

Knowledge Management Portal KMP Article Learning, Feedback and Rating - Test Case

Test Case ID	Test Case Name	Test Case Description	Expected Result	Precondition
1	Article Learning	User views the ratings and comments for the existing articles so that he/she can gain understanding about the popularity, demand and effectiveness of the articles and derive the need for future articles.	User can view the ratings and comments for the existing articles in the portal.	User searches for published knowledge articles
2	View Most Popular	User views the list of most popular tags so that he/she can understand the demand for knowledge articles in specific areas.	User can view the list the of all most popular tags.	User searches for published knowledge articles
3	Rate Article	User can rate the knowledge article and thus the knowledge management portal would be able to learn from existing records and improve the content in the articles.	User can rate the published articles so that he/she can represent the effectiveness of the article for his/her needs.	User searches for published knowledge articles
4	Provide Feedback	User provides comments and feedback for the published articles so that User can communicate his/her feedback to the user group.	User can provide his/her comments and feedback for the published articles.	User searches for published knowledge articles