

# xFusionTech

Wireframe Mockup

## Knowledge Management Tool

v.1

Dashboard

Add Article

Creating

Setting

Previewing

Completing

Pending for Approval

Search Results

1. Authenticated user information
2. Based on the requirement(a-3): This menu list is displayed based on user's role. EX: Administrator can create article, category and group/user for both internal and external agency. Chief editor can create article, category and internal group/user only. Editor, however, can only create article and category.
3. Articles are grouped in "My Articles", "All Articles", and "Search Results" tabs. "Search Results" will be activated after search submitted.
4. My articles are grouped under 4 tabs. Published, Pending for Approval (in reviewing process). Unpublished (take down temporarily, but not deleted). Draft (in writing process).
5. Based on the requirement(c-1): Article can be further updated and improved by other authenticated user. Each article can be expanded to show more information. See page 3.

2





## Add New Article - Setting

1. Assign article to designated category. It can also be placed in multiple categories.
2. Create tags to article or add tags from the most popular tags.
3. Based on the requirement(b-1): the article has option to be allowed for the promotion of process and information across systems and channels. By selecting “restricted”, article can be shared to those users across different services.
4. If “Allow Comments” checked, all viewers can submit their comments/feedback.

xFusionTech Logo

Hello: Jack McCromy Logout

CA Department of Technology

State Agency/Department Banner

Agency/Department: CA Department of TechnologyService: Professional ServicesGroup: IT ConsultingRole: Administrator

Add New Article

CREATE

SETTING

PREVIEW

COMPLETE

CATEGORY1

Some description or instruction content here. Nulla vitae elit libero, a pharetra augue. Aenean lacinia bibendum nulla sed consectetur.

Knowledgebase

General

Manager Pro

General Information

Installation

Manual

Troubleshooting

FAQ

Form Processor

Form Maker

Web Calendar

Reference

TAGS2

Some description or instruction content here. Integer nunc placerat augue etiam rhoncus porta auctor pulvinar mid mauris, adipiscing.

Add

Tag ATag B

Choose from the most popular tags

Tag 1Tag 2Tag 3Tag 4Tag 5Tag 6Tag 7Tag 8Tag 9Tag 10

DISCUSSION4

Some description or instruction content here. Integer nunc placerat augue etiam.

Allow Comments?

ACCESS3

Some description or instruction content here. phasellus augue? Sit magna magnis porttitor proin diam.

Public: Visible to public users.

Restricted: Visible and Editable by users from the following services/groups only:

All Services

Professional Services

Enterprise Architecture

IT Consulting

Procurement

Infrastructure and Platform Services

Software Services

Cloud Based Services

Network and Telecom Services

Previous

Save Draft

Next

Tag 8Tag 9Tag 10

Footer Navigation 1

Footer Navigation 2

Footer Navigation 3

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## Add New Article - Preview

1. Editor can go back to edit content by clicking on the “Edit” icon in front of each label.

xFusionTech Logo

Hello: Jack McCromy

Logout

CA Department of Technology

State Agency/Department Banner

Agency/Department: CA Department of Technology

Service: Professional Services

Group: IT Consulting

Role: Administrator

Add New Article

×

CREATE

SETTING

PREVIEW

COMPLETE

1

Title

How to create new user

Summary

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed Sed amet urna porttitor scelerisque diam, ultricies ut! Ridiculus dictumst quis placerat? Cum enim ac lacus, tincidunt in, rhoncus tempor.

Brief Version

Facilisis elit pulvinar enim, porttitor parturient mus elit tortor adipiscing, integer adipiscing placerat diam proin? Elit? Odio nec ultrices integer nascetur pulvinar scelerisque?

Tristique adipiscing

Turpis! Natoque et?

Lundium massa! Tempor penatibus?

Eros! Sed? Urna! Porttitor, sagittis vut!

Mus sagittis a a. Risus nisi porta aeneanerisque

Ut velit? Et arcu! Parturient mattis eu cum turpis velit facilisis augue et pulvinar sit, ultricies, eu sit, lorem auctor phasellus nec, sed.

Detail Version

Facilisis elit pulvinar enim, porttitor parturient mus elit tortor adipiscing, integer adipiscing placerat diam proin? Elit? Odio nec ultrices integer nascetur pulvinar scelerisque, pid, ultrices placerat egestas ultrices. Magna enim integer habitasse, sociis adipiscing dictumst porta, rhoncus ac diam rhoncus?

