

UiPath bots Integration with DRUID Chatbots

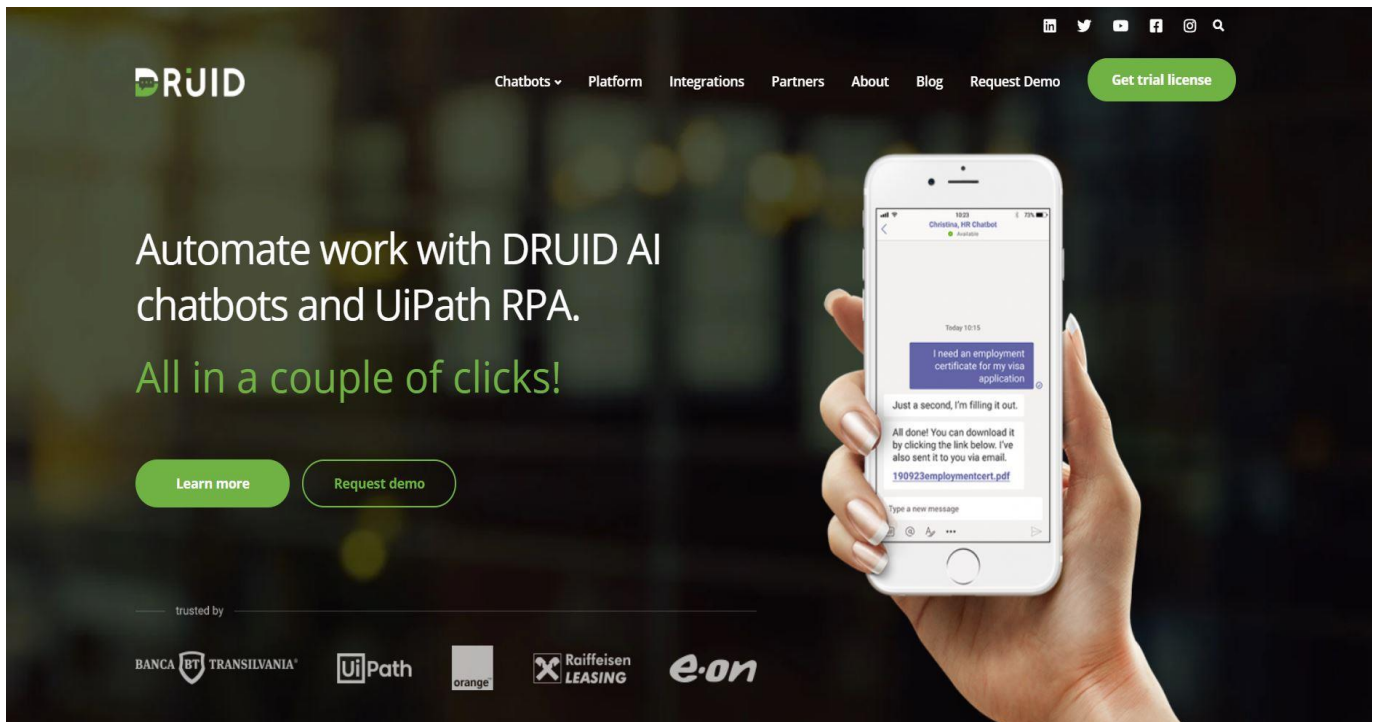
DRUID :-

Druid is an AI-powered, no-code, chatbot authoring platform that allows citizen developers to design, develop and deploy natural and rich interactions between employees, customers, partners and enterprise systems, through omnichannel text and voice conversations.

