

# Ismael Rosero's CV

## Ismael Rosero

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### Education

January 2022 - Present

**Brigham Young University – Idaho**, Rexburg, ID

*Bachelor of Science in Business Finance*

- Minor: Business Analytics

- **Expected Graduation:** Winter 2026

- Relevant Coursework: Advanced Financial Management, Investments, Business Analytics, Financial Modeling, Data Science Programming, SQL, Statistics

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### Skills

**Data Tools & Analysis:** Power BI (DAX, KPI tracking, dashboards), Tableau (visualizations), Excel (XLOOKUP, PivotTables, charts, financial modeling)

**Programming & Automation:** Python (pandas, NumPy, matplotlib), R (ggplot2, dplyr), SQL (joins, subqueries), VBA (automation)

**Statistical & Analytical:** Regression analysis, hypothesis testing, data wrangling, forecasting, API integration

**Languages:** Spanish (Native), English (Fluent)

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## Experience

2023 - Present

**Shipping Scheduler**, Done Right Installation Group LLC – Salt Lake City, Utah

- Maintained accurate inventory and project data by cross-referencing work documents, achieving 100% data reliability
- Updated and maintained reporting spreadsheets in Excel/Google Sheets, improving clarity and accessibility for the team
- Coordinated technician schedules, optimizing routes and reducing delays
- Managed customer communications via email/phone, ensuring accurate scope of work and improved client satisfaction

2021 - 2022

**Ad Administration**, Web Net Soluciones – Cuenca, Ecuador

- Ensured accurate and timely payment for services provided by maintaining detailed records and following up on outstanding invoices
- Administered customer web pages and managed payment processing, ensuring smooth and efficient operations
- Created effective publicity banners for customers, improving online presence and engagement

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## Volunteer Experience

2018 - 2019

**Part-Time Volunteer**, Orphanage Support Services Organization – Cuenca, Ecuador

- Monitored and analyzed weekly expenditures for multiple orphanages, ensuring accurate budget tracking and identifying areas for cost savings
- Organized schedules and coordinated activities for volunteers, improving operational efficiency

2019 - 2021

**Full-Time Volunteer**, The Church of Jesus Christ of Latter-day Saints – Kampala, Uganda

- Supervised and trained 220 volunteers across multiple regions, coordinating schedules and reporting systems
- Conducted leadership training meetings and workshops, strengthening organizational effectiveness
- Adapted to a new cultural environment, developing communication and problem-solving skills