CURRICULUM VITAE

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I am a recent graduate from Hack Your Future, a coding and programming school which prepares its students for professional work in the IT field. My educational background consists of a Bachelors Degree in Product Development & Integrative Technology from KEA Copenhagen and a Diploma Degree in Information Technology from the same institution. I am fluent in English and Arabic, I have been studying Danish as well, and consider myself to be an open-minded person with considerable and documented professional experience from various business ventures. I am known to be a hard-working, creative and emphatic person, who always delivers the best possible results with maximum effort for my employer and for my own personal pride.

The following largely covers my gained professional and personal skills:
- Excellent and documented technical computer skills in relation to the developing of, servicing of, and training- in both hardware and software areas.
- Hard working and loyal colleague.
- Proficient teaching and negotiation skills, which are also documented.
- Strong communication and organizational skills in a fast-paced atmosphere.
- Strong problem-solving skills on interpersonal, group and organizational levels.
- Professionally focused and able to act creatively in complex work environments with many different technical aspects and personalities.
- Prideful in the orderly and consistent manner in which my business is consistently conducted.
- Naturally focused and positive thinking, always open for new challenges and possibilities.
- Always able to lend a hand to a friend or a colleague.

EDUCATION/PROFESSIONAL COURSES

Since Oct 2017   **"Hack Your Future Copenhagen"**
- Programming course (8 month) for refugees covering different coding languages such as HTML, CSS, JAVASCRIPT, NODEJS, DATABASE, REACT

Sep 2015- Jan2017:   **Professional Bachelor Degree**, Product Development & Integrative Technology, Copenhagen Business Academy (KEA), Copenhagen
- Final Bachelor Thesis project "Trampolinhouse database job reports": overall grade 12

- 2nd semester: Sustainability in Product Development, Transdisciplinary Product Development and Design: overall grade 7
- 1st semester: Theoretical Product Development, Professional Product Development, overall grade: 10

Sep 2013-
July 2015: **Diploma Degree, IT-Technology**, Copenhagen Business Academy (KEA), Copenhagen.
Some areas covered:
- Programming C#, SQL, MYSQL
- Networking Technology (configuration of switches and routers)
- Servers 2003, Windows 7, 8, 10,
- Extension server
- Deployment server
- Configuration of servers

SUMMARY OF RELEVANT WORK EXPERIENCE

Aug 2016-
Oct 2016: **Internship at QVARTZ**, overall grade: 12
- Understanding the existing skill-database system utilized at Trampoline House and interacting with the users to understand the benefits and gaps of it
- Categorizing the benefits and gaps into structural and user interface changes
- Discussing the findings with users and/or relevant stakeholders
- Defining and implementing the structural and user interface changes
- Launching the updated system
- Interacting with users and validating the benefits with the new system

Sep 2015-
Oct 2015: **Internship at the Red Cross IT Department**, overall grade: 10
- Implementation, maintenance of PCs, laptops, and network printers
- Installation and deployment of Windows 7 over the network
- Creating and restoring Windows 7
- Using some imaging tools
- Troubleshooting network, routers, switches
- Repairing PCs and laptops (hardware)
- Visiting asylum centres for troubleshooting networks, fixing problems and other IT tasks

2011-: **IT-Development/Maintenance and -Help Officer**, voluntary, Trampoline House, Copenhagen
Trampoline House is a community and educational centre for refugees, Danes, and international volunteers.

2012-: **Translator/Co-writer**, voluntary, VisAvis, Copenhagen
VisAvis is a publication, focusing on the promotion of a diversified debate on asylum-related topics

Spring 2013: **Co-writer on 'New Times'**, Danish Red Cross, Denmark

2009-10:	**Farmer's Assistant**, Greece
2.half 2008:	**Own Electronic Appliances Business**, Khartoum, Sudan.
2000-08:	**Own Restaurants in Khartoum (mixed menu) and South Sudan (seafood menu)** with 2-3 staff members each.
1997-2000:	**Farmer at family farm**, producing durum, vegetables and fruits, village in the Aljazeera region.

LANGUAGES			

	Reading	**Speaking**	**Writing**
English	Fluent	Fluent	good
Danish	Fair	Fair	Fair
Arabic	Fluent	Fluent	Fluent
Tama	Mother Tongue		

RECREATIONAL INTERESTS

I am an avid football player and have a great passion for sports. I am also an eager reader, but I tend to focus very much on educational books and articles. A little novel does creep in every once and a while.

VISIONS

My ultimate long-term goal is to develop the necessary professional skills to be able to create and develop my own IT-company. However, I am very aware that this enterprise involves a continuous learning process to gain the necessary knowledge in relevant sectors related to IT (from support to business management, client service and communication) to pursue this goal. I am also aiming at getting more experience in the Danish labour market and Danish commercial procedures.

REFERENCES

- Mr. Morten Goll, **Executive Director of the Trampoline House**, phone: +45 32 200 225
- Mr. Ibrahim El Khatinb, **Red Cross Asylum Department,   IT section team leader**, e-mail: Ibrahim.Elkhatib@rodekors.dk, phone +45 4028 0696
- Mr. Rahul Shah, **QVARTZ, CSR Department team leader**, e-mail: rahul.shah@qvartz.com, phone +45 29 686 953
- Christopher Klüter, **Hack Your Future, Director**, e-mail: cph@hackyourfuture.net