



# Ludhiana Beverages Private Limited

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Date -21-May-2024

## TO WHOM IT MAY CONCERN

Subject: Clarification and Detailed Employment Confirmation for Ms. Samta – Food Technologist

This letter is issued in support of Ms. Samta (Employee Code: 21202), who was employed with us at Ludhiana Beverages Private Limited as a Food Technologist from 07 July 2021 to 05 April 2023, working full-time (average of 38 hours per week).

We have been informed that her previous skills assessment may have been negatively impacted due to the belief that her duties were of a low skill level and primarily focused on routine analytical testing. As her employer and direct supervisor, I would like to respectfully clarify and confirm that this is not the case.

### Clarification of Role and Scope

While Ms. Samta did participate in quality control testing as part of her role, this was only one element of her broader responsibilities. Her core duties were aligned with high-level technical responsibilities expected of a qualified Food Technologist, including:

### Key Responsibilities (aligned with ANZSCO 234212 – Food Technologist):

- **Product Research and Development**  
Developed new beverage products and reformulated existing products to meet nutritional, regulatory, and consumer expectations.  
Conducted pilot trials, formulated recipes, and worked closely with marketing teams to ensure product feasibility and commercial viability.
- **Process and Method Development**  
Designed and validated new testing and analytical methods for raw materials and finished goods beyond routine QC.  
Engaged in process improvement projects to enhance efficiency and reduce wastage in manufacturing operations.
- **Quality Assurance and Food Safety**  
Designed quality control plans, implemented food safety standards (HACCP, GMP), and trained team members on compliance protocols.  
Maintained detailed technical records, conducted shelf-life evaluations, and managed non-conformance investigations.
- **Regulatory Compliance and Labeling**  
Ensured all products met FSSAI and BIS standards and were compliant with food labeling and packaging regulations.  
Handled nutritional analysis, ingredient validations, and label approvals.
- **Cross-functional Technical Support**  
Acted as the key technical contact across production, supply chain, and marketing, resolving product-related concerns and improving formulation efficiency.

### Skills Demonstrated

- Food Product Innovation
- Regulatory and Quality System Implementation
- Analytical and Problem-Solving Abilities
- Technical Documentation and Compliance
- Interdepartmental Collaboration

We respectfully request that this clarification be considered as part of any reassessment process, as Ms. Samta's role clearly involved responsibilities requiring a high level of technical expertise and independent judgment—hallmarks of the Food Technologist occupation under ANZSCO 234212. The previous classification of her role as "low-skilled" appears to be a misinterpretation of her actual contributions, which were both specialized and strategic in nature. Should any additional clarification, documentation, or reference be required, we would be happy to provide it.

Sincerely,  
Shweta Gupta  
Head – Quality & Compliance  
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**For Ludhiana Beverages Pvt Ltd**

**Authorized Signatory**