

# Islam Mohamed Wheed

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ERP Project Leader | SAP S/4HANA Expert | Business Analyst

Location: Toukh, Al Qalyubiyah, Egypt | Phone: +20 1017646512 | Email: islam\_wheed2020@yahoo.com

LinkedIn: [www.linkedin.com/in/islamwheed](https://www.linkedin.com/in/islamwheed)

## Professional Summary

Business analyst and ERP project leader with over 8 years of experience helping organizations streamline operations and boost productivity through digital transformation. Proven track record leading SAP S/4HANA implementation, custom ERP systems, and Salesforce CRM. Adept at aligning technology with business goals, leading cross-functional teams, and delivering scalable solutions. Passionate about optimizing workflows and driving results through data-driven strategies.

## Professional Experience

### El Kammar Group For Food Industry – Qaha, Egypt

SAP S/4HANA Team Lead | June 2024 – Present

- Lead SAP S/4HANA implementation aligning deliverables with business needs and SAP best practices.
- Oversee testing, deployment, and user adoption of key SAP modules.
- Coordinate with vendors and internal stakeholders to manage timelines and ensure project success.
- Achieved 20% reduction in process time by redesigning workflows and systems.

Team Lead – Customized ERP Software | Nov 2023 – June 2024

- Revived and enhanced legacy ERP software by addressing outstanding system needs.
- Led business-developer collaboration to add features and streamline operations.
- Managed transition from Salesforce to ERP with minimal disruption.

Salesforce Software Project Team Lead | Feb 2020 – Nov 2023

- Led Salesforce CRM customization to enhance sales operations.
- Designed workflows, automation, and managed cross-functional collaboration.
- Provided stakeholder alignment, post-implementation support, and performance monitoring.

Software Business Analyst | Apr 2017 – Feb 2020

- Analyzed business processes and translated requirements for ERP customization.
- Performed gap analysis and user training to support system adoption.
- Monitored project delivery and supported module implementation.

### Smart for Home Appliances – Cairo, Egypt

Accountant | Apr 2016 – Apr 2017

- Handled treasury, AR/AP, cost accounting, and financial reporting.
- Reconciled bank accounts and ensured compliance with financial standards.
- Used ERP systems to manage financial transactions and reporting.

### Omega Soft Projects Co. – Cairo, Egypt

ERP Implementation Team Lead | Jul 2013 – Feb 2016

- Led team in delivering tailored ERP solutions across multiple industries.
- Improved processes, managed timelines, and ensured client satisfaction.

ERP System Implementor | Apr 2013 – Jul 2013

- Gathered business requirements and performed ERP customization and training.

## Education

Benha University | Bachelor of Commerce (Accounting and Finance) | 2009 – 2012

## Skills

- SAP S/4HANA Implementation
- ERP Project Management
- Business Process Analysis
- Salesforce CRM
- Cross-functional Team Leadership
- Custom ERP Development
- Requirements Gathering
- Financial Analysis and Reporting
- Oracle E-Business Suite
- Change Management