**Responsibilities:**

* Build AI-Ops solutions like noise reduction, self-resolution, and chatbots using ML models (Linear SVC), BERT, and RASA.
* Implement PDF extraction and retrieval using LLMs, RAG, and FAISS to automate SOP generation.
* Develop end-to-end automation workflows and scripts to streamline document processing and client operations.
* Create model evaluation tools and work with neural networks (LSTM, image datasets, MNIST).
* Collaborate with teams to translate business requirements into technical solutions.

**Skills & Tools:**

* Python, scikit-learn, TensorFlow, PyTorch
* NLP (BERT), RASA, AI-Ops frameworks
* LLMs, RAG, FAISS
* Automation: BeautifulSoup, Selenium, Pandas