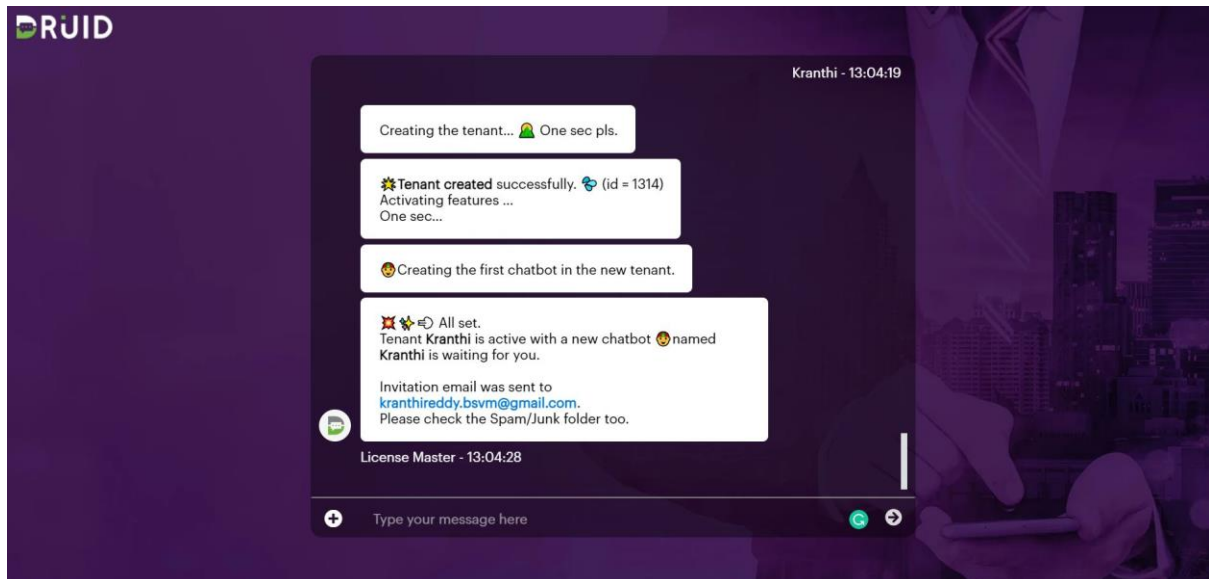
- ❖ The combination of the UiPath Platform with chatbots empowers you to deliver:
 - Improved customer service with 24/7 customer support
 - Increased customer engagement on the channel of customer's choice

Faster and more accurate responses for your customers

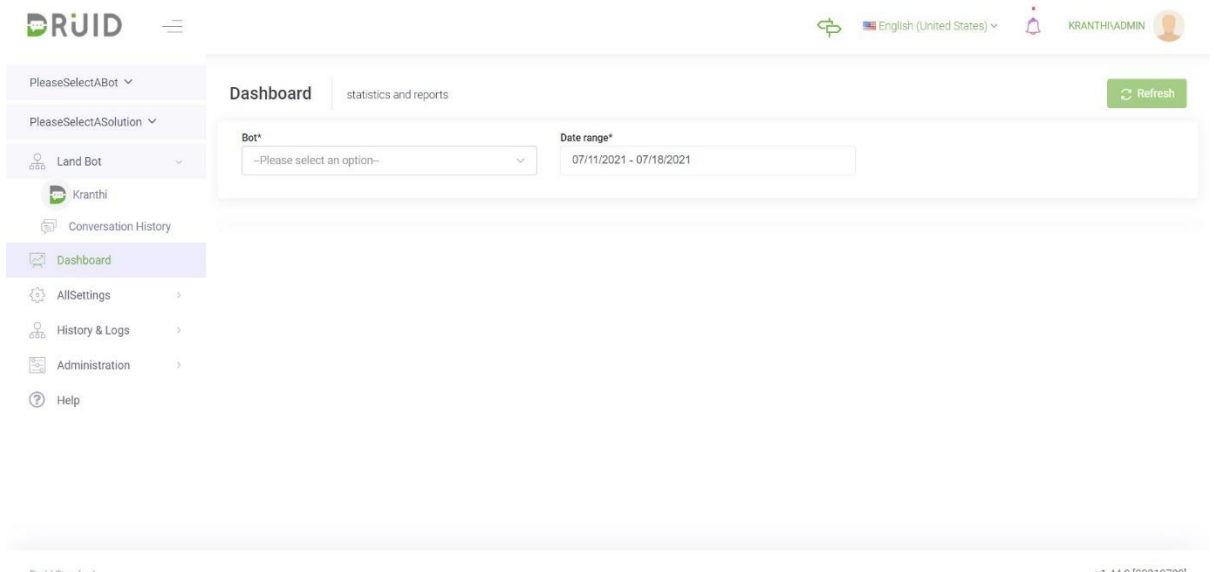
- ❖ Go to <https://www.druidai.com/>



- Click on trial license and the bot will guide you in getting the trial license as shown below



