

Israel Akintomide

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WORK EXPERIENCE

Allied Universal Security – Washington DC

Washington DC

Help Desk Support

Aug 2022 - Present

- Responded to and resolved 10-20+ help desk tickets daily.
- Managed active directory, changed passwords & unlocked accounts.
- Documented relevant information into ServiceNow and Microsoft excel.
- Provided technical assistance by reimaging workstations.
- Troubleshoot VPN software/RSA token issues, slow internet/lost wireless signals & offline printer problems.

CashStash, Bladensburg MD

Bladensburg MD

IT Helpdesk Technician

Jul 2020 - Aug 2021

- Provide end-user support, acting as point of contact for technical issues and escalating as necessary.
- Modify configurations, utilities, software default settings, etc. for local workstation.
- Provided technical assistance by reimaging workstations.

EDUCATION

Bowie State University

Bowie, MD

B.S in Computer Technology with Applied Cybersecurity

May 2024

PROJECT EXPERIENCE

Project 1: Network analysis & peer to peer service (Aeroic, Accounts, \$25,000+ in revenue July 2022-Aug 2023)

<https://aeroicaccounts.selly.store/>

- Analyzed network traffic, firewalls, and intrusion detection systems for various retail websites, then procured suitable IPV4 proxy addresses and Gmail accounts in order to raise their V2 captcha score in a stable virtual environment (VM) in order to bypass firewalls and purchase limited retail items (shoes, clothes, electronics etc).
- Established guides and best practices to avoid googles intrusion detection for customers/Troubleshoot any additional issues. (Over 2000+ orders, 200+ concurrent customers, 500+ unique customers)

Project 2: HoneyPot

Developed a Virtual Machine on Ubuntu Linux to lure in cyber attackers.

- VM is strategically placed within a network using a honeypot software (Kippo), simulating vulnerabilities to attract potential threats.
- Monitoring their interactions you are able to learn about common attack methods and identify emerging threats.

Project 3: SHA256 Password Cracking Generator

Developed a Python tool to generate SHA256

encrypted passwords for testing and demonstration.

- Utilized cryptographic libraries to hash passwords and simulate password breaches.

SKILLS

Knowledgeable user of **Salesforce, ServiceNow, Zendesk, Cloud Management Consoles**

Ability to work independently and as part of a team, Strong communication and customer service skills.

Proficient in **MS Azure, AWS Cloud servers, Office 365, MacOS and Windows 10/11**

Experience with remote access tools such as **VPN, RDP & AWS**

Proficient with **Kali Linux, Splunk, Nmap, Wireshark, Nessus, Metasploit,**

Certifications: **ISC2 Certified in Cybersecurity, CompTIA Network+**