



ISHITA BHATT

Parlin, New Jersey

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in [Ishita Bhatt](#) 🌐 [Ishitabhhatt23](#) 📁 [Portfolio](#)

Education

New Jersey Institute Of Technology

Bachelor of Science in Computer Science

Sep. 2021 – May 2024

Newark, New Jersey

Relevant Coursework

- Data Structures
- Algorithms Analysis
- Artificial Intelligence
- Systems Programming
- Software Methodology
- Database Management
- Internet Technology
- Computer Architecture

Experience

HealthEquity

May 2023 – Present

RPA Automation Intern

Draper, Utah

- Orchestrated the deployment of an RPA process using Power Automate, reducing HSA closure time by 75% for an improved customer experience.
- Designed and implemented both cloud and desktop flows to optimize the closure process, enhancing efficiency by 80%
- Leveraged AI Builder to extract crucial information from PDF documents, reducing manual data entry by 70% and ensuring data accuracy.
- Collaborated cross-functionally with Azure DevOps, leveraging Azure Blob Storage, Azure Functions, and Azure Search to streamline data processing and retrieval, resulting in a 40% reduction in data query response time.
- Engineered Veronica chatbot with Azure AI, Bot Framework, and Cognitive Search, optimizing data retrieval for enhanced performance and efficiency.
- Deployed chatbot to Microsoft Teams for increased accessibility. Authored guidebooks for creating and using Veronica, aiding employees in queries.

Projects

Portfolio | *React.js, SCSS, email.js*

- * Developed using React and SCSS, the site reflects a keen focus on aesthetic appeal and functionality.
- * Leveraged email.js for seamless communication integration, enhancing user engagement.
- * Implemented dynamic particles background.js to add a visually engaging element, contributing to an immersive and memorable online presence.

Word Falling Game | *React.js, Vanilla.js, Auth0*

- * Contributed to developing a simple Word Falling Game as part of a collaborative team project. Led frontend development using React to create an engaging and interactive user interface.
- * Implemented secure user authentication and authorization mechanisms by leveraging Auth0, ensuring a seamless and protected gaming experience for users.

Flight Reservation System | *MySQL, Oracle*

- * Participated in MySQL flight reservation system development, applying ER diagrams for efficient database design.
- * This system empowers customers to securely input essential details such as name and passport ID for seamless and secure ticket reservations.
- * The use of ER diagrams enhanced the database schema, ensuring efficient entity relationships and improving the reservation system's functionality.

Technical Skills

Languages: Python, C++, C, HTML/CSS, JavaScript, SQL

Developer Tools: VS Code, Eclipse, Power BI, Microsoft 365,

Technologies/Frameworks: Azure (Cloud Technologies), Azure DevOps (ADO) for SDLC, GitHub, Linux, React.js, Microsoft Power Apps, Power Automate, Robotic Process Automation, Restful APIs.

Certificates/Achievements

Azure Fundamentals

August 2023 – Present

SQL Basic HackerRank

August 2023 – Present

Problem Solving Basic HackerRank

August 2023 – Present