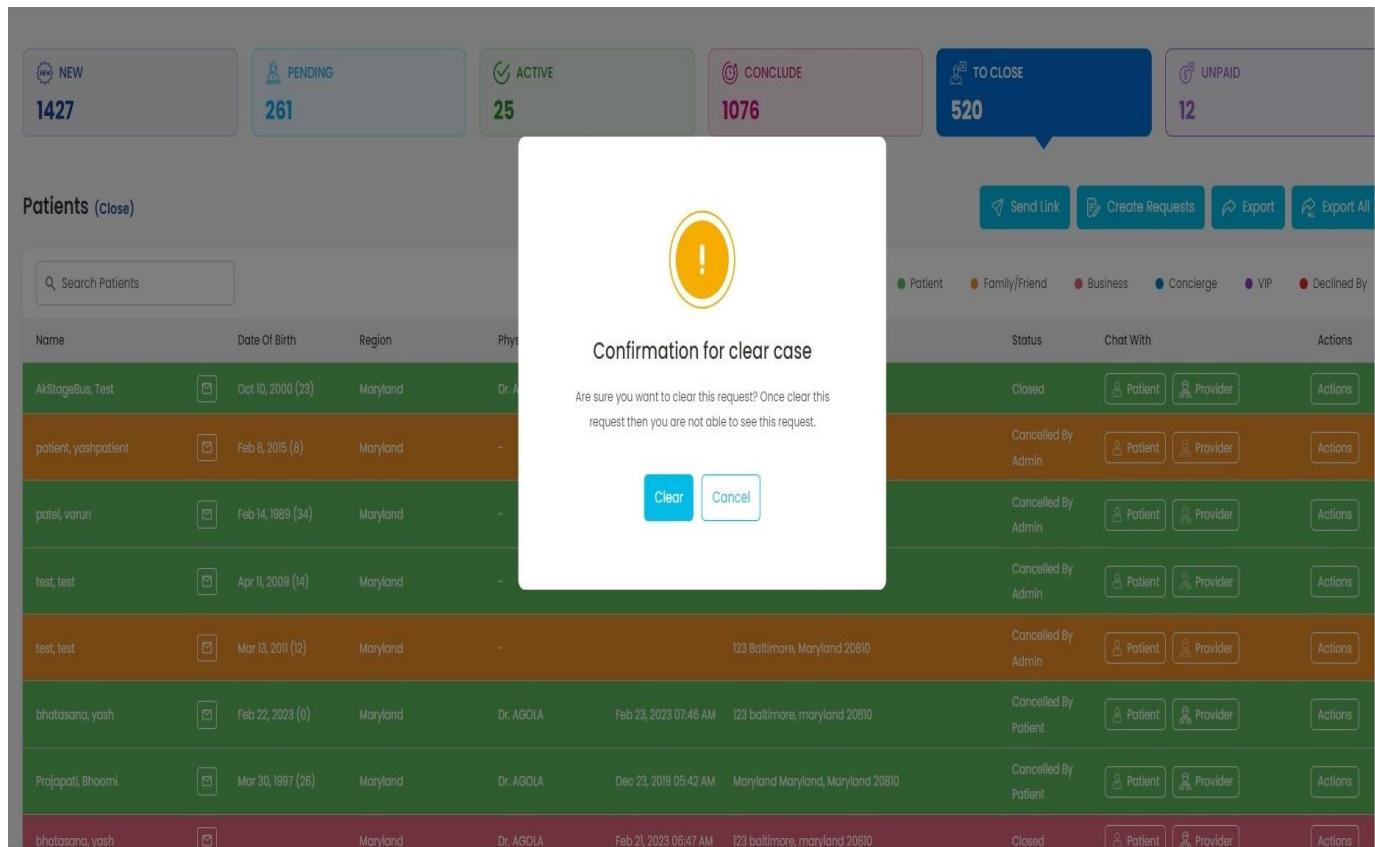
This pop-up will open when admin clicks on “Transfer” link from Actions menu. From the pending state, admin can transfer assigned request to another physician.

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Features:

#	Feature	Type	Description
	Region	Dropdown	Admin can search physician by selecting one region.
	Physician	Dropdown	Admin needs to select Physician to whom request is transferring.
	Description	Input	Admin can enter a note for transfer.
	Submit	Button	Clicking on this button, Admin can transfer requests from assigned physician to different physician.
	Cancel	Button	Clicking on this button will close this pop-up.

Clear case pop-up:


The screenshot shows a patient management interface with various status filters at the top: NEW (1427), PENDING (261), ACTIVE (25), CONCLUDE (1076), TO CLOSE (520), and UNPAID (12). Below these are buttons for Send Link, Create Requests, Export, and Export All.

The main area displays a list of patients with columns for Name, Date Of Birth, Region, and Physician. A modal dialog box is centered over the list, containing a large yellow exclamation mark icon. The title of the dialog is "Confirmation for clear case". The message inside states: "Are you sure you want to clear this request? Once clear this request then you are not able to see this request." At the bottom of the dialog are two buttons: "Clear" (blue) and "Cancel" (white).

Name	Date Of Birth	Region	Physician
AkStageBus, Test	Oct 10, 2000 (23)	Maryland	Dr. AGOLA
patient, yashpatient	Feb 8, 2015 (8)	Maryland	-
patel, varun	Feb 14, 1989 (34)	Maryland	-
test, test	April 1, 2009 (14)	Maryland	-
test, test	Mar 13, 2011 (12)	Maryland	-
bhatasana, yash	Feb 22, 2023 (0)	Maryland	Dr. AGOLA
Prajapati, Bhoomi	Mar 30, 1997 (26)	Maryland	Dr. AGOLA
bhatasana, yash		Maryland	Dr. AGOLA

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Fig18.Clear Case

Description:

This pop-up will open when admin clicks on “Clear case” link from Actions menu. From the pending and close state, admin can clear the case from the action grid.

Features:

#	Feature	Type	Description
	Clear	Button	Clicking on this button, Admin can clear the case.
	Cancel	Button	Clicking on this button will close the pop-up.

Send Agreement pop-up:

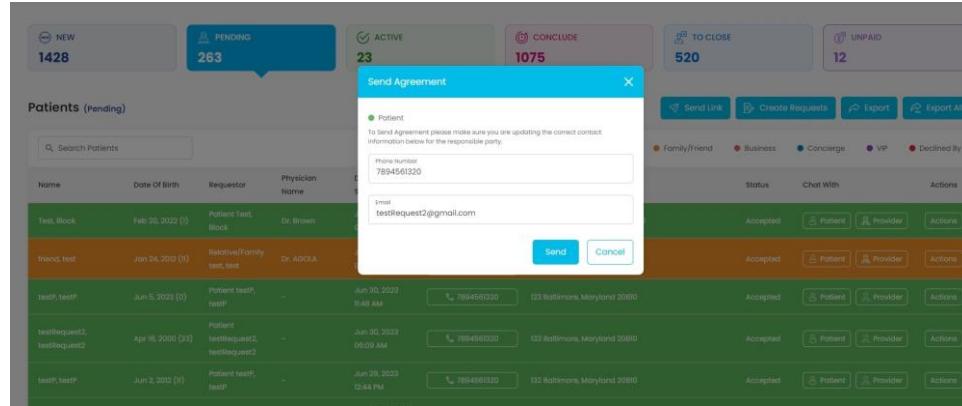


Fig19. Send Agreement pop-up

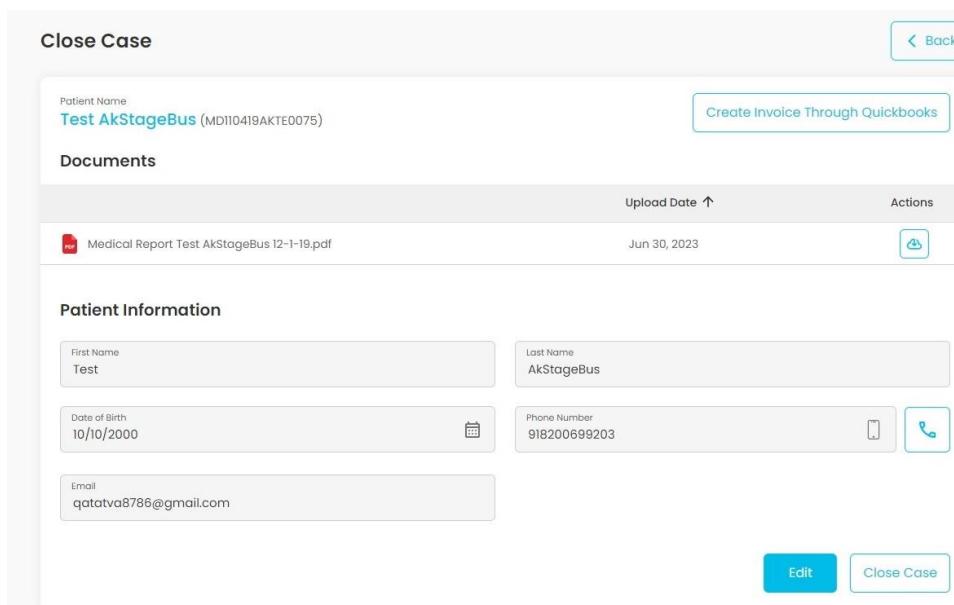
Description:

This pop-up will open when admin/provider will click on “Send agreement” link from Actions menu. From the pending state, providers need to send an agreement link to patients.

Features:

#	Feature	Type	Description
	Phone number	Input	It will show patient's phone number
	Email	Input	It will show patient's Email address
	Send	Button	Clicking on this button, admin can send agreement to the patient.
	Cancel	Button	Clicking on this button, send agreement pop-up will close.

Close case:



Patient Name
Test AkStageBus (MDI0419AKTE0075)

[Create Invoice Through Quickbooks](#)

Documents

	Upload Date ↑	Actions
Medical Report Test AkStageBus 12-I-18.pdf	Jun 30, 2023	

Patient Information

First Name Test	Last Name AkStageBus
Date of Birth 10/10/2000	Phone Number 918200699203
Email qatatva8786@gmail.com	

[Edit](#) [Close Case](#)

Fig20. Close case

Description:

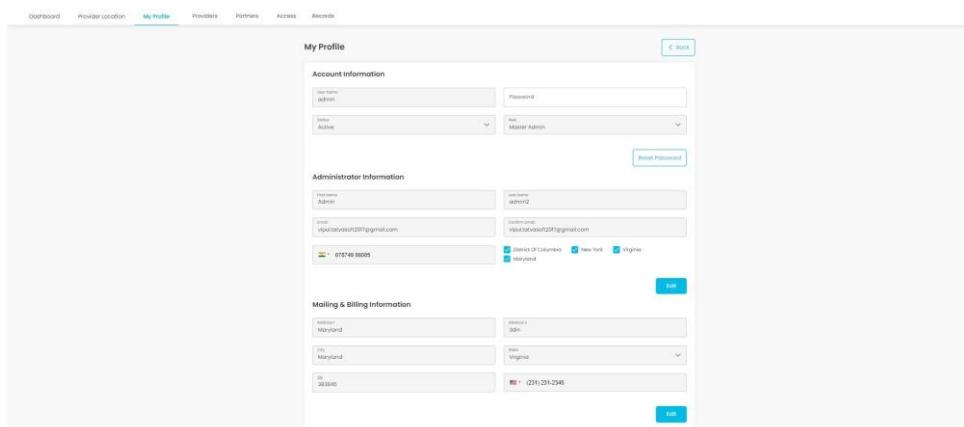
This page will open when the admin clicks on “Close case” link from Actions menu from To close state.

Features:

#	Feature	Type	Description
	Create Invoice through Quick books	Button	Clicking on this button, Admin can create invoice for service using Quick books. Good to have feature
	Action	Button	Clicking on this button, Admin can download a particular uploaded document.

	Patient Name	Label	It will show full name of the patient
	First Name	Textbox	It will show first name of the patient
	Last Name	Textbox	It will show last name of the patient
	Date of birth	Textbox	It will show date of birth of the patient
	Phone number	Textbox	It will show phone number of the patient
	Email	Textbox	It will show email of the patient
	Edit	Button	Clicking on this button will enable the input field for Phone number and email, then it will show Save and cancel buttons instead of Edit and Close case buttons. Admin can edit patient's phone-number and email using this button.
	Close Case	Button	Clicking on this button, admin can close the case and that request will be moved into "Unpaid"
	Save	Button	Clicking on this button will save changed phone number and email values, then it will show Edit and Close case buttons instead of Save and Cancel buttons, also it will disable the phone number and email fields.

Profile menu:



The screenshot shows the 'My Profile' page with the following sections:

- Account Information:** Includes fields for User name (admin), Password, Status (Active), and Role (Master Admin). A 'Forgot Password' link is also present.
- Administrator Information:** Includes fields for Username (admin), Email (vpatel@tatvasoft.com), and Phone number (875249 9999). It also lists other administrators: admin2 (username: admin2, email: vpatel@tatvasoft.com) and admin3 (username: admin3, email: vpatel@tatvasoft.com). There are checkboxes for 'Office or Location' and states like New York, Michigan, and Maryland.
- Mailing & Billing Information:** Includes fields for Address (Maryland), City (Baltimore), State (MD), Zip (21201), and Phone number (1 (231) 231-2345).

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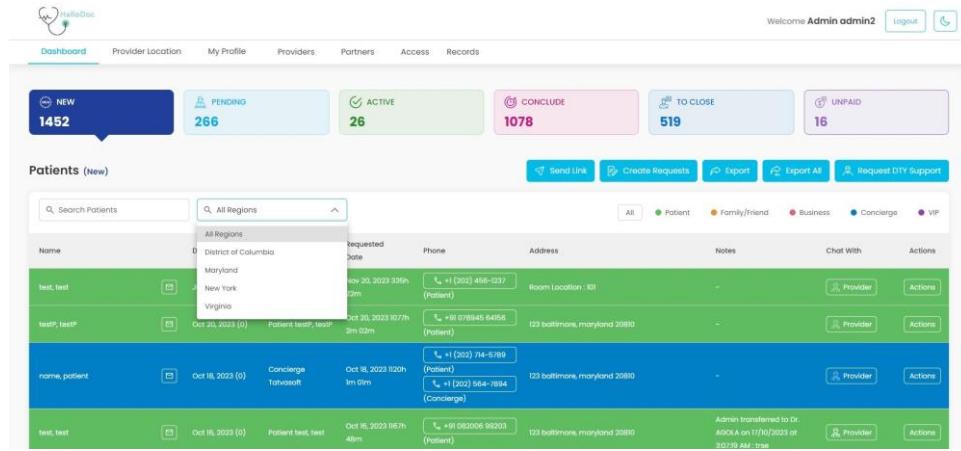


Fig21. My Profile

Description:

This page will show a profile for logged in admin. Admin can edit their information from this page. For the admin's My Profile page, if the admin wants to edit his/her profile, he/she can directly edit the details in their profile without requiring any additional approval.

Regions



The screenshot shows the HelloDoc dashboard with the following statistics:

- NEW: 1452
- PENDING: 266
- ACTIVE: 26
- CONCLUDE: 1078
- TO CLOSE: 519
- UNPAID: 16

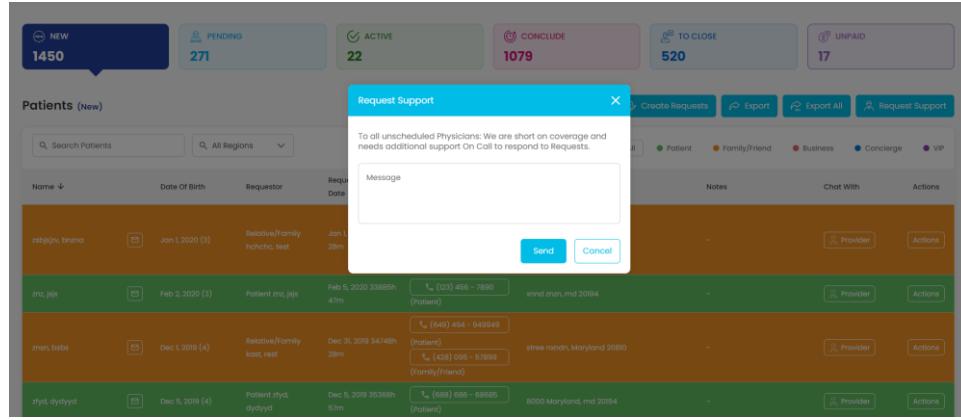
Below the stats, there's a section titled "Patients (New)" with a search bar and a dropdown for "All Regions". The table lists patients with columns for Name, Date Of Birth, Requestor, Request Date, Phone, Address, Notes, Chat With, and Actions. A tooltip indicates that the "All" filter includes Patient, Family/Friend, Business, Concierge, and VIP.

Fig22. Regions

Description:

In dashboard page Admin can filter requests using Region's filter. By default, requests of All regions will be fetched.

Request Support:



The screenshot shows the HelloDoc dashboard with the following statistics:

- NEW: 1450
- PENDING: 271
- ACTIVE: 22
- CONCLUDE: 1079
- TO CLOSE: 520
- UNPAID: 17

A modal window titled "Request Support" is open, containing a message to all unscheduled Physicians: "We are short on coverage and needs additional support On Call to respond to Requests." It has a "Message" input field and "Send" and "Cancel" buttons.

Below the modal, the patient list table is visible with columns for Name, Date Of Birth, Requestor, Request Date, Phone, Address, Notes, Chat With, and Actions.

Fig23.Request Support

Description:

This popup is used for Sending message to all unscheduled Physicians.

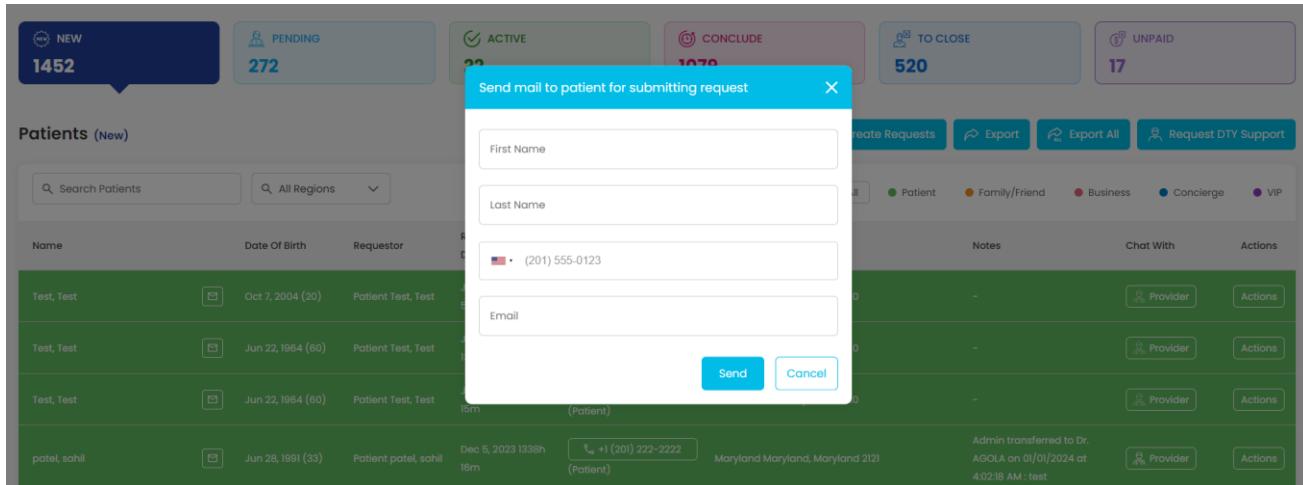
Features:

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#	Feature	Type	Description
	Message	Textbox	Admin will need to enter a message that will be sent to all unscheduled physicians.
	Send	Button	Clicking on this button will send the entered message to all unscheduled physicians.
	Cancel	Button	Clicking on this button will close Request DTY Support modal.

Send Link:



Description:

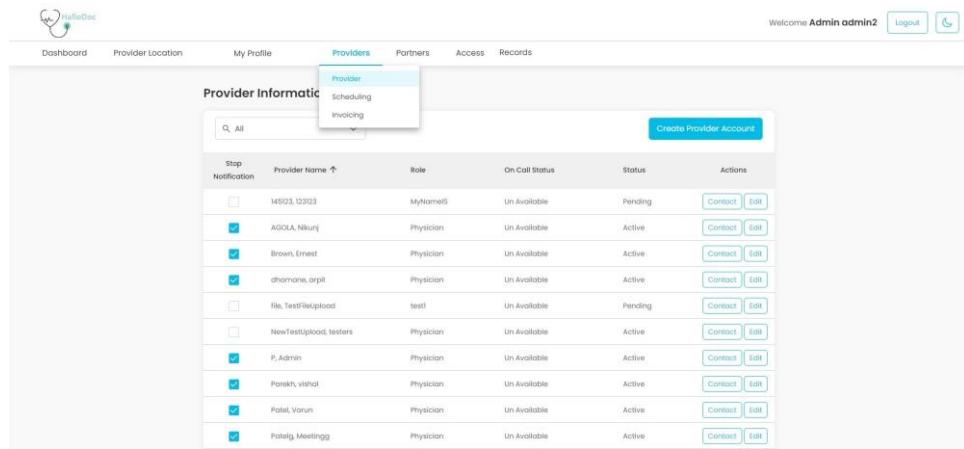
This popup is opened when clicked on Send link button in dashboard, it will be used to send link of Submit Request Screen page to the patient via email and SMS.

