

xFusionTech

Wireframe Mockup

Knowledge Management Tool

v.1

Dashboard

Add Article
Creating
Setting
Previewing
Completing

Pending for Approval
Search Results

Main Dashboard - My Articles > Published Tab

1. Authenticated user information
2. Based on the requirement(a-3): This menu list is displayed based on user's role. EX: Administrator can create article, category and group/user for both internal and external agency. Chief editor can create article, category and internal group/user only. Editor, however, can only create article and category.
3. Articles are grouped in "My Articles", "All Articles", and "Search Results" tabs. "Search Results" will be activated after search submitted.
4. My articles are grouped under 4 tabs. Published, Pending for Approval (in reviewing process). Unpublished (take down temporarily, but not deleted). Draft (in writing process).
5. Based on the requirement(c-1): Article can be further updated and improved by other authenticated user. Each article can be expanded to show more information. See page 3.

xFusionTech Logo
Hello: Jack McCromy
[Logout](#)



CA Department of Technology

State Agency/Department Banner

Agency/Department: CA Department of Technology

Service: Professional Services

Group: IT Consulting

Role: Administrator

Add New

- [Article](#)
- [Category](#)
- [Internal Staff](#)
 - [Group](#)
 - [User](#)
- [Other Services](#)
 - [Group](#)
 - [User](#)

SEARCH ARTICLE

Advanced Search

Service

Date Range

 —

Category

Status

 Published Unpublished Draft Pending

Author

Access

 Public Restricted

Summary

Article	Total	1,212
	Views	28,094
	Published	1,120
	Unpublished	58
	Drafted	34
	Rated	83
Category	Total	35
Subscriber	Total	247

MY ARTICLES

ALL ARTICLES

SEARCH RESULTS

Published (127)
Pending for Approval (2)
Unpublished (4)
Draft (2)

Title	Date Created	Viewed	Rated	Actions
Aenean aliquam cum a ut nec quis turpis parturient.	01/06/2018	145	★★★★★	
Purus aliquet dui natoque purus lectus et?	09/03/2017	121	★★★★★	
Mauris mauris est mus? Eros vut enim et.	08/06/2017	51	★★★★★	
Platea augue auctor porttitor, lundium lundium.	05/18/2017	476	★★★★★	
Amet habitasse dictumst hac! Platea massa nec.	02/22/2017	76	★★★★★	
Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.	01/16/2017	12	★★★★★	
Et nisi porta tincidunt elit integer cum! Odio.	01/03/2017	1,512	★★★★★	
Eros adipiscing ultrices porttitor urna lundium ridiculus.	11/26/2016	57	★★★★★	
Amet rhoncus odio purus nec a rhoncus integer.	10/18/2016	33	★★★★★	
Et porttitor tristique velit ac risus placerat rhoncus.	07/22/2016	19	★★★★★	

« 1 2 3 4 5 6 7 8 9 »

Footer Navigation 1

Nav item 1

Nav item 2

Nav item 3

Nav item 4

Nav item 5

Footer Navigation 2

Nav item 1

Nav item 2

Footer Navigation 3

Nav item 1

Nav item 2

Nav item 3

Copyright © 2018 xFusionTech

Main Dashboard - My Articles > Article Record Expanded

1. Expended information contain article's location, summary and editing history.

xFusionTech Logo

Hello: Jack McCromy ▾ Logout

CA Department of Technology State Agency/Department Banner

Agency/Department: CA Department of Technology Service: Professional Services Group: IT Consulting Role: Administrator

Add New ▾

- Article
- Category
- Staff
 - Group
 - User
- Client
 - Group
 - User

SEARCH ARTICLE

Search...