Tristique adipiscing turpis! Natoque et? Lundium massa! Tempor penatibus? Eros! Sed? Urna! Porttitor, sagittis vut! Mus sagittis a a. Risus nisi porta aenean, montes, tortor ac ac integer ridiculus, dictumst? In porta amet, placerat enim elementum pid a odio, rhoncus lundium scelerisque nec eu urna platea in lectus. Et.

Turpis, integer scelerisque ut velit? Et arcu! Parturient mattis eu cum turpis velit facilisis augue et pulvinar sit, ultricies, eu sit, lorem auctor phasellus nec, sed lundium egestas.

Attachment

File A.pdf, File B.doc

Category

Knowledgebase > Manager Pro > Manual

Tags

Tag A, Tag B

Access

All Professional Services

Previous

Save Draft

Next

Footer Navigation 1

Nav item 1

Nav item 2

Nav item 3

Nav item 4

Nav item 5

Footer Navigation 2

Nav item 1

Nav item 2

Footer Navigation 3

Nav item 1

Nav item 2

Nav item 3

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## Add New Article - Complete

1. Based on the requirement (b-3): after article being created/edited, it will trigger escalation processes for lifecycle activities if “Need Approval” checked.
2. Article can be saved as Draft and shown under “Draft” tab in dashboard. “Publish” with “Need Approval” checked, it will be placed under “Pending for Approval” tab in dashboard.

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Hello: Jack McCromy Logout

CA Department of Technology

State Agency/Department Banner

Agency/Department: CA Department of Technology

Service: Professional Services

Group: IT Consulting

Role: Administrator

Add New Article

CREATE

SETTING

PREVIEW

COMPLETE

ESCALATION

Some description or instruction content here. Nulla vitae elit libero, a pharetra augue. Aenean lacinia bibendum nulla sed consectetur. onsectetur adipiscing elit. Donec quis dapibus risus, id efficitur ipsum. Nam luctus condimentum consectetur. Nunc vitae aliquam velit.

1

☒ Need Approval?

Anyone edits this article will trigger escalation processes by sending automated emails to the following approver.

Select Approver

IT Consulting - Michael Jones

2

Previous

Cancel

Save Draft

Publish

Subscriber

Total

247

Top 10 Popular Tags

Tag 1

Tag 2

Tag 3

Tag 4

Tag 5

Tag 6

Tag 7

Tag 8

Tag 9

Tag 10

▲ Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.

01/16/2017

12

☆☆☆☆☆

▲ Et nisi porta tincidunt elit integer cumt Odio.

01/03/2017

1,512

★★★★☆

▲ Eros adipiscing ultrices porttitor urna lundium ridiculus.

11/26/2016

57

☆☆☆☆☆

▲ Amet rhoncus odio purus nec a rhoncus integer.

10/18/2016

33

☆☆☆☆☆

▲ Et porttitor tristique velit ac risus placerat rhoncus.

07/22/2016

19

☆☆☆☆☆

«

1

2

3

4

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7

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9

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Footer Navigation 1

Nav Item 1

Nav Item 2

Nav Item 3

Nav Item 4

Nav Item 5

Footer Navigation 2

Nav Item 1

Nav Item 2

Footer Navigation 3

Nav Item 1

Nav Item 2

Nav Item 3


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## Main Dashboard - My Articles &gt; Pending for Approval Tab

1. The newly created article is placed under “Pending for Approval” tab with a “Warning” banner notification.

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Hello: Jack McCromy ▼ [Logout](#)

 CA Department of Technology

State Agency/Department Banner

Agency/Department: CA Department of Technology

Service: Professional Services

Group: IT Consulting

Role: Administrator

Add New ▼

Article

Category

Internal Staff

- Group
- User

Other Services

- Group
- User

Summary ▼

Article

Total	1,212
Views	28,094
Published	1,120
Unpublished	58
Drafted	34
Rated	83

Category

Total	35
-------	----

Subscriber

Total	247
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Top 10 Popular Tags ▼

Tag 1

Tag 2

Tag 3

Tag 4

Tag 5

Tag 6

Tag 7

Tag 8

Tag 9

Tag 10



SEARCH ARTICLE

Advanced Search ▼

Service

All ▼

Date Range

01/01/2016  — 01/01/2017 

Category

All ▼

Status

☒ Published ☐ Unpublished ☐ Draft ☐ Pending

Author

All ▼

Access

☒ Public ☐ Restricted

MY ARTICLES

ALL ARTICLES


SEARCH RESULTS










Published 127

Pending for Approval 3

Unpublished 4

Draft 2

 **Warning!** The new article has been created and is waiting for approval. ✕

1	Title	Date Created <span>▼</span>	Viewed	Rated	Actions
▲	Amet habitasse dictumst hac! Platea massa nec.	02/16/2018	0	☆☆☆☆☆	  
▲	Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.	02/13/2018	0	☆☆☆☆☆	  
▲	Et nisi porta tincidunt elit integer cum! Odio.	02/11/2018	51	☆☆☆☆☆	  

Footer Navigation 1

Nav item 1  
Nav item 2  
Nav item 3  
Nav item 4  
Nav item 5

Footer Navigation 2

Nav item 1  
Nav item 2

Footer Navigation 3

Nav item 1  
Nav item 2  
Nav item 3

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## Main Dashboard - All Articles &gt; Published Tab

“All Articles” tab shows all articles from all services and groups.