Features:

#	Feature	Type	Description
	First name	Textbox	Admin/Provider must enter the first name of the patient.
	Last name	Textbox	Admin/Provider must enter the last name of the patient.
	Phone	Textbox	Admin/Provider must enter the phone number of the patient.
	Email	Textbox	Admin/Provider must enter the email of the patient
	Send	Button	By clicking on this button, A link for Submit request screen page of patient site is sent to patient via Email and SMS.

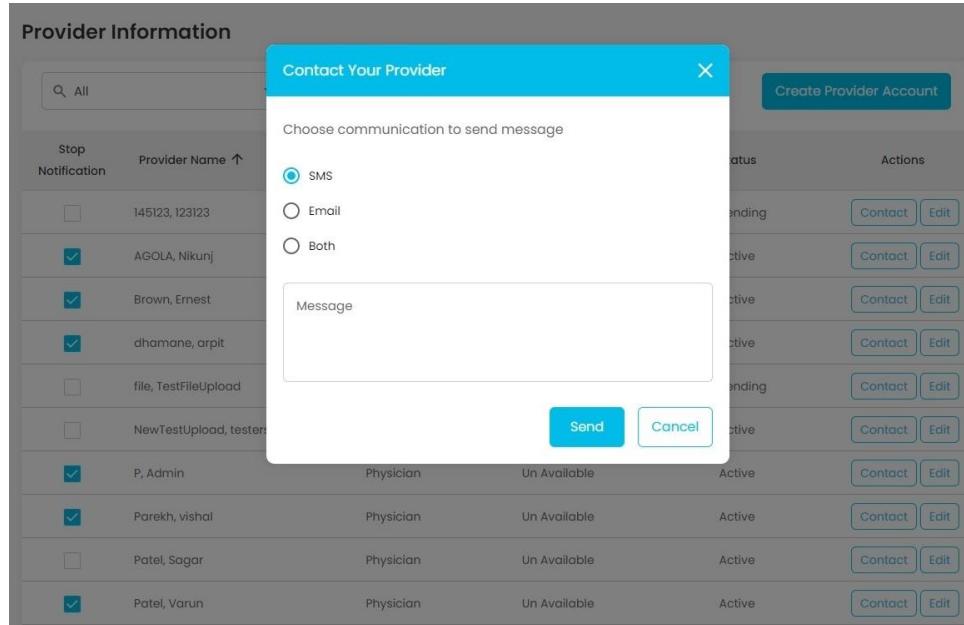
	Cancel	Button	By Clicking this button, the pop-up will close.
--	--------	--------	---

Provider Menu:



The screenshot shows a list of providers in a table format. The columns are: Stop Notification, Provider Name (sorted by provider name), Role, On Call Status, Status, and Actions. There are 10 entries in the table. Each entry includes a checkbox, a provider name, a role (Physician or Physician), an on-call status (Un Available or Un Available), a status (Pending, Active, or Active), and two action buttons (Contact and Edit).

Fig24. Provider Menu



The screenshot shows a 'Contact Your Provider' pop-up window. On the left, there is a list of providers with checkboxes. On the right, there is a form for sending a message. The 'SMS' radio button is selected. The message input field contains placeholder text 'Message'. At the bottom of the form are 'Send' and 'Cancel' buttons.

Fig25. Contact your Provider

By clicking the Contact button this pop-up will appear to the admin. Using this pop-up admin can send notification to provider by selected communication type (SMS, Email or Both) with a message.

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Description:

This menu from header navbar contains 3 sub-menus: Provider, Scheduling, **Invoicing (Good to have feature)**.

Features:

#	Feature	Type	Description
	Search	Dropdown	Admin can filter provider list based on region
	Create Provider Account	Button	By Clicking on this, Admin can create new Provider account from Create Provider Account Page
	Stop notification	Checkbox	This checkbox will determine that provider will receive any notification or not. When any change is made, the Save button will appear.
	Provider name	Text	This column will show Provider name
	Role	Text	This column will show Provider's role on the Website
	On call status	Text	This column will show Provider's On call status: Un Available, On call, and Busy
	Status	Text	This column will show Provider's Account Status: Pending, Active and Not active
	Action	Button	<p>By clicking on this button, a menu will open, which has two sub menus.</p> <p>Contact Button: On clicking this button, contact your Provider pop up will open.</p> <p>Edit Button: On clicking this button Edit Physician Account page will be opened.</p>

Dashboard Provider Location My Profile Chat(s) **Providers** Partners Access Help Records

[Edit Physician Account](#)

[Back](#)

Account Information

User Name MD.AgileN	Password
Status Active	Role Physician
Edit Reset Password	

Physician Information

First Name Nikunj	Last Name AOOLA
Email meghna.tatvasoft2020@gmail.com	Phone 078749 06005
Medical License #	NPI Number
Synchronization Email Address	<input checked="" type="checkbox"/> District Of Columbia <input checked="" type="checkbox"/> New York <input checked="" type="checkbox"/> Virginia <input checked="" type="checkbox"/> Maryland
Edit	

Mailing & Billing Information

Address 1 1234	Address 2 ohmedobod
City Ahmedabad	State Maryland
Zip 380038	Phone 1234567894
Edit	

Provider Profile

Business Name Tatva	Business Website healthcare@ychoo.com
Select Photo	Upload
Select Signature	Upload Create
	
Edit	

Admin Notes

[Edit](#)

Onboarding

<input checked="" type="checkbox"/> Independent Contractor Agreement	Upload	View
<input checked="" type="checkbox"/> Background Check	Upload	View
<input checked="" type="checkbox"/> HIPAA Compliance	Upload	View
<input type="checkbox"/> Non-disclosure Agreement	Upload	
<input type="checkbox"/> License Document	Upload	
Save Delete Account		

Fig26. Edit Physician Account

Description:

Through this page, Admin can edit provider (Physician) details, change their password. Upload documents and images related to the provider and delete their account.

Features:

#	Feature	Type	Description
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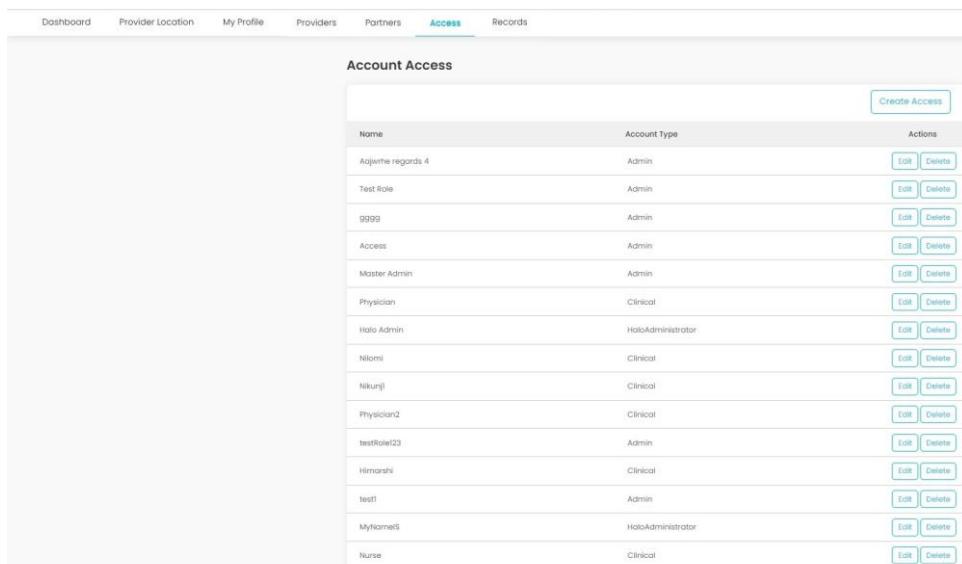
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	Username	Input	This input field will show the admin physician's username. This field will be disabled always.
	Password	Input	Admin can change account password using this field.
	Status	Dropdown	Admin can change physician status using this field. Status values are: Pending, Active and Not Active.
	Role	Dropdown	Admin can assign any physician Role to the account.
	Edit	Button	By clicking this button in a particular form section, a field will be enabled in that form section. And "Save" and "Cancel" button will replace "Edit" button.
	Reset password	Button	By clicking this button, admin can change physician account password with password entered in "Password" field.
	Save	Button	By clicking this button all the data will be saved except password in the database.
	Cancel	Button	By Clicking this button, all fields will become disabled without saving anything in database.
	First Name	Input	Admin can change physician's first name using this field.
	Last Name	Input	Admin can change physician's last name using this field.
	Email	Input	Admin can change physician's Email using this field.
	Phone Number	Input	Admin can change physician's phone using this field.
	Medical License	Input	Admin can change physician's medical license number using this field.
	NPI Number	Input	Admin can change physician's NPI (National Provider Identifier) number using this field.
	Synchronization Email	Input	Admin can change physician's Synchronization number using this field.
	Regions	Checkboxes	Admin can select one or more regions for physician. (At least one required.)
	Address1	Input	Admin can change physician's Address1 using this field.
	Address2	Input	Admin can change physician's Address2 using this field.
	City	Input	Admin can change physician's city using this field.

	State	Dropdown	Admin can select physician's state using this dropdown.
	Zip	Input	Admin can change Zip code associated with physician's address.
	Alternate Phone	Input	Admin can change physician's alternate phone number.
	Business name	Input	Admin can change physician's business name using this field.
	Business Website	Input	Admin can change physician's business website using this field.
	Photo	File Upload	Admin can upload physician's profile photo using this field.
	Signature	File Upload	Admin can upload physician's signature using this field.
	Admin Notes	Input	Admin can add any notes regarding what updates are done to the profile.
	Delete Account	Button	By clicking on this button, admin can delete physician's account.

Access/Roles:

Account Access:



The screenshot shows a table titled "Account Access" with the following data:

Name	Account Type	Actions
Admin	Admin	[Edit] [Delete]
Test Role	Admin	[Edit] [Delete]
9999	Admin	[Edit] [Delete]
Access	Admin	[Edit] [Delete]
Master Admin	Admin	[Edit] [Delete]
Physician	Clinical	[Edit] [Delete]
Holo Admin	HoloAdministrator	[Edit] [Delete]
Milomi	Clinical	[Edit] [Delete]
Mukund	Clinical	[Edit] [Delete]
Physician2	Clinical	[Edit] [Delete]
testRole23	Admin	[Edit] [Delete]
Himanshi	Clinical	[Edit] [Delete]
test1	Admin	[Edit] [Delete]
MyName15	HoloAdministrator	[Edit] [Delete]
Nurse	Clinical	[Edit] [Delete]

Fig27. Roles/Access

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Description:

This page will show all the roles available on the platform. Admin can add, edit or delete any role. On add and edit admin can change access for the role.

Features:

#	Feature	Type	Description
	Create Access	Button	Clicking on this button, admin will be redirected to create role page.
	Name	Table Header	It will show role name
	Account Type	Table Header	It will show account type associated with role
	Edit	Button	Clicking on this button, admin will be redirected to edit role page for particular role.
	Delete	Button	Clicking on this button, Admin can delete any role by confirming through confirmation pop-up

After clicking the Create Access button this page will be shown to the admin. Admin can create any role by choosing Account Type and Selecting page access through checkboxes.

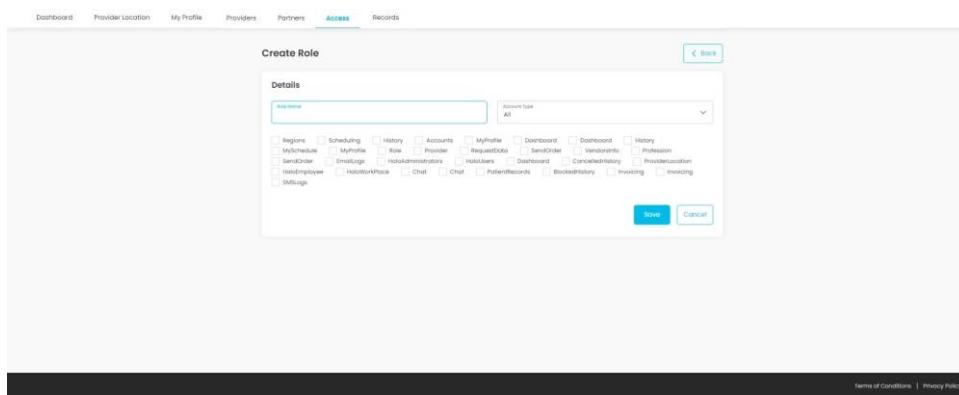
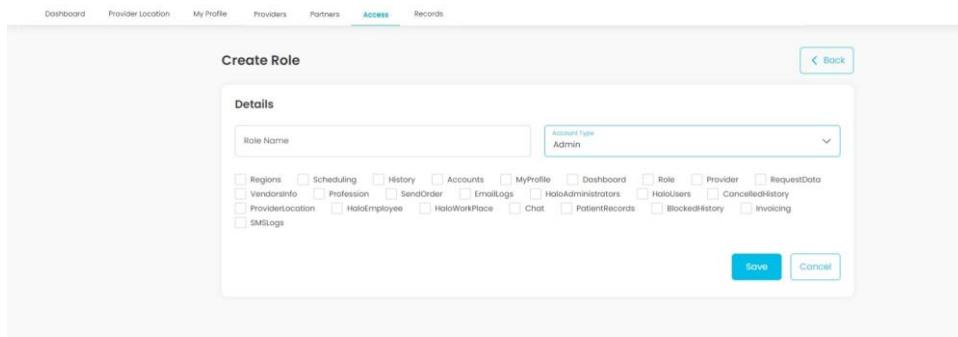


Fig28. Create Role All



Dashboard Provider Location My Profile Providers Partners **Access** Records

Create Role < Back

Details

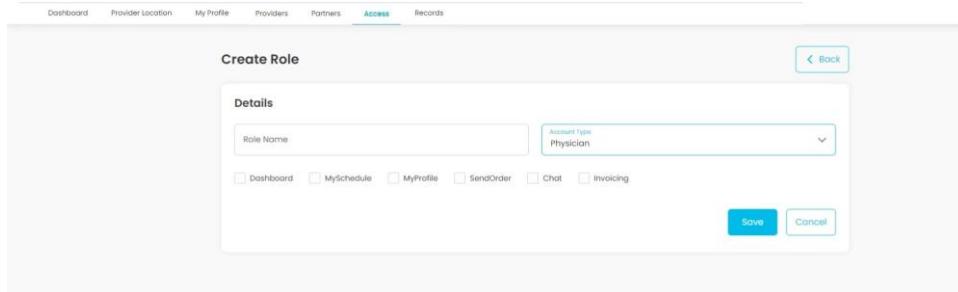
Role Name:

Account Type: **Admin**

Regions Scheduling History Accounts MyProfile Dashboard Role Provider RequestData
 VendorInfo Profession SendOrder EmailLogs HoldAdministrators HoldUsers CancelledHistory
 ProviderLocation HoldEmployee HoldWorkPlace Chat PatientRecords BlockedHistory Invoicing
 SMSLogs

Save **Cancel**

Fig29. Create Role Admin



Dashboard Provider Location My Profile Providers Partners **Access** Records

Create Role < Back

Details

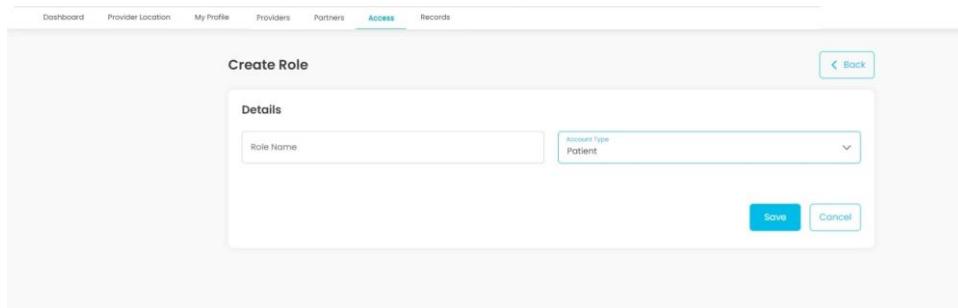
Role Name: **Physician**

Account Type: **Physician**

Dashboard MySchedule MyProfile SendOrder Chat Invoicing

Save **Cancel**

Fig30. Create Role Physician



Dashboard Provider Location My Profile Providers Partners **Access** Records

Create Role < Back

Details

Role Name:

Account Type: **Patient**

Save **Cancel**

Fig31. 1 Create Role Patient

User Access:

Description:

This page will show all the registered users of this platform. Admin can edit any account

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Dashboard Provider Location My Profile Providers Partners **Access** Records

User Access

Account type ↑	Account POC	Phone	Status	Open Requests	Actions
Admin	Test, Admin	+91 082006 99203	Active	2133	<button>Edit</button>
Clinical	newtest, test123	(123) 123 - 123123	Pending	0	<button>Edit</button>
Clinical	Vyas, himarshi	(123) 456 - 7890	Pending	0	<button>Edit</button>
Clinical	Testing, Test	(NON) NNN - NNNNNN	Pending	0	<button>Edit</button>
Clinical	test, Test	(123) 456 - 789123	Pending	0	<button>Edit</button>
Clinical	145123,123123	(123) 456 - 789123	Pending	0	<button>Edit</button>
Clinical	dhamane, arpit	(013) 538 - 43111	Active	9	<button>Edit</button>
Clinical	Vyas, Himarshi	(123) 456 - 7890	Pending	1	<button>Edit</button>
Clinical	shah, nilomi	(123) 456 - 4870	Pending	89	<button>Edit</button>
Clinical	Tatva, Doctor	+91 082006 99203	Active	1	<button>Edit</button>
Clinical	Patil, Ravi	+1 (201) 222-2222	Pending	0	<button>Edit</button>

Fig31.2 Create Role Patient

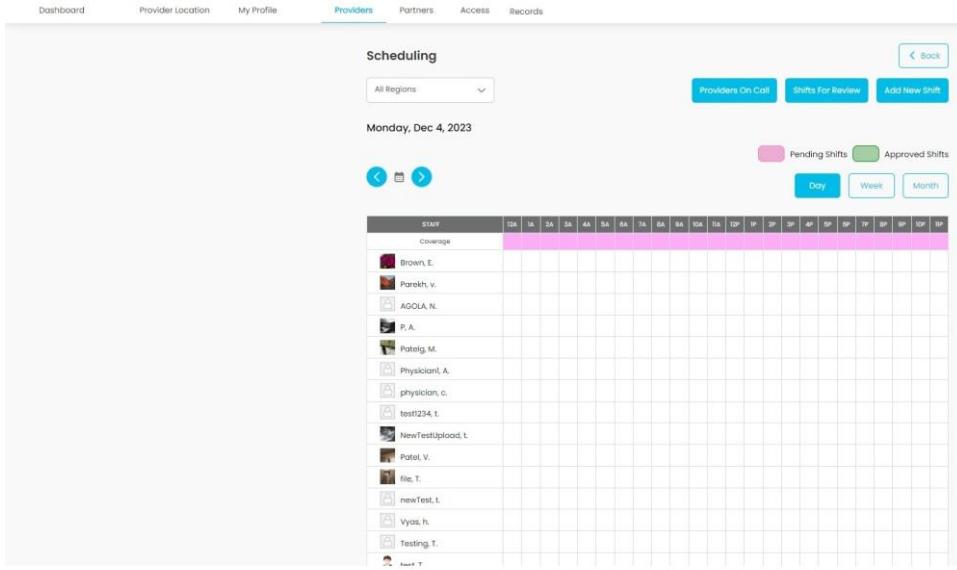
Features:

#	Feature	Type	Description
	Search	Search box	Admin can search any account by role type
	Edit	Button	Clicking on this button will redirect admin to edit account page for particular account

Scheduling:

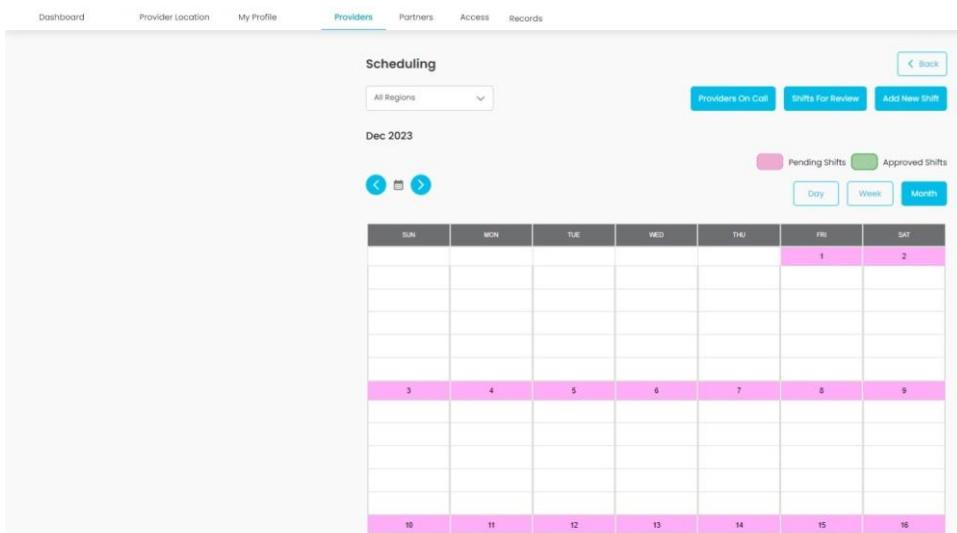
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The screenshot shows a scheduling interface for December 4, 2023. The top navigation bar includes links for Dashboard, Provider Location, My Profile, Providers (which is the active tab), Partners, Access, and Records. Below the navigation is a "Scheduling" section with a dropdown for "All Regions". A row of buttons at the top right includes "Providers On Call", "Shifts For Review", and "Add New Shift". The main area displays a grid for the day, with columns labeled from 1AM to 1PM. The grid rows represent different staff members, each with a small profile picture and name. A legend indicates that pink boxes represent "Pending Shifts" and green boxes represent "Approved Shifts". Buttons for "Day", "Week", and "Month" are located at the bottom right of the grid.