Advanced Search ▾

Service	All	Date Range	01/01/2016	—	01/01/2017	
Category	All	Status	<input checked="" type="checkbox"/> Published	<input type="checkbox"/> Unpublished	<input type="checkbox"/> Draft	<input type="checkbox"/> Pending
Author	All	Access	<input checked="" type="checkbox"/> Public	<input type="checkbox"/> Restricted		

Summary ▾

Article	
Total	1,212
Views	28,094
Published	1,120
Unpublished	58
Drafted	34
Rated	83

Category

Total	35
-------	----

Subscriber

Total	247
-------	-----

Top 10 Popular Tags ▾

Tag 1	Tag 2	Tag 3
Tag 4	Tag 5	
Tag 6	Tag 7	
Tag 8	Tag 9	Tag 10

MY ARTICLES

Published 127 Pending for Approval 2 Unpublished 4 Draft 2

Title	Date Created ▾	Viewed	Rated	Actions
Aenean aliquam cum a ut nec quis turpis parturient.	01/06/2018	145	★★★★★	
1 Knowledgebase > Manager Pro > Manual				
Article summary goes here, consectetur adipiscing elit, sed Sed amet urna porttitor scelerisque diam, ultricies ut! Ridiculus dictumst quis placerat? Cum enim ac lacus, tincidunt in, rhoncus tempor.				
Updating History				
Editor	Date	Service	Group	Approver
Jordan McCromy	1/24/2018	Professional	IT Consulting	Johnathan Ito
Jenny Smith	1/21/2018	Infrastructure and Platform	Website Hosting	Matt Wang
Kathy Chou	1/16/2018	Professional	Project Delivery	Charles Peterson
▲ Purus aliquet duis natoque purus lectus et?	09/03/2017	121	★★★★★	
▲ Mauris mauris est mus? Eros vut enim et.	08/06/2017	51	★★★★★	
▲ Platea augue auctor porttitor, lundium lundium.	05/18/2017	476	★★★★★	
▲ Amet habitasse dictumst hac! Platea massa nec.	02/22/2017	76	★★★★★	
▲ Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.	01/16/2017	12	★★★★★	
▲ Et nisi porta tincidunt elit integer cum! Odio.	01/03/2017	1,512	★★★★★	
▲ Eros adipiscing ultrices porttitor urna lundium ridiculus.	11/26/2016	57	★★★★★	
▲ Amet rhoncus odio purus nec a rhoncus integer.	10/18/2016	33	★★★★★	
▲ Et porttitor tristique velit ac risus placerat rhoncus.	07/22/2016	19	★★★★★	

« 1 2 3 4 5 6 7 8 9 »

Footer Navigation 1

Nav item 1
Nav item 2
Nav item 3
Nav item 4
Nav item 5

Footer Navigation 2

Nav item 1
Nav item 2

Footer Navigation 3

Nav item 1
Nav item 2
Nav item 3

Add New Article - Create

1. Article creation progress bar indicates the current status of process.
2. Based on the requirement(a-2): Have the ability to provide multiple levels and formats of information - The “Brief Version” aims to senior technical levels and “Detail Version” is for junior/non-technical staff.
3. Based on the requirement(a-1): Other documents, user-configurable forms, tables, and workflows can be attached as supported documents.

The wireframe shows a dark-themed application window titled 'Add New Article'. At the top, there's a header bar with the 'xFusionTech Logo', a user dropdown ('Hello: Jack McCromy'), and a 'Logout' button. Below the header, a banner displays 'CA Department of Technology' and 'State Agency/Department Banner'. The main content area has tabs for 'CREATE', 'SETTING', 'PREVIEW', and 'COMPLETE', with 'CREATE' being active. The 'CREATE' tab contains fields for 'Title' (input: 'How to create new user') and 'Summary' (input: 'Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed Sed amet urna porttitor scelerisque diam, ultricies ut! Ridiculus dictumst quis placerat? Cum enim ac lacus, tincidunt in, rhoncus tempor.'), both preceded by a circled '1'. Below these is a rich text editor toolbar and a large text input area. A section labeled 'Brief Version' follows. The 'Detail Version' section is shown below it, also with a rich text editor toolbar and a large text input area. An 'Attachment' section with a file upload interface (input: 'Choose a file...', 'Upload' button, and preview: 'File A.pdf File B.doc') is present, preceded by a circled '3'. A 'Next' button is at the bottom right. The footer contains three navigation sections: 'Footer Navigation 1' (Nav item 1, 2, 3, 4, 5), 'Footer Navigation 2' (Nav item 1, 2), and 'Footer Navigation 3' (Nav item 1, 2, 3). The footer also includes a copyright notice ('Copyright © 2018 xFusionTech').

