xFusionTech

Wireframe Mockup

Knowledge Management Tool

v.1

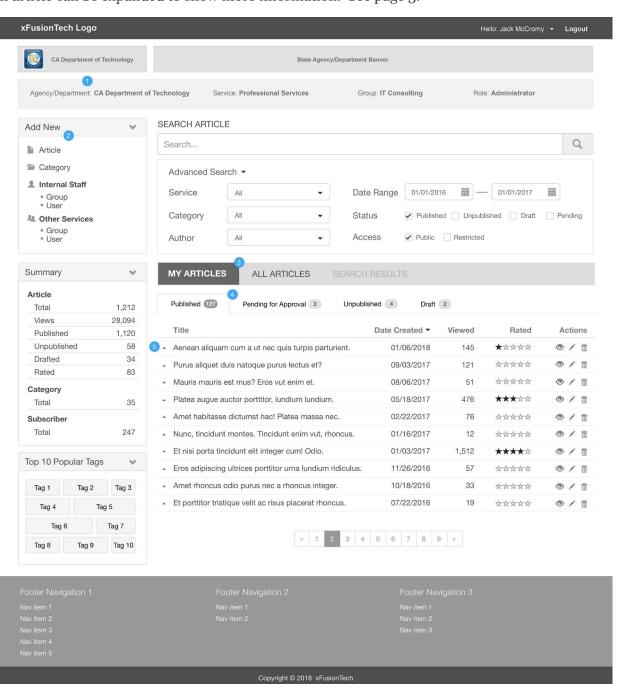
Dashboard

Add Article
Creating
Setting
Previewing
Completing

Pending for Approval Search Results

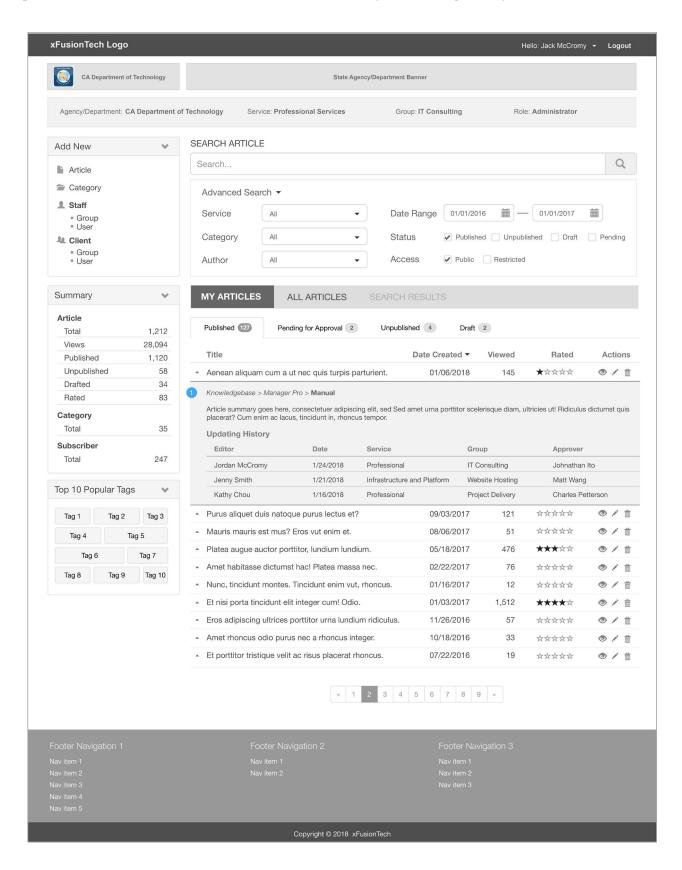
Main Dashboard - My Articles > Published Tab

- 1. Authenticated user information
- 2. Based on the requirement(a-3): This menu list is displayed based on user's role. EX: Administrator can create article, category and group/user for both internal and external agency. Chief editor can create article, category and internal group/user only. Editor, however, can only create article and category.
- 3. Articles are grouped in "My Articles", "All Articles", and "Search Results" tabs. "Search Results" will be activated after search submitted.
- 4. My articles are grouped under 4 tabs. Published, Pending for Approval (in reviewing process). Unpublished (take down temporarily, but not deleted). Draft (in writing process).
- 5. Based on the requirement(c-1): Article can be further updated and improved by other authenticated user. Each article can be expanded to show more information. See page 3.