Fig32. Day wise Scheduling



The screenshot shows a scheduling interface for December 2023. The top navigation bar is identical to Fig32. The "Scheduling" section shows a monthly calendar with days of the week labeled (SUN, MON, TUE, WED, THU, FRI, SAT). Specific dates are highlighted in pink: December 1st, 3rd, 5th, 7th, 9th, 10th, 11th, 12th, 13th, 14th, 15th, 16th, and 18th. A legend at the top right shows a pink square for "Pending Shifts" and a green square for "Approved Shifts". Buttons for "Day", "Week", and "Month" are at the bottom right.

Fig33. Month wise Scheduling

Dashboard Provider Location My Profile **Providers** Partners Access Records

Scheduling

All Regions

Dec 03 - Dec 09, 2023

Coverage

STAFF	SUN 3	MON 4	TUE 5	WED 6	THU 7	FRI 8	SAT 9
Brown, E.	0/24	0/24	0/24	0/24	0/24	0/24	0/24
Parekh, V.							
AGOLA, N.							
P, A.							
Patelg, M.							
Physicianl, A.							
physician, c.							
test1234, t.							
NewTestUpload, t.							
Patel, V.							
file, T.							
newTest, t.							
Vyas, h.							
Testing, T.							

Pending Shifts Approved Shifts

Day Week Month

Fig34. Week wise Scheduling

Dashboard Provider Location My Profile **Providers** Partners Access Records

MD's On Call

All Regions

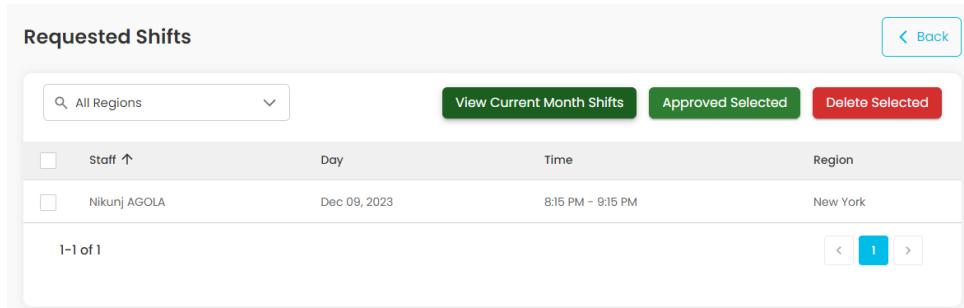
Calender View Shifts for Review

MD's On Call

Physicians Off Duty

Dr Brown	Dr Parekh	Dr AGOLA
Dr P	Dr Patelg	Dr Physicianl
Dr physician	Dr test1234	Dr NewTestUpload
Dr Patel	Dr file	Dr Vyas
Dr Testing	Dr test	Dr 145123
Dr dhamane	Dr Vyas	Dr shah
Dr Tatva		

Fig35. Provider on call (MDs On Call)



The screenshot shows a table with one row of data. The columns are labeled 'Staff ↑', 'Day', 'Time', and 'Region'. The data row contains 'Nikunj AGOLA', 'Dec 09, 2023', '8:15 PM - 9:15 PM', and 'New York'. There are buttons at the top right for 'View Current Month Shifts', 'Approved Selected', and 'Delete Selected'. A search bar at the top left says 'All Regions'. Navigation buttons at the bottom include '< 1 >'.

Fig36. Requested Shift

Description:

This page will allow Admin to review provider's shifts, add new shifts, providers on call based on selected region by weekly, monthly or daily in a calendar view. It's connected to Google calendar so Admin/Providers will get Google reminder of their scheduled shifts. All the shifts which are approved by admin will be colored green color and those which are not approved by admin will be colored with red color.

Features:

#	Feature	Type	Description
	Back	Button	It will redirect to dashboard page
	All Regions	Dropdown	It will allow admin to select regions from region drop-down
	Provider On call	Button	Clicking on this button will redirect to MD's On Call page. This page will show the list of providers who are on-call right now and who are off duty with their profile photos which has added by them in their profile.
	Shifts for review	Button	It will redirect to the Requested shifts page. This page will show the list of which are created by providers.
	Add new Shift	Button	Clicking on this button will open a pop-up for creating a new shift.
	Day	Button	Clicking on this button will show the created shifts in day wise.
	Week	Button	Clicking on this button will show the shifts created shifts on a weekly basis.
	Month	Button	Clicking on this button will show the shifts created on a monthly basis. Initially when admin lands on this page it will show the shifts in month format.

	View Current Month Shifts	Button	Clicking on this button will redirect an Admin to scheduling page to view shifts in monthly view.
	Approved selected	Button	Clicking on this button, admin can approve the selected shifts.
	Delete Selected	Button	Clicking on this button, admin can delete the selected shifts.
	Select All	Button	Clicking on this button, admin can select all the listed shifts.

Create new Shift

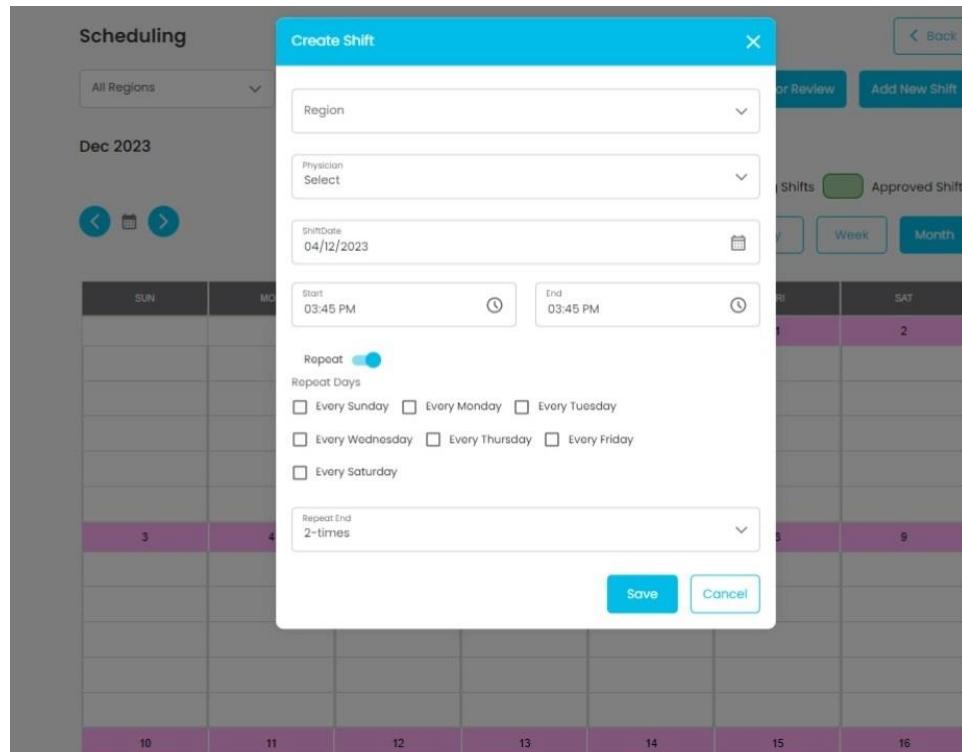


Fig37. Create Shift

Description:

This page will allow Admin to create shift for the provider with start date and time to end date and time. Admin can also create shifts that can be repeated in selected amount of time.

Features:

#	Feature	Type	Description
	Region	Dropdown	It will allow admin to select regions from region drop-down
	Provider	Dropdown	It will allow admin to select provider based on selected regions from region drop-down
	Day	Date picker	It will help to select the date of a shift
	Start	Time Picker	It will help to select the start time of a shift
	End	Time Picker	It will help to select the end time of a shift

	Repeat	Toggle Button	It will allow us to repeat the shift.
	Repeat days	Checkbox	It will be visible when you turn on the toggle button. You can select on which days you want to repeat the shift.
	Repeat end	Dropdown	It will be visible when you turn on the toggle button. You can select how many times you want to repeat the shift.
	Create	Button	Clicking on this button, the shift will be created with filled details
	Cancel	Button	Clicking on this button, the popup will be closed without creating a shift.

View Edit/Delete Shift:

When admin clicks on today's shift or the future shift, View-shift popup will open to delete or edit that shift.

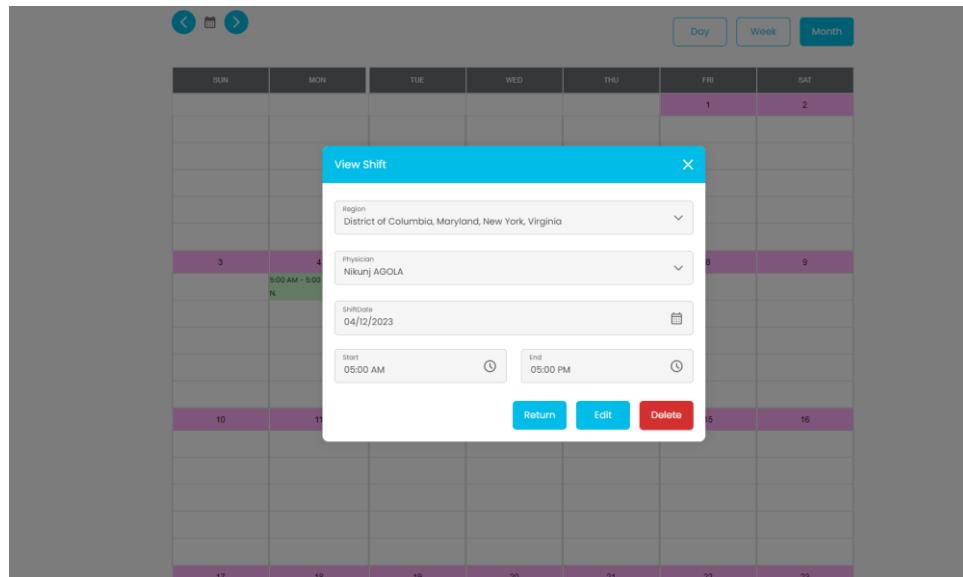


Fig38. View /edit /Delete Shift

Features:

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#	Feature	Type	Description
	Region	Dropdown	It will show the shift's region. It will be disabled
	Provider	Dropdown	It will show the provider name. It will be disabled
	Day	Date picker	It will show the date of a shift. It will be disabled
	Start	Time Picker	It will show the start time of a shift. It will be disabled
	End	Time Picker	It will show the end time of a shift. It will be disabled
	Return	Button	Clicking on this button will change the shift status from Pending to Approved and vice versa.
	Edit	Button	Clicking on this button will make the date and start, end time fields enabled and Save button will be visible instead of Edit and admin can edit the details then click on save button to change the shift details.
	Delete	Button	Clicking on this button will delete the created shift.

Provider Location:

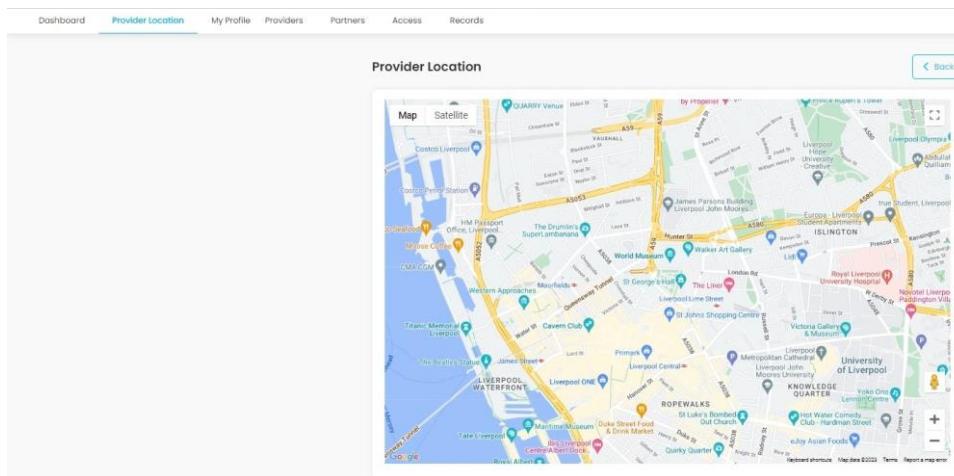


Fig39. Provider Location

Description:

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This Page will show the Provider's (Physician) location in google map. Admins can see the exact location of every physician with their names.

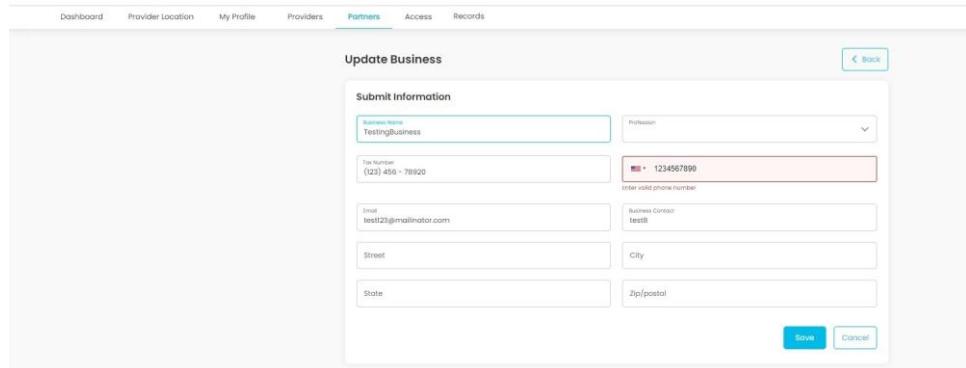
Partners/ Vendors:

Vendor(s)						
Profession	Business Name	Email	Fax Number	Phone Number	Business Contact	Actions
YoditGessesse	tewel12@gmailnator.com	(312) 404 - 78620	(510) 454 - 1980	(510) 454 - 4044	test	Edit Delete
Nikunjta	David	-	(510) 454 - 00044	(510) 777 - 7777	-	Edit Delete
Nikunjta	fogg	-	(660) 988 - 88888	(303) 836 - 38398	-	Edit Delete
Nikunjta	Newest	-	(302) 360 - 30030	(510) 202 - 42401	-	Edit Delete
Hipor	Komondor zw	-	(210) 95 - 04254	(302) 458 - 58546	-	Edit Delete
Nikunjta	test ved dakkha	-	(164) 834 - 85646	(510) 202 - 42401	-	Edit Delete
Nikunjta	Shri	-	(210) 95 - 04254	(510) 202 - 42401	-	Edit Delete
Rajesh Sabore (Dinneress)	-	(11) 91 - 10022	(222) 555 - 999999	-	-	Edit Delete
sdts	-	(564) 944 - 56406	(564) 955 - 6456	-	-	Edit Delete
patel transportation	-	(510) 948 - 123454	(401) 502 - 048334	-	-	Edit Delete
Nikunjta	sdtd	-	(321) 141 - 534532	(245) 949 - 40444	-	Edit Delete
yoth	-	(510) 944 - 946404	(566) 498 - 040450	-	-	Edit Delete
PR	-	(162) 876 - 7676	(242) 421 - 756	-	-	Edit Delete
Nikunj	-	(843) 947 - 2259	(340) 547 - 2259	-	-	Edit Delete
osad	-	(432) 404 - 246042	(242) 242 - 234042	-	-	Edit Delete

Fig40. Profession menu Partners/Vendors

Add Business						
Submit Information						
Business Name	Profession					
Fax Number	Select Profession					
Email	Business Contact					
Street	City					
State	Zip/postal					
<input type="button" value="Save"/> <input type="button" value="Cancel"/>						

Fig41.Add business page



The screenshot shows a form titled 'Update Business' with the following fields:

- Business Name: TestingBusiness
- Profession: (dropdown menu)
- Tax Number: (23) 456 - 7890
- Phone Number: (123) 456-7890
- Email: test23@mailinator.com
- Business Contact: testB
- Street: (text input)
- City: (text input)
- State: (text input)
- Zip/Postal: (text input)
- Save button
- Cancel button

Fig42.Edit business page

Description:

This page will show all the vendors available on the platform. Admin can Add, Edit or Delete any vendor.

Features:

#	Feature	Type	Description
	Add business	Button	Clicking on this button will redirect admin to add business(vendor) page.
	Edit	Button	Clicking on this button will redirect admin to edit business page for particular vendor.
	Delete	Button	Clicking on this button, Admin can delete any vendor.

Add/Edit Vendor:

Description:

Admin can add or edit vendor using this page.

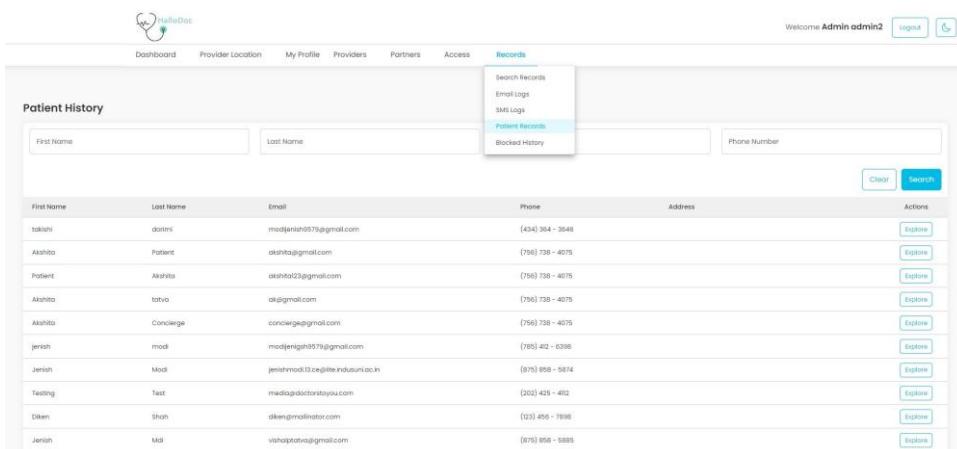
Features:

#	Feature	Type	Description
	Business name	Textbox	This will show Business name (Vendor name)
	Profession	Dropdown	This will show Vendor's profession.
	Fax Number	Textbox	This will show Vendor's fax number

	Phone number	Textbox	This will show vendor's phone number
	Email	Textbox	This will show Vendors Email address
	Business	Textbox	This will show Vendors Business Contact
	Street	Textbox	This will show Vendor's Street
	City	Textbox	This will show Vendor's city.
	State	Textbox	This will show the Vendor's state.
	Zip/postal	Textbox	This will show the Vendor's zip code.
	Save	Button	Clicking on this button, admin can save new vendor or edit existing vendor
	Cancel	Button	Clicking on this button will redirect admin to vendor's page
	Back	Button	Clicking on this button will redirect admin to vendor's page

Records:

Patient Record/Patient History



First Name	Last Name	Email	Phone	Address	Actions
tolani	dorini	modtolani9579@gmail.com	(434) 394 - 3648		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Akshita	Patient	akshita@gmail.com	(756) 738 - 4075		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Patient	Akshita	akshita23@gmail.com	(756) 738 - 4075		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Akshita	tzivo	ak@gmail.com	(756) 738 - 4075		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Akshita	Concierge	concierge@gmail.com	(756) 738 - 4075		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
jerish	modi	modjerish9579@gmail.com	(765) 402 - 6398		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Jerish	Modi	jerishmodi13ce@ite.indusuniv.ac.in	(875) 856 - 5874		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Testing	Test	medislogdoctorstaysyou.com	(202) 425 - 402		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Dilem	Ishan	dilem@moderator.com	(023) 456 - 7890		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>
Jenish	Modi	vishoptavsoft@gmail.com	(875) 856 - 5885		<button>Explore</button> <button>Explore</button> <button>Explore</button> <button>Explore</button>

Fig43. Patient history

Patient Record							
Client/Member	Created Date	Conformation	Provider Name	Concluded Date	Status	Final Report	Actions
Akshita, Test	Jul 24, 2021	MD062420AKTE0001	Dr. Porekh	Dec 1, 2023	Accepted	-	<button>Actions</button>
Test, Akshita	Feb 5, 2021	MD0205201AKAK0001	Dr. Porekh	Feb 5, 2021	Closed	<button>View Case</button>	<button>Actions</button>
Gupto, Akshita	Feb 1, 2021	MD0201201GAKAK0001	Dr. AGOLA	Dec 11, 2023	Conclude	<button>Chat</button>	<button>Actions</button>
Request, Friend	Jul 12, 2020	MD07122008FR0001	Dr. Porekh	Mar 8, 2021	Closed	<button>View</button>	<button>Actions</button>
AkStageGomireq, Test	Jun 2, 2020	DC06022008SLU0001	Dr. Porekh	Dec 1, 2023	Accepted	-	<button>Actions</button>
Request-, Test	May 18, 2020	MD05182008TT0032	Dr. Patel	Dec 1, 2023	Cancelled By Admin	-	<button>Actions</button>
Test, Test	May 18, 2020	MD0518201ETE0001	Dr. Porekh	Dec 11, 2023	Clear	-	<button>Actions</button>
Agoin, Test	May 18, 2020	DC05182008GTE0030	Dr. Porekh	Dec 11, 2023	Cancelled By Provider	-	<button>Actions</button>
Request, Test	May 18, 2020	MD05182008TE0029	Dr. Porekh	Dec 11, 2023	Clear	-	<button>Actions</button>
Akshita, Test	May 18, 2020	MD051820AKTE0026	Dr. Porekh	Aug 31, 2020	Closed	<button>View</button>	<button>Actions</button>

Fig44. Patient Record Explore

Description:

This page will show all patients' records. Admin can search patient by First name, last name, email and phone number.