Add New Article - Setting

1. Assign article to designated category. It can also be placed in multiple categories.
2. Create tags to article or add tags from the most popular tags.
3. Based on the requirement(b-1): the article has option to be allowed for the promotion of process and information across systems and channels. By selecting “restricted”, article can be shared to those users across different services.
4. If “Allow Comments” checked, all viewers can submit their comments/feedback.

xFusionTech Logo Hello: Jack McCromy ▾ Logout

CA Department of Technology State Agency/Department Banner

Agency/Department: CA Department of Technology Service: Professional Services Group: IT Consulting Role: Administrator

Add New Article X

CREATE SETTING PREVIEW COMPLETE

CATEGORY 1

Some description or instruction content here. Nulla vitae elit libero, a pharetra augue. Aenean lacinia bibendum nulla sed consectetur.

- Knowledgebase
+ General
- Manager Pro

General Information
Installation
Manual
Troubleshooting
FAQ
Form Processor
+ Form Maker
Web Calendar
+ Reference

TAGS 2

Some description or instruction content here. Integer nunc placerat augue etiam rhoncus porta auctor pulvinar mid mauris, adipiscing.

Add
 Tag A Tag B

Choose from the most popular tags

Tag 1 Tag 2 Tag 3 Tag 4
Tag 5 Tag 6
Tag 7 Tag 8 Tag 9 Tag 10

DISCUSSION 4

Some description or instruction content here. Integer nunc placerat augue etiam.

Allow Comments?

ACCESS 3

Some description or instruction content here. phasellus augue? Sit magna magnis porttitor proin diam.

Public: Visible to public users.
 Restricted: Visible and Editable by users from the following services/groups only:

All Services
- Professional Services
Enterprise Architecture
IT Consulting
Procurement
+ Infrastructure and Platform Services
+ Software Services
+ Cloud Based Services
+ Network and Telecom Services

Previous **Save Draft** **Next**

Tag 8 Tag 9 Tag 10

Footer Navigation 1
Nav item 1
Nav item 2
Nav item 3
Nav item 4
Nav item 5

Footer Navigation 2
Nav item 1
Nav item 2

Footer Navigation 3
Nav item 1
Nav item 2
Nav item 3

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Add New Article - Preview

1. Editor can go back to edit content by clicking on the “Edit” icon in front of each label.

The wireframe shows a dark-themed application window titled 'Add New Article'. At the top, there's a navigation bar with the 'xFusionTech Logo', 'CA Department of Technology', 'State Agency/Department Banner', 'Hello: Jack McCromy', and 'Logout'. Below the banner, user information is displayed: 'Agency/Department: CA Department of Technology', 'Service: Professional Services', 'Group: IT Consulting', and 'Role: Administrator'. The main content area is a modal window with tabs: 'CREATE' (selected), 'SETTING', 'PREVIEW', and 'COMPLETE'. The 'PREVIEW' tab is currently active, showing the article content in three sections: 'Title', 'Summary', and 'Brief Version'. The 'Title' section contains 'How to create new user'. The 'Summary' section contains placeholder text from Latin. The 'Brief Version' section contains a detailed list of points and a summary sentence. Below these sections is a 'Detail Version' section with similar content. At the bottom, there are fields for 'Attachment' (with options for 'File A.pdf' and 'File B.doc'), 'Category' ('Knowledgebase > Manager Pro > Manual'), 'Tags' ('Tag A, Tag B'), and 'Access' ('All Professional Services'). At the very bottom of the modal are 'Previous', 'Save Draft', and 'Next' buttons. The footer of the application includes 'Footer Navigation 1' (with items 1-5), 'Footer Navigation 2' (with items 1-2), 'Footer Navigation 3' (with items 1-3), and a copyright notice: 'Copyright © 2018 xFusionTech'.

