# **ISHITA** SAWANT

## PRODUCT DESIGNER

### CONTACT

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ishsawant.com



in ishitasawant

## **SKILLS**

#### Research

Qualitative & quantitative research Data analysis, User personas Journey maps, Usability testing

#### Design

Sketching / Wireframing Information Architechture Responsive web & mobile design Interaction design Visual design / Prototyping

#### **Digital Marketing**

Paid Acquisition (LinkedIn, Google, Facebook & Retargetting) Search Engine Optimization (SEO) **Email Marketing** 

## **Programming**

HTML & CSS

## **TOOLS**

Figma Invision Adobe In-Design / Canva Webflow **Google Analytics Hubspot / Salesforce SEM Rush Excel / Powerpoint** 

## **EDUCATION**

# **BCom Management & Economics** - Rotman Commerce

University of Toronto, May 2021

# **UI/UX Design Certification**

University of Toronto 2022

## PROFESSIONAL EXPERIENCE

# **Product Designer & Researcher** Freelance | June 2022 - Present

- Delivered web & mobile solutions, conducted UX audits & designed startegies to create a strong online brand presence
- Developed user-centric hi-fi landing page prototypes for startups, to reduce bounce rates & increase traffic

# **Digital Marketing Specialist** Salesfloor Inc. | July 2021 - May 2022

- Spearheaded PPC campaigns, resulting in 105% increase in traffic and 154% improvement in conversation rate year on year
- Generated 100 MQLs/month through digital marketing platforms (PPC) & managed a monthly ad budget of \$20,000
- Analyzed data & insights across all social & web channels, optimized demand generation initiatives to demonstrate ROI
- Collaborated with Customer Success team to evaluate effectiveness of SEO & SEM initiatives
- Designed a dashboard to evaluate effectiveness of social and paid acquisition efforts against the competitive landscape

# **Digital Marketing Coordinator** Salesfloor Inc. | May 2021 - July 2021

- Collaborated on setting up email marketing campaigns & set up workflows and triggers within HubSpot
- Lead cross-platform digital campaigns and created a content calendar to optimize engagement with target audience
- 30% increase in following on social media channels within 6 months and 15% increase in engagements
- Analyzed performance and channel inquiries to identify trends, themes and opportunity for improvement using data

## **UI/UX PROJECTS**

# Chess n' Math Organization RWD Project Researcher & UI/UX Designer | May 2022 - June 2022

Deisgned Web & Mobile High-Fidelity Prototypes for the Chess'n Math Organization to refresh their online brand image

# **HealingArc Mobile Application** Researcher & UI/UX Designer | April 2022 - May 2022

Designed an art therapy mobile application that helps manage mental health concerns using creative outlets

# **CRA Government Website RWD Project** UI/UX Designer | May 2022 - May 2022

Revamped the navigation for the CRA Website to improve the process of filing income taxes for newcomers to Canada