

# Ismael Font

Systems Engineering

Córdoba, Córdoba Province, Argentina

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## EXPERIENCE

### IT Operations Manager

*DXC Technology*

July 2021 - January 2023

Remote - Córdoba, CBA

- Managed Linux-based systems for a critical enterprise client, overseeing operations at scale across ~4,800 servers, leading incident resolution and coordinating cross-team efforts to ensure service stability and compliance during builds, rebuilds, and major changes.
- Improved service quality and response times by optimizing incident handling workflows and standardizing communication across engineering teams, contributing to contract renewal and client retention.
- Rebuilt and modernized 2,000+ legacy servers, enhancing reliability, performance, and long-term maintainability of core infrastructure.

### Computer Repair Technician

*Copeworks - Independent*

July 2023 - January 2026

Córdoba, CBA

- Provided comprehensive PC repair services, both remotely and from a home-based lab, diagnosing and resolving hardware and software issues for a diverse clientele.
- Sourced, refurbished, and resold computer hardware and systems, managing end-to-end lifecycle from acquisition and repair to testing, pricing, and customer delivery.
- Maintained high customer satisfaction by offering personalized solutions, clear communication, and prompt follow-ups, resulting in repeat business and referrals.

### Game Server Service Provider

*Independent*

April 2018 - October 2020

Córdoba, CBA

- Managed and operated game server hosting services from a self-hosted server solution, offering both reliable and affordable hosting solutions for *Minecraft*, *Call of Duty 4*, and *Counter-Strike: Global Offensive*.
- Provided clients with secure access to control panels, enabling them to easily manage and customize their server environment.
- Ensured high server uptime and performance through regular maintenance and optimization, contributing to a positive gaming experience for end users.
- Built and maintained strong client relationships by offering fairly priced, responsive and sleek services.

## PROJECTS

### Self-Hosted Server Environment | *Proxmox VE, MikroTik RB, Off-the-Shelf Hardware*

May 2017 – Present

- Designed and implemented a self-hosted virtualization cluster using Proxmox VE to deploy virtual machines and containers.
- Automated infrastructure provisioning and configuration using Terraform and Ansible, enabling elasticity while reducing deployment time and human error.
- Integrated observability tools such as Prometheus, Grafana, and ELK to optimize performance and enable proactive issue resolution.
- Configured and managed secure networking environments, including firewall deployment, network virtualization and segmentation, and isolated lab setups to protect systems, test configurations, and ensure safe operation of external and internal services.
- Implemented redundancy, failover mechanisms, and traffic distribution to improve service availability and minimize downtime.

### GitOps Platform | *Gitea, act-runner, FluxCD, Docker, Kubernetes*

October 2025 – Present

- Designed and implemented a GitOps-driven CI pipeline system using Gitea and Gitea Actions (act-runner), automating testing, build, and container image publishing workflows for microservices and applications.
- Deployed and managed Kubernetes clusters with FluxCD to continuously reconcile cluster state from Git repositories and OCI image registries, enabling auditable, version-controlled infrastructure changes.
- Containerized services with Docker and maintained standardized base images to ensure consistency, security, and faster build times across environments.

## TECHNICAL STACK

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**Programming Languages:** Java 8, Python 2 & 3, C++ 17, JavaScript, TypeScript (JSX/TSX), Bash/Dash, Batch

**DevOps & CI/CD Tools:** Terraform, cloud-init, Ansible, HP Server Automation, GitHub Actions, Gitea Actions, GitLab CI, Jenkins, FluxCD

**Cloud, Virtualization & Containerization:** Amazon Web Services (AWS), Google Cloud Platform (GCP), Proxmox VE, vSphere (ESXi), Qemu, MS Hyper-V, Oracle VirtualBox, VMware Workstation, Kubernetes, Docker, LXC

**Operating Systems & Distributions:** RedHat Enterprise Linux and derivatives, Debian and derivatives,

**Networking & Storage:** WireGuard, OpenVPN, TCPdump, Wireshark, Cisco IOS, MikroTik RouterOS, Packet Tracer, GNS3, bind/bind9, Nginx, Apache HTTP Server, HPE 3PAR, Ceph

**Databases:** PostgreSQL, MariaDB, MySQL, InfluxDB, SQLite

**Version Control & Collaboration Tools:** GitHub, GitLab, Gitea

**Service Management:** ServiceNow, Jira, HPE Service Manager 9, Splunk On-Call

**Monitoring & Logging:** ELK Stack (Elasticsearch, Logstash, Kibana), Zabbix, Prometheus, Grafana

## PERSONAL DATA

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**First name :** Ismael Ignacio

**Last name :** Font Galdo

**Age :** 24 Years old (Born 06/27/2001 )

**Languages :** Native Spanish - Advanced English

**Domicile :** Rincón 2180, Córdoba, Córdoba, Argentina

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## PROFESSIONAL REFERENCES

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### DXC Technology

July 2021 - January 2023

- **Hernan Nuñez**

*Manager*

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- **Leonardo Salgado**

*Technical Lead*

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