Add New Article - Complete

1. Based on the requirement (b-3): after article being created/edited, it will trigger escalation processes for lifecycle activities if “Need Approval” checked.
2. Article can be saved as Draft and shown under “Draft” tab in dashboard. “Publish” with “Need Approval” checked, it will be placed under “Pending for Approval” tab in dashboard.

The wireframe shows the 'Add New Article' screen with the following components:

- Header:** xFusionTech Logo, CA Department of Technology, State Agency/Department Banner, Hello: Jack McCromy, Logout.
- Sub-Header:** Agency/Department: CA Department of Technology, Service: Professional Services, Group: IT Consulting, Role: Administrator.
- Main Content:** Add New Article form with tabs: CREATE, SETTING, PREVIEW, COMPLETE. The ESCALATION section contains:
 - Description: Some description or instruction content here. Nulla vitae elit libero, a pharetra augue. Aenean lacinia bibendum nulla sed consectetur. onsectetur adipiscing elit. Donec quis dapibus risus, id efficitur ipsum. Nam luctus condimentum consectetur. Nunc vitae aliquam velit.
 - Checklist: Need Approval? (checked)
 - Text: Anyone edits this article will trigger escalation processes by sending automated emails to the following approver.
 - Select Approver dropdown: IT Consulting - Michael Jones
- Footer:** Previous, Cancel, Save Draft (highlighted with a blue circle), Publish, Subscriber table, Top 10 Popular Tags (Tag 1-10), and a footer navigation bar with three sections: Footer Navigation 1 (Nav item 1-5), Footer Navigation 2 (Nav item 1-2), and Footer Navigation 3 (Nav item 1-3). The footer also includes a copyright notice: Copyright © 2018 xFusionTech.

Main Dashboard - My Articles > Pending for Approval Tab

1. The newly created article is placed under “Pending for Approval” tab with a “Warning” banner notification.

The wireframe shows the main dashboard interface for 'My Articles' with the following components:

- Header:** xFusionTech Logo, CA Department of Technology, State Agency/Department Banner, Hello: Jack McCromy, Logout.
- Top Navigation:** Agency/Department: CA Department of Technology, Service: Professional Services, Group: IT Consulting, Role: Administrator.
- Left Sidebar:** Add New dropdown menu with options: Article, Category, Internal Staff (Group, User), Other Services (Group, User).
- Search Area:** SEARCH ARTICLE input field, Advanced Search dropdown, Service (All), Date Range (01/01/2016 to 01/01/2017), Category (All), Status (Published checked, Unpublished, Draft, Pending), Author (All), Access (Public checked, Restricted).
- Article Summary:** Summary dropdown menu with Article, Category, and Subscriber sections. Article section shows: Total (1,212), Views (28,094), Published (1,120), Unpublished (58), Drafted (34), Rated (83). Category section shows: Total (35). Subscriber section shows: Total (247).
- Popular Tags:** Top 10 Popular Tags: Tag 1, Tag 2, Tag 3, Tag 4, Tag 5, Tag 6, Tag 7, Tag 8, Tag 9, Tag 10.
- Content Area:** MY ARTICLES tab is active. Below it are buttons for Published (127), Pending for Approval (3), Unpublished (4), and Draft (2). A warning banner displays: **⚠ Warning!** The new article has been created and is waiting for approval.
- Table View:** A table showing article details: Title, Date Created, Viewed, Rated, Actions. Examples include: Amet habitasse dictumst hac! Platea massa nec. (02/16/2018, 0, 5 stars, edit, delete); Nunc, tincidunt montes. Tincidunt enim vut, rhoncus. (02/13/2018, 0, 5 stars, edit, delete); Et nisi porta tincidunt elit integer cum! Odio. (02/11/2018, 51, 5 stars, edit, delete).
- Footer:** Footer Navigation 1 (Nav item 1-5), Footer Navigation 2 (Nav item 1-2), Footer Navigation 3 (Nav item 1-3). Copyright © 2018 xFusionTech.