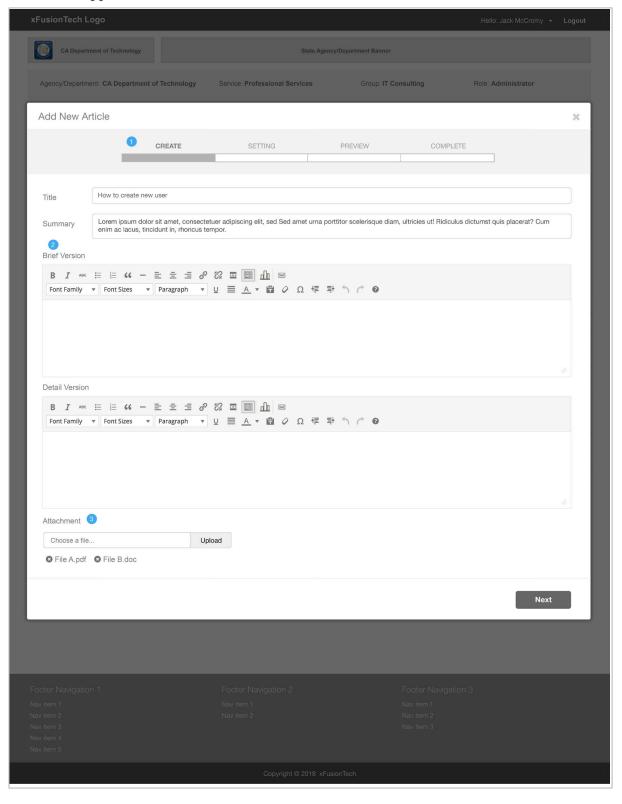
Main Dashboard - My Articles > Article Record Expanded

1. Expended information contain article's location, summary and editing history.



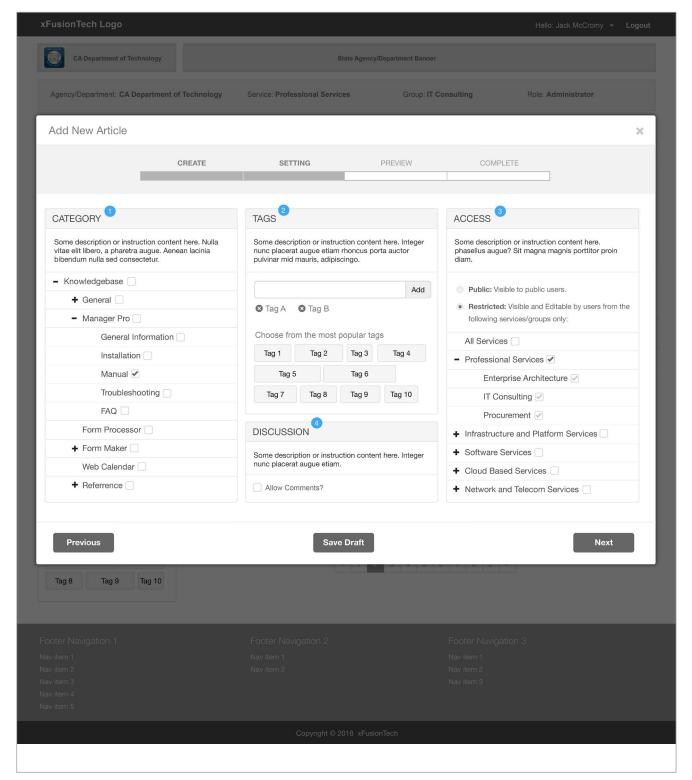
Add New Article - Create

- 1. Article creation progress bar indicates the current status of process.
- 2. Based on the requirement(a-2): Have the ability to provide multiple levels and formats of information The "Brief Version" aims to senior technical levels and "Detail Version" is for junior/non-technical staff.
- 3. Based on the requirement(a-1): Other documents, user-configurable forms, tables, and workflows can be attached as supported documents.



