

Satisfaction rating Analysis Dashboard-Copy

A complete analysis on Satisfaction rating

Satisfaction rating Analysis Dashboard

Answered (Y/N) wise average Satisfaction rating

6.90K

Total Satisfaction rating

Topic with max Satisfaction rating(Streaming):2.88K

13.80K

Topic with min Satisfaction rating(Contract related):2.67K

Resolved with MAX Satisfaction rating(Y)

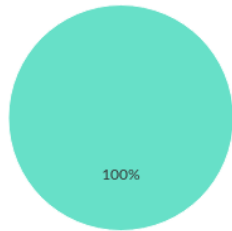


Answered (Y/N) with MAX Satisfaction rating(Y)

13.80K

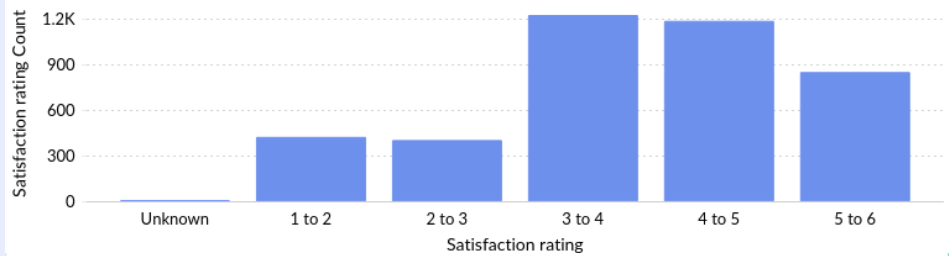
Answered (Y/N) wise average Satisfaction rating: 6.90K

Answered (Y/N)-wise Satisfaction rating

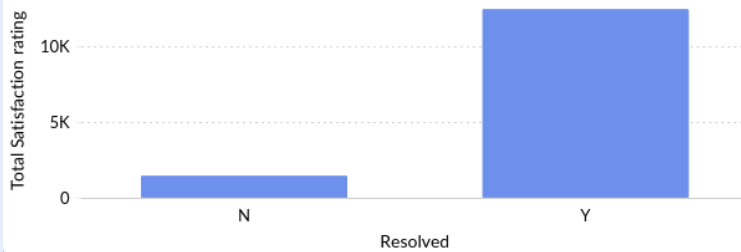


N
Y

Distribution of Satisfaction rating



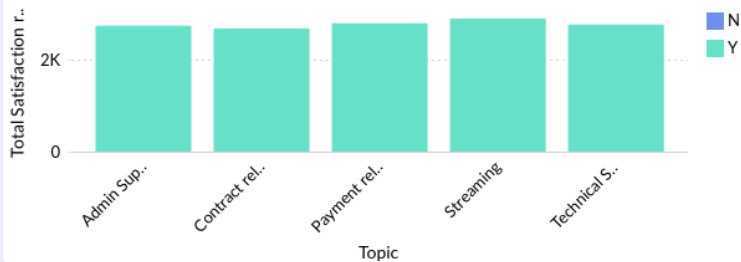
Resolved-wise Satisfaction rating



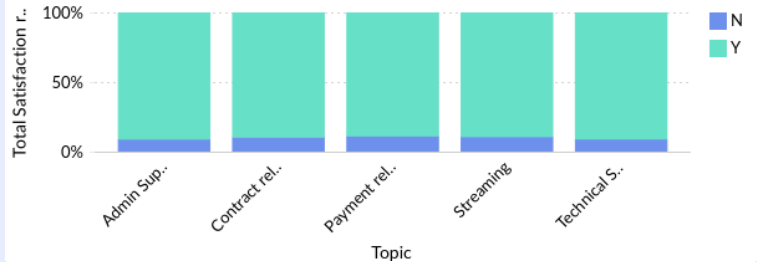
Resolved-wise Satisfaction rating by Answered (Y/N)



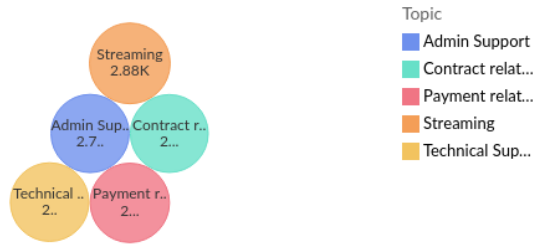
Topic-wise Satisfaction rating by Answered (Y/N)



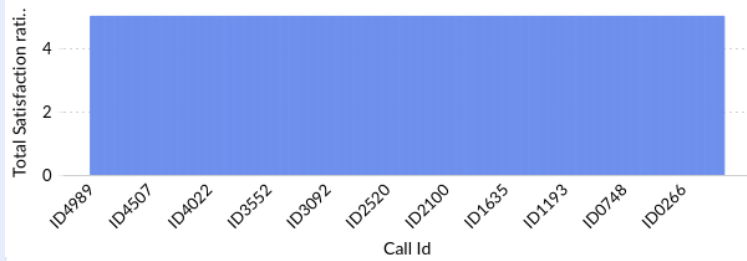
Ratio of Topic-wise Satisfaction rating by Resolved



Topic-wise Satisfaction rating



Top 10 Call Id by Satisfaction rating



Satisfaction rating by Answered (Y/N) and Resolved

Answered (Y/N)	Resolved	Total Satisfaction rating
N	N	
Y	N	1399
	Y	12399