Main Dashboard - All Articles > Published Tab

“All Articles” tab shows all articles from all services and groups.

xFusionTech Logo

CA Department of Technology State Agency/Department Banner

Agency/Department: CA Department of Technology Service: Professional Services Group: IT Consulting Role: Administrator

Add New ▾

- Article
- Category
- Internal Staff
 - Group
 - User
- Other Services
 - Group
 - User

SEARCH ARTICLE

Search...

Advanced Search ▾

Service	All	Date Range	01/01/2016	—	01/01/2017
Category	All	Status	<input checked="" type="checkbox"/> Published	<input type="checkbox"/> Unpublished	<input type="checkbox"/> Draft
Author	All	Access	<input checked="" type="checkbox"/> Public	<input type="checkbox"/> Restricted	

Summary ▾

Article	
Total	1,212
Views	28,094
Published	1,120
Unpublished	58
Drafted	34
Rated	83

Category	
Total	35

Subscriber	
Total	247

Top 10 Popular Tags ▾

- Tag 1
- Tag 2
- Tag 3
- Tag 4
- Tag 5
- Tag 6
- Tag 7
- Tag 8
- Tag 9
- Tag 10

MY ARTICLES ALL ARTICLES SEARCH RESULTS

Published (1212)	Pending for Approval (12)	Unpublished (58)	Draft (34)	
Title	Date Created ▾	Viewed	Rated	Actions
Aenean aliquam cum a ut nec quis turpis parturient.	01/06/2018	145	★★★★★	
Purus aliquet natoque purus lectus et?	09/03/2017	121	★★★★★	
Mauris mauris est mus? Eros vut enim et.	08/06/2017	51	★★★★★	
Platea augue auctor porttitor, lundium lundium.	05/18/2017	476	★★★★★	
Amet habitasse dictumst hac! Platea massa nec.	02/22/2017	76	★★★★★	
Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.	01/16/2017	12	★★★★★	
Et nisi porta tincidunt elit integer cum! Odio.	01/03/2017	1,512	★★★★★	
Eros adipiscing ultrices porttitor urna lundium ridiculus.	11/26/2016	57	★★★★★	
Amet rhoncus odio purus nec a rhoncus integer.	10/18/2016	33	★★★★★	
Et porttitor tristique velit ac risus placerat rhoncus.	07/22/2016	19	★★★★★	

« 1 2 3 4 5 6 7 8 9 »

Footer Navigation 1

- Nav item 1
- Nav item 2
- Nav item 3
- Nav item 4
- Nav item 5

Footer Navigation 2

- Nav item 1
- Nav item 2

Footer Navigation 3

- Nav item 1
- Nav item 2
- Nav item 3

Copyright © 2018 xFusionTech

Main Dashboard - All Articles > Article Record Expanded

- More article's metadata showing on expanded view which includes "Original Author", "Service" and "Group"

xFusionTech Logo

CA Department of Technology State Agency/Department Banner

Agency/Department: CA Department of Technology Service: Professional Services Group: IT Consulting Role: Administrator

Add New ▾

- Article
- Category
- Staff
 - Group
 - User
- Client
 - Group
 - User

SEARCH ARTICLE

Search...

Advanced Search ▾

Service	All	Date Range	01/01/2016 <input type="button" value="📅"/> — 01/01/2017 <input type="button" value="📅"/>
Category	All	Status	<input checked="" type="checkbox"/> Published <input type="checkbox"/> Unpublished <input type="checkbox"/> Draft <input type="checkbox"/> Pending
Author	All	Access	<input checked="" type="checkbox"/> Public <input type="checkbox"/> Restricted

Summary ▾

Article	Total	Views	Published	Unpublished	Drafted	Rated
	1,212	28,094	1,120	58	34	83

Category	Total
	35

Subscriber	Total
	247

Top 10 Popular Tags ▾

Tag 1	Tag 2	Tag 3
Tag 4	Tag 5	
Tag 6	Tag 7	
Tag 8	Tag 9	Tag 10

MY ARTICLES ALL ARTICLES SEARCH RESULTS

Published (1212) Pending for Approval (12) Unpublished (58) Draft (34)

