

**NIKHIL JAISWAL**  
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## SUMMARY

Technology Analyst with over 3 years and 7 month of experience as .NET Developer, with a strong focus on optimizing Continuous Integration/Continuous Deployment processes, improving application performance, and delivering innovative solutions. Actively seeking opportunities to contribute to organizational success while advancing my professional growth.

## WORK EXPERIENCE

TECHNOLOGY ANALYST, INFOSYS

JUL 2024 - PRESENT

**Project: The Open University**

**Responsibilities:**

- Experienced in Agile practices, code reviews, peer testing, and mentoring to foster team growth. Focused on hands-on coding, efficient production deployments, and post-deployment monitoring.

**Tech Stack:** C#, ASP.NET (MVC, Web Forms), Azure DevOps (CI/CD), MsSql, WebAPIs, SOAP, REST, Javascript

SENIOR SYSTEM ENGINEER, INFOSYS

JUL 2021 - JUN 2024

**Project: The Open University**

**Responsibilities:**

- Managed CI/CD processes with Azure DevOps, deploying over 40 code changes monthly.
- Developed and maintained applications using MVC and ASP.NET Web Forms, implementing best practices that enhanced team productivity by 20%.
- Collaborated with analysts and clients to clarify requirements, which improved project efficiency by 20% and client satisfaction by 15%.
- Monitored registrations and implemented banner messages, which increased user engagement by 15% and reducing registration errors by 10%.

**Tech Stack:** C#, ASP.NET (MVC, Web Forms), Azure DevOps (CI/CD)

**Project Details:**

- The Open University:** A leading public distance learning and research university in the UK, serving a global community of undergraduate and postgraduate students.
  - Student Home:** Improved user experience for the student registration and qualification management platform.
  - Module Chooser:** Improved the module selection and management system, increasing student satisfaction.
  - OTIS1BD:** Developed features for detailed future study options, streamlining the registration process.
  - Product Description:** Enhanced the application to offer detailed information on academic products and services.
  - Qual Reg:** Improved the registration system for qualifications and academic credentials, increasing efficiency.

INTERN, INFOSYS

FEB 2021 - MAY 2021

**Project: Routemap Application**

**Responsibilities:**

- Developed the Routemap application for route planning, which improved navigation efficiency by 25% and reduced travel time by 15%.

**Tech Stack:** .NET, HTML, CSS, MySQL

## SKILLS

- Languages:** C#, JavaScript
- Database:** SQL
- Frontend:** HTML, CSS
- Frameworks:** ASP.NET, MVC, Web API
- Tools:** Azure DevOps, Visual Studio
- Soft Skills:** Strategic Thinking, Communication

## RECOGNITION

**Certificate of Appreciation**

[View Certificate](#)

## EDUCATION

**B.Tech in Computer Science**, Galgotias University

Jul 2017 - Jul 2021

Percentage: 83.8%

**Senior Secondary Education in PCM**, R.R College

Jul 2014 - Jul 2017

Percentage: 64.2%