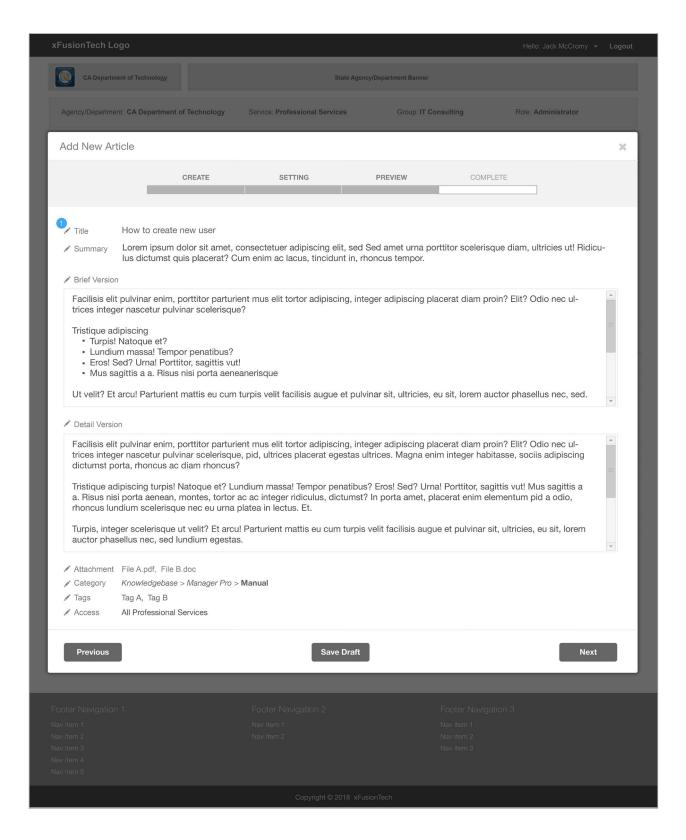
Add New Article - Setting

- 1. Assign article to designated category. It can also be placed in multiple categories.
- 2. Create tags to article or add tags from the most popular tags.
- 3. Based on the requirement(b-1): the article has option to be allowed for the promotion of process and information across systems and channels. By selecting "restricted ", article can be shared to those users across different services.
- 4. If "Allow Comments" checked, all viewers can submit their comments/feedback.



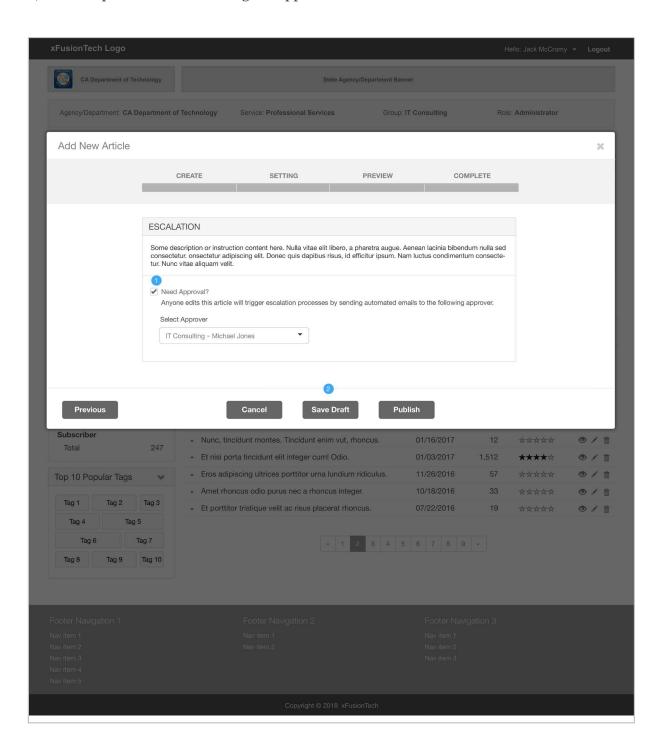
Add New Article - Preview

1. Editor can go back to edit content by clicking on the "Edit" icon in front of each label.



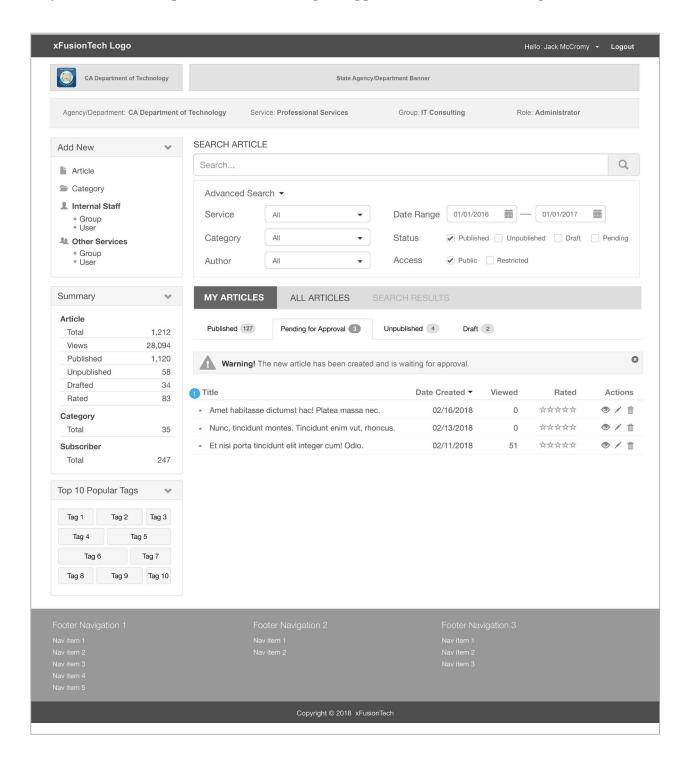
Add New Article - Complete

- 1. Based on the requirement (b-3): after article being created/edited, it will trigger escalation processes for lifecycle activities if "Need Approval" checked.
- 2. Article can be saved as Draft and shown under "Draft" tab in dashboard. "Publish" with "Need Approval" checked, it will be placed under "Pending for Approval" tab in dashboard.



