

Umer Ismail

Umerismail402@gmail.com | [LinkedIn](#) | [Github](#) | [Portfolio](#) | Manchester, UK

Introduction

Second-year Software Engineering student skilled in full-stack web development, specializing in Vue.js, Node.js, and MySQL. Built multiple real-world projects, including an event management system with authentication and real-time updates. Strong problem-solving skills and experience working in agile teams. Seeking a placement to apply my technical expertise in a fast-paced development environment.

EDUCATION

University – Manchester Metropolitan University

Manchester, UK

BSc (Hons) Software Engineering (working toward) 2023 - 2026

- First Class Degree

College – Bolton Sixth Form college

Bolton, UK

BTech – Level 3 Information Technology 2021 - 2023

- D*DD

WORK EXPERIENCE

Amazon – MAN 3

Bolton, UK

Warehouse Associate & Progress lead (PG) December 2023 – Current

- Packed and processed customer orders efficiently
- Assisted managers with Critical Pull Times (CPTs) and urgent operational processes to meet business demands.
- Utilized Excel to track and analyze workflow metrics, improving efficiency and decision-making.
- Provided team support, ensuring associates followed company protocols and met performance targets.
- Maintained compliance with safety regulations and warehouse procedures to optimize productivity.

Chesters Horwich - Bolton

Bolton, UK

Takeaway Cashier & Customer Service June 2023 – September 2023

- Managed the till, processed customer orders, and handled cash/card transactions efficiently.
- Resolved customer complaints professionally, ensuring satisfaction and repeat business.
- Assisted in preparing and packaging food during peak hours to support the kitchen staff.
- Developed strong communication and problem-solving skills while handling customer inquiries.

Projects

Eventitude – Event Management Platform

Tech Stack: Vue.js, Node.js, Express.js, MySQL, Authentication

- Developed a full-stack web platform enabling users to create, manage, and register for events.
- Implemented **user authentication, CRUD operations, and real-time availability filters.**
- Built a **responsive front-end** with **Vue.js** and managed the backend API with **Node.js & Express.**

Web Payment Portal – E-commerce Payment System

Tech Stack: Vue.js, Node.js, Express.js, MySQL, Authentication

- Built a simulated e-commerce payment portal handling user transaction securely.
- Enabled checkout, payment processing, and transaction confirmation functionalities.
- Gained insights into transaction handling and security considerations in web development.

Student Recipe Finder – Team Project

- Led a team in developing a recipe website for university students based on budget and ingredients.
- Managed project tasks, ensured smooth collaboration, and maintained development progress.
- Enhanced leadership, project management, and web development skills.

Technical Skills & Soft Skills

Programming Languages: JavaScript, Java, SQL

Frontend: Vue.js, HTML, CSS

Backend: Node.js, Express.js | Databases: MySQL

Tools & Platforms: Postman, REST APIs, Excel (Data Analysis)

Soft Skills: Problem-Solving, Communication, Teamwork & Leadership, Adaptability, Time Management