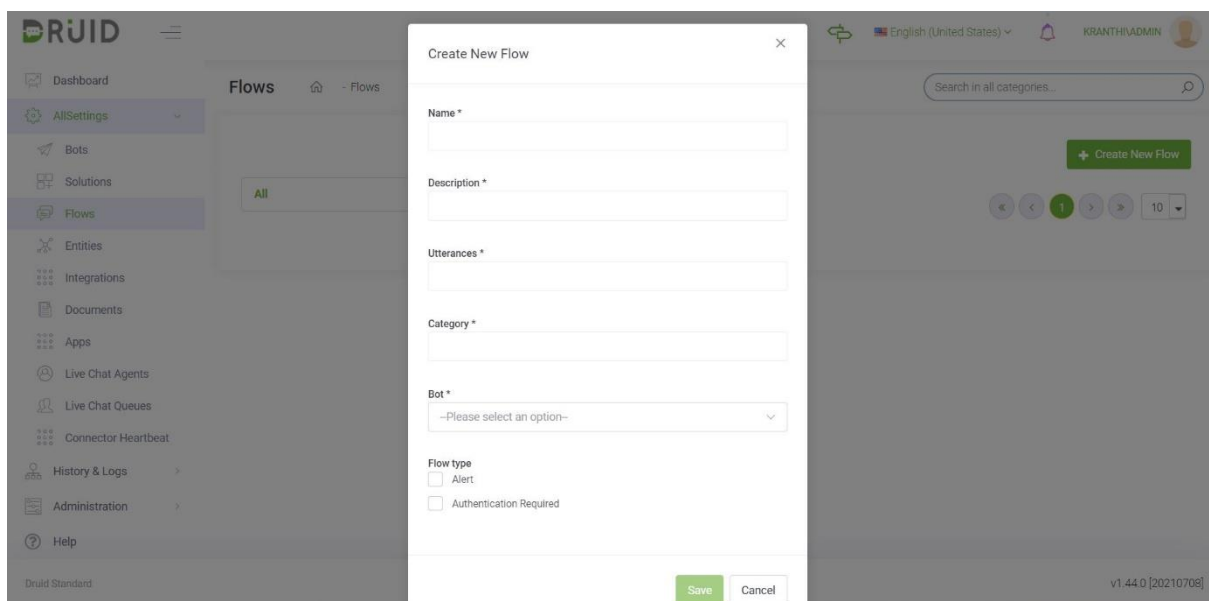
- Login to DRUID





- Choose Select a bot and create a new one
- Go to All Settings>Bots>NLP and click Train to train your bot for the first time.

Flows :-

Using the flows we can create new flows according to us or import other flows which we created in another bots.





- In **security** option in Flows you can define which roles should have access to flows. You can create custom roles in **Roles**.

 UsedBy 

☒ Admin



☒ User

 AuthorBy 

Save & Close



Save

- Check the Roles you want and save.
- In **Detailed** area, you can add more training phrases.

 UsedBy 

☒ Admin

☒ User

 AuthorBy 

Save & Close

Save

- Every time you add a training phrase in Detailed area it will automatically train the model.
- In **Steps**, you can add steps you want and check the Last step box if it is your only step or the last one.

Entities :-

Entities store variables in DRUID. It has lot of Datatypes.

For Ex. If you want to collect Emails from the users and an user give you a wrong format of email, it will say the email address is in wrong format.

- ✓ Every time you do a change, in order to effect that change you need to go to Integration and publish it.

Apps:-

DRUID supports the below channels:

- Microsoft Dynamics 365
- REST
- SOAP
- SQL
- UiPath
- SendGrid
- Smtip

UiPath Integration :-

- Connect the UiPath Studio to the orchestrator and go to Tenants in Orchestrator and select the Tenant you want and go to Orchestrator API connection details.

Connect via Api

User Key

_QxMF_hrtqvl2P1y_BEyupNjXRhFTNROkimta6kmZcAUs 

Account Logical Name

gxplabs 

Tenant Name

DefaultTenant 

Client Id

8DEv1AMNXczW3y4U15LL3jYf62jK93n5 

- Copy the above parameters to DRUID and save.

- The chat bot -RPA integration brings conversation capabilities to UiPath robots and adds cognitive services to the DRUID chat bots.

For any Implementations/resources in your organization, please reach out to rpa@gxplabs.com