# **Katrina**



Age 18 to 24 years

Highest Level of Education
Bachelor's degree (e.g. BA, BS)

#### **Social Networks**











**Industry Student** 

Organization Size Self-employed

#### **Preferred Method of Communication**

- Phone
- Social Media

## **Tools They Need to Do Their Job**

Facebook

Messager

## **Goals or Objectives**

Postgraduate studies

### **They Gain Information By**

Lecture

## **Biggest Challenges**

- Problem Solving & Decision Making
- Communication
- Resources

#### Frauds encountered

Telephone fraud Mail Fraud