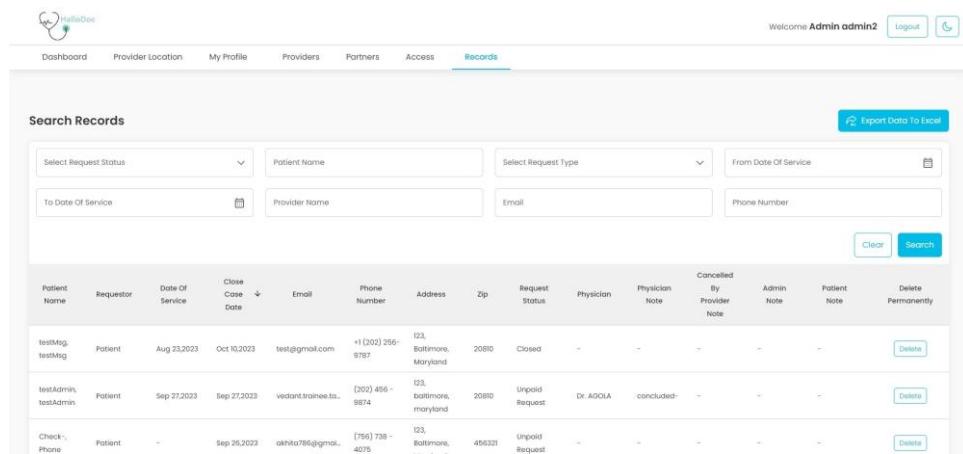
Features:

#	Feature	Type	Description
	First name	Textbox	Admin can search Patients records by first name
	last name	Textbox	Admin can search Patient records by last name
	Email	Textbox	Admin can search patient records by email address.
	Phone number	Textbox	Admin can search patient records by phone number.
	Search	Button	Clicking on this button, Admin can apply all search filters on patient records.
	Clear	Button	Clicking on this button will clear all search filters.
	Explore	Button	Clicking on this button, Admin can explore specific patient's previous case history
	View	Button	Clicking on this button, Medical-Report file for that patient will be download
	Documents	Button	Clicking on this button, admin will redirect to View Uploads page.

Search Records:

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Patient Name	Requestor	Date Of Service	Close Case Date	Email	Phone Number	Address	Zip	Request Status	Physician	Physician Note	Cancelled By Provider Note	Admin Note	Patient Note	Delete Permanently
testMsg; testMsg	Patient	Aug 23 2023	Oct 10 2023	test@gmail.com	+1 (202) 256-9787	123, Baltimore, Maryland	20880	Closed	-	-	-	-	-	<button>Delete</button>
testAdmin; testAdmin	Patient	Sep 27 2023	Sep 27 2023	vedant.trainee.tso.	(202) 496-9874	123, Baltimore, Maryland	20880	Unpaid Request	Dr. AGOLA	concluded-	-	-	-	<button>Delete</button>
Check-; Phone	Patient	-	Sep 26 2023	okhita78@gmail.com	(796) 738-4075	123, Baltimore, Maryland	456321	Unpaid Request	-	-	-	-	-	<button>Delete</button>

Fig45. Search Records

Description:

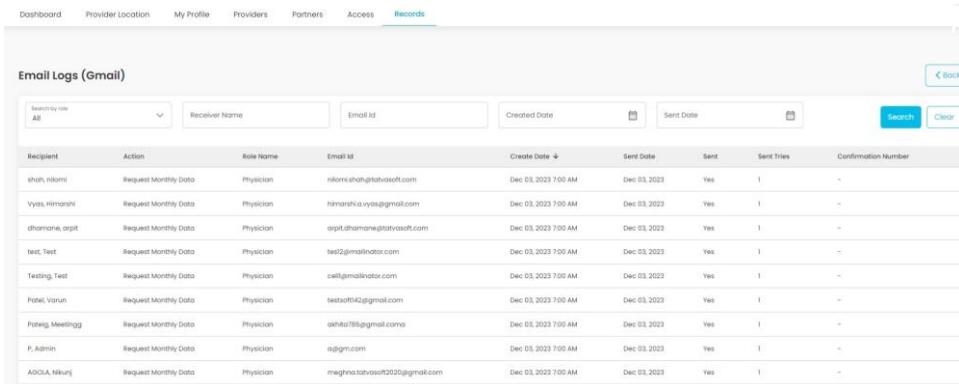
This page will show All Requests Data. Admin can search any request data by payment status, patient name, request type, date of service, email, phone number, provider name.

Features:

#	Feature	Type	Description
	Export Data to Excel	Button	Clicking on this button, Admin can export Request Data to excel file.
	Select Request Status	Dropdown	Admin can search request data using payment status of the request. (Pending, Settled, Declined, Settled Offline)
	Patient Name	Textbox	Admin can request data history using patient's name
	Select Request Type	Dropdown	Admin can request data history using the request type of the request.
	From Date of service	Date-picker	Admin can search request data to a from Date of Service.
	To Date of service	Date-picker	Admin can search request data to a Date of Service.
	Provider Name	Textbox	Admin can search request data by Provider name
	Email	Textbox	Admin can search request data by email
	Phone Number	Textbox	Admin can search request data by phone number
	Clear	Button	Clicking on this button will clear all search values.

	Search	Button	Clicking on this button, Admin can apply all search values on Requests Data.
	Delete permanently	Button	Clicking on this button, Admin can delete a request data permanently.

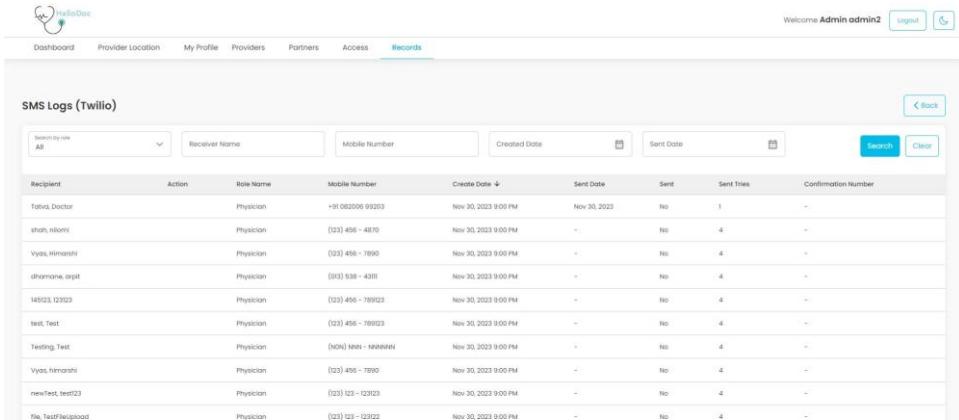
Logs (Email logs and SMS logs)



The screenshot shows a table titled "Email Logs (Gmail)" with the following data:

Recipient	Action	Role Name	Email Id	Create Date	Sent Date	Sent	Sent Tries	Confirmation Number
shon, nikomi	Request Monthly Data	Physician	nikomi.shon@tatvasoft.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
Vyas, Himaresh	Request Monthly Data	Physician	himarsh.vyas@gmail.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
dhamone, orpit	Request Monthly Data	Physician	orpit.dhamone@tatvasoft.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
test, Test	Request Monthly Data	Physician	test2@emallnotor.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
Testing, Test	Request Monthly Data	Physician	test@emallnotor.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
Patel, Vinayu	Request Monthly Data	Physician	testsoft442@gmail.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
Poteig, Meenagz	Request Monthly Data	Physician	otkrito78@gmail.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
P, Admin	Request Monthly Data	Physician	o@jgm.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-
AGOLA, Nukunj	Request Monthly Data	Physician	meghna.tatvasoft2020@gmail.com	Dec 03, 2023 7:00 AM	Dec 03, 2023	Yes	1	-

Fig45. Email Log



The screenshot shows a table titled "SMS Logs (Twilio)" with the following data:

Recipient	Action	Role Name	Mobile Number	Create Date	Sent Date	Sent	Sent Tries	Confirmation Number
Tatva, Doctor		Physician	+91 02009 99203	Nov 30, 2023 9:00 PM	Nov 30, 2023	No	1	-
shon, nikomi		Physician	(023) 496 - 4870	Nov 30, 2023 9:00 PM	-	No	4	-
Vyas, Himaresh		Physician	(023) 496 - 7890	Nov 30, 2023 9:00 PM	-	No	4	-
dhamone, orpit		Physician	(023) 538 - 4311	Nov 30, 2023 9:00 PM	-	No	4	-
149123, 123123		Physician	(023) 496 - 789123	Nov 30, 2023 9:00 PM	-	No	4	-
test, Test		Physician	(023) 496 - 789123	Nov 30, 2023 9:00 PM	-	No	4	-
Testing, Test		Physician	(NON) Non - MNMNNN	Nov 30, 2023 9:00 PM	-	No	4	-
Vyas, himarsh		Physician	(023) 496 - 7890	Nov 30, 2023 9:00 PM	-	No	4	-
newTest, test123		Physician	(023) 123 - 12323	Nov 30, 2023 9:00 PM	-	No	4	-
file, Testfileupload		Physician	(023) 123 - 12322	Nov 30, 2023 9:00 PM	-	No	4	-

Fig46. SMS Log

Description:

This page will show all email and SMS logs.

Features:

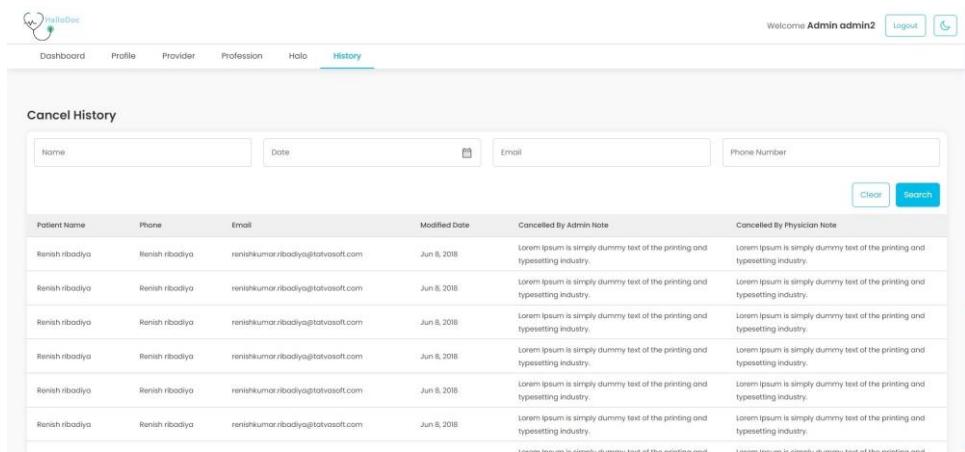
#	Feature	Type	Description
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	Search by Role	Dropdown	Admin can filter logs by selecting a role. By Default, Logs will be shown for all roles.
	Recipient name	Textbox	Admin can search logs by Recipient name.
	Email Id	Textbox	Admin can search email logs by email id.
	Phone number	Textbox	Admin can search SMS logs by phone number.
	Created Date	Date-picker	Admin can search logs by created date.
	Sent Date	Date-picker	Admin can search logs by sent date.
	Search	Button	Admin can search record as per filters
	Clear	Button	Admin can clear search

Cancel History(removed)



Patient Name	Phone	Email	Modified Date	Cancelled By Admin Note	Cancelled By Physician Note
Renish ribadiya	Renish ribadiya	renishkumar.ribadiya@tatvasoft.com	Jun 8, 2018	Lorem ipsum is simply dummy text of the printing and typesetting industry.	Lorem ipsum is simply dummy text of the printing and typesetting industry.
Renish ribadiya	Renish ribadiya	renishkumar.ribadiya@tatvasoft.com	Jun 8, 2018	Lorem ipsum is simply dummy text of the printing and typesetting industry.	Lorem ipsum is simply dummy text of the printing and typesetting industry.
Renish ribadiya	Renish ribadiya	renishkumar.ribadiya@tatvasoft.com	Jun 8, 2018	Lorem ipsum is simply dummy text of the printing and typesetting industry.	Lorem ipsum is simply dummy text of the printing and typesetting industry.
Renish ribadiya	Renish ribadiya	renishkumar.ribadiya@tatvasoft.com	Jun 8, 2018	Lorem ipsum is simply dummy text of the printing and typesetting industry.	Lorem ipsum is simply dummy text of the printing and typesetting industry.
Renish ribadiya	Renish ribadiya	renishkumar.ribadiya@tatvasoft.com	Jun 8, 2018	Lorem ipsum is simply dummy text of the printing and typesetting industry.	
Renish ribadiya	Renish ribadiya	renishkumar.ribadiya@tatvasoft.com	Jun 8, 2018		

Fig. Cancel History

Description:

This page will show all cancelled cases. Admin can search cancelled cases by Name, Date, Email, Phone number.

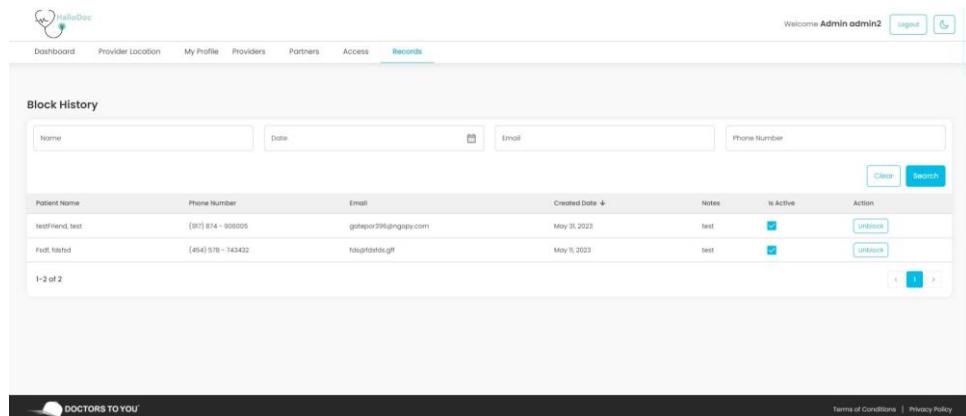
Features:

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#	Feature	Type	Description
	Name	Textbox	Admin can search cancelled case by patient name
	Date	Date-picker	Admin can search cancelled case by date of Cancellation
	Email	Textbox	Admin can search for cancelled case by email address.
	Phone number	Textbox	Admin can search for cancelled case by phone number.
	Search	Button	Clicking on this button, Admin can apply all search filter on cancelled case.
	Clear	Button	Clicking on this button will clear all search filters.

Block history:



Patient Name	Phone Number	Email	Created Date	Notes	Is Active	Action
testFriend, test	(917) 874 - 990005	goteport99@ingrespy.com	May 31, 2023	test	<input checked="" type="checkbox"/>	<button>unlock</button>
test, test	(464) 578 - 743432	test@tatvasoft.com	May 31, 2023	test	<input checked="" type="checkbox"/>	<button>unlock</button>

Fig47. Block History

Description:

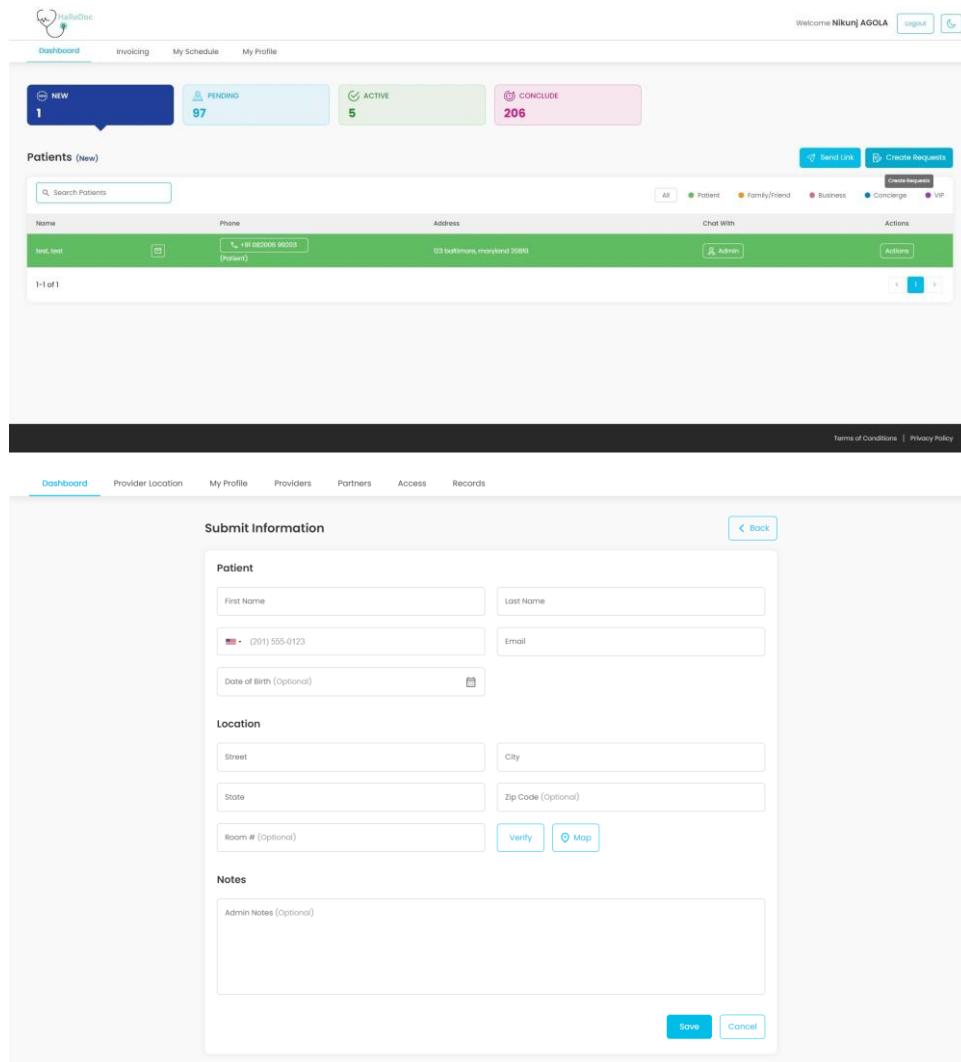
This page will show all blocked cases. Admin can Search any blocked case by name, date, email and phone number.

Features:

#	Feature	Type	Description
	Name	Textbox	Admin can search blocked cases by patient name

	Date	Date-picker	Admin can search blocked case by Created date
	Email	Textbox	Admin can search blocked case by email address.
	Phone number	Textbox	Admin can search blocked cases by phone number.
	Search	Button	Clicking on this button, Admin can apply all search filter on blocked case.
	Clear	Button	Clicking on this button will clear all search filters.
	Unblock	Button	Clicking on this button, Admin can unblock any case

Create Requests for Admin and physician:



The screenshot displays two views of the TatvaSoft application. The top view is the 'Dashboard' showing patient statistics: NEW (1), PENDING (97), ACTIVE (5), and CONCLUDE (206). Below this is a table for 'Patients (New)' with one entry: 'test, test' with phone '(201) 555-0123'. The bottom view is a 'Create Request' form titled 'Submit Information' for a 'Patient'. It includes fields for First Name, Last Name, Phone, Email, Date of Birth, Street, City, State, Zip Code, Room #, Verify, Map, and Admin Notes. Buttons for 'Save' and 'Cancel' are at the bottom.

Fig48. Create Requests

Description:

This page will open by clicking the Create Request button from dashboard and it will help for creating a request from admin and provider side. Both admin and physician can create a request. If a physician creates a request, they will be already assigned to it and created in pending state.