Title	Date Created ▾	Viewed	Rated	Actions
Aenean aliquam cum a ut nec quis turpis parturient.	01/06/2018	145	★★★★★	
1 Knowledgebase > Manager Pro > Installation				
Original Author: John Scott Service: Software Services Group: Secure Certificates				
Article summary goes here, consectetur adipiscing elit, sed Sed amet urna porttitor scelerisque diam, ultricies ut! Ridiculus dictumst quis placerat? Cum enim ac lacus, tincidunt in, rhoncus tempor.				
Updating History				
Editor	Date	Service	Group	Approver
Steven Austin	1/21/2018	Software Services	Secure Certificates	Sandy Kuler
Olivia Ordent	1/09/2018	Software Services	Secure Certificates	Sandy Kuler
Purus aliquet natoque purus lectus et?	09/03/2017	121	★★★★★	
Mauris mauris est mus? Eros vut enim et.	08/06/2017	51	★★★★★	
Platea augue auctor porttitor, lundium lundium.	05/18/2017	476	★★★★★	
Amet habitasse dictumst hac! Platea massa nec.	02/22/2017	76	★★★★★	
Nunc, tincidunt montes. Tincidunt enim vut, rhoncus.	01/16/2017	12	★★★★★	
Et nisi porta tincidunt elit integer cum! Odio.	01/03/2017	1,512	★★★★★	
Eros adipiscing ultrices porttitor urna lundium ridiculus.	11/26/2016	57	★★★★★	
Amet rhoncus odio purus nec a rhoncus integer.	10/18/2016	33	★★★★★	
Et porttitor tristique velit ac risus placerat rhoncus.	07/22/2016	19	★★★★★	

« 1 2 3 4 5 6 7 8 9 »

Footer Navigation 1

Nav item 1
Nav item 2
Nav item 3
Nav item 4
Nav item 5

Footer Navigation 2

Nav item 1
Nav item 2

Footer Navigation 3

Nav item 1
Nav item 2
Nav item 3

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10

Main Dashboard - Search Results

Search results tab is active after searching completed.

xFusionTech Logo

Hello: Jack McCromy ▾ Logout

CA Department of Technology State Agency/Department Banner

Agency/Department: CA Department of Technology Service: Professional Services Group: IT Consulting Role: Administrator

Add New ▾

- Article
- Category
- Internal Staff
 - Group
 - User
- Other Services
 - Group
 - User

SEARCH ARTICLE

Search...

Advanced Search ▾

Service: All Date Range: 01/01/2016 — 01/01/2017

Category: All Status: Published Unpublished Draft Pending

Author: All Access: Public Restricted

Summary ▾

Article

Total	1,212
Views	28,094
Published	1,120
Unpublished	58
Drafted	34
Rated	83

Category

Total	35
-------	----

Subscriber

Total	247
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MY ARTICLES ALL ARTICLES SEARCH RESULTS

3 results for Installation

Service: Professional Services Category: Knowledgebase > Manager Pro Author: All

Step-by-Step Guide to Software Installation and Maintenance ★★★★★

>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis.

Knowledgebase > Manager Pro > Installation

Installation Options ★★★★★

Phasellus nec quam ut ex sodales imperdiet consequat sed quam. Vestibulum non sem nec enim placerat ultricies non a erat. Donec accumsan quam et viverra.

Knowledgebase > Manager Pro > Manual

Completing the Installation ★★★★★

Duis malesuada felis lacus, sit amet cursus leo porta ut. In ac pulvinar augue. Nullam gravida augue et nibh maximus, ac luctus justo sollicitudin. Suspendisse vitae aliquet erat.

Knowledgebase > Manager Pro > Manual

Footer Navigation 1

Nav item 1
Nav item 2
Nav item 3
Nav item 4
Nav item 5

Footer Navigation 2

Nav item 1
Nav item 2

Footer Navigation 3

Nav item 1
Nav item 2
Nav item 3

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