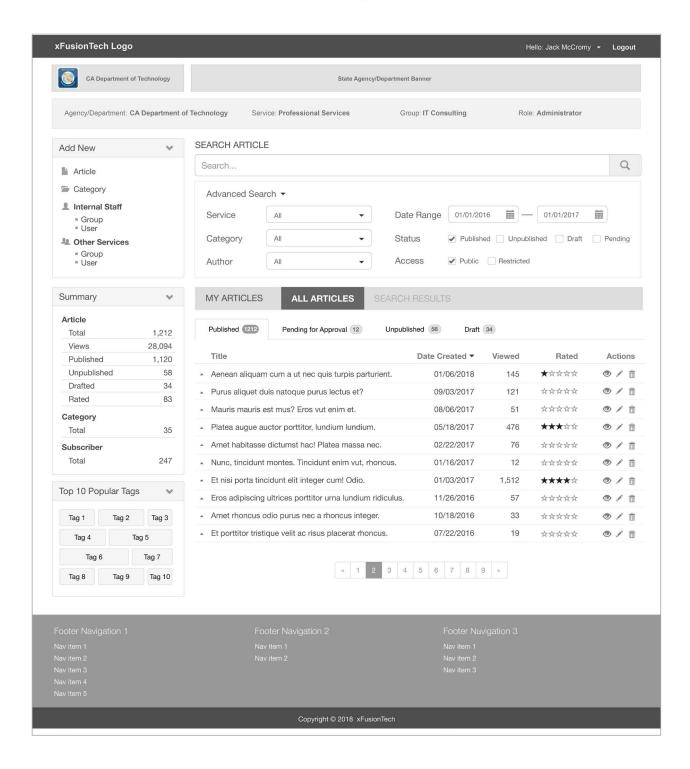
Main Dashboard - My Articles > Pending for Approval Tab

1. The newly created article is placed under "Pending for Approval" tab with a "Warning" banner notification.



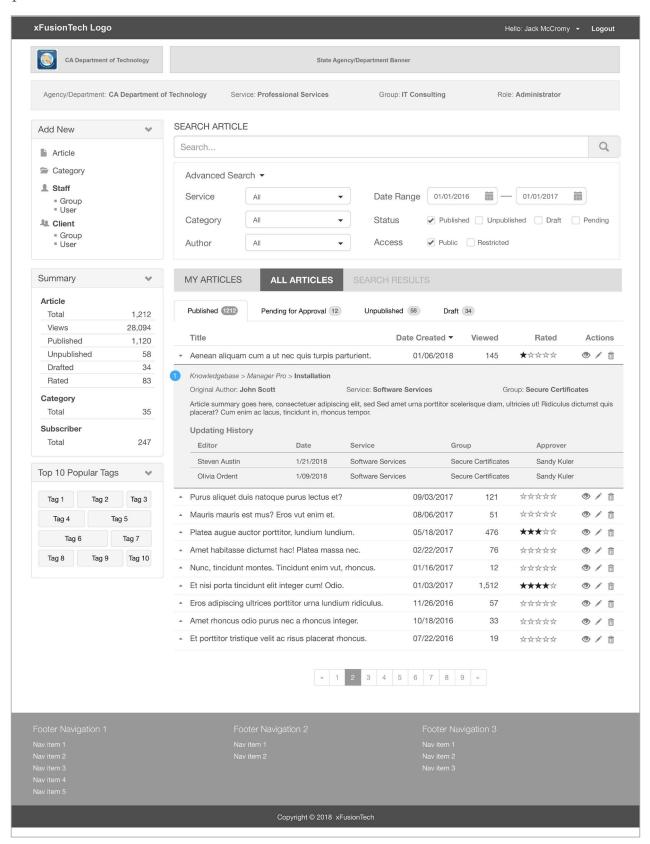
Main Dashboard - All Articles > Published Tab

"All Articles" tab shows all articles from all services and groups.



Main Dashboard - All Articles > Article Record Expanded

1. More article's metadata showing on expanded view which includes "Original Author", "Service" and "Group"



Main Dashboard - Search Results

Search results tab is active after searching completed.

