

# Michael Dickson

## Web Developer/ IT Support

Experienced Web Developer with passion for creating attractive and interactive websites meeting customer needs and exceeding expectations. Well-versed in developing custom WordPress themes and plugins. Excels in HTML, CSS, JavaScript and PHP development. Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

Lagos, Nigeria 101282

+2348154586840

[michaelchideradickson18@gmail.com](mailto:michaelchideradickson18@gmail.com)

[linkedin.com/in/michael-dickson-217399199](https://www.linkedin.com/in/michael-dickson-217399199)

### EXPERIENCE

#### OPTIX MANAGEMENT - Lagos, Nigeria

##### Founder/Web Developer

January 2023 - Current

- Lead responsible for driving the vision and direction of the company's web development initiatives and oversee the entire web development process, from concept ideation to implementation and deployment
- Lead a team of developers and designers, providing guidance, mentorship, and fostering a collaborative work environment
- Develop and maintain a strategic roadmap for web development projects, aligning with business goals and objectives
- Conduct market research and analysis to identify trends, user needs, and competitor insights to inform web development strategies
- Perform code reviews, quality assurance, and testing to maintain high standards of performance, security, and user experience
- Monitor and analyze website analytics, user feedback, and metrics to optimize and improve web development efforts
- Stay abreast of industry trends and advancements to identify opportunities for innovation and improvement in web development processes., Engineering

#### RADISSON BLU ANCHORAGE HOTEL - Lagos, Nigeria

##### IT Officer Intern

July 2022 - December 2022

- Provide technical support to end-users, troubleshooting and resolving hardware and software issues
- Assist in the setup, maintenance, and configuration of computer systems, network devices, and software applications
- Help manage user accounts, permissions, and access controls
- Support system backups, disaster recovery planning, and network performance monitoring
- Stay updated with emerging technologies, recommend their implementation, and contribute to process improvement initiatives
- Demonstrate a willingness to learn and take on new responsibilities within the IT department.

### SKILLS

Critical Thinking  
Web development projects  
Agile Workflow  
Technical Analysis  
Software Best Practices  
Website optimization  
Technical Support  
PHP  
Site template development  
CMS management  
SEO techniques  
Organization  
JavaScript  
HTML  
Responsive design  
Search Engine Optimization  
CSS  
Programming  
WordPress

### EDUCATION

#### Federal Polytechnic, Oko

OND Computer Engineering

January 2019 - July 2021

Anambra, Nigeria

### LANGUAGES

- English - Excellent

## **MEGATEK ICT ACADEMY - Lagos, Nigeria**

### ***Wordpress Developer/Tutor***

February 2022 - June 2022

- Develop and customise WordPress themes and plugins to create visually appealing and functional websites
- Provide web design tutoring, guiding and mentoring individuals or groups in best practices for creating compelling and user-friendly website layouts
- Collaborate with clients and stakeholders to understand project requirements and translate them into effective WordPress solutions
- Optimise website performance, ensuring fast loading times, responsiveness, and compatibility across different browsers and devices
- Troubleshoot and resolve technical issues, such as plugin conflicts, theme inconsistencies, or website errors
- Stay updated with the latest WordPress trends, tools, and techniques, and share knowledge with team members and students to foster continuous learning.
- Developed and implemented SEO and AB testing strategies to improve effectiveness of marketing efforts.
- Implemented and assessed performance of SEO best practices.
- Collaborated with end users on project specifications, strategy and execution to build new WordPress pages and update existing ones.
- Used Chrome Inspector and Firebug to debug live sites.

## **REVOCUBE TECHNOLOGIES - Lagos, Nigeria**

### ***Web Development Intern***

September 2021 - January 2022

- Assist in the development and implementation of web projects, following best practices and coding standards
- Collaborate with the development team to create and maintain responsive and user-friendly websites
- Gain hands-on experience in coding languages such as HTML, CSS, JavaScript, Php and frameworks like Bootstrap, React or Angular
- Support the debugging and troubleshooting of website issues, ensuring optimal functionality and performance
- Learn and utilize version control systems, such as Git, to manage and track code changes
- Shadowed developers to learn key details about job duties and tasks.
- Studied user requirements to gain strong understanding of project initiatives and deadlines.
- Worked closely with developers on creating new code.
- Assisted with troubleshooting tasks to uncover issues within software.
- Wrote custom HTML and JavaScript for existing websites.
- Conceived and built optimized landing pages in HTML and CSS for integration and cross-browser compatibility.
- Take part in team meetings and actively contribute ideas and solutions to enhance the development process.

## **NIYOTEK TECHNOLOGIES - Lagos, Nigeria**

### ***Laptop Technician***

**August 2017 - December 2018**

- Diagnose hardware and software issues in laptops, identifying and resolving problems efficiently
- Perform repairs and replacements on laptop components such as keyboards, screens, batteries, and motherboards
- Install and configure operating systems, software applications, and drivers on laptops
- Conduct system maintenance, including virus scanning, software updates, and disk cleanup
- Provide technical support to customers, both in-person and remotely, guiding them through troubleshooting steps and offering solutions
- Keep up-to-date with the latest laptop models, technologies, and industry trends to deliver accurate and effective support
- Academic Qualifications
- Documented changes and actions in computer-based tracking system.
- Explained diagnostic findings to customers and outlined repair or service options.
- Replaced defective components and parts on malfunctioning computers and office machines.
- Diagnosed and troubleshot problems, repairing, and restoring machines to peak performance.
- Restored data on computers and office machines.