Features:

#	Feature	Type	Description
---	---------	------	-------------

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	First Name	Textbox	It will show full name of the patient
	Last Name	Textbox	It will show last name of the patient
	Date of birth	Textbox	It will show date of birth of the patient
	Phone number	Textbox	It will show Phone number of the patient
	Email	Textbox	It will show Email of the patient
	Street	Textbox	It will show Street of the user
	City	Textbox	It will show City of the user
	State	Textbox	It will show Street of the user
	Zip code	Textbox	It will show Zip code of the user
	Room	Textbox	It will show Room of the user
	Verify	Button	Clicking on this button system will verify that the entered address belongs to their available service areas or not.
	Map	Button	Clicking on this button will open the entered location in Google map
	Physician notes	Textbox	It will be visible only when the provider is creating a request. It helps to add additional comment for provider related to that request.
	Admin Notes	Textbox	It will be visible only when admin is creating a request. It helps to add additional comment for admin related to that request.
	Save	Button	Clicking on this button will save a new request

	Cancel	Button	Clicking on this button will redirect to dashboard page
	Back	Button	Clicking on this button will redirect to dashboard page

3. Provider dashboard:

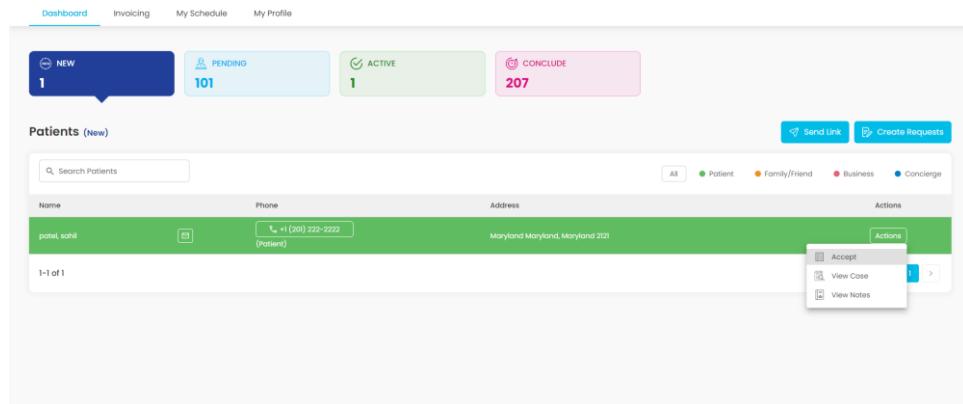


Fig49. Provider dashboard

Description:

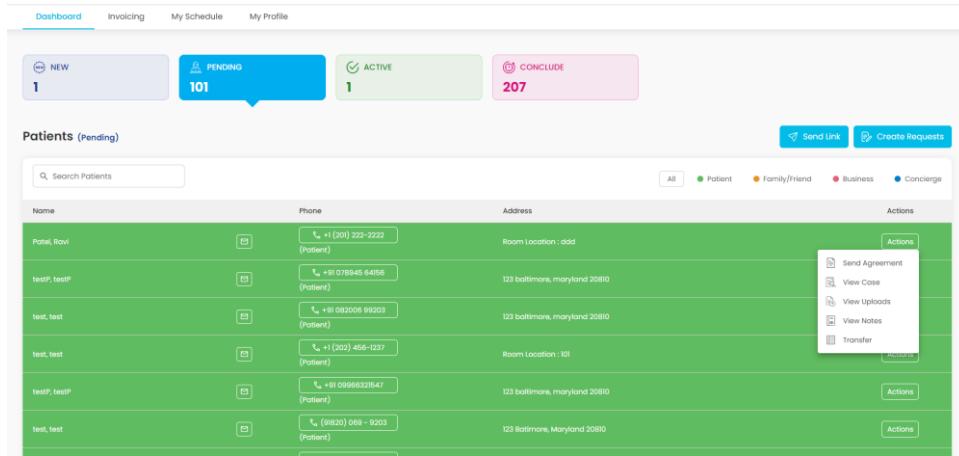
Once the login is successfully completed by the provider, he/she will be automatically directed to the platform's landing page, which will showcase the patient requests. The provider will have the ability to filter the requests based on their request type and search for specific requests using the patient's name or the name of the requestor. On desktop devices, the requests can be viewed in a grid format, while on mobile devices, a card view will be provided for optimal display.

Features:

#	Feature	Type	Description
	New	Button	Clicking on this button, Provider can view all the newly created patient requests which are assigned to him by admin.
	Pending	Button	Clicking on this button, Provider can view all patient requests which are accepted by that provider and patients who do not have accepted the agreement yet.
	Active	Button	Clicking on this button, Provider can view all requests for which patients have accepted the agreement or providers has choose House-call for providing the care.
	Conclude	Button	Clicking on this button, Provider can view all requests for which he has completed their service from his side.
	Send Link	Button	Clicking on this button, Provider can send link to patients for creating a request via email and SMS.

	Create Request	Button	Clicking on this button, Provider can create a request on behalf of patient.
	Search Patients	Input	Provider can search patients by patient name, requestor name

Provider Pending State:

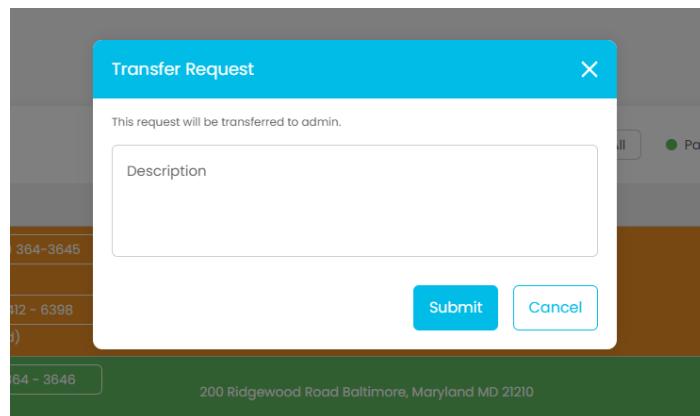


The screenshot shows a provider's dashboard with the following statistics:

- NEW: 1
- PENDING: 101 (highlighted in blue)
- ACTIVE: 1
- CONCLUDE: 207 (highlighted in pink)

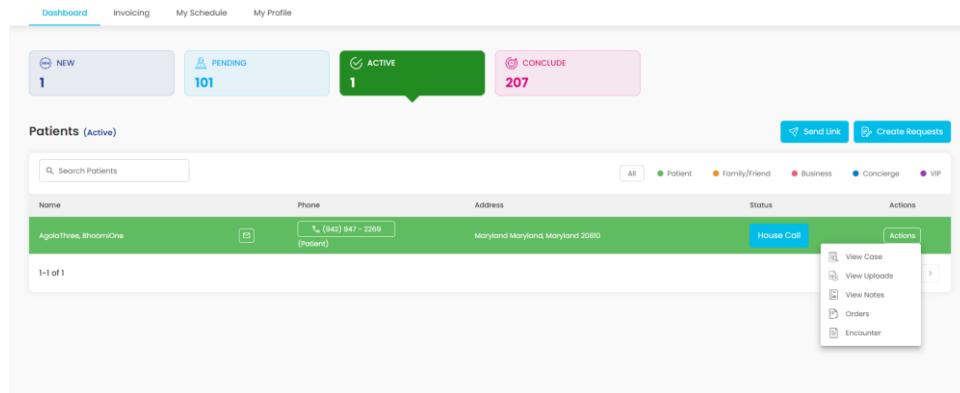
Below the stats, there is a section titled "Patients (Pending)" with a search bar and filters. The table lists patient details including Name, Phone, Address, and Room Location. For each patient, there is an "Actions" menu with options like Send Agreement, View Case, View Uploads, View Notes, and Transfer. The last two rows in the list are highlighted in green.

Provider Pending State: Action > Transfer



When request is in pending state and provider click on transfer button from Actions menu then this pop-up is opened. This pop-up will be used to transfer the request back to Admin. After clicking on Submit request status is changed from Accepted to unassigned and it will be shown in new dashboard state of admin. Provided description is used as transfer note.

Provider Active State:



Provider Active State: Action >Encounter

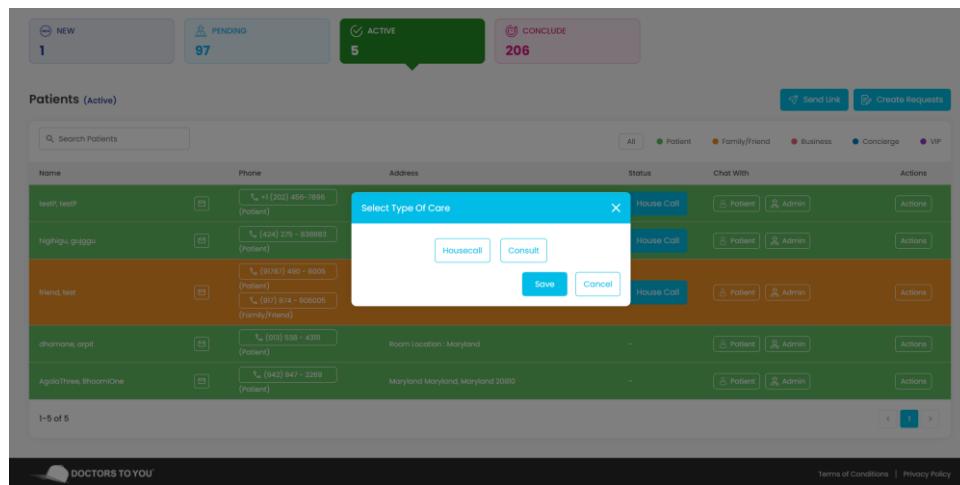


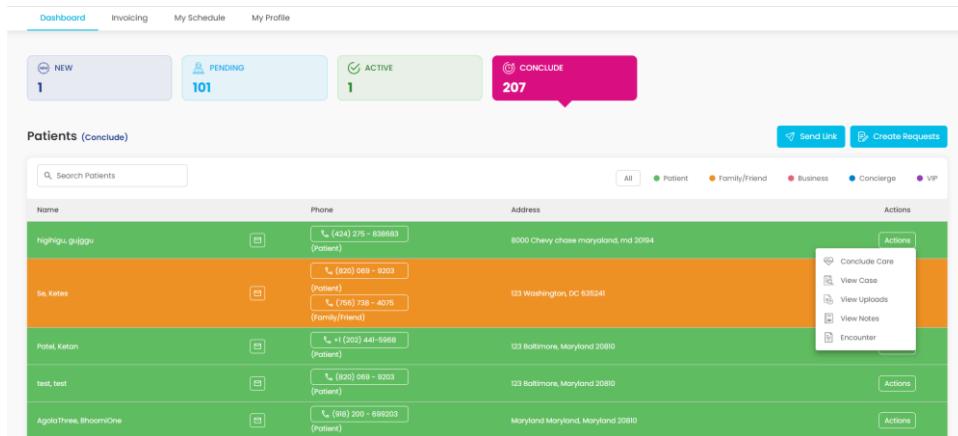
Fig50.Encounter (Type Of care)

When request is in Active state, provider needs to select the type of care for the patients. So, when request is in Active state and provider hasn't selected any type of care then if he/she will click on Encounter from Actions menu then this kind of Select type of care pop-up will open with dropdown list which contains 2 options of care type: consult and house-call. If the provider selects the consult, then that request will move into Conclude state. If the provider selects house-call, then the request will remain in same state but request status will be changed from MDEnRoute to MDOnSite. And a new Button will appear with label "House-call", and by clicking on that request will be transferred to conclude state. After saving the call type, provider can create encounter form.

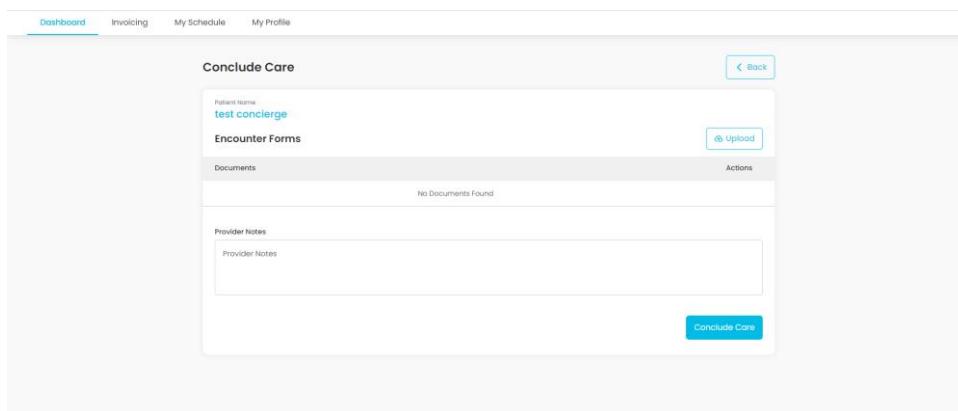
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Provider Conclude State:



Provider Conclude State: Action > Conclude Care



When the provider clicks on Conclude care this page opens. Using this page, the provider will conclude their service to the patient. In this page, provider can view all uploaded documents and upload new documents before the case is concluded. After concluding the case the request status will change from “Conclude” to “Closed” and will be shown in To-close dashboard state. To conclude a case finalizing encounter form is required, without finalizing encounter form provider cannot conclude the case.

Provider Conclude State: Action > Encounter form

Description:

Once the call type is selected, the provider can add an encounter form which is basically a medical report created by checking patient's medical condition. The provider can save the form multiple times, but he can finalize the form only one time. And after finalizing the form he cannot edit the form. Admin can see or edit the form whether form is finalized or not, but admin cannot finalize any encounter form.

Dashboard My Schedule My Profile

Encounter Form

Medical Report-Confidential

First Name: Ketes Last Name: Se

Location: 123, Washington, DC, 635241

Date Of Birth: 06/09/2005 Date: 06/09/2018

Phone: (202) 456-7896 Email: test@gmail.com

History Of Present Illness Or Injury Medical History

Medications Allergies

Temp HR RR

Blood Pressure(Systolic) Blood Pressure(Diastolic) O2 Pain

Heart CV

Chest ABD

Ext Skin

Neuro Other

Diagnosis Treatment Plan

Medications Dispensed Procedures

Followup

Save Changes Finalize Cancel

Fig51.Conclude State > Action > Encounter Form

Features:

#	Feature	Type	Description
	First name	Input	Users need to enter the patient's first name.
	Last name	Input	Users need to enter patient last name.
	Location	Input	Users need to enter the patient's whole address.
	Date of Birth	Date-Picker	Users need to select the date of birth of the patient.
	Date of Service	Date-picker	Users need to select the date of service of the request on which he provided service to the patient.
	Phone Number	Input	Users need to enter the phone number of the patient.

	Email	Input	Users need to enter the email of the patient.
	History of Present Illness or Injury	Input	Users can enter the history of a patient's illness or injury.
	Medical History	Input	Users can enter a patient's medical history.
	Medications	Input	User can enter medications for the patient
	Allergies	Input	Users need to enter allergies of the patient.
	Temperature	Input	Users can enter the body temperature of the patient when the physician visits the patient.
	HR (Heart Rate)	Input	User can enter patient's heart rate
	RR (Respiratory Rate)	Input	User can enter patient's Respiratory Rate
	Blood pressure	Input	User can enter patient's blood pressure
	O2	Input	User can enter patient's Oxygen level
	Pain	Input	User can enter patient's pain
	HEENT	Input	Users can enter patient's HEENT (head, eyes, ears, nose, and throat) examination results.
	CV	Input	Users can enter a patient's cardiovascular readings.
	Chest	Input	Users can enter patient's chest examination results.
	ABD	Input	Users can enter a patient's Abdomen (ABD) examination results.
	Extr	Input	User can enter patient's Extremities examination results.
	Skin	Input	Users can enter patient's skin examination results.
	Neuro	Input	Users can enter patient's neuro examination results.
	Other	Input	Users can enter patient's other examination results.
	Diagnosis	Input	User can enter diagnosis of patient's disease.
	Treatment plan	Input	Users need to enter a treatment plan for the patient.

	Medication dispensed	Input	Users need to enter medications which were dispensed during patient visits.
	Procedures	Input	Users need to enter procedures from which patients must pass through.
	Follow-up	Input	Users need to enter follow-up which should be taken by the patient.
	Save Changes	Button	Clicking on this button will save encounter form and user will stay on same page.
	Finalize	Button	Clicking on this button will finalize the encounter form and the user will be redirected to dashboard.
	Cancel	Button	Clicking on this button, the user will be redirected to dashboard without saving any form data.
	Back	Button	Clicking on this button, the user will be redirected to dashboard without saving any form data.

Once the encounter form is finalized, the provider cannot open it to edit the form. If provider clicks on encounter button from action menu Encounter form Already finalized pop-up will be shown. From this pop-up provider you can download finalized encounter form.

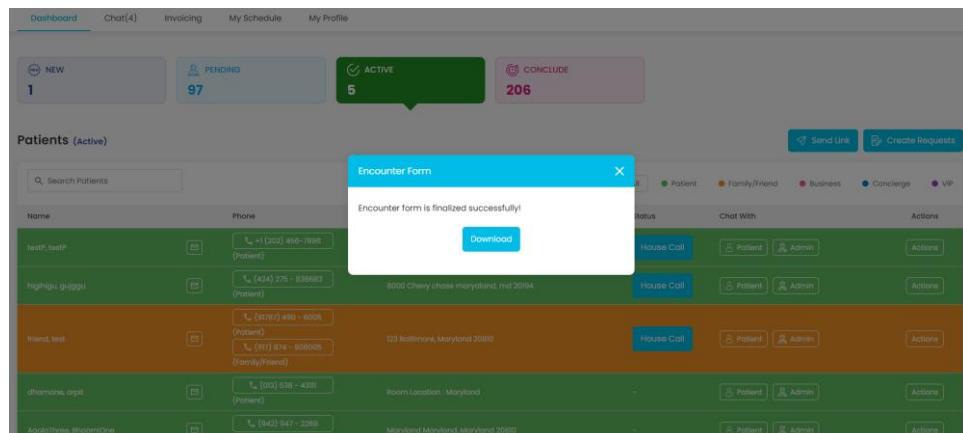


Fig52. Encounter Finalize popup

Provider > Pending State > Action > transfer request pop-up

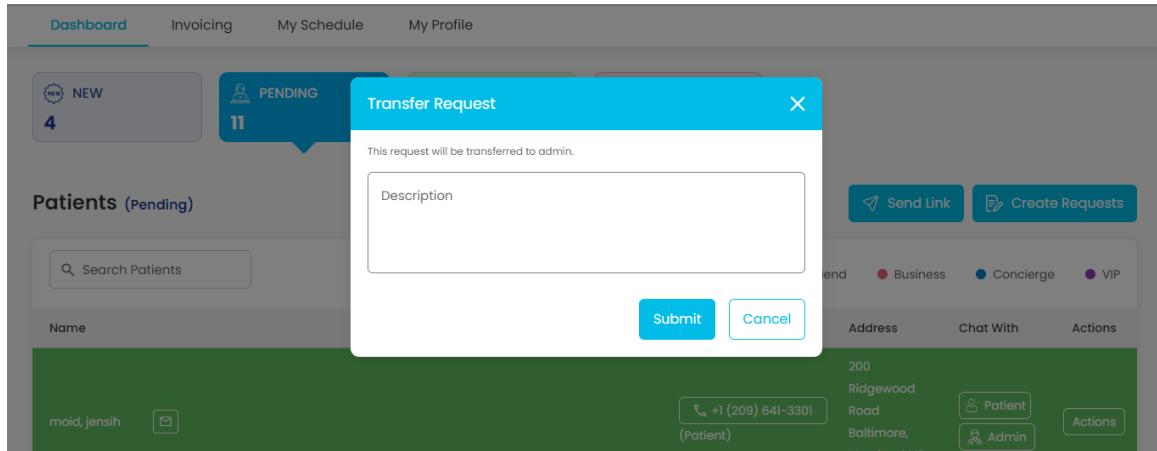


Fig53. Provider transfer request pop-up

Description:

This pop-up will allow Provider to transfer the request back to Admin. Then Admin will decide to whether to cancel the request or assign it to different or same provider.

Features:

#	Feature	Type	Description
	Description	Textbox	Detailed description for transferring the request to Admin
	Submit	Button	Clicking on this button, the request will be transferred to the admin. Admin will get notification for the same and also able to view the transfer notes in View Notes page.
	Cancel	Button	Clicking on this button, popup will be closed without transferring request to Admin.

My profile:

Provider My profile

Dashboard Invoicing My Schedule My Profile

My Profile

[Request To Admin](#) [Reset Password](#)

Account Information

User Name MD.AgolaN	Password
------------------------	----------

[Reset Password](#)

Physician Information

First Name Nikunj	Last Name AGOLA
Email meghna.tatvasoft2020@gmail.com	Phone 076749 06005
Medical License #	NPI Number

District Of Columbia New York Virginia
 Maryland

Mailing & Billing Information

Address 1 1234	Address 2 ahmedabad
City Ahmedabad	State Maryland
Zip 380038	Phone 1234567894

Provider Profile

Business Name Tatva	Business Website health.care@yahoo.com
Select Photo	<input type="button" value="Upload"/>
Select Signature	<input type="button" value="Upload"/> <input type="button" value="Create"/>



Provider Agreement [View](#)
 HIPAA Compliance [View](#)

Fig54. Provider My Profile

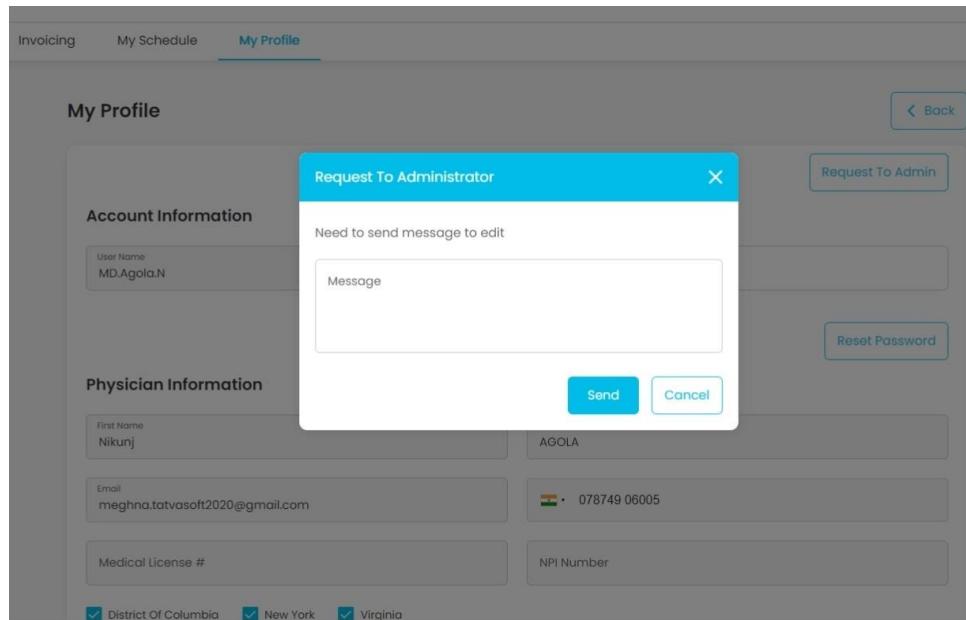


Fig55. Provider My Profile Request to Admin

Description:

This page will show the profile for the logged in provider. Providers can edit their information from this page. For the provider's My Profile page, if the provider wants to edit his/her profile, he/she has to request an admin first. Once the request is approved by the admin, the admin can then edit the details in the provider's profile using the provider page.

