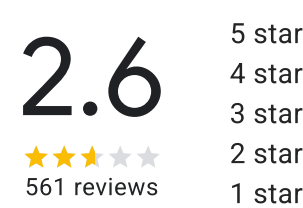


Google review summary

Reviews aren't verified ⓘ



Reviews on other travel sites

Tripadvisor

3.2/5 · 405 reviews

Priceline

5.6/10 · 12 reviews

Trip.com

3.2/5 · 68 reviews

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Reviews

[Write a review](#)

Search reviews

- All
- Sleep (68)
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- Service (37)
- Location (32)
- Room (16)
- Transit (10)
- + 2 more

Most helpful ▾ All reviews ▾

T

Tony Pacas

a month ago on Google

1/5

Holiday | Solo

The staff were very rude. I had a leak in my room the first night and their suggested solution was to “not put anyone in the room above me.” And when I insisted on moving because I had items I did not want to get wet, they moved me to the ... [Read more](#)

Visited in October

...

S

Say

a month ago on Google

1/5

I cancelled a shared room to get a private room in this hotel. I thought I would finally get some needed sleep but when I arrived in the room, the floors weren't the most hygienic and when I got between the sheets I started itching.

I only read the reviews after and confirmed there were claims for bed bugs. I had to book another hotel again. I didn't bother asking for a refund as the reviews said the management doesn't allow it.

I returned the keys and told the guy I was checking out. He just smiled and said 'Thank you' like it was a common thing and I guess, 'thanks for the free money.' Apparently, they have the discretion of not asking a review from you in booking.com. So I'm leaving my review here.

Rooms 1.0

Service 1.0

Visited in October

...

Overview

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T

Trip.com Member

3 months ago on Trip.com

3.7/5

Hotel Tolbiac is good value compared to other hotels in the area. My room was tiny, however it was clean and bright. The people at the front desk were friendly and helpful.

W

williammS8173RP

6 months ago on Tripadvisor

1/5

Very poor hotel , allocated room 16 up 2 flights of stairs no lift, room very basic but bed fairly comfortable. Very poor heating in room and no towel the first night then only 1 small one the other nights. ...

Read more on Tripadvisor

Joey Tran

4 months ago on Google

1/5

Holiday | Family

Booked a place here but when we got to the room, immediately booked a new hotel. Looks like a drug den and looks extremely scary. The lock of our room was broken and opening the window was torture to our ears. Usually I disregard the reviews cause people are so critical but I should've listened. Stay away from here. It's price is not worth the place

Rooms

 1.0

Service

 2.0

Location

 3.0

Visited in July

Arka Bhowmik

6 months ago on Google

3/5

A cheap hotel in an okay location. Recent paint makes the rooms look a little better than previous reviews. The hotel offers 24x7 reception service and they are very helpful. The staircase is narrow and spiral , just borderline enough to ... [Read more](#)

Visited in May

S

smilizs

a year ago on Tripadvisor

3/5

The room was a good size with two beds one full size and the other one twin size. The heaters were slightly on the room was really cold one needed to put hand right next to the heater to really feel the Herat. ...

Read more on Tripadvisor

'''

'''

a year ago on Priceline

1/10

+ This hotel had bed bugs. In room 3. There is literally no doubt about it, they bit us and we?re crawling around in the bed. The hotel refused to refund us, and the front desk staffed claimed ? didn?t know the managers phone number? disgraceful & disgusting

- This hotel had bed bugs. In room 3. There is literally no doubt about it, they bit us and we?re crawling around in the bed. The hotel refused to refund us, and the front desk staffed claimed ? didn?t know the managers phone number? disgraceful & disgusting

Overview

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of stairs up, and the shower was in a separate small room from the toilet, which it's just all kinda gross and old, the room itself was pretty ... [Read more](#)

Visited in March 2024



...



""
a year ago on [Priceline](#)

1/10

+ ""

- The bed in the room had bed bugs literally crawling around. My friend and I got bit. I assume the sheets hadn't been washed in days since there were so many. Absolutely disgusting. The staff refused to help or refund me. This place was unsafe and gross.



losttravellerfromoz
a year ago on [Tripadvisor](#)

3/5

I almost wanted to give this hotel a 2.5, but it felt a bit harsh||Staff: Firstly, the staff here are all fantatic, friendly and they were great||Location: quite close to metro located in china town||Rooms: Very simple, basic but clean ...

[Read more on Tripadvisor](#)



Edy Bachaalany
a year ago on

1/5

Absolutely terrible experience at this hotel. The service was abysmal, with staff showing no concern for guests' comfort. Insects were found in the beds , they refused to issue any refunds or offer compensation. Definitely the worst hotel stay I've had in France. Avoid at all costs.

Rooms 1.0 Service 1.0

Visited in September 2024

Photo 1

Photo 2

...



""
9 months ago on [Priceline](#)

7/10

+ I had kind a nice view from my window.

- Shared bathroom and TV is on the side of the bed and way to high up to the ceiling. Awkward position to be able to watch the TV.



olivier MESSE

1/5



Global28694388788

a year ago on Tripadvisor

1/5

Room Cleaning - 1/10 and that's it. ||Any good thing that a hotel can have, after this, it no longer has. So I should not even classify the rest. Photos do not match reality. Just don't go, although you want to wake up being bitten by "bed bugs"||Breakfast ok lol.



Rebeca Rebecca

9 months ago on Google

3/5

Holiday | Solo

After I read all the recent reviews I decided not to sleep inside the quilt so it was fine. But a lot to travel up and down if you have luggage

Rooms 2.0 **Service** 3.0 **Location** 4.0

Walkability Very close to the stations

Food and drinks Lots of Vietnamese and Chinese options

Visited in January

...



lilia662

2 years ago on Tripadvisor

1/5

First of all, there is no elevator, so get prepared to climb 5th floor with your suitcase. The room smelled cigarettes, the bed cover was covered with holes, the bed itself was broken(!!!!) ...

Read more on Tripadvisor



cyrilmU225QU

a year ago on Tripadvisor

2/5

Rooms are located in a very old building with 4 floors at least, without lift. Rooms are noisy, with a strong smell of fresh paint (painting was in progress) and I found a biscuit packaging on the floor. ...

Read more on Tripadvisor



gabriellacO4006UV

a year ago on Tripadvisor

2/5

The quality of the hotel is somewhat equivalent to what is expected of such a cheap hotel :) There seemed to be a lot of nice restaurants to explore in the area, and the hotel was close to public transport facilities. ...

Read more on Tripadvisor