CA Department of Technology

State Agency/Department Banner

Agency/Department: CA Department of Technology

Service: Professional Services

Group: IT Consulting

Role: Administrator

Add New

Article

Category

Internal Staff

- Group
- User

Other Services

- Group
- User

Summary

Article

Total1,212

Views28,094

Published1,120

Unpublished58

Drafted34

Rated83

Category

Total35

Subscriber

Total247

Top 10 Popular Tags

Tag 1

Tag 2

Tag 3

Tag 4

Tag 5

Tag 6

Tag 7

Tag 8

Tag 9

Tag 10

SEARCH ARTICLE

Search...

Advanced Search

Service

All

Date Range

01/01/2016

01/01/2017

Category

All

Status

☒ Published

☐ Unpublished

☐ Draft

☐ Pending

Author

All

Access

☒ Public

☐ Restricted

MY ARTICLES

ALL ARTICLES

SEARCH RESULTS

Published1212

Pending for Approval12

Unpublished58

Draft34

Title	Date Created	Viewed	Rated	Actions
Aenean aliquam cum a ut nec quis turpis parturient.	01/06/2018	145	★☆☆☆☆	
Purus aliquet dui natoque purus lectus et?	09/03/2017	121	☆☆☆☆☆	
Mauris mauris est mus? Eros vut enim et.	08/06/2017	51	☆☆☆☆☆	
Platea augue auctor porttitor, lundium lundium.	05/18/2017	476	★★★★☆	
Amet habitasse dictumst hac! Platea massa nec.	02/22/2017	76	☆☆☆☆☆	
Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.	01/16/2017	12	☆☆☆☆☆	
Et nisi porta tincidunt elit integer cum! Odio.	01/03/2017	1,512	★★★★☆	
Eros adipiscing ultrices porttitor urna lundium ridiculus.	11/26/2016	57	☆☆☆☆☆	
Amet rhoncus odio purus nec a rhoncus integer.	10/18/2016	33	☆☆☆☆☆	
Et porttitor tristique velit ac risus placerat rhoncus.	07/22/2016	19	☆☆☆☆☆	

«

1

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Footer Navigation 1

Nav item 1

Nav item 2

Nav item 3

Nav item 4

Nav item 5

Footer Navigation 2

Nav item 1

Nav item 2

Footer Navigation 3

Nav item 1

Nav item 2

Nav item 3

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## Main Dashboard - Search Results

Search results tab is active after searching completed.

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Service: Professional Services

Group: IT Consulting

Role: Administrator

Add New ▼

Article

Category

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Summary ▼

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Category

Total	35
-------	----

Subscriber

Total	247
-------	-----

Top 10 Popular Tags ▼

Tag 1

Tag 2

Tag 3

Tag 4

Tag 5

Tag 6

Tag 7

Tag 8

Tag 9

Tag 10

SEARCH ARTICLE

Search...

Advanced Search ▼

Service

All

Date Range

01/01/2016

—

01/01/2017

Category

All

Status

☒ Published ☐ Unpublished ☐ Draft ☐ Pending

Author

All

Access

☒ Public ☐ Restricted

MY ARTICLES

ALL ARTICLES

SEARCH RESULTS

3 results for **Installation**

Service: Professional Services

Category: Knowledgebase > Manager Pro

Author: All

Step-by-Step Guide to Software **Installation** and Maintenance ★★★★★

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis.

Knowledgebase > Manager Pro > Installation

Installation Options ★★★★★

Phasellus nec quam ut ex sodales imperdiet consequat sed quam. Vestibulum non sem nec enim placerat ultricies non a erat. Donec accumsan quam et viverra.

Knowledgebase > Manager Pro > Manual

Completing the **Installation** ★★★★★

Duis malesuada felis lacus, sit amet cursus leo porta ut. In ac pulvinar augue. Nullam gravida augue et nibh maximus, ac luctus justo sollicitudin. Suspendisse vitae aliquet erat.

Knowledgebase > Manager Pro > Manual

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Nav item 1

Nav item 2

Footer Navigation 3

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