Features:

#	Feature	Type	Description
	Username	Textbox	This will show Username of the logged in user
	Password	Textbox	User can reset their password using this field
	Status	Dropdown	This will show Status of user (Pending, Active, not active)
	Role	Dropdown	This will show role of the user
	Edit	Button	Clicking on this button will enable password field and reset password button. and it will show Save and Cancel button instead of Edit button
	Reset Password	Button	Clicking on this button will allow user to reset their password which was entered in Password field
	First Name	Textbox	This will show first-name of the user

	Last Name	Textbox	This will show last name of the user
	Email	Textbox	This will show email of the user
	Confirm Email	Textbox	This will be used to confirm the email
	Mobile Number	Textbox	This will show mobile number of the user
	Region	Checkbox	This will show all selected regions
	Edit	Button	Clicking on this button will enable all fields for editing and also display Save and Cancel button instead of Edit
	Save	Button	Clicking on this button will save all edited information beside the password
	Cancel	Button	Clicking on this button will disable all fields without saving any changes.
	Address 1	Textbox	It will show first line of Address
	Address 2	Textbox	It will show second line of Address
	City	Textbox	It will show City of the user
	State	Textbox	It will show State of the user
	Zip	Textbox	It will show Zip code associated with user address
	Alternative Phone	Textbox	It will show alternative phone number of user
	Edit	Button	Clicking on this button will enable all fields for editing and also display Save and Cancel button instead of Edit
	Save	Button	Clicking on this button will save all edited information beside the password
	Cancel	Button	Clicking on this button will disable all fields without saving any changes.
	Back	Button	Clicking on this button will redirect to dashboard page.
	Request To Admin	Button	Clicking on this button, request to administrator pop-up will open
	Send	Button	Clicking on this button, admin will get notification via email.

My schedule:

Dashboard Invoicing **My Schedule** My Profile

My Schedule

Schedule for: Feb 1 – Feb 29, 2024

⏪ Back
 Pending Shifts Approved Shifts Add New Shift

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

My Schedule - Provider

Description:

This page will show the shifts that are created by provider and allow them to create new shift, which is created in pending shifts.

My Schedule

Schedule for: Feb 1 - Feb 29, 2024

Create Shift

Shift Date: 02/02/2024

Start: 09:45 AM End: 09:45 AM

Repeat: Every Saturday

Repeat End: 2-times

Save **Cancel**

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17				

Create Shift - Provider

4. Patient site:

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 E-mail us at: business@tatvasoft.com



Fig56. Patient site

Description:

This page will open when the patient hits the URL of our patient website.

Features:

#	Feature	Type	Description
	Submit Request	Button	Clicking on this button will redirect the patient to create request page

	Registered Patients	Button	Clicking on this button will redirect the patient to login page
--	---------------------	--------	---

Submit request screen:

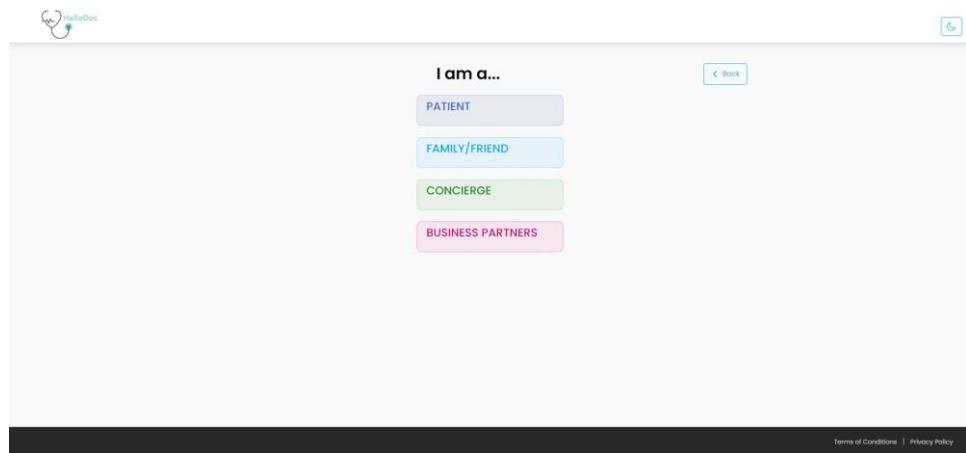


Fig57. Submit request screen

Description:

This page will allow patients to create 4 different types of requests.

Features:

#	Feature	Type	Description
	Patient	Button	Clicking on this button will display the form of creating a request as a patient.
	Family/Friend	Button	Clicking on this button will display the form of creating a request as a family/friend on behalf of a patient.
	Concierge	Button	Clicking on this button will display the form of creating a request as a Concierge(hotel) on behalf of their guests who need the doctor consultation.
	Business Partner	Button	Clicking on this button will display the form of creating a request as a business partner on behalf of their business partner who needs the doctor consultation.

Create Patient request:

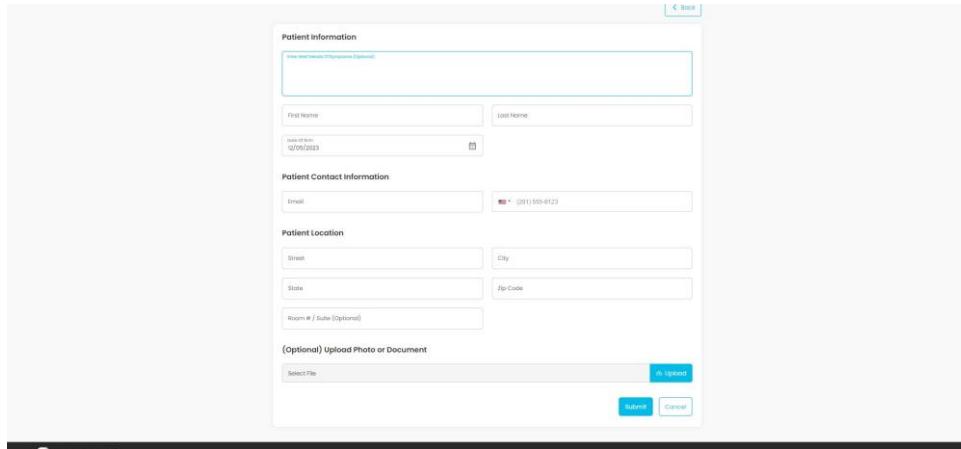


Fig58. Create Patient request

Description:

This page will allow any patient to add request for themself. Patients can add their symptoms, upload any files or documents which can help doctor for medical care.

NOTE: If the patient account associated with the email entered is not registered, two more fields for the password and confirm password will appear. If a patient account doesn't already exist, one will be made using their email address and password. Only requests of the patient type may use this.

Features:

#	Feature	Type	Description
	Symptoms	Textbox	Patients can enter their symptoms in this field.
	First Name	Textbox	Patients need to enter their first name in this field.
	Last Name	Textbox	Patients need to enter their last name in this field.
	Birth Date	Input	Patients need to select their birthdate in this field.

	Email	Textbox	Patients need to enter their email address in this field.
	Phone Number	Textbox	Patients need to enter their phone number in this field.
	Patient Location	Textbox	Patient must provide their location with zip code
	Upload	Button	Clicking on this button, Patient can upload any image or document related to the request.
	Submit	Button	Clicking on this button, Patient can submit their request.
	Back	Button	Clicking on this button, Patient will be redirected to Submit Request screen.

Create Family friend request:

◀ Back

Family/Friend Information

Your First Name	Your Last Name
(201) 555-0123	
Relation With Patient	

Patient Information

Enter Brief Details Of Symptoms (Optional)
First Name
Date Of Birth 12/04/2023

!

Information

When submitting a request, you must provide the correct contact information for the patient or the responsible party. Failure to provide the correct email and phone number will delay service or be declined.

Ok

Patient Contact Information

Email	(201) 555-0123
-------	----------------

Patient Location

Street	City
--------	------

◀ Back

Family/Friend Information

Your First Name	Your Last Name
(201) 555-0123	Your Email
Relation With Patient	

Patient Information

Enter Brief Details Of Symptoms (Optional)	
First Name	Last Name
Date Of Birth 12/04/2023	

Patient Contact Information

Email	(201) 555-0123
-------	----------------

Patient Location

Street	City
State	Zip Code
Address # / Suite (Optional)	

(Optional) Upload Photo or Document

Select File **Upload**

Fig59. Create Family/friend request

Description:

This page will allow any family member or friends to add requests on behalf of an actual patient.

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E-mail us at: business@tatvasoft.com

Features:

#	Feature	Type	Description
	First name	Input	Requestors need to enter their first name in this field.
	Last name	Input	Requestors need to enter their last name in this field.
	Phone number	Input	Requestors need to enter their phone number in this field.
	Email	Input	Requestors need to enter their email address in this field.
	Relation with Patient	Input	Requestors can specify their relationship with the patient.
	Symptoms	Input	Requestor can enter symptoms of patient.
	Patient First name	Input	Requestor needs to enter the first name of the patient.
	Patient last name	input	The requestor needs to enter the last name of the patient.
	Patient Birthdate	Input	Requestor needs to select birthdate of patient.
	Patient Email	Input	Requestor needs to enter patients email address
	Patient Phone	Input	Requestor needs to enter patients phone number.
	Patient Location	Input	Requestor needs to provide patients location with zip code.
	Upload	Button	Clicking on this button, Requestor can upload any image of document related to the request.
	Submit	Button	Clicking on this button, the Requestor can submit a request on behalf of the patient.
	Back	Button	Clicking on this button, Requestor will be redirected to Submit Request screen.

Create Concierge request:

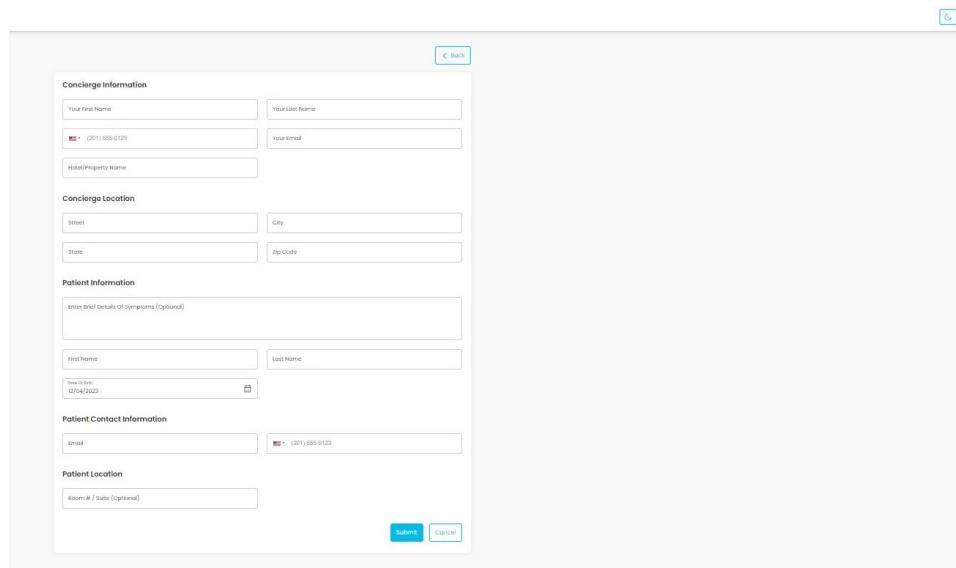


Fig60. Create concierge request

Description:

This page will allow any concierge (hotel staff) to create medical care request for a patient.

Features:

#	Feature	Type	Description
	First name	Input	Requestors need to enter their first name in this field.
	Last name	Input	Requestors need to enter their last name in this field.
	Phone number	Input	Requestors need to enter their phone number in this field.
	Email	Input	Requestors need to enter their email address in this field.
	Hotel/ Property name	Input	Requestors need to enter their property name in which patient needs medical care.
	Concierge location	Input	Requestor needs to provide their location with zip code.
	Symptoms	Input	Requestor can enter symptoms of patient.
	Patient First name	Input	Requestor needs to enter the first name of the patient.
	Patient last name	input	The requestor needs to enter the last name of the patient.

	Patient Email	Input	Requestor needs to enter patients email address
	Patient Phone	Input	Requestor needs to enter patients phone number.
	Room number/ location	Input	Requestor can provide room number in which patient is stayed.
	Submit	Button	Clicking on this button, the Requestor can submit a request on behalf of the patient.
	Back	Button	Clicking on this button, Requestor will be redirected to Submit Request screen.

Create business request:

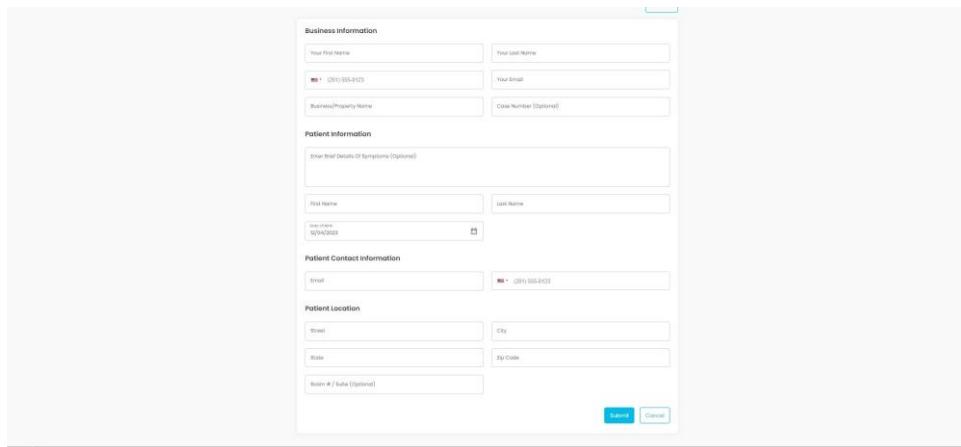


Fig61. Create business request

Description:

This page will allow any business partner to create medical requests for patients.

Features:

#	Feature	Type	Description
	First name	Input	Requestors need to enter their first name in this field.
	Last name	Input	Requestors need to enter their last name in this field.
	Phone number	Input	Requestors need to enter their phone number in this field.

	Email	Input	Requestors need to enter their email address in this field.
	Business/ Property name	Input	Requestors need to enter their business name
	Case Number	Input	Requestor can enter case number of patient
	Symptoms	Input	Requestor can enter symptoms of patient.
	Patient First name	Input	Requestor needs to enter the first name of the patient.
	Patient last name	input	The requestor needs to enter the last name of the patient.
	Patient Email	Input	Requestor needs to enter patients email address
	Patient Phone	Input	Requestor needs to enter patients phone number.
	Patient Location	Input	Requestor needs to provide patients location with zip code.
	Submit	Button	Clicking on this button, the Requestor can submit a request on behalf of the patient.
	Back	Button	Clicking on this button, Requestor will be redirected to Submit Request screen.

Registered Patient:

Description:

This page will appear when the user lands on the platform.

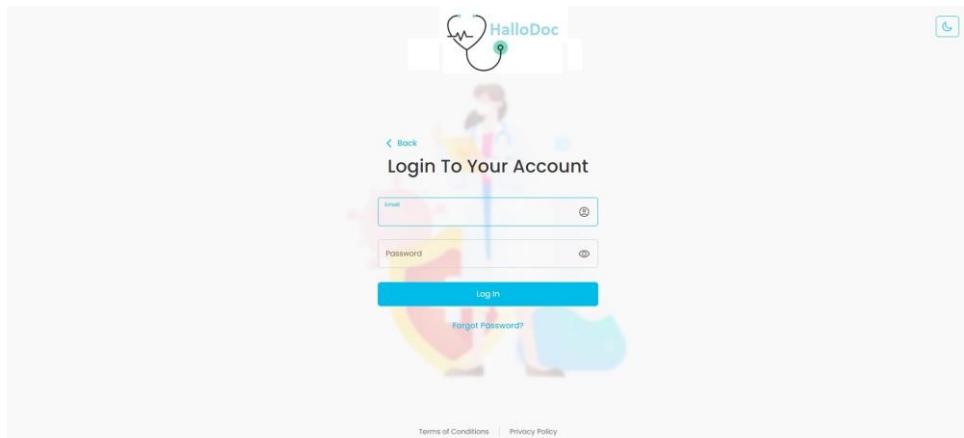


Fig62.Login Patient Account

Description:

Users can login to platform using their email address and password.

Features:

#	Feature	Type	Description
	Email address	Input	User will need to enter his email address in this text box.
	Password	Input	Users will need to enter his password in this text box.
	Login	Button	After entering the correct email address and password, clicking on this button will allow user to sign into the platform.
	Forgot password	Link	If a user forgets his or her password, he or she must select "Forgot password?"
	Footer links	Link	It will display links to pages such as Terms of condition and privacy policy.

Reset Password

Description:

Users will receive a link for this page via email when requested through forgot password page. When Page is loaded Link will be checked for expiration.

Features:

#	Feature	Type	Description
	Password	Input	Users will need to enter a new password.
	Confirm Password	Input	User will need to confirm the new password
	Reset	Button	Clicking on this button, User can reset their password.

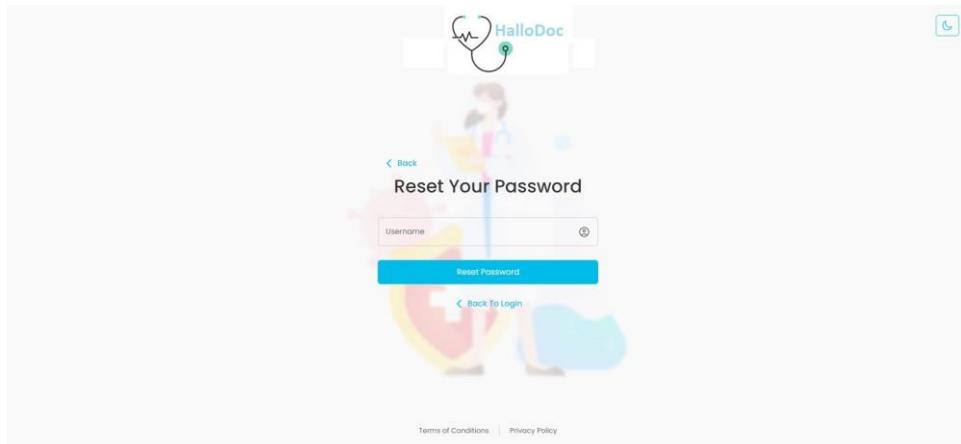
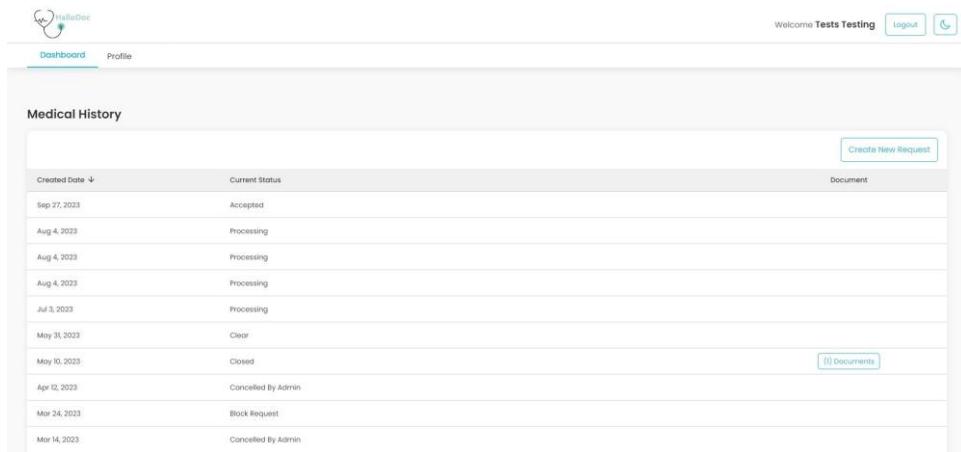


Fig63.Reser Your Password

Patient Dashboard:

Description:

This page will be shown when Patient logins to the platform with valid patient credentials. This page will allow patients to see their request status.



Created Date	Current Status	Document
Sep 27, 2023	Accepted	
Aug 4, 2023	Processing	
Aug 4, 2023	Processing	
Jul 3, 2023	Processing	
May 31, 2023	Clear	
May 10, 2023	Closed	[0] Documents
Apr 12, 2023	Cancelled By Admin	
Mar 24, 2023	Block Request	
Mar 14, 2023	Cancelled By Admin	

Fig64. Patient Dashboard

Features:

#	Feature	Type	Description
	Documents	Button	Clicking on this button will redirect Patient to View Documents page.
	Create New Request	Button	Clicking on this button, Patient can create new request for themselves or someone else.

Create New Request

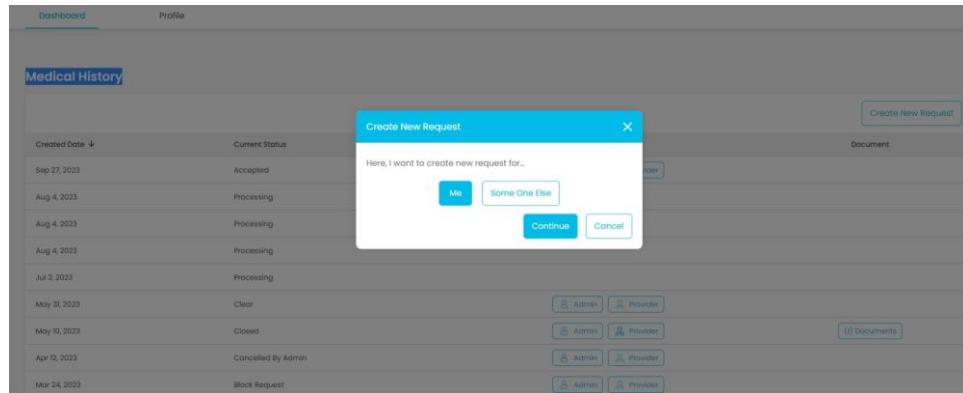


Fig65.Patient Create New Request

Submit Information me

Submit Information

[Back](#)

Patient Information

Enter Brief Details Of Symptoms (Optional)

First Name: Tests
Last Name: Testing

Date Of Birth: 12/11/2023

Patient Contact Information

Email: meghna.tatvasoft2020@gmail.com
Phone: 078749 06004

Patient Location

Street: _____
City: _____

State: _____
Zip Code: _____

Room # / Suite (Optional): _____ [Map](#)

Upload Photo or Document (Optional)

Select File [Upload](#)

[Submit](#) [Cancel](#)

Fig66.Submit Information me

Submit Information Someone else

it us at: www.tatvasoft.com

E-mail us at: business@tatvasoft.com

Submit Information

Patient Information

Enter Brief Details Of Symptoms (Optional)

First Name _____ Last Name _____
Date _____
12/12/2023

Patient Contact Information

Email _____ Phone _____ (201) 555-0123

Patient Location

Street _____ City _____
State _____ Zip Code _____
Room # / Suite (Optional) _____ 

Relation

Reunion With Patient (Optional)

Upload Photo or Document (Optional)

Select File  

Fig67.Submit Information Someone else

View Documents:

Description:

This page will allow patients to download all the documents uploaded for request and also patients can upload new documents.

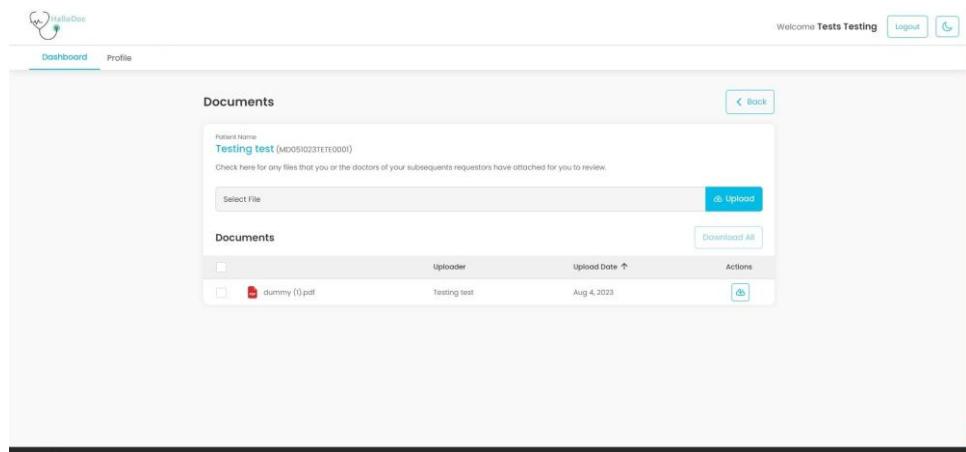


Fig68. View Documents

Features:

#	Feature	Type	Description
	Upload	File	Patients can upload any file using this file input.
	Download	Button	Clicking on this button, Patient can download the document

Patient Profile:

[Dashboard](#)
[Profile](#)

User Profile

[Back](#)

General Information

First Name test	Last Name test
Date Of Birth 08/06/2019	<input type="button" value="Calendar"/>

Contact Information

Type Mobile	98765 43210	Email test@gmail.com
----------------	-------------	-------------------------

Location Information

Street 123	City Baltimore	
State Maryland	Zip Code 20810	<input type="button" value="Map"/>

Description:

This page will allow patients to Edit their profile. By default, all the fields will be disabled.

Features:

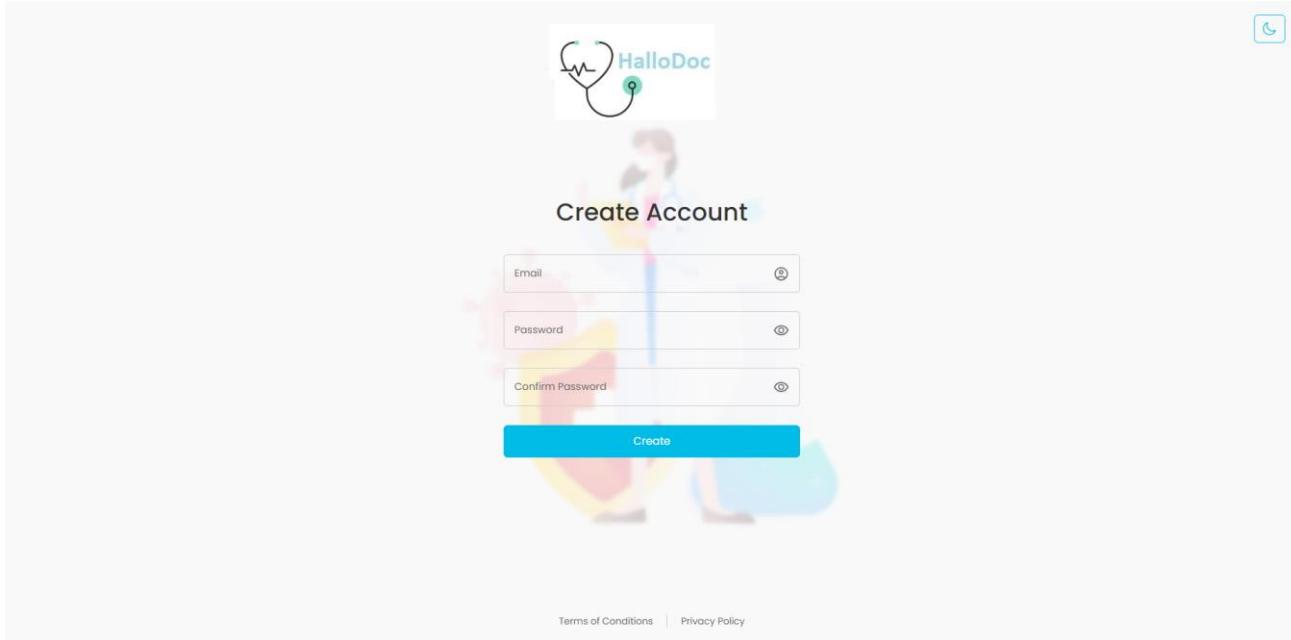
#	Feature	Type	Description
	First name	Textbox	Patient can edit their first name.
	Last name	Textbox	Patient can edit their last name.
	Date of birth	Datepicker	Patient can edit their Date of birth.
	Phone number Type	Select	Patient can select type of their phone, Mobile or Landline
	Phone number	Textbox	Patient can edit their phone number.
	Email	Textbox	Patient can edit their email address.
	Location Information	Address	Patient can edit their address with zip code
	Map	Button	By clicking on this button, patient can see their entered address in map.

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	Edit	Button	By clicking on this button, fields will get enabled to edit, and Save and Cancel button will replace edit button.
	Save	Button	By clicking on this button, patient can save profile changes in database. After saving Edit button will replace Save and cancel and all fields will be disabled.
	Cancel	Button	By clicking on this button, patient can discard profile changes, After that Edit button will replace Save and cancel and all fields will be disabled.

Create Patient Account:



Description:

This page will not be visible directly to the patient. Every time a request for Family/friend, Concierge, Business is created link for this page is sent to the patient to create account.

Features:

#	Feature	Type	Description
	Email	Textbox	Patient will enter their email for registration.
	Password	Textbox	Patient will enter password for the account.
	Confirm Password	Textbox	Patient will confirm their password.
	Create	Button	By Clicking this button, Account will be created for this email and created account id will be saved in Request data.

Review Agreement:

To provide best medical service, we cannot determine the cost right away. If you agree to our service, so we will provide care and follow-up until all care is completed. So with this points, if you like us to provide care to you click on "Agree" and we'll get started immediately, if you do not agree simply click "Cancel".

Description:

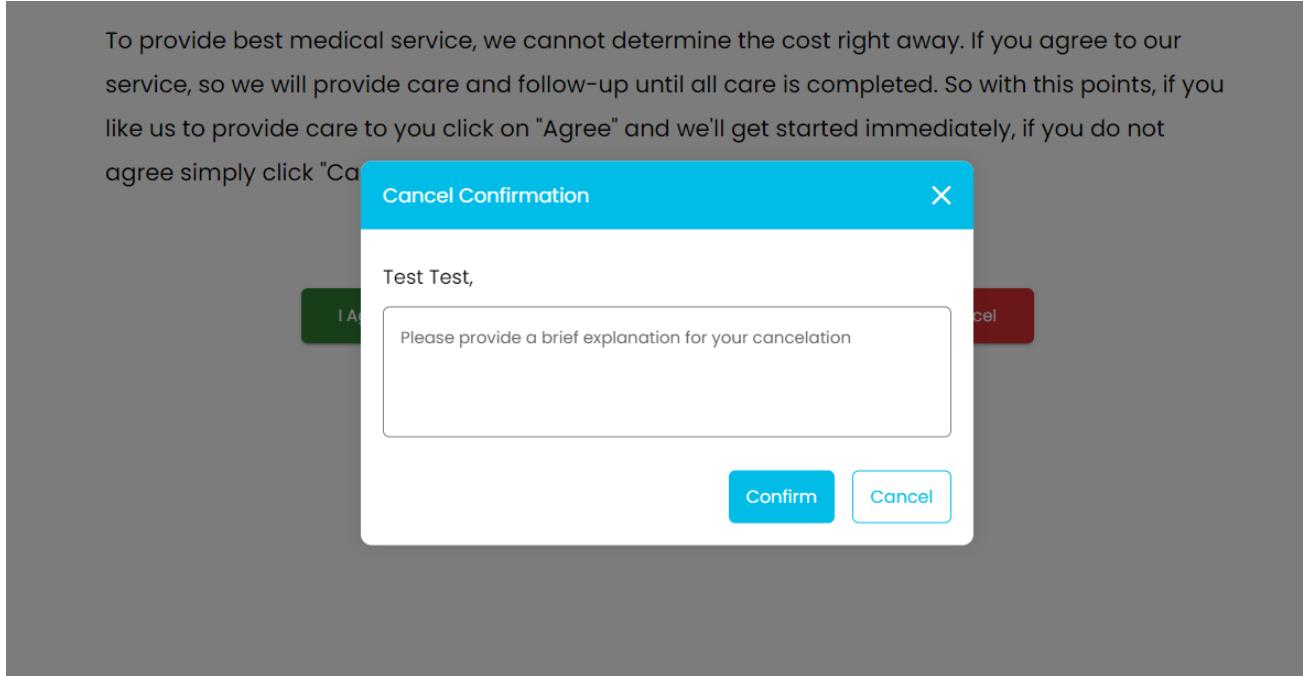
This page will not be visible directly to the patient. Admin or Provider will send agreement link to patient when request is pending state. This link can only be open, if request is in pending state.

Features:

#	Feature	Type	Description

	I Agree	Button	Patient can click on this button to agree the agreement, and after that Request will be transferred to Active state.
	Cancel	Button	By Clicking on this button, Agreement cancel pop-up will open.

Agreement cancel pop-up:



Description:

This pop-up will open when clicked on Cancel button in Review agreement page. In that Patient must provide reason for cancellation.

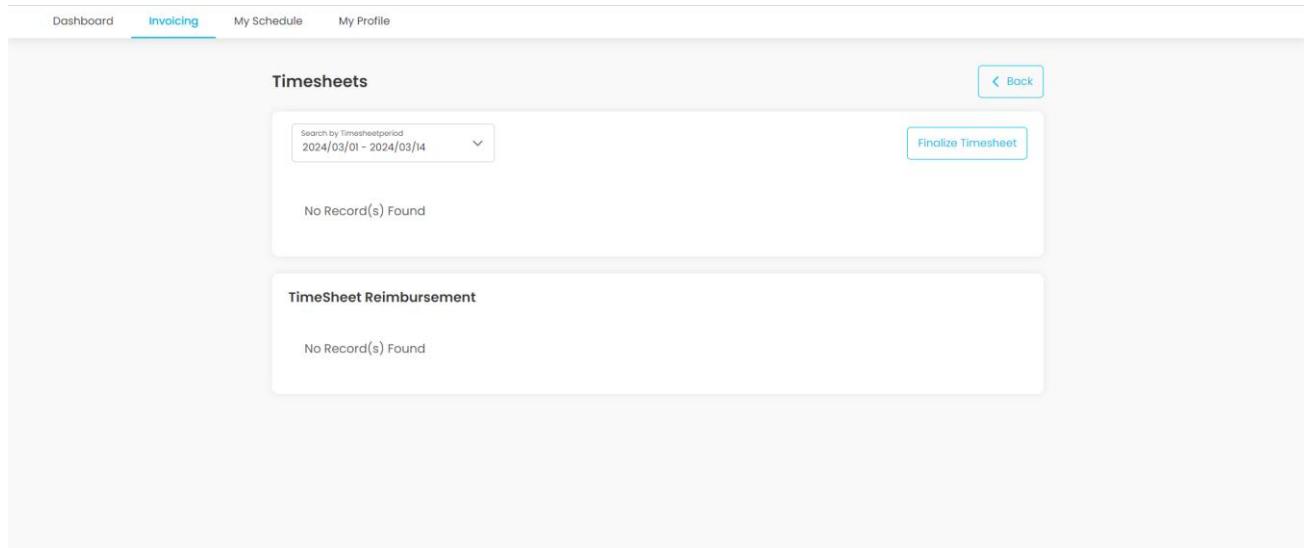
Features:

#	Feature	Type	Description
	Reason	Textbox	Patient must give reason for cancellation.
	Confirm	Button	By Clicking on this button, Patient can cancel the agreement, and provided reason will be stored as Patient cancellation notes. Also, Request will be transferred to "To-close" state.
	Cancel	Button	By Clicking on this button, this pop-up will close.

Good to Have:

Provider side:

Invoicing:



The screenshot shows the 'Invoicing' section of the TatvaSoft provider interface. At the top, there are navigation tabs: Dashboard, Invoicing (which is highlighted in blue), My Schedule, and My Profile. Below the tabs, there are two main sections: 'Timesheets' and 'TimeSheet Reimbursement'. The 'Timesheets' section contains a search bar set to '2024/03/01 - 2024/03/14' and a 'Finalize Timesheet' button. It displays the message 'No Record(s) Found'. The 'TimeSheet Reimbursement' section also displays 'No Record(s) Found'.

Description:

Provider can add his bi-weekly timesheet using Invoicing Page. Bi-weekly Timesheet is timesheet of 15 days of a month. Provider first need to fill their timesheet and finalize it to seek approval from Admin.

Features:

#	Feature	Type	Description
	Timesheet Period	Select Drop-down	Providers can open the timesheet of any timesheet period using this dropdown. Timesheet period is 15 days of a month. Month is divided in 2 halves: 1 st half (1 to 14 dates) and 2 nd half (15 to remaining dates).
	Finalize Timesheet	Button	This button is only shown if the Provider has not finalized the timesheet yet. Clicking on this button will redirect the provider to Fill Bi-weekly timesheet page.
	Timesheet Reimbursement	Section	In this section all the reimbursement will be shown which is uploaded by Provider during selected Time period. Reimbursement is the bill for any expense done by the provider during that time.

Fill Bi-weekly timesheet:

Dashboard **Invoicing** My Schedule My Profile

[Back](#)

Date	On-call Hours	Total Hours	Weekend/Holiday	Number of Housecalls	Number of Phone Consults
03/01/2024	0	0	<input type="checkbox"/>		
03/02/2024	0	0	<input type="checkbox"/>		
03/03/2024	0	0	<input type="checkbox"/>		
03/04/2024	0	0	<input type="checkbox"/>		
03/05/2024	0	0	<input type="checkbox"/>		
03/06/2024	0	0	<input type="checkbox"/>		
03/07/2024	0	0	<input type="checkbox"/>		
03/08/2024	0	0	<input type="checkbox"/>		
03/09/2024	0	0	<input type="checkbox"/>		
03/10/2024	0	0	<input type="checkbox"/>		
03/11/2024	0	0	<input type="checkbox"/>		
03/12/2024	0	0	<input type="checkbox"/>		
03/13/2024	0	0	<input type="checkbox"/>		
03/14/2024	0	0	<input type="checkbox"/>		

Submit

Add Receipts **Finalize**

Add Receipts

Date	Item	Amount	Bill	Action
03/01/2024	Medicines	10	dummy-test-file_20240410..	Edit Delete View
03/02/2024	[]	0	Select File	Upload
03/03/2024	[]	0	Select File	Upload
03/04/2024	[]	0	Select File	Upload
03/05/2024	[]	0	Select File	Upload
03/06/2024	[]	0	Select File	Upload
03/07/2024	[]	0	Select File	Upload
03/08/2024	[]	0	Select File	Upload
03/09/2024	[]	0	Select File	Upload
03/10/2024	[]	0	Select File	Upload
03/11/2024	[]	0	Select File	Upload
03/12/2024	[]	0	Select File	Upload
03/13/2024	[]	0	Select File	Upload
03/14/2024	[]	0	Select File	Upload

Finalize

Description:

Using this page provider can fill their bi-weekly timesheet of specified timesheet period. This page is opened by clicking on “Finalize Timesheet” button in the Invoicing page. Providers can submit and save their timesheet and finalize their timesheet to seek approval from Admin. Providers can also add receipts of expenses done during the period using the Add receipt button.

Features:

#	Feature	Type	Description
	Date	Text	It will show a particular date between the period.
	On-call hours	Text	This will show physician's shift hours of that day. If the physician has not created a shift for that day, then 0 will be shown.

	Total Hours	input	It will by default show hours same as on-call hours. But the physician can edit those hours. These hours are how many hours are spent by the physician during that date.
	Weekend/ Holiday	checkbox	Physician can check this checkbox to indicate that the date is a weekend or holiday.
	Number of housecall	input	Physician can specify the number of housecall done by them during that day.
	Number of phone consult	input	Physicians can specify the number of phone consultations done by them during that day.
	Submit	button	By clicking on this button physician can save their bi-weekly timesheet. After saving they will be able to open this page.
	Add Receipts	button	By clicking on this button Physician can add receipts of expenses. Clicking on this button will show/hide receipts section.
	Item	input	Expense item name will be entered here.
	Amount	input	Expense amount will be entered here.
	Bill	File input	Physician can upload a receipt or bill of expense. Before uploading expense-item and amount is mandatory.
	Edit	Button	By clicking on this button, Physician will be allowed to edit the expense saved. After clicking the button, they can edit expense item and amount. Two new buttons Save and Cancel will be shown instead of Edit, Delete and View.
	Save	Button	By clicking on this button, Physician can edit their expense. After saving Edit, Delete and View buttons will replace Save and Cancel button.
	Cancel	Button	By clicking on this button, any edits done will be canceled and Edit, Delete and View buttons will replace Save and Cancel buttons.
	Delete	Button	By clicking on this button, physicians can delete the saved expense and they will be allowed to save different expenses for that day.
	View	Button	By clicking on this button, physicians can view uploaded expense bills.
	Finalize	Button	By clicking on this button, Physician can finalize their timesheet. After finalizing the physician cannot edit the timesheet. Approval request will be sent to admin.

Note: After submitting the timesheet, physician can see the saved timesheet values in Invoicing page. If still not finalized, then will show Finalize timesheet button to open this page and finalize the timesheet. But if the timesheet is finalized, then physician can only view the values.

Timesheets

Search by Timesheet period
2024/03/01 - 2024/03/14

Finalize Timesheet

Shift Date	Shift	Nightshift Weekend	Housecall	Housecall Nights Weekend	Phone Consults	Phone Consults Nights Weekend	Batch Testing
Mar 1, 2024	3	0	0	0	0	0	0
Mar 2, 2024	1	0	1	0	0	0	0
Mar 3, 2024	1	0	1	1	0	0	0
Mar 4, 2024	2	0	0	1	0	0	0
Mar 5, 2024	3	0	0	2	0	0	0
Mar 6, 2024	0	0	0	0	0	0	0
Mar 7, 2024	1	1	0	0	0	0	0
Mar 8, 2024	0	0	0	0	0	0	0
Mar 9, 2024	1	0	0	0	0	0	0
Mar 10, 2024	1	0	2	0	0	0	0
Mar 11, 2024	0	0	2	0	0	0	0
Mar 12, 2024	0	1	0	0	0	0	0
Mar 13, 2024	0	0	0	0	0	0	0
Mar 14, 2024	2	0	0	0	0	0	0

TimeSheet Reimbursement

Date	Item	Amount	Bill	Action
Mar 1, 2024	Medicines	10	dummy-test-file_20240410750324624.pdf	View

1-1 of 1

Submitted Timesheet

Timesheets

Search by Timesheet period
2024/03/01 - 2024/03/14

Shift Date	Shift	Nightshift Weekend	Housecall	Housecall Nights Weekend	Phone Consults	Phone Consults Nights Weekend	Batch Testing
Mar 1, 2024	3	0	0	0	0	0	0
Mar 2, 2024	1	0	1	0	0	0	0
Mar 3, 2024	1	0	1	1	0	0	0
Mar 4, 2024	2	0	0	1	0	0	0
Mar 5, 2024	3	0	0	2	0	0	0
Mar 6, 2024	0	0	0	0	0	0	0
Mar 7, 2024	1	1	0	0	0	0	0
Mar 8, 2024	0	0	0	0	0	0	0
Mar 9, 2024	1	0	0	0	0	0	0
Mar 10, 2024	1	0	2	0	0	0	0
Mar 11, 2024	0	0	2	0	0	0	0
Mar 12, 2024	0	1	0	0	0	0	0
Mar 13, 2024	0	0	0	0	0	0	0
Mar 14, 2024	2	0	0	0	0	0	0

TimeSheet Reimbursement

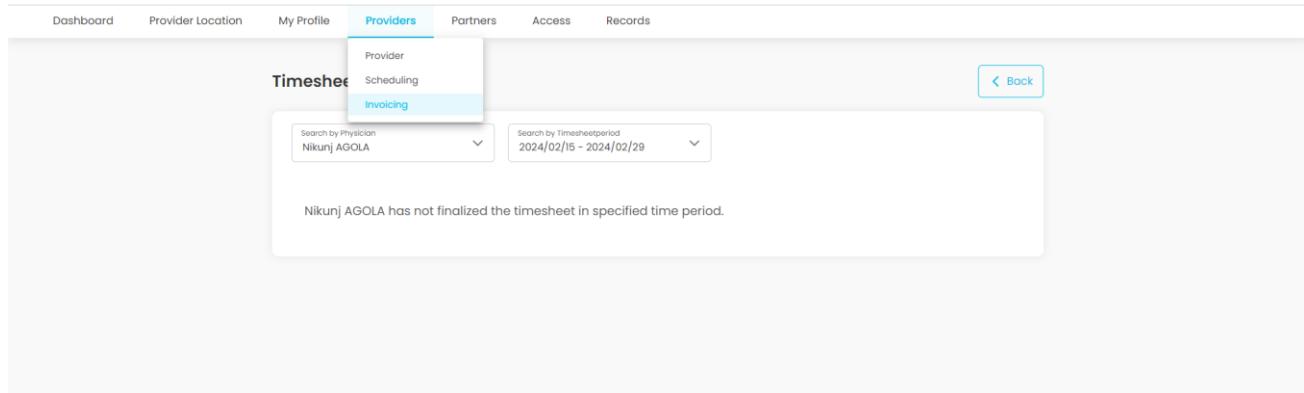
Date	Item	Amount	Bill	Action
Mar 1, 2024	Medicines	10	dummy-test-file_20240410750324624.pdf	View

1-1 of 1

Finalized Timesheet

Admin side:

Providers > Invoicing:



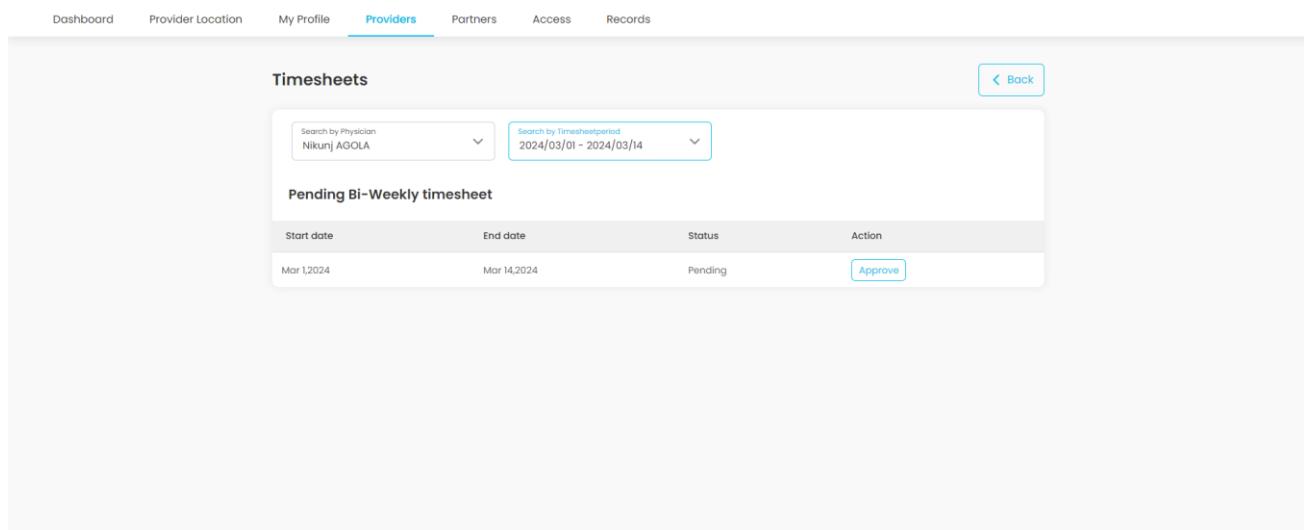
The screenshot shows the 'Invoicing' tab selected under the 'Providers' menu. A search bar for 'Physician' (Nikunj AGOLA) and a date range for 'Timesheet period' (2024/02/15 - 2024/02/29) are visible. A message indicates that the provider has not finalized the timesheet in the specified time period.

Description:

Using this page Admin can view Finalized timesheet of provider. Admin can get timesheet details using physician select list and timesheet period. By default, if provider has not finalized timesheet in specified time period this message will be shown:

"[Provider Name] has not finalized the timesheet in specified time period."

If the provider has finalized the timesheet but admin has not approved, it yet then it will be shown in pending timesheet section. In the Pending Bi-weekly timesheet section admin can view timesheet start date, end date and status. And by clicking on the Approve button admin will be redirected to approve bi-weekly timesheet page.



The screenshot shows the 'Pending Bi-Weekly timesheet' section. It displays a single row of data with columns for Start date (Mar 1,2024), End date (Mar 14,2024), Status (Pending), and Action (Approve). An 'Approve' button is visible in the 'Action' column.

If provider has finalized a time sheet and admin has approved it then the submitted timesheet values and reimbursements (receipts) will be shown.

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Shift Date	Shift	Nightshift Weekend	Housecall	Housecall Nights Weekend	Phone Consults	Phone Consults Nights Weekend	Batch Testing
Feb 15, 2024	0	0	1	0	0	0	0
Feb 16, 2024	0	0	0	0	0	0	0
Feb 17, 2024	0	0	0	0	0	0	0
Feb 18, 2024	0	0	0	0	0	0	0
Feb 19, 2024	0	0	0	0	0	0	0
Feb 20, 2024	0	0	0	0	0	0	0
Feb 21, 2024	0	0	0	0	0	0	0
Feb 22, 2024	0	0	0	0	0	0	0
Feb 23, 2024	0	0	0	0	0	0	0
Feb 24, 2024	0	0	0	0	0	0	0
Feb 25, 2024	0	0	0	0	0	0	0
Feb 26, 2024	0	0	0	0	0	0	0
Feb 27, 2024	0	0	0	0	0	0	0
Feb 28, 2024	0	0	0	0	0	0	0
Feb 29, 2024	0	0	0	0	0	0	0

TimeSheet Reimbursement

Date	Item	Amount	Bill	Action
Feb 15, 2024	medicines	10	dummy-test-file_202404110827109879.pdf	View
Feb 20, 2024	medicines	15	dummy-test-file_202404110827301290.pdf	View

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 [<](#) [1](#) [>](#) [>](#)

Approve bi-weekly timesheet:

Dashboard Provider Location My Profile **Providers** Partners Access Records

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Date	On-call Hours	Total Hours	Weekend/ Holiday	Number of Housecalls	Number of Phone Consults	Total
03/01/2024	0	0	<input type="checkbox"/>	0	0	0
03/02/2024	0	0	<input type="checkbox"/>	1	0	1
03/03/2024	0	0	<input type="checkbox"/>	1	1	2
03/04/2024	0	0	<input type="checkbox"/>	0	1	1
03/05/2024	0	0	<input type="checkbox"/>	0	2	2
03/06/2024	0	0	<input type="checkbox"/>	0	0	0
03/07/2024	0	0	<input checked="" type="checkbox"/>	0	0	0
03/08/2024	0	0	<input type="checkbox"/>	0	0	0
03/09/2024	0	0	<input type="checkbox"/>	0	0	0
03/10/2024	0	0	<input type="checkbox"/>	2	0	2
03/11/2024	0	0	<input type="checkbox"/>	2	0	2
03/12/2024	0	0	<input checked="" type="checkbox"/>	0	0	0
03/13/2024	0	0	<input type="checkbox"/>	0	0	0
03/14/2024	0	0	<input type="checkbox"/>	0	0	0
Payrate	55	35	45	60		
Invoice Total	0	70	270	240	580	
Submit						
Add Receipts						

Add Receipts

Date	Item	Amount	Bill	Action
03/01/2024	Medicines	10	dummy-test-file_20240410T0750...	View
03/02/2024		0		
03/03/2024		0		
03/04/2024		0		
03/05/2024		0		
03/06/2024		0		
03/07/2024		0		
03/08/2024		0		
03/09/2024		0		
03/10/2024		0		
03/11/2024		0		
03/12/2024		0		
03/13/2024		0		
03/14/2024		0		

Bonus Amount: Admin Description:
[Approve](#)

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Description:

Using this page admin can edit or approve the provider's finalized timesheet. This page is opened from invoicing page approve button in pending timesheet section. Admin can edit values of shift hours, Holiday/weekend, number of housecall and number of consult. Provider payrate is saved using provider payrate page which is opened from Edit provider page. Based on payrate and added values total invoice value is calculated.

Admin can also view the added receipts from Receipts section which can be shown or hidden using "Add Receipt" button.

Features:

#	Feature	Type	Description
	Payrate	Disabled input group	Admin can see provider payrate from this section. To update payrate, admin must use Provider payrate page opened from edit provider page.
	Invoice total	Disabled input group	The invoice total is calculated using payrate and entered timesheet values (Invoice total = Payrate x Timesheet value). First, calculations are done column-wise then the total value is calculated by summation.
	Bonus Amount	input	Admin can give bonus amount using this input field.
	Admin Description	input	Admin can enter description for timesheet or bonus.
	Approve	Button	Admin can approve the timesheet using this button. After timesheet is approved no one can edit that timesheet. Admin can see approved timesheet in Invoicing page.

Provider Payrate:

Physician Information

First Name Nikunj	Last Name AGOLA
Email meghna.tatvasoft2020@gmail.com	Phone +91 078749 06005
Medical License #	NPI Number
Synchronization Email Address	<input checked="" type="checkbox"/> District Of Columbia <input checked="" type="checkbox"/> New York <input checked="" type="checkbox"/> Virginia <input checked="" type="checkbox"/> Maryland
Enter Payrate Edit	

Category	Payrate	Action
NightShift_Weekend	Payrate 35	Edit
Shift	Payrate 55	Edit
HouseCalls_Nights_Weekend	Payrate 50	Edit
PhoneConsults	Payrate 60	Edit
PhoneConsults_Nights_Weekend	Payrate 70	Edit
BatchTesting	Payrate 80	Edit
HouseCalls	Payrate 45	Edit

Description:

Admin can enter provider payrate for their invoicing from this page. This page is opened by clicking on “Enter Payrate” button in Edit Provider page.

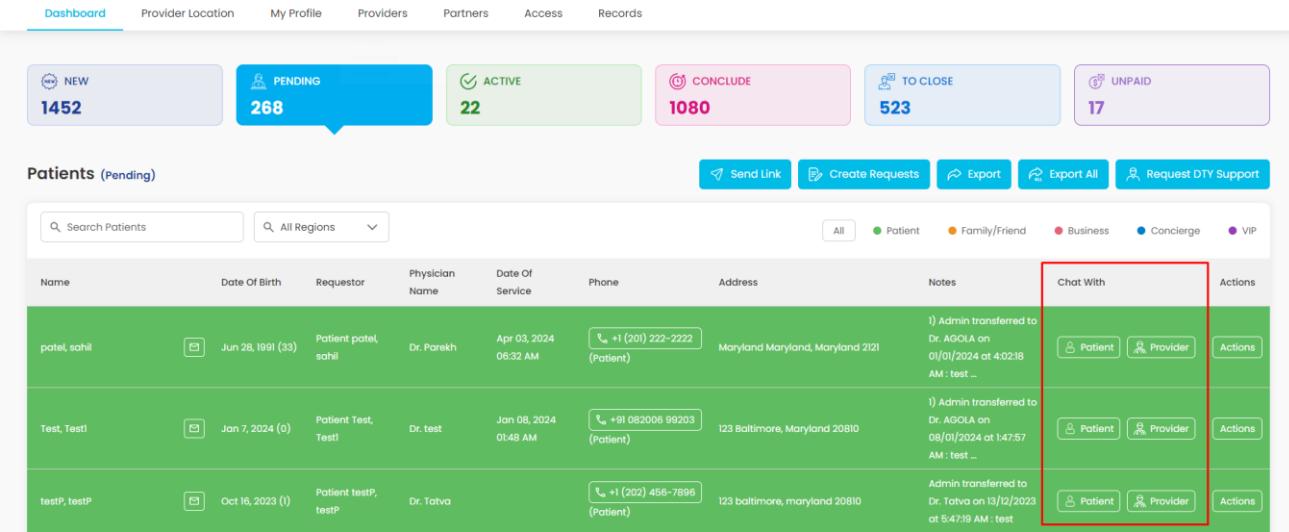
Features:

#	Feature	Type	Description
	Category	text	These are the different types of payrates admin can decide for the provider.
	Payrate	Input	Admin can enter payrate for respective category
	Edit	Button	By Clicking on this button, Admin can save provider payrate entered in the field.

	Submit	Button	By default, when any payrate is not decided, "Submit" button will be shown in place of "Edit". This button is used to save the payrate.
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Chat feature – using SignalR:

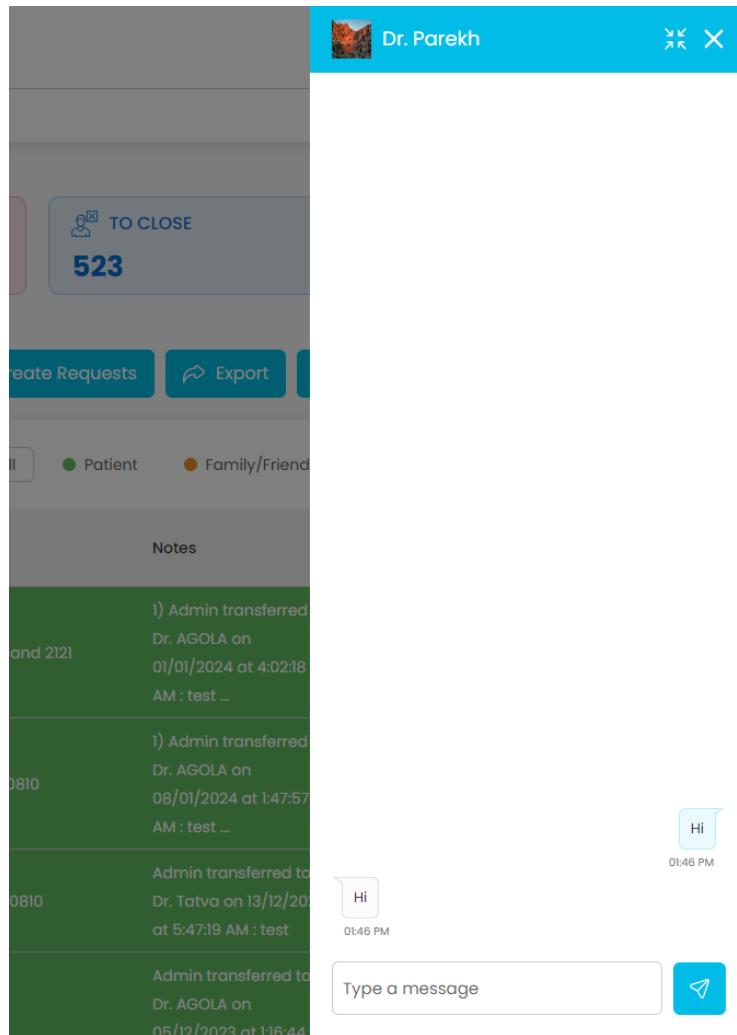
SignalR is a free and open-source software library for Microsoft ASP.NET that allows server code to send asynchronous notifications to client-side web applications. The library includes server-side and client-side JavaScript components. This library is mostly used for building real-time applications like Chats, Chatroom.



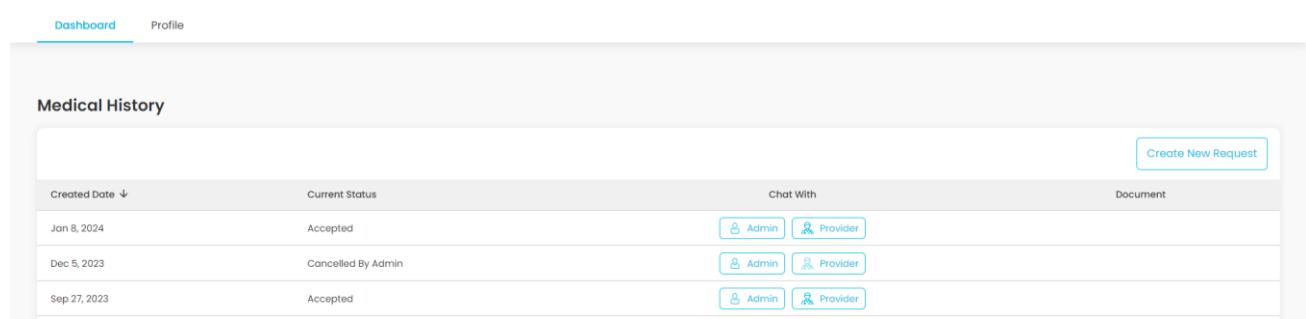
The screenshot shows the Admin Dashboard with various statistics and a list of patients. A red box highlights the 'Chat With' column in the patient list table.

Name	Date Of Birth	Requestor	Physician Name	Date Of Service	Phone	Address	Notes	Chat With	Actions
patel, sahil	Jun 28, 1991 (33)	Patient patel, sahil	Dr. Parekh	Apr 03, 2024 06:32 AM	+1 (201) 222-2222 (Patient)	Maryland Maryland, Maryland 21212	i) Admin transferred to Dr. AGOLA on 0/0/2024 at 4:02:18 AM : test ...	Patient Provider	Actions
Test, Test!	Jan 7, 2024 (0)	Patient Test, Test!	Dr. test	Jan 08, 2024 01:48 AM	+91 082006 99203 (Patient)	123 Baltimore, Maryland 20810	i) Admin transferred to Dr. AGOLA on 08/01/2024 at 1:47:57 AM : test ...	Patient Provider	Actions
testP, testP	Oct 16, 2023 (1)	Patient testP, testP	Dr. Tatva		+1 (202) 456-7896 (Patient)	123 baltimore, maryland 20810	Admin transferred to Dr. Tatva on 13/12/2023 at 5:47:19 AM : test	Patient Provider	Actions

Add a new column for "Chat with" in Admin and Physician Dashboard. Admin can chat with Patient and Physician, and vice-versa. Chat with Physician is only possible if any physician is assigned to the case. Clicking on any Chat button one chat-box will open on the right side and that will be used for Chatting using SignalR.



At patient side chat button will be visible in the patient dashboard.



The screenshot shows the patient dashboard with a 'Medical History' section. It includes a table with columns for 'Created Date', 'Current Status', 'Chat With', and 'Document'. The table has three rows of data. A 'Create New Request' button is located in the top right corner of the table area.

Created Date	Current Status	Chat With	Document
Jan 8, 2024	Accepted	Admin Provider	
Dec 5, 2023	Cancelled By Admin	Admin Provider	
Sep 27, 2023	Accepted	Admin Provider	

The same kind of chat-box will open on the patient side as opened at Admin/Provider side.

Technology Stack

Use relevant technologies as per instructions provided:

- ✓ Back end: ASP. Net Core API | Node JS | ASP. Net MVC | PHP 7
- ✓ Front end: React JS | Angular 11+ | Vue JS | ASP. Net MVC | PHP 7
- ✓ Database: SQL Server 2017 | Mongo | Postgres | My SQL
- ✓ Tools/IDE: Visual Studio 2019 | Visual Studio Code
- ✓ Source Control Repository: GitHub
- ✓ ORM: Entity Framework | Sequelize

Thank you